



Thank you for being a Qwest customer

BILLING NAME 1  
BILLING NAME 2  
BILLING NAME 3



Help Us Go Green!  
See page 2 for details!

Account Number: NPA NXX-LLLL CUSR  
Bill Date: January 7, 2008

Customer Service: 1 800-244-1111  
Repair: 1 800-573-1311

Or go online at: [qwest.com](http://qwest.com)

INCLUDED IN YOUR STATEMENT



Phone Service



Internet Service



Wireless Service



TV Service

YOU MAY WANT TO CONSIDER



Example Example

Call or visit [qwest.com](http://qwest.com) to learn more!

**You have Qwest Bundle service and are receiving \$XX in bundle savings and promotion discounts!**

<b>Previous Balance</b> <b>\$XXX.XX</b> <b>- Payment(s)</b> <b>Mmm. DD</b> <b>\$XXX.XX</b>	<b>- Adjustment(s)</b> <b>\$XX.XX</b> <b>= Past Due Balance</b> <b>\$X.XX</b> <i>(Disregard if Paid)</i>	<b>+ Total New Charges</b> <b>\$XXX.XX</b> <b>Due by</b> <b>Mmm. DD YYYY</b>	<b>= Total Amount Due</b> <b>\$XXX.XX</b> <b>Thank you!</b>
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*Marketing Message in this space*  
*Marketing Message in this space*  
*Marketing Message in this space*

Box 2: 'Past Due Balance (Disregard if Paid)' will display when the dollar amount is greater than zero. 'Balance' will display when the dollar amount is zero or a credit. Existing rules apply.

Please fold, tear here and return this portion with your payment.



To change your billing address, call us at 1 800-244-1111

Account: NPA NXX-LLLL CUSR  
Payment Due Date: Month DD, YYYY  
Total Amount Due:

\$XXX.XX

Bill Name  
Billing Address  
City, ST Zip code

Amount Enclosed: \_\_\_\_\_  
See reverse of this page to enroll in automatic payment and/or paperless billing!

Qwest  
PO BOX 173384  
Denver, CO 80217-3384



CUSTOMER SERVICE  
**1 800-244-1111**  
 REPAIR  
**1 800-573-1311**

ACCOUNT NUMBER  
**NPA NXX-LLLL CUSR**  
 Bill Name

BILL DATE  
**Mmm D, YYYY**

qwest.com



If you would like to join Qwest in conserving natural resources, please select "Paperless Billing" on the stub below to opt out of receiving a paper bill. Should you ever need full details of your current bill, call Customer Service at the number above and they will be happy to provide a paper copy to you at no cost. Or log on to [qwest.com/myaccount](http://qwest.com/myaccount) to view your bill details online. A charge will be assessed for a request of a paper copy of your bill older than six months or an online bill older than twelve months.

**Your Long-Distance Provider Has Changed**

At your request, Qwest Long Distance has recently been made your provider for long-distance calls outside your local toll calling area.

At your request, Qwest Long Distance has recently been made your provider for long-distance calls inside your local toll calling area.

If you did not authorize this, please call 1 800-922-1879.

**This is a summary billing statement of your current bill. You may always get your current bill with detailed charges at [qwest.com/myaccount](http://qwest.com/myaccount) or by calling Qwest. A charge will be assessed for requests for an online bill older than twelve months.**

**Information About Your Account**

At Qwest, our top priority is providing you with quality customer service. As part of that commitment, we have prepared the following information to help you understand your account. If you need additional assistance, please call Customer Service at the number listed on this statement. Customers using Teletype (TTY) devices can direct their inquiries to Qwest at 1 800-223-3131, a TTY equipped number.

Charges for your monthly service are billed one month in advance. Qwest should receive your payment for the total amount due on or before the due date on your bill. If you are unable to pay by the due date, please contact Customer Service to avoid possible collection action. Your basic telephone service will not be disconnected for non-payment of charges for services that are identified by an asterisk [ \* ]. Qwest packages of features and the amounts shown on the summary page may include both basic and charges that are not basic.

**Late Charge Reminder:** Any amount left unpaid 30 days after bill date is subject to a 1.2% late payment charge.

**To make additional payments:** Make a check payable to Qwest. Write your account on your check and mail to:

Qwest  
 Payment Center  
 Denver, CO 80244-0001

**Or, pay online at [qwest.com](http://qwest.com)** and/ or to view your bill, change your billing address, order new products and services, check your Qwest Wireless minutes.

