

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

SANDRA JUDD, et al.,

Complainants,

v.

AT&T COMMUNICATIONS OF THE
PACIFIC NORTHWEST, INC.; and
T-NETIX, INC.,

Respondents.

DOCKET NO. UT-042022

COMPLAINANTS' RESPONSE TO
BENCH REQUEST NO. 7

Complainants submit this response to Bench Request No. 7.

Bench request No. 7 is addressed to all parties:

Please identify each type of charge for, associated with, arising from, or otherwise related to the collect calls at issue in this proceeding that AT&T, T-Netix, or any other company billed, or had billed on its behalf, to end user customers who accepted those collect calls. For each such charge, please provide the following information:

- a. The company that billed or was identified as billing the charge on the customer bill;
- b. The name of the charge as reflected on the customer bill;
- c. A description of when and how that charge applied;
- d. The sections or pages of the tariff, price list, contract, or other publicly available governing document (collectively "Tariff") in which the rates, terms, and conditions associated with the charge were set forth; and
- e. A description of the costs the charge was designed to recover.

Recipients of collect calls from inmates see a charge on their phone bills for each collect call they accept. Other than taxes, we are not aware of any other types of charges assessed in connection with these calls.

Complainants respond to the specific questions as follows:

(a) The company that provides the bill varies depending on the circumstances. For example, the attached bill from Columbia Legal Services shows that AT&T bills and collects collect telephone calls originating from Airway Heights Corrections Center (Spokane), Washington State Penitentiary (Walla Walla), and Washington Corrections Center for Women (Gig Harbor). Attached Youtz Dec. Exhibit A. Samples of bills from complainants Sandy Judd indicates that the bills were sent by US West and GTE and included charges for those companies as well as AT&T. Attached Youtz Dec. Exhibits B and C.

(b) The collect telephone calls on these bills are shown as "long distance" calls on the US West bill with a notation that the calls are "collect." On the AT&T bill, the charges are identified as "Operator Handled-Domestic" and have a message type indicator of "O4." As shown on the explanation of the message types contained in the AT&T bill, "O4" means "operator handled station collect call."

(c) The charges contained on these bills applied when the call was accepted by the recipient.

(d) The Complainants have been unable to determine which sections or pages of the tariff, price list, contract, or other publicly available governing

document in which the rates, terms, and conditions associated with the charge were set forth.

(e) Complainants are unaware of the costs that the charges were designed to recover.

Attached is the declaration of Chris R. Youtz with sample bills attached.

DATED: October 20, 2010.

SIRIANNI YOUTZ
MEIER & SPOONEMORE



Chris R. Youtz (WSBA #7786)
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DOCKET NO. UT-042022

DECLARATION OF CHRIS R. YOUTZ
RE: RESPONSE TO BENCH REQUEST
NO. 7

Chris R. Youtz declares, under penalty of perjury and in accordance with the laws of the State of Washington, that:

1. I am one of the attorneys for Complainants in this matter. I base this declaration on my personal knowledge and am competent to testify.

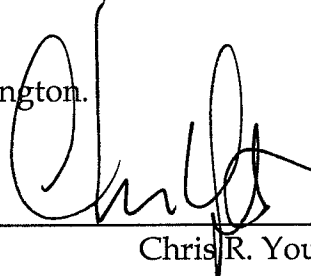
2. Attached as *Exhibit A* is a true and correct copy of portions of telephone bills for January, 2000, and February, 2000, sent to Columbia Legal Services in Seattle, Washington. Columbia receives several collect calls from inmates in Washington prisons each month. These bills show collect calls originating from Washington state correctional facilities in Gig Harbor, Washington (Washington Corrections Center for Women), Spokane, Washington (Airway Heights Corrections Center), and Walla Walla, Washington (Washington State Penitentiary). The last page of the exhibit has a table

providing definitions for "message types." "O4" is identified as "operator handled station collect call."

3. Attached as *Exhibit B* is a true and correct copy of a bill from US West Communications in August, 1997, to complainant Sandy Judd.

4. Attached as *Exhibit C* is a true and correct copy of a bill from GTE to Sandy Judd in September, 1999.

DATED: October 20, 2010, at Seattle, Washington.



Chris R. Youtz

Exhibit A



AT&T UniPlan® SERVICE CENTER CALL - 1 800 413-5410

Call Detail

REF # 206 464-0838

Account Number	Line Number	Bill Date
171 555-3423 162	206 382-3399	Jan 10, 2000

Subaccount Number	Page Break Selection	Report Sort Arrangement
123 001-8397 397	LINE #, MIN, CARD #	CALL TYPE, LINE #/MIN/CARD #

