

**BEFORE THE WASHINGTON  
UTILITIES & TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION,

Complainant,

v.

WASHINGTON WATER SUPPLY, INC.,

Respondent.

DOCKETS UW-230598 and UW-240079  
(Consolidated)

In the Matter of the Request of

WASHINGTON WATER SUPPLY, INC.,

To Approve Tariff Revisions Regarding a  
Temporary Surcharge for Recovery of  
Purchased Water Expenses

**EXHIBIT TO REBUTTAL TESTIMONY OF JOHN POPPE  
ON BEHALF OF  
WASHINGTON WATER SUPPLY, INC.**

*Emails regarding Conservation*

January 22, 2025



John Poppe &lt;poppe.john@gmail.com&gt;

## Echo Glen Water System Update

15 messages

John Poppe <poppe.john@gmail.com>  
To: Shelly Cline <shelly.cline@gmail.com>

Sun, Aug 13, 2023 at 12:59 PM

Please forward to water system users:

1. Pending water system outage
2. 6 inches of water available in reservoir
3. Next trucked water delivery August 14, 2023

## 4. Conserve water

# NO WATERING OUTSIDE THE HOME

Shelly Cline &lt;shelly.cline@gmail.com&gt;

Sun, Aug 13, 2023 at 2:08 PM

To: Amanda Hayes <amandahayes411@gmail.com>, Amber Oosterhof <ambers007@yahoo.com>, Bob Hansen <Ta76455@gmail.com>, Carol & Jeff Seppi <seppifamily@outlook.com>, Cindy & John Patterson <c.patter@hotmail.com>, Corey Cline <corey.cline@gmail.com>, David Sutfin <davesutfin@gmail.com>, Dawn Till <dawntill@ymail.com>, Emily Beaudin-Sutfin <embeaudin@gmail.com>, Girl Scouts Tammy Wood <wood.tammy@hotmail.com>, Guru Laxmi <guruandlaxmi@gmail.com>, Heidi jo Mafi <heidijomafi@gmail.com>, JONATHAN ZABEL <thejoz2@comcast.net>, Janan & Rick Snider <rick.janan@gmail.com>, Jeff & Kris Granlund <commish811@yahoo.com>, Jenene Wilmoth <jenene23@gmail.com>, Jennifer Caldwell <caldwell.jennifer@gmail.com>, Joe Gstettenbauer <Joegstettenbauer@yahoo.com>, John & Marianne Earl <marianne\_earl@msn.com>, John Earl <jetheduke@outlook.com>, John Poppe <poppe.john@gmail.com>, Jon Clements <joncllements11@gmail.com>, Jordan Jensen <jljensen@gmail.com>, Ken Wood <wood\_kenny@hotmail.com>, Lauren Cusimano <Lauren.cusimano@yahoo.com>, Linda Moore <Gramybear4@gmail.com>, Maggie Jensen <jensenmaggie@gmail.com>, Marline Bago <msbago@hotmail.com>, Matthew Ciarvella <matthew.ciarvella@outlook.com>, "MaureenJWalsh@yahoo.com" <MaureenJWalsh@yahoo.com>, Melinda Barrack <melbar62@gmail.com>, Morgan Manley <morganamanley@yahoo.com>, Nicola Weber <nickyjwths88@yahoo.com>, "Phspsph62@yahoo.com" <Phspsph62@yahoo.com>, Remko Oosterhof <gr8skidoo@yahoo.com>, Richard & Morgan Manly <kilroy\_98038@yahoo.com>, Satomi Miyakawa <satomi@japanesehandmade.com>, Steven Galipeau <sgalipeau@outlook.com>, Terry & Marisa Tychon <Marisa.tychon@gmail.com>, Toby Cusimano <Thecusimanos@hotmail.com>, Valerie deMaine <demainevalerie@yahoo.com>, andy <andystelzer@comcast.net>, "andytill@ymail.com" <andytill@ymail.com>, dan anderson <Danial1229@comcast.net>, "dylanrutledge23@gmail.com" <dylanrutledge23@gmail.com>, "ewingert34@gmail.com" <ewingert34@gmail.com>, "jason.wilmoth@gmail.com" <jason.wilmoth@gmail.com>, "karenstout1@comcast.net" <karenstout1@comcast.net>, "katiethorntonwiatt@gmail.com" <katiethorntonwiatt@gmail.com>, "krisgranlund@yahoo.com" <krisgranlund@yahoo.com>, "kristinerottman@comcast.net" <kristinerottman@comcast.net>, lois nangle <luckylois@comcast.net>, richard tout <ruther@email.com>, "sullys87toyo@gmail.com" <sullys87toyo@gmail.com>, "tychon@me.com" <tychon@me.com>

----- Forwarded message -----

From: John Poppe <poppe.john@gmail.com>  
Date: Sun, Aug 13, 2023 at 12:59 PM  
Subject: Echo Glen Water System Update  
To: Shelly Cline <shelly.cline@gmail.com>

Please forward to water system users:

1. Pending water system outage
2. 6 inches of water available in reservoir



3. Next trucked water delivery August 14, 2023

4. Conserve water

**NO WATERING OUTSIDE THE HOME**

John Poppe <poppe.john@gmail.com>

Mon, Aug 14, 2023 at 2:56 PM

To: Shelly Cline <shelly.cline@gmail.com>

Cc: Amanda Hayes <amandahayes411@gmail.com>, Amber Oosterhof <ambers007@yahoo.com>, Bob Hansen <Ta76455@gmail.com>, Carol & Jeff Seppi <seppifamily@outlook.com>, Cindy & John Patterson <c.patter@hotmail.com>, Corey Cline <corey.cline@gmail.com>, David Sutfin <davesutfin@gmail.com>, Dawn Till <dawntill@ymail.com>, Emily Beaudin-Sutfin <embeaudin@gmail.com>, Girl Scouts Tammy Wood <wood.tammy@hotmail.com>, Guru Laxmi <guruandlaxmi@gmail.com>, Heidi jo Mafi <heidijomafi@gmail.com>, JONATHAN ZABEL <thejoz2@comcast.net>, Janan & Rick Snider <rick.janan@gmail.com>, Jeff & Kris Granlund <commish811@yahoo.com>, Jenene Wilmoth <jenene23@gmail.com>, Jennifer Caldwell <caldwell.jennifer@gmail.com>, Joe Gstettenbauer <Joegstettenbauer@yahoo.com>, John & Marianne Earl <marianne\_earl@msn.com>, John Earl <jetheduke@outlook.com>, Jon Clements <jonclements11@gmail.com>, Jordan Jensen <jljensen@gmail.com>, Ken Wood <wood\_kenny@hotmail.com>, Lauren Cusimano <Lauren.cusimano@yahoo.com>, Linda Moore <Gramybear4@gmail.com>, Maggie Jensen <jensenmaggie@gmail.com>, Marline Bago <msbago@hotmail.com>, Matthew Ciarvella <matthew.ciarvella@outlook.com>, "MaureenJWalsh@yahoo.com" <MaureenJWalsh@yahoo.com>, Melinda Barrack <melbar62@gmail.com>, Morgan Manley <morganamanley@yahoo.com>, Nicola Weber <nickyjwths88@yahoo.com>, "Phspsph62@yahoo.com" <Phspsph62@yahoo.com>, Remko Oosterhof <gr8skidoo@yahoo.com>, Richard & Morgan Manly <kilroy\_98038@yahoo.com>, Satomi Miyakawa <satomi@japanesehandmade.com>, Steven Galipeau <sgalipeau@outlook.com>, Terry & Marisa Tychon <Marisa.tychon@gmail.com>, Toby Cusimano <Thecusimano@hotmail.com>, Valerie deMaine <demainevalerie@yahoo.com>, andy <andystelzer@comcast.net>, "andytill@ymail.com" <andytill@ymail.com>, dan anderson <Danial1229@comcast.net>, "dylanrutledge23@gmail.com" <dylanrutledge23@gmail.com>, "ewingert34@gmail.com" <ewingert34@gmail.com>, "jason.wilmoth@gmail.com" <jason.wilmoth@gmail.com>, "karenstout1@comcast.net" <karenstout1@comcast.net>, "katiethorntonwiatt@gmail.com" <katiethorntonwiatt@gmail.com>, "krisgranlund@yahoo.com" <krisgranlund@yahoo.com>, "kristinerottman@comcast.net" <kristinerottman@comcast.net>, lois nangle <luckylois@comcast.net>, richard tout <ruther@email.com>, "sullys87toyo@gmail.com" <sullys87toyo@gmail.com>, "tychon@me.com" <tychon@me.com>

Good afternoon,

All mechanical and electrical systems operating.

Water delivered this morning.

The reservoir is 15" from being empty.

