### OPERATOR QUALIFICATION FIELD INSPECTION PROTOCOL FORM

Inspection Date(s):	October 8-9, 2008
Name of Operator and OPID:	NW Natural 13840
Inspection Location(s):	The Dalles
Supervisor(s) Contacted:	Mark Clemens
# Qualified Employees Observed:	3
# Qualified Contractors Observed:	0

Individual Observed	Title/Organization	Phone Number	Email Address
Richard Riffle	Regulator Tech / Crew Leader		
Mike Warthen	Sr. Field Corrosion Tech		
Larry Bradley	Odorant Tech		

To add rows, press TAB with cursor in last cell.

PHMSA/State Representative	Region/State	Email Address
Lex Vinsel	Washington State	lvinsel@utc.wa.com
Scott Rukke	Washington State	srukke@utc.wa.com

To add rows, press TAB with cursor in last cell.

### Remarks:

A table for recording specific tasks performed and the individuals who performed the tasks is on the last page of this form. This form is to be uploaded on to the OQBD for the appropriate operator, then imported into the file.

### 9.01 Covered Task Performance

Verify the qualified individuals performed the observed covered tasks in accordance with the operator's procedures or operator approved contractor procedures.

	Inspection Results an X in exactly one cell below)	Inspection Notes
X	No Issue Identified	
	Potential Issue Identified (explain)	
,	N/A (explain)	
	Not Inspected	•

Guidance: The employee or contractor individual(s) should be observed performing two separate covered tasks, with only one of the covered tasks being performed as a shop simulation. Obtain a copy of the procedure(s) used to perform the task(s). The individuals should be able to describe key items to be considered for correct performance of the task, and demonstrate strict compliance with procedure requirements. If a crew performing a job is observed (such as installing a service line, tapping a main and supplying gas to a meter set), the individual covered tasks should be identified and documented and the crew member performing the task(s) should be questioned as above.

Additional considerations for covered task observations:

- 1. Determine if procedures prepared by the operator to conduct the task(s) are present in the field and are being used as necessary to perform the task(s).
- 2. Confirm that the procedures being used in the field are the same (content, revision number, and/or date issued) as the latest approved procedures in the operator's O&M manual.
- 3. Confirm that the procedures employed by contractor individuals performing covered tasks are those approved by the operator for the tasks being performed.
- 4. Ensure that procedure adherence is accomplished and that "work-arounds" are not employed that would invalidate the evaluation and qualification that was performed for the individual in performance of the task.
- 5. Determine if all of the tools and special equipment identified in procedures are present at the job site and are properly employed in the performance of the task, and if techniques and special processes specified are used as described. In certain circumstances, a contractor may operate the pipeline for an owner/operator. In that case, review which procedures have been used to qualify the individuals performing covered tasks and review records accordingly. Also ensure the "operating contractor" performs correct supervisory tasks such as reasonable cause determination.

<sup>&</sup>lt;sup>1</sup> A "work-around" is a situation where the individual is using a procedure that wouldn't work the way it was written (due to an inadequate procedure or an equipment change that made the procedure steps invalid), or the individual has found a "better" way to get the job done faster instead of using the tool the way it was designed (e.g., not making depth measurements on a tapping tool because you had never drilled through the bottom of the pipe), or not taking the time to follow the manufacturer's instructions (not marking the stab depth when using a Continental coupling to join two sections of plastic pipe) because he never experienced a problem.

### 9.02 Qualification Status

Verify the individuals performing the observed covered tasks are currently qualified to perform the covered tasks.

the second second	Inspection Results ·	Inspection Notes	
(type	an X in exactly one cell below)		
X	No Issue Identified		
	Potential Issue Identified (explain)		
	N/A (explain)	·	•
	Not Inspected		

Guidance: The name of each individual observed should be noted and a subsequent review of their qualification records performed to ensure that: 1) the individual was qualified to perform the task observed; and 2) the individual's qualifications are current. A review of the evaluation requirements contained in the operator's or contractor's OQ written program should be performed to ensure that all requirements were met for the current qualification. In addition, a review of the evaluation instruments (written tests, performance evaluation checklists, etc.) may be performed to determine if any of these contain deficiencies (e.g., too few questions to ensure task knowledge, failure to address critical task requirements). Reviews of qualification records and/or evaluation instruments should ensure that AOC evaluation has been performed.