Date	Time	Place	Number	Min	Msg Type	R Post Vol. & T.P. Disc.	Date	Time	Place	Number	Min	Msg Type	R Post Vol. & T.P. Disc.
Operator Handled - Domestic													
1	11-29	2:31P	TO SEATTLE WA 206 382-3399	4:33	04	D	5.36&						
			FR GIG HARBOR WA 253 851-0968										
2	11-30	1:15P	TO SEATTLE WA 206 382-3399	3:42	04	D	4.77&						
			FR GIG HARBOR WA 253 851-0948										
3	11-30	1:32P	TO SEATTLE WA 206 382-3399	2:07	04	D	4.18&						
			FR SPOKANE WA 509 244-9835										
4	12-02	12:19P	TO SEATTLE WA 206 382-3399	9:47	04	D	8.31&						
			FR GIG HARBOR WA 253 858-0904										
5	12-06	12:23P	TO SEATTLE WA 206 382-3399	4:12	04	D	5.36&						
			FR WALLAWALLA WA 509 527-9555										
6	12-06	12:28P	TO SEATTLE WA 206 382-3399	2:12	04	D	4.18&						
			FR GIG HARBOR WA 253 858-0929										
7	12-06	1:41P	TO SEATTLE WA 206 382-3399	2:30	04	D	4.18&						
			FR GIG HARBOR WA 253 851-0943										
8	12-07	1:02P	TO SEATTLE WA 206 382-3399	1:57	04	D	3.59&						
			FR GIG HARBOR WA 253 858-0904										
9	12-08	10:37A	TO SEATTLE WA 206 382-3399	2:40	04	D	4.18&						
			FR GIG HARBOR WA 253 858-0904										
10	12-09	2:04P	TO SEATTLE WA 206 382-3399	1:56	04	D	3.59&						
			FR GIG HARBOR WA 253 851-0968										
11	12-10	9:03A	TO SEATTLE WA 206 382-3399	4:01	04	D	5.36&						
			FR GIG HARBOR WA 253 858-0977										
12	12-10	10:33A	TO SEATTLE WA 206 382-3399	2:31	04	D	4.18&						
			FR GIG HARBOR WA 253 851-0997										
13	12-10	3:26P	TO SEATTLE WA 206 382-3399	2:36	04	D	4.18&						
			FR GIG HARBOR WA 253 851-0945										
14	12-14	9:36A	TO SEATTLE WA 206 382-3399	1:32	04	D	3.59&						
			FR GIG HARBOR WA 253 851-0964										
15	12-16	9:06A	TO SEATTLE WA 206 382-3399	3:54	04	D	4.77&						
			FR GIG HARBOR WA 253 851-0977										
16	12-16	9:57A	TO SEATTLE WA 206 382-3399	7:35	04	D	7.13&						
			FR GIG HARBOR WA 253 858-0915										
17	12-17	1:04P	TO SEATTLE WA 206 382-3399	6:24	04	D	6.54&						
			FR GIG HARBOR WA 253 851-0983										
18	12-20	3:15P	TO SEATTLE WA 206 382-3399	11:49	04	D	9.49&						
			FR SPOKANE WA 509 244-9835										
19	12-22	9:13A	TO SEATTLE WA 206 382-3399	2:16	04	D	4.18&						
			FR GIG HARBOR WA 253 858-0916										
20	12-22	1:55P	TO SEATTLE WA 206 382-3399	2:16	04	D	4.18&						
			FR GIG HARBOR WA 253 858-0915										
21	12-23	11:56A	TO SEATTLE WA 206 382-3399	3:11	04	D	4.77&						
			FR GIG HARBOR WA 253 858-0977										
22	12-23	3:08P	TO SEATTLE WA 206 382-3399	3:29	04	D	4.77&						
			FR GIG HARBOR WA 253 858-0928										
23	12-23	3:15P	TO SEATTLE WA 206 382-3399	5:21	04	D	5.95&						
			FR SPOKANE WA 509 244-9835										
Total for Operator Hand - Domestic				23	Calls		116.79						
Total for Line 206 382-3399				23	Calls		116.79						



AT&T UniPlan® SERVICE CENTER CALL - 1 800 413-5410

Call Detail

REF # 206 464-0838

Account Number	Line Number	Bill Date
171 555-3423 162	206 464-0838	Jan 10, 2000

Subaccount Number	Page Break Selection	Report Sort Arrangement
123 001-8397 397	LINE #, MIN, CARD #	CALL TYPE, LINE #/MIN/CARD #

Date	Time	Place	Number	Min	Msg Type	R a t e	Post Vol. & T.P. Disc.	Date	Time	Place	Number	Min	Msg Type	R a t e	Post Vol. & T.P. Disc.
Operator Handled - Domestic															
1	12-02	9:20A	TO SEATTLE WA 206 464-0838	4:28	04	D	5.368								
			FR GIG HARBOR WA 253 858-0921												
2	12-02	10:47A	TO SEATTLE WA 206 464-0838	8:59	04	D	7.728								
			FR GIG HARBOR WA 253 858-0902												
3	12-03	10:06A	TO SEATTLE WA 206 464-0838	11:47	04	D	9.498								
			FR GIG HARBOR WA 253 858-0902												
4	12-07	10:14A	TO SEATTLE WA 206 464-0838	3:08	04	D	4.778								
			FR GIG HARBOR WA 253 858-0903												
5	12-16	1:51P	TO SEATTLE WA 206 464-0838	2:12	04	D	4.188								
			FR GIG HARBOR WA 253 858-0903												
6	12-16	2:10P	TO SEATTLE WA 206 464-0838	13:13	04	D	10.678								
			FR GIG HARBOR WA 253 858-0903												
7	12-16	3:12P	TO SEATTLE WA 206 464-0838	15:27	04	D	11.858								
			FR SPOKANE WA 509 244-9835												
8	12-27	2:23P	TO SEATTLE WA 206 464-0838	1:45	04	D	3.598								
			FR SPOKANE WA 509 244-9835												
9	12-27	2:26P	TO SEATTLE WA 206 464-0838	6:09	04	D	6.548								
			FR SPOKANE WA 509 244-9835												
Total for Operator Hand - Domestic				9	Calls		64.17								
Total for Line 206 464-0838				9	Calls		64.17								