**CONSERVE WATER**  
**DO NOT WATER OUTSIDE THE HOME**  
**BOIL WATER 30 MINUTES BEFORE**  
**DRINKING**

On Sun, Aug 13, 2023 at 2:08 PM Shelly Cline <shelly.cline@gmail.com> wrote:

----- Forwarded message -----

From: **John Poppe** <poppe.john@gmail.com>

Date: Sun, Aug 13, 2023 at 12:59 PM

Subject: Echo Glen Water System Update

To: Shelly Cline <shelly.cline@gmail.com>

Please forward to water system users:

1. Pending water system outage

2. 6 inches of water available in reservoir



3. Next trucked water delivery August 14, 2023

4. **Conserve water**

**NO WATERING OUTSIDE THE HOME**

David Sutfin <davesutfin@gmail.com>

Mon, Aug 14, 2023 at 3:12 PM

To: John Poppe <poppe.john@gmail.com>

Cc: Shelly Cline <shelly.cline@gmail.com>, Amanda Hayes <amandahayes411@gmail.com>, Amber Oosterhof <ambers007@yahoo.com>, Bob Hansen <Ta76455@gmail.com>, Carol & Jeff Seppi <seppifamily@outlook.com>, Cindy & John Patterson <c.patter@hotmail.com>, Corey Cline <corey.cline@gmail.com>, Dawn Till <dawntill@ymail.com>, Emily Beaudin-Sutfin <embeaudin@gmail.com>, Girl Scouts Tammy Wood <wood.tammy@hotmail.com>, Guru Laxmi <guruandlaxmi@gmail.com>, Heidi jo Mafi <heidijomafi@gmail.com>, JONATHAN ZABEL <thejoz2@comcast.net>, Janan & Rick Snider <rick.janan@gmail.com>, Jeff & Kris Granlund <commish811@yahoo.com>, Jenene Wilmoth <jenene23@gmail.com>, Jennifer Caldwell <caldwell.jennifer@gmail.com>, Joe Gstettenbauer <Joegstettenbauer@yahoo.com>, John & Marianne Earl <marianne\_earl@msn.com>, John Earl <jetheduke@outlook.com>, Jon Clements <jonclements11@gmail.com>, Jordan Jensen <jljensen@gmail.com>, Ken Wood <wood\_kenny@hotmail.com>, Lauren Cusimano <Lauren.cusimano@yahoo.com>, Linda Moore <Grammybear4@gmail.com>, Maggie Jensen <jensenmaggie@gmail.com>, Marline Bago <mmsbago@hotmail.com>, Matthew Ciarvella <matthew.ciarvella@outlook.com>, "MaureenJWalsh@yahoo.com" <MaureenJWalsh@yahoo.com>, Melinda Barrack <melbar62@gmail.com>, Morgan Manley <morganamanley@yahoo.com>, Nicola Weber <nickyjwths88@yahoo.com>, "Phspshp62@yahoo.com" <Phspshp62@yahoo.com>, Remko Oosterhof <gr8skidoo@yahoo.com>, Richard & Morgan Manly <kilroy\_98038@yahoo.com>, Satomi Miyakawa <satomi@japanesehandmade.com>, Steven Galipeau <sgalipeau@outlook.com>, Terry & Marisa Tychon <Marisa.tychon@gmail.com>, Toby Cusimano <Thecusimanos@hotmail.com>, Valerie deMaine <demainevalerie@yahoo.com>, andy <andystelzer@comcast.net>, "andytill@ymail.com" <andytill@ymail.com>, dan anderson <Danial1229@comcast.net>, "dylanrutledge23@gmail.com" <dylanrutledge23@gmail.com>, "ewingert34@gmail.com" <ewingert34@gmail.com>, "jason.wilmoth@gmail.com" <jason.wilmoth@gmail.com>, "karenstout1@comcast.net" <karenstout1@comcast.net>, "katiethorntonwiatt@gmail.com" <katiethorntonwiatt@gmail.com>, "kristinerottman@comcast.net" <kristinerottman@comcast.net>, lois nangle <luckylois@comcast.net>, richard tout <ruther@email.com>, "sullys87toyo@gmail.com" <sullys87toyo@gmail.com>, "tychon@me.com" <tychon@me.com>

Mr. Poppe,

When is the next planned delivery?

Dave Sutfin

On Mon, Aug 14, 2023 at 2:56 PM John Poppe <poppe.john@gmail.com> wrote:

Good afternoon,

All mechanical and electrical systems operating.

Water delivered this morning.

The reservoir is 15" from being empty.

**CONSERVE WATER**

**DO NOT WATER OUTSIDE THE HOME**

**BOIL WATER 30 MINUTES BEFORE**

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On Sun, Aug 13, 2023 at 2:08 PM Shelly Cline <shelly.cline@gmail.com> wrote:

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From: **John Poppe** <poppe.john@gmail.com>

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Subject: Echo Glen Water System Update

To: Shelly Cline <shelly.cline@gmail.com>



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1. Pending water system outage
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3. Next trucked water delivery August 14, 2023

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# NO WATERING OUTSIDE THE HOME

John Poppe <poppe.john@gmail.com>

Mon, Aug 14, 2023 at 3:31 PM

To: David Sutfin <davesutfin@gmail.com>

Cc: Shelly Cline <shelly.cline@gmail.com>, Amanda Hayes <amandahayes411@gmail.com>, Amber Oosterhof <ambers007@yahoo.com>, Bob Hansen <Ta76455@gmail.com>, Carol & Jeff Seppi <seppifamily@outlook.com>, Cindy & John Patterson <c.patter@hotmail.com>, Corey Cline <corey.cline@gmail.com>, Dawn Till <dawntill@ymail.com>, Emily Beaudin-Sutfin <embeaudin@gmail.com>, Girl Scouts Tammy Wood <wood.tammy@hotmail.com>, Guru Laxmi <guruandlaxmi@gmail.com>, Heidi jo Mafi <heidijomafi@gmail.com>, JONATHAN ZABEL <thejoz2@comcast.net>, Janan & Rick Snider <rick.janan@gmail.com>, Jeff & Kris Granlund <commish811@yahoo.com>, Jenene Wilmoth <jenene23@gmail.com>, Jennifer Caldwell <caldwell.jennifer@gmail.com>, Joe Gstettenbauer <Joegstettenbauer@yahoo.com>, John & Marianne Earl <marianne\_earl@msn.com>, John Earl <jetheduke@outlook.com>, Jon Clements <jonclements11@gmail.com>, Jordan Jensen <jljensen@gmail.com>, Ken Wood <wood\_kenny@hotmail.com>, Lauren Cusimano <Lauren.cusimano@yahoo.com>, Linda Moore <Gramybear4@gmail.com>, Maggie Jensen <jensenmaggie@gmail.com>, Marline Bago <msbago@hotmail.com>, Matthew Ciarvella <matthew.ciarvella@outlook.com>, Maureen Walsh <MaureenJWalsh@yahoo.com>, Melinda Barrack <melbar62@gmail.com>, Morgan Manley <morganamanley@yahoo.com>, Nicola Weber <nickyjwths88@yahoo.com>, Phsphsp62@yahoo.com, Remko Oosterhof <gr8skidoo@yahoo.com>, Richard & Morgan Manly <kilroy\_98038@yahoo.com>, Satomi Miyakawa <satomi@japanesehandmade.com>, Steven Galipeau <sgalipeau@outlook.com>, Terry & Marisa Tychon <Marisa.tychon@gmail.com>, Toby Cusimano <Thecusimanos@hotmail.com>, Valerie deMaine <demainevalerie@yahoo.com>, andy <andystelzer@comcast.net>, andytil@ymail.com, dan anderson <Danial1229@comcast.net>, dylanrutledge23@gmail.com, ewingert34@gmail.com, Jason Wilmoth <jason.wilmoth@gmail.com>, karenstout1@comcast.net, Katie Thornton-Wiatt <katiethorntonwiatt@gmail.com>, krisgranlund@yahoo.com, kristinerottman@comcast.net, lois nangle <luckylois@comcast.net>, richard tout <ruther@email.com>, sullys87toyo@gmail.com, tychon@me.com

August 16

On Mon, Aug 14, 2023, 3:12 PM David Sutfin <davesutfin@gmail.com> wrote:

Mr. Poppe,

When is the next planned delivery?

