



Washington
September 2000 - August 2001

October 2, 2001

Table of Contents

Section	Page Number
Checklist #1 - Local Interconnection - LIS Installation	1
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	1
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	1
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	1
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	1
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	2
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	2
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	2
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two</i>	2
<i>New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two</i>	3
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	3
<i>Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B)</i>	4
Checklist #1 - Local Interconnection - LIS Repair	5
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One</i>	5
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One</i>	5
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One</i>	5
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two</i>	5
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two</i>	6
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two</i>	6
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	6
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two</i>	6
Checklist #1 - Collocation	7
<i>Scheduled Interval 90 Calendar Days or Less (Average Days) (CP-1A)-- Interval Zone One and Two</i>	7
<i>Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B)-- Interval Zone One and Two</i>	7
<i>Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C)-- Interval Zone One and Two</i>	7
<i>Non-Forecasted & Late Collocations (Percent) (CP-2B)-- Interval Zone One and Two</i>	7
<i>Collocations with Intervals Longer than 120 Days (Percent) (CP-2C)-- Interval Zone One and Two</i>	8
<i>Collocation Feasibility Study Interval (Average Days) (CP-3)-- Interval Zone One and Two</i>	8
<i>Collocation Feasibility Study Commitments Met (Percent) (CP-4)-- Interval Zone One and Two</i>	8
Checklist #1 - Trunk Blocking	9
<i>Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A)-- Interval Zone One and Two</i>	9
<i>Trunk Blockage to Qwest End Offices (Percent) (NI-1B)-- Interval Zone One and Two</i>	9
<i>Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C)-- Interval Zone One and Two</i>	10
<i>Trunk Blockage to Qwest End Offices (Percent) (NI-1D)-- Interval Zone One and Two</i>	10
Checklist #2 - Gateway Availability	11
<i>Gateway Availability - IMA-GUI (Percent) All (GA-1 A)-- Interval Zone One and Two</i>	11
<i>Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1 B)-- Interval Zone One and Two</i>	11
<i>Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1 C)-- Interval Zone One and Two</i>	11
<i>Gateway Availability - IMA-EDI (Percent) Default (GA-2)-- Interval Zone One and Two</i>	11
<i>Gateway Availability - EB-TA (Percent) Default (GA-3)-- Interval Zone One and Two</i>	12
<i>System Availability - EXACT (Percent) Default (GA-4)-- Interval Zone One and Two</i>	12
<i>Gateway Availability - GUI - Repair (Percent) Default (GA-6)-- Interval Zone One and Two</i>	12
Checklist #2 - Preorder Response Times - IMA	13

Table of Contents

Section	Page Number
<i>Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1 A-1(a))</i>	13
<i>Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response (PO-1 A-1(b))</i>	13
<i>Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Accept (PO-1 A-1(c))</i>	13
<i>Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1 A-1 Total)</i>	13
<i>Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1 A-2(a))</i>	14
<i>Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1 A-2(b))</i>	14
<i>Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1 A-2 Total)</i>	14
<i>Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1 A-3(a))</i>	14
<i>Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1 A-3(b))</i>	15
<i>Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1 A-3 Total)</i>	15
<i>Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1 A-4(a))</i>	15
<i>Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1 A-4(b))</i>	15
<i>Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1 A-4 Total)</i>	16
<i>Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1 A-5(a))</i>	16
<i>Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1 A-5(b))</i>	16
<i>Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1 A-5 Total)</i>	16
<i>Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1 A-6(a))</i>	17
<i>Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1 A-6(b))</i>	17
<i>Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1 A-6(c))</i>	17
<i>Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1 A-6 Total)</i>	17
<i>Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Request (PO-1 A-7(a))</i>	18
<i>Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Response (PO-1 A-7(b))</i>	18
<i>Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Aggregate (PO-1 A-7 Total)</i>	18
<i>Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1 A-8(a))</i>	18
<i>Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1 A-8(b))</i>	19
<i>Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1 A-8 Total)</i>	19
<i>Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C -1)</i>	19
<i>Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D -1)</i>	19
 Checklist #2 - Preorder Response Times - EDI	 20
<i>Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1 B-1(a,b))</i>	20
<i>Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Accept (PO-1 B-1(c))</i>	20
<i>Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Aggregate (PO-1 B-1 Total)</i>	20
<i>Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1 B-2)</i>	20
<i>Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1 B-3)</i>	21
<i>Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1 B-4)</i>	21
<i>Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1 B-5)</i>	21
<i>Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1 B-6(a,b))</i>	21
<i>Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Accept (PO-1 B-6(c))</i>	22
<i>Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Aggregate (PO-1 B-6 Total)</i>	22
<i>Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) EDI Request/Response (PO-1 B-7)</i>	22
<i>Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1 B-8)</i>	22
<i>Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C -2)</i>	23
<i>Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D -2)</i>	23
 Checklist #2 - Electronic Flow-through - Resale	 24
<i>Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1)</i>	24
<i>Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2)</i>	24

Table of Contents

Section	Page Number
<i>Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1)</i>	24
<i>Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2)</i>	24
Checklist #2 - Electronic Flow-through - Unbundled Loops	25
<i>Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)</i>	25
<i>Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)</i>	25
<i>Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)</i>	25
<i>Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2)</i>	25
Checklist #2 - Electronic Flow-through - LNP	26
<i>Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1)</i>	26
<i>Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2)</i>	26
<i>Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1)</i>	26
<i>Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2)</i>	26
Checklist #2 - Electronic Flow-through - UNE-P-POTS	27
<i>Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)</i>	27
<i>Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)</i>	27
<i>Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)</i>	27
<i>Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2)</i>	27
Checklist #2 - LSR Rejections	28
<i>LSR Rejection Notice Interval for IMA (pre-split) (Hours:Minutes) (PO-3)</i>	28
<i>LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1)</i>	28
<i>LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2)</i>	28
<i>LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1)</i>	28
<i>LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2)</i>	29
<i>LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C)</i>	29
<i>LSRs Rejected for IMA (pre-split) (Percent) (PO-4)</i>	29
<i>LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1)</i>	29
<i>LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2)</i>	30
<i>LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1)</i>	30
<i>LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2)</i>	30
<i>LSRs Rejected for Manual and IIS (Percent) (PO-4C)</i>	30
Checklist #2 - Firm Order Confirmations - Resale	31
<i>FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (a))</i>	31
<i>FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (a))</i>	31
<i>FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (a))</i>	31
<i>FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (a))</i>	31
<i>FOCs on Time for Manual (Percent) (PO-5C -(a))</i>	32
Checklist #2 - Firm Order Confirmations - Unbundled Loops	33
<i>FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (b))</i>	33
<i>FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (b))</i>	33
<i>FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (b))</i>	33
<i>FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (b))</i>	33
<i>FOCs on Time for Manual (Percent) (PO-5C -(b))</i>	34

Table of Contents

Section	Page Number
Checklist #2 - Firm Order Confirmations - LNP	35
<i>FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (c))</i>	35
<i>FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (c))</i>	35
<i>FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (c))</i>	35
<i>FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (c))</i>	35
<i>FOCs on Time for Manual (Percent) (PO-5C -(c))</i>	36
Checklist #2 - Firm Order Confirmations - LIS	37
<i>Firm Order Confirmations (FOCs) On Time (Percent) (PO-5 D)</i>	37
Checklist #2 - Completion Notifications	38
<i>Work Completion Notification Timeliness (Hours:Minutes) (PO-6A)</i>	38
<i>Work Completion Notification Timeliness (Hours:Minutes) (PO-6B)</i>	38
<i>Billing Completion Notification Timeliness (Percent) (PO-7A ,C)</i>	38
<i>Billing Completion Notification Timeliness (Percent) (PO-7B ,C)</i>	38
Checklist #2 - Jeopardy Notifications - Non-Designed Services	39
<i>Jeopardy Notice Interval (Average Days) (PO-8 A)</i>	39
<i>Timely Jeopardy Notices (Percent) (PO-9 A)</i>	39
Checklist #2 - Jeopardy Notifications - Unbundled Loops	40
<i>Jeopardy Notice Interval (Average Days) (PO-8 B)</i>	40
<i>Timely Jeopardy Notices (Percent) (PO-9 B)</i>	40
Checklist #2 - Jeopardy Notifications - LIS	41
<i>Jeopardy Notice Interval (Average Days) (PO-8 C)</i>	41
<i>Timely Jeopardy Notices (Percent) (PO-9 C)</i>	41
Checklist #2 - Jeopardy Notifications - UNE-P-POTS	42
<i>Jeopardy Notice Interval (Average Days) (PO-8 D)</i>	42
<i>Timely Jeopardy Notices (Percent) (PO-9 D)</i>	42
Checklist #2 - LSR Accountability	43
<i>LSR Accountability (Percent) (PO-10)</i>	43
Checklist #2 - Due Date Changes - Resale	44
<i>Number of Due Date Changes per Order (Average Days) (PO-15)</i>	44
Checklist #2 - Access To Centers	45
<i>Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2)</i>	45
<i>Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2)</i>	45
Checklist #2 - Billing	46
<i>Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A)</i>	46
<i>Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B)</i>	46
<i>Invoices Delivered within 10 Days (Percent) All (BI-2)</i>	47
<i>Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A)</i>	48

Table of Contents

Section	Page Number
<i>Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A)</i>	49
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation	50
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs</i>	50
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs</i>	50
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs</i>	50
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs</i>	50
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs</i>	51
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs</i>	51
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs</i>	51
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs</i>	51
<i>Installation Commitments Met (Percent) (OP-3)-- No Dispatches</i>	52
<i>Installation Interval (Average Days) (OP-4)-- No Dispatches</i>	52
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches</i>	52
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches</i>	52
<i>New Service Installation Quality (Percent) (OP-5)</i>	53
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	53
<i>Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B)</i>	54
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair	55
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs</i>	55
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs</i>	55
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs</i>	55
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs</i>	55
<i>Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs</i>	56
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs</i>	56
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs</i>	56
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs</i>	56
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs</i>	57
<i>Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs</i>	57
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches</i>	57
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches</i>	57
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches</i>	58
<i>Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches</i>	58
<i>Repair Appointments Met (Percent) (MR-9)-- No Dispatches</i>	58
<i>Trouble Rate (Percent) (MR-8)</i>	58
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)</i>	59
Checklist #2 - Enhanced Extended Loops (EELs) Installation	60
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	60
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	60
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	60
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	60
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	61
<i>Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) (OP-15B)</i>	62
Checklist #4 - Unbundled Loop - Analog Installation	63
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs</i>	63

Table of Contents

Section	Page Number
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs</i>	63
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs</i>	63
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs</i>	63
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs</i>	64
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs</i>	64
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	64
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	64
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	65
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	65
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	65
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	65
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	66
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two</i>	66
<i>New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two</i>	66
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	66
<i>Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B)</i>	67
Checklist #4 - Unbundled Loop - Analog Repair	68
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One</i>	68
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One</i>	68
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One</i>	68
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One</i>	68
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two</i>	69
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two</i>	69
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two</i>	69
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two</i>	69
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	70
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two</i>	70
Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation	71
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	71
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	71
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	71
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	71
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	72
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	72
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	72
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two</i>	72
<i>New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two</i>	73
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	73
<i>Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B)</i>	74
Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair	75
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One</i>	75
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One</i>	75
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One</i>	75
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One</i>	75
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two</i>	76

Table of Contents

Section	Page Number
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two</i>	76
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two</i>	76
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two</i>	76
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	77
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two</i>	77
Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation	78
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	78
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	78
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	78
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	78
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	79
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	79
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	79
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two</i>	79
<i>New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two</i>	80
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	80
<i>Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B)</i>	81
Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair	82
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One</i>	82
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One</i>	82
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One</i>	82
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two</i>	82
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two</i>	83
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two</i>	83
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	83
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two</i>	83
Checklist #4 - Unbundled Loop - DS1 Capable Installation	84
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	84
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	84
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	84
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	84
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	85
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	85
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	85
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two</i>	85
<i>New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two</i>	86
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	86
<i>Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B)</i>	87
Checklist #4 - Unbundled Loop - DS1 Capable Repair	88
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One</i>	88
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One</i>	88
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One</i>	88
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two</i>	88
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two</i>	89

Table of Contents

Section	Page Number
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two</i>	89
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	89
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two</i>	89
Checklist #4 - Unbundled Loop - ISDN Capable Installation	90
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	90
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	90
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	90
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	90
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	91
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	91
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	91
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two</i>	91
<i>New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two</i>	92
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	92
<i>Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B)</i>	93
Checklist #4 - Unbundled Loop - ISDN Capable Repair	94
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One</i>	94
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One</i>	94
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One</i>	94
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One</i>	94
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two</i>	95
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two</i>	95
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two</i>	95
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two</i>	95
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	96
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two</i>	96
Checklist #4 - Unbundled Loop - ADSL Qualified Installation	97
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	97
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	97
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	97
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	97
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	98
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	98
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	98
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two</i>	98
<i>New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two</i>	99
Checklist #4 - Unbundled Loop - ADSL Qualified Repair	100
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One</i>	100
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One</i>	100
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One</i>	100
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One</i>	100
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two</i>	101
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two</i>	101
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two</i>	101

Table of Contents

Section	Page Number
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two</i>	101
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	102
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two</i>	102
Checklist #4 - Unbundled Loop - Installation for DS3 and Higher	103
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	103
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	103
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	103
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	103
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	104
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	104
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	104
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two</i>	104
<i>New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two</i>	105
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	105
<i>Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B)</i>	106
Checklist #4 - Unbundled Loop - Repair for DS3 and Higher	107
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One</i>	107
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One</i>	107
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two</i>	107
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two</i>	107
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One and Two</i>	108
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	108
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two</i>	108
Checklist #4 - Unbundled Loop Cutovers	109
<i>OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7)-- Interval Zone One</i>	109
<i>OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7)-- Interval Zone One</i>	109
<i>Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A)-- Interval Zone One and Two</i>	109
<i>Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A)-- Interval Zone One and Two</i>	109
<i>Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B)-- Interval Zone One and Two</i>	110
<i>Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B)-- Interval Zone One and Two</i>	110
Checklist #4 - Line Sharing Installation	111
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs</i>	111
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs</i>	111
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs</i>	111
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs</i>	111
<i>Installation Commitments Met (Percent) (OP-3)-- No Dispatches</i>	112
<i>Installation Interval (Average Days) (OP-4)-- No Dispatches</i>	112
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches</i>	112
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches</i>	112
<i>New Service Installation Quality (Percent) (OP-5)</i>	113
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	113
<i>Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B)</i>	114
Checklist #4 - Line Sharing Repair	115

Table of Contents

Section	Page Number
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs</i>	115
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs</i>	115
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs</i>	115
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs</i>	115
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches</i>	116
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches</i>	116
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches</i>	116
<i>Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches</i>	116
<i>Trouble Rate (Percent) (MR-8)</i>	117
Checklist #4 - Dark Fiber - Loop Installation	118
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	118
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	118
Checklist #4 - Dark Fiber - Loop Repair	119
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	119
Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation	120
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	120
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	120
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	120
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	120
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	121
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	121
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	121
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two</i>	121
<i>New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two</i>	122
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	122
<i>Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B)</i>	123
Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair	124
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One</i>	124
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One</i>	124
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One</i>	124
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two</i>	124
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two</i>	125
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two</i>	125
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	125
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two</i>	125
Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation	126
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	126
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	126
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	126
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	126
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	127
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	127
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	127

Table of Contents

Section	Page Number
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two</i>	127
<i>New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two</i>	128
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	128
<i>Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B)</i>	129
Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair	130
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One</i>	130
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One</i>	130
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One</i>	130
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two</i>	130
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two</i>	131
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two</i>	131
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	131
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two</i>	131
Checklist #5 - Dark Fiber - IOF Installation	132
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	132
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	132
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	132
Checklist #5 - Dark Fiber - IOF Repair	133
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	133
Checklist #7 - E911	134
<i>Time to Update Databases (Hours:Minutes) (DB-1 A)</i>	134
Checklist #7 - E911/911 Trunk Installation	135
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	135
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	135
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	135
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	135
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	136
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	136
<i>New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two</i>	136
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	136
<i>Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B)</i>	137
Checklist #7 - E911/911 Trunk Repair	138
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One</i>	138
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One</i>	138
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One</i>	138
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two</i>	138
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two</i>	139
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two</i>	139
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	139
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two</i>	139
Checklist #7 - Operator Services - Directory Assistance	140

Table of Contents

Section	Page Number
<i>Speed of Answer - Directory Assistance (Avg Sec) (DA-1)</i>	140
<i>Speed of Answer - Operator Services (Avg Sec) (OS-1)</i>	140
Checklist #8 - Directory Listings	141
<i>Time to Update Databases (Avg Sec) (DB-1 C-1)</i>	141
<i>Time to Update Databases (Avg Sec) (DB-1 C-2)</i>	141
<i>Accurate Database Updates (Percent) (DB-2 C-1)</i>	141
<i>Accurate Database Updates (Percent) (DB-2 C-2)</i>	142
Checklist #9 - NXX Code Activation	143
<i>NXX Code Activation (Percent) (NP-1 A)</i>	143
<i>NXX Code Activation - Facility Delays (Percent) (NP-1 B)</i>	143
Checklist #10 - Databases and Signaling	144
<i>Time to Update Databases (Avg Sec) LIDB (DB-1 B)</i>	144
Checklist #11 - Number Portability**	145
<i>Number Portability Timeliness (Percent) (OP-8 B)</i>	145
<i>Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C)</i>	145
Checklist #13 - Reciprocal Compensation	146
<i>Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B)</i>	146
<i>Billing Completeness (Percent) Reciprocal Compensation (BI-4B)</i>	146
Checklist #14 - Resale - Residence Installation	147
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs</i>	147
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs</i>	147
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs</i>	147
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs</i>	147
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs</i>	148
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs</i>	148
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs</i>	148
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs</i>	148
<i>Installation Commitments Met (Percent) (OP-3)-- No Dispatches</i>	149
<i>Installation Interval (Average Days) (OP-4)-- No Dispatches</i>	149
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches</i>	149
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches</i>	149
<i>New Service Installation Quality (Percent) (OP-5)</i>	150
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	150
<i>Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B)</i>	151
Checklist #14 - Resale - Residence Repair	152
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs</i>	152
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs</i>	152
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs</i>	152
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs</i>	152
<i>Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs</i>	153
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs</i>	153

Table of Contents

Section	Page Number
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs</i>	153
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs</i>	153
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs</i>	154
<i>Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs</i>	154
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches</i>	154
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches</i>	154
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches</i>	155
<i>Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches</i>	155
<i>Repair Appointments Met (Percent) (MR-9)-- No Dispatches</i>	155
<i>Trouble Rate (Percent) (MR-8)</i>	155
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)</i>	156
Checklist #14 - Resale - Business Installation	157
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs</i>	157
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs</i>	157
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs</i>	157
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs</i>	157
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs</i>	158
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs</i>	158
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs</i>	158
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs</i>	158
<i>Installation Commitments Met (Percent) (OP-3)-- No Dispatches</i>	159
<i>Installation Interval (Average Days) (OP-4)-- No Dispatches</i>	159
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches</i>	159
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches</i>	159
<i>New Service Installation Quality (Percent) (OP-5)</i>	160
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	160
<i>Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B)</i>	161
Checklist #14 - Resale - Business Repair	162
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs</i>	162
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs</i>	162
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs</i>	162
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs</i>	162
<i>Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs</i>	163
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs</i>	163
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs</i>	163
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs</i>	163
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs</i>	164
<i>Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs</i>	164
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches</i>	164
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches</i>	164
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches</i>	165
<i>Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches</i>	165
<i>Repair Appointments Met (Percent) (MR-9)-- No Dispatches</i>	165
<i>Trouble Rate (Percent) (MR-8)</i>	165
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)</i>	166

Table of Contents

Section	Page Number
Checklist #14 - Resale - Centrex Installation	167
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs</i>	167
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs</i>	167
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs</i>	167
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs</i>	167
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs</i>	168
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs</i>	168
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs</i>	168
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs</i>	168
<i>Installation Commitments Met (Percent) (OP-3)-- No Dispatches</i>	169
<i>Installation Interval (Average Days) (OP-4)-- No Dispatches</i>	169
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches</i>	169
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches</i>	169
<i>New Service Installation Quality (Percent) (OP-5)</i>	170
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	170
<i>Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B)</i>	171
 Checklist #14 - Resale - Centrex Repair	 172
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs</i>	172
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs</i>	172
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs</i>	172
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs</i>	172
<i>Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs</i>	173
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs</i>	173
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs</i>	173
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs</i>	173
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs</i>	174
<i>Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs</i>	174
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches</i>	174
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches</i>	174
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches</i>	175
<i>Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches</i>	175
<i>Repair Appointments Met (Percent) (MR-9)-- No Dispatches</i>	175
<i>Trouble Rate (Percent) (MR-8)</i>	175
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)</i>	176
 Checklist #14 - Resale - Centrex 21 Installation	 177
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs</i>	177
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs</i>	177
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs</i>	177
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs</i>	177
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs</i>	178
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs</i>	178
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs</i>	178
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs</i>	178
<i>Installation Commitments Met (Percent) (OP-3)-- No Dispatches</i>	179
<i>Installation Interval (Average Days) (OP-4)-- No Dispatches</i>	179
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches</i>	179

Table of Contents

Section	Page Number
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches</i>	179
<i>New Service Installation Quality (Percent) (OP-5)</i>	180
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	180
<i>Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B)</i>	181
Checklist #14 - Resale - Centrex 21 Repair	182
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs</i>	182
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs</i>	182
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs</i>	182
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs</i>	182
<i>Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs</i>	183
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs</i>	183
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs</i>	183
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs</i>	183
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs</i>	184
<i>Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs</i>	184
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches</i>	184
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches</i>	184
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches</i>	185
<i>Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches</i>	185
<i>Repair Appointments Met (Percent) (MR-9)-- No Dispatches</i>	185
<i>Trouble Rate (Percent) (MR-8)</i>	185
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)</i>	186
Checklist #14 - Resale - PBX Installation	187
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs</i>	187
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs</i>	187
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs</i>	187
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs</i>	187
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs</i>	188
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs</i>	188
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs</i>	188
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs</i>	188
<i>Installation Commitments Met (Percent) (OP-3)-- No Dispatches</i>	189
<i>Installation Interval (Average Days) (OP-4)-- No Dispatches</i>	189
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches</i>	189
<i>New Service Installation Quality (Percent) (OP-5)</i>	189
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	190
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	190
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	190
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	190
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	191
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	191
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	191
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two</i>	191
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	192
<i>Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B)</i>	193

Table of Contents

Section	Page Number
Checklist #14 - Resale - PBX Repair	194
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs</i>	194
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs</i>	194
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs</i>	194
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs</i>	194
<i>Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs</i>	195
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs</i>	195
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs</i>	195
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs</i>	195
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs</i>	196
<i>Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs</i>	196
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches</i>	196
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches</i>	196
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches</i>	197
<i>Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches</i>	197
<i>Repair Appointments Met (Percent) (MR-9)-- No Dispatches</i>	197
<i>Trouble Rate (Percent) (MR-8)</i>	197
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)</i>	198
Checklist #14 - Resale - Basic ISDN Installation	199
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs</i>	199
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs</i>	199
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs</i>	199
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs</i>	199
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs</i>	200
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs</i>	200
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs</i>	200
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs</i>	200
<i>Installation Commitments Met (Percent) (OP-3)-- No Dispatches</i>	201
<i>Installation Interval (Average Days) (OP-4)-- No Dispatches</i>	201
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches</i>	201
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches</i>	201
<i>New Service Installation Quality (Percent) (OP-5)</i>	202
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	202
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	202
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	202
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	203
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	203
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	203
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	203
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two</i>	204
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	204
<i>Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B)</i>	205
Checklist #14 - Resale - Basic ISDN Repair	206
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs</i>	206
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs</i>	206
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs</i>	206

Table of Contents

Section	Page Number
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs</i>	206
<i>Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs</i>	207
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs</i>	207
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs</i>	207
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs</i>	207
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs</i>	208
<i>Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs</i>	208
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches</i>	208
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches</i>	208
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches</i>	209
<i>Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches</i>	209
<i>Repair Appointments Met (Percent) (MR-9)-- No Dispatches</i>	209
<i>Trouble Rate (Percent) (MR-8)</i>	209
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)</i>	210
Checklist #14 - Resale - Qwest DSL Installation	211
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs</i>	211
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs</i>	211
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs</i>	211
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs</i>	211
<i>Installation Commitments Met (Percent) (OP-3)-- No Dispatches</i>	212
<i>Installation Interval (Average Days) (OP-4)-- No Dispatches</i>	212
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches</i>	212
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches</i>	212
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	213
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	213
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	213
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	213
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	214
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	214
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	214
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two</i>	214
<i>New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two</i>	215
Checklist #14 - Resale - Qwest DSL Repair	216
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two</i>	216
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One</i>	216
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One</i>	216
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One</i>	216
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One</i>	217
<i>Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two</i>	217
<i>All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two</i>	217
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two</i>	217
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two</i>	218
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	218
Checklist #14 - Resale - Primary ISDN Installation	219
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs</i>	219

Table of Contents

Section	Page Number
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs</i>	219
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs</i>	219
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs</i>	219
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs</i>	220
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs</i>	220
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs</i>	220
<i>Installation Commitments Met (Percent) (OP-3)-- No Dispatches</i>	220
<i>Installation Interval (Average Days) (OP-4)-- No Dispatches</i>	221
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches</i>	221
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	221
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	221
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	222
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	222
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	222
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	222
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	223
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two</i>	223
<i>New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two</i>	223
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	223
<i>Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B)</i>	224
Checklist #14 - Resale - Primary ISDN Repair	225
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One</i>	225
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One</i>	225
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One</i>	225
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two</i>	225
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two</i>	226
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two</i>	226
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	226
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two</i>	226
Checklist #14 - Resale - DS0 Installation	227
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs</i>	227
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs</i>	227
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs</i>	227
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs</i>	227
<i>Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs</i>	228
<i>Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs</i>	228
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs</i>	228
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs</i>	228
<i>Installation Commitments Met (Percent) (OP-3)-- No Dispatches</i>	229
<i>Installation Interval (Average Days) (OP-4)-- No Dispatches</i>	229
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches</i>	229
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches</i>	229
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	230
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	230
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	230
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	230

Table of Contents

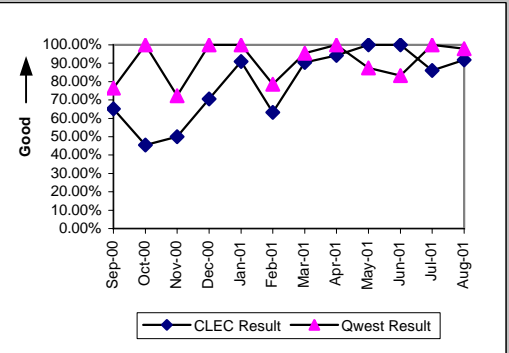
Section	Page Number
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	231
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	231
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	231
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two</i>	231
<i>New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two</i>	232
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	232
<i>Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B)</i>	233
Checklist #14 - Resale - DS0 Repair	234
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One</i>	234
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One</i>	234
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One</i>	234
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two</i>	234
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two</i>	235
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two</i>	235
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	235
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two</i>	235
Checklist #14 - Resale - DS1 Installation	236
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	236
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	236
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	236
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	236
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	237
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	237
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	237
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two</i>	237
<i>New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two</i>	238
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	238
<i>Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B)</i>	239
Checklist #14 - Resale - DS1 Repair	240
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One</i>	240
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One</i>	240
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One</i>	240
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two</i>	240
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two</i>	241
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two</i>	241
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	241
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two</i>	241
Checklist #14 - Resale - Installation for DS3 and Higher	242
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	242
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	242
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	242
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	242
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	243
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	243

Table of Contents

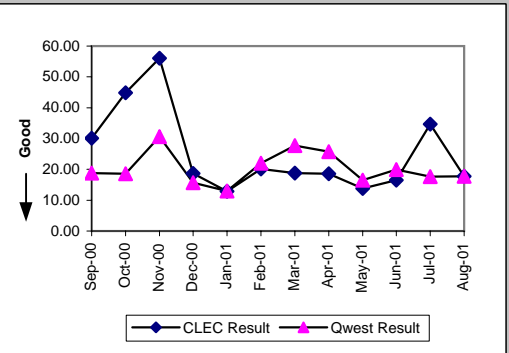
Section	Page Number
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	243
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two</i>	243
<i>New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two</i>	244
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	244
<i>Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B)</i>	245
Checklist #14 - Resale - Repair for DS3 and Higher	246
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One</i>	246
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One</i>	246
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One</i>	246
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two</i>	246
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two</i>	247
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two</i>	247
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	247
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two</i>	247
Checklist #14 - Resale - Frame Relay Installation	248
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone One</i>	248
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone One</i>	248
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One</i>	248
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One</i>	248
<i>Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two</i>	249
<i>Installation Interval (Average Days) (OP-4)-- Interval Zone Two</i>	249
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two</i>	249
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two</i>	249
<i>New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two</i>	250
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)</i>	250
<i>Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B)</i>	251
Checklist #14 - Resale - Frame Relay Repair	252
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One</i>	252
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One</i>	252
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One</i>	252
<i>All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two</i>	252
<i>Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two</i>	253
<i>Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two</i>	253
<i>Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two</i>	253
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two</i>	253

Checklist #1 - Local Interconnection - LIS Installation

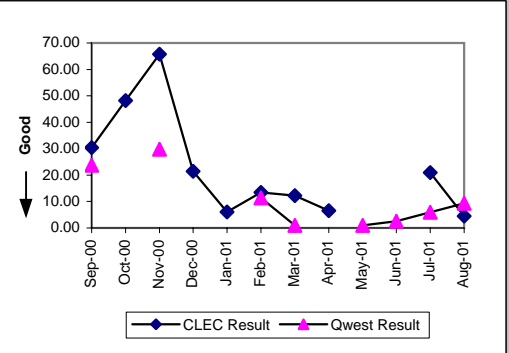
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	15	23	65.22%	47.63%	13	17	76.47%	0.78	-0.53
Oct-00	5	11	45.45%	49.79%	9	9	100.00%	N/A	0.55
Nov-00	9	18	50.00%	50.00%	13	18	72.22%	1.54	-0.06
Dec-00	12	17	70.59%	45.56%	3	3	100.00%	N/A	-0.36
Jan-01	10	11	90.91%	28.75%	1	1	100.00%	N/A	-0.16
Feb-01	12	19	63.16%	48.24%	11	14	78.57%	0.96	-0.41
Mar-01	38	42	90.48%	29.35%	21	22	95.45%	0.79	-0.52
Apr-01	33	35	94.29%	23.21%	25	25	100.00%	N/A	-0.19
May-01	28	28	100.00%	0.00%	7	8	87.50%	-0.94	-1.57
Jun-01	20	20	100.00%	0.00%	10	12	83.33%	-1.22	-1.74
Jul-01	31	36	86.11%	34.58%	29	29	100.00%	N/A	0.23
Aug-01	45	49	91.84%	27.38%	45	46	97.83%	1.24	-0.24



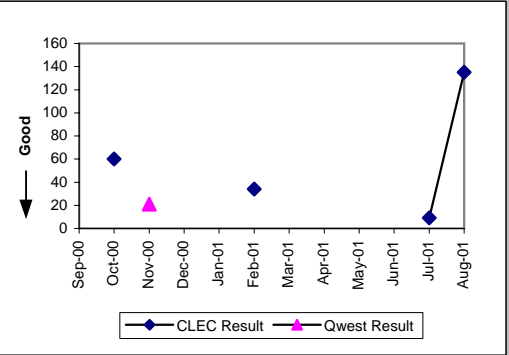
Installation Interval (Average Days) (OP-4)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	692	23	30.09	22.84	320	17	18.82	1.23	-0.25
Oct-00	493	11	44.82	37.00	167	9	18.56	2.88	0.75
Nov-00	1009	18	56.06	35.17	551	18	30.61	2.88	0.75
Dec-00	318	17	18.71	24.59	47	3	15.67	0.97	-0.41
Jan-01	142	11	12.91	6.66	13	1	13.00		
Feb-01	383	19	20.16	14.86	308	14	22.00	-0.82	-1.5
Mar-01	787	42	18.74	9.63	609	22	27.68	-3.4	-3.07
Apr-01	652	35	18.63	7.62	643	25	25.72	-2.22	-2.35
May-01	386	28	13.79	6.03	132	8	16.50	-1.41	-1.86
Jun-01	331	20	16.55	5.61	239	12	19.92	-1.48	-1.9
Jul-01	3574	103	34.70	22.34	813	46	17.67	3.72	1.26
Aug-01	1011	57	17.74	18.16	1032	58	17.79	-0.03	-1.02



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	243	8	30.38	19.10	95	4	23.75	0.44	-0.73
Oct-00	241	5	48.20	27.29					
Nov-00	592	9	65.78	28.19	119	4	29.75	2.88	0.75
Dec-00	107	5	21.40	40.09					
Jan-01	6	1	6.00						
Feb-01	81	6	13.50	14.31	34	3	11.33	0.67	-0.59
Mar-01	49	4	12.25	11.35	1	1	1.00		
Apr-01	13	2	6.50	6.36					
May-01					1	1	1.00		
Jun-01					5	2	2.50		
Jul-01	1467	70	20.96	21.27	100	17	5.88	3.72	1.26
Aug-01	49	11	4.45	7.02	121	13	9.31	-0.97	-1.59

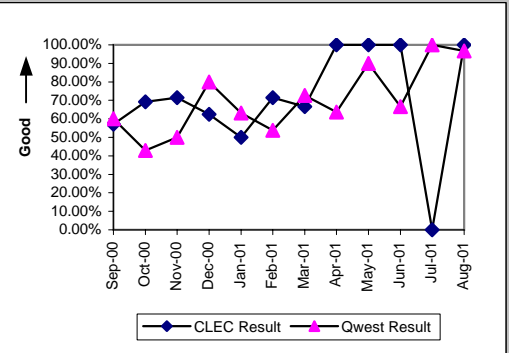


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00	60	1	60.00						
Nov-00					21	1	21.00		
Dec-00									
Jan-01									
Feb-01	34	1	34.00						
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	18	2	9.00	1.41					
Aug-01	135	1	135.00						

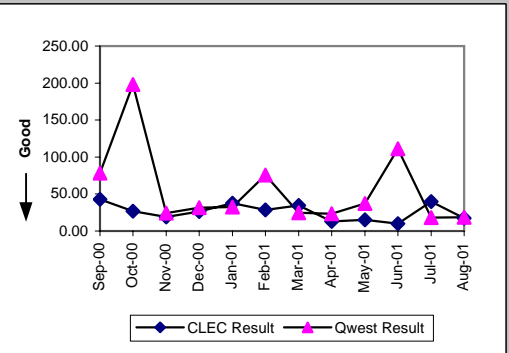


Checklist #1 - Local Interconnection - LIS Installation

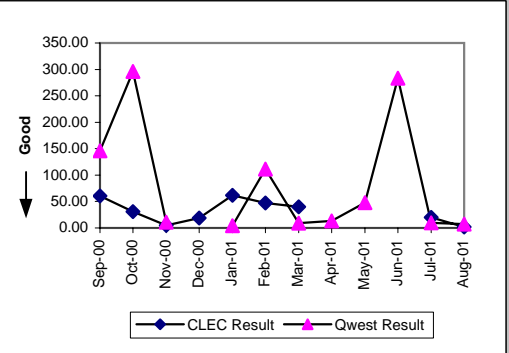
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	4	7	57.14%	49.49%	3	5	60.00%	0.04	-0.97
Oct-00	9	13	69.23%	46.15%	3	7	42.86%	-1.14	-1.69
Nov-00	5	7	71.43%	45.18%	3	6	50.00%	-0.77	-1.47
Dec-00	5	8	62.50%	48.41%	4	5	80.00%	0.71	-0.57
Jan-01	3	6	50.00%	50.00%	12	19	63.16%	0.48	-0.71
Feb-01	10	14	71.43%	45.18%	7	13	53.85%	-0.92	-1.56
Mar-01	8	12	66.67%	47.14%	8	11	72.73%	0.36	-0.78
Apr-01	12	12	100.00%	0.00%	7	11	63.64%	-1.81	-2.1
May-01	3	3	100.00%	0.00%	9	10	90.00%	-0.51	-1.31
Jun-01	12	12	100.00%	0.00%	4	6	66.67%	-1.41	-1.86
Jul-01	0	1	0.00%	0.00%	31	31	100.00%	N/A	3.83
Aug-01	13	13	100.00%	0.00%	29	30	96.67%	-0.56	-1.34



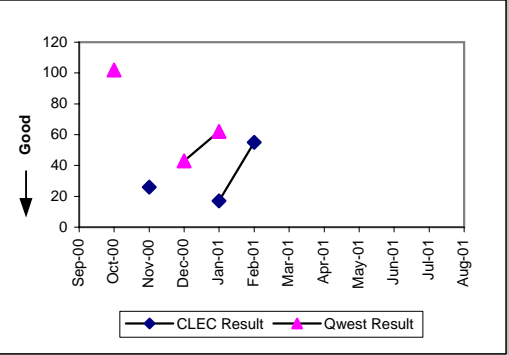
Installation Interval (Average Days) (OP-4)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	301	7	43.00	34.81	392	5	78.40	-0.6	-1.36
Oct-00	351	13	27.00	23.55	1386	7	198.00	-1.83	-2.11
Nov-00	134	7	19.14	10.51	146	6	24.33	-1.89	-2.15
Dec-00	212	8	26.50	21.39	157	5	31.40	-0.57	-1.35
Jan-01	225	6	37.50	49.98	614	19	32.32	0.62	-0.63
Feb-01	398	14	28.43	33.04	984	13	75.69	-1.19	-1.72
Mar-01	414	12	34.50	22.49	271	11	24.64	1.64	-0.01
Apr-01	155	12	12.92	5.20	259	11	23.55	-2.04	-2.24
May-01	46	3	15.33	4.04	372	10	37.20	-1.88	-2.15
Jun-01	121	12	10.08	5.62	667	6	111.17	-1.3	-1.79
Jul-01	478	12	39.83	24.85	790	43	18.37	3.09	0.88
Aug-01	292	17	17.18	10.48	910	49	18.57	-0.54	-1.33



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	182	3	60.67	7.02	292	2	146.00	-0.79	-1.48
Oct-00	124	4	31.00	28.96	889	3	296.33	-1.4	-1.85
Nov-00	5	1	5.00		33	3	11.00	-1.44	-1.88
Dec-00	56	3	18.67	16.80					
Jan-01	124	2	62.00	84.85	27	6	4.50	0.99	-0.4
Feb-01	94	2	47.00	65.05	670	6	111.67	-0.6	-1.36
Mar-01	159	4	39.75	26.11	27	3	9.00	1.42	-0.14
Apr-01					53	4	13.25		
May-01					48	1	48.00		
Jun-01					567	2	283.50		
Jul-01	242	12	20.17	23.04	114	12	9.50	1.16	-0.3
Aug-01	8	4	2.00	1.83	147	20	7.35	-1.67	-2.01



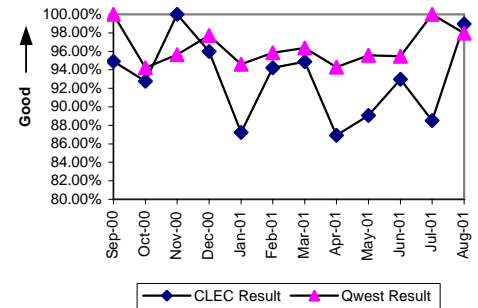
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00					102	1	102.00		
Nov-00	26	1	26.00						
Dec-00					43	1	43.00		
Jan-01	17	1	17.00		62	1	62.00		
Feb-01	110	2	55.00	41.01					
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									



Checklist #1 - Local Interconnection - LIS Installation

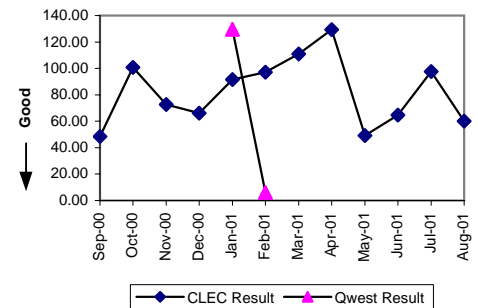
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	56	59	94.92%	21.97%	50	50	100.00%	N/A	0
Oct-00	64	69	92.75%	25.93%	49	52	94.23%	0.34	-0.77
Nov-00	60	60	100.00%	0.00%	44	46	95.65%	-1.09	-1.66
Dec-00	48	50	96.00%	19.60%	43	44	97.73%	0.56	-0.74
Jan-01	41	47	87.23%	33.37%	35	37	94.59%	1.48	-0.29
Feb-01	49	52	94.23%	23.32%	46	48	95.83%	0.4	-0.8
Mar-01	74	78	94.87%	22.06%	53	55	96.36%	0.45	-0.76
Apr-01	73	84	86.90%	33.73%	66	70	94.29%	1.96	-0.08
May-01	57	64	89.06%	31.21%	65	68	95.59%	1.82	-0.16
Jun-01	53	57	92.98%	25.54%	42	44	95.45%	0.59	-0.68
Jul-01	77	87	88.51%	31.90%	63	63	100.00%	N/A	0.61
Aug-01	94	95	98.95%	10.21%	96	98	97.96%	-0.49	-1.3



