

VzNw Trbl 12mo

WASHINGTON STATE PUC REPORT

Customer Network Trouble Per 100 Switched Access Lines

Threshold is less than = 4

* With Allowed Trouble codes Excluded

CENTRAL OFF. LOCATION	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09
ACME												
ALGER												
ANACORTES												
ARLINGTON												
BENTON CITY												
BIG LAKE												
BIRCH BAY												
BLAINE												
BOTHELL												
BREWSTER												
BRIDGEPORT												
BURLINGTON												
CAMANO ISLAND												
CAMAS												
CASHMERE												
CHELAN												
CLEARVIEW												
CONCRETE												
CONWAY												
COUPEVILLE												
CURLEW												
CUSTER												
DARRINGTON												
DEMING												
DUVALL												
EAST WENATCHEE												
EDISON												
ENTIAT												
EVERETT CASINO												
EVERETT MAIN												
EVERSON												
FAIRFIELD												
FARMINGTON												
FERNDALE												
GARFIELD												
GEORGE												
GRANITE FALLS												
GRAYLAND												
HALLS LAKE												
JUANITA												
KENNEWICK MAIN												
KENNEWICK MEADOW SPRINGS												
KENNEWICK HIGHLAND												
KIRKLAND												
LA CONNER												
LAKE GOODWIN												
LAKE STEVENS												
LAKE WENATCHEE												
LATAH												
LAUREL												
LEAVENWORTH												
LOOMIS												
LYMAN												
LYNDEN												
MALDEN												
MANOR WAY												
MANSFIELD												
MANSON												
MAPLE FALLS												
MARBLEMOUNT												

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CENTRAL OFF. LOCATION	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09
MARYSVILLE												
MOLSON-CHESAW												
MONROE												
MOSCOW												
MOUNT VERNON												
NACHES												
NEWPORT												
NILE												
NORTH RICHLAND												
OAK HARBOR												
OAKESDALE												
PALOUSE												
PULLMAN												
QUINCY												
REDMOND												
REPUBLIC												
RICHLAND												
RICHMOND BEACH												
ROCKFORD												
ROSALIA												
SAMMAMISH												
SEDRO WOOLLEY												
SILVER LAKE												
SKYKOMISH												
SNOHOMISH												
SOAP LAKE												
STANWOOD												
STEVENS PASS												
SULTAN												
SUMAS												
TEKOA												
THORNTON												
TONASKET												
WASHOUGAL												
WASHOUGAL RIVER												
WATERVILLE												
WENATCHEE												
WEST RICHLAND												
WESTPORT												
WOODLAND												
WASHINGTON												
4												
Each CO is not to exceed 4 tbls per 100 lns per mth for 2 consecutive mths nor should they exceed this for 4 months in any 12 mth period.												

WASHINGTON STATE SWITCHED ACCESS LINES

Central Office Apr-08 May-08 Jun-08 Jul-08 Aug-08 Sep-08 Oct-08 Nov-08 Dec-08 Jan-09 Feb-09 Mar-09

ACME
 ALGER
 ANACORTES
 ARLINGTON
 BENTON CITY
 BIG LAKE
 BIRCH BAY
 BLAINE
 BOTHELL
 BREWSTER
 BRIDGEPORT
 BURLINGTON
 CAMANO
 CAMAS
 CASHMERE
 CHELAN
 CLEARVIEW
 CONCRETE
 CONWAY
 COUPEVILLE
 CURLEW
 CUSTER
 DARRINGTON
 DEMING
 DUVALL 1
 EAST WENATCHEE
 EDISON
 ENTIAT
 EVERETT CASINO
 EVERETT MAIN
 EVERSON
 FAIRFIELD
 FARMINGTON
 FERNDALE
 GARFIELD
 GEORGE
 GRANITE FALLS
 GRAYLAND
 HALLS LAKE
 JUANITA
 KENNEWICK MAIN
 KENNEWICK MEADOW S
 KENNEWICK-HIGHLAND
 KIRKLAND
 LA CONNER
 LAKE GOODWIN
 LAKE STEVENS
 LAKE WENATCHEE
 LATAH
 LAUREL
 LEAVENWORTH
 LOOMIS
 LYMAN
 LYNDEN
 MALDEN
 MANOR WAY
 MANSFIELD

