

RECEIVED  
RECORDS MANAGEMENT

07 JUL 30 AM 9:18

STATE OF WASH.  
UTIL. AND TRANSP.  
COMMISSION

July 26, 2007

Ms. Carole J. Washburn, Executive Secretary  
Washington Utilities and Transportation Commission  
1300 South Evergreen Park Drive SW  
Olympia, WA 98504-7250

**Re: Eligible Telecommunications Carrier Certification and Annual Report of  
Sprint Nextel Corporation ("Sprint") (UT-~~063052~~)**

073015

Dear Ms. Washburn:

Enclosed, please find ten (10) copies each of the "Eligible Telecommunications Carrier Certification and Annual Report on Behalf of Sprint Nextel Corporation" (UT-063052), in original and redacted versions.

Please note that some of the information included therein is confidential network information as provided in RCW 80.04.095, and includes confidential network outage information that is exempt from public disclosure under Exemption 4 of the Freedom of Information Act, 5 U.S.C § 552(b)(4). The aforementioned information is marked as confidential within the filing.

Feel free to contact me at (707) 816-7583 with any questions or concerns you may have regarding this filing.

Sincerely,



Kristin L. Jacobson

Enclosures



BEFORE THE UTILITIES AND TRANSPORTATION COMMISSION  
OF THE STATE OF WASHINGTON

RECEIVED  
RECORDS MANAGEMENT  
07 JUL 30 AM 9:19  
SECRETARY  
UTIL. AND TRANSP.

) Docket No. UT-~~07015~~  
) 073015  
)  
)  
)  
)  
)  
)  
)  
)

**ELIGIBLE TELECOMMUNICATIONS CARRIER CERTIFICATION  
AND ANNUAL REPORT ON BEHALF OF  
SPRINT NEXTEL CORPORATION**

RECEIVED  
RECORDS MANAGEMENT  
07 JUL 30 AM 9:30  
STATE OF WASH.  
UTIL. AND TRANSP.

BEFORE THE PUBLIC UTILITIES AND TRANSPORTATION COMMISSION  
OF THE STATE OF WASHINGTON

RECEIVED  
RECORDS MANAGEMENT  
07 JUL 30 AM 9:19  
STATE OF WASHINGTON  
UTIL. AND TRANS.  
COMMISSION

) Docket No. **UT-037015**  
)  
)  
)  
)  
)  
)  
)  
)  
)

**I. INTRODUCTION**

In accordance with the standards and requirements established by the Washington Public Utilities and Transportation Commission ("Commission"),<sup>1</sup> Sprint Nextel Corporation ("Sprint Nextel") submits this Annual Report, and respectfully requests the Commission certify its eligibility for high-cost support from the federal universal service fund for calendar year 2008.

**II. BACKGROUND**

Sprint Nextel was designated as an eligible telecommunications carrier ("ETC") in certain areas served by Qwest Corporation and Verizon Northwest Inc., by the Commission in Docket No. UT-031558 on October 29, 2003 ("Non-Rural Order"). In Docket No. UT-043120, dated January 13, 2005 ("Rural Order"), the Commission also designated Sprint Nextel as an ETC for the portions of its licensed service area that coincide or overlap, in whole or in part, with the exchange areas served by the following rural telephone companies: United Telephone Northwest; Asotin Telephone Company, CenturyTel of Washington, Inc., CenturyTel of Inter-Island Inc., Ellensburg Telephone Co., Hat Island Telephone Co., Hood Canal Telephone Co.,

---

<sup>1</sup> In the Matter of Amending WAC 480-129-399, and Adopting WAC 480-123-020 through WAC 480-123-080, and WAC 480-123-999, Relating to Designation and Certification of Eligible Telecommunications Carriers, Order Amending and Adopting Rules Permanently, Docket No. UT-053021, General Order No. R-534 (June 28, 2006) ("*ETC Certification Order*").

Inland Telephone Co., Kalama Telephone Co., Lewis River Telephone Co., McDaniel Telephone Co., Mashell Telecom, Inc., St. John Telephone Co., Tenino Telephone Co., Toledo Telephone Co., Inc., Whidbey Telephone Co., and YCOM Networks, Inc. The areas for which Sprint Nextel is designated as an ETC in Washington are referred to as Sprint Nextel's "Designated Areas."

In August of 2005, Sprint Corporation, which provided wireless service using CDMA technology, merged with Nextel Communications, which provided wireless service using iDEN technology. Since this merger Sprint Nextel has provided service in Washington over two networks, and two technology platforms. Sprint Nextel's operations as an ETC in Washington have been limited to its CDMA operations, and it receives universal service support only for customers served by the operating entities that provide service using CDMA technology. As a result, this filing relates only to Sprint Nextel's CDMA network.<sup>2</sup>

Sprint Nextel addresses each of the annual filing requirements in order, and with appropriate references to Attachments, some of which are being filed under seal.

