

VIA ELECTRONIC FILING

250 SW Taylor Street Portland, OR 97204 503-226 State Of WASH COMMISSION

June 1, 2021

Mark L. Johnson, Executive Director & Secretary Washington Utilities and Transportation Commission 621 Woodland Square Loop SE Lacey, Washington 98503

Re: UG-190987—2020 Annual Conservation Report on NW Natural's Energy Efficiency Program

Northwest Natural Gas Company, dba NW Natural (NW Natural or the Company) hereby files the 2020 Annual Conservation Report on the Company's Energy Efficiency program. This report is submitted in compliance with the Company's 2020 Energy Efficiency Plan, which was filed and acknowledged as received in docket UG-190987.

In 2020, the Company's Energy Efficiency program for residential and commercial customers saved 320,170 therms at a cost of \$2.4 million. The Washington Low-Income Energy Efficiency program saved 1,132 therms at a cost of \$19,635. In addition, at a cost of \$110,273 for the Northwest Energy Efficiency Alliance natural gas market transformation effort saved 4,943 therms. The Company's share of the Regional Technical Forum was \$10,100. Lastly, the Company spent \$8,150 on pilot programs.

The Company's Energy Efficiency program is monitored by the interested parties who have formed the Energy Efficiency Advisory Group (EEAG) in compliance with the stipulated agreement approved in Order 04 in docket UG-080546 and the Company's Energy Efficiency Plan. Per the stipulation approved in Order 06 in the Company's last completed rate case in docket UG-181053, the Company shared a draft of the 2020 Annual Conservation Results with the EEAG on March 16, 2021.

If you have any questions, please call me at (503) 610-7326.

Respectfully submitted,

/s/ Rebecca T. Brown

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Enclosure:

190987-NWN-2020-EE-Program-ARpt-06-01-2021

cc: EEAG