REDACTED

WASHINGTON STATE SWITCHED ACCESS LINES

Central Office Apr-08 May-08 Jun-08 Jul-08 Aug-08 Sep-08 Oct-08 Nov-08 Dec-08 Jan-09 Feb-09 Mar-09

MANSON
 MAPLE FALLS
 MARBLEMOUNT
 MARYSVILLE
 MOLSON-CHESAW
 MONROE
 MOSCOW
 MOUNT VERNON
 NACHES
 NEWPORT
 NILE
 NORTH RICHLAND
 OAK HARBOR
 OAKSDALE
 PALOUSE
 PULLMAN
 QUINCY
 REDMOND
 REPUBLIC
 RICHLAND
 RICHMOND BEACH
 ROCKFORD
 ROSALIA
 SAMMAMISH
 SEDRO WOOLLEY
 SILVER LAKE
 SKYKOMISH
 SNOHOMISH
 SOAP LAKE
 STANWOOD
 STEVENS PASS
 SULTAN
 SUMAS
 TEKOA
 THORNTON
 TONASKET
 WASHOUGAL
 WASHOUGAL RIVER
 WATERVILLE
 WENATCHEE
 WEST RICHLAND
 WESTPORT
 WOODLAND

Total Lines

REDACTED

Washington State PUC Report
Customer Network Trouble Per 100 Switched Access Lines

		Mar-09	Mar-09	Mar-09
		Sw	Total	Trbl/
Central Office	CO Code	Ln	Rpts	100
ACME				
ALGER				
ANACORTES				
ARLINGTON				
BENTON CITY				
BIG LAKE				
BIRCH BAY				
BLAINE				
BOTHELL				
BREWSTER				
BRIDGEPORT				
BURLINGTON				
CAMANO ISLAND				
CAMAS				
CASHMERE				
CHELAN				
CLEARVIEW				
CONCRETE				
CONWAY				
COUPEVILLE				
CURLEW				
CUSTER				
DARRINGTON				
DEMING				
DUVALL				
EAST WENATCHEE				
EDISON				
ENTIAT				
EVERETT CASINO				
EVERETT MAIN				
EVERSON				
FAIRFIELD				
FARMINGTON				
FERNDALE				
GARFIELD				
GEORGE				
GRANITE FALLS				
GRAYLAND				
HALLS LAKE				
JUANITA				
KENNEWICK MAIN				
KENNEWICK MEADOW SPRINGS				
KENNEWICK HIGHLAND				
KIRKLAND				
LA CONNER				
LAKE GOODWIN				
LAKE STEVENS				
LAKE WENATCHEE				
LATAH				
LAUREL				
LEAVENWORTH				
LOOMIS				

Washington State PUC Report
Customer Network Trouble Per 100 Switched Access Lines

		Mar-09	Mar-09	Mar-09
		Sw	Total	Trbl/
Central Office	CO Code	Lns	Rpts	100
LYMAN				
LYNDEN				
MALDEN				
MANOR WAY				
MANSFIELD				
MANSON				
MAPLE FALLS				
MARBLEMOUNT				
MARYSVILLE				
MOLSON-CHESAW				
MONROE				
MOSCOW				
MOUNT VERNON				
NACHES				
NEWPORT				
NILE				
NORTH RICHLAND				
OAK HARBOR				
OAKESDALE				
PALOUSE				
PULLMAN				
QUINCY				
REDMOND				
REPUBLIC				
RICHLAND				
RICHMOND BEACH				
ROCKFORD				
ROSALIA				
SAMMAMISH				
SEDRO WOOLLEY				
SILVER LAKE				
SKYKOMISH				
SNOHOMISH				
SOAP LAKE				
STANWOOD				
STEVENS PASS				
SULTAN				
SUMAS				
TEKOA				
THORNTON				
TONASKET				
WASHOUGAL				
WASHOUGAL RIVER				
WATERVILLE				
WENATCHEE				
WEST RICHLAND				
WESTPORT				
WOODLAND				
Washington State:				