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

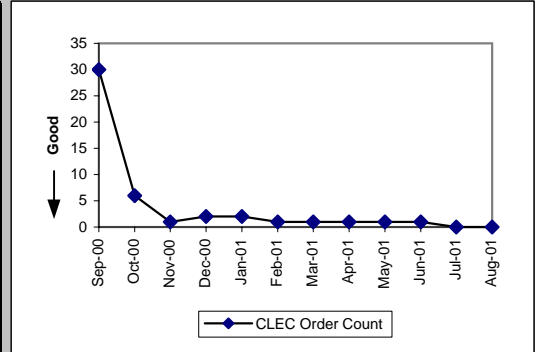
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	6962	144	48.35	47.18					
Oct-00	3226	32	100.81	76.57					
Nov-00	1528	21	72.76	67.34					
Dec-00	1719	26	66.12	73.33					
Jan-01	2106	23	91.57	76.03	259	2	129.50	-0.34	-1.21
Feb-01	875	9	97.22	91.78	6	1	6.00		
Mar-01	888	8	111.00	108.37					
Apr-01	1035	8	129.38	111.35					
May-01	1231	25	49.24	92.30					
Jun-01	1227	19	64.58	112.61					
Jul-01	780	8	97.50	127.21					
Aug-01	781	13	60.08	115.06					



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B)

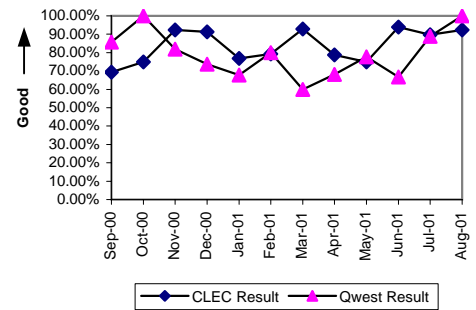
Date	CLEC Order Count
Sep-00	30
Oct-00	6
Nov-00	1
Dec-00	2
Jan-01	2
Feb-01	1
Mar-01	1
Apr-01	1
May-01	1
Jun-01	1
Jul-01	0
Aug-01	0



Checklist #1 - Local Interconnection - LIS Repair

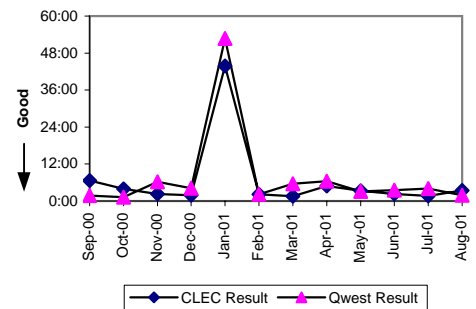
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	34	49	69.39%	46.09%	12	14	85.71%	1.23	-0.25
Oct-00	24	32	75.00%	43.30%	15	15	100.00%	N/A	0.27
Nov-00	12	13	92.31%	26.65%	9	11	81.82%	-0.66	-1.4
Dec-00	21	23	91.30%	28.18%	14	19	73.68%	-1.29	-1.78
Jan-01	33	43	76.74%	42.25%	19	28	67.86%	-0.78	-1.48
Feb-01	23	29	79.31%	40.51%	16	20	80.00%	0.03	-0.98
Mar-01	39	42	92.86%	25.75%	9	15	60.00%	-2.23	-2.36
Apr-01	26	33	78.79%	40.88%	15	22	68.18%	-0.83	-1.5
May-01	24	32	75.00%	43.30%	21	27	77.78%	0.23	-0.86
Jun-01	31	33	93.94%	23.86%	8	12	66.67%	-1.72	-2.04
Jul-01	44	49	89.80%	30.27%	8	9	88.89%	-0.08	-1.05
Aug-01	24	26	92.31%	26.65%	8	8	100.00%	N/A	-0.58



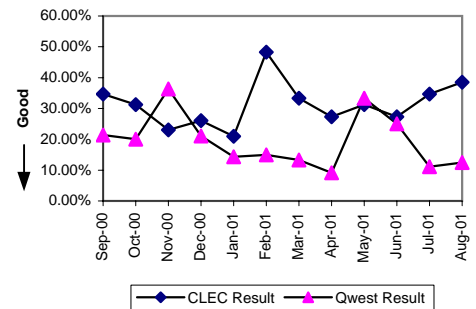
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	327:28	49	6:41	15:10	25:00	14	1:47	1.58	-0.04
Oct-00	125:56	32	3:56	7:04	18:39	15	1:15	2.58	0.57
Nov-00	30:07	13	2:19	4:20	68:28	11	6:13	-0.69	-1.42
Dec-00	43:36	23	1:54	3:28	78:43	19	4:09	-1.6	-1.97
Jan-01	1883:22	43	43:48	179:20	1476:52	28	52:45	-0.14	-1.09
Feb-01	62:53	29	2:10	2:17	42:31	20	2:08	-0.09	-1.05
Mar-01	64:54	42	1:33	2:16	84:12	15	5:37	-1.82	-2.11
Apr-01	159:25	33	4:50	9:54	141:28	22	6:26	-0.39	-1.24
May-01	105:10	32	3:17	4:04	84:08	27	3:07	0.14	-0.91
Jun-01	76:21	33	2:19	4:20	41:57	12	3:30	-0.84	-1.51
Jul-01	78:59	49	1:37	3:12	36:15	9	4:02	-0.82	-1.5
Aug-01	89:41	26	3:27	8:49	14:35	8	1:49	-0.04	-1.02



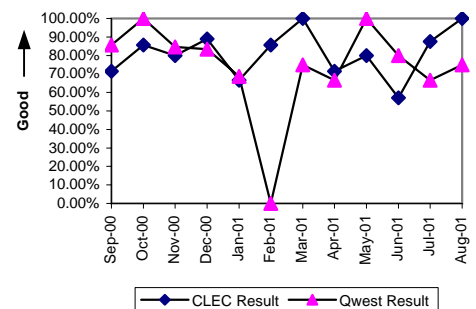
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	17	49	34.69%	47.60%	3	14	21.43%	0.89	-0.46
Oct-00	10	32	31.25%	46.35%	3	15	20.00%	0.74	-0.55
Nov-00	3	13	23.08%	42.13%	4	11	36.36%	-0.67	-1.41
Dec-00	6	23	26.09%	43.91%	4	19	21.05%	0.42	-0.75
Jan-01	9	43	20.93%	40.68%	4	28	14.29%	0.66	-0.6
Feb-01	14	29	48.28%	49.97%	3	20	15.00%	2.4	0.46
Mar-01	14	42	33.33%	47.14%	2	15	13.33%	1.46	-0.11
Apr-01	9	33	27.27%	44.54%	2	22	9.09%	1.61	-0.02
May-01	10	32	31.25%	46.35%	9	27	33.33%	-0.17	-1.1
Jun-01	9	33	27.27%	44.54%	3	12	25.00%	0.08	-0.95
Jul-01	17	49	34.69%	47.60%	1	9	11.11%	1.39	-0.16
Aug-01	10	26	38.46%	48.65%	1	8	12.50%	1.32	-0.2



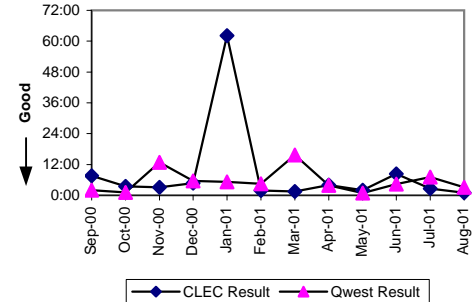
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	5	7	71.43%	45.18%	6	7	85.71%	0.33	-0.8
Oct-00	6	7	85.71%	34.99%	15	15	100.00%	N/A	0.24
Nov-00	4	5	80.00%	40.00%	11	13	84.62%	0.18	-0.89
Dec-00	8	9	88.89%	31.43%	5	6	83.33%	-0.28	-1.17
Jan-01	10	15	66.67%	47.14%	11	16	68.75%	0.07	-0.96
Feb-01	6	7	85.71%	34.99%	0	2	0.00%	N/A	
Mar-01	12	12	100.00%	0.00%	3	4	75.00%	-1	-1.61
Apr-01	5	7	71.43%	45.18%	4	6	66.67%	-0.18	-1.11
May-01	4	5	80.00%	40.00%	3	3	100.00%	N/A	-0.47
Jun-01	4	7	57.14%	49.49%	4	5	80.00%	0.76	-0.54
Jul-01	7	8	87.50%	33.07%	2	3	66.67%	-0.65	-1.4
Aug-01	5	5	100.00%	0.00%	3	4	75.00%	-0.86	-1.52

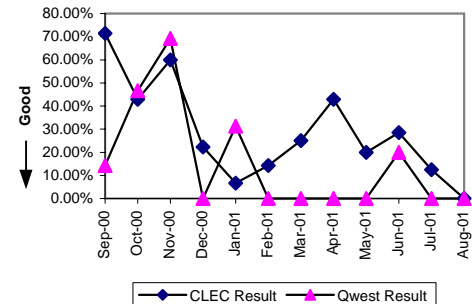


Checklist #1 - Local Interconnection - LIS Repair

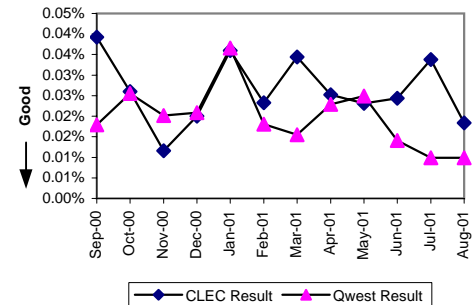
Mean Time to Restore (Hours:Minutes) (MR-6) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	53:36	7	7:39	9:19	13:36	7	1:57	1.55	-0.06
Oct-00	24:30	7	3:30	4:33	16:37	15	1:06	2.12	0.29
Nov-00	15:34	5	3:07	3:32	166:47	13	12:50	-0.45	-1.27
Dec-00	43:03	9	4:47	10:55	33:54	6	5:39	-0.14	-1.09
Jan-01	933:12	15	62:13	178:36	83:32	16	5:13	1.02	-0.38
Feb-01	13:25	7	1:55	1:43	9:02	2	4:31	-13.76	-9.36
Mar-01	17:56	12	1:30	1:17	62:36	4	15:39	-0.88	-1.53
Apr-01	27:32	7	3:56	4:37	23:30	6	3:55	-0.14	-1.08
May-01	9:58	5	2:00	2:15	2:29	3	0:50	0.99	-0.4
Jun-01	58:25	7	8:21	8:47	21:42	5	4:20	1.21	-0.26
Jul-01	21:00	8	2:38	4:06	21:21	3	7:07	-0.64	-1.39
Aug-01	4:52	5	0:58	0:41	12:22	4	3:05	-1.13	-1.69



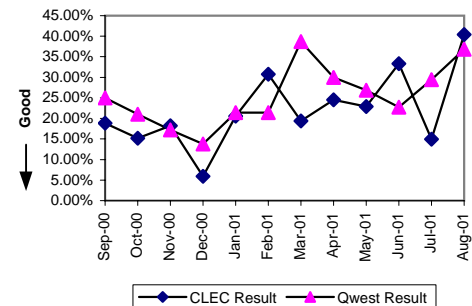
Repair Repeat Report Rate (Percent) (MR-7) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	5	7	71.43%	45.18%	1	7	14.29%	2.51	0.53
Oct-00	3	7	42.86%	49.49%	7	15	46.67%	-0.17	-1.1
Nov-00	3	5	60.00%	48.99%	9	13	69.23%	-0.38	-1.23
Dec-00	2	9	22.22%	41.57%	0	6	0.00%	N/A	-0.02
Jan-01	1	15	6.67%	24.94%	5	16	31.25%	-1.48	-1.9
Feb-01	1	7	14.29%	34.99%	0	2	0.00%	N/A	-0.91
Mar-01	3	12	25.00%	43.30%	0	4	0.00%	N/A	-0.44
Apr-01	3	7	42.86%	49.49%	0	6	0.00%	N/A	0.02
May-01	1	5	20.00%	40.00%	0	3	0.00%	N/A	-0.73
Jun-01	2	7	28.57%	45.18%	1	5	20.00%	0.14	-0.92
Jul-01	1	8	12.50%	33.07%	0	3	0.00%	N/A	-0.85
Aug-01	0	5	0.00%	0.00%	0	4	0.00%	N/A	N/A



Trouble Rate (Percent) (MR-8) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	56	143029	0.04%	1.98%	21	117457	0.02%	4.04	1.46
Oct-00	39	149911	0.03%	1.61%	30	117648	0.03%	0.08	-0.95
Nov-00	18	154983	0.01%	1.08%	24	119104	0.02%	-1.56	-1.95
Dec-00	32	159867	0.02%	1.41%	25	119464	0.02%	-0.16	-1.1
Jan-01	58	161285	0.04%	1.90%	44	120314	0.04%	-0.08	-1.05
Feb-01	36	154757	0.02%	1.53%	22	121570	0.02%	1	-0.39
Mar-01	54	156873	0.03%	1.86%	19	122576	0.02%	3.99	1.42
Apr-01	40	158606	0.03%	1.59%	28	122164	0.02%	0.4	-0.76
May-01	37	160084	0.02%	1.52%	30	120433	0.02%	-0.3	-1.18
Jun-01	40	163879	0.02%	1.56%	17	120172	0.01%	2.27	0.38
Jul-01	57	168462	0.03%	1.84%	12	121142	0.01%	6.38	2.88
Aug-01	31	168368	0.02%	1.36%	12	121379	0.01%	2.28	0.38



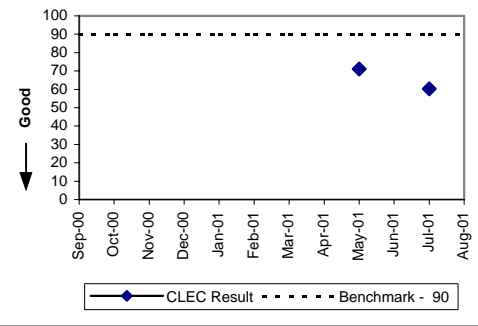
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	13	69	18.84%	39.10%	7	28	25.00%	-0.63	-1.39
Oct-00	7	46	15.22%	35.92%	8	38	21.05%	-0.65	-1.4
Nov-00	4	22	18.18%	38.57%	5	29	17.24%	0.16	-0.91
Dec-00	2	34	5.88%	23.53%	4	29	13.79%	-0.91	-1.55
Jan-01	15	73	20.55%	40.41%	12	56	21.43%	-0.12	-1.07
Feb-01	16	52	30.77%	46.15%	6	28	21.43%	0.86	-0.48
Mar-01	13	67	19.40%	39.55%	12	31	38.71%	-1.82	-2.11
Apr-01	13	53	24.53%	43.03%	12	40	30.00%	-0.57	-1.35
May-01	11	48	22.92%	42.03%	11	41	26.83%	-0.42	-1.25
Jun-01	20	60	33.33%	47.14%	5	22	22.73%	0.89	-0.46
Jul-01	10	67	14.93%	35.63%	5	17	29.41%	-1.17	-1.71
Aug-01	21	52	40.38%	49.07%	7	19	36.84%	0.23	-0.86



Checklist #1 - Collocation

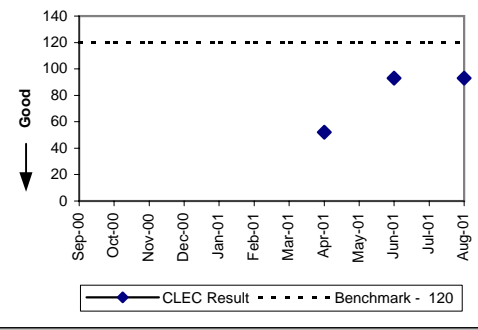
Scheduled Interval 90 Calendar Days or Less (Average Days) (CP-1A)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01	71	1	71.00	
Jun-01				
Jul-01	181	3	60.33	5.51
Aug-01				



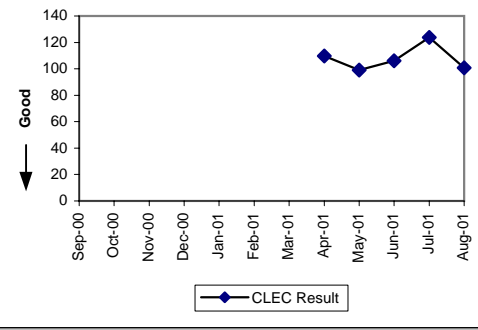
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	52	1	52.00	
May-01				
Jun-01	93	1	93.00	
Jul-01				
Aug-01	93	1	93.00	



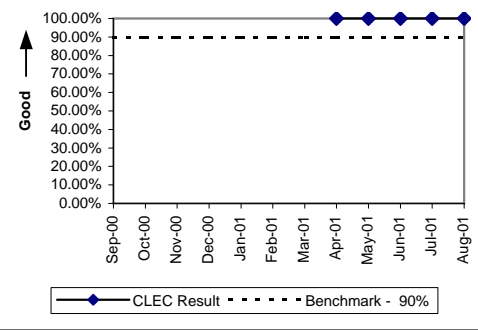
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	877	8	109.62	13.72
May-01	297	3	99.00	24.64
Jun-01	212	2	106.00	11.31
Jul-01	371	3	123.67	11.06
Aug-01	604	6	100.67	20.59



Non-Forecasted & Late Collocations (Percent) (CP-2B)-- Interval Zone One and Two

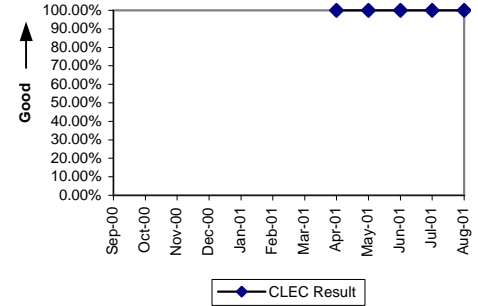
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	1	1	100.00%	0.00%
May-01	1	1	100.00%	0.00%
Jun-01	1	1	100.00%	0.00%
Jul-01	3	3	100.00%	0.00%
Aug-01	1	1	100.00%	0.00%



Checklist #1 - Collocation

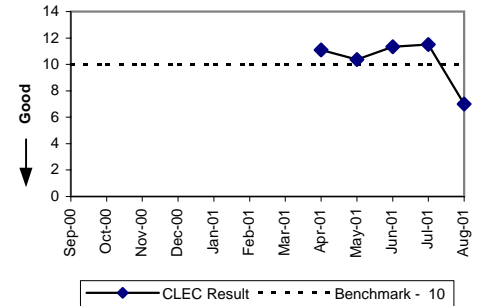
Collocations with Intervals Longer than 120 Days (Percent) (CP-2G)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	20	20	100.00%	0.00%
May-01	10	10	100.00%	0.00%
Jun-01	9	9	100.00%	0.00%
Jul-01	6	6	100.00%	0.00%
Aug-01	10	10	100.00%	0.00%



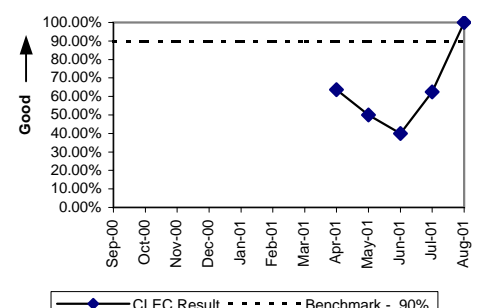
Collocation Feasibility Study Interval (Average Days) (CP-3)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	122	11	11.09	2.74
May-01	114	11	10.36	1.21
Jun-01	34	3	11.33	1.53
Jul-01	92	8	11.50	2.07
Aug-01	21	3	7.00	0.00



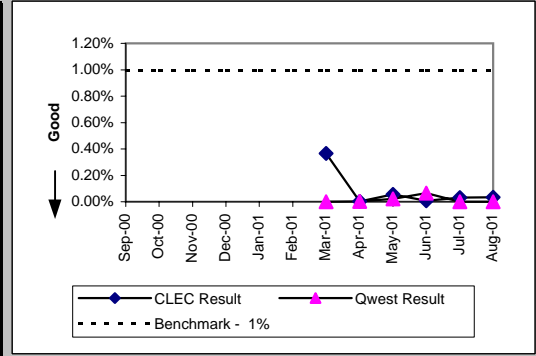
Collocation Feasibility Study Commitments Met (Percent) (CP-4)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	7	11	63.64%	48.10%
May-01	6	12	50.00%	50.00%
Jun-01	2	5	40.00%	48.99%
Jul-01	5	8	62.50%	48.41%
Aug-01	4	4	100.00%	0.00%

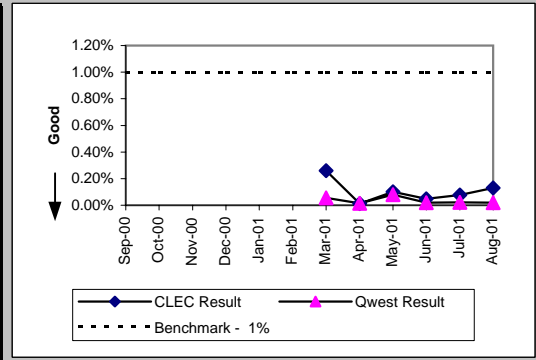


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01	77.22	21106	0.37%	1.03%	0.12	43603	0.00%	15094.76	9175.96
Apr-01	0.31	22078	0.00%	0.02%	1.01	44155	0.00%	-5.37	-4.27
May-01	12.41	22320	0.06%	0.43%	9.67	44323	0.02%	26.75	15.26
Jun-01	1.91	23160	0.01%	0.07%	29.57	45667	0.06%	-26.23	-16.95
Jul-01	6.7	22056	0.03%	0.19%	0	45979	0.00%		
Aug-01	7.68	22584	0.03%	0.36%	0	59315	0.00%		

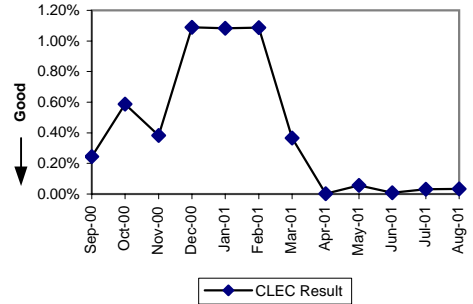


Trunk Blockage to Qwest End Offices (Percent) (NI-1B)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01	32.46	12515	0.26%	3.70%	17	30074	0.06%	82.09	48.9
Apr-01	1.65	12755	0.01%	0.25%	4.54	30146	0.02%	-0.65	-1.4
May-01	13.13	12948	0.10%	0.72%	23.66	30194	0.08%	5.45	2.31
Jun-01	6.75	13956	0.05%	0.30%	5.83	30194	0.02%	36.93	21.45
Jul-01	9.87	12924	0.08%	0.87%	7.08	32783	0.02%	28.12	16.1
Aug-01	16.5	12660	0.13%	0.76%	6.5	35926	0.02%	139.71	83.94

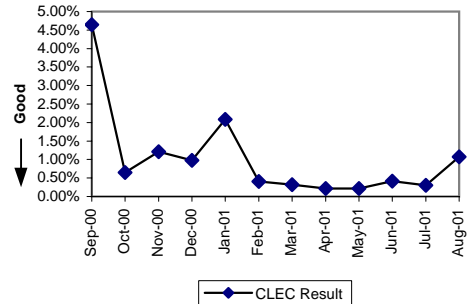


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Sep-00	56.9	23290	0.24%	1.05%
Oct-00	135.61	23122	0.59%	2.87%
Nov-00	92.28	24178	0.38%	2.69%
Dec-00	263.22	24154	1.09%	6.35%
Jan-01	259.04	23938	1.08%	7.34%
Feb-01	245.31	22570	1.09%	7.96%
Mar-01	77.22	21106	0.37%	1.03%
Apr-01	0.31	22078	0.00%	0.02%
May-01	12.41	22320	0.06%	0.43%
Jun-01	1.91	23160	0.01%	0.07%
Jul-01	6.7	22056	0.03%	0.19%
Aug-01	7.68	22584	0.03%	0.36%



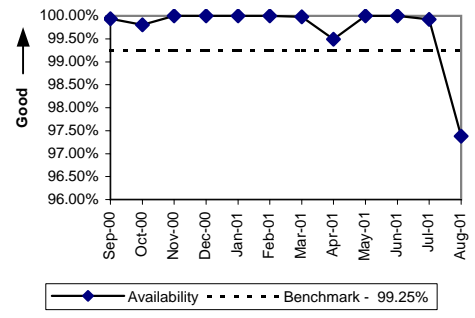
Trunk Blockage to Qwest End Offices (Percent) (NI-1D)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Sep-00	260.9	5616	4.65%	11.70%
Oct-00	44.66	6888	0.65%	1.40%
Nov-00	88.81	7344	1.21%	3.65%
Dec-00	91.57	9408	0.97%	5.45%
Jan-01	216.35	10367	2.09%	8.93%
Feb-01	47.96	11807	0.41%	2.83%
Mar-01	40.08	12539	0.32%	3.94%
Apr-01	27.41	12827	0.21%	2.85%
May-01	28.02	13020	0.22%	1.73%
Jun-01	58.3	14100	0.41%	3.87%
Jul-01	38.82	12996	0.30%	3.11%
Aug-01	139.98	13092	1.07%	6.85%



Checklist #2 - Gateway Availability

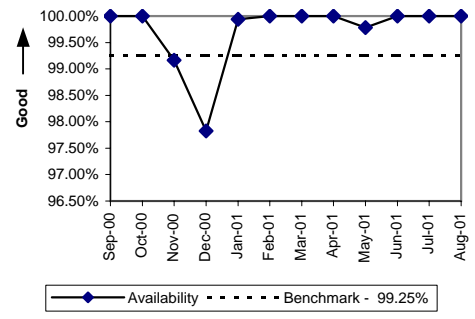
Gateway Availability - IMA-GUI (Percent) All (GA-1 A)-- Interval Zone One and Two

Date	Availability
Sep-00	99.93%
Oct-00	99.81%
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.98%
Apr-01	99.49%
May-01	100.00%
Jun-01	100.00%
Jul-01	99.92%
Aug-01	97.38%



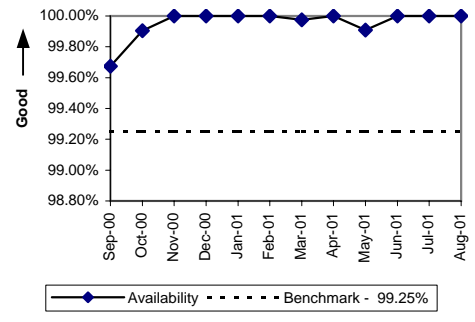
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1 B)-- Interval Zone One and Two

Date	Availability
Sep-00	100.00%
Oct-00	100.00%
Nov-00	99.16%
Dec-00	97.83%
Jan-01	99.94%
Feb-01	100.00%
Mar-01	100.00%
Apr-01	100.00%
May-01	99.78%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%



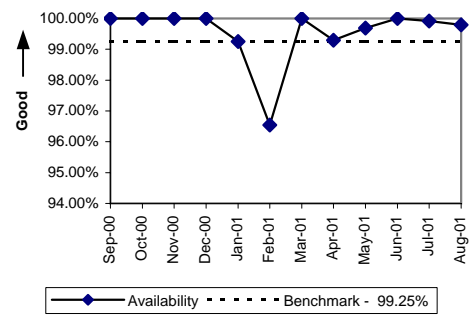
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1 C)-- Interval Zone One and Two

Date	Availability
Sep-00	99.67%
Oct-00	99.91%
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.98%
Apr-01	100.00%
May-01	99.91%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%



Gateway Availability - IMA-EDI (Percent) Default (GA-2)-- Interval Zone One and Two

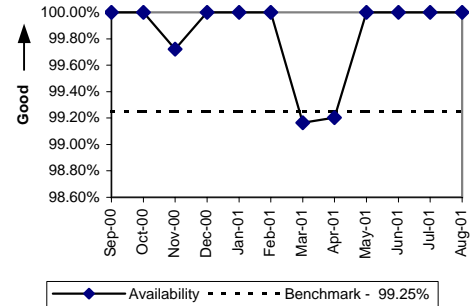
Date	Availability
Sep-00	100.00%
Oct-00	100.00%
Nov-00	100.00%
Dec-00	100.00%
Jan-01	99.25%
Feb-01	96.54%
Mar-01	100.00%
Apr-01	99.30%
May-01	99.69%
Jun-01	100.00%
Jul-01	99.92%
Aug-01	99.79%



Checklist #2 - Gateway Availability

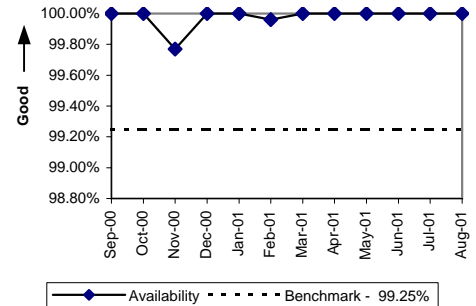
Gateway Availability - EB-TA (Percent) Default (GA-3)-- Interval Zone One and Two

Date	Availability
Sep-00	100.00%
Oct-00	100.00%
Nov-00	99.72%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.17%
Apr-01	99.20%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%



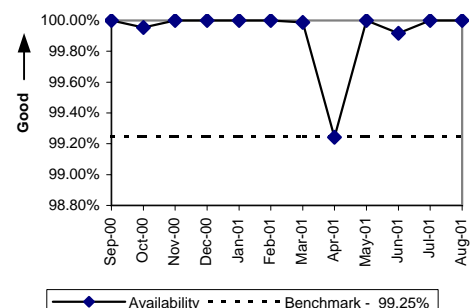
System Availability - EXACT (Percent) Default (GA-4)-- Interval Zone One and Two

Date	Availability
Sep-00	100.00%
Oct-00	100.00%
Nov-00	99.77%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	99.96%
Mar-01	100.00%
Apr-01	100.00%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%



Gateway Availability - GUI - Repair (Percent) Default (GA-6)-- Interval Zone One and Two

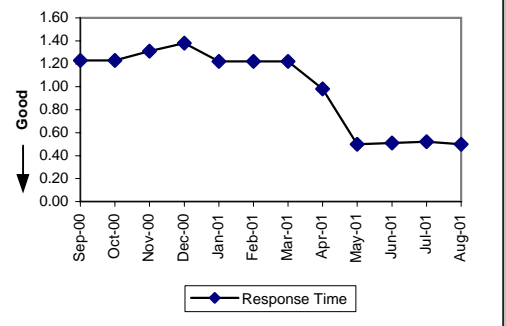
Date	Availability
Sep-00	100.00%
Oct-00	99.95%
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.99%
Apr-01	99.24%
May-01	100.00%
Jun-01	99.92%
Jul-01	100.00%
Aug-01	100.00%



Checklist #2 - Preorder Response Times - IMA

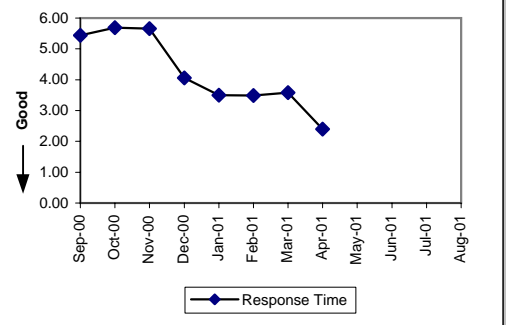
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1 A-1(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	784.74	638	1.23	0.01
Oct-00	1073.79	873	1.23	0.01
Nov-00	1101.71	841	1.31	0.33
Dec-00	1512.48	1096	1.38	0.37
Jan-01	2176.48	1784	1.22	0.01
Feb-01	1939.8	1590	1.22	0.01
Mar-01	2069.12	1696	1.22	0.01
Apr-01	1538.6	1570	0.98	0.35
May-01	1007.5	2015	0.50	0.09
Jun-01	964.92	1892	0.51	0.14
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09



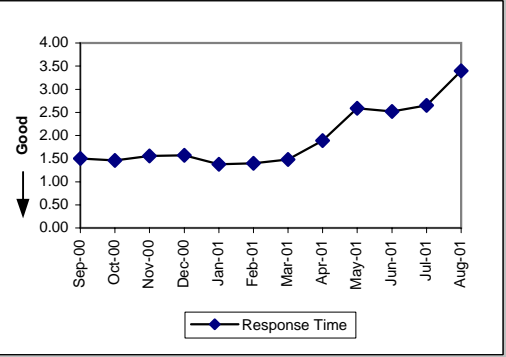
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response (PO-1 A-1(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	3470.72	638	5.44	2.52
Oct-00	4967.37	873	5.69	4.24
Nov-00	4760.06	841	5.66	3.03
Dec-00	4449.76	1096	4.06	2.04
Jan-01	6244	1784	3.50	1.36
Feb-01	5549.1	1590	3.49	1.03
Mar-01	6071.68	1696	3.58	1.54
Apr-01	3768	1570	2.40	2.00
May-01				
Jun-01				
Jul-01				
Aug-01				



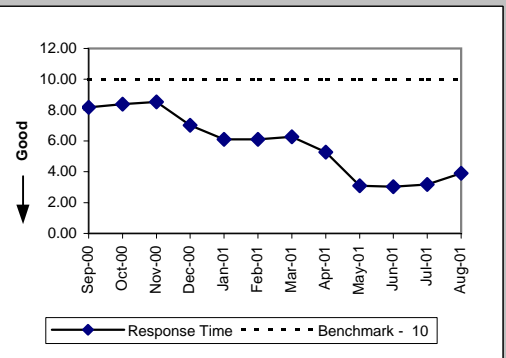
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Accept (PO-1 A-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	957	638	1.50	1.04
Oct-00	1274.58	873	1.46	0.75
Nov-00	1311.96	841	1.56	1.08
Dec-00	1720.72	1096	1.57	1.23
Jan-01	2461.92	1784	1.38	0.57
Feb-01	2226	1590	1.40	0.74
Mar-01	2510.08	1696	1.48	1.41
Apr-01	2967.3	1570	1.89	1.45
May-01	5218.85	2015	2.59	2.18
Jun-01	4767.84	1892	2.52	0.96
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1 A-1 Total)

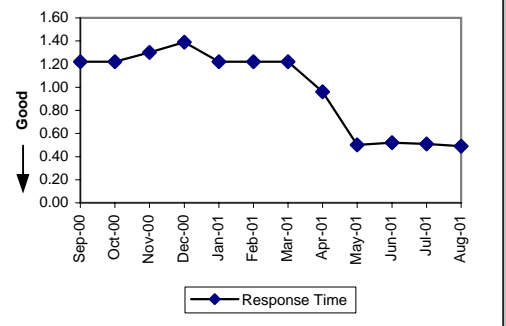
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	5212.46	638	8.17	
Oct-00	7315.74	873	8.38	
Nov-00	7173.73	841	8.53	
Dec-00	7682.96	1096	7.01	
Jan-01	10882.4	1784	6.10	
Feb-01	9714.9	1590	6.11	
Mar-01	10650.88	1696	6.28	
Apr-01	8273.9	1570	5.27	
May-01	6226.35	2015	3.09	
Jun-01	5732.76	1892	3.03	
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	



Checklist #2 - Preorder Response Times - IMA

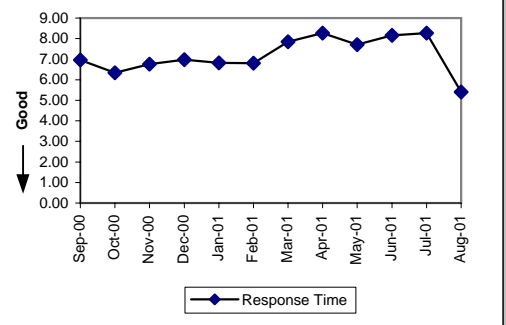
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1 A-2(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	980.88	804	1.22	0.03
Oct-00	1313.94	1077	1.22	0.01
Nov-00	1328.6	1022	1.30	0.32
Dec-00	1758.35	1265	1.39	0.37
Jan-01	2780.38	2279	1.22	0.01
Feb-01	2455.86	2013	1.22	0.01
Mar-01	2605.92	2136	1.22	0.01
Apr-01	1923.84	2004	0.96	0.37
May-01	1436.5	2873	0.50	0.08
Jun-01	1469	2825	0.52	0.19
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06



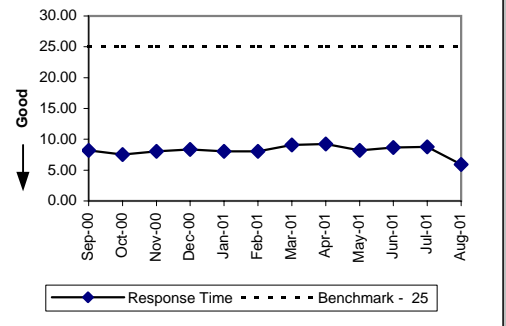
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1 A-2(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	5595.84	804	6.96	2.40
Oct-00	6817.41	1077	6.33	1.62
Nov-00	6898.5	1022	6.75	2.00
Dec-00	8829.7	1265	6.98	4.00
Jan-01	15542.78	2279	6.82	1.72
Feb-01	13688.4	2013	6.80	2.48
Mar-01	16767.6	2136	7.85	3.17
Apr-01	16573.08	2004	8.27	3.18
May-01	22150.83	2873	7.71	1.82
Jun-01	23052	2825	8.16	2.59
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96



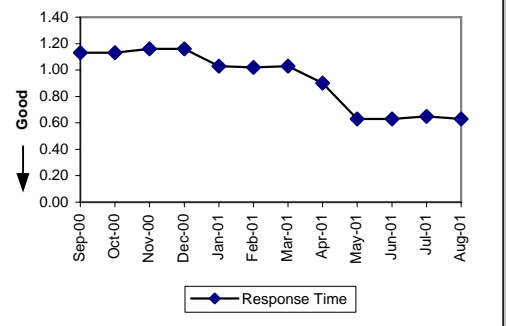
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1 A-2 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	6576.72	804	8.18	
Oct-00	8131.35	1077	7.55	
Nov-00	8227.1	1022	8.05	
Dec-00	10588.05	1265	8.37	
Jan-01	18323.16	2279	8.04	
Feb-01	16144.26	2013	8.02	
Mar-01	19373.52	2136	9.07	
Apr-01	18496.92	2004	9.23	
May-01	23587.33	2873	8.21	
Jun-01	24521	2825	8.68	
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1 A-3(a))

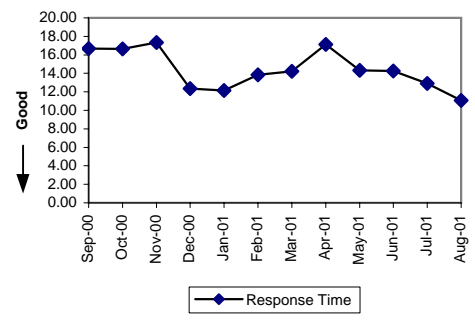
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	183.06	162	1.13	0.02
Oct-00	268.94	238	1.13	0.01
Nov-00	283.04	244	1.16	0.25
Dec-00	445.44	384	1.16	0.34
Jan-01	451.14	438	1.03	0.05
Feb-01	409.02	401	1.02	0.01
Mar-01	473.8	460	1.03	0.05
Apr-01	378	420	0.90	0.22
May-01	298.62	474	0.63	0.44
Jun-01	272.16	432	0.63	0.13
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05



Checklist #2 - Preorder Response Times - IMA

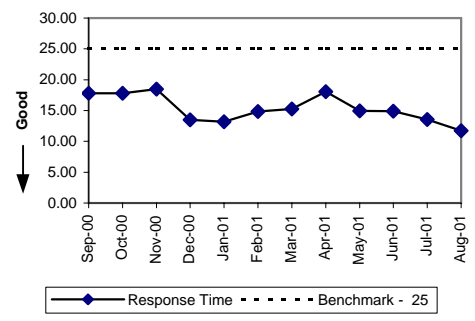
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1 A-3(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	2703.78	162	16.69	8.73
Oct-00	3962.7	238	16.65	4.94
Nov-00	4230.96	244	17.34	4.58
Dec-00	4738.56	384	12.34	3.73
Jan-01	5326.08	438	12.16	5.38
Feb-01	5545.83	401	13.83	2.75
Mar-01	6545.8	460	14.23	10.50
Apr-01	7198.8	420	17.14	10.11
May-01	6797.16	474	14.34	2.95
Jun-01	6156	432	14.25	5.95
Jul-01	4992.3	387	12.90	3.63
Aug-01	6005.36	542	11.08	7.05



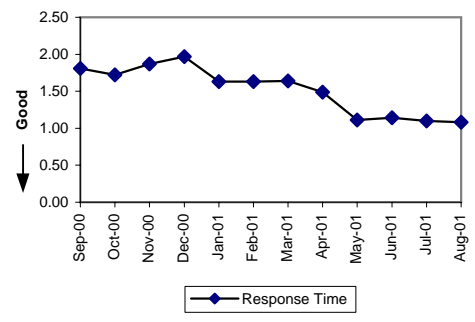
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1 A-3 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	2886.84	162	17.82	
Oct-00	4231.64	238	17.78	
Nov-00	4514	244	18.50	
Dec-00	5184	384	13.50	
Jan-01	5777.22	438	13.19	
Feb-01	5954.85	401	14.85	
Mar-01	7019.6	460	15.26	
Apr-01	7576.8	420	18.04	
May-01	7095.78	474	14.97	
Jun-01	6428.16	432	14.88	
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	



