

**NW Natural**  
**Washington Quarterly COVID Report**  
**Docket U-200281**  
**COVID-19 Costs, Savings, and Benefits**  
**For the three months ended March 31, 2024**

COVID Term Sheet Category Itemization:	2020 Total	2021 Total	2022 Total	Q1 2023	Q2 2023	Q3 2023	Q4 2023	2023 Total	Current Quarter		
									Q1 2024	2024 Total	Combined Total
Direct Costs	318,237	88,358	20,183	-	-	-	-	-	-	-	426,778
Direct Savings and Benefits	(132,771)	(167,408)	(6,971)	-	-	-	-	-	-	-	(307,150)
Bad Debt Expense Accrued Above Baseline	261,934	(31,038)	203,404	111,380	83,620	25,000	43,000	263,000	47,500	47,500	744,800
Late Payment Fees Not Assessed	57,728	75,271	78,553	29,053	21,338	8,402	12,682	71,476	32,805	32,805	315,833
Reconnection Charges	-	-	-	-	-	-	-	-	-	-	-
COVID-19 Bill Payment Assistance Program	-	67,339	196,532	(93)	(264)	-	-	(357)	-	-	263,514
<b>Totals</b>	<b>505,129</b>	<b>32,521</b>	<b>491,701</b>					<b>334,119</b>	<b>80,305</b>	<b>80,305</b>	<b>1,443,776</b>

*Quarterly amounts previously filed for 2020-2022 have been collapsed in this report.*