

Kristin L. Jacobson, Counsel
201 Mission Street, Suite 1500
San Francisco, CA 94105
Tel: 707-816-7583 Fax: 415-684-7339
Email: kristin.l.jacobson@sprint.com



March 31, 2014

Mr. Steven King
Executive Director & Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
Olympia, WA 98504

RE: Virgin Mobile USA, L.P.'s 2013 Annual Lifeline Report Filing

Dear Mr. King:

Pursuant to Docket No. UT-100203, Order No. 01, Appendix B Nos. 12 and 14, Virgin Mobile is submitting the following reports: (1) our "2013 Lifeline Customer Records", (2) our "2013 Customer Complaint Report" and (3) our "2013 Lifeline Report". Please note that the 2013 Lifeline Customer Records and the 2013 Lifeline Report are designated as confidential pursuant to WAC 480-07-160.

Please note that a copy of this information has been sent to the Department of Social & Health Services, Attn: Ms. Olga Walker.

If you have any questions regarding the information provided, please feel free to Frank Ferreira at frank.ferreira@sprint.com.

Warmest Regards,

/s/ Kristin L. Jacobson

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