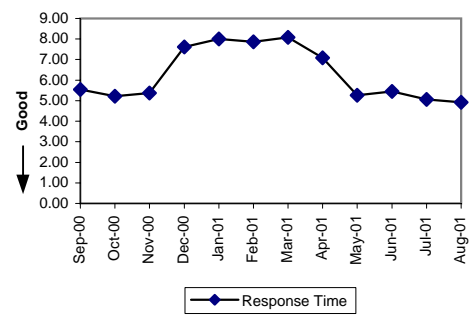
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1 A-4(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	2302.32	1272	1.81	0.50
Oct-00	3030.64	1762	1.72	0.46
Nov-00	3182.74	1702	1.87	0.69
Dec-00	4456.14	2262	1.97	0.73
Jan-01	5763.68	3536	1.63	0.28
Feb-01	5157.32	3164	1.63	0.28
Mar-01	5971.24	3641	1.64	0.30
Apr-01	5058.55	3395	1.49	0.39
May-01	4642.02	4182	1.11	0.17
Jun-01	4594.2	4030	1.14	0.25
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1 A-4(b))

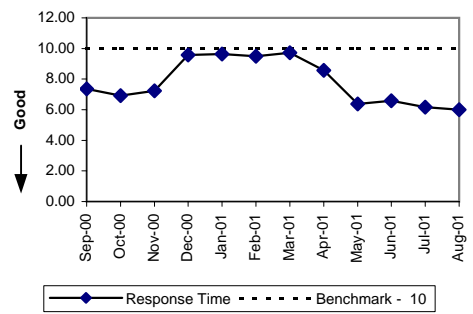
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	7059.6	1272	5.55	6.36
Oct-00	9180.02	1762	5.21	2.17
Nov-00	9139.74	1702	5.37	6.46
Dec-00	17213.82	2262	7.61	2.75
Jan-01	28323.36	3536	8.01	2.77
Feb-01	24900.68	3164	7.87	2.62
Mar-01	29419.28	3641	8.08	3.54
Apr-01	24070.55	3395	7.09	4.52
May-01	22039.14	4182	5.27	2.90
Jun-01	21963.5	4030	5.45	3.19
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.88



Checklist #2 - Preorder Response Times - IMA

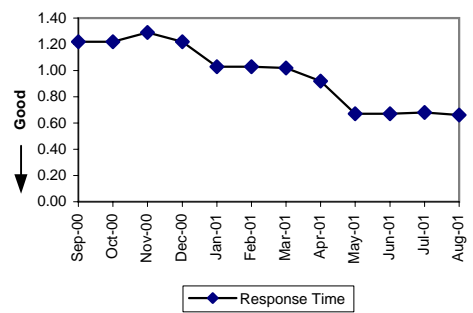
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1 A-4 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	9361.92	1272	7.36	
Oct-00	12210.66	1762	6.93	
Nov-00	12322.48	1702	7.24	
Dec-00	21669.96	2262	9.58	
Jan-01	34087.04	3536	9.64	
Feb-01	30058	3164	9.50	
Mar-01	35390.52	3641	9.72	
Apr-01	29129.1	3395	8.58	
May-01	26681.16	4182	6.38	
Jun-01	26557.7	4030	6.59	
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	



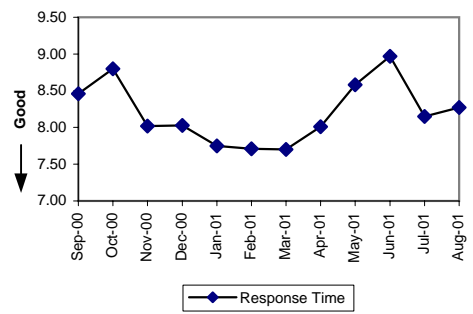
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1 A-5(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	190.32	156	1.22	0.01
Oct-00	257.42	211	1.22	0.01
Nov-00	308.31	239	1.29	0.27
Dec-00	433.1	355	1.22	0.43
Jan-01	379.04	368	1.03	0.15
Feb-01	381.1	370	1.03	0.12
Mar-01	467.16	458	1.02	0.07
Apr-01	385.48	419	0.92	0.26
May-01	298.82	446	0.67	0.08
Jun-01	284.75	425	0.67	0.12
Jul-01	261.8	385	0.68	0.08
Aug-01	372.9	565	0.66	0.05



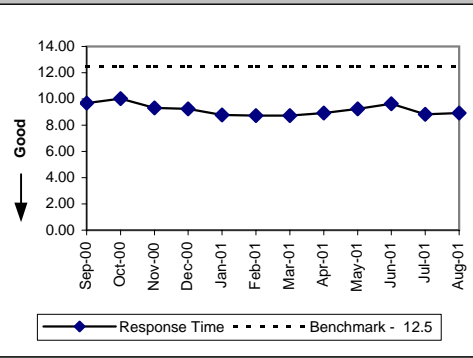
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1 A-5(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	1319.76	156	8.46	6.82
Oct-00	1856.8	211	8.80	5.22
Nov-00	1916.78	239	8.02	3.65
Dec-00	2850.65	355	8.03	2.51
Jan-01	2852.7	368	7.75	2.44
Feb-01	2852.7	370	7.71	2.29
Mar-01	3526.6	458	7.70	1.92
Apr-01	3356.19	419	8.01	3.05
May-01	3826.68	446	8.58	2.78
Jun-01	3812.25	425	8.97	2.39
Jul-01	3137.75	385	8.15	1.36
Aug-01	4672.55	565	8.27	2.12



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1 A-5 Total)

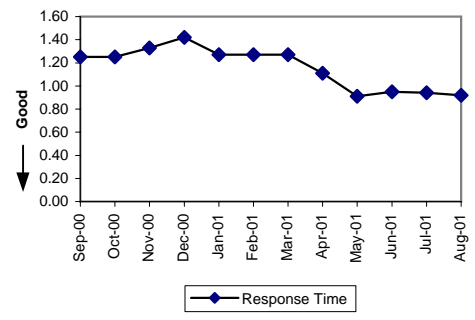
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	1510.08	156	9.68	
Oct-00	2114.22	211	10.02	
Nov-00	2225.09	239	9.31	
Dec-00	3283.75	355	9.25	
Jan-01	3231.04	368	8.78	
Feb-01	3233.8	370	8.74	
Mar-01	3993.76	458	8.72	
Apr-01	3741.67	419	8.93	
May-01	4125.5	446	9.25	
Jun-01	4097	425	9.64	
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	



Checklist #2 - Preorder Response Times - IMA

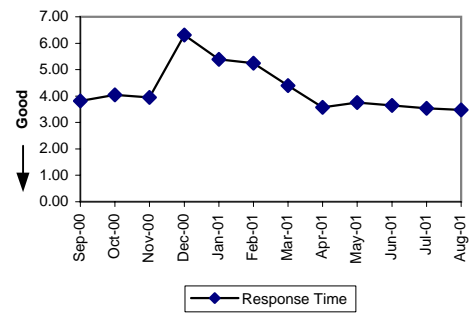
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1 A-6(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	592.5	474	1.25	0.01
Oct-00	820	656	1.25	0.01
Nov-00	829.92	624	1.33	0.35
Dec-00	1208.42	851	1.42	0.36
Jan-01	1722.12	1356	1.27	0.01
Feb-01	1487.17	1171	1.27	0.01
Mar-01	1744.98	1374	1.27	0.01
Apr-01	2738.37	2467	1.11	0.28
May-01	5862.22	6442	0.91	0.18
Jun-01	6193.05	6519	0.95	0.18
Jul-01	7121.44	7576	0.94	0.16
Aug-01	9027.04	9812	0.92	0.17



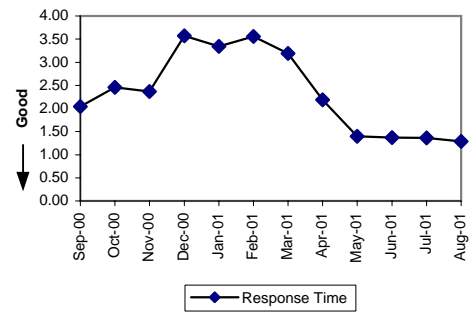
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1 A-6(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	1805.94	474	3.81	1.62
Oct-00	2650.24	656	4.04	1.69
Nov-00	2464.8	624	3.95	1.40
Dec-00	5369.81	851	6.31	3.92
Jan-01	7308.84	1356	5.39	2.16
Feb-01	6136.04	1171	5.24	2.23
Mar-01	6045.6	1374	4.40	2.52
Apr-01	8807.19	2467	3.57	2.44
May-01	24157.5	6442	3.75	2.10
Jun-01	23729.16	6519	3.64	1.95
Jul-01	26819.04	7576	3.54	1.32
Aug-01	34047.64	9812	3.47	1.42



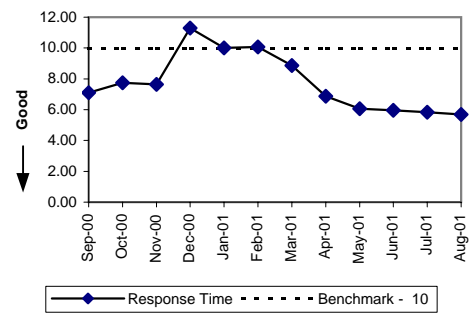
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1 A-6(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	966.96	474	2.04	1.92
Oct-00	1613.76	656	2.46	1.26
Nov-00	1478.88	624	2.37	0.87
Dec-00	3038.07	851	3.57	3.52
Jan-01	4529.04	1356	3.34	2.20
Feb-01	4168.76	1171	3.56	0.89
Mar-01	4383.06	1374	3.19	1.55
Apr-01	5402.73	2467	2.19	1.81
May-01	9018.8	6442	1.40	1.35
Jun-01	8931.03	6519	1.37	1.79
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12657.48	9812	1.29	0.70



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1 A-6 Total)

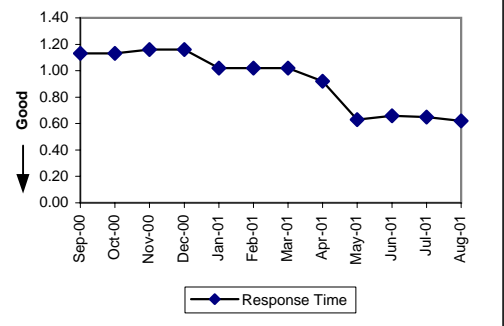
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	3365.4	474	7.10	
Oct-00	5084	656	7.75	
Nov-00	4773.6	624	7.65	
Dec-00	9616.3	851	11.30	
Jan-01	13560	1356	10.00	
Feb-01	11791.97	1171	10.07	
Mar-01	12173.64	1374	8.86	
Apr-01	16948.29	2467	6.87	
May-01	39038.52	6442	6.06	
Jun-01	38853.24	6519	5.96	
Jul-01	44243.84	7576	5.84	
Aug-01	55732.16	9812	5.68	



Checklist #2 - Preorder Response Times - IMA

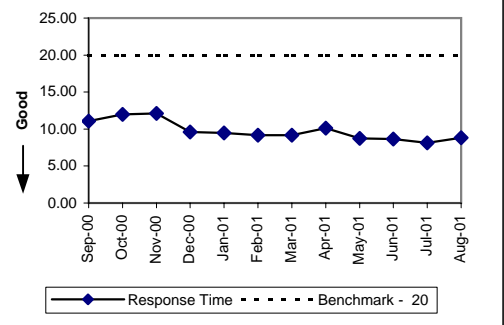
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Request (PO-1 A-7(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	163.85	145	1.13	0.02
Oct-00	272.33	241	1.13	0.01
Nov-00	287.68	248	1.16	0.26
Dec-00	393.24	339	1.16	0.36
Jan-01	415.14	407	1.02	0.01
Feb-01	365.16	358	1.02	0.01
Mar-01	440.64	432	1.02	0.01
Apr-01	356.96	388	0.92	0.21
May-01	253.26	402	0.63	0.07
Jun-01	246.18	373	0.66	0.26
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07



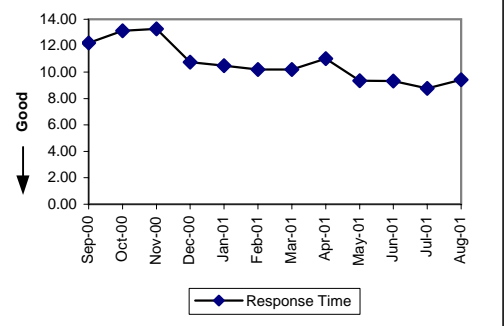
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Response (PO-1 A-7(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	1606.6	145	11.08	8.27
Oct-00	2889.59	241	11.99	8.68
Nov-00	3005.76	248	12.12	3.34
Dec-00	3251.01	339	9.59	2.84
Jan-01	3854.29	407	9.47	3.82
Feb-01	3286.44	358	9.18	2.57
Mar-01	3965.76	432	9.18	3.93
Apr-01	3918.8	388	10.10	6.25
May-01	3509.46	402	8.73	1.60
Jun-01	3230.18	373	8.66	2.13
Jul-01	2733.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.65



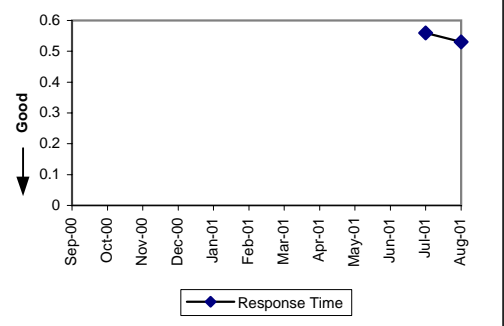
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Aggregate (PO-1 A-7 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	1770.45	145	12.21	
Oct-00	3161.92	241	13.12	
Nov-00	3293.44	248	13.28	
Dec-00	3644.25	339	10.75	
Jan-01	4269.43	407	10.49	
Feb-01	3651.6	358	10.20	
Mar-01	4406.4	432	10.20	
Apr-01	4275.76	388	11.02	
May-01	3762.72	402	9.36	
Jun-01	3476.36	373	9.32	
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	



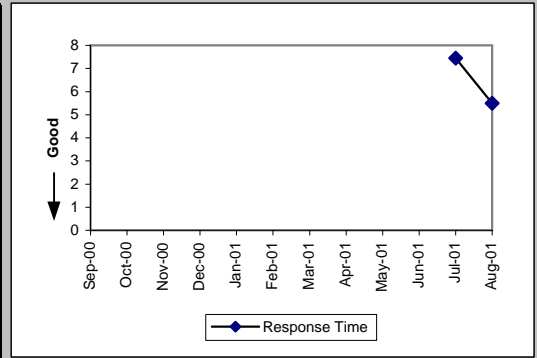
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1 A-8(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07

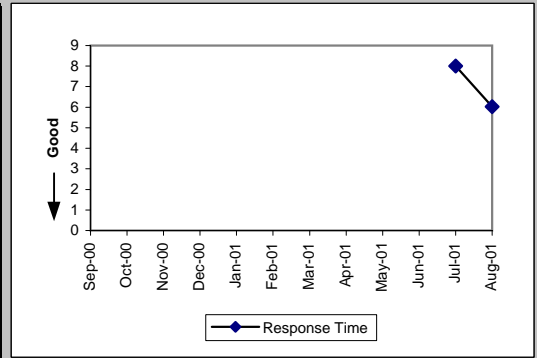


Checklist #2 - Preorder Response Times - IMA

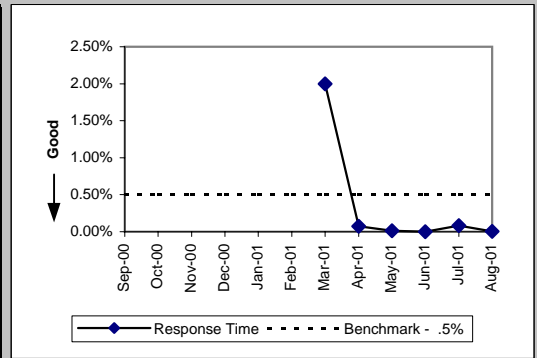
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1 A-8(b))				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14



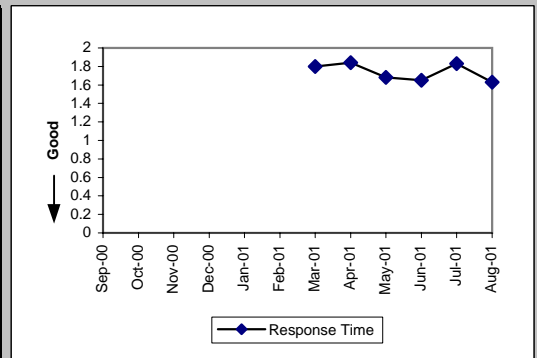
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1 A-8 Total)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	



Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C -1)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	2	10199	2.00%	
Apr-01	8	10671	0.08%	
May-01	2	16836	0.01%	
Jun-01	0	16496	0.00%	
Jul-01	14	17299	0.08%	
Aug-01	1	22760	0.00%	

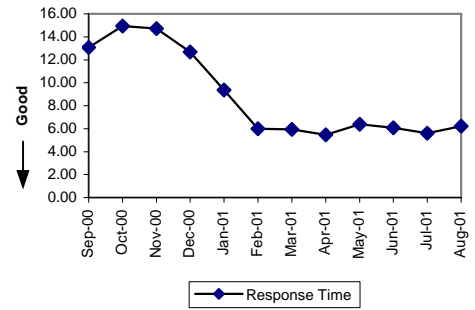


Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D -1)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	7252.2	4029	1.80	2.15
Apr-01	5945.04	3231	1.84	2.84
May-01	5614.56	3342	1.68	2.33
Jun-01	5515.95	3343	1.65	1.91
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19

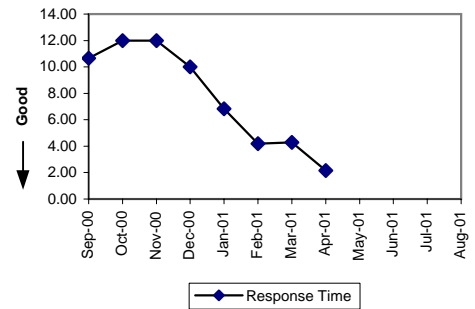


Checklist #2 - Preorder Response Times - EDI

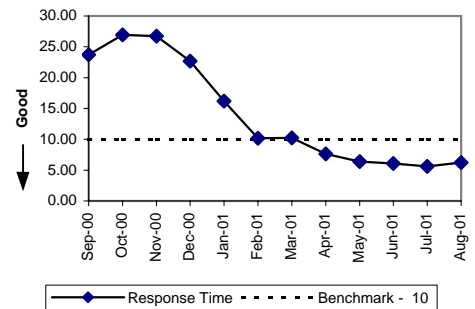
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1 B-1(a,b))				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	15017.43	1149	13.07	3.43
Oct-00	23740.6	1588	14.95	4.12
Nov-00	16515.84	1122	14.72	13.02
Dec-00	20968.85	1655	12.67	3.07
Jan-01	12963.6	1385	9.36	3.84
Feb-01	5978.02	998	5.99	2.97
Mar-01	8383.55	1409	5.95	1.69
Apr-01	13303.04	2432	5.47	2.57
May-01	23067.9	3610	6.39	8.55
Jun-01	18245.64	2996	6.09	9.64
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50



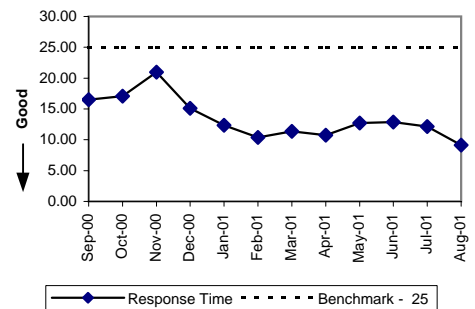
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Accept (PO-1 B-1(c))				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	12236.85	1149	10.65	6.60
Oct-00	19056	1588	12.00	5.46
Nov-00	13464	1122	12.00	13.74
Dec-00	16566.55	1655	10.01	3.61
Jan-01	9459.55	1385	6.83	3.30
Feb-01	4181.62	998	4.19	1.97
Mar-01	6044.61	1409	4.29	1.62
Apr-01	5253.12	2432	2.16	2.34
May-01				
Jun-01				
Jul-01				
Aug-01				



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Aggregate (PO-1 B-1 Total)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	27254.28	1149	23.72	
Oct-00	42796.6	1588	26.95	
Nov-00	29979.84	1122	26.72	
Dec-00	37535.4	1655	22.68	
Jan-01	22423.15	1385	16.19	
Feb-01	10159.64	998	10.18	
Mar-01	14428.16	1409	10.24	
Apr-01	18556.16	2432	7.63	
May-01	23067.9	3610	6.39	
Jun-01	18245.64	2996	6.09	
Jul-01	16609.6	2966	5.60	
Aug-01	18995.88	3054	6.22	

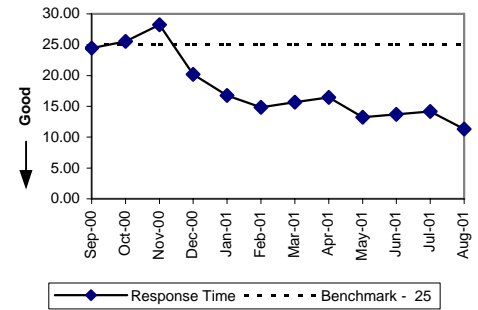


Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1 B-2)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	28081.92	1704	16.48	7.44
Oct-00	29787.87	1743	17.09	12.55
Nov-00	34190.4	1632	20.95	117.94
Dec-00	28361.47	1877	15.11	5.49
Jan-01	27676.35	2241	12.35	4.42
Feb-01	23098.4	2221	10.40	3.06
Mar-01	27222.1	2390	11.39	3.29
Apr-01	38209.53	3561	10.73	4.55
May-01	65686.08	5164	12.72	9.51
Jun-01	51713.2	4015	12.88	9.77
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	8.86

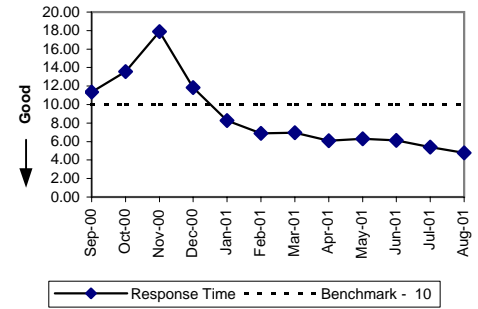


Checklist #2 - Preorder Response Times - EDI

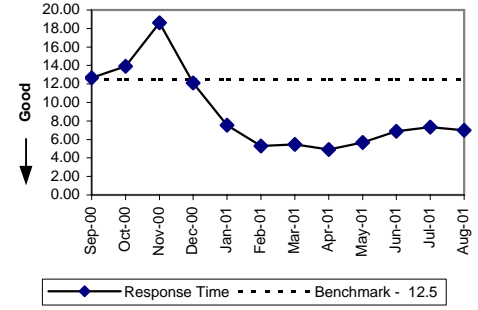
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1 B-3)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Sep-00	6506.36	266	24.46	16.52	
Oct-00	10526.6	412	25.55	8.81	
Nov-00	10719.8	380	28.21	75.37	
Dec-00	8771.14	434	20.21	8.28	
Jan-01	7215.4	430	16.78	5.93	
Feb-01	5940	400	14.85	4.46	
Mar-01	6698.2	428	15.65	5.62	
Apr-01	7238	440	16.45	13.57	
May-01	7499.5	566	13.25	8.92	
Jun-01	6530.72	476	13.72	11.39	
Jul-01	7685.56	542	14.18	9.33	
Aug-01	6672.9	590	11.31	8.82	



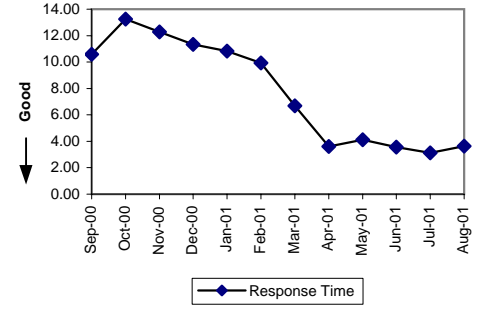
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1 B-4)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Sep-00	23562.6	2076	11.35	7.68	
Oct-00	42926.38	3161	13.58	6.10	
Nov-00	52196.4	2916	17.90	78.21	
Dec-00	39334.75	3325	11.83	6.16	
Jan-01	33086.88	3996	8.28	3.38	
Feb-01	27141.6	3945	6.88	3.79	
Mar-01	29800.36	4294	6.94	3.55	
Apr-01	32515.84	5348	6.08	4.76	
May-01	49240.8	7816	6.30	8.72	
Jun-01	39330.08	6416	6.13	8.97	
Jul-01	46278.54	8586	5.39	6.73	
Aug-01	41925.38	8771	4.78	8.14	



Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1 B-5)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Sep-00	3380.22	267	12.66	5.77	
Oct-00	5373.12	386	13.92	6.30	
Nov-00	5449.8	293	18.60	151.52	
Dec-00	4977.21	411	12.11	7.12	
Jan-01	3379.32	447	7.56	3.63	
Feb-01	2125.3	401	5.30	2.86	
Mar-01	2338.05	429	5.45	1.89	
Apr-01	1913.88	389	4.92	2.29	
May-01	2709.36	477	5.68	6.55	
Jun-01	2841.44	413	6.88	7.63	
Jul-01	3211.95	437	7.35	6.86	
Aug-01	3427.18	491	6.98	4.69	

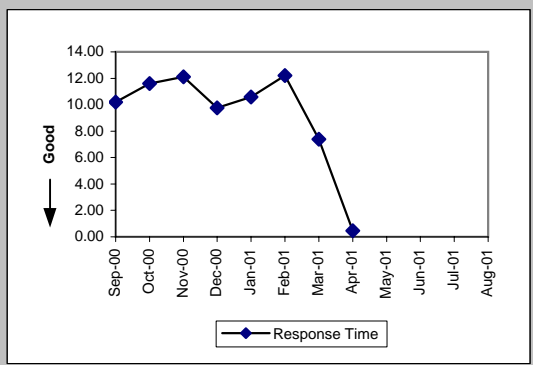


Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1 B-6(a,b))					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Sep-00	7497.72	708	10.59	3.88	
Oct-00	12468.25	941	13.25	5.53	
Nov-00	9345.08	761	12.28	9.81	
Dec-00	11237.94	991	11.34	4.67	
Jan-01	9205.5	850	10.83	4.09	
Feb-01	5704	575	9.92	5.38	
Mar-01	6235.08	932	6.69	3.80	
Apr-01	34020.64	9424	3.61	4.72	
May-01	111322.4	27020	4.12	7.37	
Jun-01	81192.05	22871	3.55	6.70	
Jul-01	89799.84	28782	3.12	4.02	
Aug-01	81150.16	22294	3.64	8.52	

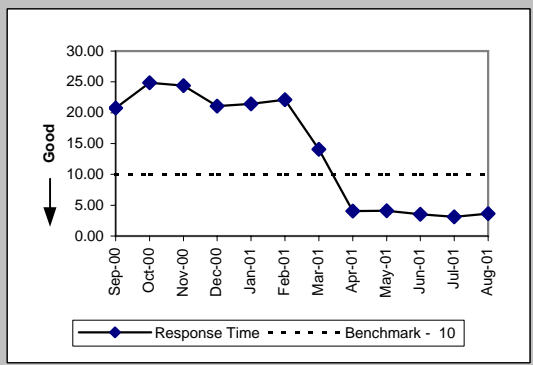


Checklist #2 - Preorder Response Times - EDI

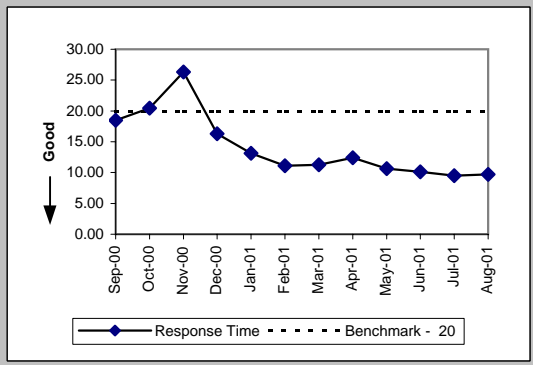
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Accept (PO-1 B-6(c))				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	7214.52	708	10.19	10.58
Oct-00	10915.6	941	11.60	5.23
Nov-00	9215.71	761	12.11	15.56
Dec-00	9662.25	991	9.75	3.57
Jan-01	9001.5	850	10.59	3.80
Feb-01	7015	575	12.20	4.74
Mar-01	6878.16	932	7.38	5.17
Apr-01	4335.04	9424	0.46	1.75
May-01				
Jun-01				
Jul-01				
Aug-01				



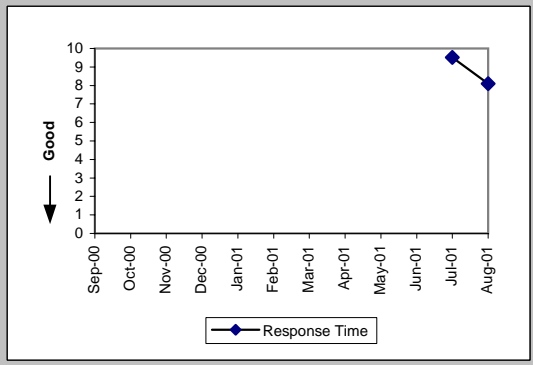
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Aggregate (PO-1 B-6 Total)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	14712.24	708	20.78	
Oct-00	23383.85	941	24.85	
Nov-00	18560.79	761	24.39	
Dec-00	20900.19	991	21.09	
Jan-01	18207	850	21.42	
Feb-01	12719	575	22.12	
Mar-01	13113.24	932	14.07	
Apr-01	38355.68	9424	4.07	
May-01	111322.4	27020	4.12	
Jun-01	81192.05	22871	3.55	
Jul-01	89799.84	28782	3.12	
Aug-01	81150.16	22294	3.64	



Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) EDI Request/Response (PO-1 B-7)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00	4395.86	238	18.47	13.35
Oct-00	7655.78	374	20.47	7.98
Nov-00	9189.17	349	26.33	91.99
Dec-00	6397.44	392	16.32	4.26
Jan-01	5086.68	388	13.11	6.23
Feb-01	4077.37	367	11.11	2.88
Mar-01	4391.4	390	11.26	5.41
Apr-01	5208.17	419	12.43	10.69
May-01	5575.18	523	10.66	7.49
Jun-01	4145.1	410	10.11	13.92
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99

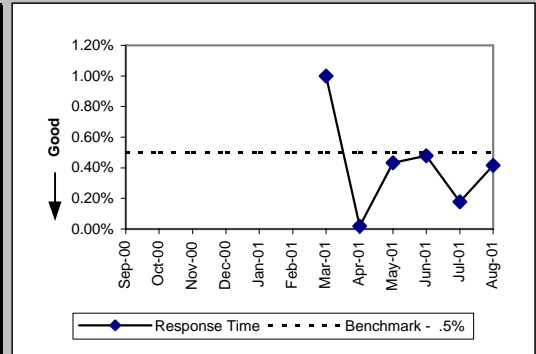


Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1 B-8)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	5493.04	577	9.52	11.12
Aug-01	4886.36	604	8.09	11.20

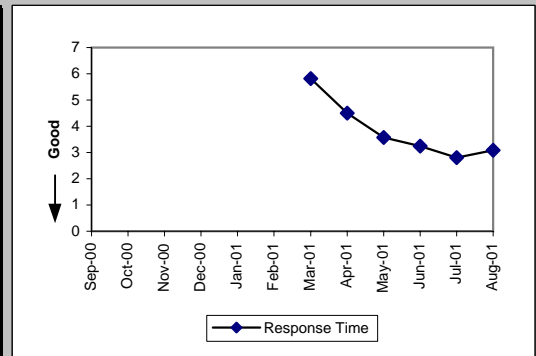


Checklist #2 - Preorder Response Times - EDI

Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C -2)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	1	10273	1.00%	
Apr-01	4	22017	0.02%	
May-01	196	45372	0.43%	
Jun-01	181	37778	0.48%	
Jul-01	84	47303	0.18%	
Aug-01	171	40973	0.42%	



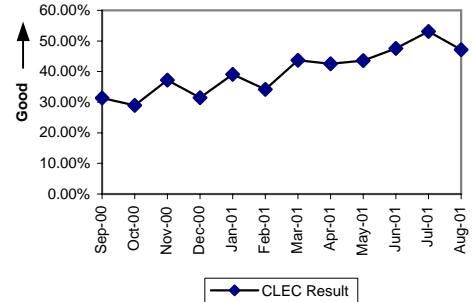
Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D -2)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	13100.82	2251	5.82	4.98
Apr-01	16069.5	3571	4.50	7.83
May-01	24450.93	6849	3.57	7.83
Jun-01	17631.25	5425	3.25	7.27
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92



Checklist #2 - Electronic Flow-through - Resale

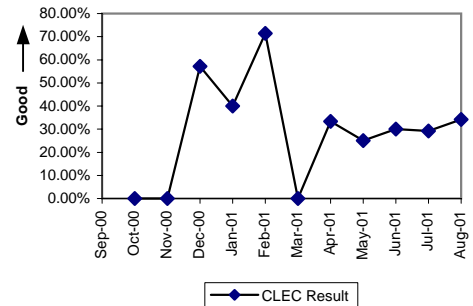
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00	626	1994	31.39%	46.41%
Oct-00	508	1757	28.91%	45.34%
Nov-00	1172	3151	37.19%	48.33%
Dec-00	1372	4365	31.43%	46.42%
Jan-01	1977	5052	39.13%	48.80%
Feb-01	981	2870	34.18%	47.43%
Mar-01	1892	4329	43.71%	49.60%
Apr-01	1741	4092	42.55%	49.44%
May-01	1222	2806	43.55%	49.58%
Jun-01	1205	2536	47.52%	49.94%
Jul-01	1778	3346	53.14%	49.90%
Aug-01	1445	3066	47.13%	49.92%



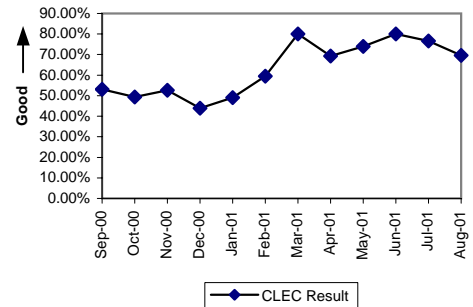
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00	0	3	0.00%	0.00%
Nov-00	0	24	0.00%	0.00%
Dec-00	8	14	57.14%	49.49%
Jan-01	2	5	40.00%	48.99%
Feb-01	5	7	71.43%	45.18%
Mar-01	0	3	0.00%	0.00%
Apr-01	1	3	33.33%	47.14%
May-01	2	8	25.00%	43.30%
Jun-01	3	10	30.00%	45.83%
Jul-01	31	106	29.25%	45.49%
Aug-01	125	366	34.15%	47.42%



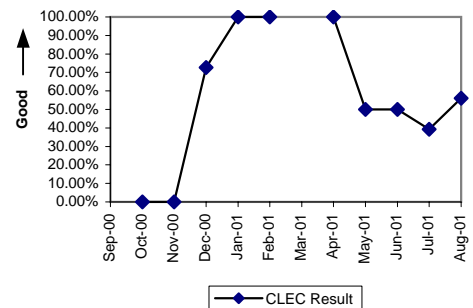
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00	626	1180	53.05%	49.91%
Oct-00	508	1028	49.42%	50.00%
Nov-00	1172	2230	52.56%	49.93%
Dec-00	1372	3122	43.95%	49.63%
Jan-01	1977	4034	49.01%	49.99%
Feb-01	981	1650	59.45%	49.10%
Mar-01	1892	2365	80.00%	40.00%
Apr-01	1741	2511	69.33%	46.11%
May-01	1222	1651	74.02%	43.85%
Jun-01	1205	1505	80.07%	39.95%
Jul-01	1778	2321	76.60%	42.33%
Aug-01	1445	2077	69.57%	46.01%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2)

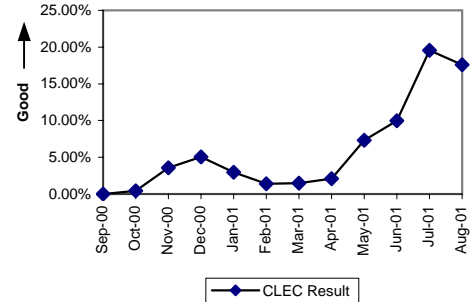
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00	0	1	0.00%	0.00%
Nov-00	0	5	0.00%	0.00%
Dec-00	8	11	72.73%	44.54%
Jan-01	2	2	100.00%	0.00%
Feb-01	5	5	100.00%	0.00%
Mar-01				
Apr-01	1	1	100.00%	0.00%
May-01	2	4	50.00%	50.00%
Jun-01	3	6	50.00%	50.00%
Jul-01	31	79	39.24%	48.83%
Aug-01	125	223	56.05%	49.63%



Checklist #2 - Electronic Flow-through - Unbundled Loops

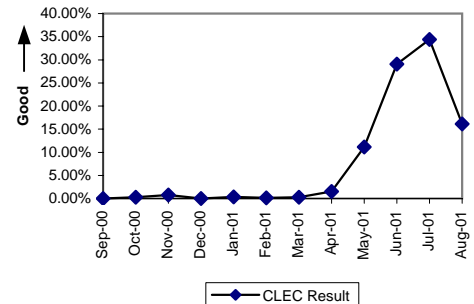
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Sep-00	0	2839	0.00%	0.00%
Oct-00	14	3263	0.43%	6.54%
Nov-00	90	2531	3.56%	18.52%
Dec-00	125	2466	5.07%	21.94%
Jan-01	81	2719	2.98%	17.00%
Feb-01	26	1877	1.39%	11.69%
Mar-01	29	1950	1.49%	12.10%
Apr-01	39	1857	2.10%	14.34%
May-01	143	1950	7.33%	26.07%
Jun-01	155	1554	9.97%	29.97%
Jul-01	355	1817	19.54%	39.65%
Aug-01	303	1722	17.60%	38.08%



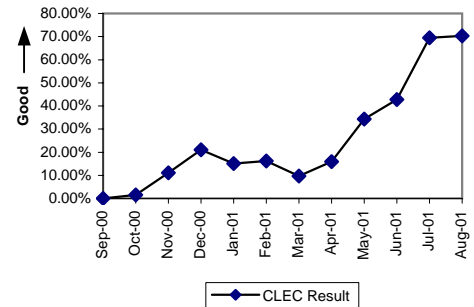
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Sep-00	0	1185	0.00%	0.00%
Oct-00	3	1180	0.25%	5.04%
Nov-00	9	1140	0.79%	8.85%
Dec-00	0	1327	0.00%	0.00%
Jan-01	5	1385	0.36%	6.00%
Feb-01	2	1292	0.15%	3.93%
Mar-01	3	1128	0.27%	5.15%
Apr-01	17	1096	1.55%	12.36%
May-01	134	1204	11.13%	31.45%
Jun-01	269	925	29.08%	45.41%
Jul-01	466	1356	34.37%	47.49%
Aug-01	169	1046	16.16%	36.81%



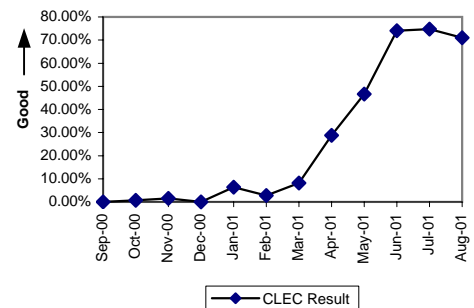
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Sep-00	0	919	0.00%	0.00%
Oct-00	14	889	1.57%	12.45%
Nov-00	90	808	11.14%	31.46%
Dec-00	125	593	21.08%	40.79%
Jan-01	81	535	15.14%	35.84%
Feb-01	26	161	16.15%	36.80%
Mar-01	29	298	9.73%	29.64%
Apr-01	39	246	15.85%	36.52%
May-01	143	417	34.29%	47.47%
Jun-01	155	363	42.70%	49.46%
Jul-01	355	511	69.47%	46.05%
Aug-01	303	431	70.30%	45.69%



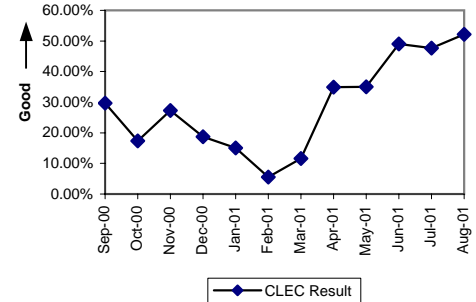
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Sep-00	0	438	0.00%	0.00%
Oct-00	3	405	0.74%	8.57%
Nov-00	9	582	1.55%	12.34%
Dec-00	0	15	0.00%	0.00%
Jan-01	5	79	6.33%	24.35%
Feb-01	2	71	2.82%	16.55%
Mar-01	3	37	8.11%	27.30%
Apr-01	17	59	28.81%	45.29%
May-01	134	287	46.69%	49.89%
Jun-01	269	363	74.10%	43.81%
Jul-01	466	623	74.80%	43.42%
Aug-01	169	238	71.01%	45.37%