Dave Sutfin

On Mon, Aug 14, 2023 at 2:56 PM John Poppe <poppe.john@gmail.com> wrote:

Good afternoon,

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# BOIL WATER 30 MINUTES BEFORE

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 Date: Sun, Aug 13, 2023 at 12:59 PM  
 Subject: Echo Glen Water System Update  
 To: Shelly Cline <shelly.cline@gmail.com>

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# NO WATERING OUTSIDE THE HOME

**Guru Laxmi** <guruandlaxmi@gmail.com>

Mon, Aug 14, 2023 at 4:07 PM

To: John Poppe <poppe.john@gmail.com>

Cc: David Sutfin <davesutfin@gmail.com>, Shelly Cline <shelly.cline@gmail.com>, Amanda Hayes <amandahayes411@gmail.com>, Amber Oosterhof <ambers007@yahoo.com>, Bob Hansen <Ta76455@gmail.com>, Carol & Jeff Seppi <seppifamily@outlook.com>, Cindy & John Patterson <c.patter@hotmail.com>, Corey Cline <corey.cline@gmail.com>, Dawn Till <dawntill@ymail.com>, Emily Beaudin-Sutfin <embeaudin@gmail.com>, Girl Scouts Tammy Wood <wood.tammy@hotmail.com>, Heidi jo Mafi <heidijomafi@gmail.com>, JONATHAN ZABEL <thejoz2@comcast.net>, Janan & Rick Snider <rick.janan@gmail.com>, Jeff & Kris Granlund <commish811@yahoo.com>, Jenene Wilmoth <jenene23@gmail.com>, Jennifer Caldwell <caldwell.jennifer@gmail.com>, Joe Gstettenbauer <Joegstettenbauer@yahoo.com>, John & Marianne Earl <marianne\_earl@msn.com>, John Earl <jetheduke@outlook.com>, Jon Clements <jonclements11@gmail.com>, Jordan Jensen <jljensen@gmail.com>, Ken Wood <wood\_kenny@hotmail.com>, Lauren Cusimano <Lauren.cusimano@yahoo.com>, Linda Moore <Gramybear4@gmail.com>, Maggie Jensen <jensenmaggie@gmail.com>, Marline Bago <msbago@hotmail.com>, Matthew Ciarvella <matthew.ciarvella@outlook.com>, Maureen Walsh <MaureenJWalsh@yahoo.com>, Melinda Barrack <melbar62@gmail.com>, Morgan Manley <morganamanley@yahoo.com>, Nicola Weber <nickyjwths88@yahoo.com>, Phsphsp62@yahoo.com, Remko Oosterhof <gr8skidoo@yahoo.com>, Richard & Morgan Manly <kilroy\_98038@yahoo.com>, Satomi Miyakawa <satomi@japanesehandmade.com>, Steven Galipeau <sgalipeau@outlook.com>, Terry & Marisa Tychon <Marisa.tychon@gmail.com>, Toby Cusimano <Thecusimanos@hotmail.com>, Valerie deMaine <demainevalerie@yahoo.com>, andy <andystelzer@comcast.net>, andytill@ymail.com, dan anderson <Danial1229@comcast.net>, dylanrutledge23@gmail.com, ewingert34@gmail.com, Jason Wilmoth <jason.wilmoth@gmail.com>, karenstout1@comcast.net, Katie Thornton-Wiatt <katiethorntonwiatt@gmail.com>, krisgranlund@yahoo.com, kristinerottman@comcast.net, lois nangle <luckylois@comcast.net>, richard tout <ruther@email.com>, sullys87toyo@gmail.com, tychon@me.com

Hi John,

Based on the forecast, it's going to be a hot week. Can you increase the water trucking frequency when needed to avoid water cuts ?

Guru

On Mon, Aug 14, 2023, 3:32 PM John Poppe <poppe.john@gmail.com> wrote:  
 August 16

On Mon, Aug 14, 2023, 3:12 PM David Sutfin <davesutfin@gmail.com> wrote:  
 Mr. Poppe,  
 When is the next planned delivery?  
 Dave Sutfin

On Mon, Aug 14, 2023 at 2:56 PM John Poppe <poppe.john@gmail.com> wrote:  
 Good afternoon,

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 Water delivered this morning.  
 The reservoir is 15" from being empty.



# CONSERVE WATER DO NOT WATER OUTSIDE THE HOME BOIL WATER 30 MINUTES BEFORE DRINKING

On Sun, Aug 13, 2023 at 2:08 PM Shelly Cline <[shelly.cline@gmail.com](mailto:shelly.cline@gmail.com)> wrote:

----- Forwarded message -----

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Subject: Echo Glen Water System Update

To: Shelly Cline <[shelly.cline@gmail.com](mailto:shelly.cline@gmail.com)>

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## 4. Conserve water NO WATERING OUTSIDE THE HOME

**Kenny Wood** <[wood\\_kenny@hotmail.com](mailto:wood_kenny@hotmail.com)>

Mon, Aug 14, 2023 at 5:15 PM

To: Guru Laxmi <[guruandlaxmi@gmail.com](mailto:guruandlaxmi@gmail.com)>, John Poppe <[poppe.john@gmail.com](mailto:poppe.john@gmail.com)>

Cc: David Sutfin <[davesutfin@gmail.com](mailto:davesutfin@gmail.com)>, Shelly Cline <[shelly.cline@gmail.com](mailto:shelly.cline@gmail.com)>, Amanda Hayes <[amandahayes411@gmail.com](mailto:amandahayes411@gmail.com)>, Amber Oosterhof <[ambers007@yahoo.com](mailto:ambers007@yahoo.com)>, Bob Hansen <[Ta76455@gmail.com](mailto:Ta76455@gmail.com)>, Carol & Jeff Seppi <[seppifamily@outlook.com](mailto:seppifamily@outlook.com)>, Cindy & John Patterson <[c.patter@hotmail.com](mailto:c.patter@hotmail.com)>, Corey Cline <[corey.cline@gmail.com](mailto:corey.cline@gmail.com)>, Dawn Till <[dawntill@gmail.com](mailto:dawntill@gmail.com)>, Emily Beaudin-Sutfin <[embeaudin@gmail.com](mailto:embeaudin@gmail.com)>, Girl Scouts Tammy Wood <[wood.tammy@hotmail.com](mailto:wood.tammy@hotmail.com)>, Heidi jo Mafi <[heidijomafi@gmail.com](mailto:heidijomafi@gmail.com)>, JONATHAN ZABEL <[thejoz2@comcast.net](mailto:thejoz2@comcast.net)>, Janan & Rick Snider <[rick.janan@gmail.com](mailto:rick.janan@gmail.com)>, Jeff & Kris Granlund <[commish811@yahoo.com](mailto:commish811@yahoo.com)>, Jenene Wilmoth <[jenene23@gmail.com](mailto:jenene23@gmail.com)>, Jennifer Caldwell <[caldwell.jennifer@gmail.com](mailto:caldwell.jennifer@gmail.com)>, Joe Gstettenbauer <[Joegstettenbauer@yahoo.com](mailto:Joegstettenbauer@yahoo.com)>, John & Marianne Earl <[marianne\\_earl@msn.com](mailto:marianne_earl@msn.com)>, John Earl <[jetheduke@outlook.com](mailto:jetheduke@outlook.com)>, Jon Clements <[jonclements11@gmail.com](mailto:jonclements11@gmail.com)>, Jordan Jensen <[jljensen@gmail.com](mailto:jljensen@gmail.com)>, Lauren Cusimano <[Lauren.cusimano@yahoo.com](mailto:Lauren.cusimano@yahoo.com)>, Linda Moore <[Gramybear4@gmail.com](mailto:Gramybear4@gmail.com)>, Maggie Jensen <[jensenmaggie@gmail.com](mailto:jensenmaggie@gmail.com)>, Marline Bago <[msbago@hotmail.com](mailto:msbago@hotmail.com)>, Matthew Ciarvella <[matthew.ciarvella@outlook.com](mailto:matthew.ciarvella@outlook.com)>, Maureen Walsh <[MaureenJWalsh@yahoo.com](mailto:MaureenJWalsh@yahoo.com)>, Melinda Barrack <[melbar62@gmail.com](mailto:melbar62@gmail.com)>, Morgan Manley <[morganamanley@yahoo.com](mailto:morganamanley@yahoo.com)>, Nicola Weber <[nickyjwths88@yahoo.com](mailto:nickyjwths88@yahoo.com)>, "Phsphsp62@yahoo.com" <[Phsphsp62@yahoo.com](mailto:Phsphsp62@yahoo.com)>, Remko Oosterhof <[gr8skidoo@yahoo.com](mailto:gr8skidoo@yahoo.com)>, Richard & Morgan Manly <[kilroy\\_98038@yahoo.com](mailto:kilroy_98038@yahoo.com)>, Satomi Miyakawa <[satomi@japanesehandmade.com](mailto:satomi@japanesehandmade.com)>, Steven Galipeau <[sgalipeau@outlook.com](mailto:sgalipeau@outlook.com)>, Terry & Marisa Tychon <[Marisa.tychon@gmail.com](mailto:Marisa.tychon@gmail.com)>, Toby Cusimano <[Thecusimanos@hotmail.com](mailto:Thecusimanos@hotmail.com)>, Valerie deMaine <[demainevalerie@yahoo.com](mailto:demainevalerie@yahoo.com)>, andy <[andystelzer@comcast.net](mailto:andystelzer@comcast.net)>, "andytill@gmail.com" <[andytill@gmail.com](mailto:andytill@gmail.com)>, dan anderson <[Danial1229@comcast.net](mailto:Danial1229@comcast.net)>, "dylanrutledge23@gmail.com" <[dylanrutledge23@gmail.com](mailto:dylanrutledge23@gmail.com)>, "ewingert34@gmail.com" <[ewingert34@gmail.com](mailto:ewingert34@gmail.com)>, Jason Wilmoth <[jason.wilmoth@gmail.com](mailto:jason.wilmoth@gmail.com)>, "karenstout1@comcast.net" <[karenstout1@comcast.net](mailto:karenstout1@comcast.net)>, Katie Thornton-Wiatt <[katiethorntonwiatt@gmail.com](mailto:katiethorntonwiatt@gmail.com)>, "krisgranlund@yahoo.com" <[krisgranlund@yahoo.com](mailto:krisgranlund@yahoo.com)>, "kristinerottman@comcast.net" <[kristinerottman@comcast.net](mailto:kristinerottman@comcast.net)>, lois nangle <[luckylois@comcast.net](mailto:luckylois@comcast.net)>, richard tout <[ruther@email.com](mailto:ruther@email.com)>, "sullys87toyo@gmail.com" <[sullys87toyo@gmail.com](mailto:sullys87toyo@gmail.com)>, "tychon@me.com" <[tychon@me.com](mailto:tychon@me.com)>