State specific mandated language currently in production will be used in this

Language change here for the Summary Billing Statement.

This is a recurring statement for customers who have elected to opt into the Summary Billing Statement.

E-mail Address Signature Date

Check the appropriate box below and return with your check for this month's payment.

Account Number NPA NXX-LLLL CUSR

- Automatic Payment** By checking this box and signing above, you are authorizing and instructing your financial institution to debit the monthly amount due on your Qwest bill from your account associated with your enclosed payment, and remit directly to Qwest. Or, you may sign up for Automatic Payment at [qwest.com/billpay](http://qwest.com/billpay). (To discontinue Automatic Payment you must call Qwest.)
- Paperless Billing** By checking this box, providing your e-mail address, and signing above, you are authorizing Qwest to enroll you in Paperless Billing. You will need to create an online account at [qwest.com/billpay](http://qwest.com/billpay) in order to view your bill.



CUSTOMER SERVICE  
 1 800-244-1111  
 REPAIR  
 1 800-573-1311

ACCOUNT NUMBER  
 NPA NXX-LLLL CUSR  
 Bill Name

BILL DATE  
 Mmm D, YYYY

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qwest.com



**Your savings this month**

Thank you for being a valued Qwest customer with Bundle Savings from:  
 • Qwest Choice DSL with MSN® • Qwest Wireless Cross Country  
 • Qualifying LD Plan • DIRECTV® Bundle Savings based on the 4 products  
 you currently have is \$37.00 per month. This bill includes a Bundle Savings of \$37.00.

Promotional and saving statements will appear as what is in production today.

Bundle Savings	Discount
Qwest Digital Voice	\$5.00
Qwest Connect SLVR w MSFT	12.00
Cross Country Plus	15.00
DIRECTV w/Minimum Programming	5.00

**Total Bundle Savings \$37.00**

Promotional Discounts	Discount
Qwest Broadband Promotion	\$XX.XX

**Total Promotional Discounts \$XX.XX**

**Total savings this month \$XX.XX**

Discounts are given one month in advance. Your bill may include a partial month and a month in advance of billing. Product changes may result in a charge for unused discounts previously given.

**Summary of New Charges**

SERVICE	PRICE	DISCOUNTS & SAVINGS	TOTAL WITH SAVINGS
<b>Phone Service</b>			
Local Service Monthly Charges	\$29.99		\$29.99
Long Distance Monthly Charges *	20.00	- 5.00	15.00
Related Monthly Charges	9.50		9.50
Taxes, Fees & Surcharges	9.60		9.60
Usage Charges	2.05		2.05
Your basic telephone service (dial tone) will not be disconnected for non-payment of other services included in this section. For a detailed breakdown of your services, go to: <a href="http://qwest.com/my account">qwest.com/my account</a> or call Qwest.			
<b>Total Phone Service</b>			<b>\$XX.XX</b>
<b>Internet Service *</b>			
Qwest Broadband with MSFT Monthly Charges	44.99	- 12.00	32.99
Related Monthly Charges	4.99		4.99
Taxes, Fees & Surcharges	-.36		-.36
<b>Total Internet Service</b>			<b>\$XX.XX</b>
<b>Qwest Leased Equipment *</b>			<b>Total Qwest Leased Equipment \$XX.XX</b>
<b>Wireless Phone Service *</b>			
Monthly Charges	44.99	- 15.00	29.99
Related Monthly Charges	1.75		1.75
Taxes, Fees & Surcharges	4.47		4.47
<b>Total Wireless Phone Service</b>			<b>\$XX.XX</b>
<b>TV Service *</b>			
DIRECTV Monthly Charges	44.99	- 5.00	39.99
Related Monthly Charges	4.99		4.99
<b>Total TV Service</b>			<b>\$XX.XX</b>
<b>Other Companies *</b>			<b>Total AT&amp;T Charges \$XX.XX</b>
AT&T – contact 8XX NXX-LLLL			
<b>Late Payment Charge on \$XXX.XX</b>			<b>Total Late Payment Charge \$XX.XX</b>
			<b>Total New Charges \$XXX.XX</b>

This statement was added for FCC TIB requirement

Local Service and Long Distance are shown separately on the Summary Billing Statement.

\* For additional information, see Information About Your Account, on page 2.