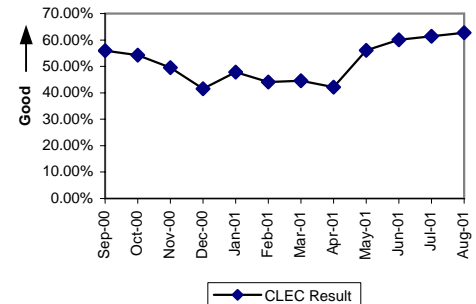


Checklist #2 - Electronic Flow-through - LNP

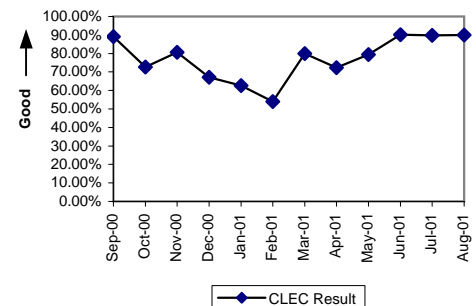
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1)					
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	
Sep-00	148	499	29.66%	45.68%	
Oct-00	143	825	17.33%	37.85%	
Nov-00	233	854	27.28%	44.54%	
Dec-00	90	482	18.67%	38.97%	
Jan-01	109	726	15.01%	35.72%	
Feb-01	27	490	5.51%	22.82%	
Mar-01	52	447	11.63%	32.06%	
Apr-01	290	831	34.90%	47.66%	
May-01	240	686	34.99%	47.69%	
Jun-01	462	942	49.04%	49.99%	
Jul-01	457	958	47.70%	49.95%	
Aug-01	858	1645	52.16%	49.95%	



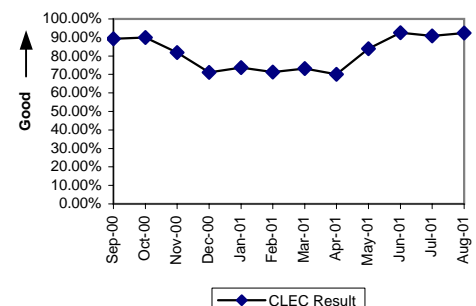
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2)					
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	
Sep-00	2252	4021	56.01%	49.64%	
Oct-00	3151	5814	54.20%	49.82%	
Nov-00	3041	6134	49.58%	50.00%	
Dec-00	2927	7041	41.57%	49.28%	
Jan-01	1899	3971	47.82%	49.95%	
Feb-01	1453	3295	44.10%	49.65%	
Mar-01	1802	4040	44.60%	49.71%	
Apr-01	1061	2521	42.09%	49.37%	
May-01	1256	2242	56.02%	49.64%	
Jun-01	1187	1977	60.04%	48.98%	
Jul-01	1090	1774	61.44%	48.67%	
Aug-01	1315	2095	62.77%	48.34%	



Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1)					
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	
Sep-00	148	166	89.16%	31.09%	
Oct-00	143	197	72.59%	44.61%	
Nov-00	233	289	80.62%	39.53%	
Dec-00	90	134	67.16%	46.96%	
Jan-01	109	174	62.64%	48.38%	
Feb-01	27	50	54.00%	49.84%	
Mar-01	52	65	80.00%	40.00%	
Apr-01	290	401	72.32%	44.74%	
May-01	240	302	79.47%	40.39%	
Jun-01	462	513	90.06%	29.92%	
Jul-01	457	509	89.78%	30.29%	
Aug-01	858	954	89.94%	30.08%	



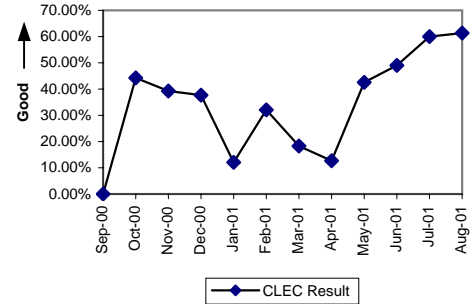
Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2)					
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	
Sep-00	2252	2522	89.29%	30.92%	
Oct-00	3151	3503	89.95%	30.06%	
Nov-00	3041	3719	81.77%	38.61%	
Dec-00	2927	4115	71.13%	45.32%	
Jan-01	1899	2577	73.69%	44.03%	
Feb-01	1453	2037	71.33%	45.22%	
Mar-01	1802	2460	73.25%	44.26%	
Apr-01	1061	1515	70.03%	45.81%	
May-01	1256	1498	83.85%	36.80%	
Jun-01	1187	1282	92.59%	26.19%	
Jul-01	1090	1199	90.91%	28.75%	
Aug-01	1315	1424	92.35%	26.59%	



Checklist #2 - Electronic Flow-through - UNE-P-POTS

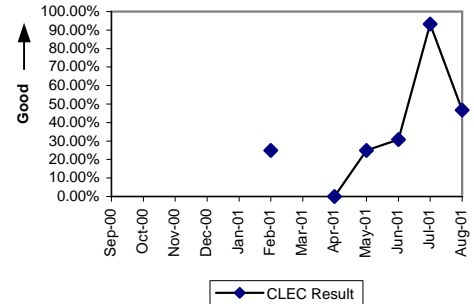
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Sep-00	0	2	0.00%	0.00%
Oct-00	35	79	44.30%	49.67%
Nov-00	138	351	39.32%	48.85%
Dec-00	198	525	37.71%	48.47%
Jan-01	241	2002	12.04%	32.54%
Feb-01	89	278	32.01%	46.65%
Mar-01	60	329	18.24%	38.62%
Apr-01	39	308	12.66%	33.26%
May-01	63	148	42.57%	49.44%
Jun-01	50	102	49.02%	49.99%
Jul-01	81	135	60.00%	48.99%
Aug-01	103	168	61.31%	48.70%



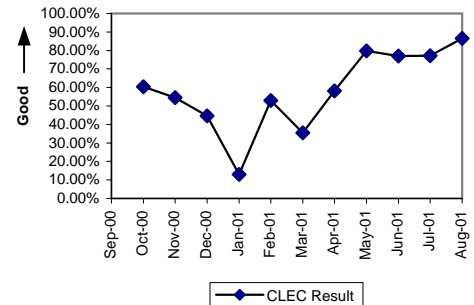
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01	1	4	25.00%	43.30%
Mar-01				
Apr-01	0	1	0.00%	0.00%
May-01	1	4	25.00%	43.30%
Jun-01	4	13	30.77%	46.15%
Jul-01	56	60	93.33%	24.94%
Aug-01	7	15	46.67%	49.89%



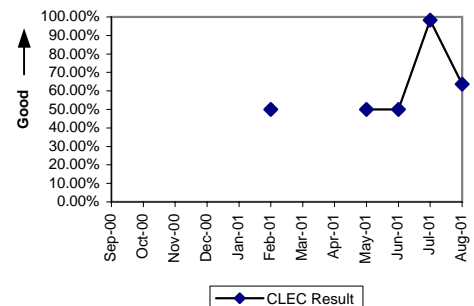
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Sep-00				
Oct-00	35	58	60.34%	48.92%
Nov-00	138	253	54.55%	49.79%
Dec-00	198	444	44.59%	49.71%
Jan-01	241	1853	13.01%	33.64%
Feb-01	89	168	52.98%	49.91%
Mar-01	60	169	35.50%	47.85%
Apr-01	39	67	58.21%	49.32%
May-01	63	79	79.75%	40.19%
Jun-01	50	65	76.92%	42.13%
Jul-01	81	105	77.14%	41.99%
Aug-01	103	119	86.55%	34.11%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2)

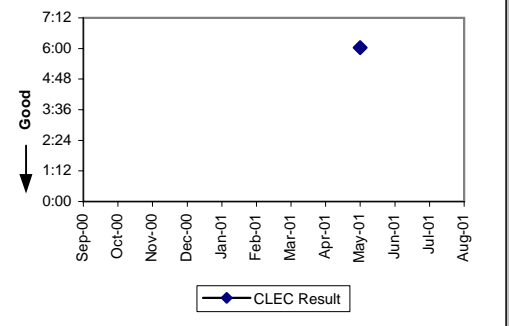
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01	1	2	50.00%	50.00%
Mar-01				
Apr-01				
May-01	1	2	50.00%	50.00%
Jun-01	4	8	50.00%	50.00%
Jul-01	56	57	98.25%	13.13%
Aug-01	7	11	63.64%	48.10%



Checklist #2 - LSR Rejections

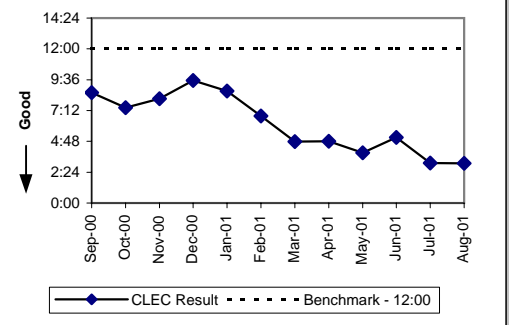
LSR Rejection Notice Interval for IMA (pre-split) (Hours:Minutes) (PO-3)

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00			
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01	6:02	1	6:02
Jun-01			
Jul-01			
Aug-01			



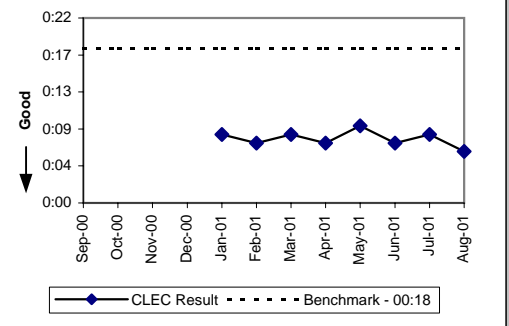
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	10552:24	1227	8:36
Oct-00	10281:08	1386	7:25
Nov-00	10395:02	1279	8:08
Dec-00	12975:10	1360	9:32
Jan-01	10773:25	1237	8:43
Feb-01	5841:10	864	6:46
Mar-01	3813:38	797	4:47
Apr-01	3557:00	738	4:49
May-01	3026:09	772	3:55
Jun-01	3530:51	693	5:06
Jul-01	2203:26	708	3:07
Aug-01	2143:37	695	3:05



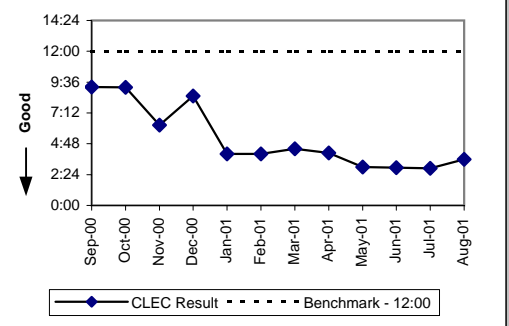
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00			
Oct-00			
Nov-00			
Dec-00			
Jan-01	2378:48	17747	0:08
Feb-01	2148:13	18155	0:07
Mar-01	2440:50	19022	0:08
Apr-01	2602:06	21013	0:07
May-01	3476:22	24033	0:09
Jun-01	2646:25	22269	0:07
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1)

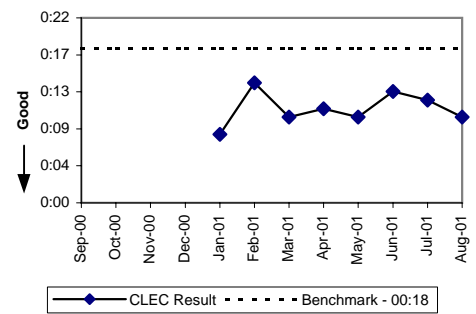
Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	8731:42	947	9:13
Oct-00	7635:32	832	9:11
Nov-00	4629:29	740	6:15
Dec-00	7184:12	843	8:31
Jan-01	2016:33	502	4:01
Feb-01	1521:09	380	4:00
Mar-01	1722:54	392	4:24
Apr-01	1564:57	383	4:05
May-01	976:09	328	2:59
Jun-01	848:17	289	2:56
Jul-01	821:48	285	2:53
Aug-01	1133:32	317	3:35



Checklist #2 - LSR Rejections

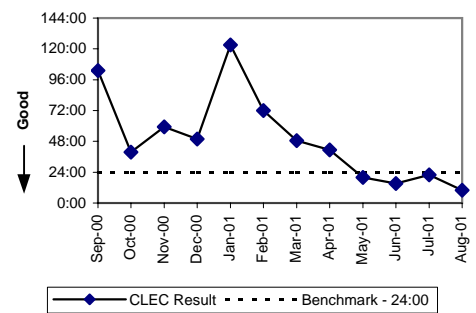
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00			
Oct-00			
Nov-00			
Dec-00			
Jan-01	943:21	7432	0:08
Feb-01	1747:16	7520	0:14
Mar-01	1188:33	7327	0:10
Apr-01	1493:35	8414	0:11
May-01	1564:42	9845	0:10
Jun-01	1628:21	7734	0:13
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10



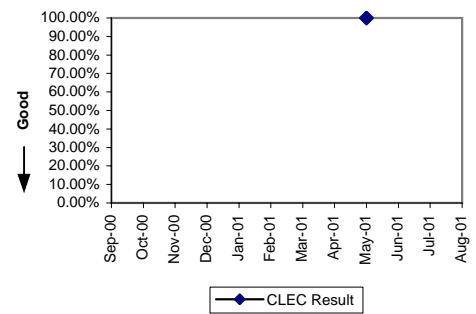
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C)

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	8654:17	84	103:02
Oct-00	4431:51	112	39:34
Nov-00	10422:19	176	59:13
Dec-00	6282:07	126	49:51
Jan-01	19561:06	159	123:02
Feb-01	10504:22	146	71:57
Mar-01	6914:24	142	48:42
Apr-01	5244:00	127	41:17
May-01	3006:37	150	20:03
Jun-01	1795:28	119	15:05
Jul-01	1513:52	69	21:56
Aug-01	1008:02	102	9:53



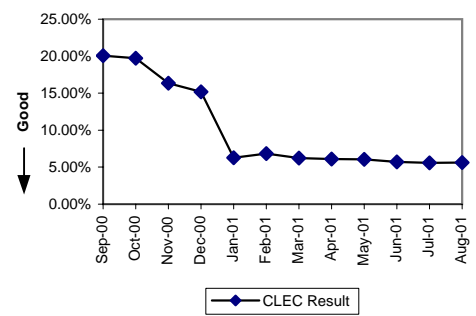
LSRs Rejected for IMA (pre-split) (Percent) (PO-4)

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00			
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01	1	1	100.00%
Jun-01			
Jul-01			
Aug-01			



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1)

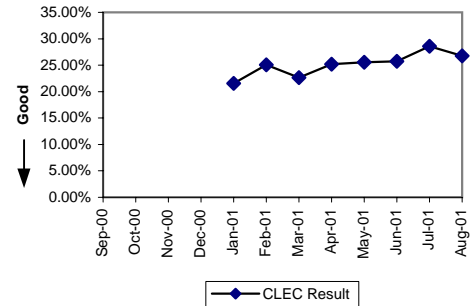
Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	1227	6113	20.07%
Oct-00	1386	7026	19.73%
Nov-00	1279	7825	16.35%
Dec-00	1360	8960	15.18%
Jan-01	5176	82402	6.28%
Feb-01	4942	72394	6.83%
Mar-01	5239	84076	6.23%
Apr-01	5094	83423	6.11%
May-01	5684	94055	6.04%
Jun-01	4947	86450	5.72%
Jul-01	4933	88485	5.58%
Aug-01	5158	91530	5.64%



Checklist #2 - LSR Rejections

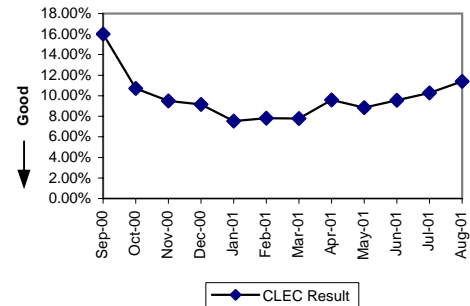
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00			
Oct-00			
Nov-00			
Dec-00			
Jan-01	17747	82402	21.54%
Feb-01	18155	72394	25.08%
Mar-01	19022	84076	22.62%
Apr-01	21013	83423	25.19%
May-01	24033	94055	25.55%
Jun-01	22269	86450	25.76%
Jul-01	25302	88485	28.59%
Aug-01	24519	91530	26.79%



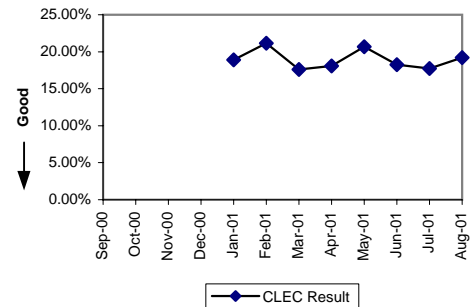
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	947	5921	15.99%
Oct-00	832	7761	10.72%
Nov-00	740	7783	9.51%
Dec-00	843	9206	9.16%
Jan-01	2965	39336	7.54%
Feb-01	2779	35580	7.81%
Mar-01	3242	41598	7.79%
Apr-01	4462	46545	9.59%
May-01	4212	47633	8.84%
Jun-01	4046	42364	9.55%
Jul-01	4528	44111	10.27%
Aug-01	6185	54234	11.40%



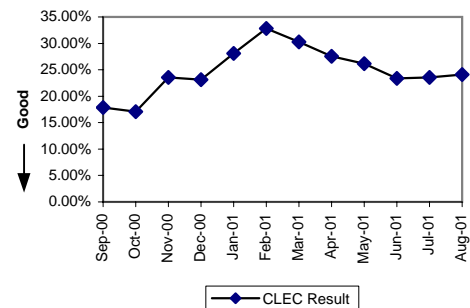
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00			
Oct-00			
Nov-00			
Dec-00			
Jan-01	7432	39336	18.89%
Feb-01	7520	35580	21.14%
Mar-01	7327	41598	17.61%
Apr-01	8414	46545	18.08%
May-01	9845	47633	20.67%
Jun-01	7734	42364	18.26%
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%



LSRs Rejected for Manual and IIS (Percent) (PO-4C)

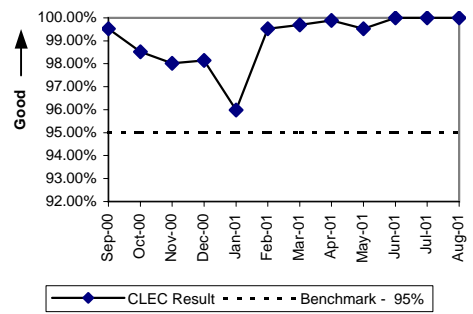
Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	84	470	17.87%
Oct-00	112	657	17.05%
Nov-00	176	747	23.56%
Dec-00	126	545	23.12%
Jan-01	159	566	28.09%
Feb-01	146	445	32.81%
Mar-01	142	469	30.28%
Apr-01	127	461	27.55%
May-01	150	574	26.13%
Jun-01	119	509	23.38%
Jul-01	69	293	23.55%
Aug-01	102	423	24.11%



Checklist #2 - Firm Order Confirmations - Resale

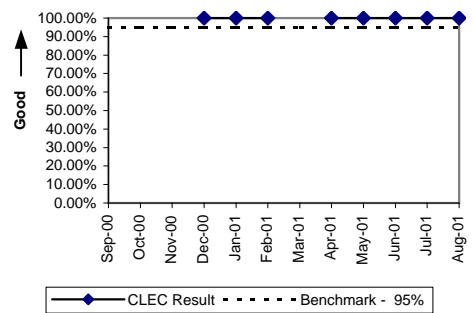
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	623	626	99.52%
Oct-00	535	543	98.53%
Nov-00	1284	1310	98.02%
Dec-00	1539	1568	98.15%
Jan-01	2131	2220	95.99%
Feb-01	1065	1070	99.53%
Mar-01	1946	1952	99.69%
Apr-01	1778	1780	99.89%
May-01	1279	1285	99.53%
Jun-01	1255	1255	100.00%
Jul-01	1859	1859	100.00%
Aug-01	1548	1548	100.00%



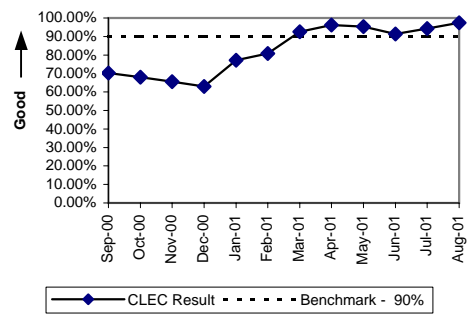
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00			
Oct-00			
Nov-00			
Dec-00	8	8	100.00%
Jan-01	2	2	100.00%
Feb-01	6	6	100.00%
Mar-01			
Apr-01	1	1	100.00%
May-01	3	3	100.00%
Jun-01	7	7	100.00%
Jul-01	87	87	100.00%
Aug-01	132	132	100.00%



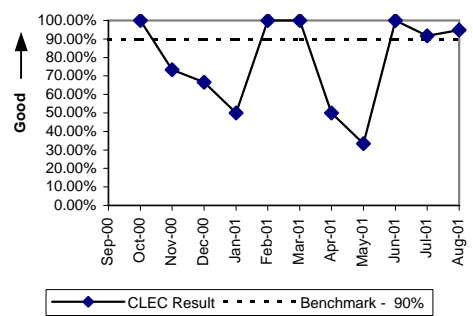
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	793	1128	70.30%
Oct-00	878	1292	67.96%
Nov-00	1272	1941	65.53%
Dec-00	1999	3171	63.04%
Jan-01	3618	4684	77.24%
Feb-01	1609	1993	80.73%
Mar-01	2417	2611	92.57%
Apr-01	2353	2446	96.20%
May-01	1505	1580	95.25%
Jun-01	1193	1307	91.28%
Jul-01	1471	1560	94.29%
Aug-01	1572	1613	97.46%



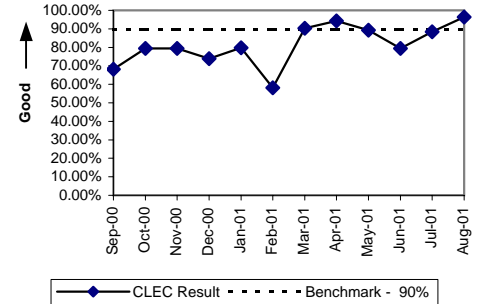
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00			
Oct-00	2	2	100.00%
Nov-00	11	15	73.33%
Dec-00	4	6	66.67%
Jan-01	1	2	50.00%
Feb-01	5	5	100.00%
Mar-01	2	2	100.00%
Apr-01	1	2	50.00%
May-01	1	3	33.33%
Jun-01	11	11	100.00%
Jul-01	66	72	91.67%
Aug-01	234	247	94.74%



Checklist #2 - Firm Order Confirmations - Resale

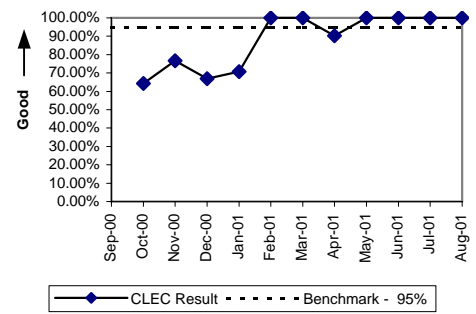
FOCs on Time for Manual (Percent) (PO-5C -(a))			
Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	216	317	68.14%
Oct-00	365	460	79.35%
Nov-00	401	505	79.41%
Dec-00	234	317	73.82%
Jan-01	245	307	79.80%
Feb-01	111	191	58.12%
Mar-01	168	186	90.32%
Apr-01	230	244	94.26%
May-01	277	310	89.35%
Jun-01	27	34	79.41%
Jul-01	138	156	88.46%
Aug-01	212	220	96.36%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

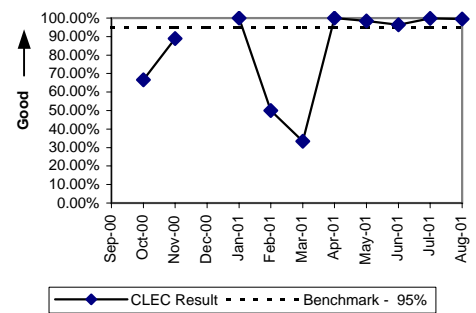
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00			
Oct-00	9	14	64.29%
Nov-00	69	90	76.67%
Dec-00	83	124	66.94%
Jan-01	58	82	70.73%
Feb-01	26	26	100.00%
Mar-01	29	29	100.00%
Apr-01	37	41	90.24%
May-01	143	143	100.00%
Jun-01	155	155	100.00%
Jul-01	355	355	100.00%
Aug-01	303	303	100.00%



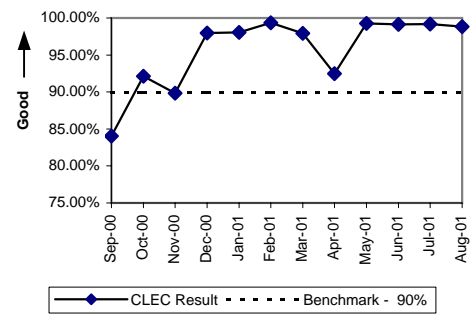
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00			
Oct-00	2	3	66.67%
Nov-00	8	9	88.89%
Dec-00			
Jan-01	5	5	100.00%
Feb-01	1	2	50.00%
Mar-01	1	3	33.33%
Apr-01	17	17	100.00%
May-01	132	134	98.51%
Jun-01	259	269	96.28%
Jul-01	465	466	99.79%
Aug-01	168	169	99.41%



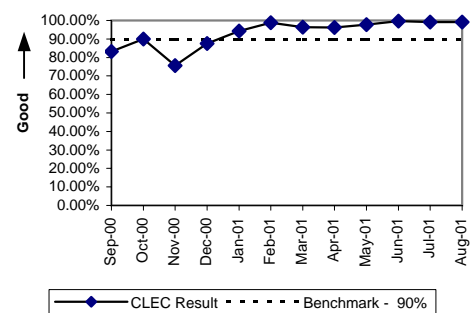
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	874	1040	84.04%
Oct-00	1183	1284	92.13%
Nov-00	1097	1221	89.84%
Dec-00	1112	1135	97.97%
Jan-01	1550	1581	98.04%
Feb-01	1188	1196	99.33%
Mar-01	1180	1205	97.93%
Apr-01	1510	1633	92.47%
May-01	1648	1660	99.28%
Jun-01	1378	1390	99.14%
Jul-01	1465	1477	99.19%
Aug-01	1290	1305	98.85%



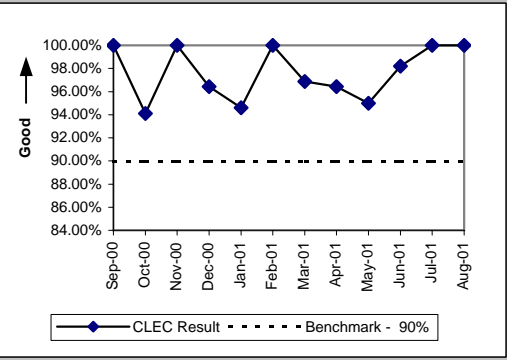
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	394	473	83.30%
Oct-00	379	421	90.02%
Nov-00	180	238	75.63%
Dec-00	177	202	87.62%
Jan-01	310	329	94.22%
Feb-01	477	483	98.76%
Mar-01	431	447	96.42%
Apr-01	667	693	96.25%
May-01	839	858	97.79%
Jun-01	517	519	99.61%
Jul-01	635	641	99.06%
Aug-01	479	483	99.17%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

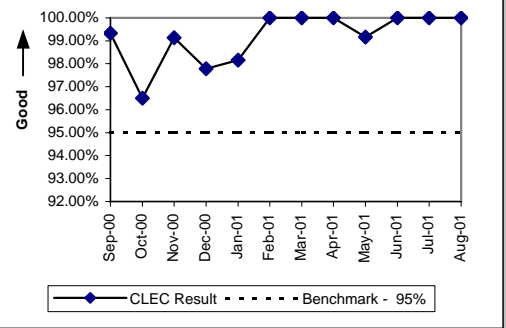
FOCs on Time for Manual (Percent) (PO-5C -(b))			
Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	6	6	100.00%
Oct-00	16	17	94.12%
Nov-00	9	9	100.00%
Dec-00	27	28	96.43%
Jan-01	35	37	94.59%
Feb-01	35	35	100.00%
Mar-01	62	64	96.88%
Apr-01	27	28	96.43%
May-01	38	40	95.00%
Jun-01	55	56	98.21%
Jul-01	25	25	100.00%
Aug-01	23	23	100.00%



Checklist #2 - Firm Order Confirmations - LNP

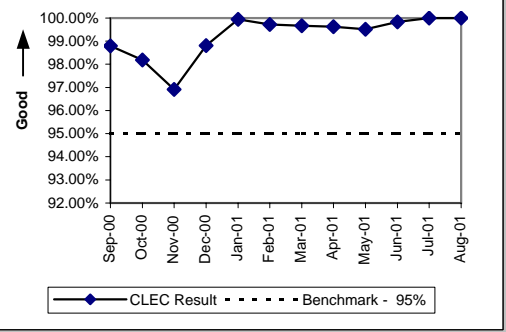
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	147	148	99.32%
Oct-00	138	143	96.50%
Nov-00	231	233	99.14%
Dec-00	88	90	97.78%
Jan-01	107	109	98.17%
Feb-01	27	27	100.00%
Mar-01	52	52	100.00%
Apr-01	290	290	100.00%
May-01	238	240	99.17%
Jun-01	462	462	100.00%
Jul-01	457	457	100.00%
Aug-01	858	858	100.00%



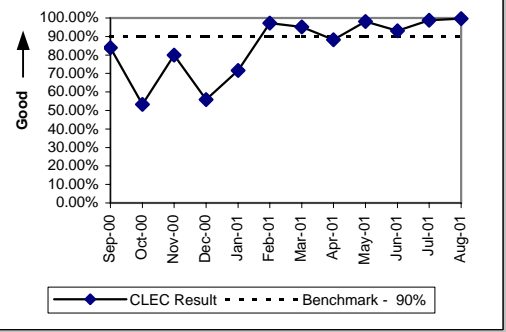
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	2225	2252	98.80%
Oct-00	3094	3151	98.19%
Nov-00	2947	3041	96.91%
Dec-00	2892	2927	98.80%
Jan-01	1898	1899	99.95%
Feb-01	1449	1453	99.72%
Mar-01	1796	1802	99.67%
Apr-01	1057	1061	99.62%
May-01	1250	1256	99.52%
Jun-01	1185	1187	99.83%
Jul-01	1090	1090	100.00%
Aug-01	1315	1315	100.00%



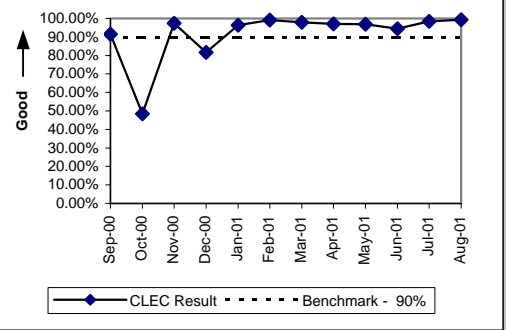
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	234	279	83.87%
Oct-00	296	555	53.33%
Nov-00	424	530	80.00%
Dec-00	174	311	55.95%
Jan-01	348	486	71.60%
Feb-01	362	372	97.31%
Mar-01	297	312	95.19%
Apr-01	415	470	88.30%
May-01	400	408	98.04%
Jun-01	414	445	93.03%
Jul-01	468	474	98.73%
Aug-01	694	697	99.57%



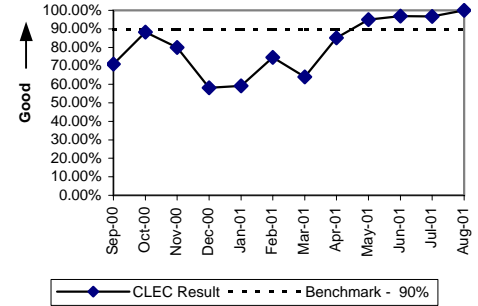
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	1516	1657	91.49%
Oct-00	1277	2639	48.39%
Nov-00	2860	2937	97.38%
Dec-00	3369	4128	81.61%
Jan-01	1898	1971	96.30%
Feb-01	1702	1718	99.07%
Mar-01	2114	2158	97.96%
Apr-01	1383	1425	97.05%
May-01	917	947	96.83%
Jun-01	714	756	94.44%
Jul-01	660	671	98.36%
Aug-01	731	736	99.32%



Checklist #2 - Firm Order Confirmations - LNP

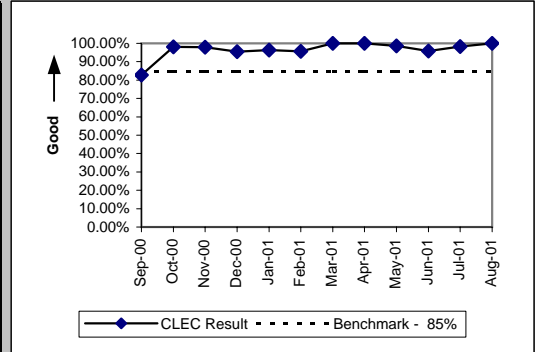
FOCs on Time for Manual (Percent) (PO-5C -(c))				
Date	CLEC Num	CLEC Denom	CLEC Result	
Sep-00	39	55	70.91%	
Oct-00	45	51	88.24%	
Nov-00	36	45	80.00%	
Dec-00	32	55	58.18%	
Jan-01	29	49	59.18%	
Feb-01	38	51	74.51%	
Mar-01	32	50	64.00%	
Apr-01	40	47	85.11%	
May-01	56	59	94.92%	
Jun-01	31	32	96.88%	
Jul-01	29	30	96.67%	
Aug-01	67	67	100.00%	



Checklist #2 - Firm Order Confirmations - LIS

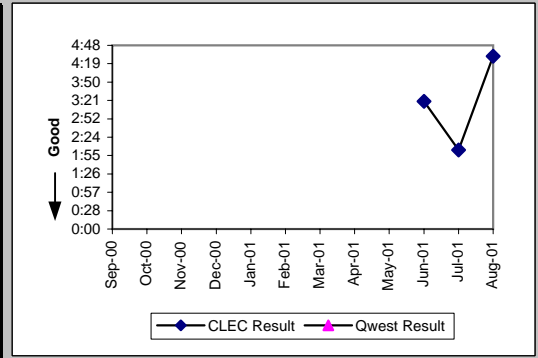
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5 D)

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	43	52	82.69%
Oct-00	104	106	98.11%
Nov-00	45	46	97.83%
Dec-00	85	89	95.51%
Jan-01	107	111	96.40%
Feb-01	132	138	95.65%
Mar-01	85	85	100.00%
Apr-01	64	64	100.00%
May-01	67	68	98.53%
Jun-01	68	71	95.77%
Jul-01	118	120	98.33%
Aug-01	139	139	100.00%

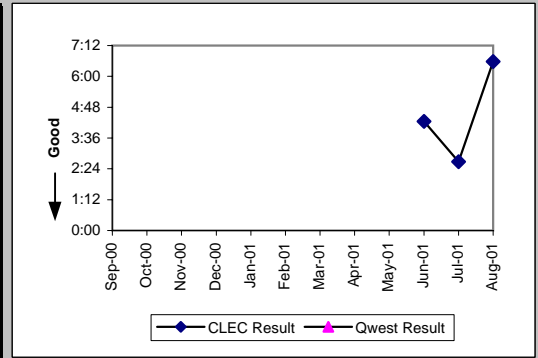


Checklist #2 - Completion Notifications

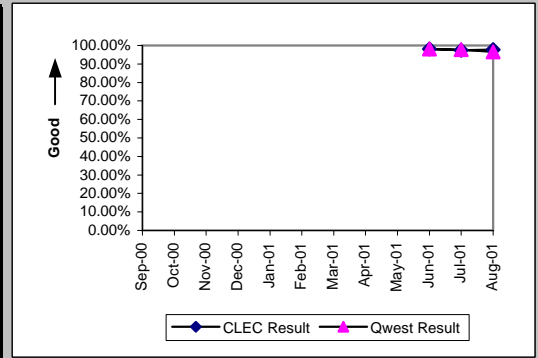
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	13065:16	3918	3:20	12:28					
Jul-01	9666:28	4696	2:04	4:57					
Aug-01	25917:46	5749	4:31	28:31					



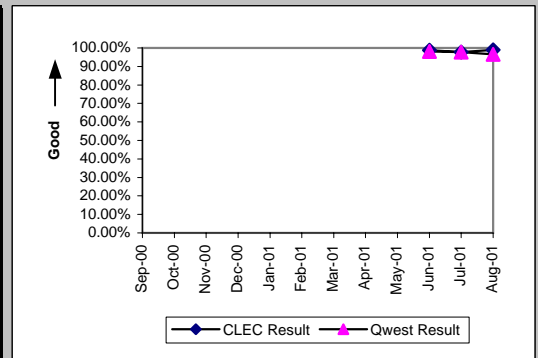
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	7942:22	1866	4:15	18:36					
Jul-01	5845:49	2184	2:41	12:16					
Aug-01	19904:22	3026	6:35	36:26					



Billing Completion Notification Timeliness (Percent) (PO-7A .C)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	7245	7383	98.13%	13.54%	383146	390317	98.16%	0.2	-0.88
Jul-01	7292	7491	97.34%	16.08%	362406	370450	97.83%	2.85	0.73
Aug-01	7369	7536	97.78%	14.72%	416226	431381	96.49%	-6.06	-4.69

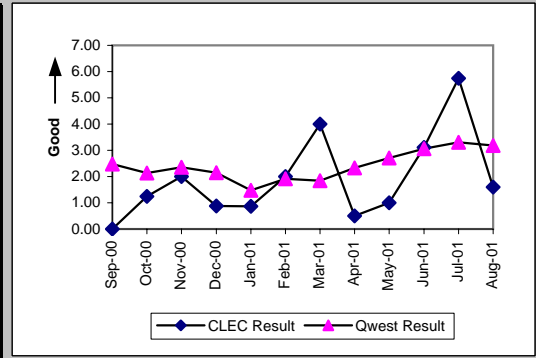


Billing Completion Notification Timeliness (Percent) (PO-7B .C)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	3510	3550	98.87%	10.55%	383146	390317	98.16%	-3.14	-2.91
Jul-01	3880	3969	97.76%	14.81%	362406	370450	97.83%	0.31	-0.81
Aug-01	4811	4862	98.95%	10.19%	416226	431381	96.49%	-9.28	-6.64

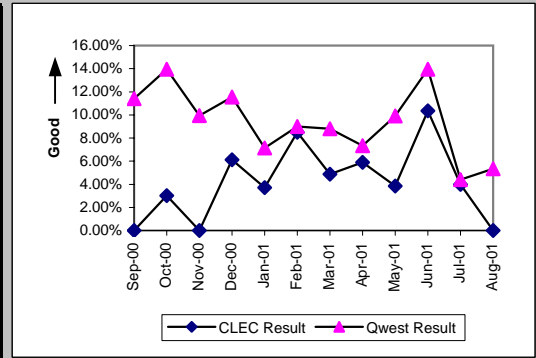


Checklist #2 - Jeopardy Notifications - Non-Designed Services

Jeopardy Notice Interval (Average Days) (PO-8 A)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0	1	0.00		2232	905	2.47	0.32	-0.81
Oct-00	5	4	1.25	1.50	2376	1113	2.13	0.25	-0.85
Nov-00	6	3	2.00	3.46	1570	668	2.35	0.12	-0.93
Dec-00	7	8	0.88	1.36	1361	632	2.15	0.64	-0.61
Jan-01	6	7	0.86	1.21	780	527	1.48	0.21	-0.87
Feb-01	30	15	2.00	2.36	893	465	1.92	-0.04	-1.03
Mar-01	12	3	4.00	2.00	880	477	1.84	-1.16	-1.7
Apr-01	3	6	0.50	0.84	935	402	2.33	1.28	-0.22
May-01	4	4	1.00	1.41	1276	471	2.71	1.02	-0.38
Jun-01	28	9	3.11	4.81	2118	693	3.06	-0.04	-1.02
Jul-01	23	4	5.75	7.54	1573	476	3.30	-0.93	-1.56
Aug-01	8	5	1.60	2.61	1668	524	3.18	0.75	-0.54