### **III. SPRINT-NEXTEL'S ANNUAL FILING**

Pursuant to WAC 480-123-060(2), the Commission will certify an ETC's use of federal high-cost universal service fund support, pursuant to the Federal Telecommunications Act, only if the ETC complies with the requirements in WAC 480-123-070, and the ETC demonstrates that it will use federal high-cost funds only for the provision, maintenance, and upgrading of facilities and services for which the support is intended through the requirements of WAC 480-123-080. As demonstrated and certified below, Sprint Nextel satisfies the requirements of WAC 480-123-

---

<sup>2</sup> Sprint Nextel has filed a petition in which it seeks to amend its designation to include its operating entities that provide service using iDEN technology. That petition was assigned Docket No. UT-073023, and is currently pending.

070 and WAC 480-123-080. Sprint Nextel requests that the Commission certify to the Federal Communications Commission ("FCC") and USAC the Company's eligibility to receive federal universal service support in accordance with 47 C.F.R. §§ 54.313 and 54.414.

**A. 2006 Report on Use of Funds and Benefits to Customers**

WAC 480-123-070(1) requires an ETC to annually provide a report on the use of federal funds and describe the benefits that resulted to customers. The report must substantively describe the investments made and expenses paid with support from the federal high-cost fund. Furthermore, the report must substantively describe the benefits to customers that resulted from the investments and expenses. **Confidential Attachment 1** contains information for the time period January 1, 2006 through December 31, 2006, regarding the amount of high-cost federal universal service funding received, the specific location and cost of network improvements, and the population impacted by those improvements.

During 2006 Sprint Nextel added 26 cell sites to its CDMA network<sup>3</sup> in its combined rural and non-rural Designated Areas. As reflected in **Confidential Attachment 1**, high cost universal service funding contributed towards a portion of these sites as well as upgrades to sites currently "On-Air". These additions were made to either expand the network footprint or improve coverage in its serving area. These investments also improved the quality of the network.

**B. Local Service Outages in 2006**

Pursuant to WAC 480-123-070(2), an ETC is required to make an annual filing of "local service outages" by providing a report detailing information on every local service outage 30

---

<sup>3</sup> Sprint Nextel's CDMA network included some areas in which Ubiquitel Inc. operated Sprint Nextel licenses. Ubiquitel became a wholly owned subsidiary of Sprint Nextel in 2006.

minutes or longer in duration experienced by the ETC. The report must include: (1) the date and time of onset and duration of the outage; (2) a brief description of the outage and its resolution; (3) the particular services affected, including whether a public safety answering point (PSAP) was affected; (4) the geographic areas affected by the outage; (5) steps taken to prevent a similar situation in the future; and (6) the estimated number of customers affected.<sup>4</sup>

This information, for the time period January 1, 2006 through December 31, 2006, is contained within **Confidential Attachment 2**.

**C. Unfulfilled Requests for Service in 2005**

WAC 480-123-070(3) requires an ETC to annually report the number of requests for service from applicants within the ETC's designated area that were unfulfilled for the reporting period. The ETC must also detail how it attempted to provide service to those applicants. Sprint Nextel has no unfulfilled requests to report for 2006.

**D. Complaints Per 1000 Handsets or Lines in 2005**

Pursuant to WAC 480-123-070(4), an ETC is required to provide separate totals for the number of complaints, per 1000 handsets or lines, made to the Federal Communications Commission ("FCC"), or the Consumer Protection Division of the Office of the Attorney General of the State of Washington during the past calendar year. The report must also describe the nature of the complaints and the outcome of the ETC's efforts to resolve the complaints. This information, for the time period January 1, 2006 through December 31, 2006, is contained within **Confidential Attachment 3**.

---

<sup>4</sup> The Company cannot know for certain how many of its subscribers are affected (or potentially affected) by an outage, and so has estimated this by multiplying the number of sites that were out of service by the number of total subscribers served by high-use sites in the service area.

**E. Certification Regarding Applicable Service Quality Standards and Consumer Protection Rules**

WAC 480-123-070(5) requires an ETC to certify that it met substantially the applicable service quality standard found in WAC 480-123-030(1)(h). For a wireless ETC, a commitment to comply with the Cellular Telecommunications and Internet Association's (CTIA) Consumer Code, as it existed on September 9, 2003, meets this requirement. Sprint Nextel certifies that it met substantially the CTIA Consumer Code, as it existed on September 9, 2003, and commits to continued compliance with those standards. As a signatory to the Consumer Code, Sprint Nextel demonstrates to CTIA its compliance with the Consumer Code on an annual basis in order to be authorized to display the CTIA Seal of Wireless Quality/Consumer Information. A copy of CTIA's most recent certification issued to Sprint Nextel is **Attachment 4**.

