

Toledo

EMERGENCY RESPONSE PLAN

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USERS GUIDE

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EMERGENCY RESPONSE PLAN

Toledo

How Toledo will be served

Regular business hours:

During regular business hours we will utilize employees who are working in Toledo. This could include Gas First Response, SC&P, or Pilchuck personnel.

After Hours:

We have identified those gas employees that live in close proximity to Toledo. Outside of normal business hours Dispatch will first contact the GFR staff that live near Toledo. If that fails, Dispatch will move the closest GFR personnel to the problem per the Standard Call-Out process. In the case where GFR personnel are unavailable, Dispatch will contact SC&P staff trained for First Response.

Floods:

Lewis County has had numerous 100-year floods in past years; this area is prone to flooding. This area may be closed to any traffic except for emergency vehicles and local traffic. In the past I-5 has been shut down. During flooding, the best way to get there may be through Littlerock or Bucoda. The City of Centralia and Chehalis as well as Lewis Co. has historically informed PSE of any wash outs or any other problems we may need to be aware of. PSE may need to isolate areas of the gas system during flooding.

Alternative Access:

If access by conventional means is unavailable, you may be able to deliver personnel and materials to the Winlock area by helicopter. The System Manager *TELEPHONE NUMBER REDACTED* on duty should be called to arrange helicopter support.

PSE STAFF WHO WORK IN TOLEDO

NAME REDACTED (Gas)
ADDRESS REDACTED
Chehalis, WA 98532
Home phone: *NUMBER REDACTED*
Cell phone: *NUMBER REDACTED*
Pager: *NUMBER REDACTED*

PSE STAFF WHO LIVE NEAR TOLEDO

NAME REDACTED (Gas)
ADDRESS REDACTED
Centralia, WA 98531
Home phone: *NUMBER REDACTED*
Cell phone: *NUMBER REDACTED*
Pager: *NUMBER REDACTED*

NAME REDACTED (Gas)
ADDRESS REDACTED
Centralia, WA 98531
Home phone: *NUMBER REDACTED*
Cell phone: *NUMBER REDACTED*
Pager: *NUMBER REDACTED*

NAME REDACTED (Gas)
ADDRESS REDACTED
Centralia, WA 98532
Home phone: *NUMBER REDACTED*
Cell phone: *NUMBER REDACTED*
Pager: *NUMBER REDACTED*

NAME REDACTED (Gas)
ADDRESS REDACTED
Rochester, WA 98579
Home phone: *NUMBER REDACTED*
Cell phone: *NUMBER REDACTED*
Pager: *NUMBER REDACTED*

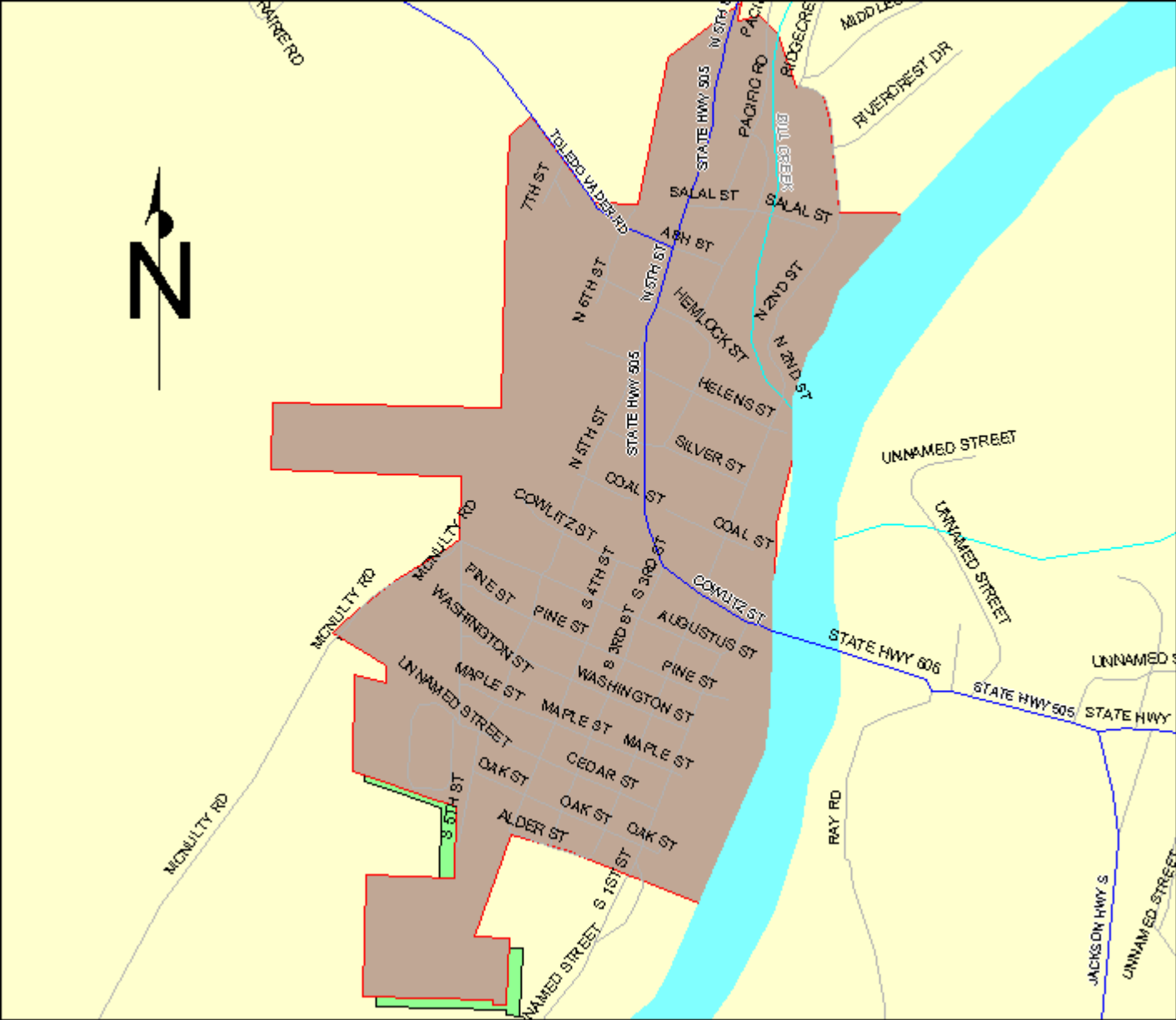
DIRECTIONS (From Olympia)