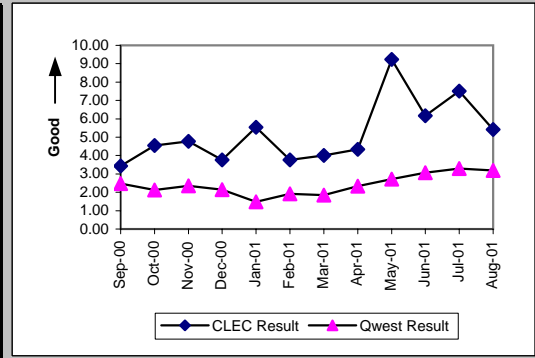


Timely Jeopardy Notices (Percent) (PO-9 A)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0	36	0.00%	0.00%	258	2261	11.41%	2	0.22
Oct-00	1	33	3.03%	17.14%	320	2293	13.96%	1.73	0.05
Nov-00	0	44	0.00%	0.00%	189	1903	9.93%	2.01	0.22
Dec-00	3	49	6.12%	23.97%	203	1759	11.54%	1.17	-0.29
Jan-01	2	54	3.70%	18.89%	141	1971	7.15%	0.96	-0.42
Feb-01	4	47	8.51%	27.90%	142	1577	9.00%	0.19	-0.88
Mar-01	2	41	4.88%	21.54%	169	1917	8.82%	0.92	-0.44
Apr-01	2	34	5.88%	23.53%	118	1611	7.32%	0.37	-0.77
May-01	1	26	3.85%	19.23%	167	1686	9.91%	1.07	-0.35
Jun-01	3	29	10.34%	30.45%	210	1505	13.95%	0.6	-0.64
Jul-01	3	75	4.00%	19.60%	240	5453	4.40%	0.21	-0.87
Aug-01	0	60	0.00%	0.00%	269	5038	5.34%	1.76	0.07

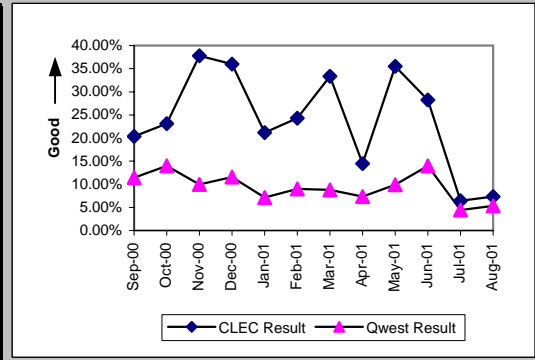


Checklist #2 - Jeopardy Notifications - Unbundled Loops

Jeopardy Notice Interval (Average Days) (PO-8 B)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	456	133	3.43	4.03	2232	905	2.47	-1.34	-1.81
Oct-00	920	202	4.55	4.17	2376	1113	2.13	-4.51	-3.74
Nov-00	898	188	4.78	4.72	1570	668	2.35	-5.74	-4.49
Dec-00	585	155	3.77	3.26	1361	632	2.15	-3.24	-2.97
Jan-01	698	126	5.54	11.36	780	527	1.48	-11.39	-7.93
Feb-01	415	110	3.77	3.53	893	465	1.92	-2.52	-2.53
Mar-01	461	115	4.01	5.19	880	477	1.84	-6.49	-4.94
Apr-01	277	64	4.33	4.96	935	402	2.33	-1.51	-1.92
May-01	656	71	9.24	15.73	1276	471	2.71	-9.91	-7.02
Jun-01	419	68	6.16	4.64	2118	693	3.06	-5.31	-4.23
Jul-01	308	41	7.51	6.05	1573	476	3.30	-4.91	-3.99
Aug-01	379	70	5.41	4.47	1668	524	3.18	-3.14	-2.91

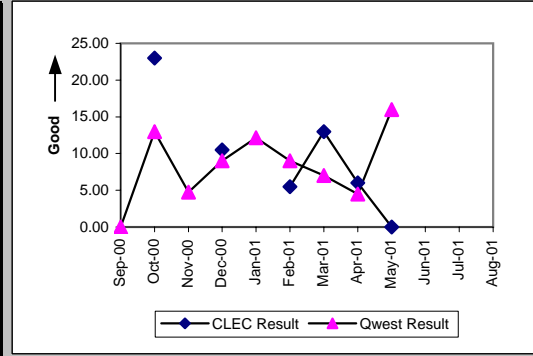


Timely Jeopardy Notices (Percent) (PO-9 B)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	57	280	20.36%	40.27%	258	2261	11.41%	-4.44	-3.7
Oct-00	85	368	23.10%	42.15%	320	2293	13.96%	-4.7	-3.86
Nov-00	82	217	37.79%	48.49%	189	1903	9.93%	-13	-8.9
Dec-00	76	211	36.02%	48.01%	203	1759	11.54%	-10.52	-7.39
Jan-01	59	279	21.15%	40.84%	141	1971	7.15%	-8.49	-6.16
Feb-01	62	255	24.31%	42.90%	142	1577	9.00%	-7.92	-5.82
Mar-01	71	213	33.33%	47.14%	169	1917	8.82%	-11.97	-8.28
Apr-01	30	207	14.49%	35.20%	118	1611	7.32%	-3.73	-3.27
May-01	44	124	35.48%	47.85%	167	1686	9.91%	-9.2	-6.59
Jun-01	26	92	28.26%	45.03%	210	1505	13.95%	-3.84	-3.34
Jul-01	32	499	6.41%	24.50%	240	5453	4.40%	-2.1	-2.27
Aug-01	42	574	7.32%	26.04%	269	5038	5.34%	-2	-2.21

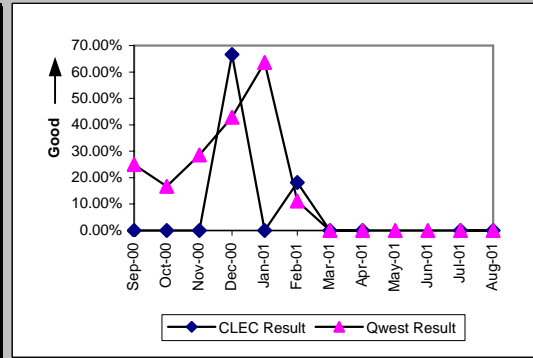


Checklist #2 - Jeopardy Notifications - LIS

Jeopardy Notice Interval (Average Days) (PO-8 C)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					0	3	0.00		
Oct-00	23	1	23.00		13	1	13.00		
Nov-00					19	4	4.75		
Dec-00	21	2	10.50		36	4	9.00		
Jan-01					85	7	12.14		
Feb-01	11	2	5.50	3.54	9	1	9.00		
Mar-01	13	1	13.00		7	1	7.00		
Apr-01	12	2	6.00	0.00	9	2	4.50	-0.24	-1.14
May-01	0	2	0.00	0.00	16	1	16.00		
Jun-01									
Jul-01									
Aug-01									

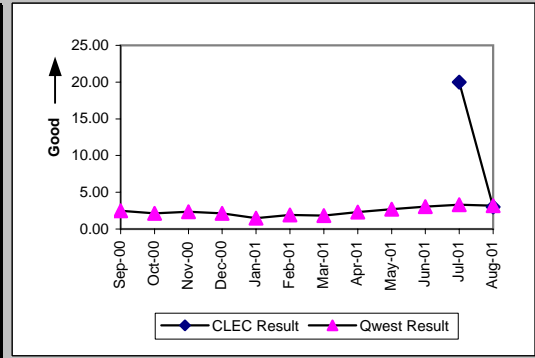


Timely Jeopardy Notices (Percent) (PO-9 C)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0	1	0.00%		1	4	25.00%		
Oct-00	0	1	0.00%		1	6	16.67%		
Nov-00	0	1	0.00%		2	7	28.57%		
Dec-00	2	3	66.67%		3	7	42.86%		
Jan-01	0	1	0.00%		7	11	63.64%		
Feb-01	2	11	18.18%	38.57%	1	9	11.11%	-0.5	-1.3
Mar-01	0	8	0.00%	0.00%	0	4	0.00%	N/A	N/A
Apr-01	0	2	0.00%	0.00%	0	4	0.00%	N/A	N/A
May-01					0	2	0.00%		
Jun-01					0	4	0.00%		
Jul-01	0	91	0.00%	0.00%	0	32	0.00%	N/A	N/A
Aug-01	0	19	0.00%	0.00%	0	39	0.00%	N/A	N/A

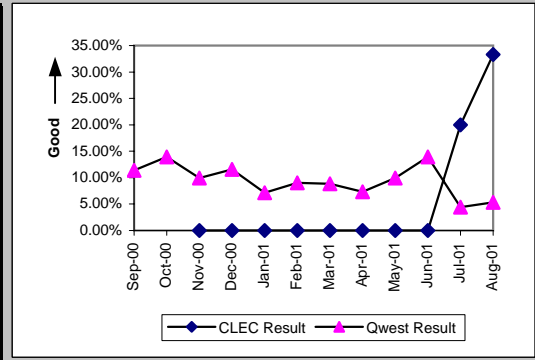


Checklist #2 - Jeopardy Notifications - UNE-P-POTS

Jeopardy Notice Interval (Average Days) (PO-8 D)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					2232	905	2.47		
Oct-00					2376	1113	2.13		
Nov-00					1570	668	2.35		
Dec-00					1361	632	2.15		
Jan-01					780	527	1.48		
Feb-01					893	465	1.92		
Mar-01					880	477	1.84		
Apr-01					935	402	2.33		
May-01					1276	471	2.71		
Jun-01					2118	693	3.06		
Jul-01	20	1	20.00		1573	476	3.30	-3.17	-2.93
Aug-01	3	1	3.00		1668	524	3.18	-0.75	-1.46



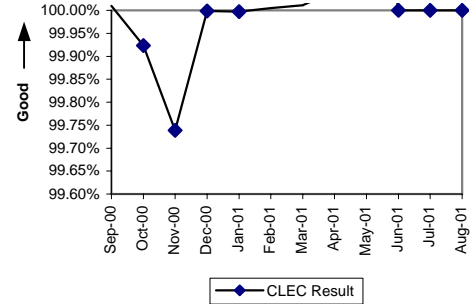
Timely Jeopardy Notices (Percent) (PO-9 D)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					258	2261	11.41%		
Oct-00					320	2293	13.96%		
Nov-00	0	3	0.00%	0.00%	189	1903	9.93%	0.62	-0.63
Dec-00	0	6	0.00%	0.00%	203	1759	11.54%	1.06	-0.36
Jan-01	0	18	0.00%	0.00%	141	1971	7.15%	1.12	-0.32
Feb-01	0	12	0.00%	0.00%	142	1577	9.00%	1.33	-0.19
Mar-01	0	7	0.00%	0.00%	169	1917	8.82%	1.17	-0.29
Apr-01	0	5	0.00%	0.00%	118	1611	7.32%	0.48	-0.71
May-01	0	4	0.00%	0.00%	167	1686	9.91%	0.41	-0.75
Jun-01	0	2	0.00%	0.00%	210	1505	13.95%	0.65	-0.61
Jul-01	1	5	20.00%	40.00%	240	5453	4.40%	-1.7	-2.03
Aug-01	1	3	33.33%	47.14%	269	5038	5.34%	-2.16	-2.31



Checklist #2 - LSR Accountability

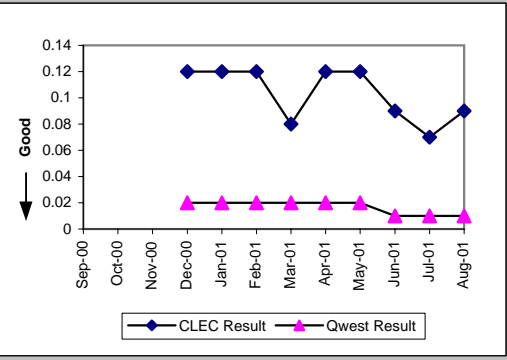
LSR Accountability (Percent) (PO-10)

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	71163	71156	100.01%
Oct-00	62732	62780	99.92%
Nov-00	67495	67672	99.74%
Dec-00	66217	66218	100.00%
Jan-01	71131	71133	100.00%
Feb-01	59506	59503	100.01%
Mar-01	69728	69720	100.01%
Apr-01	61799	61773	100.04%
May-01	76780	76408	100.49%
Jun-01	78870	78870	100.00%
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%



Checklist #2 - Due Date Changes - Resale

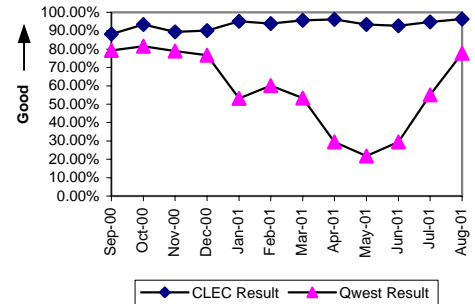
Number of Due Date Changes per Order (Average Days) (PO-15)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00	795	6488	0.12	0.43	2872	183411	0.02	51.54	30.34
Jan-01	1008	8500	0.12	0.42	3517	213764	0.02	57.12	33.73
Feb-01	901	7653	0.12	0.44	2971	195936	0.02	58.86	34.79
Mar-01	627	7424	0.08	0.36	3454	218702	0.02	37.47	21.78
Apr-01	840	7120	0.12	0.45	3662	211197	0.02	50.28	29.57
May-01	744	6074	0.12	0.44	3103	201148	0.02	52.23	30.75
Jun-01	703	7442	0.09	0.38	2797	221832	0.01	50.43	29.66
Jul-01	675	9033	0.07	0.35	2791	206253	0.01	39.94	23.28
Aug-01	611	7085	0.09	0.37	2400	215728	0.01	48.65	28.58



Checklist #2 - Access To Centers

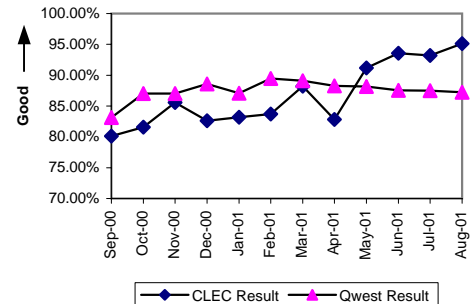
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Sep-00	33028	37491	88.10%	564924	713021	79.23%
Oct-00	39199	41959	93.42%	637165	781936	81.49%
Nov-00	36956	41366	89.34%	569814	721788	78.94%
Dec-00	40597	45116	89.98%	524430	683959	76.68%
Jan-01	39890	41921	95.16%	2006486	3773669	53.17%
Feb-01	31767	33822	93.92%	1855201	3088364	60.07%
Mar-01	34908	36514	95.60%	1831158	3429437	53.40%
Apr-01	32572	33858	96.20%	1099092	3732735	29.44%
May-01	34650	37124	93.34%	905550	4171326	21.71%
Jun-01	33539	36214	92.61%	1213127	4112797	29.50%
Jul-01	30685	32351	94.85%	2197349	3992969	55.03%
Aug-01	33965	35271	96.30%	3292289	4238018	77.68%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2)

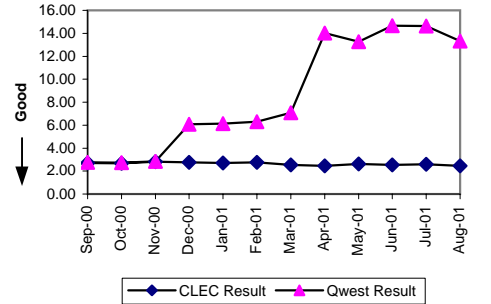
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Sep-00	17089	21334	80.10%	173973	209252	83.14%
Oct-00	18536	22723	81.57%	197045	226444	87.02%
Nov-00	18667	21817	85.56%	171690	197287	87.03%
Dec-00	16559	20047	82.60%	145584	164372	88.57%
Jan-01	19111	22979	83.17%	754367	866186	87.09%
Feb-01	18378	21962	83.68%	644068	719729	89.49%
Mar-01	21997	24934	88.22%	718741	806886	89.08%
Apr-01	18724	22611	82.81%	724314	820411	88.29%
May-01	22991	25211	91.19%	747817	848094	88.18%
Jun-01	25944	27731	93.56%	775975	886147	87.57%
Jul-01	29571	31724	93.21%	700466	800726	87.48%
Aug-01	28285	29740	95.11%	642249	736282	87.23%



Checklist #2 - Billing

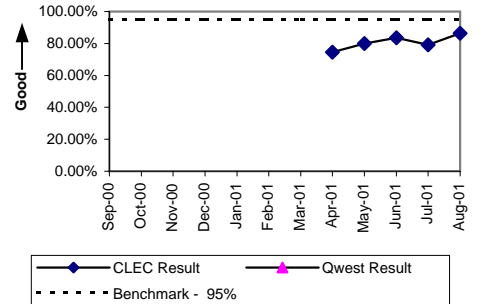
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Sep-00	522366.86	193892	2.69	38837405.48	14020724	2.77
Oct-00	523000.51	195040	2.68	37888624.1	13827965	2.74
Nov-00	650387.48	230408	2.82	39502986.45	13860697	2.85
Dec-00	1138296	412544	2.76	110393300	18188697	6.07
Jan-01	2162288	803114	2.69	117825522	19265703	6.12
Feb-01	3281728	1191781	2.75	105448664	16721767	6.31
Mar-01	3417987	1347374	2.54	92384378	13039657	7.08
Apr-01	3085806	1265783	2.44	64070148	4573208	14.01
May-01	3352945	1285589	2.61	70592400	5323699	13.26
Jun-01	2857825	1131285	2.53	73558960	5022583	14.65
Jul-01	2693763	1046118	2.58	73053374	4993327	14.63
Aug-01	2694000	1100939	2.45	69228700	5195084	13.33



Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B)

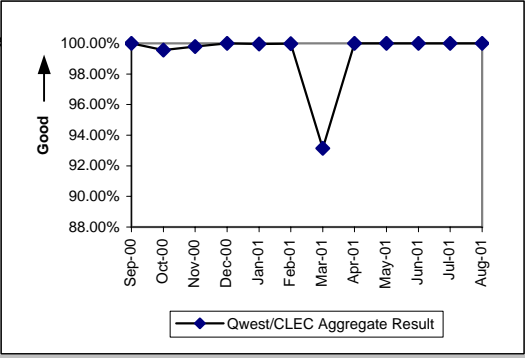
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Sep-00						
Oct-00						
Nov-00						
Dec-00						
Jan-01						
Feb-01						
Mar-01						
Apr-01	7485429	10053039	74.46%			
May-01	6907685	8642915	79.92%			
Jun-01	6782617	8124359	83.48%			
Jul-01	4868884	6154181	79.12%			
Aug-01	2934905	3399682	86.33%			



Checklist #2 - Billing

Invoices Delivered within 10 Days (Percent) All (BI-2)

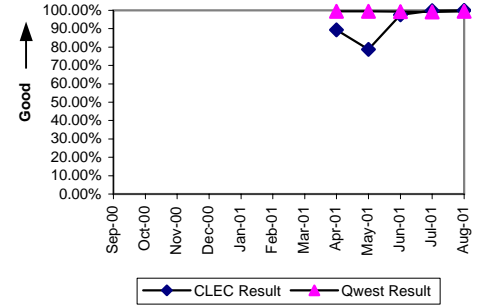
Date	Qwest/CLEC Aggregate	Qwest/CLEC Aggregate	Qwest/CLEC Aggregate
Sep-00	45004	45005	100.00%
Oct-00	51643	51866	99.57%
Nov-00	43909	43998	99.80%
Dec-00	46639	46639	100.00%
Jan-01	36682	36699	99.95%
Feb-01	37232	37240	99.98%
Mar-01	36109	38764	93.15%
Apr-01	38209	38209	100.00%
May-01	37104	37105	100.00%
Jun-01	36900	36900	100.00%
Jul-01	37106	37106	100.00%
Aug-01	37799	37799	100.00%



Checklist #2 - Billing

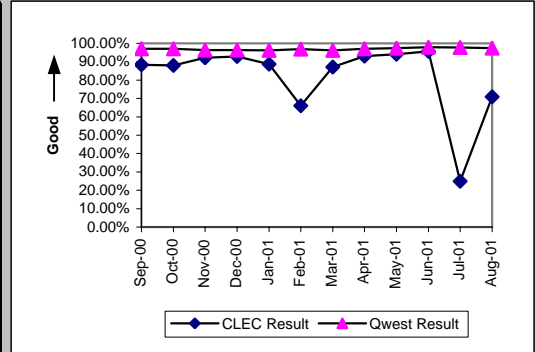
Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01	2844112.8	3184769.6	89.30%	30.91%	104421237	105015592	99.43%	2374.2	1442.41
May-01	2581231.9	3281032.9	78.67%	40.96%	104371202	104988639	99.41%	4838.37	2940.52
Jun-01	3211227	3292455	97.53%	15.51%	103804105	104559803	99.28%	367.91	222.68
Jul-01	5002097.2	5006690.5	99.91%	3.03%	103734485	104611287	99.16%	-178.96	-109.8
Aug-01	4624443.4	4627230.8	99.94%	2.45%	105126945	105752712	99.41%	-145.91	-89.71



Checklist #2 - Billing

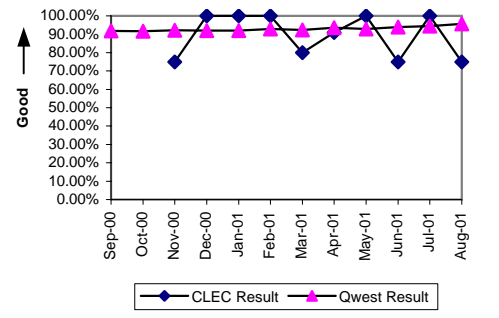
Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	8711.64	9868.64	88.28%		429182.72	441909.72	97.12%		
Oct-00	10232.94	11631.94	87.97%		439582.36	452664.36	97.11%		
Nov-00	13454.63	14603.63	92.13%		437323.41	453890.41	96.35%		
Dec-00	19045.91	20517.17	92.83%		449430.32	466117.32	96.42%		
Jan-01	18222.62	20554.62	88.65%		352327.63	366511.63	96.13%		
Feb-01	19121	28992	65.95%	47.39%	470895	486379	96.82%	290.8	175.79
Mar-01	14541	16677	87.19%	33.42%	380271	395688	96.10%	58.26	34.42
Apr-01	18157	19532	92.96%	25.58%	433119	446369	97.03%	32.82	18.95
May-01	18487	19634	94.16%	23.45%	408437	419741	97.31%	26.64	15.2
Jun-01	15017	15704	95.63%	20.45%	420651	429984	97.83%	18.62	10.32
Jul-01	14344	57671	24.87%	43.23%	459221	469708	97.77%	1118.21	678.82
Aug-01	15247	21493	70.94%	45.40%	364867	374878	97.33%	233.38	140.89



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

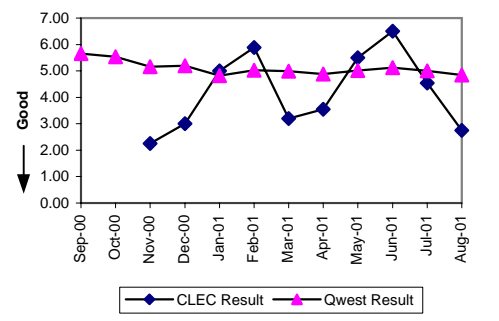
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				16949	18476	91.74%		
Oct-00				17532	19127	91.66%		
Nov-00	3	4	75.00%	15146	16441	92.12%	3.72	1.26
Dec-00	2	2	100.00%	13721	14925	91.93%	-0.42	-1.25
Jan-01	1	1	100.00%	14903	16206	91.96%	-0.3	-1.18
Feb-01	9	9	100.00%	13541	14578	92.89%	-0.83	-1.5
Mar-01	4	5	80.00%	15175	16427	92.38%	7.94	3.83
Apr-01	10	11	90.91%	14394	15395	93.50%	0.06	-0.97
May-01	2	2	100.00%	14538	15652	92.88%	-0.39	-1.24
Jun-01	3	4	75.00%	15566	16577	93.90%	7.94	3.83
Jul-01	12	12	100.00%	16379	17360	94.35%	-0.85	-1.52
Aug-01	6	8	75.00%	18755	19625	95.57%	7.94	3.83



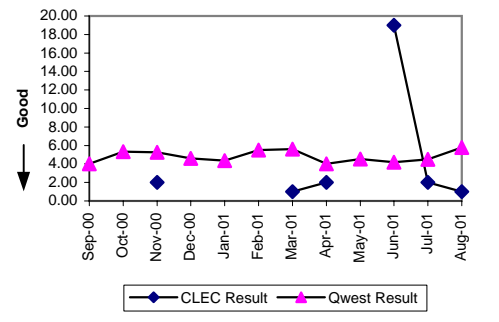
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				104390	18464	5.65		
Oct-00				105779	19119	5.53		
Nov-00	9	4	2.25	84785	16434	5.16	-0.74	-1.45
Dec-00	6	2	3.00	77517	14914	5.20	-0.41	-1.25
Jan-01	5	1	5.00	78078	16206	4.82	0.67	-0.6
Feb-01	53	9	5.89	73241	14576	5.02	0.76	-0.54
Mar-01	16	5	3.20	82003	16423	4.99	-0.6	-1.36
Apr-01	39	11	3.55	75151	15395	4.88	-0.69	-1.42
May-01	11	2	5.50	78481	15650	5.01	0.59	-0.64
Jun-01	26	4	6.50	84811	16575	5.12	0.89	-0.46
Jul-01	59	13	4.54	88247	17643	5.00	-0.3	-1.18
Aug-01	22	8	2.75	96187	19864	4.84	-1.02	-1.62



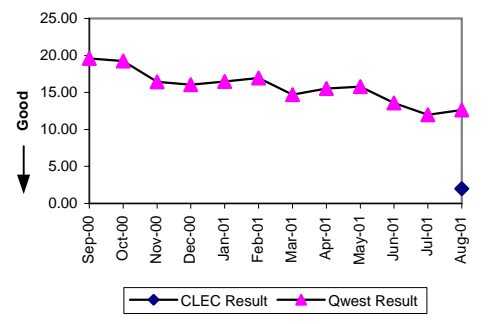
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				2410	598	4.03		
Oct-00				2784	523	5.32		
Nov-00	2	1	2.00	2640	503	5.25	-0.24	-1.15
Dec-00				1960	426	4.60		
Jan-01				2263	518	4.37		
Feb-01				1889	344	5.49		
Mar-01	1	1	1.00	2702	482	5.61	-0.34	-1.21
Apr-01	2	1	2.00	1807	450	4.02	-0.31	-1.19
May-01				2436	537	4.54		
Jun-01	19	1	19.00	2132	510	4.18	1.77	0.08
Jul-01	2	1	2.00	3671	816	4.50	-0.31	-1.19
Aug-01	1	1	1.00	3646	631	5.78	-0.42	-1.25



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

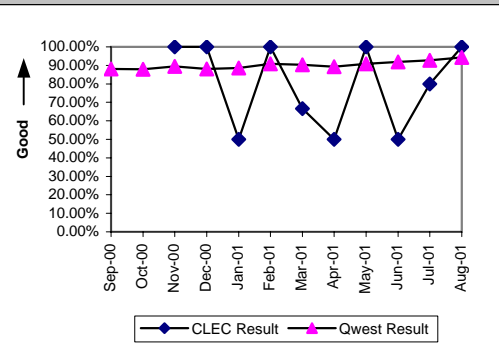
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				18199	929	19.59		
Oct-00				20622	1072	19.24		
Nov-00				13012	792	16.43		
Dec-00				12491	778	16.06		
Jan-01				12952	785	16.50		
Feb-01				11749	693	16.95		
Mar-01				11317	770	14.70		
Apr-01				8562	551	15.54		
May-01				9098	577	15.77		
Jun-01				6808	501	13.59		
Jul-01				5369	448	11.98		
Aug-01	2	1	2.00	6099	483	12.63	-0.86	-1.52



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

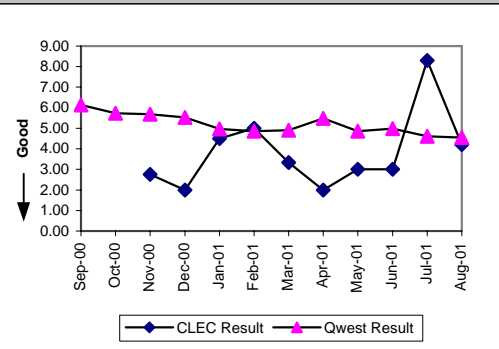
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				2258	2563	88.10%		
Oct-00				2267	2577	87.97%		
Nov-00	4	4	100.00%	2061	2305	89.41%	-0.69	-1.42
Dec-00	2	2	100.00%	1805	2050	88.05%	-0.52	-1.32
Jan-01	2	4	50.00%	2102	2374	88.54%	7.94	3.83
Feb-01	4	4	100.00%	1953	2149	90.88%	-0.63	-1.38
Mar-01	2	3	66.67%	2087	2311	90.31%	7.94	3.83
Apr-01	1	2	50.00%	2028	2273	89.22%	7.94	3.83
May-01	1	1	100.00%	2227	2454	90.75%	-0.32	-1.19
Jun-01	1	2	50.00%	2219	2416	91.85%	7.94	3.83
Jul-01	8	10	80.00%	2374	2560	92.73%	7.94	3.83
Aug-01	10	10	100.00%	2651	2811	94.31%	-0.78	-1.47



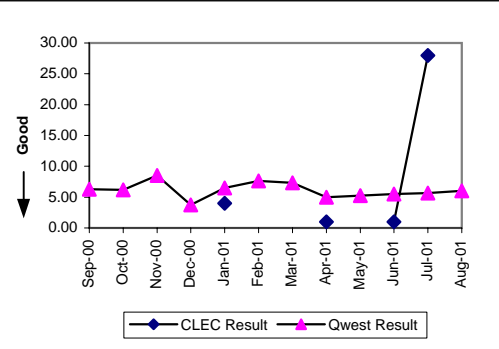
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				15711	2563	6.13		
Oct-00				14771	2577	5.73		
Nov-00	11	4	2.75	13090	2305	5.68	-0.54	-1.33
Dec-00	4	2	2.00	11346	2050	5.53	-0.51	-1.31
Jan-01	18	4	4.50	11768	2374	4.96	-0.11	-1.07
Feb-01	20	4	5.00	10450	2149	4.86	0.59	-0.64
Mar-01	10	3	3.33	11357	2311	4.91	-0.36	-1.22
Apr-01	4	2	2.00	12458	2273	5.48	-0.43	-1.26
May-01	3	1	3.00	11921	2454	4.86	-0.25	-1.15
Jun-01	6	2	3.00	12031	2416	4.98	-0.37	-1.22
Jul-01	83	10	8.30	12021	2609	4.61	1.7	0.03
Aug-01	42	10	4.20	12930	2841	4.55	-0.17	-1.11



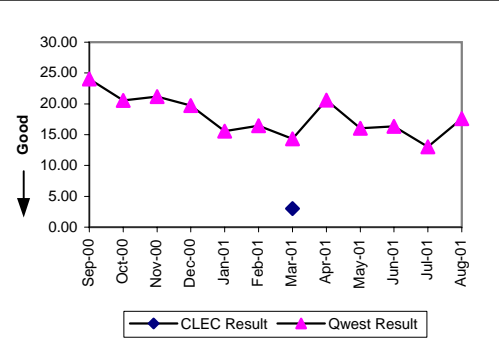
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				539	86	6.27		
Oct-00				419	68	6.16		
Nov-00				408	48	8.50		
Dec-00				214	57	3.75		
Jan-01	8	2	4.00	462	71	6.51	-0.27	-1.17
Feb-01				344	45	7.64		
Mar-01				352	48	7.33		
Apr-01	1	1	1.00	390	78	5.00	-0.38	-1.23
May-01				377	72	5.24		
Jun-01	1	1	1.00	356	65	5.48	-0.42	-1.26
Jul-01	56	2	28.00	768	136	5.65	1.93	0.17
Aug-01				570	95	6.00		



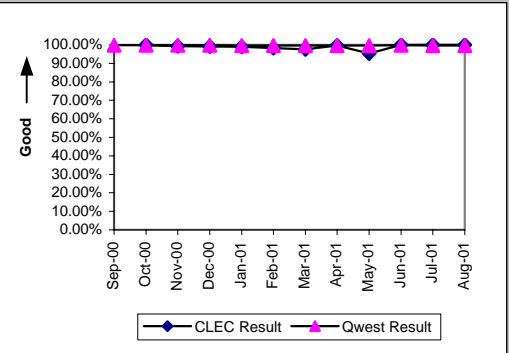
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				5266	219	24.05		
Oct-00				4979	242	20.57		
Nov-00				4149	196	21.17		
Dec-00				3710	188	19.73		
Jan-01				3127	201	15.56		
Feb-01				2486	151	16.46		
Mar-01	3	1	3.00	2520	176	14.32	-0.69	-1.42
Apr-01				3444	167	20.62		
May-01				2487	155	16.05		
Jun-01				2157	132	16.34		
Jul-01				1292	99	13.05		
Aug-01				1669	95	17.57		

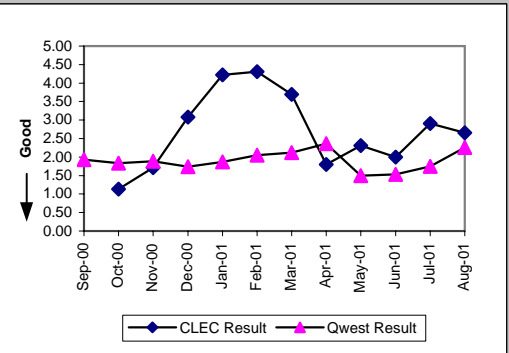


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

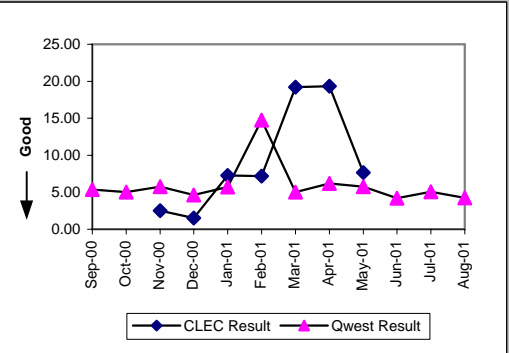
Installation Commitments Met (Percent) (OP-3) -- No Dispatches								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				165045	165454	99.75%		
Oct-00	62	62	100.00%	177012	177383	99.79%	-0.36	-1.22
Nov-00	310	312	99.36%	152271	152625	99.77%	2.51	0.53
Dec-00	686	692	99.13%	138658	138957	99.78%	3.69	1.24
Jan-01	1452	1468	98.91%	131291	131677	99.71%	5.62	2.41
Feb-01	710	722	98.34%	120075	120411	99.72%	7.02	3.27
Mar-01	200	205	97.56%	141046	141483	99.69%	7.94	3.83
Apr-01	964	967	99.69%	134769	135131	99.73%	0.25	-0.85
May-01	83	87	95.40%	126020	126359	99.73%	7.94	3.83
Jun-01	42	42	100.00%	140619	140909	99.79%	-0.29	-1.18
Jul-01	125	125	100.00%	87542	87841	99.66%	-0.65	-1.4
Aug-01	33	33	100.00%	33617	33750	99.61%	-0.36	-1.22



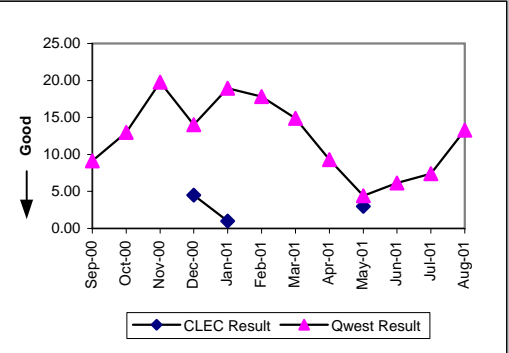
Installation Interval (Average Days) (OP-4) -- No Dispatches								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				319387	165454	1.93		
Oct-00	70	62	1.13	323789	177383	1.83	-2.34	-2.42
Nov-00	534	312	1.71	287941	152624	1.89	-1.17	-1.71
Dec-00	2133	692	3.08	241112	138957	1.74	16.25	8.88
Jan-01	6197	1468	4.22	245803	131677	1.87	40.45	23.59
Feb-01	3114	722	4.31	246890	120411	2.05	24.31	13.78
Mar-01	756	205	3.69	300187	141483	2.12	9.86	5
Apr-01	1741	967	1.80	318657	135131	2.36	-6.78	-5.12
May-01	187	81	2.31	173408	115368	1.50	3.72	1.26
Jun-01	78	39	2.00	187672	122855	1.53	2.23	0.35
Jul-01	355	122	2.91	128865	73768	1.75	9.43	4.73
Aug-01	85	32	2.66	60014	26607	2.26	1.64	-0.01



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) -- No Dispatches								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				2016	377	5.35		
Oct-00				1740	346	5.03		
Nov-00	5	2	2.50	1855	323	5.74	-0.16	-1.1
Dec-00	6	4	1.50	1262	272	4.64	-0.81	-1.49
Jan-01	109	15	7.27	2083	366	5.69	0.68	-0.59
Feb-01	86	12	7.17	4799	325	14.77	-1.75	-2.06
Mar-01	96	5	19.20	2156	429	5.03	2.75	0.67
Apr-01	58	3	19.33	2066	334	6.19	1.87	0.13
May-01	23	3	7.67	1808	315	5.74	0.85	-0.48
Jun-01				1184	283	4.18		
Jul-01				2760	546	5.05		
Aug-01				1031	243	4.24		

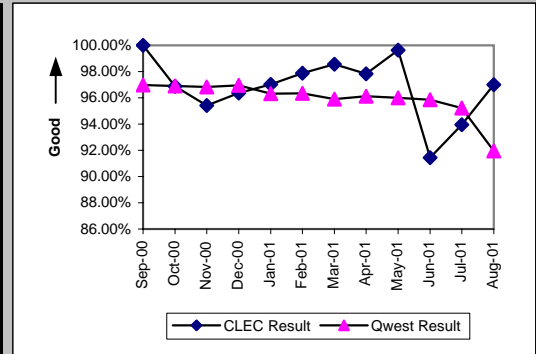


Delayed Days for Facility Reasons (Average Days) (OP-6B) -- No Dispatches								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				292	32	9.12		
Oct-00				324	25	12.96		
Nov-00				613	31	19.77		
Dec-00	9	2	4.50	378	27	14.00	-0.68	-1.41
Jan-01	1	1	1.00	379	20	18.95	-0.58	-1.35
Feb-01				196	11	17.82		
Mar-01				119	8	14.88		
Apr-01				260	28	9.29		
May-01	3	1	3.00	106	24	4.42	-0.36	-1.22
Jun-01				43	7	6.14		
Jul-01				96	13	7.38		
Aug-01				93	7	13.29		

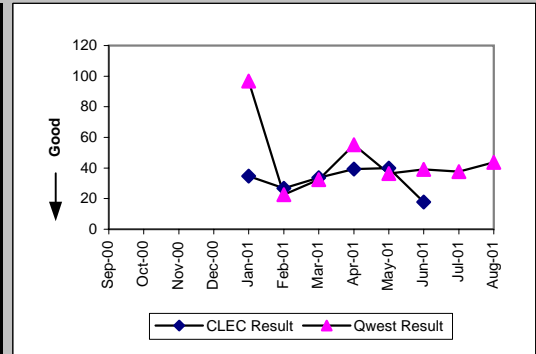


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

New Service Installation Quality (Percent) (OP-5)								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00	1	1	100.00%	185213	190993	96.97%	-0.18	-1.11
Oct-00	31	32	96.88%	190854	196965	96.90%	0.01	-1.02
Nov-00	187	196	95.41%	183004	188973	96.84%	1.15	-0.31
Dec-00	504	523	96.37%	161761	166832	96.96%	0.79	-0.52
Jan-01	1073	1106	97.02%	150391	156124	96.33%	-1.21	-1.74
Feb-01	1101	1125	97.87%	141193	146539	96.35%	-2.7	-2.64
Mar-01	480	487	98.56%	145428	151623	95.91%	-2.95	-2.79
Apr-01	589	602	97.84%	153455	159653	96.12%	-2.18	-2.33
May-01	535	537	99.63%	145725	151785	96.01%	-4.28	-3.6
Jun-01	64	70	91.43%	149043	155500	95.85%	1.85	2.47
Jul-01	93	99	93.94%	129344	135827	95.23%	0.6	-0.68
Aug-01	97	100	97.00%	75827	82465	91.95%	-1.85	-2.13



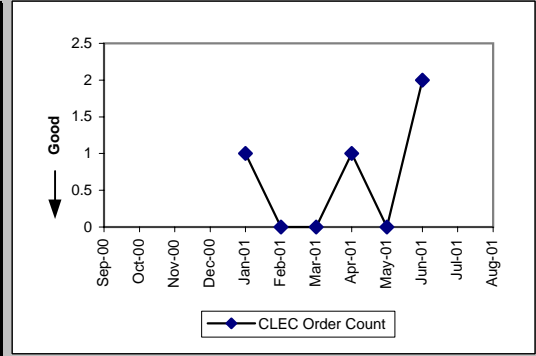
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00								
Oct-00								
Nov-00								
Dec-00								
Jan-01	208	6	34.67	107461	1111	96.72	-1.89	-2.15
Feb-01	161	6	26.83	30802	1359	22.67	0.59	-0.64
Mar-01	168	5	33.60	50864	1571	32.38	0.15	-0.91
Apr-01	236	6	39.33	111674	2023	55.20	-0.66	-1.4
May-01	120	3	40.00	53635	1472	36.44	0.26	-0.84
Jun-01	53	3	17.67	66270	1695	39.10	-0.79	-1.48
Jul-01				43818	1166	37.58		
Aug-01				54758	1255	43.63		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B)