**F. Certification Regarding Ability to Function in Emergency Situations**

WAC 480-123-070(6) requires an ETC to annually certify that it has the ability to function in emergency situations based on continued adherence to WAC 480-123-030(1)(g). For a wireless carrier, WAC 480-123-030(1)(g) requires information that demonstrates a wireless carriers ability to remain functional in emergency situations including information that demonstrates it has at least four hours of back up battery power at each cell site, back up generators at each microwave hub,<sup>5</sup> and at least five hours back up battery power and back up generators at each switch.

Except as set forth in the paragraph below, Sprint Nextel certifies that it currently meets the standards set forth in WAC 480-123-030(1)(g). In addition, **Attachment 5** is a copy of the Sprint Business Continuity Program Overview. The Business Continuity Program is the

---

<sup>5</sup> WAC 480-123-070(6) does not define the term "microwave hub." Sprint Nextel defines a microwave hub as a location responsible for back-haul associated with four or more microwave satellite sites.



framework in which Sprint Nextel sets policies for network resiliency, the development and conduct of emergency preparedness exercises and the formation of the Emergency Response Team.

Last year Sprint Nextel reported that it had one microwave hub in Washington that does not have an on-site generator. This hub is located in North Bend, and is a hub for four microwave satellite sites. Sprint Nextel is placing additional backup batteries and a fixed generator. This project is underway and is expected to be completed in August 2007. Until this project is completed Sprint Nextel seeks a continuation of the waiver of the strict requirement contained in WAC 480-123-030(1)(g) as applied to this microwave hub. Sprint Nextel will report to the Commission in its July 31, 2008, annual report regarding this issue, and will seek any necessary further waivers at that time.

Based on the above, and subject to the limited waiver it has requested, Sprint Nextel certifies that it has the ability to function in emergency situations based upon these standards.

**G. Certification Regarding Advertising of Telephone Assistance Programs, Including Advertisement on Indian Reservations**

WAC 480-123-070(7) requires an ETC to annually certify that it has publicized the availability of its applicable telephone assistance programs in a manner reasonably designed to reach those likely to qualify for service, including residents of federally recognized Indian reservations within the ETC's designated service area. The publicity should include advertisements likely to reach those who are not current customers of the ETC within its designated service areas.

Sprint Nextel advertises its Lifeline and Link Up programs program quarterly in newspapers within its Designated Areas. Sample advertisements are within **Attachment 6**. Included within Attachment 6 are flyers Sprint Nextel made available to state agencies to be

distributed to their offices to try to reach additional potential Lifeline and Link Up customers. Lastly Sprint Nextel is listed on the Universal Service Administrative Company ("USAC") website under the "Find a Provider" option. This can be found under the Low Income Households section of the USAC.ORG website

Based upon the above, Sprint Nextel certifies that it has publicized the availability of its telephone assistance programs in accordance with WAC 480-123-070(7).

**H. Annual Plan for USF Expenditures**

WAC 480-123-080 requires an ETC to annually report on the planned use of federal support that will be received during the period of October 1 of the current year through the following September; or the planned investment and expenses which the ETC expects to use as the basis to request federal support from any category in the high cost fund. The report must include a substantive plan of the investments and expenditures to be made with federal support and a substantive description of how those investments and expenditures will benefit customers. This information, for the time period October 1, 2007 through September 30, 2008, is contained within **Confidential Attachment 7**.

Based on the Company's most recent line counts and the per-line support projections of the Universal Service Administrative Company ("USAC"), Sprint Nextel currently estimates that it will receive approximately \$1,800,000 in federal high-cost universal service support during the period covered by this annual plan<sup>6</sup>. The actual amount of high-cost universal service support

---

<sup>6</sup> This represents a reduction in receipts as compared to last year. Between the 3<sup>rd</sup> and 4<sup>th</sup> quarter of 2006, Verizon filed new costs and edited its list of Zone 3 and Zone 4 wire centers. This will result in a significant reduction of USF receipts for Sprint Nextel. Sprint will file revised line counts with USAC to correct its use of the old Zone 3 and Zone 4 wire centers.

received by the Company may vary from this estimate as universal service funding levels and subscribership change over time. In addition, if these anticipated amounts are not received, Sprint Nextel reserves the right to modify its annual plan accordingly.

Sprint Nextel's anticipated investments in the Designated Areas will allow it to add new cell sites which will expand the footprint of its network and maintain the same high level of service by filling in gaps, improving in-building coverage, and increasing capacity. **Confidential Attachment 7** provides detail of the population affected by the improvements, and whether each improvement will increase capacity, coverage and/or signal strength in an area. Sprint Nextel will use federal high-cost universal service support to assist it in completing these improvements between October 1, 2007 and September 2008. The map within **Confidential Attachment 7** shows the new cell sites included within the Company's Annual Plan.