John,



Has the drilling company answered why they have not acquired a temporary replacement or subcontractor? There are 517 licensed drillers in the state of Washington, about 25 work for DOT (not sure if they can sub contract or not), and about 50 are not registered to a company. Do they understand that this delay is costing us money, are they willing to discount the cost since they are the cause of the delay?

:k

**From:** Guru Laxmi <guruandlaxmi@gmail.com>  
**Sent:** Monday, August 14, 2023 4:08 PM  
**To:** John Poppe <poppe.john@gmail.com>  
**Cc:** David Sutfin <davesutfin@gmail.com>; Shelly Cline <shelly.cline@gmail.com>; Amanda Hayes <amandahayes411@gmail.com>; Amber Oosterhof <ambers007@yahoo.com>; Bob Hansen <Ta76455@gmail.com>; Carol & Jeff Seppi <seppifamily@outlook.com>; Cindy & John Patterson <c.patter@hotmail.com>; Corey Cline <corey.cline@gmail.com>; Dawn Till <dawntill@ymail.com>; Emily Beaudin-Sutfin <embeaudin@gmail.com>; Girl Scouts Tammy Wood <wood.tammy@hotmail.com>; Heidi jo Mafi <heidijomafi@gmail.com>; JONATHAN ZABEL <thejoz2@comcast.net>; Janan & Rick Snider <rick.janan@gmail.com>; Jeff & Kris Granlund <commish811@yahoo.com>; Jenene Wilmoth <jenene23@gmail.com>; Jennifer Caldwell <caldwell.jennifer@gmail.com>; Joe Gstettenbauer <Joegstettenbauer@yahoo.com>; John & Marianne Earl <marianne\_earl@msn.com>; John Earl <jetheduke@outlook.com>; Jon Clements <jonclements11@gmail.com>; Jordan Jensen <jljensen@gmail.com>; Ken Wood <wood\_kenny@hotmail.com>; Lauren Cusimano <Lauren.cusimano@yahoo.com>; Linda Moore <Gramybear4@gmail.com>; Maggie Jensen <jensenmaggie@gmail.com>; Marline Bago <msbago@hotmail.com>; Matthew Ciarvella <matthew.ciarvella@outlook.com>; Maureen Walsh <MaureenJWalsh@yahoo.com>; Melinda Barrack <melbar62@gmail.com>; Morgan Manley <morganamanley@yahoo.com>; Nicola Weber <nickyjwths88@yahoo.com>; Phsphp62@yahoo.com; Remko Oosterhof <gr8skidoo@yahoo.com>; Richard & Morgan Manly <kilroy\_98038@yahoo.com>; Satomi Miyakawa <satomi@japanesehandmade.com>; Steven Galipeau <sgalipeau@outlook.com>; Terry & Marisa Tychon <Marisa.tychon@gmail.com>; Toby Cusimano <Thecusimanos@hotmail.com>; Valerie deMaine <demainevalerie@yahoo.com>; andy <andystelzer@comcast.net>; andytill@ymail.com; dan anderson <Danial1229@comcast.net>; dylanrutledge23@gmail.com; ewingert34@gmail.com; Jason Wilmoth <jason.wilmoth@gmail.com>; karenstout1@comcast.net; Katie Thornton-Wiatt <katiethorntonwiatt@gmail.com>; krisgranlund@yahoo.com; kristinerottman@comcast.net; lois nangle <luckylois@comcast.net>; richard tout <ruther@email.com>; sullys87toyo@gmail.com; tychon@me.com  
**Subject:** Re: Echo Glen Water System Update

Hi John,

Based on the forecast, it's going to be a hot week. Can you increase the water trucking frequency when needed to avoid water cuts ?

Guru

On Mon, Aug 14, 2023, 3:32 PM John Poppe <poppe.john@gmail.com> wrote:

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**CONSERVE WATER**  
**DO NOT WATER OUTSIDE THE HOME**  
**BOIL WATER 30 MINUTES BEFORE**  
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Please forward to water system users:

1. Pending water system outage
2. 6 inches of water available in reservoir
3. Next trucked water delivery August 14, 2023
4. **Conserve water**

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Mon, Aug 14, 2023 at 5:31 PM

<thejoz2@comcast.net>, Janan & Rick Snider <rick.janan@gmail.com>, Jeff & Kris Granlund <commish811@yahoo.com>, Jenene Wilmoth <jenene23@gmail.com>, Jennifer Caldwell <caldwell.jennifer@gmail.com>, Joe Gstettenbauer <Joegstettenbauer@yahoo.com>, John & Marianne Earl <marianne\_earl@msn.com>, John Earl <jetheduke@outlook.com>, Jon Clements <jonclements11@gmail.com>, Jordan Jensen <jljensen@gmail.com>, Ken Wood <wood\_kenny@hotmail.com>, Lauren Cusimano <Lauren.cusimano@yahoo.com>, Linda Moore <Grammybear4@gmail.com>, Maggie Jensen <jensenmaggie@gmail.com>, Marline Bago <msbago@hotmail.com>, Matthew Ciarvella <matthew.ciarvella@outlook.com>, Maureen Walsh <MaureenJWalsh@yahoo.com>, Melinda Barrack <melbar62@gmail.com>, Morgan Manley <morganamanley@yahoo.com>, Nicola Weber <nickyjwths88@yahoo.com>, Phsphsp62@yahoo.com, Remko Oosterhof <gr8skidoo@yahoo.com>, Richard & Morgan Manly <kilroy\_98038@yahoo.com>, Satomi Miyakawa <satomi@japanesehandmade.com>, Steven Galipeau <sgalipeau@outlook.com>, Terry & Marisa Tychon <Marisa.tychon@gmail.com>, Toby Cusimano <Thecusimanos@hotmail.com>, Valerie deMaine <demainevalerie@yahoo.com>, andy <andystelzer@comcast.net>, andytil@ymail.com, dan anderson <Danial1229@comcast.net>, dylanrutledge23@gmail.com, ewingert34@gmail.com, Jason Wilmoth <jason.wilmoth@gmail.com>, karenstout1@comcast.net, Katie Thornton-Wiatt <katiethorntonwiatt@gmail.com>, krisgranlund@yahoo.com, kristinerottman@comcast.net, lois nangle <luckylois@comcast.net>, richard tout <ruther@email.com>, sullys87toyo@gmail.com, tychon@me.com

