

Exhibit ___ (RK-6)
Dockets UE-111048/UG-111049
Witness: Roger Kouchi

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,

Complainant,

v.

PUGET SOUND ENERGY, INC.,

Respondent.

DOCKET UE-111048
DOCKET UG-111049
(Consolidated)

EXHIBIT TO
TESTIMONY OF

ROGER KOUCHI

STAFF OF
WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION

Retroactive Billing Complaint Ratios per 1000 meters

December 7, 2011

Retroactive Electric/Gas Billing Complaints per 1000 meters

■ Avista ■ CNG ■ NWNG ■ PP&L ■ PSE

