

**Virgin Mobile USA,
L.P.
Lifeline Report
2013**

Public Version

	Quarter 1			Quarter 2			Quarter 3			Quarter 4		
	Jan 2013	Feb 2013	Mar 2013	Apr 2013	May 2013	Jun 2013	Jul 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013
Ending Customers Enrolled	80,738	81,968	83,837	84,619	90,203	93,894	94,899	96,224	97,998	94,489	91,148	84,575
Customers De-activated												
Suspended	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED
Duplicates	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED
Voluntary Disconnect	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED
Inactivity	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED
Moved	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED
Non-Certification	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED
Unknown Reason	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED
Expired	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED
Total Deactivated	25,759	702	2,781	1,751	1,417	481	2,040	1,361	1,287	6,022	5,681	8,596
New Customers Added	10,413	1,932	4,650	2,533	7,001	4,172	3,045	2,686	3,061	2,513	2,340	2,023
Beginning Customers Enrolled	96,084	80,738	81,968	83,837	84,619	90,203	93,894	94,899	96,224	97,998	94,489	91,148