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## 4. Conserve water

# NO WATERING OUTSIDE THE HOME

**John Earl** <JEtheDuke@outlook.com>

Mon, Aug 14, 2023 at 5:52 PM

To: John Poppe <poppe.john@gmail.com>

Cc: Guru Laxmi <guruandlaxmi@gmail.com>, David Sutfin <davesutfin@gmail.com>, Shelly Cline <shelly.cline@gmail.com>, Amanda Hayes <amandahayes411@gmail.com>, Amber Oosterhof <ambers007@yahoo.com>, Bob Hansen <ta76455@gmail.com>, Carol & Jeff Seppi <seppifamily@outlook.com>, Cindy & John Patterson <c.patter@hotmail.com>, Corey Cline <corey.cline@gmail.com>, Dawn Till <dawntill@ymail.com>, Emily Beaudin-Sutfin <embeaudin@gmail.com>, Girl Scouts Tammy Wood <wood.tammy@hotmail.com>, Heidi jo Mafi <heidijomafi@gmail.com>, JONATHAN ZABEL <thejoz2@comcast.net>, Janan & Rick Snider <rick.janan@gmail.com>, Jeff & Kris Granlund <commish811@yahoo.com>, Jenene Wilmoth <jenene23@gmail.com>, Jennifer Caldwell <caldwell.jennifer@gmail.com>, Joe Gstettenbauer <Joegstettenbauer@yahoo.com>, John & Marianne Earl <marianne\_earl@msn.com>, Jon Clements <jonclements11@gmail.com>, Jordan Jensen <jljensen@gmail.com>, Ken Wood <wood\_kenny@hotmail.com>, Lauren Cusimano <Lauren.cusimano@yahoo.com>, Linda Moore <Gramybear4@gmail.com>, Maggie Jensen <jensenmaggie@gmail.com>, Marline Bago <msbago@hotmail.com>, Matthew Ciarvella <matthew.ciarvella@outlook.com>, Maureen Walsh <maureenjwalsh@yahoo.com>, Melinda Barrack <melbar62@gmail.com>, Morgan Manley <morganamanley@yahoo.com>, Nicola Weber <nickyjwths88@yahoo.com>, "Phspsph62@yahoo.com" <Phspsph62@yahoo.com>, Remko Oosterhof <gr8skidoo@yahoo.com>, Richard & Morgan Manly <kilroy\_98038@yahoo.com>, Satomi Miyakawa <satomi@japanesehandmade.com>, Steven Galipeau <sgalipeau@outlook.com>, Terry & Marisa Tychon <Marisa.tychon@gmail.com>, Toby Cusimano <Thecusimanos@hotmail.com>, Valerie deMaine <demainevalerie@yahoo.com>, andy <andystelzer@comcast.net>, "andytill@ymail.com" <andytill@ymail.com>, dan anderson <Danial1229@comcast.net>, "dylanrutledge23@gmail.com" <dylanrutledge23@gmail.com>, "ewingert34@gmail.com" <ewingert34@gmail.com>, Jason Wilmoth <jason.wilmoth@gmail.com>, "karenstout1@comcast.net" <karenstout1@comcast.net>, Katie Thornton-Wiatt <katiethorntonwiatt@gmail.com>, "krisgranlund@yahoo.com" <krisgranlund@yahoo.com>, "kristinerottman@comcast.net" <kristinerottman@comcast.net>, lois nangle <luckylois@comcast.net>, richard tout <ruther@email.com>, "sullys87toyo@gmail.com" <sullys87toyo@gmail.com>, "tychon@me.com" <tychon@me.com>

John

How are you measuring our water usage? It's your responsibility to find the violators isn't?

John Earl

Sent from my iPhone

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Mon, Aug 14, 2023 at 5:56 PM

**Kristine Rottman** <kristinerottman@comcast.net>  
To: John Poppe <poppe.john@gmail.com>  
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**Jordan Jensen** <jljensen@gmail.com>

Mon, Aug 14, 2023 at 6:37 PM

To: Kristine Rottman <kristinerottman@comcast.net>

Cc: John Poppe <poppe.john@gmail.com>, Guru Laxmi <guruandlaxmi@gmail.com>, David Sutfin <davesutfin@gmail.com>, Shelly Cline <shelly.cline@gmail.com>, Amanda Hayes <amandahayes411@gmail.com>, Amber Oosterhof <ambers007@yahoo.com>, Bob Hansen <ta76455@gmail.com>, Carol & Jeff Seppi <seppifamily@outlook.com>, Cindy & John Patterson <c.patter@hotmail.com>, Corey Cline <corey.cline@gmail.com>, Dawn Till <dawntill@ymail.com>, Emily Beaudin-Sutfin <embeaudin@gmail.com>, Girl Scouts Tammy Wood <wood.tammy@hotmail.com>, Heidi jo Mafi <Heidijomafi@gmail.com>, JONATHAN ZABEL <thejoz2@comcast.net>, Janan & Rick Snider <rick.janan@gmail.com>, Jeff & Kris Granlund <commish811@yahoo.com>, Jenene Wilmoth <jenene23@gmail.com>, Jennifer Caldwell <caldwell.jennifer@gmail.com>, Joe Gstettenbauer <Joegstettenbauer@yahoo.com>, John & Marianne Earl <marianne\_earl@msn.com>, John Earl <jetheduke@outlook.com>, Jon Clements <jonclements11@gmail.com>, Ken Wood <wood\_kenny@hotmail.com>, Lauren Cusimano <lauren.cusimano@yahoo.com>, Linda Moore <Gramybear4@gmail.com>, Maggie Jensen <jensenmaggie@gmail.com>, Marline Bago <msbago@hotmail.com>, Matthew Ciarvella <matthew.ciarvella@outlook.com>, Maureen Walsh <maureenjwalsh@yahoo.com>, Melinda Barrack



<melbar62@gmail.com>, Morgan Manley <morganamanley@yahoo.com>, Nicola Weber <nickyjwths88@yahoo.com>, Phsps62@yahoo.com, Remko Oosterhof <gr8skidoo@yahoo.com>, Richard & Morgan Manly <kilroy\_98038@yahoo.com>, Satomi Miyakawa <satomi@japanesehandmade.com>, Steven Galipeau <sgalipeau@outlook.com>, Terry & Marisa Tychon <Marisa.tychon@gmail.com>, Toby Cusimano <thecusimanos@hotmail.com>, Valerie deMaine <demainevalerie@yahoo.com>, andy <andystelzer@comcast.net>, andytill@ymail.com, dan anderson <Danial1229@comcast.net>, dylanrutledge23@gmail.com, ewingert34@gmail.com, Jason Wilmoth <jason.wilmoth@gmail.com>, karenstout1@comcast.net, Katie Thornton-Wiatt <katiethorntonwiatt@gmail.com>, krisgranlund@yahoo.com, lois nangle <luckylois@comcast.net>, richard tout <ruther@email.com>, sullys87toyo@gmail.com, tychon@me.com

Amen Kristine!

John, nobody feels bad for you, and nobody thinks you're doing us a favor by trucking in water. Despite our objections, we have been forced to pay you back for the water that you have been trucking in. Water that was needed because YOU chose not to take care of servicing the well. YOU have neglected it for years, especially the last year when everyone agreed to increased rates in order to finance the needed upgrades. You could have, and should have done this over the winter when the drilling crews were less busy. Please just stop with the accusations and guilt trips!

On Aug 14, 2023, at 6:56 PM, Kristine Rottman <kristinerottman@comcast.net> wrote:

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**Valerie deMaine** <demainevalerie@yahoo.com>

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To: Jordan Jensen <jljensen@gmail.com>, Kristine Rottman <kristinerottman@comcast.net>  
Cc: John Poppe <poppe.john@gmail.com>, Guru Laxmi <guruandlaxmi@gmail.com>, David Sutfin <davesutfin@gmail.com>, Shelly Cline <shelly.cline@gmail.com>, Amanda Hayes <amandahayes411@gmail.com>, Amber Oosterhof <ambers007@yahoo.com>, Bob Hansen <ta76455@gmail.com>, Carol & Jeff Seppi <seppifamily@outlook.com>, Cindy & John Patterson <c.patter@hotmail.com>, Corey Cline <corey.cline@gmail.com>, Dawn Till <dawntill@ymail.com>, Emily Beaudin-Sutfin <embeaudin@gmail.com>, Girl Scouts Tammy Wood <wood.tammy@hotmail.com>, Heidi jo Mafi <Heidijomafi@gmail.com>, JONATHAN ZABEL <thejoz2@comcast.net>, Janan & Rick Snider <rick.janan@gmail.com>, Jeff & Kris Granlund <commish811@yahoo.com>, Jenene Wilmoth <jenene23@gmail.com>, Jennifer Caldwell <caldwell.jennifer@gmail.com>, Joe Gstettenbauer <Joegstettenbauer@yahoo.com>, John & Marianne Earl



