

# Seatac Shuttle, LLC

PO Box 2895 Oak Harbor, WA 98277

## **Docket TC-130721**

May 30, 2013

Gene Eckhardt  
Asst. Dir. Trans.  
UTC  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504  
Via email: [geckhard@utc.wa.gov](mailto:geckhard@utc.wa.gov)

Re: **Docket TC-130721**

Dear Mr. Eckhardt:

I am somewhat frustrated by my inability to receive an answer to my question posed to you on May 9, 2103 and again on May 14, 2013. I have received your letter in response to my earlier enquiry but it did not address the question, why was there a 7 day delay between our filing and docketing or notification? No docket was created and no assignment to staff was made during that period. In fact no action, even the first erroneous one, occurred until we made inquiry as to why we had seen no action on the issue in question.

Your statement that staff's initial review was then corrected suggests that this was a considered process over time. If that was the case we still ask the question as to what happened to the docketing and notice process during that time. On the surface it seems as if this filing was ignored or simply forgotten until we asked for a status report. At that time we had only one day before the effective date of the filing, should there have been an actual problem we would have been once again in a position of not being able to serve the public because of actions or inactions of the agency. We again request that you provide us with an explanation, were you on vacation, did it get assigned and then not processed by the assigned staff member, did it just sit on someone's desk or is there a more reasonable explanation for this lack of attention?

Mr. Eckhardt, it is our perception that there is a weak link in your department and eventually we will get to the bottom of this. Your cooperation will benefit us all. Again we ask you to be responsive and not evasive, please answer our question directly.

Thank you,

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