The selection of these projects is based on the Sprint Nextel's evaluation of many factors, including current consumer demand, competitive forces, available capital, and others. As these factors change, the Company's annual plan may be modified. In addition, forces beyond the Company's control (for example, zoning issues related to cell site placement) may result in modifications to planned projects or timelines. As a result, the content and timing of the projects in **Confidential Attachment 7** is subject to change.

**I. .shp File Showing Coverage**

WAC 480-123-080 requires a wireless ETC's filing in 2007 (and at least once every three years thereafter) to include a map in .shp format that shows the general location where it provides commercial mobile radio service signals. **Attachment 8** hereto is a compact disk with the required map in .shp format and a hard copy for comparison purposes

**IV. CONCLUSION**

Based on the foregoing information, Sprint Nextel, respectfully requests the Commission to certify to the FCC and USAC its eligibility to receive federal universal service support in accordance with 47 C.F.R. §§ 54.313 and 54.314.

Dated: July 26, 2007.



---

Kristin L. Jacobson  
Counsel, Sprint Nextel  
Regulatory Affairs West Region  
201 Mission Street, Suite 1400  
San Francisco, CA 94105-1855  
Office: (415) 278-5314  
Fax: (415) 278-5303

BEFORE THE PUBLIC UTILITIES AND TRANSPORTATION COMMISSION  
OF THE STATE OF WASHINGTON

) Docket No. **UT-063052**  
)  
)  
)  
)  
)  
)  
)  
)

**CERTIFICATION**

The undersigned, Anthony G. Krueck, does hereby certify as follows:

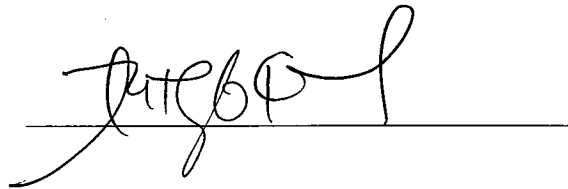
I serve as Vice President Product Development for Sprint Nextel Corporation.

This certification is submitted in support of the Company's Annual Filing as Required by General Order No. R-534 in Docket No. UT-053021 ("Annual Filing").

On behalf of Sprint Nextel Corporation, I certify that the Company will use federal high-cost universal service support only for the provision, maintenance, and upgrading of the facilities and services for which the support is intended.

I have reviewed the Annual Filing and the facts stated therein, of which I have personal knowledge, are true and correct to the best of my present knowledge, information and belief.

I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct:



(NOTARY SEAL)

Subscribed and sworn to before me  
this 27<sup>th</sup> day of July, 2007.

  
Notary Public

PAULA K. TURNER  
Notary Public State of Kansas  
My Appt. Expires 02/14/2010

**CONFIDENTIAL ATTACHMENT 1**

**2006 Report on Use of Funds**

**Entire Attachment Redacted**

**THE INFORMATION CONTAINED IN CONFIDENTIAL ATTACHMENT 1  
CONTAINS CONFIDENTIAL COST, FINANCIAL, AND NETWORK INFORMATION  
THAT IS VALUABLE COMMERCIAL INFORMATION AS PROVIDED IN RCW  
80.04.095.**

**CONFIDENTIAL ATTACHMENT 2**

**Local Service Outages in 2006**

**Entire Attachment Redacted**

**THE INFORMATION CONTAINED IN CONFIDENTIAL ATTACHMENT 2 CONTAINS CONFIDENTIAL NETWORK INFORMATION THAT IS VALUABLE COMMERCIAL INFORMATION AS PROVIDED IN RCW 80.04.095. IN ADDITION, NETWORK OUTAGE INFORMATION FILED WITH THE FEDERAL COMMUNICATIONS COMMISSION IS CONFIDENTIAL AND EXEMPT FROM PUBLIC DISCLOSURE UNDER EXEMPTION 4 OF THE FREEDOM OF INFORMATION ACT, 5 U.S.C. § 552(b)(4). SEE NEW PART 4 OF THE COMMISSIONS RULES CONCERNING DISRUPTIONS TO COMMUNICATIONS, 19 FCC RCD 16830, 16853-55 ¶¶ 41-44 (2004) (“The record in this proceeding, including the comments of the Department of Homeland Security, demonstrate that the national defense and public safety goals that we seek to achieve by requiring these outage reports would be seriously undermined if we were to permit these reports to fall into the hands of terrorists who seek to cripple the nation’s communications infrastructure.”) SEE ALSO 47 C.F.R. § 4.2.**

**CONFIDENTIAL ATTACHMENT 3**

**Complaints Per 1000 Handsets or Lines in 2006**

**Entire Attachment Redacted**

**THE INFORMATION CONTAINED IN CONFIDENTIAL ATTACHMENT 3  
CONTAINS VALUABLE COMMERCIAL INFORMATION AS PROVIDED IN RCW  
80.04.095.**



**ATTACHMENT 4**

**CTIA Certification Letter**

*Expanding the Wireless Frontier*

**Michael F. Altschul**  
Senior Vice President  
and General Counsel

May 9, 2007

Ms. Laura Holloway Carter  
Vice President, Policy  
Sprint Nextel  
2001 Edmund Halley Drive  
Reston, VA 22191

Dear Laura:

Congratulations! This letter is to notify you that Sprint Nextel has completed the recertification process for the CTIA Consumer Code for Wireless Service ("Voluntary Consumer Code") for the period September 9, 2006 – December 31, 2007, and is deemed compliant with the principles, disclosures and practices set forth in the Voluntary Consumer Code. Accordingly, Sprint Nextel is authorized to use and display the CTIA Seal of Wireless Quality/Consumer Information, subject to the terms and conditions set forth in the attached License Agreement.