<marianne\_earl@msn.com>, John Earl <jetheduke@outlook.com>, Jon Clements <jonclements11@gmail.com>, Ken Wood <wood\_kenny@hotmail.com>, Lauren Cusimano <lauren.cusimano@yahoo.com>, Linda Moore <Gramybear4@gmail.com>, Maggie Jensen <jensenmaggie@gmail.com>, Marline Bago <msbago@hotmail.com>, Matthew Ciarvella <matthew.ciarvella@outlook.com>, Maureen Walsh <maureenjwalsh@yahoo.com>, Melinda Barrack <melbar62@gmail.com>, Morgan Manley <morganamanley@yahoo.com>, Nicola Weber <nickyjwths88@yahoo.com>, Phsphsp62@yahoo.com, Remko Oosterhof <gr8skidoo@yahoo.com>, Richard & Morgan Manly <kilroy\_98038@yahoo.com>, Satomi Miyakawa <satomi@japanesehandmade.com>, Steven Galipeau <sgalipeau@outlook.com>, Terry & Marisa Tychon <Marisa.tychon@gmail.com>, Toby Cusimano <thecusimanos@hotmail.com>, andy <andystelzer@comcast.net>, andytill@ymail.com, dan anderson <Danial1229@comcast.net>, dylanrutledge23@gmail.com, ewingert34@gmail.com, Jason Wilmoth <jason.wilmoth@gmail.com>, karenstout1@comcast.net, Katie Thornton-Wiatt <katiethorntonwiatt@gmail.com>, krisgranlund@yahoo.com, lois nangle <luckylois@comcast.net>, richard tout <ruther@email.com>, sullys87toyo@gmail.com, tychon@me.com

Thank you.

Sent from Yahoo Mail for iPhone

On Monday, August 14, 2023, 6:37 PM, Jordan Jensen <jljensen@gmail.com> wrote:

Amen Kristine!

John, nobody feels bad for you, and nobody thinks you're doing us a favor by trucking in water. Despite our objections, we have been forced to pay you back for the water that you have been trucking in. Water that was needed because YOU chose not to take care of servicing the well. YOU have neglected it for years, especially the last year when everyone agreed to increased rates in order to finance the needed upgrades. You could have, and should have done this over the winter when the drilling crews were less busy. Please just stop with the accusations and guilt trips!

On Aug 14, 2023, at 6:56 PM, Kristine Rottman <kristinerottman@comcast.net> wrote:

John,

It's just been hot and there is more human and pet water consumption. Plus, people are needing daily showers. Our grasses are brown and we have lost outside plants and gardens. Please don't tell us it's from outside watering when no one is metered - so you can't say that we are not conserving and the water consumption is from outside watering.

We have also been buying water, showering elsewhere and getting gallons of water from family just for INSIDE use.

If the well would get fixed, you wouldn't be trucking in water!

Kristine Rottman

Sent from my iPhone

On Aug 14, 2023, at 5:32 PM, John Poppe <poppe.john@gmail.com> wrote:

No plans at this time because of finances

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Last week during the cool wet weather the reservoir was near full.

When it warmed up, the water consumption more than doubled in one day because of outside watering.

All mechanical and electrical systems can meet in-house water consumption... not outside the home.

Cooperation of the Echo Glen consumer is critical to not having outages.

Respectfully,  
Washington Water Supply

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Guru

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Mr. Poppe,  
When is the next planned delivery?  
Dave Sutfin

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Good afternoon,

All mechanical and electrical systems operating.

Water delivered this morning.

The reservoir is 15" from being empty.

**CONSERVE WATER**

**DO NOT WATER OUTSIDE THE HOME**

**BOIL WATER 30 MINUTES BEFORE DRINKING**

On Sun, Aug 13, 2023 at 2:08 PM Shelly Cline <[shelly.cline@gmail.com](mailto:shelly.cline@gmail.com)> wrote:

----- Forwarded message -----

From: **John Poppe** <[poppe.john@gmail.com](mailto:poppe.john@gmail.com)>

Date: Sun, Aug 13, 2023 at 12:59 PM

Subject: Echo Glen Water System Update

To: Shelly Cline <[shelly.cline@gmail.com](mailto:shelly.cline@gmail.com)>

Please forward to water system users:

1. Pending water system outage
  2. 6 inches of water available in reservoir
  3. Next trucked water delivery August 14, 2023
  4. Conserve water
- NO WATERING OUTSIDE THE HOME**

**John Poppe** <[poppe.john@gmail.com](mailto:poppe.john@gmail.com)>

To: John Earl <[JEtheDuke@outlook.com](mailto:JEtheDuke@outlook.com)>

Mon, Aug 14, 2023 at 6:52 PM

Cc: Guru Laxmi <[guruandlaxmi@gmail.com](mailto:guruandlaxmi@gmail.com)>, David Sutfin <[davesutfin@gmail.com](mailto:davesutfin@gmail.com)>, Shelly Cline <[shelly.cline@gmail.com](mailto:shelly.cline@gmail.com)>, Amanda Hayes <[amandahayes411@gmail.com](mailto:amandahayes411@gmail.com)>, Amber Oosterhof <[ambers007@yahoo.com](mailto:ambers007@yahoo.com)>, Bob Hansen <[ta76455@gmail.com](mailto:ta76455@gmail.com)>, Carol & Jeff Seppi <[seppifamily@outlook.com](mailto:seppifamily@outlook.com)>, Cindy & John Patterson <[c.patter@hotmail.com](mailto:c.patter@hotmail.com)>, Corey Cline <[corey.cline@gmail.com](mailto:corey.cline@gmail.com)>, Dawn Till <[dawntill@gmail.com](mailto:dawntill@gmail.com)>, Emily Beaudin-Sutfin <[embeaudin@gmail.com](mailto:embeaudin@gmail.com)>, Girl Scouts Tammy Wood <[wood.tammy@hotmail.com](mailto:wood.tammy@hotmail.com)>, Heidi jo Mafi <[heidijomafi@gmail.com](mailto:heidijomafi@gmail.com)>, JONATHAN ZABEL <[thejoz2@comcast.net](mailto:thejoz2@comcast.net)>, Janan & Rick Snider <[rick.janan@gmail.com](mailto:rick.janan@gmail.com)>, Jeff & Kris Granlund <[commish811@yahoo.com](mailto:commish811@yahoo.com)>, Jenene Wilmoth <[jenene23@gmail.com](mailto:jenene23@gmail.com)>, Jennifer Caldwell <[caldwell.jennifer@gmail.com](mailto:caldwell.jennifer@gmail.com)>, Joe Gstettenbauer <[Joegstettenbauer@yahoo.com](mailto:Joegstettenbauer@yahoo.com)>, John & Marianne Earl <[marianne\\_earl@msn.com](mailto:marianne_earl@msn.com)>, Jon Clements



<jonclements11@gmail.com>, Jordan Jensen <jljensen@gmail.com>, Ken Wood <wood\_kenny@hotmail.com>, Lauren Cusimano <Lauren.cusimano@yahoo.com>, Linda Moore <Gramybear4@gmail.com>, Maggie Jensen <jensenmaggie@gmail.com>, Marline Bago <msbago@hotmail.com>, Matthew Ciarvella <matthew.ciarvella@outlook.com>, Maureen Walsh <maureenjwalsh@yahoo.com>, Melinda Barrack <melbar62@gmail.com>, Morgan Manley <morganamanley@yahoo.com>, Nicola Weber <nickyjwths88@yahoo.com>, Phsphsp62@yahoo.com, Remko Oosterhof <gr8skidoo@yahoo.com>, Richard & Morgan Manly <kilroy\_98038@yahoo.com>, Satomi Miyakawa <satomi@japanesehandmade.com>, Steven Galipeau <sgalipeau@outlook.com>, Terry & Marisa Tychon <Marisa.tychon@gmail.com>, Toby Cusimano <Thecusimanos@hotmail.com>, Valerie deMaine <demaïnevalerie@yahoo.com>, andy <andystelzer@comcast.net>, andytill@ymail.com, dan anderson <Danial1229@comcast.net>, dylanrutledge23@gmail.com, ewingert34@gmail.com, Jason Wilmoth <jason.wilmoth@gmail.com>, karenstout1@comcast.net, Katie Thornton-Wiatt <katiethorntonwiatt@gmail.com>, krisgranlund@yahoo.com, kristinerottman@comcast.net, lois nangle <luckylois@comcast.net>, richard tout <ruther@email.com>, sullys87toyo@gmail.com, tychon@me.com

We are measuring with flow meters at the well site, well pump capacity/output, reservoir fill rate, truck capacity. That's how we know about irrigation. outside the home. There is a home on 231st that has awful green grass.

On Mon, Aug 14, 2023, 5:52 PM John Earl <JEtheDuke@outlook.com> wrote:

John

How are you measuring our water usage? It's your responsibility to find the violators isn't?