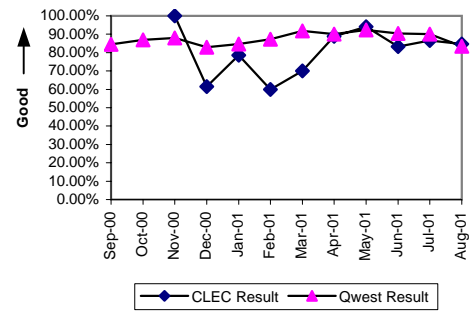
Date	CLEC Order Count
Sep-00	
Oct-00	
Nov-00	
Dec-00	
Jan-01	1
Feb-01	0
Mar-01	0
Apr-01	1
May-01	0
Jun-01	2
Jul-01	
Aug-01	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

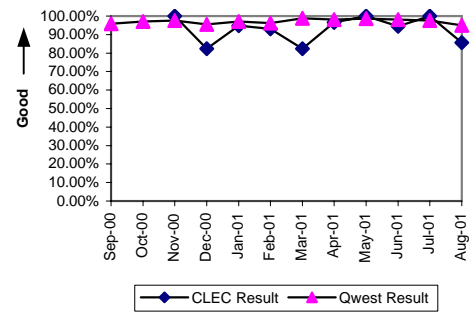
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				12294	14554	84.47%		
Oct-00				13553	15589	86.94%		
Nov-00	3	3	100.00%	13539	15387	87.99%	-0.64	-1.39
Dec-00	8	13	61.54%	11832	14261	82.97%	6.59	3
Jan-01	11	14	78.57%	13531	15975	84.70%	0.4	-0.76
Feb-01	15	25	60.00%	11363	13009	87.35%	7.94	3.83
Mar-01	7	10	70.00%	12665	13782	91.90%	7.94	3.83
Apr-01	16	18	88.89%	11688	12978	90.06%	0.12	-0.93
May-01	16	17	94.12%	12427	13451	92.39%	-0.27	-1.16
Jun-01	10	12	83.33%	13205	14607	90.40%	0.53	-0.68
Jul-01	13	15	86.67%	11349	12591	90.14%	0.63	-0.62
Aug-01	11	13	84.62%	12331	14775	83.46%	-0.11	-1.07



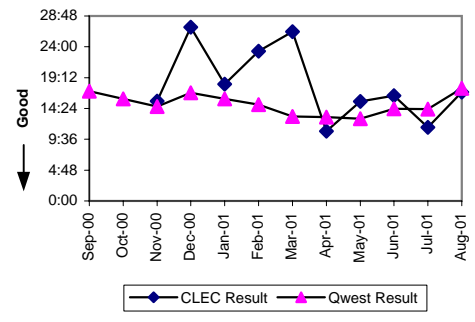
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				20564	21452	95.86%		
Oct-00				21943	22607	97.06%		
Nov-00	4	4	100.00%	20230	20738	97.55%	-0.32	-1.19
Dec-00	14	17	82.35%	18376	19258	95.42%	3.72	1.26
Jan-01	18	19	94.74%	20974	21611	97.05%	-0.17	-1.1
Feb-01	27	29	93.10%	17386	18064	96.25%	0.44	-0.73
Mar-01	14	17	82.35%	18774	19007	98.77%	7.94	3.83
Apr-01	28	29	96.55%	17151	17471	98.17%	-0.19	-1.12
May-01	22	22	100.00%	18030	18290	98.58%	-0.56	-1.34
Jun-01	17	18	94.44%	19085	19450	98.12%	7.94	3.83
Jul-01	21	21	100.00%	16926	17358	97.51%	-0.73	-1.44
Aug-01	12	14	85.71%	19062	20076	94.95%	7.94	3.83



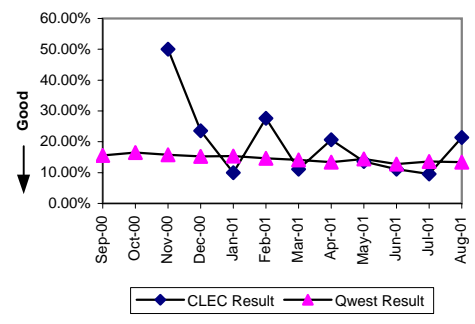
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				366754:06	21452	17:06		
Oct-00				359385:09	22607	15:54		
Nov-00	62:14	4	15:34	305310:48	20738	14:43	0.1	-0.94
Dec-00	459:28	17	27:02	324636:30	19258	16:51	2.14	0.3
Jan-01	345:42	19	18:12	343413:41	21611	15:53	0.76	-0.54
Feb-01	675:47	29	23:18	271176:23	18064	15:01	2.17	0.32
Mar-01	448:30	17	26:23	250042:09	19007	13:09	2.58	0.57
Apr-01	314:31	29	10:51	228032:35	17471	13:03	-0.85	-1.52
May-01	341:13	22	15:31	233941:04	18290	12:47	1.14	-0.31
Jun-01	295:30	18	16:25	279144:54	19450	14:21	0.85	-0.48
Jul-01	240:47	21	11:28	248597:19	17358	14:19	-0.79	-1.48
Aug-01	237:10	14	16:56	351871:34	20076	17:32	-0.11	-1.07



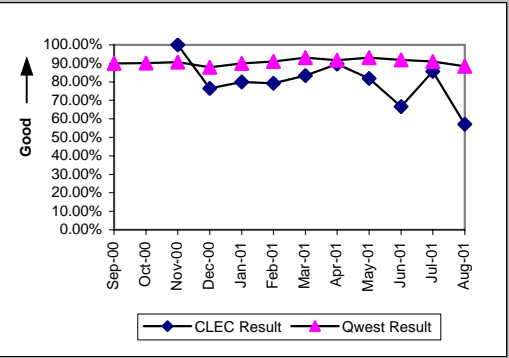
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				3337	21452	15.56%		
Oct-00				3860	23453	16.46%		
Nov-00	2	4	50.00%	3397	21496	15.80%	1.48	-0.1
Dec-00	4	17	23.53%	3052	20002	15.26%	0.91	-0.45
Jan-01	2	20	10.00%	3436	22359	15.37%	-0.67	-1.4
Feb-01	8	29	27.59%	2738	18654	14.68%	1.81	0.1
Mar-01	2	18	11.11%	2776	19663	14.12%	-0.37	-1.22
Apr-01	6	29	20.69%	2424	18049	13.43%	1.11	-0.33
May-01	3	22	13.64%	2727	18939	14.40%	-0.1	-1.06
Jun-01	2	18	11.11%	2581	20154	12.81%	-0.22	-1.13
Jul-01	2	21	9.52%	2449	18016	13.59%	-0.54	-1.33
Aug-01	3	14	21.43%	2785	20719	13.44%	0.85	-0.48

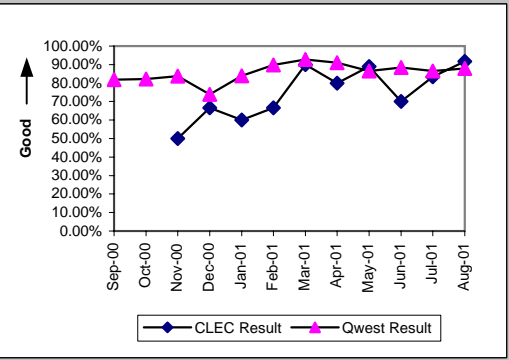


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

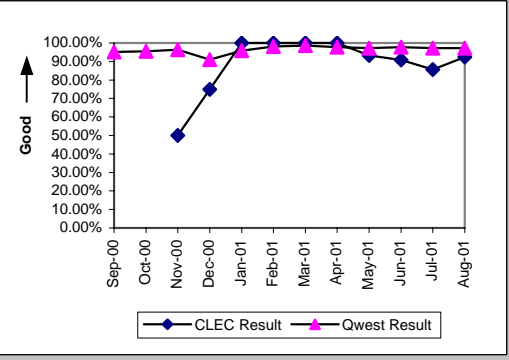
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				19303	21452	89.98%		
Oct-00				21160	23453	90.22%		
Nov-00	4	4	100.00%	19501	21496	90.72%	-0.64	-1.39
Dec-00	13	17	76.47%	17582	20002	87.90%	1.3	-0.21
Jan-01	16	20	80.00%	20111	22359	89.95%	1.36	-0.17
Feb-01	23	29	79.31%	16979	18654	91.02%	7.94	3.83
Mar-01	15	18	83.33%	18314	19663	93.14%	7.94	3.83
Apr-01	26	29	89.66%	16554	18049	91.72%	0.54	-0.67
May-01	18	22	81.82%	17622	18939	93.05%	7.94	3.83
Jun-01	12	18	66.67%	18498	20154	91.78%	7.94	3.83
Jul-01	18	21	85.71%	16399	18016	91.02%	1.09	-0.34
Aug-01	8	14	57.14%	18320	20719	88.42%	7.94	3.83



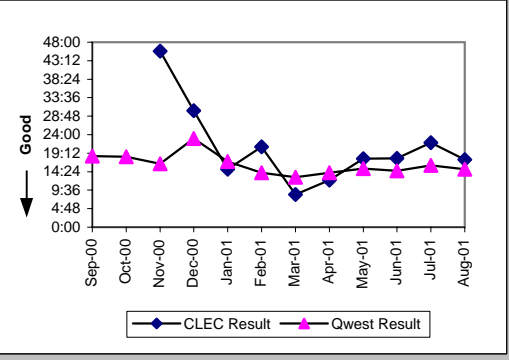
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				2365	2887	81.92%		
Oct-00				2267	2759	82.17%		
Nov-00	1	2	50.00%	2232	2664	83.78%	8.21	3.99
Dec-00	2	3	66.67%	2042	2762	73.93%	0.24	-0.85
Jan-01	3	5	60.00%	2266	2702	83.86%	7.94	3.83
Feb-01	8	12	66.67%	1816	2024	89.72%	7.94	3.83
Mar-01	9	10	90.00%	2519	2718	92.68%	0.08	-0.95
Apr-01	8	10	80.00%	2206	2424	91.01%	3.53	1.14
May-01	8	9	88.89%	2255	2605	86.56%	-0.2	-1.12
Jun-01	7	10	70.00%	2426	2743	88.44%	7.94	3.83
Jul-01	5	6	83.33%	2301	2661	86.47%	0.21	-0.87
Aug-01	11	12	91.67%	2394	2723	87.92%	-0.4	-1.24



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				4191	4407	95.10%		
Oct-00				4049	4240	95.50%		
Nov-00	1	2	50.00%	3600	3739	96.28%	3.72	1.26
Dec-00	3	4	75.00%	3564	3918	90.96%	3.72	1.26
Jan-01	6	6	100.00%	3818	3983	95.86%	-0.51	-1.31
Feb-01	12	12	100.00%	2884	2940	98.10%	-0.48	-1.29
Mar-01	12	12	100.00%	3792	3843	98.67%	-0.4	-1.24
Apr-01	13	13	100.00%	3312	3387	97.79%	-0.54	-1.33
May-01	14	15	93.33%	3580	3684	97.18%	3.61	1.19
Jun-01	10	11	90.91%	3701	3788	97.70%	7.94	3.83
Jul-01	6	7	85.71%	3644	3751	97.15%	7.94	3.83
Aug-01	12	13	92.31%	3866	3978	97.18%	7.09	3.31



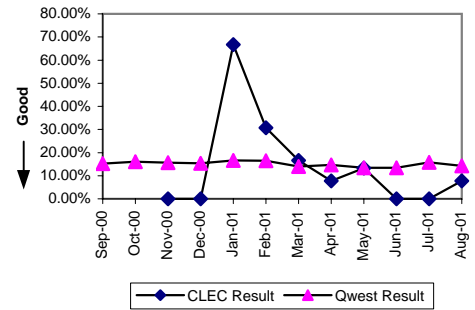
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				81283:22	4407	18:27		
Oct-00				77374:30	4240	18:15		
Nov-00	91:15	2	45:38	61559:32	3739	16:28	2.46	0.5
Dec-00	120:51	4	30:13	90028:36	3918	22:59	0.49	-0.7
Jan-01	90:12	6	15:02	67627:28	3983	16:59	-0.3	-1.18
Feb-01	249:42	12	20:49	41581:50	2940	14:09	1.79	0.09
Mar-01	101:32	12	8:28	49877:06	3843	12:59	-1.31	-1.79
Apr-01	158:19	13	12:11	47679:11	3387	14:05	-0.54	-1.33
May-01	265:55	15	17:44	56049:06	3684	15:13	0.86	-0.48
Jun-01	196:08	11	17:50	55342:23	3788	14:37	0.91	-0.45
Jul-01	153:31	7	21:56	60222:50	3751	16:03	1.14	-0.31
Aug-01	227:40	13	17:31	59876:12	3978	15:03	0.66	-0.6



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

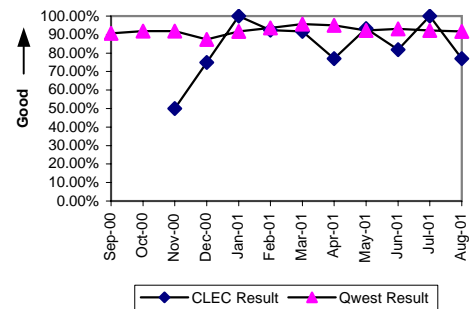
Repair Repeat Report Rate (Percent) (MR-7) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				668	4407	15.16%		
Oct-00				693	4333	15.99%		
Nov-00	0	2	0.00%	597	3814	15.65%	-0.61	-1.37
Dec-00	0	4	0.00%	616	4019	15.33%	-0.85	-1.52
Jan-01	4	6	66.67%	676	4078	16.58%	2.62	0.6
Feb-01	4	13	30.77%	491	2990	16.42%	1.29	-0.22
Mar-01	2	12	16.67%	546	3918	13.94%	0.32	-0.8
Apr-01	1	13	7.69%	510	3465	14.72%	-0.71	-1.43
May-01	2	15	13.33%	505	3756	13.45%	-0.01	-1.01
Jun-01	0	11	0.00%	519	3860	13.45%	-1.31	-1.79
Jul-01	0	7	0.00%	603	3825	15.76%	-1.14	-1.7
Aug-01	1	13	7.69%	577	4057	14.22%	-0.67	-1.41



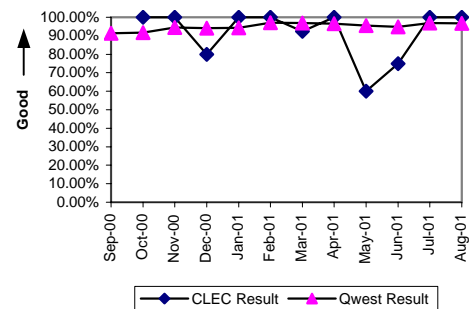
Repair Appointments Met (Percent) (MR-9) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				3996	4407	90.67%		
Oct-00				3979	4333	91.83%		
Nov-00	1	2	50.00%	3505	3814	91.90%	3.72	1.26
Dec-00	3	4	75.00%	3508	4019	87.29%	0.12	-0.93
Jan-01	6	6	100.00%	3736	4078	91.61%	-0.74	-1.45
Feb-01	12	13	92.31%	2797	2990	93.55%	0.2	-0.88
Mar-01	11	12	91.67%	3751	3918	95.74%	0.17	-0.9
Apr-01	10	13	76.92%	3289	3465	94.92%	7.94	3.83
May-01	14	15	93.33%	3462	3756	92.17%	-0.17	-1.1
Jun-01	9	11	81.82%	3590	3860	93.01%	7.94	3.83
Jul-01	7	7	100.00%	3525	3825	92.16%	-0.77	-1.47
Aug-01	10	13	76.92%	3720	4057	91.69%	7.94	3.83



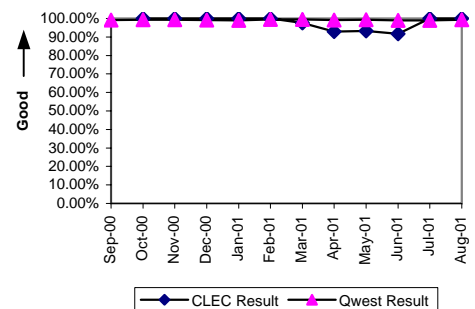
Out of Service Cleared within 24 hours (Percent) (MR-3) -- No Dispatches

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				1714	1876	91.36%		
Oct-00	2	2	100.00%	1709	1865	91.64%	-0.43	-1.26
Nov-00	4	4	100.00%	5211	5517	94.45%	-0.48	-1.29
Dec-00	4	5	80.00%	4714	5008	94.13%	3.72	1.26
Jan-01	15	15	100.00%	4620	4902	94.25%	-0.96	-1.58
Feb-01	8	8	100.00%	4396	4527	97.11%	-0.49	-1.3
Mar-01	12	13	92.31%	4317	4453	96.95%	5.74	2.49
Apr-01	11	11	100.00%	4990	5169	96.54%	-0.63	-1.38
May-01	3	5	60.00%	4260	4462	95.47%	7.94	3.83
Jun-01	6	8	75.00%	4554	4802	94.84%	7.94	3.83
Jul-01	7	7	100.00%	5114	5279	96.87%	-0.47	-1.29
Aug-01	6	6	100.00%	5138	5309	96.78%	-0.45	-1.27



All Troubles Cleared within 48 hours (Percent) (MR-4) -- No Dispatches

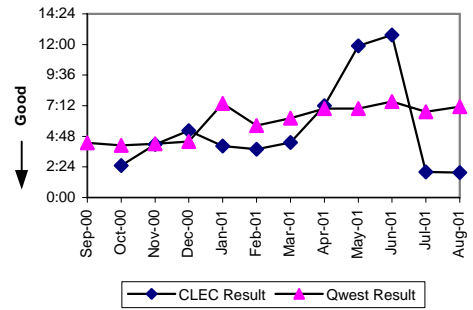
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				19497	19665	99.15%		
Oct-00	3	3	100.00%	21578	21718	99.36%	-0.14	-1.08
Nov-00	25	25	100.00%	22161	22320	99.29%	-0.42	-1.26
Dec-00	40	40	100.00%	18890	19039	99.22%	-0.56	-1.34
Jan-01	59	59	100.00%	10185	10299	98.89%	-0.81	-1.49
Feb-01	46	46	100.00%	9191	9235	99.52%	-0.47	-1.28
Mar-01	40	41	97.56%	9793	9836	99.56%	7.94	3.83
Apr-01	39	42	92.86%	9284	9360	99.19%	7.94	3.83
May-01	14	15	93.33%	8549	8609	99.30%	7.94	3.83
Jun-01	11	12	91.67%	9005	9100	98.96%	7.94	3.83
Jul-01	13	13	100.00%	9425	9520	99.00%	-0.36	-1.22
Aug-01	16	16	100.00%	9765	9833	99.31%	-0.33	-1.2



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

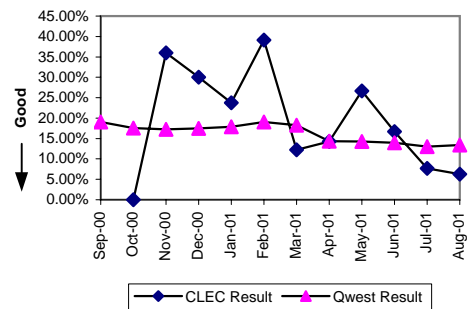
Mean Time to Restore (Hours:Minutes) (MR-6) -- No Dispatches

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				84572:52	19665	4:18		
Oct-00	7:34	3	2:31	89137:49	21718	4:06	-0.25	-1.15
Nov-00	104:15	25	4:10	94064:00	22320	4:13	-0.02	-1.01
Dec-00	209:18	40	5:14	83790:20	19039	4:24	0.51	-0.69
Jan-01	238:19	59	4:02	76078:07	10299	7:23	-1.8	-2.09
Feb-01	174:21	46	3:47	51951:56	9235	5:38	-1.26	-1.77
Mar-01	176:57	41	4:19	61203:03	9836	6:13	-1.33	-1.81
Apr-01	302:04	42	7:12	65268:34	9360	6:58	0.26	-0.84
May-01	178:28	15	11:54	60178:53	8609	6:59	1.83	0.11
Jun-01	152:45	12	12:44	68585:10	9100	7:32	1.55	-0.06
Jul-01	26:13	13	2:01	64069:42	9520	6:44	-1.58	-1.96
Aug-01	31:27	16	1:58	70081:39	9833	7:08	-1.82	-2.11



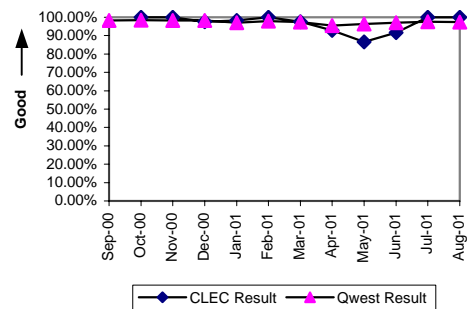
Repair Repeat Report Rate (Percent) (MR-7) -- No Dispatches

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				3742	19665	19.03%		
Oct-00	0	3	0.00%	3806	21718	17.52%	-0.8	-1.49
Nov-00	9	25	36.00%	3841	22320	17.21%	2.23	0.36
Dec-00	12	40	30.00%	3330	19039	17.49%	1.95	0.18
Jan-01	14	59	23.73%	1841	10300	17.87%	1.15	-0.3
Feb-01	18	46	39.13%	1761	9235	19.07%	3.15	0.92
Mar-01	5	41	12.20%	1798	9837	18.28%	-1.01	-1.61
Apr-01	6	42	14.29%	1344	9360	14.36%	-0.01	-1.01
May-01	4	15	26.67%	1231	8609	14.30%	1.27	-0.23
Jun-01	2	12	16.67%	1270	9101	13.95%	0.32	-0.8
Jul-01	1	13	7.69%	1238	9520	13.00%	-0.57	-1.35
Aug-01	1	16	6.25%	1319	9833	13.41%	-0.84	-1.51



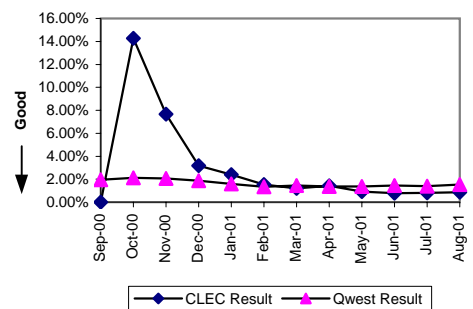
Repair Appointments Met (Percent) (MR-9) -- No Dispatches

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				19312	19665	98.20%		
Oct-00	3	3	100.00%	21379	21718	98.44%	-0.22	-1.13
Nov-00	25	25	100.00%	21917	22320	98.19%	-0.68	-1.41
Dec-00	39	40	97.50%	18722	19039	98.34%	-0.03	-1.02
Jan-01	58	59	98.31%	10001	10300	97.10%	-0.55	-1.34
Feb-01	46	46	100.00%	9036	9235	97.85%	-1	-1.61
Mar-01	40	41	97.56%	9575	9837	97.34%	-0.09	-1.05
Apr-01	39	42	92.86%	8940	9360	95.51%	1.05	-0.36
May-01	13	15	86.67%	8293	8609	96.33%	7.94	3.83
Jun-01	11	12	91.67%	8836	9101	97.09%	7.94	3.83
Jul-01	13	13	100.00%	9280	9520	97.48%	-0.58	-1.35
Aug-01	16	16	100.00%	9573	9833	97.36%	-0.66	-1.4



Trouble Rate (Percent) (MR-8)

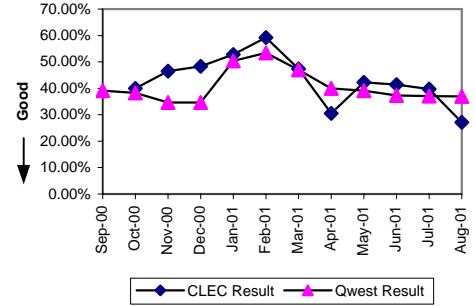
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00	0	5	0.00%	45524	2334810	1.95%	-0.32	-1.19
Oct-00	3	21	14.29%	49504	2330315	2.12%	3.86	0.54
Nov-00	31	404	7.67%	47630	2324013	2.05%	7.98	2.67
Dec-00	61	1922	3.17%	43060	2314677	1.86%	4.26	1.59
Jan-01	85	3550	2.39%	36737	2301588	1.60%	3.79	1.31
Feb-01	88	5788	1.52%	30879	2290108	1.35%	1.13	-0.31
Mar-01	71	5979	1.19%	33418	2285530	1.46%	-1.77	-2.07
Apr-01	84	5921	1.42%	30874	2278798	1.35%	0.42	-0.74
May-01	52	5617	0.93%	31304	2270917	1.38%	-2.91	-2.77
Jun-01	41	5296	0.77%	33115	2264148	1.46%	-4.17	-3.53
Jul-01	41	5080	0.81%	31361	2253283	1.39%	-3.55	-3.16
Aug-01	43	4979	0.86%	34609	2247218	1.54%	-3.87	-3.35



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

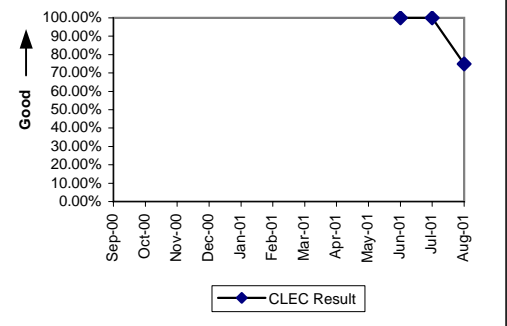
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
Sep-00				29249	74773	39.12%		
Oct-00	2	5	40.00%	30633	80137	38.23%	0.09	-0.94
Nov-00	27	58	46.55%	25260	72890	34.66%	1.84	0.12
Dec-00	57	118	48.31%	22864	65924	34.68%	2.99	0.82
Jan-01	95	180	52.78%	37223	73960	50.33%	0.66	-0.6
Feb-01	128	216	59.26%	35348	66227	53.37%	1.73	0.05
Mar-01	64	135	47.41%	29594	63012	46.97%	0.1	-0.94
Apr-01	37	121	30.58%	20510	51384	39.92%	-2.09	-2.27
May-01	38	90	42.22%	20129	51433	39.14%	0.6	-0.63
Jun-01	29	70	41.43%	19663	52778	37.26%	0.72	-0.56
Jul-01	27	68	39.71%	18421	49782	37.00%	0.47	-0.72
Aug-01	16	59	27.12%	20222	54831	36.88%	-1.55	-1.94



Checklist #2 - Enhanced Extended Loops (EELs) Installation

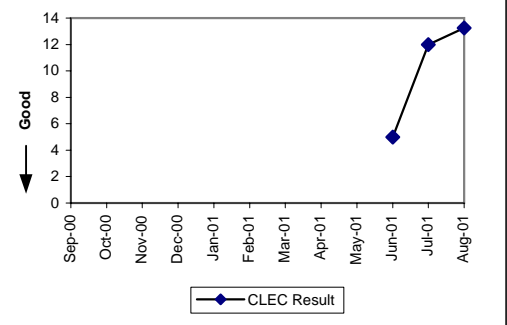
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	1	1	100.00%	0.00%
Jul-01	3	3	100.00%	0.00%
Aug-01	3	4	75.00%	43.30%



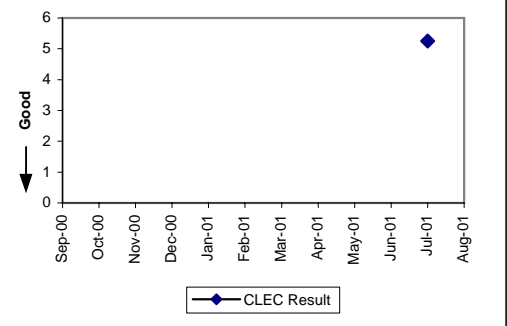
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	5	1	5.00	
Jul-01	84	7	12.00	3.11
Aug-01	53	4	13.25	10.59



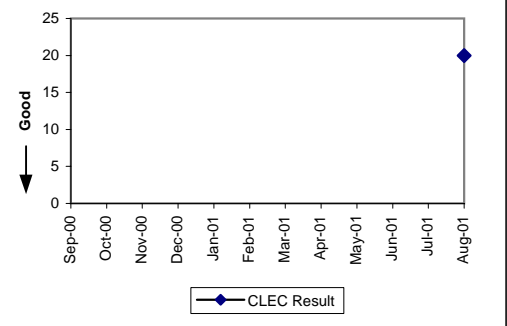
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	21	4	5.25	1.89
Aug-01				



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

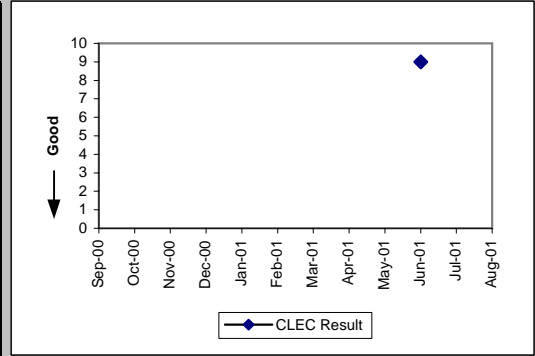
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	20	1	20.00	



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

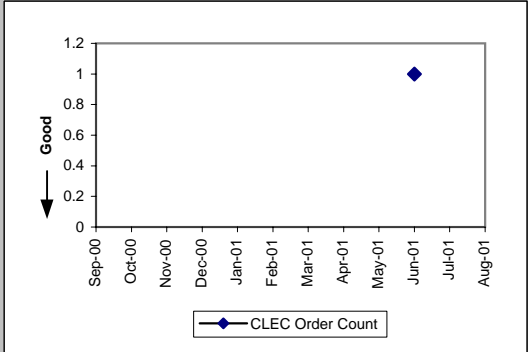
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	9	1	9.00	
Jul-01				
Aug-01				



Checklist #2 - Enhanced Extended Loops (EELs) Installation

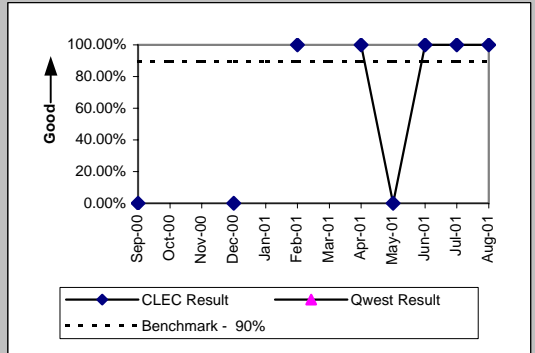
Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) (OP-15B)

Date	CLEC Order Count
Sep-00	
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	1
Jul-01	
Aug-01	

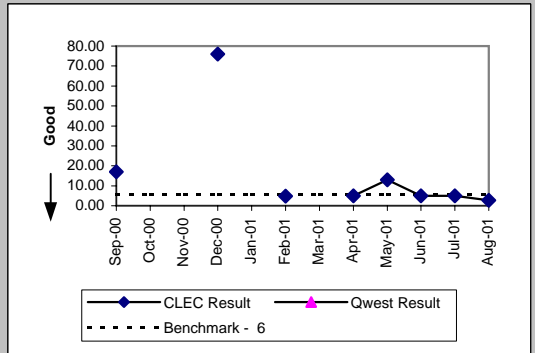


Checklist #4 - Unbundled Loop - Analog Installation

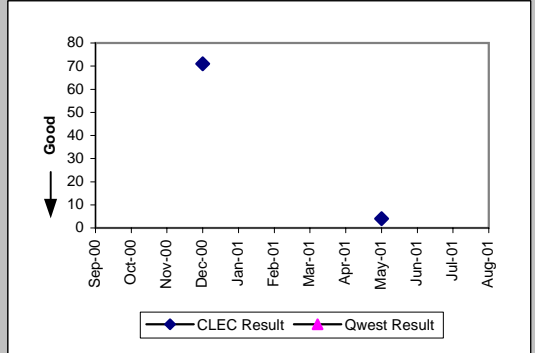
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	0	1	0.00%					
Oct-00								
Nov-00								
Dec-00	0	1	0.00%					
Jan-01								
Feb-01	6	6	100.00%					
Mar-01								
Apr-01	1	1	100.00%					
May-01	0	2	0.00%					
Jun-01	2	2	100.00%					
Jul-01	1	1	100.00%					
Aug-01	4	4	100.00%					



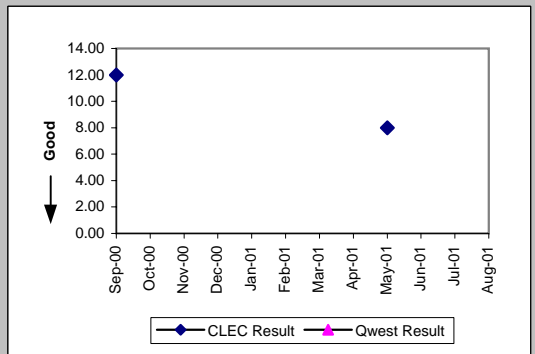
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	17	1	17.00					
Oct-00								
Nov-00								
Dec-00	76	1	76.00					
Jan-01								
Feb-01	29	6	4.83					
Mar-01								
Apr-01	5	1	5.00					
May-01	26	2	13.00					
Jun-01	10	2	5.00					
Jul-01	5	1	5.00					
Aug-01	11	4	2.75					



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00								
Oct-00								
Nov-00								
Dec-00	71	1	71.00					
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01	4	1	4.00					
Jun-01								
Jul-01								
Aug-01								

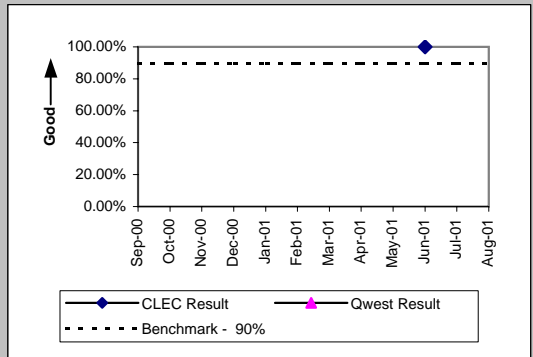


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	12	1	12.00					
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01	8	1	8.00					
Jun-01								
Jul-01								
Aug-01								

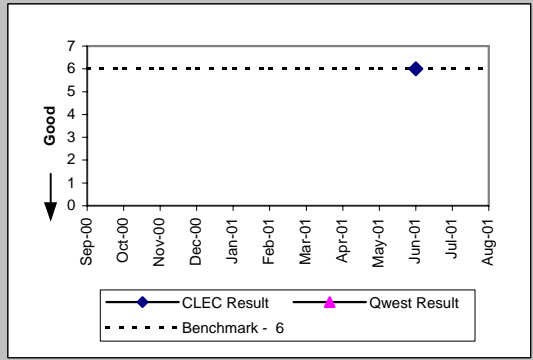


Checklist #4 - Unbundled Loop - Analog Installation

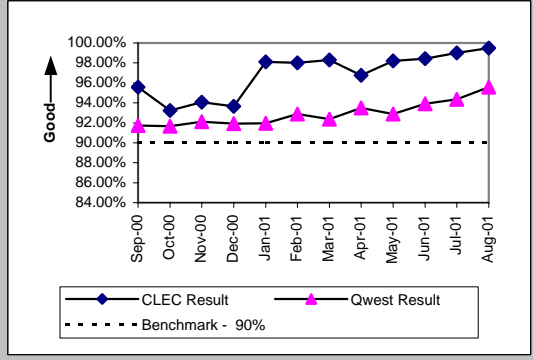
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00								
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01	1	1	100.00%					
Jul-01								
Aug-01								



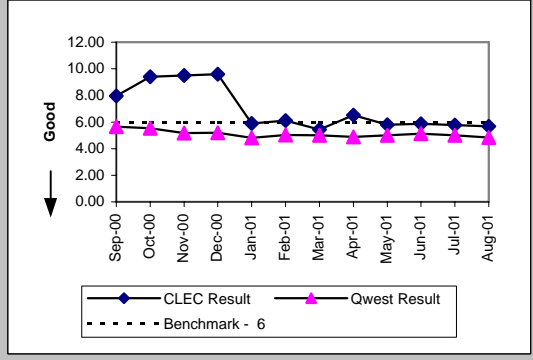
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00								
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01	6	1	6.00					
Jul-01								
Aug-01								



Installation Commitments Met (Percent) (OP-3)-- Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	1400	1465	95.56%	16949	18476	91.74%	-5.12	-4.11
Oct-00	2110	2263	93.24%	17532	19127	91.66%	-2.57	-2.56
Nov-00	1682	1788	94.07%	15146	16441	92.12%	-2.9	-2.77
Dec-00	1845	1970	93.65%	13721	14925	91.93%	-2.64	-2.6
Jan-01	1759	1793	98.10%	14903	16206	91.96%	-9.08	-6.52
Feb-01	1929	1968	98.02%	13541	14578	92.89%	-8.31	-6.05
Mar-01	2068	2104	98.29%	15175	16427	92.38%	-9.62	-6.85
Apr-01	1615	1669	96.76%	14394	15395	93.50%	-5.14	-4.13
May-01	1858	1892	98.20%	14538	15652	92.88%	-8.5	-6.17
Jun-01	2186	2221	98.42%	15566	16577	93.90%	-8.36	-6.09
Jul-01	2386	2410	99.00%	16379	17360	94.35%	-9.27	-6.64
Aug-01	2449	2462	99.47%	18755	19625	95.57%	-8.87	-6.39



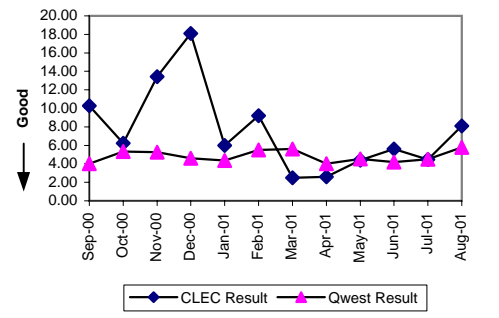
Installation Interval (Average Days) (OP-4)-- Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	5174	650	7.96	104390	18464	5.65	6.96	3.23
Oct-00	8575	912	9.40	105779	19119	5.53	11.93	6.25
Nov-00	6879	725	9.49	84785	16434	5.16	14.44	7.78
Dec-00	6821	711	9.59	77517	14914	5.20	14.96	8.09
Jan-01	2022	343	5.90	78078	16206	4.82	2.8	0.7
Feb-01	2388	391	6.11	73241	14576	5.02	2.85	0.74
Mar-01	2943	541	5.44	82003	16423	4.99	1.53	-0.07
Apr-01	3418	525	6.51	75151	15395	4.88	5.73	2.48
May-01	4337	748	5.80	78481	15650	5.01	3.03	0.84
Jun-01	3802	649	5.86	84811	16575	5.12	2.93	0.78
Jul-01	3534	613	5.77	88247	17643	5.00	3.29	1
Aug-01	4298	757	5.68	96187	19864	4.84	3.9	1.37



Checklist #4 - Unbundled Loop - Analog Installation

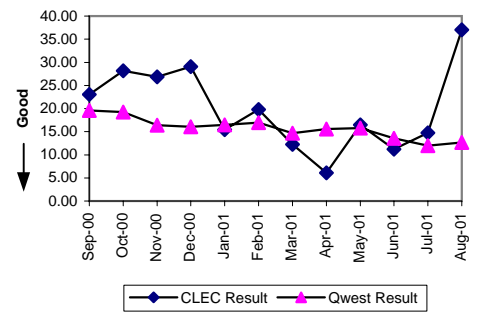
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	308	30	10.27	2410	598	4.03	2.65	0.61
Oct-00	516	83	6.22	2784	523	5.32	0.62	-0.63
Nov-00	416	31	13.42	2640	503	5.25	2.26	0.37
Dec-00	995	55	18.09	1960	426	4.60	3.72	1.26
Jan-01	138	23	6.00	2263	518	4.37	1.06	-0.35
Feb-01	175	19	9.21	1889	344	5.49	1.17	-0.29
Mar-01	52	21	2.48	2702	482	5.61	-1.03	-1.63
Apr-01	31	12	2.58	1807	450	4.02	-0.77	-1.47
May-01	35	8	4.38	2436	537	4.54	-0.03	-1.02
Jun-01	118	21	5.62	2132	510	4.18	0.87	-0.47
Jul-01	76	17	4.47	3671	816	4.50	-0.01	-1.01
Aug-01	170	21	8.10	3646	631	5.78	0.9	-0.45