Please ensure that the relevant employees of Sprint Nextel review the License Agreement before using the Seal. Use of the Seal constitutes acceptance of these terms and conditions. Attached are two specimens (color and black/white) of the Seal for Sprint Nextel's use on its website or collateral materials. If you should have any questions concerning the recertification process or use of the Seal, please contact Andrea Williams, CTIA's Assistant General Counsel, at (202) 736-3215 or [awilliams@ctia.org](mailto:awilliams@ctia.org).

CTIA commends Sprint Nextel for its ongoing leadership and participation in the CTIA Voluntary Consumer Code, and we look forward to continuing to work with Sprint Nextel on this important industry initiative.

Sincerely,

A handwritten signature in black ink that reads "Michael Altschul".

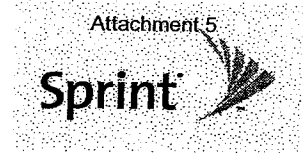
Michael Altschul

Attachment



**ATTACHMENT 5**

**Sprint Business Continuity Program Overview**



# **Sprint Business Continuity Program Overview**



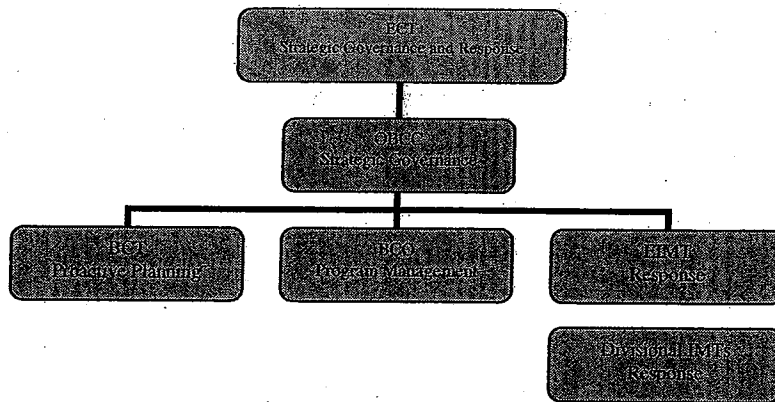
**Business Continuity Office (BCO)** - The BCO is the program office responsible for establishing the policy, structure, and methodology for developing, maintaining, and testing enterprise-wide Continuity and Disaster Response Plans. During an incident, the BCO is responsible for coordinating cross functional incident management activities of the Enterprise Incident Management Team.

**Business Continuity Teams (BCTs)** - BCTs develop business continuity plans and execute these plans and crisis procedures in the event of a business disruption. The BCTs are organized to represent all business areas at Sprint: Network Services, IT Services, Business Solutions, Consumer Solutions, and Corporate Function teams (Human Resources, Facilities, Security, Corporate Communications, Legal, Supply Chain Management and Finance). Sprint's Emergency Response Team (ERT) is a customer facing team that provides support services to communities and government agencies in need of temporary communications, providing priority access and handsets during widespread events.

**Enterprise Incident Management Team-** The Enterprise Incident management Team (EIMT) convenes quickly to provide the logistical support required to respond to and recover from an incident in an expeditious manner. Once an event has been declared a disaster, the EIMT transitions to an Incident Command System (ICS) structure. Sprint utilizes ICS as the recognized response system for providing restoration of the network and critical business process recovery. The EIMT has the most current status regarding internal response and recovery efforts. This team is intended to be an implementation support organization for all divisions within the company, to provide the necessary resources to assist with the restoration efforts.

**Incident Management Team-** Sprint has incident management teams in all major divisions. The divisional IMTs are responsible for coordinating disaster response efforts within their respective departments. All IMTs have an IMT chair that will represent their department on the EIMT to provide status updates as well as present any issues that may require corporate guidance, support, and escalation.

**Corporate Structure Diagram**



**6. Corporate Business Continuity Program Implementation**

The Sprint logo, featuring the word "Sprint" in a bold, sans-serif font, with a stylized graphic of three curved lines to the right representing signal waves or speed.**Walk-Through Drills**

Both management and the response team perform their emergency functions within the emergency response location.