John Earl

Sent from my iPhone

On Aug 14, 2023, at 5:32 PM, John Poppe <poppe.john@gmail.com> wrote:

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# CONSERVE WATER DO NOT WATER OUTSIDE THE HOME BOIL WATER 30 MINUTES BEFORE DRINKING

On Sun, Aug 13, 2023 at 2:08 PM Shelly Cline <shelly.cline@gmail.com> wrote:

----- Forwarded message -----

From: **John Poppe** <poppe.john@gmail.com>

Date: Sun, Aug 13, 2023 at 12:59 PM

Subject: Echo Glen Water System Update

To: Shelly Cline <shelly.cline@gmail.com>

Please forward to water system users:

1. Pending water system outage
2. 6 inches of water available in reservoir
3. Next trucked water delivery August 14, 2023

## 4. Conserve water NO WATERING OUTSIDE THE HOME

**John Earl** <JEtheDuke@outlook.com>

To: John Poppe <poppe.john@gmail.com>

Mon, Aug 14, 2023 at 7:46 PM

Cc: Guru Laxmi <guruandlaxmi@gmail.com>, David Sutfin <davesutfin@gmail.com>, Shelly Cline <shelly.cline@gmail.com>, Amanda Hayes <amandahayes411@gmail.com>, Amber Oosterhof <ambers007@yahoo.com>, Bob Hansen <ta76455@gmail.com>, Carol & Jeff Seppi <seppifamily@outlook.com>, Cindy & John Patterson <c.patter@hotmail.com>, Corey Cline <corey.cline@gmail.com>, Dawn Till <dawntill@ymail.com>, Emily Beaudin-Sutfin <embeaudin@gmail.com>, Girl Scouts Tammy Wood <wood.tammy@hotmail.com>, Heidi jo Mafi <heidijomafi@gmail.com>, JONATHAN ZABEL <thejoz2@comcast.net>, Janan & Rick Snider <rick.janan@gmail.com>, Jeff & Kris Granlund <commish811@yahoo.com>, Jenene Wilmoth <jenene23@gmail.com>, Jennifer Caldwell <caldwell.jennifer@gmail.com>, Joe Gstettenbauer <Joegstettenbauer@yahoo.com>, John & Marianne Earl <marianne\_earl@msn.com>, Jon Clements <jonclements11@gmail.com>, Jordan Jensen <jljensen@gmail.com>, Ken Wood <wood\_kenny@hotmail.com>, Lauren Cusimano <Lauren.cusimano@yahoo.com>, Linda Moore <Gramybear4@gmail.com>, Maggie Jensen <jensenmaggie@gmail.com>, Marline Bago <msbago@hotmail.com>, Matthew Ciarvella <matthew.ciarvella@outlook.com>, Maureen Walsh <maureenjwalsh@yahoo.com>, Melinda Barrack <melbar62@gmail.com>, Morgan Manley <morganamanley@yahoo.com>, Nicola Weber <nickyjwths88@yahoo.com>, "Phsphsp62@yahoo.com" <Phsphsp62@yahoo.com>, Remko Oosterhof <gr8skidoo@yahoo.com>, Richard & Morgan Manly <kilroy\_98038@yahoo.com>, Satomi Miyakawa <satomi@japanesehandmade.com>, Steven Galipeau <sgalipeau@outlook.com>, Terry & Marisa Tychon <Marisa.tychon@gmail.com>, Toby Cusimano <Thecusimanos@hotmail.com>, Valerie deMaine <demainevalerie@yahoo.com>, andy <andystelzer@comcast.net>, "andytill@ymail.com" <andytill@ymail.com>, dan anderson <Danial1229@comcast.net>, "dylanrutledge23@gmail.com" <dylanrutledge23@gmail.com>, "ewingert34@gmail.com" <ewingert34@gmail.com>, Jason Wilmoth <jason.wilmoth@gmail.com>, "karenstout1@comcast.net" <karenstout1@comcast.net>, Katie Thornton-Wiatt <katiethorntonwiatt@gmail.com>, "krisgranlund@yahoo.com" <krisgranlund@yahoo.com>, "kristinerottman@comcast.net" <kristinerottman@comcast.net>, lois nangle <luckylois@comcast.net>, richard tout <ruther@email.com>, "sullys87toyo@gmail.com" <sullys87toyo@gmail.com>, "tychon@me.com" <tychon@me.com>



Which home? If you think it's me I have hauled water in for garden plus my new septic drain field drains out in the front. So share your flow meter data. You are welcome to stop by and see for yourself.  
Thanks John Earl

Sent from my iPhone

On Aug 14, 2023, at 6:53 PM, John Poppe <[poppe.john@gmail.com](mailto:poppe.john@gmail.com)> wrote:

We are measuring with flow meters at the well site, well pump capacity/output, reservoir fill rate, truck capacity.  
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Subject: Echo Glen Water System Update

To: Shelly Cline <[shelly.cline@gmail.com](mailto:shelly.cline@gmail.com)>

Please forward to water system users:

1. Pending water system outage
2. 6 inches of water available in reservoir
3. Next trucked water delivery August 14, 2023

## 4. Conserve water NO WATERING OUTSIDE THE HOME

**cvmq sojh kpih ppxk** <[kilroy\\_98038@yahoo.com](mailto:kilroy_98038@yahoo.com)>  
To: John Poppe <[poppe.john@gmail.com](mailto:poppe.john@gmail.com)>

Mon, Aug 14, 2023 at 8:02 PM

John Poppe. I feel like I've held my tongue long enough. I live on 231 and my grass is reasonably green, because it's in the shade. You need to stop implying that there are mysterious lawn waterers, at least until you finish putting meters on every house so that you can conclusively say that someone is watering outside. You have not even done the minimum as far as communicating with your customers concerning well closures. A real utility provider would have phone numbers, e-mails and regular mail of all their costumers. When I asked you to put my wife on the email list, you told me that it wasn't necessary. After we repeatedly requested that she be added to the list, you finally did respond by adding her to the list a full 5 months later. That is ridiculous, and no way

Sent from my iPad

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DO NOT WATER OUTSIDE THE  
HOME  
BOIL WATER 30 MINUTES  
BEFORE DRINKING**

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To: Shelly Cline <[shelly.cline@gmail.com](mailto:shelly.cline@gmail.com)>

Please forward to water system users:

1. Pending water system outage
2. 6 inches of water available in reservoir
3. Next trucked water delivery August 14, 2023

4. **Conserve water**

**NO WATERING OUTSIDE THE  
HOME**



**From:** [Pell, Derek \(DOH\)](#)  
**To:** [John Poppe](#)  
**Cc:** [Carter, Brietta J \(DOH\)](#); [Leggett, Jeanine \(UTC\)](#); [Ward, Jim \(UTC\)](#); [Castaneda-Kerson, Melissa \(UTC\)](#); [Young, Mike \(UTC\)](#); [Cupp, John \(UTC\)](#); [Roth, Jing \(UTC\)](#)  
**Subject:** RE: Echo Glen / Water Outage / Trucked Water  
**Date:** Wednesday, August 16, 2023 10:38:17 AM  
**Attachments:** [image001.png](#)

---

John – thank you for the update.

Derek

---

**From:** John Poppe <poppe.john@gmail.com>  
**Sent:** Wednesday, August 16, 2023 9:07 AM  
**To:** Pell, Derek (DOH) <Derek.Pell@DOH.WA.GOV>  
**Cc:** Carter, Brietta J (DOH) <brietta.carter@doh.wa.gov>; Leggett, Jeanine (UTC) <jeanine.leggett@utc.wa.gov>; Ward, Jim (UTC) <jim.ward@utc.wa.gov>; Castaneda-Kerson, Melissa (UTC) <melissa.castaneda-kerson@utc.wa.gov>; Young, Mike (UTC) <mike.young@utc.wa.gov>; Cupp, John (UTC) <john.cupp@utc.wa.gov>; Roth, Jing (UTC) <jing.roth@utc.wa.gov>  
**Subject:** Re: Echo Glen / Water Outage / Trucked Water

External Email

To All,

I have scanned recent email tabbed as #1, #2, #3 for your records.

#1 is an email from Echo Glen customer John Earl.

**TAB #1 and #3**

1. Washington Water sent an email about several residents with green grass as part of a Water System update and CONSERVATION notice
2. Earl stated that he uses his septic effluent to help keep his grass green.
3. My August 15, 2023 email to Earl advising caution about using "septic effluent" to keep grass green.
4. Several of his neighbors have had private conversations with him about watering his yard with well water.