AT&T UniPlan® SERVICE CENTER CALL - 1 800 413-5410

Call Detail

REF # 206 464-0838

Account Number	Line Number	Bill Date
171 555-3423 162	206 382-3399	Feb 10, 2000

Subaccount Number	Page Break Selection	Report Sort Arrangement
123 001-8397 397	LINE #, MIN, CARD #	CALL TYPE, LINE #/MIN/CARD #

Date	Time	Place	Number	Min	Msg Type	R a t e	Post Vol. & T.P. Disc.	Date	Time	Place	Number	Min	Msg Type	R a t e	Post Vol. & T.P. Disc.		
Operator Handled - Domestic								26	1-13	3:36P	TO SEATTLE	WA 206 382-3399	3:25	04	D	4.77&	
1	12-29	9:26A	TO SEATTLE	WA 206 382-3399	3:30	04	D	4.77&									
			FR GIG HARBOR	WA 253 858-0976													
2	12-29	10:29A	TO SEATTLE	WA 206 382-3399	6:44	04	D	6.54&	27	1-13	4:40P	TO SEATTLE	WA 206 382-3399	1:59	04	D	3.59&
			FR GIG HARBOR	WA 253 858-0979													
3	12-29	1:00P	TO SEATTLE	WA 206 382-3399	3:03	04	D	4.77&	28	1-14	12:44P	TO SEATTLE	WA 206 382-3399	4:32	04	D	5.36&
			FR GIG HARBOR	WA 253 851-0996													
4	12-29	1:30P	TO SEATTLE	WA 206 382-3399	2:20	04	D	4.18&	29	1-14	3:12P	TO SEATTLE	WA 206 382-3399	11:32	04	D	9.49&
			FR GIG HARBOR	WA 253 851-0943													
5	12-30	3:04P	TO SEATTLE	WA 206 382-3399	3:26	04	D	4.77&	30	1-18	1:50P	TO SEATTLE	WA 206 382-3399	1:50	04	D	3.59&
			FR GIG HARBOR	WA 253 851-0997													
6	1-03	1:34P	TO SEATTLE	WA 206 382-3399	17:55	04	D	13.03&	31	1-18	3:13P	TO SEATTLE	WA 206 382-3399	13:55	04	D	10.67&
			FR GIG HARBOR	WA 253 851-0943													
7	1-03	2:17P	TO SEATTLE	WA 206 382-3399	7:25	04	D	7.13&	32	1-19	2:10P	TO SEATTLE	WA 206 382-3399	15:00	04	D	11.85&
			FR GIG HARBOR	WA 253 851-0968													
8	1-04	12:27P	TO SEATTLE	WA 206 382-3399	4:02	04	D	5.36&	33	1-19	2:27P	TO SEATTLE	WA 206 382-3399	2:49	04	D	4.18&
			FR GIG HARBOR	WA 253 858-0903													
9	1-04	3:05P	TO SEATTLE	WA 206 382-3399	1:29	04	D	3.59&	34	1-19	4:05P	TO SEATTLE	WA 206 382-3399	12:13	04	D	10.08&
			FR SPOKANE	WA 509 244-9835													
10	1-05	9:25A	TO SEATTLE	WA 206 382-3399	8:31	04	D	7.72&	35	1-20	9:17A	TO SEATTLE	WA 206 382-3399	3:31	04	D	4.77&
			FR GIG HARBOR	WA 253 858-0904													
11	1-05	3:10P	TO SEATTLE	WA 206 382-3399	9:51	04	D	8.31&	36	1-20	12:29P	TO SEATTLE	WA 206 382-3399	3:58	04	D	4.77&
			FR SPOKANE	WA 509 244-9835													
12	1-06	2:50P	TO SEATTLE	WA 206 382-3399	15:31	04	D	11.85&	37	1-20	4:12P	TO SEATTLE	WA 206 382-3399	17:14	04	D	8.11&
			FR GIG HARBOR	WA 253 851-0922													
13	1-06	3:06P	TO SEATTLE	WA 206 382-3399	13:23	04	D	10.67&	38	1-21	3:17P	TO SEATTLE	WA 206 382-3399	1:37	04	D	3.59&
			FR GIG HARBOR	WA 253 851-0943													
14	1-06	3:41P	TO SEATTLE	WA 206 382-3399	8:02	04	D	7.72&	39	1-21	3:33P	TO SEATTLE	WA 206 382-3399	12:21	04	D	10.08&
			FR GIG HARBOR	WA 253 858-0924													
15	1-06	4:42P	TO SEATTLE	WA 206 382-3399	7:42	04	D	7.13&	40	1-24	10:54A	TO SEATTLE	WA 206 382-3399	5:25	04	D	5.95&
			FR GIG HARBOR	WA 253 858-0924													
16	1-11	12:58P	TO SEATTLE	WA 206 382-3399	14:21	04	D	11.26&	41	1-24	1:05P	TO SEATTLE	WA 206 382-3399	4:15	04	D	5.36&
			FR GIG HARBOR	WA 253 858-0924													
17	1-12	9:02A	TO SEATTLE	WA 206 382-3399	2:14	04	D	4.18&	42	1-24	2:27P	TO SEATTLE	WA 206 382-3399	4:22	04	D	5.36&
			FR WENATCHEE	WA 509 664-8806													
18	1-13	11:48A	TO SEATTLE	WA 206 382-3399	14:33	04	D	11.26&	43	1-24	2:41P	TO SEATTLE	WA 206 382-3399	4:56	04	D	5.36&
			FR GIG HARBOR	WA 253 851-0996													
19	1-13	12:19P	TO SEATTLE	WA 206 382-3399	6:28	04	D	6.54&	44	1-25	1:38P	TO SEATTLE	WA 206 382-3399	11:23	04	D	9.49&
			FR GIG HARBOR	WA 253 851-0996													
20	1-13	1:43P	TO SEATTLE	WA 206 382-3399	7:31	04	D	7.13&	45	1-26	11:09A	TO SEATTLE	WA 206 382-3399	11:11	04	D	9.49&
			FR GIG HARBOR	WA 253 858-0916													
21	1-13	1:51P	TO SEATTLE	WA 206 382-3399	9:20	04	D	8.31&	46	1-26	11:46A	TO SEATTLE	WA 206 382-3399	2:13	04	D	4.18&
			FR GIG HARBOR	WA 253 858-0929													
22	1-13	2:22P	TO SEATTLE	WA 206 382-3399	2:09	04	D	4.18&	47	1-26	2:49P	TO SEATTLE	WA 206 382-3399	2:11	04	D	4.18&
			FR SPOKANE	WA 509 244-9836													
23	1-13	3:04P	TO SEATTLE	WA 206 382-3399	5:16	04	D	5.95&	48	1-27	10:03A	TO SEATTLE	WA 206 382-3399	7:25	04	D	7.13&
			FR GIG HARBOR	WA 253 858-0903													
24	1-13	3:13P	TO SEATTLE	WA 206 382-3399	3:43	04	D	4.77&			Total for Operator Hand - Domestic		48	Calls	327.29		
			FR GIG HARBOR	WA 253 851-0966							Total for Line 206 382-3399		48	Calls	327.29		
25	1-13	3:22P	TO SEATTLE	WA 206 382-3399	3:00	04	D	4.77&									
			FR GIG HARBOR	WA 253 858-0903													