DIRECTIONS REDACTED

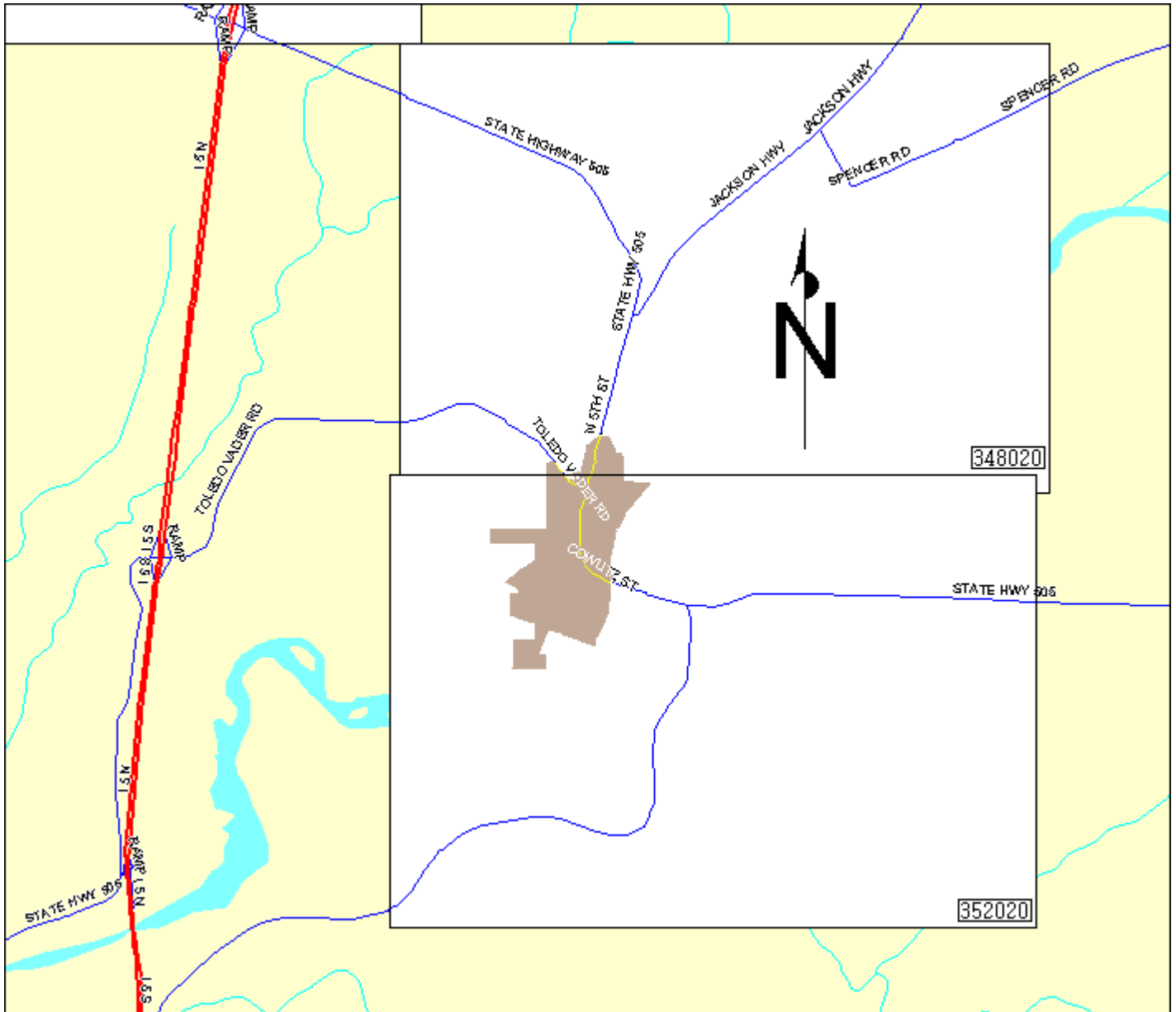
Total Estimated Driving Time from Olympia: 54 minutes
Total Distance: 48.36 miles



