

[Service Date October 6, 2010]

October 6, 2010

**NOTICE OF REOPENING THE RECORD AND BENCH REQUESTS
(Responses to Bench Requests due by Wednesday, October 20, 2010;
Responses to Bench Request Responses due by Wednesday, October 27, 2010)**

RE: *Sandy Judd and Tara Herivel, Complainants, v. AT&T Communications of the Pacific Northwest, Inc., and T-Netix, Inc., Docket UT-042022*

The Washington Utilities and Transportation Commission (Commission) on its own motion pursuant to WAC 480-07-830, reopens the record for the limited purpose of obtaining specific additional information necessary to make a determination on review of the Initial Order in this proceeding in the form of the following bench requests:

BENCH REQUEST NO. 7 (to all parties):

Please identify each type of charge for, associated with, arising from, or otherwise related to the collect calls at issue in this proceeding that AT&T, T-Netix, or any other company billed, or had billed on its behalf, to end user customers who accepted those collect calls. For each such charge, please provide the following information:

- a. The company that billed or was identified as billing the charge on the customer bill;
- b. The name of the charge as reflected on the customer bill;
- c. A description of when and how that charge applied;
- d. The sections or pages of the tariff, price list, contract, or other publicly available governing document (collectively "Tariff") in which the rates, terms, and conditions associated with the charge were set forth; and
- e. A description of the costs the charge was designed to recover.

Please provide a copy of a sample bill sent to an end user customer that includes these charges and a copy of the Tariff sections or pages identified in response to subpart d above.

BENCH REQUEST NO. 8 (to AT&T and T-Netix):

Did AT&T's or T-Netix's Washington price list for local exchange services that was on file with the Commission during the time period at issue in this proceeding include rates, terms, and conditions for any of the charges identified in response to Bench Request No. 7? If so, please identify the applicable price list provisions and provide a copy of the relevant pages from that price list.

BENCH REQUEST NO. 9 (to AT&T and T-Netix):

Please provide the prices, rates, charges, or other compensation that AT&T paid T-Netix for the equipment and/or services that T-Netix provided under the contract(s) between the companies that are part of the record in this docket. Please describe the nature (e.g., recurring and/or nonrecurring, flat fee, commission or percentage of sales or revenues, etc.) and form(s) that compensation took (e.g., lump sum payment, installment payments, per transaction fees, etc.).

BENCH REQUEST NO. 10 (to AT&T):

Please describe how AT&T recovered the amounts it paid to T-Netix identified in response to Bench Request No. 9 from end user customers, in particular those customers who accepted the collect calls at issue in this proceeding. If AT&T did not recover those amounts from end user customers, please explain how and from whom AT&T recovered those costs.

Please respond to these Bench Requests no later than **Wednesday, October 20, 2010**, with an original and five (5) copies. Pursuant to WAC 480-07-830, parties may respond to any other party's responses to these Bench Requests no later than **Wednesday, October 27, 2010**.

If you have any questions concerning these requests, please contact Gregory J. Kopta, Director, Administrative Law Division, at 360-664-1355, or via e-mail at gkopta@utc.wa.gov.

Sincerely,

GREGORY J. KOPTA
Director, Administrative Law Division