AT&T OUTBOUND LONG DISTANCE SERVICE DETAIL MESSAGE TYPE AND RATING INFORMATION

MSG TYPES:

- CP - Calling Card Person Call
- CS - Calling Card Station Call
- DD - Direct Dialed Call-Per Minute or Flat Rate Applied
- IN - Interrupt Request
- O1 - Operator Handled Person Call Billed to Third Number or Special Billing Number
- O2 - Operator Handled Station Call Billed to Third Number or Special Billing Number
- O3 - Operator Handled Person Collect Call
- O4 - Operator Handled Station Collect Call
- O5 - Operator Handled Station Call-Dial Rate Applied
- O6 - Operator Handled Person Call
- O7 - Operator Handled Station Call
- VR - Verification Request
- CE - Cellular

RATE PERIODS:

- D - Day
 - E - Evening
 - N - Night/Weekend
 - R - Standard
 - T - Discount
 - Y - Economy
 - P - Peak
 - O - Off Peak
 - F - Per Minute or Flat Rated
-
- DM - Day, spanning multiple rate periods
 - EM - Evening, spanning multiple rate periods
 - NM - Night, spanning multiple rate periods
 - PM - Peak, spanning multiple rate periods
 - OM - Off Peak, spanning multiple rate periods
 - RM - Standard, spanning multiple rate periods
 - TM - Discount, spanning multiple rate periods
 - YM - Economy, spanning multiple rate periods

- MIN Mobile Identification Number for cellular call(s)
- ^{c_R} Credit
- & Call is not eligible for discount.
- # An override code was used.

Note: An Operator Service Charge will apply when the customer has the capability of dialing the called number, but elects to have the operator dial the called number.

Exhibit B

Balance Forward	New Charges	Total Amount Due	Due Date for New Charges
\$0.00	\$251.67	\$251.67	Aug 28, 1997

Account Summary

▼ Previous Balance Charges Payment Jul 29 **210.62**
 Balance Forward **210.62^r**
 Thank you for your payment **\$0.00**

▼ New Charges U S WEST Communications AT&T **206.63**
 Total New Charges **45.04**
\$251.67

For questions, call:
 1 800 244-1111
 1 800 222-0300

TOTAL AMOUNT DUE \$251.67

We appreciate your business.