**Functional Drills**

These drills are designed to test specific functional processes within the recovery plan such as notification, response, communications, documentation, and team cohesiveness. In most cases, these functions should always be tested separately to help identify improvement areas and to eliminate confusion. Outside observers are often used to evaluate these exercises.

**Full-scale Exercises**

Exercises simulated to be as close as possible to a real-life disaster. They usually involve the entire disaster team, management, field operations, and outside agencies. During the simulated exercise, team members are expected to actually perform their disaster responsibilities.

**6.6 Training and Awareness**

To ensure all employees are aware of the program and prepared for a crisis event, Sprint has a formal Business Continuity training and awareness program. Sprint utilizes the internal training organization, Sprint University, to develop a variety of training resources for Sprint associates. Company training and awareness resources include online training, a corporate continuity website, and orientation and educational sessions. These sessions are regularly scheduled discussion seminars that provide information, answer questions, and identify needs and concerns from employees.

**6.7 Sustainability and Process Improvement**

The Business Continuity Program is considered an ongoing and ever evolving initiative. Company-wide After Action Reviews (AAR) are hosted by professional facilitators from the Sprint University. In addition, individual departments will host AAR sessions. Information from these reviews is used to improve efficiency of business continuity and disaster response processes. Lessons learned, exercise results, or major organizational changes are all examples of triggers that would cause Sprint to re-evaluate existing procedures and modify them for optimal response.

**6.8 Performance Reporting**

The Business Continuity Office reports to Sprint's Executive Management and the Board of Directors, on an annual basis, regarding the status of the Sprint's Business Continuity Program and Sr. Management's overall assessment of risk to the organization. Sprint has an internal Maturity Model for benchmarking Business Continuity Program success and progress. In addition, 3rd party auditors have been brought in to measure Sprint's Business Continuity and Disaster Response programs.

**7. Declaring Company Threat Levels**

Sprint Nextel has defined four incident severity levels with internal triggers to escalate when an incident escalates. These incident severity levels in increasing order are: Business As Usual, Threat, Incident Command and lastly Company Jeopardy.

**8. EIMT Incident Command Center (ICC)**

The EIMT ICC serves as a centralized incident management center to manage disaster-related response operations. This center is a central work location for EIMT members to join together to manage response and restoration activities. There are two geographically redundant EIMT ICCs, and alternate locations identified as well.



technicians and management coordinate with these larger operations centers, to ensure that Sprint's networks are properly maintained and network performance is at expected levels.

#### **9.6 Network Restoration Prioritization**

Sprint's Interconnection Solutions team works closely with Sprint Business Solutions (SBS) in establishing the customer prioritization once the backbone, TSP (Telecommunications Service Priority) and Critical Life Circuits are re-established. Sprint has an established service restoration priority and process.

### **10. Information Technology Resiliency Overview**

#### **10.1 Information Technology Incident Management Team**

The IT Incident Management Team (IT IMT) provides timely decision making processes in the declaration of a disaster to ensure the proper decisions are made and communicated across the enterprise. The IT IMT team structure will minimize the disaster declaration time and potentially minimize the length of the event by quickly reacting to the event. The IT IMT is also responsible for maintaining and facilitating the execution of the recovery plans in conjunction with Resource & Priority Management (RPM).

#### **10.2 Information Technology Incident Command Centers**

The IT IMT Command Center serves as a centralized arena to manage disaster related operations. Recovery personnel execute defined processes and procedures, communicate and provide resources to effectively assess and manage disaster events. The Incident Command Centers are geographically redundant.

#### **10.3 Data Center and System Resiliency Planning**

The IT IMT is a proactive planning group that works in partnership with peer IMT organizations. The collective team is responsible for the accuracy and integrity of current information in their particular area of responsibility, including internal procedures, available systems, resources, call trees and points of contact. The IT IMT provides personnel with the necessary resources to assist with the restoration process. Sprint-Nextel Data Centers are held to exceptionally high and stringent industry, but more importantly, self imposed standards of structural design, engineering, technology, redundancy, security, maintenance and 24x7 operations. Data Centers are geographically diverse and have the capability to execute an internally developed disaster recovery methodology of Internal Business Recovery (IBR) where on Data Center functions as the recovery site for another Data Center.

#### **10.4 IT Network Restoration Prioritization**

Critical Applications supporting the internal and external client community have been prioritized based on application impact analysis in order to expedite and control the recovery process. Data required for recovery of operating systems, production libraries, and application systems are backed up regularly and placed in off-site storage.

### **11. Emergency Response Team**

Sprint Nextel's Emergency Response Team (ERT) is an experienced, cross-functional group consisting of a dedicated, full-time core team and hundreds of reservists across the country, that provides wireless telecommunications equipment, infrastructure and personnel operations support to federal, state and local public safety, law enforcement, military agencies and private Sector Organizations during declared emergencies, field training exercises, agency-specific events and National Special Security Events.