### 9.03 Abnormal Operating Condition Recognition and Reaction

Verify the individuals performing covered tasks are cognizant of the AOCs that are applicable to the tasks observed.

	Inspection Results an X in exactly one cell below)	Inspection Notes	
X	No Issue Identified		
•	Potential Issue Identified (explain)		
	N/A (explain)		
	Not Inspected		

Guidance: This inspection should focus on an individual's knowledge of the AOCs applicable to the covered task being performed and the ability to recognize and react to those AOCs. The information gained during the inspection should be compared to the requirements for qualification applied by the operator or contractor during the evaluation process for the subject covered task (e.g., knowledge of task-specific AOCs in addition to generic AOCs). If contractor individuals are observed, confirm whether the AOCs identified in the operator's written program are the ones used for qualification of the contractor individual.

### 9.04 Verification of Qualification

Verify the qualification records are current, and ensure the personal identification of all individuals performing covered tasks are checked, prior to task performance.

	Inspection Results an X in exactly one cell below)	Inspection Notes
X	No Issue Identified	
	Potential Issue Identified (explain)	
	N/A (explain)	
	Not Inspected	

Guidance: Supervisors, crew foremen or other persons in charge of field work must be able to verify that the qualifications of individuals performing covered tasks. This typically applies to individuals employed by the operator that are from another district or field office, where the qualification status may be unknown or uncertain, or to contractor individuals. Employee records should be made available through company databases or other means of verification, while contractors should be required to provide documentation of qualification prior to beginning work, and also provide a form of identification that is satisfactory to correlate the qualification documentation with the individual performing the task.

### 9.05 Program Inspection Deficiencies

Have potential issues identified by the headquarters inspection process been corrected at the operational level?

	Inspection Results an X in exactly one cell below)	Inspection Notes
X	No Issue Identified	
	Potential Issue Identified (explain)	
	N/A (explain)	
	Not Inspected	

Guidance: If the field inspection is performed subsequent to the headquarters inspection (six months or more), the OQ database or inspection records should be checked to determine if any potential issues that were identified as having implications for incorrect task performance (e.g., no skills evaluation for tasks requiring knowledge and skills; hands-on evaluations were performed as a group as opposed to individually; span of control was not specified on a task-specific basis; evaluation and qualification on changed tasks or changed procedures not performed; inadequate provisions for, or inadequate implementation of requirements for, suspension of qualification following involvement in an incident or for reasonable cause) have been corrected.

### **Field Inspection Notes**

The following table is provided for recording the covered tasks observed and the individuals performing those tasks.

		Nar	ne/ID of Individual Obse	erved	
		Richard Riffle	Mike Warthen	Larry Bradley	11. 12. 11. 12. 13. 13. 14. 14. 14. 14. 14. 14. 14. 14. 14. 14
No	Task Name	Correct Performance (Y/N)	Correct Performance (Y/N)	Correct Performance (Y/N)	Comments
1	Lockup Regulator	Y			
2	Set Relief	Y			
3	Pipe to Soil Readings		Y		
4	Check Odorant Level			Y	
5					
6					
7					
8			·		

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NOTES-FIELD INSPECTION

Company: NW Natural

Date(s): October 8-9, 2008

Unit: Columbia Gorge

				Field Readings	ngs			
Line & Location	Line(inch)	CP Vol	CP Volts(volts)	Rectifier	ifier	Press	Pressures(psig)	Remarks
	Size In.		Casing	Volts	Amps	Set	Actual	
Start 10/8/08								
4-012-175-R-01		-1.113					Inlet 180#	Gauges
District Regulator	•						Lock-up	G 2392 0-60# Service Date
NPL Regis Dr &	<del></del>						42#	80/8
176W Main St							Relief 57#	Inlet MAOP 400#
Klickitat								Culto Introl 10th
1-017-177-R-01		-1.261					Inlet 175#	Serves one service.
Primary Service	-	-					Lock-up	Inlet MAOF 250#
Regulator							46#	Outlet MAOF 60#
EPL Parallel Ave							Relief 56#	
& 50N Dock Rd				;				
Dallesport							,	
1-016-176-R-01		-1.150	•				Inlet 140#	Inlet MAOP 250#
District Regulator								Outlet MAOF 60#
166' E of HWY								
197 & 49" S of	· · · ·							
Dow Rd								
Dallesport								
1-003-112-G-01		Relief-	,				Inlet 140#	Gauge G1892 (due Aug 09)
Carson Gate STN	•	1.391				<u> </u>	Lock-up	(Was tagged 003-145-R1)
Carson		Gate -					45#	Inlet MAOP 150#
		1.411					Relief 57#	Outlet MAOP 60#
1-012-099-G-01-		Gate -					Inlet 90#	Inlet MAOP 150#
RA .		1.880					Lockup	Outlet MAOP 60#

