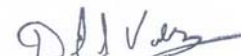


FACILITIES FOR INTRASTATE ACCESS

SECTION 11 TABLE OF CONTENTS

11.	<u>PROMOTIONS</u>	<u>Sheet No.</u>	
11.1	<u>DS1- \$500 American Express Gift Card Per Circuit Purchased.....</u>	537.1	
11.2	<u>IntraLATA Primary Exchange Carrier/Primary Interexchange Carrier (IPIC/PIC) Change Charge.....</u>	537.2	(D)(N)



FACILITIES FOR INTRASTATE ACCESS

11. PROMOTIONS

11.2 Residential Customers - IntraLATA Primary Exchange Carrier ("IPIC") and Primary InterLATA Carrier ("PIC")
Change Charge Credit Promotion

This promotion runs from March 1, 2006 through April 30, 2006. Qualifying residential customers who change their local toll and/or long distance provider during this timeframe will receive a bill credit for the change charge up to \$4.35.

Only current residential customers in Washington State who have 1) Verizon local service and 2) local toll service and/or long distance provided by MCI or an MCI subsidiary qualify for this promotion.

MCI subsidiaries include the following:

MCI Communications Services, Inc. d/b/a Verizon Business Services
Teleconnect Long Distance Services and Systems, Co. d/b/a Telecom*USA
TTI National, Inc.

Qualifying Verizon residential customers who change their local toll provider (Primary IntraLATA Carrier "IPIC") from MCI or an MCI subsidiary will receive an automatic bill credit of \$4.35 for the change charge.

Qualifying Verizon residential customers who change their long distance provider (Primary InterLATA Carrier "PIC") from MCI or an MCI subsidiary at the same time they change their IPIC also are eligible for the bill credit for the change charge. Change requests submitted through a Verizon Business Office will receive an automatic bill credit of \$2.75. Change requests submitted directly by the customer through the Verizon website www.verizon.com will receive an automatic bill credit of \$0.63.

Qualifying Verizon residential customers who only change their long distance provider (PIC) from MCI or an MCI subsidiary will receive a bill credit upon request only. Change requests submitted through a Verizon Business Office will receive a bill credit of \$4.35. Change requests submitted directly by the customer through the Verizon website at www.verizon.com will receive a bill credit of \$1.25.

The bill credit will be applied to the customer's bill within two billing periods.

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