The ERT designs and implements the internal policies and procedures necessary to enable timely and effective deployments of Sprint Nextel's products and services. The ERT fully supports high-volume, short-

**c. Advanced Forecast Centre (AFC)**

- Fore-warn system - Allows land strike probability days in advance
- Weekly weather update regarding future storm development
- Website on-demand information

**d. Restoration Processes**

- Developed enhanced circuit restoration plan including the ability to quickly poll circuit inventories and prioritize restoration based on business unit input.
- Circuit Analysis includes "homed, pass through circuits, and backbone.
- Platform Identification and re-route opportunities
  
- Developed a cross organizational process to manage a total site loss scenario.
- Conducted a series of exercises in the field and with national disaster recovery teams targeting severe weather events and total site loss scenarios to improve existing processes, enhance education of response organizations, and improve coordination between organizations in the recovery processes.

**e. Event Management & Communication**

- Developed enhanced event communication plans, including internal, media and critical customers (e.g. Executive Event Communications).
- Implemented the Incident Command System (ICS) methodology within Network Services to improve event response and management.
- Refined processes to grant essential employees priority access for completing calls during high utilization situations (i.e. GETS & WPS).
- Implementing new and improved tools to support event management and business impact analysis.
- Completed six table top disaster exercises and three full scale total site loss field exercise to prepare teams for the upcoming hurricane season.

**f. Government/Industry Preparedness: Situational Reporting, Security & Access**

- Negotiated with the FCC and DHS to determine specific information that is to be reported by carriers during major incidents.
- Developed approach for Sprint Nextel to provide consistent reporting to external entities-including federal, state and local agencies.
- Updating law enforcement contacts in the hurricane prone regions to help facilitate access into restricted areas.
- Promoting within DHS the endorsement of the GA Access Pilot by other states in the southeast region.

**g. Vendor Management**

- Reviewing key vendor business continuity practices to ensure continuity of service to the company.
- Incorporate vendor BCP assessments into Supply Chain Management's core sourcing and contract negotiation process. Projected completion of the project is 2007 for adjustments to contracts.
- Developed a Fuel Delivery Management Process to enable all regions to engage, track, manage, and pay fuel vendors.
- Establishing Master Service Agreements and Disaster Response Statement of Works for fuel vendors who can provide service on a national scale.



**ATTACHMENT 6**


**Sample Advertisements for Lifeline and Link Up**

## Sprint Presents Lifeline and Link Up Service

Lifeline and Link Up are public assistance programs offering wireless telephone discounts to qualified, low-income consumers. Under the Lifeline program, eligible subscribers may receive a discounted monthly charge of \$16.49 per month in most areas. Eligible residents of federally recognized Tribal lands may qualify to receive additional discounts off the monthly charge for Lifeline service. Link Up assistance helps qualified, low-income customers pay the activation fee.

Eligibility requirements vary by state. In many states, you may qualify for Lifeline assistance if you comply with certain income level requirements or you currently participate in certain public assistance programs.

For further information about Lifeline and Link Up assistance or to receive an application form, please call Sprint toll free at 888-408-3306.



Together with NEXTEL

NOTICE: Lifeline is only available to Sprint subscribers in limited geographic areas, and for one wireline or wireless phone line per household. You may only receive the Link Up discount once at the same address. Additional restrictions apply. ©2007 Sprint Nextel. All rights reserved. SPRINT, the logo and other trademarks are trademarks of Sprint Nextel.

**SPRINT TWN**  
 7 x 7.5

E-GRAPHICS					

**JOB: M0899**      CLIENT: SPRINT      FILE: M0899\_Lifeline\_SprintTWN\_M6      GA: Lisa  
 AD: EMESE      PM: MARY STEUART      CS# JESSICA C      BLEED: -  
 TRM: 7" x 7.5"      SAFETY: -      ROUND: 6      PRINT SCALE: 100%  
 DESC/PUB: SPRINT TWN ONLY LIFELINE

---

IMAGES: SPRINT\_TWN\_Caps @ 51%  
 COLORS: Black, Magenta  
 FONTS: Sprint TheSans ExtraBold, Sprint TheSans Plain, Sprint TheSans SemiBold, Sprint TheSansCd Light  
 DOC PATH: Working5-Z-SPRINT-STUDIO-M\_JOBS-M0899\_Lifeline  
 Ad:MECHANICAL5-M0899\_Lifeline\_SprintTWN\_M6  
 DATE: 4/5/07 - 4:20 PM  
 NOTES:





# *Sprint Presents Lifeline and Link Up Service*

*Lifeline and Link Up are public assistance programs offering wireless telephone discounts to qualified, low-income consumers. Under the Lifeline program, eligible subscribers may receive a discounted monthly charge of \$16.49 per month in most areas. Eligible residents of federally recognized Tribal lands may qualify to receive additional discounts off the monthly charge for Lifeline service. Link Up assistance helps qualified, low-income customers pay the activation fee.*