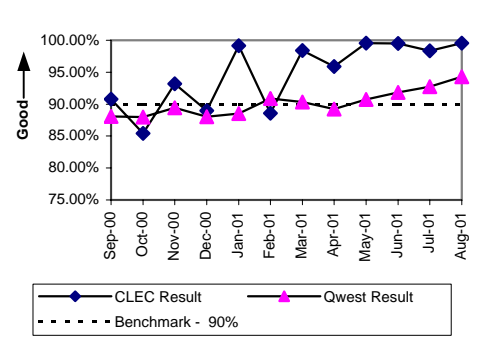
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	806	35	23.03	18199	929	19.59	0.86	-0.48
Oct-00	1974	70	28.20	20622	1072	19.24	1.91	0.16
Nov-00	2013	75	26.84	13012	792	16.43	3.72	1.26
Dec-00	2034	70	29.06	12491	778	16.06	3.72	1.26
Jan-01	170	11	15.45	12952	785	16.50	-0.17	-1.1
Feb-01	396	20	19.80	11749	693	16.95	0.73	-0.56
Mar-01	184	15	12.27	11317	770	14.70	-0.53	-1.32
Apr-01	256	42	6.10	8562	551	15.54	-2.8	-2.7
May-01	429	26	16.50	9098	577	15.77	0.28	-0.83
Jun-01	157	14	11.21	6808	501	13.59	-0.44	-1.27
Jul-01	280	19	14.74	5369	448	11.98	0.9	-0.45
Aug-01	185	5	37.00	6099	483	12.63	3.09	0.88



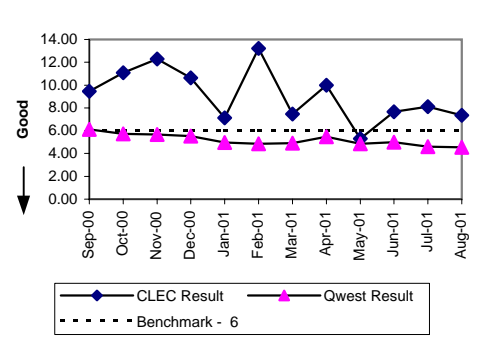
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	79	87	90.80%	2258	2563	88.10%	-0.77	-1.47
Oct-00	135	158	85.44%	2267	2577	87.97%	0.95	-0.42
Nov-00	232	249	93.17%	2061	2305	89.41%	-1.83	-2.11
Dec-00	258	290	88.97%	1805	2050	88.05%	-0.45	-1.27
Jan-01	357	360	99.17%	2102	2374	88.54%	-5.9	-4.59
Feb-01	303	342	88.60%	1953	2149	90.88%	1.36	-0.17
Mar-01	246	250	98.40%	2087	2311	90.31%	-4.11	-3.5
Apr-01	186	194	95.88%	2028	2273	89.22%	-2.87	-2.74
May-01	211	212	99.53%	2227	2454	90.75%	-4.23	-3.57
Jun-01	996	1001	99.50%	2219	2416	91.85%	-7.44	-5.52
Jul-01	767	780	98.33%	2374	2560	92.73%	-5.27	-4.21
Aug-01	419	421	99.52%	2651	2811	94.31%	-4.31	-3.62



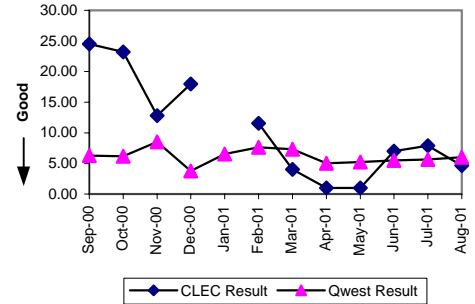
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	738	78	9.46	15711	2563	6.13	1.43	-0.13
Oct-00	1541	139	11.09	14771	2577	5.73	3.72	1.26
Nov-00	725	59	12.29	13090	2305	5.68	3.72	1.26
Dec-00	1977	186	10.63	11346	2050	5.53	3.72	1.26
Jan-01	826	116	7.12	11768	2374	4.96	2.82	0.72
Feb-01	832	63	13.21	10450	2149	4.86	3.72	1.26
Mar-01	164	22	7.45	11357	2311	4.91	1.49	-0.09
Apr-01	160	16	10.00	12458	2273	5.48	1.54	-0.06
May-01	164	31	5.29	11921	2454	4.86	0.55	-0.67
Jun-01	421	55	7.65	12031	2416	4.98	1.96	0.19
Jul-01	665	82	8.11	12021	2609	4.61	3.72	1.26
Aug-01	213	29	7.34	12930	2841	4.55	1.85	0.13

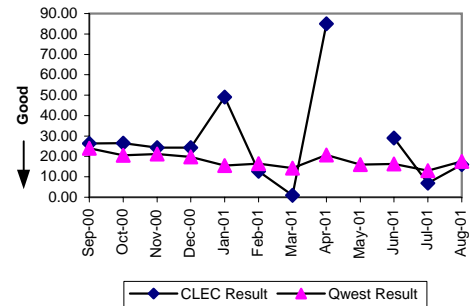


Checklist #4 - Unbundled Loop - Analog Installation

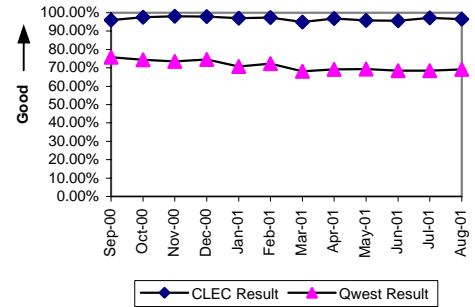
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) -- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	49	2	24.50	539	86	6.27	2.35	0.43
Oct-00	255	11	23.18	419	68	6.16	3.72	1.26
Nov-00	115	9	12.78	408	48	8.50	0.53	-0.68
Dec-00	108	6	18.00	214	57	3.75	3.72	1.26
Jan-01				462	71	6.51		
Feb-01	370	32	11.56	344	45	7.64	0.82	-0.5
Mar-01	12	3	4.00	352	48	7.33	-0.29	-1.18
Apr-01	7	7	1.00	390	78	5.00	-0.97	-1.59
May-01	1	1	1.00	377	72	5.24	-0.65	-1.39
Jun-01	14	2	7.00	356	65	5.48	0.99	-0.4
Jul-01	364	46	7.91	768	136	5.65	1.04	-0.37
Aug-01	14	3	4.67	570	95	6.00	-0.21	-1.13



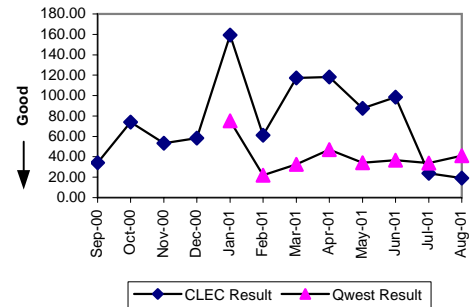
Delayed Days for Facility Reasons (Average Days) (OP-6B) -- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	158	6	26.33	5266	219	24.05	0.11	-0.93
Oct-00	317	12	26.42	4979	242	20.57	0.83	-0.49
Nov-00	195	8	24.38	4149	196	21.17	0.33	-0.8
Dec-00	632	26	24.31	3710	188	19.73	0.95	-0.42
Jan-01	147	3	49.00	3127	201	15.56	2.1	0.27
Feb-01	89	7	12.71	2486	151	16.46	-0.51	-1.31
Mar-01	1	1	1.00	2520	176	14.32	-0.81	-1.49
Apr-01	85	1	85.00	3444	167	20.62	1.62	-0.02
May-01				2487	155	16.05		
Jun-01	87	3	29.00	2157	132	16.34	0.94	-0.43
Jul-01	90	13	6.92	1292	99	13.05	-1.62	-1.98
Aug-01	32	2	16.00	1669	95	17.57	-0.13	-1.08



New Service Installation Quality (Percent) (OP-5) -- Interval Zone One and Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	1558	1623	96.00%	18141	23921	75.84%	-18.36	-12.16
Oct-00	2569	2633	97.57%	17696	23807	74.33%	-25.9	-16.75
Nov-00	2915	2972	98.08%	16562	22531	73.51%	-28.53	-18.35
Dec-00	2719	2776	97.95%	14804	19875	74.49%	-26.56	-17.15
Jan-01	2772	2857	97.02%	13899	19632	70.80%	-28.81	-18.51
Feb-01	2876	2952	97.43%	14002	19348	72.37%	-28.36	-18.24
Mar-01	2805	2952	95.02%	13289	19484	68.20%	-29.16	-18.73
Apr-01	2529	2609	96.93%	13852	20050	69.09%	-28.95	-18.6
May-01	2401	2508	95.73%	13697	19757	69.33%	-27.01	-17.42
Jun-01	3134	3278	95.61%	14041	20498	68.50%	-31.02	-19.86
Jul-01	3624	3731	97.13%	14124	20607	68.54%	-34.61	-22.04
Aug-01	3294	3410	96.60%	14843	21481	69.10%	-32.28	-20.63



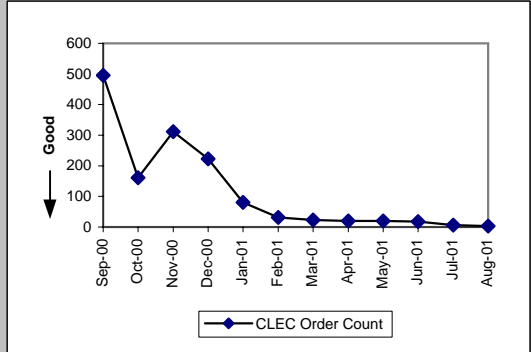
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	28289	830	34.08					
Oct-00	17609	238	73.99					
Nov-00	21651	407	53.20					
Dec-00	20079	345	58.20					
Jan-01	18631	117	159.24	44762	595	75.23	15.28	8.29
Feb-01	3294	54	61.00	20327	929	21.88	3.72	1.26
Mar-01	3749	32	117.16	32870	1004	32.74	3.72	1.26
Apr-01	3666	31	118.26	58336	1244	46.89	3.72	1.26
May-01	2883	33	87.36	30590	894	34.22	3.72	1.26
Jun-01	2760	28	98.57	37025	1008	36.73	3.72	1.26
Jul-01	311	13	23.92	24447	722	33.86	-0.92	-1.56
Aug-01	190	10	19.00	32754	800	40.94	-1.5	-1.91



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B)

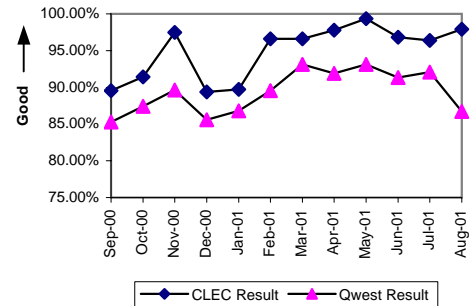
Date	CLEC Order Count
Sep-00	495
Oct-00	161
Nov-00	312
Dec-00	223
Jan-01	80
Feb-01	31
Mar-01	23
Apr-01	20
May-01	20
Jun-01	18
Jul-01	6
Aug-01	3



Checklist #4 - Unbundled Loop - Analog Repair

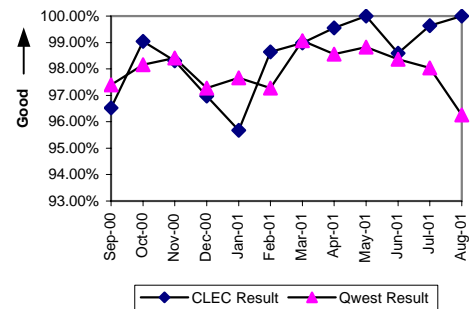
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	103	115	89.57%	13868	16262	85.28%	-1.29	-1.79
Oct-00	96	105	91.43%	15106	17280	87.42%	-1.24	-1.75
Nov-00	115	118	97.46%	18264	20379	89.62%	-2.78	-2.69
Dec-00	118	132	89.39%	15845	18512	85.59%	-1.24	-1.75
Jan-01	166	185	89.73%	17673	20356	86.82%	-1.16	-1.71
Feb-01	143	148	96.62%	15091	16850	89.56%	-2.8	-2.7
Mar-01	285	295	96.61%	16494	17714	93.11%	-2.35	-2.43
Apr-01	218	223	97.76%	16245	17676	91.90%	-3.18	-2.94
May-01	302	304	99.34%	16224	17419	93.14%	-4.24	-3.58
Jun-01	276	285	96.84%	17211	18845	91.33%	-3.28	-3
Jul-01	265	275	96.36%	15958	17331	92.08%	-2.61	-2.59
Aug-01	374	382	97.91%	16917	19513	86.70%	-6.39	-4.88



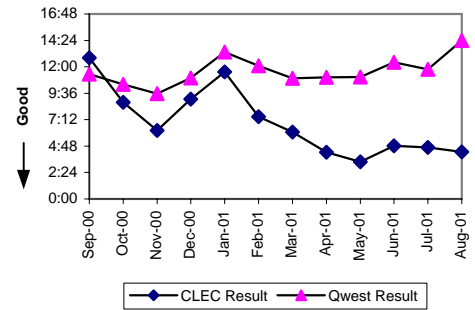
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	111	115	96.52%	37966	38979	97.40%	0.49	-0.71
Oct-00	104	105	99.05%	41489	42265	98.16%	-0.67	-1.41
Nov-00	116	118	98.31%	40319	40969	98.41%	0.07	-0.96
Dec-00	128	132	96.97%	35086	36071	97.27%	0.08	-0.95
Jan-01	177	185	95.68%	30051	30771	97.66%	2.21	0.34
Feb-01	146	148	98.65%	25365	26074	97.28%	-1.02	-1.62
Mar-01	292	295	98.98%	27491	27749	99.07%	0.05	-0.97
Apr-01	222	223	99.55%	25571	25944	98.56%	-1.24	-1.75
May-01	304	304	100.00%	25615	25918	98.83%	-1.89	-2.15
Jun-01	281	285	98.60%	27080	27529	98.37%	-0.3	-1.18
Jul-01	276	277	99.64%	25384	25891	98.04%	-1.91	-2.16
Aug-01	384	384	100.00%	27717	28793	96.26%	-3.84	-3.33



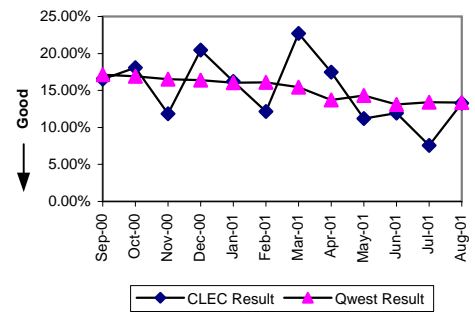
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	1474:47	115	12:49	441877:19	38979	11:20	0.93	-0.44
Oct-00	920:23	105	8:46	439660:37	42265	10:24	-0.98	-1.6
Nov-00	732:59	118	6:13	390942:43	40969	9:33	-2.42	-2.47
Dec-00	1197:43	132	9:04	396507:11	36071	11:00	-1.39	-1.85
Jan-01	2133:35	185	11:32	410755:30	30771	13:21	-1.44	-1.88
Feb-01	1108:37	148	7:29	315479:21	26074	12:06	-3.52	-3.14
Mar-01	1794:50	295	6:05	304301:22	27749	10:58	-3.64	-3.21
Apr-01	949:18	223	4:15	286280:39	25944	11:02	-7.62	-5.63
May-01	1022:33	304	3:22	287072:33	25918	11:05	-10.98	-7.68
Jun-01	1372:47	285	4:49	341388:41	27529	12:24	-8.58	-6.22
Jul-01	1290:53	277	4:40	304664:37	25891	11:46	-7.68	-5.67
Aug-01	1647:45	384	4:17	414461:14	28793	14:24	-10.77	-7.55



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

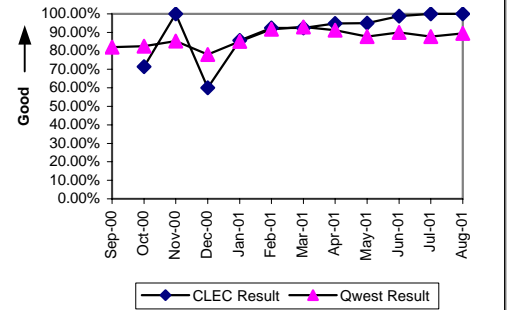
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	19	115	16.52%	6682	38979	17.14%	-0.18	-1.11
Oct-00	19	105	18.10%	7293	43111	16.92%	0.33	-0.8
Nov-00	14	118	11.86%	6897	41727	16.53%	-1.36	-1.83
Dec-00	27	132	20.45%	6034	36815	16.39%	1.22	-0.26
Jan-01	30	185	16.22%	5056	31520	16.04%	0.09	-0.95
Feb-01	18	148	12.16%	4292	26664	16.10%	-1.3	-1.79
Mar-01	67	295	22.71%	4386	28405	15.44%	3.27	0.99
Apr-01	39	223	17.49%	3631	26522	13.69%	1.6	-0.02
May-01	34	304	11.18%	3799	26567	14.30%	-1.54	-1.94
Jun-01	34	285	11.93%	3704	28234	13.12%	-0.59	-1.36
Jul-01	21	277	7.58%	3564	26549	13.42%	-2.84	-2.73
Aug-01	51	384	13.28%	3937	29436	13.37%	-0.05	-1.03



Checklist #4 - Unbundled Loop - Analog Repair

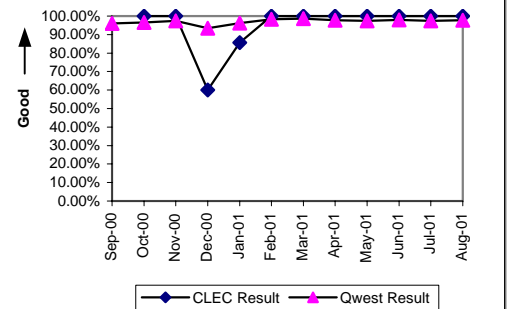
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Sep-00				2505	3055	82.00%		
Oct-00	10	14	71.43%	2423	2933	82.61%	1.33	-0.19
Nov-00	6	6	100.00%	2718	3189	85.23%	-1.02	-1.62
Dec-00	6	10	60.00%	2743	3519	77.95%	1.39	-0.15
Jan-01	24	28	85.71%	2744	3223	85.14%	-0.09	-1.05
Feb-01	24	26	92.31%	2484	2710	91.66%	-0.12	-1.07
Mar-01	24	26	92.31%	3007	3239	92.84%	0.16	-0.91
Apr-01	37	39	94.87%	2639	2895	91.16%	-0.81	-1.49
May-01	38	40	95.00%	2718	3099	87.71%	-1.4	-1.85
Jun-01	78	79	98.73%	2974	3307	89.93%	-2.57	-2.56
Jul-01	52	52	100.00%	2806	3200	87.69%	-2.68	-2.63
Aug-01	64	64	100.00%	2946	3294	89.44%	-2.72	-2.66



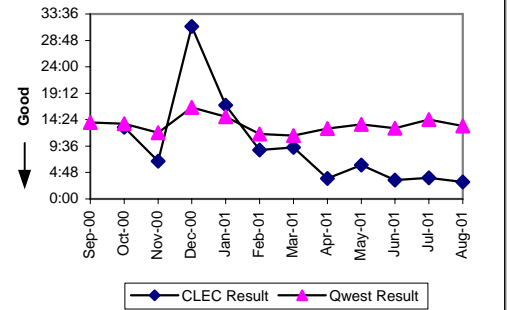
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Sep-00				6286	6545	96.04%		
Oct-00	14	14	100.00%	6081	6300	96.52%	-0.71	-1.43
Nov-00	6	6	100.00%	5672	5828	97.32%	-0.41	-1.25
Dec-00	6	10	60.00%	5744	6144	93.49%	3.72	1.26
Jan-01	24	28	85.71%	4926	5122	96.17%	7.94	3.83
Feb-01	26	26	100.00%	4096	4165	98.34%	-0.66	-1.4
Mar-01	26	26	100.00%	4868	4937	98.60%	-0.61	-1.37
Apr-01	39	39	100.00%	4176	4274	97.71%	-0.95	-1.58
May-01	40	40	100.00%	4544	4665	97.41%	-1.03	-1.62
Jun-01	79	79	100.00%	4711	4809	97.96%	-1.27	-1.77
Jul-01	52	52	100.00%	4611	4738	97.32%	-1.19	-1.72
Aug-01	64	64	100.00%	4976	5094	97.68%	-1.22	-1.74



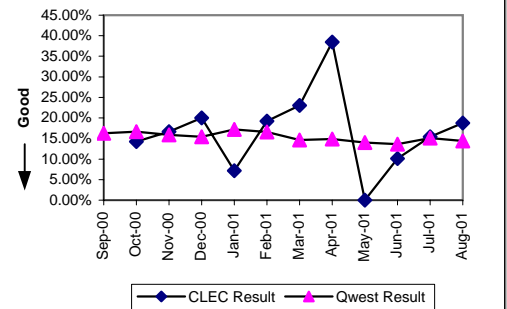
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Sep-00				90733:01	6545	13:52		
Oct-00	182:16	14	13:01	86236:51	6300	13:41	-0.1	-1.06
Nov-00	41:00	6	6:50	69991:37	5828	12:01	-0.8	-1.48
Dec-00	313:26	10	31:21	101948:15	6144	16:36	1.43	-0.13
Jan-01	477:19	28	17:03	76363:48	5122	14:55	0.74	-0.55
Feb-01	231:44	26	8:55	49230:46	4165	11:49	-1.12	-1.68
Mar-01	243:28	26	9:22	56820:56	4937	11:31	-0.9	-1.55
Apr-01	145:29	39	3:44	54699:41	4274	12:48	-4.35	-3.64
May-01	247:17	40	6:11	63096:30	4665	13:32	-2.63	-2.6
Jun-01	271:58	79	3:27	61683:46	4809	12:50	-6	-4.65
Jul-01	200:03	52	3:51	68225:14	4738	14:24	-5.04	-4.07
Aug-01	198:40	64	3:06	67368:11	5094	13:14	-5.56	-4.38



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

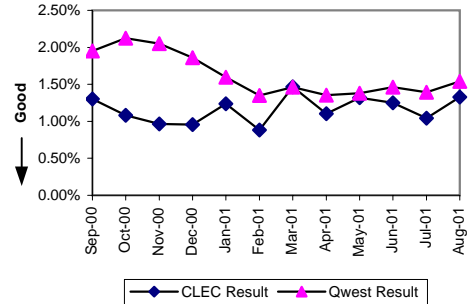
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Sep-00				1065	6545	16.27%		
Oct-00	2	14	14.29%	1066	6393	16.67%	-0.24	-1.15
Nov-00	1	6	16.67%	938	5903	15.89%	0.12	-0.93
Dec-00	2	10	20.00%	964	6245	15.44%	0.43	-0.74
Jan-01	2	28	7.14%	897	5217	17.19%	-1.41	-1.85
Feb-01	5	26	19.23%	698	4215	16.56%	0.4	-0.76
Mar-01	6	26	23.08%	734	5013	14.64%	1.17	-0.29
Apr-01	15	39	38.46%	647	4352	14.87%	3.59	1.18
May-01	0	40	0.00%	664	4737	14.02%	-2.54	-2.55
Jun-01	8	79	10.13%	666	4881	13.64%	-0.9	-1.55
Jul-01	8	52	15.38%	726	4812	15.09%	0.1	-0.94
Aug-01	12	64	18.75%	744	5173	14.38%	0.98	-0.4



Checklist #4 - Unbundled Loop - Analog Repair

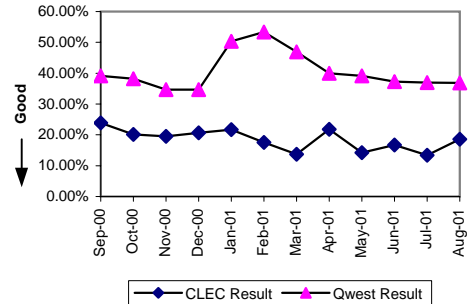
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	115	8834	1.30%	45524	2334810	1.95%	-4.4	-3.67
Oct-00	119	11023	1.08%	49504	2330315	2.12%	-7.59	-5.61
Nov-00	124	12867	0.96%	47630	2324013	2.05%	-8.67	-6.27
Dec-00	142	14868	0.96%	43060	2314677	1.86%	-8.14	-5.95
Jan-01	213	17244	1.24%	36737	2301588	1.60%	-3.77	-3.29
Feb-01	174	19728	0.88%	30879	2290108	1.35%	-5.66	-4.44
Mar-01	321	21907	1.47%	33418	2285530	1.46%	0.04	-0.98
Apr-01	262	23765	1.10%	30874	2278798	1.35%	-3.35	-3.04
May-01	344	26061	1.32%	31304	2270917	1.38%	-0.81	-1.49
Jun-01	364	29149	1.25%	33115	2264148	1.46%	-3.02	-2.84
Jul-01	329	31509	1.04%	31361	2253283	1.39%	-5.23	-4.18
Aug-01	448	33778	1.33%	34609	2247218	1.54%	-3.17	-2.93



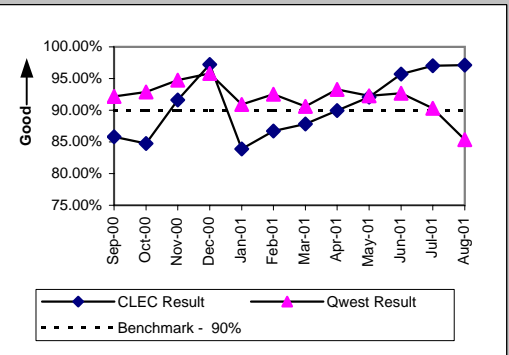
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	36	151	23.84%	29249	74773	39.12%	-3.84	-3.34
Oct-00	30	149	20.13%	30633	80137	38.23%	-4.54	-3.76
Nov-00	30	154	19.48%	25260	72890	34.66%	-3.95	-3.4
Dec-00	37	179	20.67%	22864	65924	34.68%	-3.93	-3.39
Jan-01	59	272	21.69%	37223	73960	50.33%	-9.43	-6.73
Feb-01	37	211	17.54%	35348	66227	53.37%	-10.42	-7.33
Mar-01	51	372	13.71%	29594	63012	46.97%	-12.81	-8.79
Apr-01	73	335	21.79%	20510	51384	39.92%	-6.75	-5.1
May-01	57	401	14.21%	20129	51433	39.14%	-10.19	-7.19
Jun-01	73	437	16.70%	19663	52778	37.26%	-8.85	-6.38
Jul-01	51	380	13.42%	18421	49782	37.00%	-9.49	-6.77
Aug-01	102	550	18.55%	20222	54831	36.88%	-8.87	-6.39

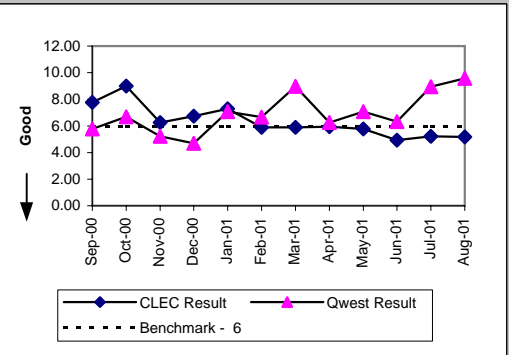


Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

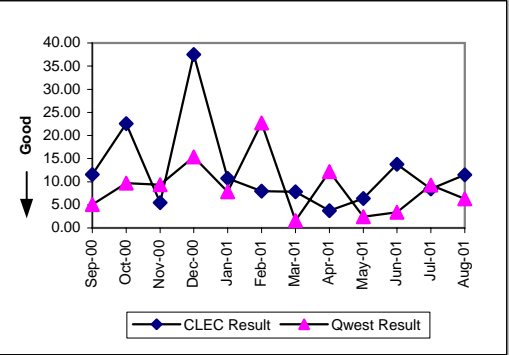
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	478	557	85.82%	881	956	92.15%	4.42	1.69
Oct-00	361	426	84.74%	834	898	92.87%	4.88	1.96
Nov-00	296	323	91.64%	1059	1118	94.72%	2.12	0.29
Dec-00	244	251	97.21%	1389	1450	95.79%	-1.03	-1.63
Jan-01	505	602	83.89%	641	705	90.92%	4.41	1.68
Feb-01	385	444	86.71%	559	604	92.55%	3.16	0.92
Mar-01	347	395	87.85%	501	553	90.60%	1.35	-0.18
Apr-01	465	517	89.94%	556	596	93.29%	2.23	0.35
May-01	256	278	92.09%	550	596	92.28%	0.09	-0.94
Jun-01	201	210	95.71%	581	627	92.66%	-1.47	-1.89
Jul-01	227	234	97.01%	317	351	90.31%	-2.68	-2.63
Aug-01	304	313	97.12%	315	369	85.37%	-4.33	-3.63



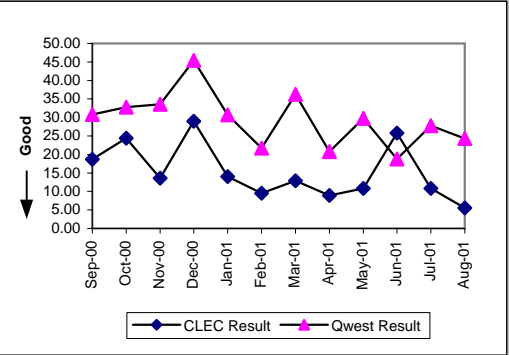
Installation Interval (Average Days) (OP-4)-- Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	3839	494	7.77	5510	953	5.78	2.75	0.67
Oct-00	3519	391	9.00	6011	898	6.69	2	0.21
Nov-00	1851	296	6.25	5829	1117	5.22	1.48	-0.1
Dec-00	1413	210	6.73	6799	1450	4.69	1.61	-0.02
Jan-01	3820	525	7.28	4954	701	7.07	0.26	-0.84
Feb-01	2190	371	5.90	4014	604	6.65	-0.82	-1.5
Mar-01	2197	373	5.89	4943	551	8.97	-3.01	-2.83
Apr-01	2502	422	5.93	3731	596	6.26	-0.54	-1.33
May-01	1323	229	5.78	4107	580	7.08	-1.5	-1.91
Jun-01	840	170	4.94	3770	596	6.33	-1.86	-2.13
Jul-01	935	179	5.22	3418	382	8.95	-2.82	-2.72
Aug-01	1358	263	5.16	3795	396	9.58	-4.27	-3.6



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	300	26	11.54	213	42	5.07	2.07	0.26
Oct-00	497	22	22.59	243	25	9.72	1.91	0.16
Nov-00	33	6	5.50	187	20	9.35	-0.54	-1.33
Dec-00	75	2	37.50	368	24	15.33	1.13	-0.31
Jan-01	397	37	10.73	117	15	7.80	-0.1	-1.06
Feb-01	247	31	7.97	341	15	22.73	-0.71	-1.43
Mar-01	204	26	7.85	24	15	1.60	3.72	1.26
Apr-01	49	13	3.77	171	14	12.21	-0.72	-1.44
May-01	32	5	6.40	41	17	2.41	1.85	0.13
Jun-01	55	4	13.75	51	15	3.40	2.03	0.24
Jul-01	59	7	8.43	482	52	9.27	-0.1	-1.06
Aug-01	69	6	11.50	416	66	6.30	1.41	-0.14

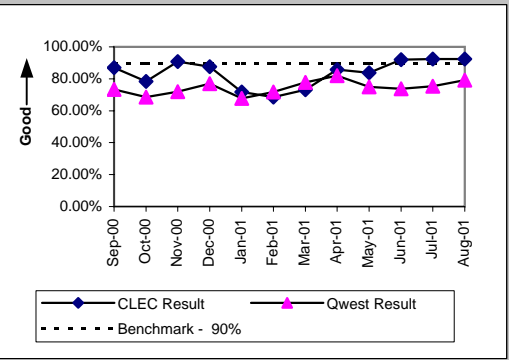


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	990	53	18.68	1015	33	30.76	-1.7	-2.03
Oct-00	1048	43	24.37	1280	39	32.82	-0.83	-1.5
Nov-00	285	21	13.57	1309	39	33.56	-2.32	-2.41
Dec-00	145	5	29.00	1679	37	45.38	-0.61	-1.37
Jan-01	842	60	14.03	1506	49	30.73	-2.94	-2.78
Feb-01	267	28	9.54	652	30	21.73	-2.86	-2.74
Mar-01	283	22	12.86	1340	37	36.22	-2.38	-2.45
Apr-01	349	39	8.95	539	26	20.73	-2.38	-2.45
May-01	184	17	10.82	863	29	29.76	-2.29	-2.39
Jun-01	129	5	25.80	583	31	18.81	0.94	-0.43
Jul-01	54	5	10.80	527	19	27.74	-1.01	-1.62
Aug-01	50	9	5.56	633	26	24.35	-2.14	-2.3

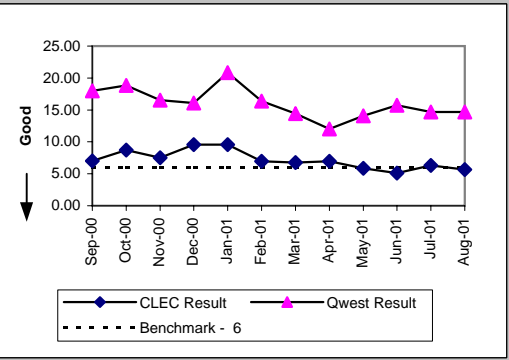


Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

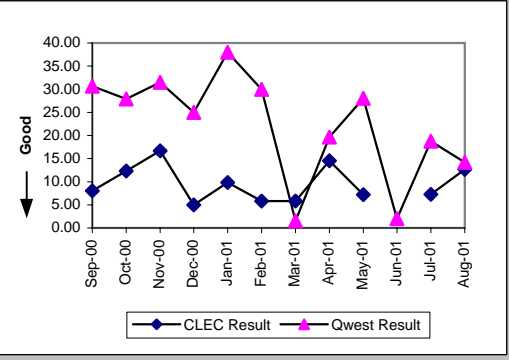
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	87	100	87.00%	55	75	73.33%	-2.02	-2.23
Oct-00	58	74	78.38%	72	105	68.57%	-1.39	-1.85
Nov-00	69	76	90.79%	64	89	71.91%	-2.69	-2.64
Dec-00	42	48	87.50%	50	65	76.92%	-1.32	-1.8
Jan-01	79	110	71.82%	59	87	67.82%	-0.6	-1.36
Feb-01	35	51	68.63%	51	71	71.83%	0.37	-0.78
Mar-01	30	41	73.17%	56	72	77.78%	0.55	-0.67
Apr-01	36	42	85.71%	86	105	81.90%	-0.54	-1.33
May-01	31	37	83.78%	51	68	75.00%	-0.99	-1.6
Jun-01	23	25	92.00%	59	80	73.75%	-1.81	-2.1
Jul-01	24	26	92.31%	43	57	75.44%	-1.66	-2.01
Aug-01	49	53	92.45%	87	110	79.09%	-1.97	-2.19



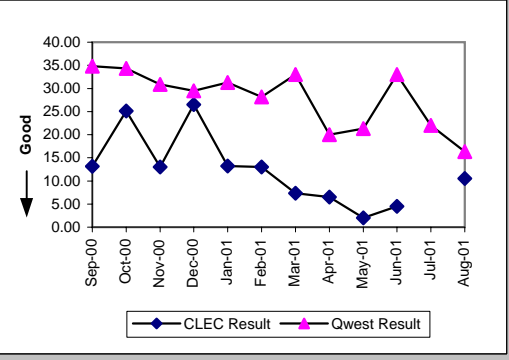
Installation Interval (Average Days) (OP-4)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	612	87	7.03	1348	75	17.97	-2.95	-2.8
Oct-00	533	61	8.74	1957	104	18.82	-2.11	-2.28
Nov-00	488	65	7.51	1470	89	16.52	-2.24	-2.36
Dec-00	307	32	9.59	1045	65	16.08	-1.57	-1.95
Jan-01	756	79	9.57	1791	86	20.83	-2.97	-2.81
Feb-01	264	38	6.95	1162	71	16.37	-2.3	-2.4
Mar-01	257	38	6.76	1040	72	14.44	-1.87	-2.14
Apr-01	251	36	6.97	1263	105	12.03	-2.02	-2.23
May-01	194	33	5.88	945	67	14.10	-2.18	-2.32
Jun-01	112	22	5.09	1260	80	15.75	-1.32	-1.8
Jul-01	126	20	6.30	910	62	14.68	-1.45	-1.88
Aug-01	261	46	5.67	1748	119	14.69	-4.6	-3.8



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	48	6	8.00	92	3	30.67	-1.95	-2.19
Oct-00	111	9	12.33	195	7	27.86	-0.74	-1.45
Nov-00	50	3	16.67	63	2	31.50	-22.98	-14.97
Dec-00	10	2	5.00	25	1	25.00		
Jan-01	108	11	9.82	38	1	38.00		
Feb-01	52	9	5.78	90	3	30.00	-1.23	-1.75
Mar-01	29	5	5.80	3	2	1.50	1.21	-0.27
Apr-01	58	4	14.50	59	3	19.67	-0.21	-1.13
May-01	36	5	7.20	56	2	28.00	-0.65	-1.4
Jun-01				4	2	2.00		
Jul-01	29	4	7.25	150	8	18.75	-0.66	-1.4
Aug-01	38	3	12.67	142	10	14.20	-0.14	-1.09



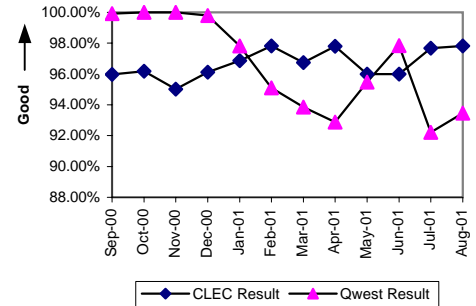
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	92	7	13.14	592	17	34.82	-1.62	-1.98
Oct-00	176	7	25.14	893	26	34.35	-0.5	-1.3
Nov-00	52	4	13.00	710	23	30.87	-0.98	-1.6
Dec-00	106	4	26.50	413	14	29.50	-0.22	-1.14
Jan-01	265	20	13.25	845	27	31.30	-2.16	-2.31
Feb-01	91	7	13.00	479	17	28.18	-1.46	-1.89
Mar-01	44	6	7.33	462	14	33.00	-1.76	-2.07
Apr-01	13	2	6.50	320	16	20.00	-1.48	-1.9
May-01	2	1	2.00	320	15	21.33	-0.92	-1.56
Jun-01	9	2	4.50	627	19	33.00	-0.64	-1.39
Jul-01				264	12	22.00		
Aug-01	21	2	10.50	360	22	16.36	-0.71	-1.43



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

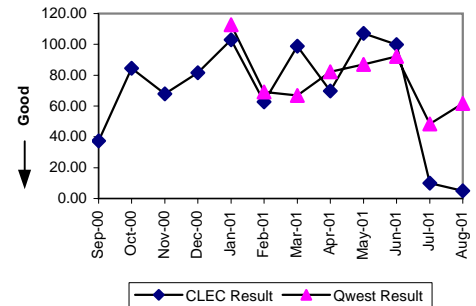
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	740	771	95.98%	1136	1137	99.91%	28.44	16.29
Oct-00	655	681	96.18%	1164	1164	100.00%	N/A	
Nov-00	515	542	95.02%	1280	1280	100.00%	N/A	
Dec-00	420	437	96.11%	1476	1479	99.80%	15.05	3.94
Jan-01	589	608	96.88%	1212	1239	97.82%	1.31	-0.2
Feb-01	672	687	97.82%	758	797	95.11%	-2.41	-2.47
Mar-01	506	523	96.75%	672	716	93.85%	-2.1	-2.27
Apr-01	531	543	97.79%	692	745	92.89%	-3.38	-3.06
May-01	454	473	95.98%	718	752	95.48%	-0.41	-1.25
Jun-01	287	299	95.99%	723	739	97.83%	1.85	0.06
Jul-01	253	259	97.68%	556	603	92.21%	-2.75	-2.67
Aug-01	313	320	97.81%	457	489	93.46%	-2.45	-2.49



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

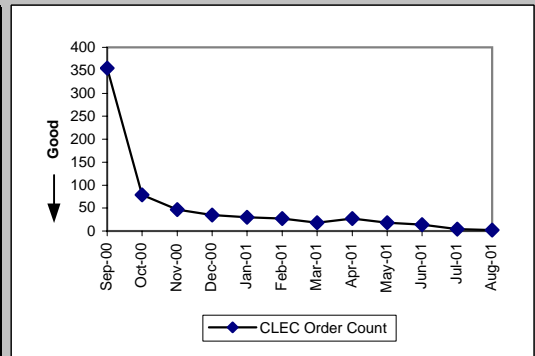
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	24206	647	37.41					
Oct-00	9634	114	84.51					
Nov-00	4474	66	67.79					
Dec-00	4326	53	81.62					
Jan-01	5353	52	102.94	12862	114	112.82	-0.72	-1.44
Feb-01	3390	54	62.78	8928	129	69.21	-0.55	-1.33
Mar-01	3857	39	98.90	9891	148	66.83	2.07	0.26
Apr-01	3491	50	69.82	11276	137	82.31	-0.85	-1.52
May-01	3002	28	107.21	11222	129	86.99	1.15	-0.3
Jun-01	2298	23	99.91	11152	121	92.17	0.35	-0.79
Jul-01	50	5	10.00	4400	91	48.35	-1.34	-1.81
Aug-01	10	2	5.00	5049	82	61.57	-1.13	-1.69



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B)