U S WEST's Automatic Payment Plan is dependable and convenient. It saves time and money! Sign up for this free service today. For more information please call 1-800-244-1111 for residential service or 1-800-603-6000 for business service.

U S WEST Communications, PO Box 12480, Seattle, WA 98111-4480

U S WEST Communications Local Charges

Monthly Charges Charges from Aug 08 to Sep 08

▼ Basic Services
 These services are necessary for you to use your telephone.
 Residence Line
 Federal Access Charge

10.50
 3.50

▼ Optional Services
 These services are provided at your request and are not required as part of your basic telephone service.

Caller ID Name & Number
 Linebacker(tm) Optional
 Inside Wire Repair Plan

5.95
 2.50
\$22.45

Total Monthly Charges

Taxes, Fees and Surcharges Summary

Federal Excise at 3%
 State Sales at 6.5%
 City Sales at 1.7%
 Special District Sales at 4%
 City Occupation at 6.382%
 State 911 at \$.20 per access line
 Local 911 at \$.35 per access line
 TRS Excise Funds Federal ADA Requirement at \$.15 per access line
 Telephone Assistance Program at \$.13 per access line

Total Taxes, Fees and Surcharges Summary

\$2.72

Total U S WEST Communications Local Charges

\$25.17

U S WEST Communications Long Distance

Long Distance

1.	2.	3.	4.	5.	6.	7.	8.	9.	10.	11.	12.	13.	14.	15.
Date	Time	Place	Number	Type	Minutes	Amount								
1. Jun 22	1:43P	To SEATTLE	206 782 2867	WO	8.1	2.26	WA							
	Collect	Fr MONROE	360 794 4493				WA							
2. Jun 23	6:16P	To SEATTLE	206 782 2867	EO	28.9	5.35	WA							
	Collect	Fr MONROE	360 794 5705				WA							
3. Jun 24	8:37A	To SEATTLE	206 782 2867	DO	32.0	6.52	WA							
	Collect	Fr MONROE	360 794 9716				WA							
4. Jun 24	5:40P	To SEATTLE	206 782 2867	EO	67.6	10.69	WA							
	Collect	Fr MONROE	360 794 4493				WA							
5. Jun 25	5:28P	To SEATTLE	206 782 2867	EO	7.4	2.38	WA							
	Collect	Fr MONROE	360 794 9712				WA							
6. Jun 25	5:40P	To SEATTLE	206 782 2867	EO	55.2	8.98	WA							
	Collect	Fr MONROE	360 794 4493				WA							
7. Jun 27	4:44P	To SEATTLE	206 782 2867	DO	16.0	3.97	WA							
	Collect	Fr MONROE	360 794 9716				WA							
8. Jun 27	6:29P	To SEATTLE	206 782 2867	DO	31.5	6.54	WA							
	Collect	Fr MONROE	360 794 5705				WA							
9. Jun 28	5:50P	To SEATTLE	206 782 2867	NO	21.5	3.40	WA							
	Collect	Fr MONROE	360 794 4493				WA							
10. Jun 29	5:56P	To SEATTLE	206 782 2867	NO	40.3	5.28	WA							
	Collect	Fr MONROE	360 794 5705				WA							
11. Jul 01	5:36P	To SEATTLE	206 782 2867	DO	1.7	1.54	WA							
	Collect	Fr MONROE	360 794 7880				WA							
12. Jul 01	6:21P	To SEATTLE	206 782 2867	DO	18.2	4.34	WA							
	Collect	Fr MONROE	360 794 9716				WA							
13. Jul 01	7:14P	To SEATTLE	206 782 2867	NO	36.6	4.91	WA							
	Collect	Fr MONROE	360 794 5705				WA							
14. Jul 02	5:45P	To SEATTLE	206 782 2867	DO	10.4	3.02	WA							
	Collect	Fr MONROE	360 794 5705				WA							
15. Jul 04	5:44P	To SEATTLE	206 782 2867	NO	12.8	2.53	WA							
	Collect	Fr MONROE	360 794 5705				WA							