*Eligibility requirements vary by state. In many states, you may qualify for Lifeline assistance if you comply with certain income level requirements or you currently participate in certain public assistance programs.*

*For further information about Lifeline and Link Up assistance or to receive an application form, please call Sprint toll free at 888-408-3306.*

*NOTICE: Lifeline is only available to Sprint subscribers in limited geographic areas, and for one wireline or wireless phone line per household. You may only receive the Link Up discount once at the same address. Additional restrictions apply. ©2007 Sprint Nextel. All rights reserved. SPRINT, the logo and other trademarks are trademarks of Sprint Nextel.*

**CONFIDENTIAL ATTACHMENT 7**

**ANNUAL PLAN AND MAP**

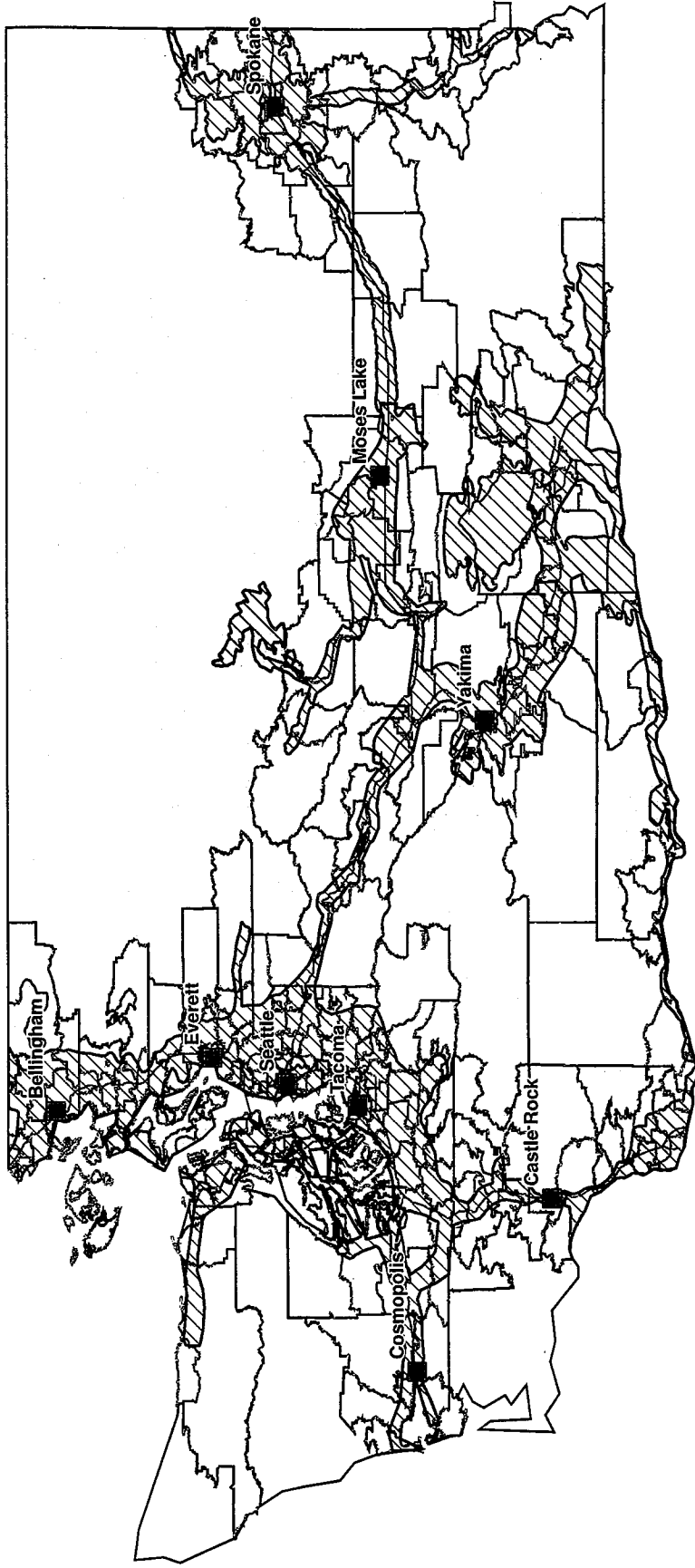
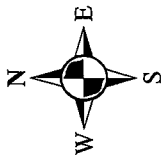
**Entire Attachment Redacted**

**THE INFORMATION CONTAINED IN CONFIDENTIAL ATTACHMENT 7  
CONTAINS NETWORK PLANNING, COST AND NETWORK DESIGN  
INFORMATION THAT IS VALUABLE COMMERCIAL INFORMATION AS  
PROVIDED IN RCW 80.04.095.**

**ATTACHMENT 8**

**CD WITH MAP IN .shp FORMAT**

2055902v1



**Legend**

- Cities
- Interstate
- ▨ CDMA
- Current Designated Wire Centers