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					Field Readings	ngs l			1 120° - 7 01 1
Line & Location	Line(inch)	nch)	CP Volts(volts)		Rectifier	ifier	Press	ressures(psig)	Remarks
	Size	In.	P/S	Casing	Volts	Amps		Actual	
66' Past Greenleaf			Reg					43-46#	
Crk, 1/4 mile off			-1.841			•		Relief 57#	
Moffet Rd					-				
N. Bonneville						•			
1-012-099-G-01-		4			,			•	Valve exercised
VH								•	
Valve									
66' Past Greenleaf									
Crk, ¼ mile off									
Moffet Rd						•			
N. Bonneville	-								
1-003-144-L-02-		4							Valve exercised
V-A									
Valve							•		
NPL HWY 14 &									
137W CL Hood									
River Bridge Rd									٠
1-013-099-L-01-		4							Valve exercised
V-A	-		•	•					
Valve				•	•				•
W32 Cascade Dr			-						
& SPL Moffet Rd									
End 10/8/08				•					
Start 10/9/08									
						-			
					-				Business District over 1000
		i.							ft.?
Relief			•			,			•
Valves/Williams					-				
Maintains									

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					Field Readings	ings	*		
Line & Location	Line(inch)	ch)	CP Volts	ts(volts)	Rect	Rectifier	Pressi	Pressures(psig)	Remarks
	Size	In.	P/S	Casing	Volts	Amps	Set	Actual	
1-016-176-R1		-						Inlet 175	MAOP outlet 60 psig
				·		-		Lock up 45 Relief 57	
Pipe supports at		-			-				
gate station		·				•			
As Found Tag	<del></del>								
Incorrect - New				-	•				
Tag 003-112-RB	:								
					•				
-									
NWN ID: 121702			-1.41	82.0-				•	Pipe P/S perform isolation
CP Site		1.			:		-		
Hwy 14 2416' E of				. •					
Hood River Bridge					-	-			
NWN ID:123331			-1.706		1.5	89.8			
Rectifier & CP	· .					•			
Site									
Dock Grade Rd &									
E Jewett Bv, White				-					
Salmon								,	
NWN ID: 115639			ON -1.349						
CP Site			OFF -						
8621 J Neils Rd		·	0.985						
Klickitat									
NWN ID: 115640		,	ON -1.44	-					
CP Site			OFF -1.09						
107 First St.					-				
Klickitat									
NWN ID: 119463			ON -1.44	487					
CF Site			OFF -1.03						

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									militar utgestigende malatien de la
									END 10/09/08
		-							TARREST CAPTURE TO THE PARTY OF
RDL 0.19%	RI								Odor Site
TL 0.14%	II								NWN ID: 10128
•	-								N. Bonneville
)vel(RDL) 0.37%	Le								81 Cascade Mall
Readily Detectable	Re								Odor Site
Frace Level (TL) 0.15%	Tr							***	NWN ID:10097
						OFF -1.03			CP Site
Same as #119463	Sa				487	ON -1.44			NWN ID: 120140
						1.089			701 Klickitat Ave
						OFF -	,		CP Site
	• .					ON -1.40			NWN ID: 124234
									Klickitat
						1			301 3 <sup>rd</sup> St
						OFF -1.13			CP Site
						ON -1.39			NWN ID: 115643
						• .			Xing, Klickitat
									R St Regis Dr/RR
	Actual	Set A	Amps	Volts	Casing	P/S	In.	Size	
Remarks	psig)	Pressures(psig)	ifier	Rectifier		CP Volts(volts)	Line(inch)	Line	Line & Location
			ngs	Field Readings					
,		and the state of t	Topogram						