U S WEST Communications Long Distance

Long Distance	Date	Time	Place	Number	Type	Minutes	Amount
	1. Jul 05	6:07P	To SEATTLE	206 782 2867	NO	32.4	4.49
		Collect	Fr MONROE	360 794 4493			
	2. Jul 06	6:13P	To SEATTLE	206 782 2867	NO	42.5	5.50
		Collect	Fr MONROE	360 794 5705			
	3. Jul 07	9:00A	To SEATTLE	206 782 2867	DO	11.3	3.17
		Collect	Fr MONROE	360 794 9716			
	4. Jul 08	5:34P	To SEATTLE	206 782 2867	DO	61.8	11.76
		Collect	Fr MONROE	360 794 5705			
	5. Jul 09	5:57P	To SEATTLE	206 782 2867	DO	61.0	11.62
		Collect	Fr MONROE	360 794 5705			
	6. Jul 13	5:55P	To SEATTLE	206 782 2867	NO	53.5	6.60
		Collect	Fr MONROE	360 794 5705			
	7. Jul 14	12:47P	To MONROE	206 794 2600	DD	1.0	.28
	8. Jul 14	1:31P	To MONROE	360 794 2600	DD	1.6	.39
	9. Jul 14	8:41P	To SEATTLE	206 782 2867	NO	5.4	1.79
		Collect	Fr MONROE	360 794 4493			
	10. Jul 17	8:25P	To SEATTLE	206 782 2867	NO	21.1	3.36
		Collect	Fr MONROE	360 794 7880			
	11. Jul 18	5:46P	To SEATTLE	206 782 2867	DO	49.9	9.73
		Collect	Fr MONROE	360 794 7880			
	12. Jul 20	5:46P	To SEATTLE	206 782 2867	NO	24.5	3.70
		Collect	Fr MONROE	360 794 9714			
	13. Jul 22	3:21P	To OLYMPIA	360 943 5814	DD	1.0	.30
	14. Jul 22	5:40P	To SEATTLE	206 782 2867	DO	18.6	4.41
		Collect	Fr MONROE	360 794 5705			
	15. Jul 23	5:43P	To SEATTLE	206 782 2867	DO	19.3	4.53
		Collect	Fr MONROE	360 794 5705			
	16. Jul 26	5:43P	To SEATTLE	206 782 2867	NO	31.3	4.38
		Collect	Fr MONROE	360 794 5705			
	17. Jul 27	9:31P	To MONROE	360 794 5401	ED	3.3	.54
	18. Jul 28	4:59P	To MONROE	360 794 5401	DD	15.2	2.30
	19. Jul 31	12:10P	To MONROE	360 794 5401	DD	1.0	.28
	20. Jul 31	4:30P	To MONROE	360 794 5401	DD	10.1	2.01

Save more by calling evenings and weekends.
Thank you for using U S WEST Local Long Distance.

Type of Call Codes:
DD - Day Dialed
DO - Day Operator Handled
ED - Evening Dialed
EO - Evening Operator Handled
NO - Night Operator Handled
WO - Weekend Operator Handled

Total Long Distance 854.0 \$152.85

Taxes, Fees and Surcharges Summary

Federal Excise at 3% 4.88
State Sales at 6.5% 10.57
City Sales at 1.7% 2.76
Special District Sales at .4% .65
City Occupation at 6.382% 9.75

Total Taxes, Fees and Surcharges Summary \$28.61

Total U S WEST Communications Long Distance \$181.46

U S WEST Communications New Charges \$206.63

12.61
219.24



Exhibit C



TELEPHONE NUMBER	425 438-9082	971201
ACCOUNT NUMBER	030267107863864003	
STATEMENT ENDING	Sep 7, 1999	

PAGE 1 OF 10

How to Reach Us

ACCOUNT SUMMARY

SANDRA JUDD

GTE billing questions
1 800 483-3000

Previous charges	
Amount of last bill	\$ 159.41
No payment received.	.00
Amount past due	\$ 159.41

GTE repair call
Customer Care
1 800 483-1000

Current charges	
GTE regulated services	\$ 26.82
GTE non-regulated services	3.95
Other GTE non-regulated services	19.95
AT&T charges	63.60
Total current charges	\$ 114.32

To order GTE services
1 800 483-4000

Total amount due	\$ 273.73
Due date for current charges only	Oct 1, 1999

Centro Hispano de GTE
1 800 PIDA GTE
(1 800 743-2483)

A PORTION OF THE TOTAL AMOUNT DUE IS PAST DUE. DUE DATE APPLIES TO CURRENT CHARGES ONLY.

Keep ▲

Please see reverse side for additional information.



TELEPHONE NUMBER	425 438-9082	971201
ACCOUNT NUMBER	030267107863864003	
STATEMENT ENDING	Sep 7, 1999	

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About Your Bill

*It's our privilege
to serve you.*

**Mail payments to:
GTE Northwest
Payment Processing
Inglewood, CA
90313-0001**



How to pay your bill

Please mail your payment using the return envelope. Include the payment stub to ensure proper credit.

If you pay in person, bring your entire bill, including the payment stub, to an authorized payment location.

Be sure to write your area code and telephone number on your check.

Questions about your bill

If you have questions concerning your bill, please call the appropriate "billing questions" number which appears in the yellow band on your bill.

Previous payments

You may have sent us a payment not processed in time to be reflected on your current billing statement. Please deduct any amount already paid before sending your current payment.

Past due amounts

The due date on your bill only applies to the current charges. Any past due amount should be paid immediately.

Service suspension for non-payment

Based on the state regulatory and notice requirements, once your bill is past due, some or all of your service may be suspended. Charges may apply to suspend and reconnect service. A deposit to reestablish your service may also be required.

Returned checks

In some states, a returned check charge may apply for each check returned for any reason.

Additional information

Please consult your local Directory for additional billing and service information.



