



1800 41st St., WA0106RA  
Everett, WA 98201

May 28, 2009

Washington Utilities and  
Transportation Commission  
Chandler Plaza Building  
1300 S. Evergreen Park Drive SW  
P. O. Box 47250  
Olympia, Washington 98504-7250

**Subject: April 2009 Service Quality Report**

To Whom It May Concern:

Pursuant to WAC 480-120-439, enclosed is the Verizon Northwest Inc. Service Quality Performance Report for April, 2009.

Central office level detail is marked "Confidential pursuant to WAC 480-07-160" as it includes access line count and activity information that would have economic value to the Company's current and potential competitors, such as in determining when and where to begin or modify competitive operations. In addition to the information required by WAC 480-120-439, also enclosed is a twelve month running trouble report document at the request and for the convenience of the Commission Staff.

If you have any questions concerning this report, please call me at 425.261.6380 or email me at [linda.fogg@verizon.com](mailto:linda.fogg@verizon.com).

Very truly yours,

A handwritten signature in black ink that reads "Linda Fogg". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Linda Fogg  
Manager – External Affairs

Enclosures