

**From:** [Cupp, John \(UTC\)](#)  
**To:** [UTC DL Records Center](#)  
**Cc:** [Beaton, Rebecca \(UTC\)](#)  
**Subject:** UT-160766  
**Date:** Tuesday, June 21, 2016 12:39:45 PM

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Please post this as well.

Thank you,

**John Cupp**  
Regulatory Analyst  
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**Consumer Protection  
Utilities and Transportation Commission**

<b>Review Status:</b>	Not Reviewed	<b>Submitted Date:</b>	06/21/2016
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<b>Utility Company Name:</b>	CenturyLink	<b>Support the Filing Issue:</b>	No
<b>Contact Method:</b>	E-mail		

**Comments:**

CenturyLink curtailing busy interrupt... This will eliminate a PSAPs ability to verify an emergency via the operator interrupt. This is not in the best interest of wireline customers. I do not support this action