TELEPHONE NUMBER	425 438-9082	971201
ACCOUNT NUMBER	030267107863864003	
STATEMENT ENDING	Sep 7, 1999	

GTE REGULATED SERVICE (Sep 7 to Oct 7)

Description	Qty	Unit Rate	
1 Caller ID - Name and Number	1	7.95	7.95
2 Residence line	1	13.25	13.25
3 Interstate Subscriber Line Charge	1	3.50	3.50
		Total	\$ 24.70

REGULATED SERVICE TAXES AND SURCHARGES

4 Federal excise tax at 3.00%			.78
5 Snohomish County 911 tax			.50
6 911 State excise tax			.20
7 TRS excise tax			.15
Funds federal ADA requirement			
8 WA tel assistance prog excise tax			.13
9 Svc Provider Number Portability Fee			.36
		Total	\$ 2.12

GTE regulated service charges **\$ 26.82**

GTE NON-REGULATED SERVICE (Sep 7 to Oct 7)

Description	Qty	Unit Rate	
10 Inside Wire Maintenance plan	1	3.95	3.95
		Total	\$ 3.95

GTE non-regulated service charges **\$ 3.95**

Total GTE charges **\$ 30.77**



TELEPHONE NUMBER	425 438-9082	971201
ACCOUNT NUMBER	030267107863864003	
STATEMENT ENDING	Sep 7, 1999	



Some tips for your modem connection

Follow this checklist to help you make waves on the Web:

- * Do you have VIP Alert or Call Waiting? Make sure these special features don't cut off your connection.
 - Turn off VIP Alert when you want to get on the Web by dialing *81 on your phone. When you're off the computer, just dial *61 and the service is back on your line.
 - Dial *70 to cancel your Call Waiting.** You'll have the service again when you disconnect from the Internet.
- * Have you called your Internet service provider to make sure your computer is set up correctly? An incorrect configuration could be the culprit.
- * Are you using your modem on a voice line? Since we develop our residence and business lines to give you high-quality voice service, they're not set up to handle high-speed data transmission. While you can use your voice line to get on the Internet, you may not be able to get the highest speed available on your modem.

Check out some of our products and services that may be a better fit for what you want in data communication.*** Call us at the toll-free number listed on the first page of your GTE bill for more info.

***Cancel Call Waiting is a separate service from Call Waiting in some areas.*

****May not be available in all areas.*

Give the gift of gab!

Telephones make great gifts. For a variety of phone selections, call toll-free 1-800-GTE-6697 or visit your nearest GTE Phone Mart.

www.gte.com



TELEPHONE NUMBER 425 438-9082 971201
 ACCOUNT NUMBER 030267107863864003
 STATEMENT ENDING Sep 7, 1999

For GTE
 Internetworking
 questions
 1 800 927-3000

COMMUNICATIONS SERVICES

Billing for GTE Internetworking

The following charges appear on your GTE bill as a service to GTE Internetworking. Direct your billing questions to the phone number in the yellow border of this page.

*Billing for
 425 438-9082*

**Billing for Account Number: 983001101174218
 Charges through September 1, 1999**

CHARGES AND CREDITS

1 Monthly Internet Fee	19.9
Total	\$ 19.9

Total GTE Internetworking Charges for September \$ 19.9

Total GTE Internetworking Non-Regulated Services \$ 19.9

We appreciate your loyalty to GTE Internetworking.

View your GTE Internet bill online NOW!

You may have noticed that the details of your Internet charges are not listed on your GTE phone bill. This detailed billing information is now available online via our home page at www.gte.net. Check out the Manage My Account section of www.gte.net for convenient access to your current GTE Internet bill.



TELEPHONE NUMBER 425 438-9082 971201
ACCOUNT NUMBER 030267107863864003
STATEMENT ENDING Sep 7, 1999

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03 0267 4254389082 971201 03 05 WA211*HBRDA1 00003145 450000024532



TELEPHONE NUMBER 425 438-9082 335
 ACCOUNT NUMBER 030267107863864003
 STATEMENT ENDING Sep 7, 1999

AT&T billing
 questions
 1 800 222-0300

COMMUNICATIONS SERVICES

Billing for AT&T



The following charges appear on your GTE bill as a service to AT&T. Direct your billing questions to the phone number in the yellow border of this page.