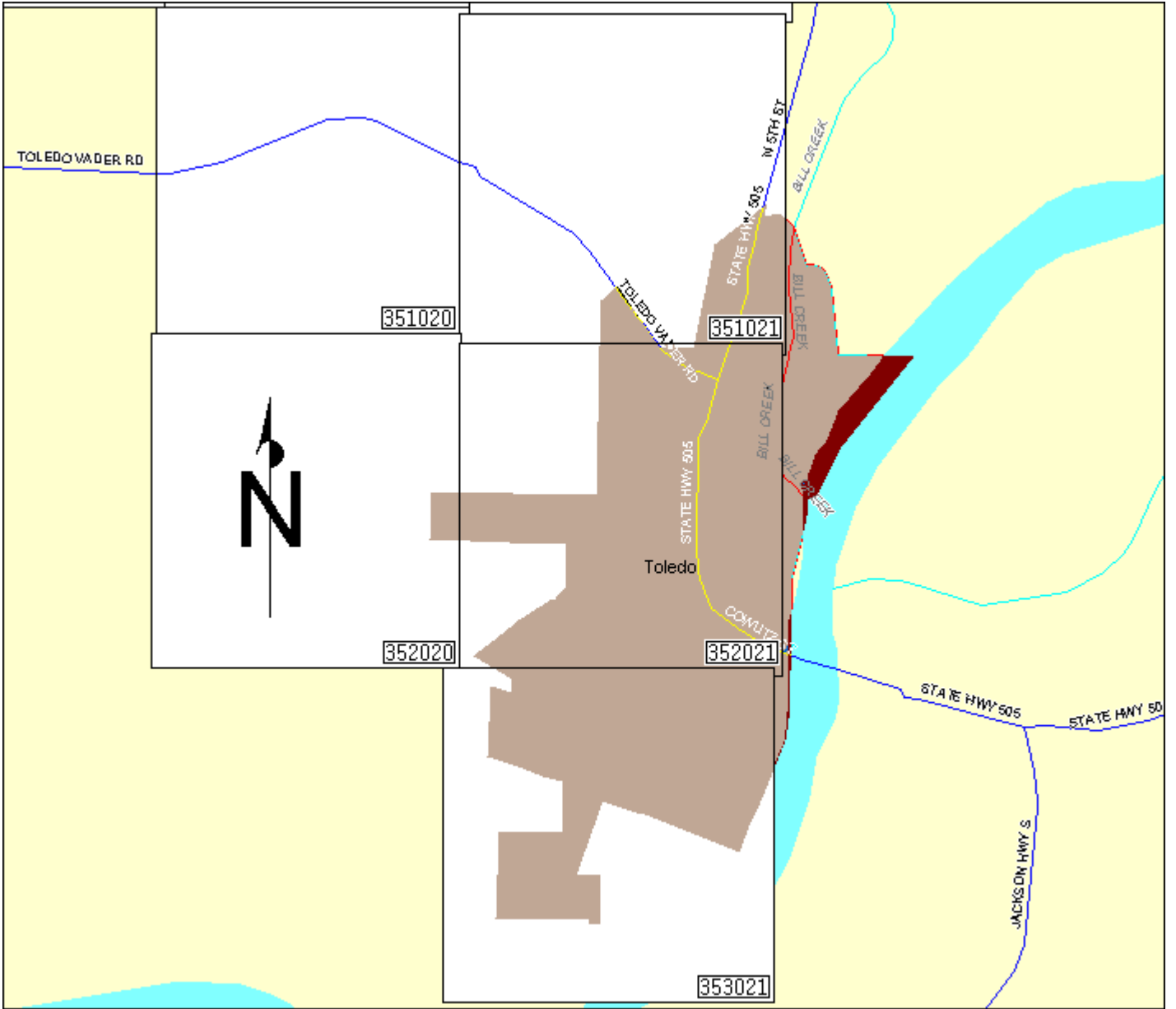
CITY MAP



OPERATIONS MAP KEY



PLAT MAP KEY



ROLES AND RESPONSIBILITIES OF THE SERVICE PROVIDERS

Pilchuck Contractors performs the installation of new customer construction on both residential and commercial gas services. They perform gas system upgrades and replacements, as well as, gas system operation and maintenance. In addition, Pilchuck responds to breaks at the request of PSE Gas Dispatch.