

December 24, 2018

**VIA ELECTRONIC FILING**

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Executive Director and Secretary  
Washington Utilities and Transportation Commission  
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COMMISSION

**RE: Docket UE-170208—Low Income Bill Assistance Program Report**

Pacific Power & Light Company (Pacific Power), a division of PacifiCorp, submits this report detailing the total benefits received by qualifying participants under the company's Low Income Bill Assistance (LIBA) program and the Low Income Home Energy Assistance Program (LIHEAP), which is administered with funding from the U.S. Department of Health and Human Services.

Pacific Power committed to providing this report at the request of Commission staff as part of a Low Income Stakeholder Process initiated in the company's 2015 limited-issue rate case in Docket UE-152253.

The report provides data on LIBA participants for the period October 1, 2017, through September 30, 2018. A total of 6,675 households participated in the LIBA program for at least one month during the 12-month program period.

Columns C through E indicate the credit qualification level/tier each account was billed under. Larger credits per kilowatt-hour (kWh) are applied to households with the lowest income through the three credit tiers. Customer names are not included for confidentiality reasons, so each participating account is numbered. Some accounts were billed under more than one tier and/or were billed on the standard residential tariff (Schedule 16) for a portion of the program year. An X shown in column F is included for the accounts where they were billed at least one month on Schedule 16.

Column G labeled Net Bills shows the total actual amount billed by Pacific Power over the 12 months. LIBA credits provided are included in column H. Credits are based on usage and only applied to monthly usage of 600 kWh or greater. The total amounts that would have been billed without the application of LIBA credits are found in column I. Column J shows the amount of energy assistance payments applied to each account, with a large number (3,172 or 48 percent) of LIBA participants not obtaining a LIHEAP payment.

The total amount of benefits received through the LIBA and LIHEAP programs is included in column K. The total assistance provided in column K is subtracted from column I, indicating the

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12 months billings after both forms of assistance have been applied and shown in column L. As of September 30, 2018, there were 367 or 5 percent of LIBA participants with a credit on their account as indicated in column L. These credits are generally due to the timing in which an energy assistance payment was placed on the account. For example, a LIHEAP payment of a few hundred dollars may cover billings over a number of months. Credits indicated may be related to assistance provided within the month or two prior to the end of the program year.

It is respectfully requested that all formal correspondence and Staff requests regarding this filing be addressed to:

By e-mail (preferred): [datarequest@pacificorp.com](mailto:datarequest@pacificorp.com)

By regular mail: Data Request Response Center  
PacifiCorp  
825 NE Multnomah, Suite 2000  
Portland, Oregon, 97232

Please contact Ariel Son at (503) 813-5410 if you have any questions.

Sincerely,

          /s/            
Etta Lockey  
Vice President, Regulation  
Pacific Power & Light Company  
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Enclosure  
170208-PPL-LIBA-LIHEAP-Summary-Rpt-12-24-18.xlsx