

MEMORANDUM

May 17, 2004

TO: Gene Eckhardt, Regulatory Services Assistant Director,  
Transportation and Water Section

FROM: Bonnie L. Allen, Regulatory Analyst

SUBJECT: Household Goods Carrier Permit  
Application No. P-79204 Docket No. TV-031119

Dennis T. Brewster  
d/b/a Denny's Relocation Services  
1345 E. Heatherwood North  
Tacoma, WA 98406

**Discussion**

On July 9, 2003, Dennis T. Brewster, d/b/a Denny's Relocation Services filed Application No. P-79204 requesting permanent household goods authority.

The Commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under Household Goods Carrier Permit No. HG-61105 since October 1, 2003.

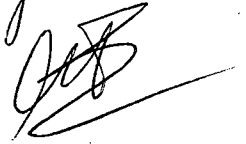
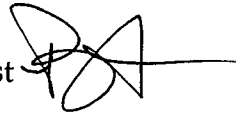
Application No. P-79204 appeared on the Commission's October 6, 2003, application docket subject to comment for no less than 180 days while the company conducted operations under its temporary authority. No comments were received.

Under the provisions of WAC 480-15-330 the Commission will grant or deny an application for permanent authority after conducting a complete review of the application filing, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

Mr. Brewster indicates that he has managed a local moving and storage company since 1988 and is knowledgeable in all areas of the industry, including tariff rates,

5/17/04

I agree.



Dennis T. Brewster  
d/b/a Denny's Relocation Services  
May 17, 2004  
Page 2

DOT compliance, customer satisfaction, and log compliance. He has not previously been denied authority based on fitness; and has not been convicted of a Class A or B felony.

Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator John Foster completed a Safety Compliance Review and a Household Goods Technical Assistance and Records Review Checklist. Investigator Foster found the company in general compliance and April 29, 2004, he recommended the applicant be considered for permanent authority.

Dennis T. Brewster, d/b/a Denny's Relocation Services, is registered with the Department of Licensing, Master License Services. The company holds a valid UBI number with active tax, unemployment, and industrial insurance accounts.

The Commission received two survey questionnaires from customers that indicated they were satisfied with the company's service, would use the service again, and would recommend the company to others. The Commission received no customer complaints regarding this company's service.

**Recommendation**

P-79204 is an uncontested application and therefore no hearing is required. There are no outstanding issues that suggest staff should ask the Commission to set the application for hearing.

I recommend that Licensing Services Staff prepare an order to grant Application No. P-79204 without hearing and reissue Permit No. HG-61105 to Dennis Brewster, d/b/a Denny's Relocation Services, as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.