**TAB #2**

1. Email sent 8-15-23 of pending water outage.
  2. Amanda Hayes Email was sent August 15, 2023 at 841 pm
  2. Several of their neighbors talked to Amanda Hayes about their (green garden) source of the garden water.
  3. The Hayes resident has been using well water for their garden.
  4. Within the email Hayes stated they "recently purchased some supplemental water" for the garden. My first thought is how have they been keeping the garden green during the drought/hot weather?
  5. Amanda Hayes has been one of the biggest critics of the water system.
- Derek Pell, I tried to have extra truck deliveries made earlier in the week (8-15-23)

and the only time they could make an extra delivery is 8-16-23, two loads today. I caution regulators about giving too much information to those who call in complaints. Rumor is there are three residents that ignore the conservation request, especially when they know extra water is delivered.

The reservoir was 5" from empty yesterday when I sent an email notifying them of pending outage late yesterday afternoon. The local water users are starting to enforce the conservation request with their neighbors.

NOTE: With 8-15-23 reservoir 5" from empty, hot weather, and high consumption we should have run out of water about 5 pm yesterday. As of 9 am this morning no water outage since John Earl and Amanda Hayes sent emails yesterday

There are two loads of water (8,000 gallons) being delivered this morning

Respectfully,

### **Washington Water Supply.**

On Mon, Aug 14, 2023 at 3:36 PM Pell, Derek (DOH) <[Derek.Pell@doh.wa.gov](mailto:Derek.Pell@doh.wa.gov)> wrote:

Hello John.

I just heard from a community member that they are out of water at Echo Glen. They acknowledge that trucks are delivering water, but it is not enough.

**Given the current extreme heat warnings, can you please increase the number of trucked water deliveries?**

I suggest increasing your communication to the community to **daily** to better understand water usage and their willingness to bear the costs of the increased number of truck loads.

In addition, what is the current status of the well driller's ability to begin work at the site?

I would very much appreciate a response today.

Thanks.

Derek

**Derek Pell, PE**

Northwest Regional Office Manager, Office of Drinking Water

Washington State Department of Health

[Derek.Pell@doh.wa.gov](mailto:Derek.Pell@doh.wa.gov) | 253-395-6768 |

[www.doh.wa.gov/CommunityandEnvironment/DrinkingWater](http://www.doh.wa.gov/CommunityandEnvironment/DrinkingWater)



**The physical location of the NW Regional Office of Drinking Water (NWRO) in Kent is closed. Our NWRO functional group remains intact and we are now working remotely. We are in the process of scanning all of our files. Please note, our response times may be slower than usual. We appreciate your patience. Our new mailing address is: 111 Israel Rd SE, PO Box MS: 47822, Olympia, WA 98504**



**From:** [John Poppe](#)  
**To:** [Young, Mike \(UTC\)](#)  
**Cc:** [Cupp, John \(UTC\)](#); [Castaneda-Kerson, Melissa \(UTC\)](#); [Carter, Brietta J \(DOH\)](#); [Pell, Derek \(DOH\)](#)  
**Subject:** Re: Echo Glen Notice of Surcharge  
**Date:** Thursday, July 13, 2023 8:55:15 AM  
**Attachments:** [image001.png](#)  
[image001.png](#)

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External Email

What is the correct way to file?

1. Notice has been sent to customers by email.
2. Notice to customers will be sent US Mail this week.
3. Next step/process/procedure?

On Thu, Jul 13, 2023, 7:29 AM Young, Mike (UTC) <[mike.young@utc.wa.gov](mailto:mike.young@utc.wa.gov)> wrote:

John, I had sent my calculation in a previous email-it amounted to \$36/month for 12 months based on the data I had from you at that time. When you file, you will need to include the invoices demonstrating total cost and the calculations used to determine the surcharge. Traditionally, the commission has only allowed 70% recovery through a surcharge, this is to ensure the company has some "skin in the game". I don't know if the commissioners would be willing to allow an exception in this case or not. Bottom line, when customers are paying \$40/month, a \$60 surcharge, which is 150% of their bill, is going to be a hard sell, even if it is for a short time. And yes, I realize the need for trucked water is due to customer use.

The company has the right to file whatever they think is best. Although staff support is a key component, the decision ultimately rests with the commissioners.

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**From:** John Poppe <[poppe.john@gmail.com](mailto:poppe.john@gmail.com)>  
**Sent:** Thursday, July 13, 2023 6:22 AM  
**To:** Cupp, John (UTC) <[john.cupp@utc.wa.gov](mailto:john.cupp@utc.wa.gov)>  
**Cc:** Young, Mike (UTC) <[mike.young@utc.wa.gov](mailto:mike.young@utc.wa.gov)>; Castaneda-Kerson, Melissa (UTC) <[melissa.castaneda-kerson@utc.wa.gov](mailto:melissa.castaneda-kerson@utc.wa.gov)>; Carter, Brietta J (DOH) <[brietta.carter@doh.wa.gov](mailto:brietta.carter@doh.wa.gov)>; Pell, Derek (DOH) <[Derek.Pell@DOH.WA.GOV](mailto:Derek.Pell@DOH.WA.GOV)>  
**Subject:** Re: Echo Glen Notice of Surcharge

External Email

Good morning Mike,

What calculation / methodology does your group use to determine a surcharge \$ amount?

Washington Water Supply funds for trucking Water will be depleted August 1, 2023.

On Wed, Jul 12, 2023, 3:01 PM John Poppe <[poppe.john@gmail.com](mailto:poppe.john@gmail.com)> wrote:

Thanks for the quick response.

Show me your calculation and methodology for your decision on what the surcharge should be?

On Wed, Jul 12, 2023 at 2:25 PM Cupp, John (UTC) <[john.cupp@utc.wa.gov](mailto:john.cupp@utc.wa.gov)> wrote:

If the surcharge turns out to be less than what the notice says, further notice will not be required.

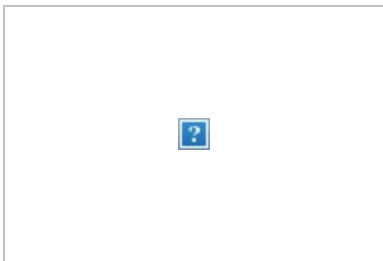
**John Cupp**

Regulatory Analyst, Consumer Protection

(360) 664-1113 Office

[john.cupp@utc.wa.gov](mailto:john.cupp@utc.wa.gov)

[www.utc.wa.gov](http://www.utc.wa.gov)



This email/letter states the informal opinions of commission staff, offered as technical assistance, and are not intended as legal advice. We reserve the right to amend these opinions should circumstances change or additional information be brought to our attention. Staff's opinions are not binding on the commission.

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**From:** Young, Mike (UTC) <[mike.young@utc.wa.gov](mailto:mike.young@utc.wa.gov)>

**Sent:** Wednesday, July 12, 2023 2:03 PM

**To:** John Poppe <[poppe.john@gmail.com](mailto:poppe.john@gmail.com)>; Cupp, John (UTC) <[john.cupp@utc.wa.gov](mailto:john.cupp@utc.wa.gov)>; Castaneda-Kerson, Melissa (UTC) <[melissa.castaneda-kerson@utc.wa.gov](mailto:melissa.castaneda-kerson@utc.wa.gov)>; Carter, Brietta J (DOH) <[brietta.carter@doh.wa.gov](mailto:brietta.carter@doh.wa.gov)>; Pell, Derek (DOH) <[Derek.Pell@DOH.WA.GOV](mailto:Derek.Pell@DOH.WA.GOV)>

**Subject:** RE: Echo Glen Notice of Surcharge

I think \$60 is too steep.

However, I suggest you get it filed so there can be a review and if it needs to change you should be prepared for that.

If the surcharge ends up being less than you noticed customers, then a re-notice will not be required. John Cupp can correct me if I am wrong.

I may not be the auditor assigned to the filing once it comes in.



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**From:** John Poppe <[poppe.john@gmail.com](mailto:poppe.john@gmail.com)>  
**Sent:** Wednesday, July 12, 2023 1:33 PM  
**To:** Young, Mike (UTC) <[mike.young@utc.wa.gov](mailto:mike.young@utc.wa.gov)>; Cupp, John (UTC) <[john.cupp@utc.wa.gov](mailto:john.cupp@utc.wa.gov)>; Castaneda-Kerson, Melissa (UTC) <[melissa.castaneda-kerson@utc.wa.gov](mailto:melissa.castaneda-kerson@utc.wa.gov)>; Carter, Brietta J (DOH) <[brietta.carter@doh.wa.gov](mailto:brietta.carter@doh.wa.gov)>; Pell, Derek (DOH) <[Derek.Pell@DOH.WA.GOV](mailto:Derek.Pell@DOH.WA.GOV)>  
**Subject:** Echo Glen Notice of Surcharge

External Email

Good afternoon all,

I have attached the Notice of Surcharge for the Echo Glen water system. This notice has been emailed today and will be mailed to each customer.

Mike Young, is the UTC staff going to support the \$60 surcharge?