NORTHWEST NATURAL GAS COMPANY

WN U-6

Second Revision of Sheet 14.1 Cancels First Revision of Sheet 14.1

GENERAL RULES AND REGULATIONS (continued)

Rule 14. Service Interruptions.

Interruption by Company.

The Company may temporarily interrupt service to Customer(s) when it is necessary, as determined by the Company in the exercise of its reasonable judgment, to repair or make changes to the Company's Distribution Facilities, or for reasons of Force Majeure. The Company will give reasonable notice to Customer(s) as circumstances permit, prior to interrupting service, unless prevented by reasons of Force Majeure, and will make reasonable efforts to restore service as soon as practicable under the circumstance.

The Company will not be liable for damage caused by any necessary temporary interruptions of service.

Interruption by Customer.

If a Customer must temporarily discontinue its operations during a term of service for repairs, changes in equipment, or for reasons of Force Majeure, the Company, after notice from Customer, may suspend the application of any minimum usage charges and associated usage requirements during that period at the Company's discretion

During the period of a Company-authorized suspension, Customer shall continue to be responsible for any and all Customer Charges, Service Charges, and any other applicable charges, as well as for payment for all gas used during the suspension. The allowed suspension period shall be for a reasonable period of time, as determined between Customer and Company on a Customer-specific basis.

(D)

A suspension of service under this Rule shall not void the Service Agreement between Company and Customer. The Company, at its option, may extend the term of a Customer's Service Agreement for a period of time equal to the period of time the Customer's Service Agreement was deemed suspended.

Issued April 27, 2018 NWN Advice No. WUTC 18-02 Effective with service on and after June 1, 2018