



March 10, 2020

Mr. Mark L. Johnson  
P.O. Box  
47250  
Olympia, WA  
98504-7250

**RE: The Rock Transportation Services Corporation,  
OBA: Whidbey SeaTac Shuttle & Charter  
(WSS) C-1077**

Received  
Records Management  
03/11/20 10:39  
State Of WASH.  
UTIL. AND TRANSP.  
COMMISSION

**Due to Coronavirus (COVID-19) Outbreak - Business Interruption  
Request for exemption from WAC 480-30-316(2). Thirty Day Notice to Public**

Dear Mr. Johnson:

Under WAC 480-07-110 the Commission may grant an exemption from any of its rules. The Rock Transportation Services Corporation hereby requests an exemption from WAC 480-30-316(2) Thirty Day Notice to the public.

The exemption is requested due to the immediate impact the coronavirus (COVID-19) is having on the high-level of consumer trip cancelation, especially with Naval Air Station Whidbey suspending all non-essential travel. As well as the guidance provided by the CDC, Washington State Department of Health, and Island County Health Department to senior-aged populations on Whidbey Island to avoid travel. In addition, to cancelation, new reservations are also dramatically impacted and decreasing from normal levels.

This modification to our operating schedule will be temporary due to the COVID-19 outbreak crisis, and dependent upon the duration and intensity of the outbreak public health crisis. We are maintaining a regular time schedule to meet the needs of travelers to-and-from Whidbey Island with the proposed modifications. WSS is planning to return to our full summer season schedule May 15, 2020. Of our 9-core shuttle runs, the proposed modification would include the following:

1. Suspension of one morning run, whereas we have sufficient passenger space on shuttle runs before and after shuttles that can be adjusted to meet current passenger demand, and surge capacities if required.  
(See attachment - Time Schedule No. 11 Page 4)
2. Merging of two afternoon runs into one shuttle run, and adjustment to time schedule to support both runs current passenger demand, and surge capacities if required.  
(See attached - Time Schedule No. 11 Page .2)

**P.O. Box 1097  
Oak Harbor, WA 98277  
360-679-4003**

WSS has posted the appropriate notice in its main office and on the company website on March 10, 2020 and therefore customers are notified. Due to the impact of the health concerns of outbreak the proposed effective date would not allow for the proper 30-day notice.

(See attached - Public Notice of Time Schedule Change Effective March 28, 2020)

If granted, the proposed time schedule changes will become effective immediately following Commissions approval March 28, 2020.

Thank you for your consideration, if you require additional information or have any questions please do not hesitate to contact us.

Sincerely,

A handwritten signature in blue ink that reads "Darcy R. Mann". The signature is fluid and cursive, with the first name "Darcy" being the most prominent.

The Rock Transportation Services Corporation  
OBA: Whidbey SeaTac Shuttle & Charters  
[darcy.seatacshuttle@gmail.com](mailto:darcy.seatacshuttle@gmail.com)

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