AT&T Invoice Charges For Period Ending AUG 30, 1999

AT&T Service

Direct Dialed Calls

Date	Time	Place called		Number called	Period	Min.	Amount
Aug 1	12:25 pm	Coos Bay	OR	541 888-3644	Night	1	\$.11
Aug 1	12:28 pm	FIs Church	VA	703 641-5773	Night	24	2.64
Aug 2	1:02 pm	Seattle	WA	206 784-6541	Day	2	.36
Aug 3	6:28 pm	Coos Bay	OR	541 888-3644	Day	9	2.34
Aug 4	2:49 pm	Seattle	WA	206 362-6606	Day	3	.54
Aug 4	2:52 pm	Seattle	WA	206 784-6541	Day	10	1.80
Aug 4	3:32 pm	Redmond	WA	425 936-6347	Day	1	.18
Aug 4	5:20 pm	Seattle	WA	206 784-6541	Day	1	.18
Aug 4	5:24 pm	FIs Church	VA	703 641-5773	Day	1	.26
Aug 6	6:36 pm	Seattle	WA	206 784-6541	Day	13	2.34
Aug 6	10:59 pm	Seattle	WA	206 784-6541	Eve	2	.22
Aug 7	1:16 am	Seattle	WA	206 784-6541	Night	1	.09
Aug 7	8:55 am	FIs Church	VA	703 641-5773	Night	14	1.54
Aug 8	10:40 am	Seattle	WA	206 784-6541	Night	1	.09
Aug 9	9:26 am	Seattle	WA	206 784-6541	Day	2	.36
Aug 9	11:56 am	Seattle	WA	206 362-6606	Day	6	1.08
Aug 9	12:02 pm	Seattle	WA	206 784-6541	Day	2	.36
Aug 9	5:17 pm	Seattle	WA	206 362-9508	Day	3	.54
Aug 9	7:25 pm	Kirkland	WA	425 703-8610	Eve	2	.22
Aug 9	7:34 pm	Seattle	WA	206 364-0500	Eve	1	.11
Aug 9	9:05 pm	Coos Bay	OR	541 888-3644	Eve	11	1.76
Aug 10	4:05 pm	FIs Church	VA	703 641-5773	Day	14	3.64
Aug 10	5:29 pm	Plainview	NY	516 576-8797	Day	1	.26
Aug 10	6:51 pm	Seattle	WA	206 364-0500	Day	4	.72
Aug 11	7:48 am	Arlington	VA	703 235-1484	Day	3	.78
Aug 11	1:54 pm	Coos Bay	OR	541 888-3644	Day	1	.26
Aug 11	2:07 pm	Richmond	VA	804 954-6222	Day	6	1.56
Aug 11	3:05 pm	Seattle	WA	206 364-0500	Day	6	1.08
Aug 11	4:06 pm	FIs Church	VA	703 641-5773	Day	15	3.90
Aug 11	5:05 pm	W TOWNSHND	VT	802 874-4167	Day	16	4.16
Aug 11	7:40 pm	Seattle	WA	206 364-0500	Eve	6	.66
Aug 12	2:32 pm	Seattle	WA	206 364-0500	Day	2	.36
Aug 12	5:15 pm	Seattle	WA	206 433-0182	Day	3	.54



TELEPHONE NUMBER 425 438-9082 335
 ACCOUNT NUMBER 030267107863864003
 STATEMENT ENDING Sep 7, 1999

AT&T billing
 questions
 1 800 222-0300

COMMUNICATIONS SERVICES (continued)

Billing for AT&T (continued)



Direct Dialed Calls (continued)

Date	Time	Place called		Number called	Period	Min.	Amou
Aug 12	11:13 pm	Seattle	WA	206 364-2229	Eve	16	\$ 1.
Aug 13	8:52 am	Seattle	WA	206 362-6606	Day	4	.
Aug 13	10:12 am	Seattle	WA	206 368-1196	Day	1	.
Aug 14	2:14 pm	Seattle	WA	206 784-6541	Night	8	.
Aug 14	2:54 pm	Seattle	WA	206 362-6606	Night	8	.
Aug 15	3:46 pm	Coos Bay	OR	541 888-3644	Night	1	.
Aug 16	11:56 am	Seattle	WA	206 362-9508	Day	1	.
Aug 17	5:01 pm	Seattle	WA	206 440-1116	Day	2	.
Aug 21	2:15 pm	Seattle	WA	206 784-6541	Night	24	2.
Aug 23	10:10 am	Seattle	WA	206 621-8868	Day	2	.
Aug 23	3:50 pm	Seattle	WA	206 784-6541	Day	5	.
Aug 24	10:12 am	Seattle	WA	206 621-8868	Day	2	.
Aug 24	6:05 pm	Seattle	WA	206 784-6541	Day	4	.
Aug 25	7:33 pm	Coos Bay	OR	541 888-3644	Eve	46	7.
Aug 27	7:42 pm	Seattle	WA	206 440-1116	Eve	10	1.
Aug 27	7:56 pm	Seattle	WA	206 784-6541	Eve	2	.
Aug 29	2:22 pm	Seattle	WA	206 362-6606	Night	17	1.
Total							\$ 54.5

National Access Contribution

	Amou
Carrier Line Charge	\$ 1.5
Universal Connectivity Charge	.5
Total National Access Contribution Charges	\$ 2.0

For an explanation of this charge, please call
 1 800 532-2021.

Taxes and Fees on Services

	Amou
Federal Tax @ 3%	\$ 1.7
State and Local Taxes	4.8
Total	\$ 6.6

AT&T Invoice charges

\$ 63.0

Total for this invoice period

\$ 63.6

You may notice increases in the Universal Connectivity Charge and the Carrier Line Charge beginning in July. For current information on these charges please call 1 800 532-2021.



TELEPHONE NUMBER 425 438-9082 335
ACCOUNT NUMBER 030267107863864003
STATEMENT ENDING Sep 7, 1999

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AT&T billing
questions
1 800 222-0300

COMMUNICATIONS SERVICES (continued)

Billing for AT&T



Total for AT&T

\$ 63.60

To order an AT&T calling card, True Reach Savings[®] or other long distance services, call 1-800-222-0300.



TELEPHONE NUMBER 425 438-9082 335

ACCOUNT NUMBER 030267107863864003

STATEMENT ENDING Sep 7, 1999

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