

**NW Natural  
Washington Quarterly COVID Report  
Docket U-200281  
COVID-19 Costs, Savings, and Benefits**

**For the three months ended December 31, 2024**

COVID Term Sheet Category Itemization:	Current Quarter												Combined Total	
	2020 Total	2021 Total	2022 Total	Q1 2023	Q2 2023	Q3 2023	Q4 2023	2023 Total	Q1 2024	Q2 2024	Q3 2024	Q4 2024		2024 Total
Direct Costs	318,237	88,358	20,183	-	-	-	-	-	-	-	-	-	-	426,778
Direct Savings and Benefits	(132,771)	(167,408)	(6,971)	-	-	-	-	-	-	-	-	-	-	(307,150)
Bad Debt Expense Accrued Above Baseline	261,934	(31,038)	203,404	111,380	83,620	25,000	43,000	263,000	47,500	-	(31,000)	(170,000)	(153,500)	543,800
Late Payment Fees Not Assessed	57,728	75,271	78,553	29,053	21,338	8,402	12,682	71,476	32,805	12,017	19,299	(10,022)	54,100	337,128
Reconnection Charges	-	-	-	-	-	-	-	-	-	-	-	-	-	-
COVID-19 Bill Payment Assistance Program	-	67,339	196,532	(93)	(264)	-	-	(357)	-	-	-	-	-	263,514
<b>TOTALS</b>	<b>505,129</b>	<b>32,521</b>	<b>491,701</b>	<b>140,340</b>	<b>104,694</b>	<b>33,402</b>	<b>55,682</b>	<b>334,119</b>	<b>80,305</b>	<b>12,017</b>	<b>(11,701)</b>	<b>(180,022)</b>	<b>(99,400)</b>	<b>1,264,070</b>

*Quarterly amounts previously filed for 2020-2022 have been collapsed in this report.*