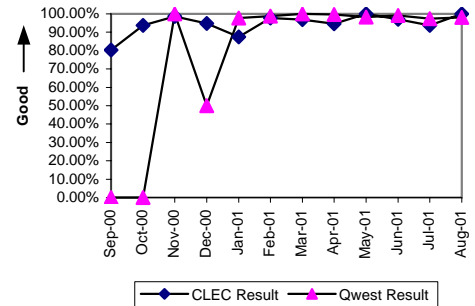
Date	CLEC Order Count
Sep-00	355
Oct-00	79
Nov-00	47
Dec-00	35
Jan-01	30
Feb-01	27
Mar-01	18
Apr-01	27
May-01	18
Jun-01	14
Jul-01	4
Aug-01	2



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

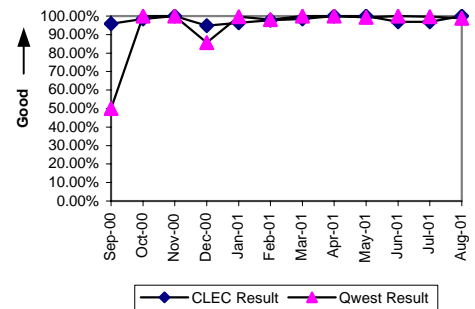
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	57	71	80.28%	0	1	0.00%	N/A	
Oct-00	59	63	93.65%	0	1	0.00%	N/A	
Nov-00	68	69	98.55%	2	2	100.00%	N/A	0.16
Dec-00	36	38	94.74%	2	4	50.00%	-1.7	-2.03
Jan-01	49	56	87.50%	253	259	97.68%	4.72	1.87
Feb-01	44	45	97.78%	255	258	98.84%	0.34	-0.79
Mar-01	61	63	96.83%	277	277	100.00%	N/A	1.43
Apr-01	35	37	94.59%	264	265	99.62%	4.93	1.99
May-01	45	45	100.00%	279	284	98.24%	-0.83	-1.51
Jun-01	32	33	96.97%	240	242	99.17%	1.8	0.1
Jul-01	30	32	93.75%	290	298	97.32%	1.22	-0.26
Aug-01	20	20	100.00%	317	323	98.14%	-0.6	-1.36



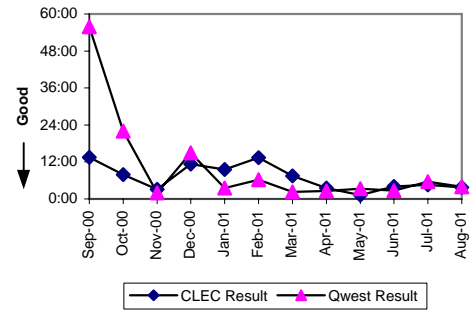
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	68	71	95.77%	2	4	50.00%	-1.78	-2.08
Oct-00	62	63	98.41%	2	2	100.00%	N/A	0.14
Nov-00	69	69	100.00%	2	2	100.00%	N/A	N/A
Dec-00	36	38	94.74%	6	7	85.71%	-0.63	-1.38
Jan-01	54	56	96.43%	258	259	99.61%	3.26	0.98
Feb-01	44	45	97.78%	263	268	98.13%	-0.03	-1.02
Mar-01	62	63	98.41%	277	277	100.00%	N/A	0.84
Apr-01	37	37	100.00%	265	265	100.00%	N/A	N/A
May-01	45	45	100.00%	283	285	99.30%	-0.52	-1.32
Jun-01	32	33	96.97%	242	242	100.00%	N/A	1.74
Jul-01	31	32	96.88%	299	300	99.67%	3.76	1.28
Aug-01	20	20	100.00%	319	323	98.76%	-0.49	-1.3



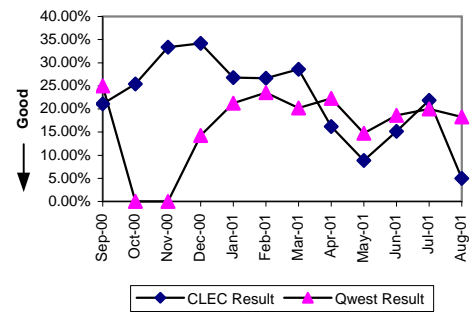
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	960:01	71	13:31	223:30	4	55:52	-1.23	-1.75
Oct-00	500:07	63	7:56	44:03	2	22:01	-0.64	-1.39
Nov-00	212:31	69	3:05	3:52	2	1:56	1.21	-0.26
Dec-00	429:20	38	11:18	104:57	7	15:00	-0.35	-1.22
Jan-01	537:15	56	9:36	918:27	259	3:33	3.09	0.88
Feb-01	602:09	45	13:23	1662:59	268	6:12	0.92	-0.44
Mar-01	471:26	63	7:29	647:29	277	2:20	3.72	1.26
Apr-01	128:55	37	3:29	685:42	265	2:35	1.12	-0.32
May-01	57:13	45	1:16	941:41	285	3:18	-1.69	-2.03
Jun-01	131:52	33	4:00	652:29	242	2:42	1.35	-0.18
Jul-01	147:00	32	4:36	1671:47	300	5:34	-0.14	-1.09
Aug-01	75:03	20	3:45	1259:03	323	3:54	-0.05	-1.03



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

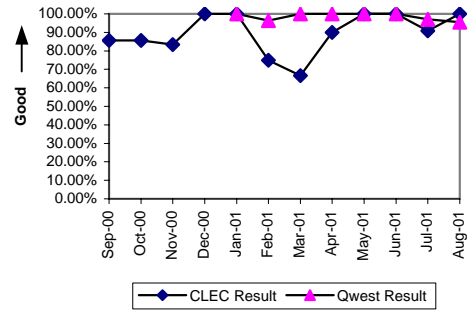
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	15	71	21.13%	1	4	25.00%	-0.17	-1.11
Oct-00	16	63	25.40%	0	2	0.00%	N/A	-0.64
Nov-00	23	69	33.33%	0	3	0.00%	N/A	-0.25
Dec-00	13	38	34.21%	1	7	14.29%	1.1	-0.33
Jan-01	15	56	26.79%	55	259	21.24%	0.9	-0.45
Feb-01	12	45	26.67%	63	268	23.51%	0.47	-0.72
Mar-01	18	63	28.57%	56	277	20.22%	1.42	-0.14
Apr-01	6	37	16.22%	59	265	22.26%	-0.83	-1.5
May-01	4	45	8.89%	42	285	14.74%	-1.03	-1.63
Jun-01	5	33	15.15%	45	242	18.60%	-0.48	-1.29
Jul-01	7	32	21.88%	60	300	20.00%	0.27	-0.83
Aug-01	1	20	5.00%	59	323	18.27%	-1.49	-1.91



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

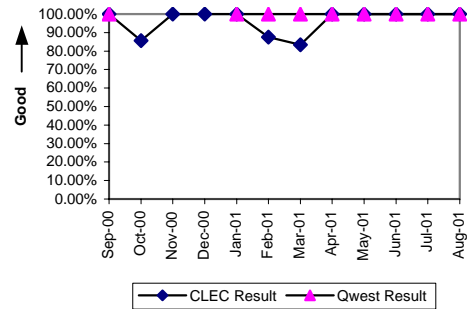
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	12	14	85.71%					
Oct-00	12	14	85.71%					
Nov-00	5	6	83.33%					
Dec-00	9	9	100.00%					
Jan-01	8	8	100.00%	28	28	100.00%	N/A	N/A
Feb-01	6	8	75.00%	27	28	96.43%	2.23	0.36
Mar-01	4	6	66.67%	29	29	100.00%	N/A	1.81
Apr-01	9	10	90.00%	24	24	100.00%	N/A	0.2
May-01	12	12	100.00%	35	35	100.00%	N/A	N/A
Jun-01	6	6	100.00%	16	16	100.00%	N/A	N/A
Jul-01	10	11	90.91%	34	35	97.14%	1.17	-0.29
Aug-01	5	5	100.00%	21	22	95.45%	-0.44	-1.27



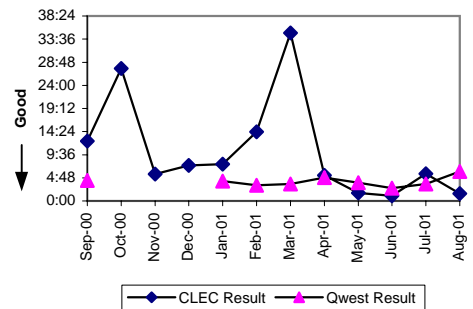
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	14	14	100.00%	1	1	100.00%	N/A	N/A
Oct-00	12	14	85.71%					
Nov-00	6	6	100.00%					
Dec-00	9	9	100.00%					
Jan-01	8	8	100.00%	28	28	100.00%	N/A	N/A
Feb-01	7	8	87.50%	28	28	100.00%	N/A	0.54
Mar-01	5	6	83.33%	29	29	100.00%	N/A	0.87
Apr-01	10	10	100.00%	24	24	100.00%	N/A	N/A
May-01	12	12	100.00%	35	35	100.00%	N/A	N/A
Jun-01	6	6	100.00%	16	16	100.00%	N/A	N/A
Jul-01	11	11	100.00%	35	35	100.00%	N/A	N/A
Aug-01	5	5	100.00%	22	22	100.00%	N/A	N/A



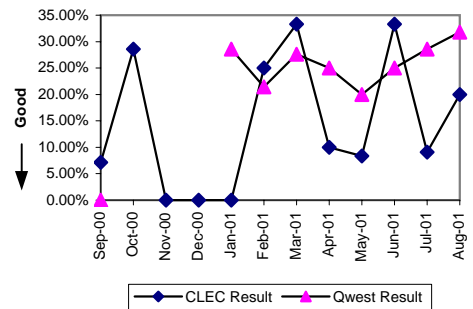
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	173:37	14	12:24	4:15	1	4:15		
Oct-00	385:16	14	27:31					
Nov-00	33:27	6	5:34					
Dec-00	66:06	9	7:21					
Jan-01	61:09	8	7:39	115:02	28	4:06	1.3	-0.21
Feb-01	114:47	8	14:21	91:07	28	3:15	1.71	0.04
Mar-01	209:18	6	34:53	101:53	29	3:31	2.2	0.34
Apr-01	53:17	10	5:20	116:50	24	4:52	0.2	-0.88
May-01	20:04	12	1:40	132:29	35	3:47	-1.17	-1.71
Jun-01	6:32	6	1:05	42:57	16	2:41	-1.79	-2.09
Jul-01	61:59	11	5:38	123:26	35	3:32	0.97	-0.41
Aug-01	7:29	5	1:30	133:47	22	6:05	-1.03	-1.62



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

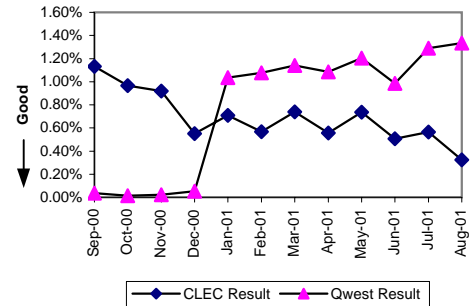
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	1	14	7.14%	0	1	0.00%	N/A	-0.54
Oct-00	4	14	28.57%					
Nov-00	0	6	0.00%					
Dec-00	0	9	0.00%					
Jan-01	0	8	0.00%	8	28	28.57%	-1.58	-1.96
Feb-01	2	8	25.00%	6	28	21.43%	0.19	-0.89
Mar-01	2	6	33.33%	8	29	27.59%	0.25	-0.85
Apr-01	1	10	10.00%	6	24	25.00%	-0.92	-1.56
May-01	1	12	8.33%	7	35	20.00%	-0.87	-1.53
Jun-01	2	6	33.33%	4	16	25.00%	0.32	-0.8
Jul-01	1	11	9.09%	10	35	28.57%	-1.25	-1.76
Aug-01	1	5	20.00%	7	22	31.82%	-0.51	-1.31



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

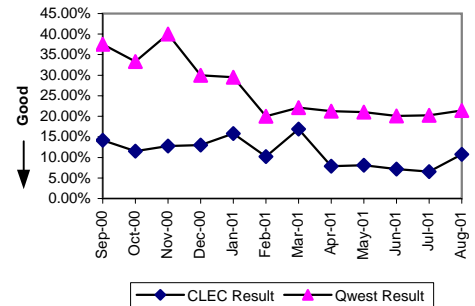
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Sep-00	85	7512	1.13%	5	13758	0.04%	40.05	23.35
Oct-00	77	7972	0.97%	2	13675	0.01%	55.82	32.94
Nov-00	75	8169	0.92%	3	13528	0.02%	42.94	25.11
Dec-00	47	8549	0.55%	7	13542	0.05%	15.86	8.64
Jan-01	64	9037	0.71%	287	27702	1.04%	-2.67	-2.62
Feb-01	53	9328	0.57%	296	27493	1.08%	-4.11	-3.5
Mar-01	69	9346	0.74%	306	26854	1.14%	-3.15	-2.91
Apr-01	47	8451	0.56%	289	26661	1.08%	-4.08	-3.48
May-01	57	7729	0.74%	320	26545	1.21%	-3.32	-3.02
Jun-01	39	7694	0.51%	258	26198	0.98%	-3.73	-3.27
Jul-01	43	7623	0.56%	335	25993	1.29%	-4.93	-4
Aug-01	25	7748	0.32%	345	25874	1.33%	-6.8	-5.14



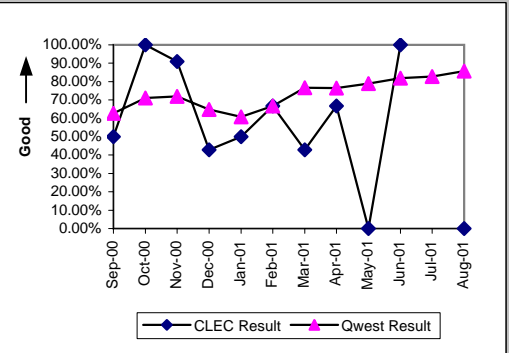
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Sep-00	14	99	14.14%	3	8	37.50%	-1.31	-1.8
Oct-00	10	87	11.49%	1	3	33.33%	-0.79	-1.48
Nov-00	11	86	12.79%	2	5	40.00%	-1.21	-1.73
Dec-00	7	54	12.96%	3	10	30.00%	-1.08	-1.66
Jan-01	12	76	15.79%	120	407	29.48%	-2.4	-2.46
Feb-01	6	59	10.17%	74	370	20.00%	-1.75	-2.07
Mar-01	14	83	16.87%	87	393	22.14%	-1.05	-1.64
Apr-01	4	51	7.84%	78	367	21.25%	-2.19	-2.33
May-01	5	62	8.06%	85	405	20.99%	-2.33	-2.41
Jun-01	3	42	7.14%	65	323	20.12%	-1.97	-2.2
Jul-01	3	46	6.52%	85	420	20.24%	-2.2	-2.34
Aug-01	3	28	10.71%	94	439	21.41%	-1.34	-1.81

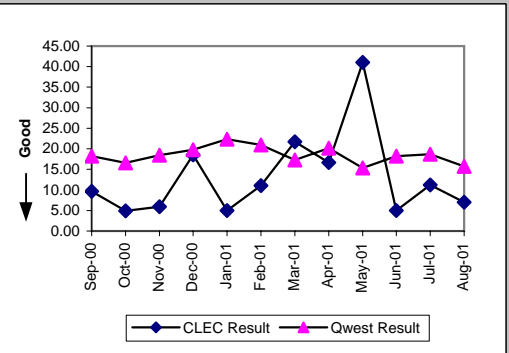


Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

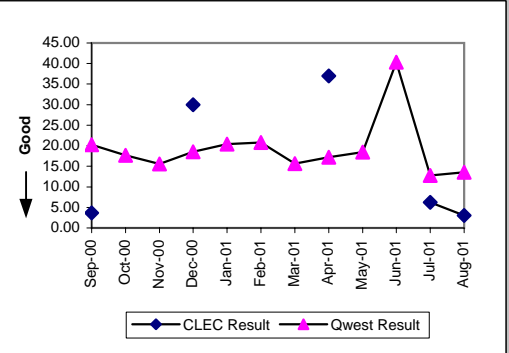
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	4	8	50.00%	50.00%	273	435	62.76%	0.71	-0.57
Oct-00	16	16	100.00%	0.00%	385	541	71.16%	-2.51	-2.53
Nov-00	10	11	90.91%	28.75%	316	439	71.98%	-1.38	-1.84
Dec-00	3	7	42.86%	49.49%	259	400	64.75%	1.18	-0.28
Jan-01	1	2	50.00%	50.00%	269	443	60.72%	0.34	-0.8
Feb-01	8	12	66.67%	47.14%	279	418	66.75%	-0.02	-1.01
Mar-01	3	7	42.86%	49.49%	428	558	76.70%	5.71	2.47
Apr-01	2	3	66.67%	47.14%	385	503	76.54%	0.13	-0.92
May-01	0	1	0.00%	0.00%	332	421	78.86%	7.94	3.83
Jun-01	7	7	100.00%	0.00%	416	508	81.89%	-1.24	-1.75
Jul-01					336	406	82.76%		
Aug-01	0	1	0.00%	0.00%	423	494	85.63%	7.94	3.83



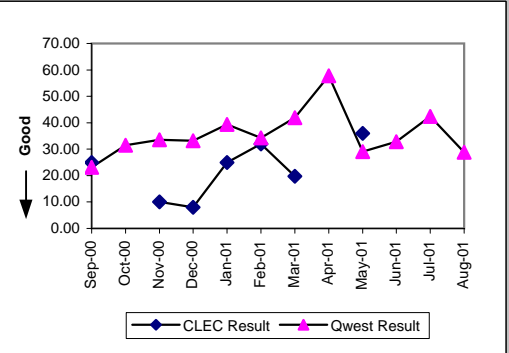
Installation Interval (Average Days) (OP-4)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	77	8	9.62	8.55	7775	427	18.21	-1.35	-1.82
Oct-00	69	14	4.93	0.27	8843	534	16.56	-2.33	-2.42
Nov-00	59	10	5.90	3.28	8015	435	18.43	-2.04	-2.24
Dec-00	74	4	18.50	11.00	7840	396	19.80	-0.12	-1.08
Jan-01	5	1	5.00		9800	438	22.37	-0.78	-1.47
Feb-01	122	11	11.09	16.70	8700	416	20.91	-1.54	-1.94
Mar-01	87	4	21.75	18.55	9608	557	17.25	0.79	-0.52
Apr-01	50	3	16.67	21.96	10065	500	20.13	-0.23	-1.14
May-01	41	1	41.00		6300	411	15.33	1.51	-0.08
Jun-01	30	6	5.00	0.00	9184	505	18.19	-1.28	-1.78
Jul-01	45	4	11.25	9.84	9917	530	18.71	-0.63	-1.38
Aug-01	7	1	7.00		9465	603	15.70	-0.51	-1.31



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	11	3	3.67	4.62	1479	73	20.26	-1.29	-1.79
Oct-00					1341	76	17.64		
Nov-00					794	51	15.57		
Dec-00	30	1	30.00		1168	63	18.54	0.61	-0.63
Jan-01					1916	94	20.38		
Feb-01					1577	76	20.75		
Mar-01					1283	82	15.65		
Apr-01	37	1	37.00		1016	59	17.22	1.2	-0.27
May-01					887	48	18.48		
Jun-01					2338	58	40.31		
Jul-01	25	4	6.25	9.84	2260	177	12.77	-0.78	-1.47
Aug-01	6	2	3.00	1.41	2410	178	13.54	-0.78	-1.48



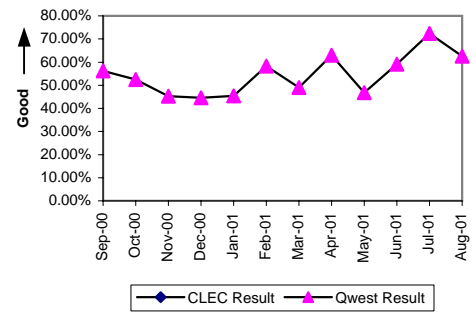
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	25	1	25.00		2062	89	23.17	0.09	-0.94
Oct-00					2518	80	31.48		
Nov-00	10	1	10.00		2418	72	33.58	-0.84	-1.51
Dec-00	24	3	8.00	0.00	2592	78	33.23	-1.58	-1.96
Jan-01	25	1	25.00		3149	80	39.36	-0.44	-1.27
Feb-01	128	4	32.00	30.67	2156	63	34.22	-0.17	-1.1
Mar-01	79	4	19.75	15.95	2014	48	41.96	-1.09	-1.66
Apr-01					3405	59	57.71		
May-01	36	1	36.00		1191	41	29.05	0.38	-0.77
Jun-01					1115	34	32.79		
Jul-01					1358	32	42.44		
Aug-01					751	26	28.88		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

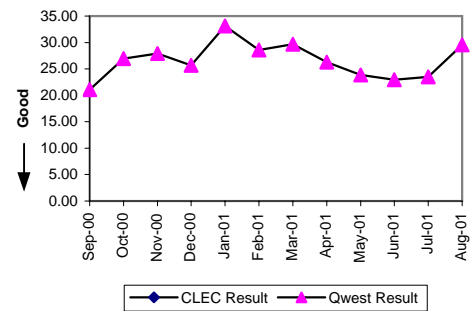
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00					126	224	56.25%		
Oct-00					153	292	52.40%		
Nov-00					114	252	45.24%		
Dec-00					98	220	44.55%		
Jan-01					105	231	45.45%		
Feb-01					127	218	58.26%		
Mar-01					126	257	49.03%		
Apr-01					177	281	62.99%		
May-01					111	237	46.84%		
Jun-01					160	271	59.04%		
Jul-01					162	224	72.32%		
Aug-01					169	270	62.59%		



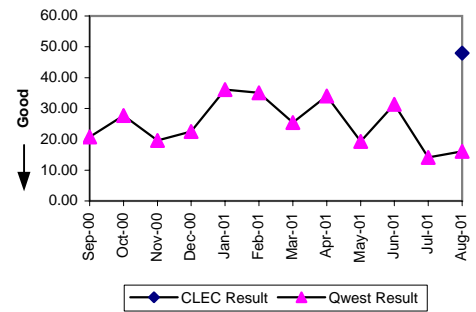
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00					4631	220	21.05		
Oct-00					7405	275	26.93		
Nov-00					6674	239	27.92		
Dec-00					5470	213	25.68		
Jan-01					7586	229	33.13		
Feb-01					6197	217	28.56		
Mar-01					7565	255	29.67		
Apr-01					6878	262	26.25		
May-01					5603	235	23.84		
Jun-01					6170	269	22.94		
Jul-01					7463	318	23.47		
Aug-01					11897	403	29.52		



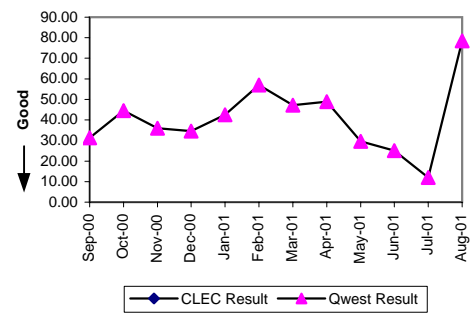
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00					1141	55	20.75		
Oct-00					2270	82	27.68		
Nov-00					1317	67	19.66		
Dec-00					1670	74	22.57		
Jan-01					3252	90	36.13		
Feb-01					2210	63	35.08		
Mar-01					2138	84	25.45		
Apr-01					2790	82	34.02		
May-01					1928	100	19.28		
Jun-01					2605	83	31.39		
Jul-01					2121	150	14.14		
Aug-01	48	1	48.00		3494	217	16.10	1.45	-0.12



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

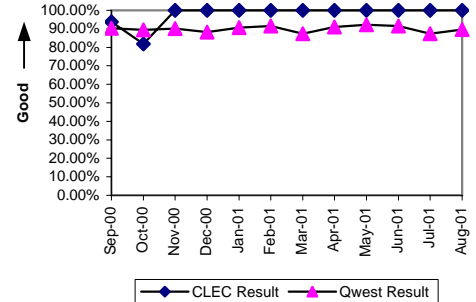
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00					1346	43	31.30		
Oct-00					2537	57	44.51		
Nov-00					2558	71	36.03		
Dec-00					1658	48	34.54		
Jan-01					1529	36	42.47		
Feb-01					1595	28	56.96		
Mar-01					2218	47	47.19		
Apr-01					1074	22	48.82		
May-01					769	26	29.58		
Jun-01					704	28	25.14		
Jul-01					191	16	11.94		
Aug-01					2512	32	78.50		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

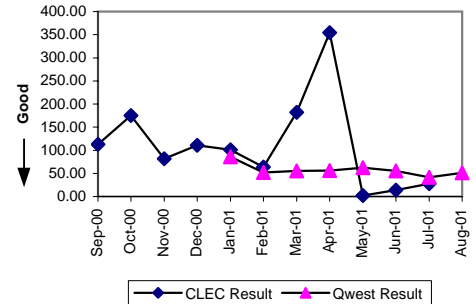
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	15	16	93.75%	24.21%	1008	1116	90.32%	-0.46	-1.28
Oct-00	18	22	81.82%	38.57%	1055	1180	89.41%	1.15	-0.21
Nov-00	19	19	100.00%	0.00%	1073	1191	90.09%	-1.43	-1.87
Dec-00	12	12	100.00%	0.00%	899	1019	88.22%	-1.26	-1.76
Jan-01	10	10	100.00%	0.00%	899	992	90.63%	-1.01	-1.62
Feb-01	15	15	100.00%	0.00%	883	965	91.50%	-1.17	-1.71
Mar-01	17	17	100.00%	0.00%	952	1090	87.34%	-1.56	-1.95
Apr-01	11	11	100.00%	0.00%	1107	1217	90.96%	-1.04	-1.63
May-01	5	5	100.00%	0.00%	982	1065	92.21%	-0.65	-1.39
Jun-01	6	6	100.00%	0.00%	920	1005	91.54%	-0.74	-1.45
Jul-01	7	7	100.00%	0.00%	838	959	87.38%	-1	-1.61
Aug-01	4	4	100.00%	0.00%	860	959	89.68%	-0.68	-1.41



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

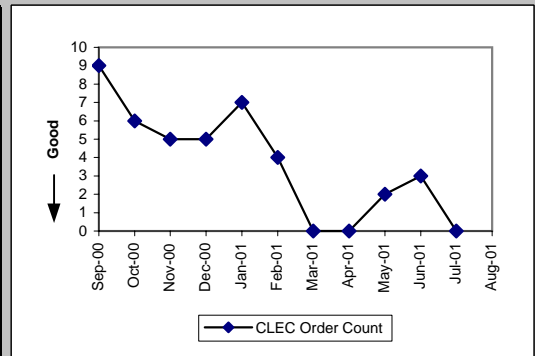
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	3604	32	112.62	95.59					
Oct-00	2456	14	175.43	118.24					
Nov-00	655	8	81.88	72.62					
Dec-00	777	7	111.00	73.32					
Jan-01	1011	10	101.10	74.63	32222	376	85.70	0.78	-0.52
Feb-01	380	6	63.33	121.53	22541	434	51.94	0.55	-0.67
Mar-01	364	2	182.00	213.55	23717	427	55.54	2.37	0.44
Apr-01	354	1	354.00	21249	379	56.07	2.58	2.58	0.57
May-01	4	2	2.00	0.00	19798	318	62.26	-1.26	-1.76
Jun-01	54	4	13.50	11.24	14076	253	55.64	-1.11	-1.67
Jul-01	28	1	28.00		8371	203	41.24	-0.24	-1.15
Aug-01					7391	144	51.33		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B)

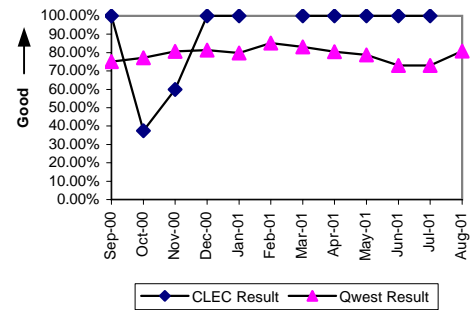
Date	CLEC Order Count
Sep-00	9
Oct-00	6
Nov-00	5
Dec-00	5
Jan-01	7
Feb-01	4
Mar-01	0
Apr-01	0
May-01	2
Jun-01	3
Jul-01	0
Aug-01	0



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

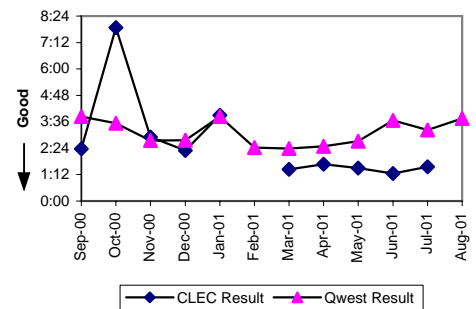
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	3	3	100.00%	0.00%	458	610	75.08%	-1	-1.61
Oct-00	3	8	37.50%	48.41%	520	674	77.15%	3.72	1.26
Nov-00	3	5	60.00%	48.99%	495	614	80.62%	1.37	-0.17
Dec-00	4	4	100.00%	0.00%	530	651	81.41%	-0.95	-1.58
Jan-01	1	1	100.00%	0.00%	536	672	79.76%	-0.5	-1.31
Feb-01					534	627	85.17%		
Mar-01	2	2	100.00%	0.00%	636	766	83.03%	-0.64	-1.39
Apr-01	2	2	100.00%	0.00%	516	641	80.50%	-0.69	-1.42
May-01	2	2	100.00%	0.00%	471	598	78.76%	-0.73	-1.45
Jun-01	4	4	100.00%	0.00%	487	667	73.01%	-1.21	-1.74
Jul-01	1	1	100.00%	0.00%	439	601	73.04%	-0.61	-1.37
Aug-01					518	641	80.81%		



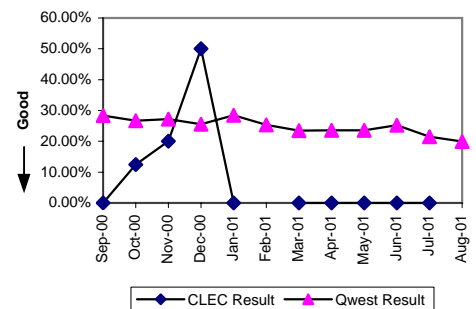
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	7:06	3	2:22	1:01	2336:21	610	3:50	-0.27	-1.16
Oct-00	63:05	8	7:53	7:35	2378:04	674	3:32	1.06	-0.36
Nov-00	14:29	5	2:54	1:55	1686:07	614	2:45	0.08	-0.95
Dec-00	9:12	4	2:18	0:52	1796:36	651	2:46	-0.17	-1.1
Jan-01	3:54	1	3:54		2576:46	672	3:50	0.87	-0.47
Feb-01					1527:25	627	2:26		
Mar-01	2:52	2	1:26	2:00	1830:46	766	2:23	-0.35	-1.21
Apr-01	3:20	2	1:40	0:35	1594:29	641	2:29	-0.32	-1.2
May-01	3:00	2	1:30	0:04	1625:56	598	2:43	-0.41	-1.25
Jun-01	4:58	4	1:15	1:32	2448:19	667	3:40	-0.77	-1.47
Jul-01	1:33	1	1:33		1947:19	601	3:14	-0.36	-1.22
Aug-01					2406:46	641	3:45		



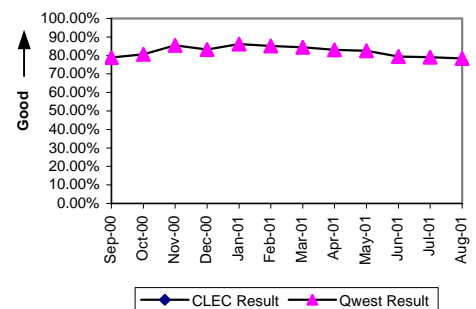
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0	3	0.00%	0.00%	173	610	28.36%	-1.09	-1.66
Oct-00	1	8	12.50%	33.07%	180	674	26.71%	-0.9	-1.55
Nov-00	1	5	20.00%	40.00%	167	614	27.20%	-0.36	-1.22
Dec-00	2	4	50.00%	50.00%	166	651	25.50%	1.02	-0.38
Jan-01	0	1	0.00%	0.00%	191	672	28.42%	-0.63	-1.38
Feb-01					159	627	25.36%		
Mar-01	0	2	0.00%	0.00%	180	766	23.50%	-0.78	-1.48
Apr-01	0	2	0.00%	0.00%	151	641	23.56%	-0.78	-1.48
May-01	0	2	0.00%	0.00%	141	598	23.58%	-0.78	-1.48
Jun-01	0	4	0.00%	0.00%	168	667	25.19%	-1.16	-1.7
Jul-01	0	1	0.00%	0.00%	129	601	21.46%	-0.52	-1.32
Aug-01					128	641	19.97%		



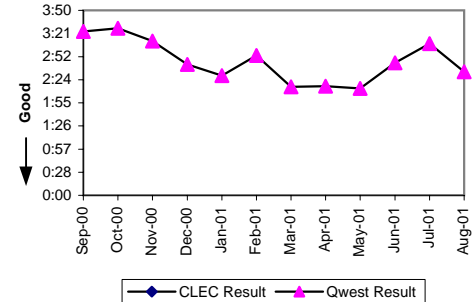
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					274	347	78.96%		
Oct-00					255	316	80.70%		
Nov-00					218	255	85.49%		
Dec-00					264	317	83.28%		
Jan-01					267	310	86.13%		
Feb-01					247	290	85.17%		
Mar-01					329	390	84.36%		
Apr-01					234	282	82.98%		
May-01					277	336	82.44%		
Jun-01					231	291	79.38%		
Jul-01					241	305	79.02%		
Aug-01					284	362	78.45%		

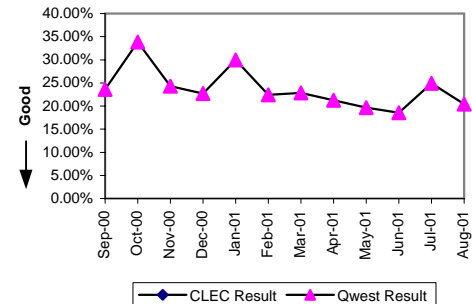


Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

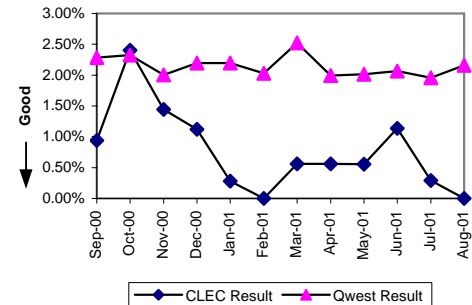
Mean Time to Restore (Hours:Minutes) (MR-6) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					1179:29	347	3:24		
Oct-00					1093:35	316	3:28		
Nov-00					817:56	255	3:12		
Dec-00					860:15	317	2:43		
Jan-01					772:22	310	2:29		
Feb-01					843:14	290	2:54		
Mar-01					875:02	390	2:15		
Apr-01					638:11	282	2:16		
May-01					743:55	336	2:13		
Jun-01					802:32	291	2:45		
Jul-01					959:21	305	3:09		
Aug-01					931:51	362	2:34		



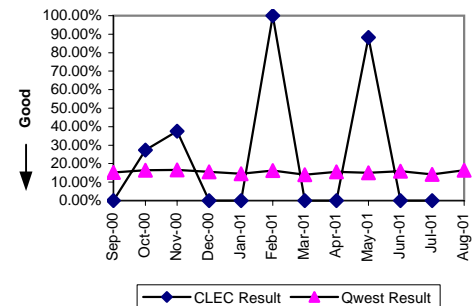
Repair Repeat Report Rate (Percent) (MR-7) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					82	347	23.63%		
Oct-00					107	316	33.86%		
Nov-00					62	255	24.31%		
Dec-00					72	317	22.71%		
Jan-01					93	310	30.00%		
Feb-01					65	290	22.41%		
Mar-01					89	390	22.82%		
Apr-01					60	282	21.28%		
May-01					66	336	19.64%		
Jun-01					54	291	18.56%		
Jul-01					76	305	24.92%		
Aug-01					74	362	20.44%		



Trouble Rate (Percent) (MR-8) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	3	319	0.94%	9.65%	957	41878	2.29%	-1.6	-1.97
Oct-00	8	333	2.40%	15.31%	990	42612	2.32%	0.71	-0.93
Nov-00	5	346	1.45%	11.93%	869	43401	2.00%	-0.14	-1.45
Dec-00	4	356	1.12%	10.54%	968	44055	2.20%	-1.38	-1.84
Jan-01	1	357	0.28%	5.29%	982	44711	2.20%	-2.46	-2.5
Feb-01	0	357	0.00%	0.00%	917	45239	2.03%	-2.71	-2.65
Mar-01	2	357	0.56%	7.46%	1156	45847	2.52%	-2.35	-2.43
Apr-01	2	357	0.56%	7.46%	923	46359	1.99%	-1.93	-2.17
May-01	2	359	0.56%	7.44%	934	46321	2.02%	-1.96	-2.19
Jun-01	4	352	1.14%	10.60%	958	46340	2.07%	-1.22	-1.74
Jul-01	1	347	0.29%	5.36%	906	46336	1.96%	-2.23	-2.36
Aug-01	0	337	0.00%	0.00%	1003	46501	2.16%	-2.72	-2.65

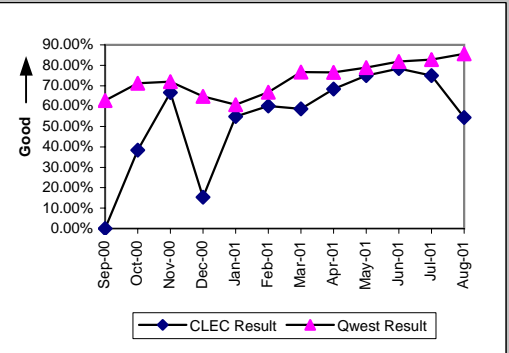


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0	3	0.00%	0.00%	171	1128	15.16%	-0.73	-1.44
Oct-00	3	11	27.27%	44.54%	195	1185	16.46%	0.94	-0.43
Nov-00	3	8	37.50%	48.41%	174	1043	16.68%	1.42	-0.14
Dec-00	0	4	0.00%	0.00%	178	1146	15.53%	-0.86	-1.52
Jan-01	0	1	0.00%	0.00%	166	1148	14.46%	-0.41	-1.25
Feb-01	1	1	100.00%	0.00%	177	1094	16.18%	1.4	-0.15
Mar-01	0	2	0.00%	0.00%	189	1345	14.05%	-0.57	-1.35
Apr-01	0	2	0.00%	0.00%	171	1094	15.63%	-0.61	-1.37
May-01	15	17	88.24%	32.22%	166	1100	15.09%	6.57	2.99
Jun-01	0	4	0.00%	0.00%	181	1139	15.89%	-0.87	-1.53
Jul-01	0	1	0.00%	0.00%	150	1056	14.20%	-0.41	-1.25
Aug-01					197	1200	16.42%		

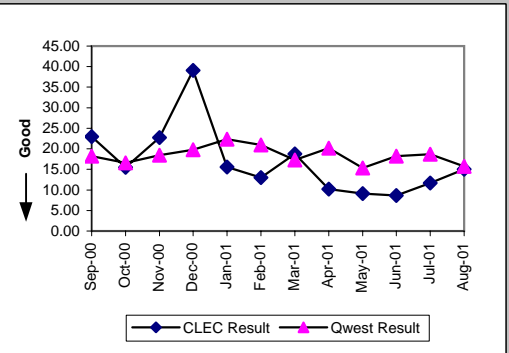


Checklist #4 - Unbundled Loop - DS1 Capable Installation

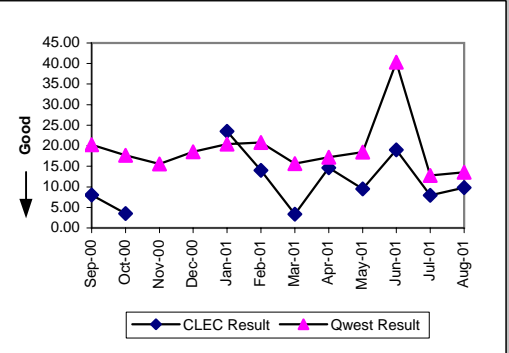
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	0	2	0.00%	0.00%	273	435	62.76%	8.08	3.91
Oct-00	5	13	38.46%	48.65%	385	541	71.16%	3.27	0.99
Nov-00	14	21	66.67%	47.14%	316	439	71.98%	0.52	-0.69
Dec-00	2	13	15.38%	36.08%	259	400	64.75%	6.15	2.74
Jan-01	17	31	54.84%	49.77%	269	443	60.72%	0.63	-0.61
Feb-01	42	70	60.00%	48.99%	279	418	66.75%	1.1	-0.33
Mar-01	51	87	58.62%	49.25%	428	558	76.70%	3.84	1.34
Apr-01	26	38	68.42%	46.48%	385	503	76.54%	1.14	-0.31
May-01	33	44	75.00%	43.30%	332	421	78.86%	0.57	-0.65
Jun-01	29	37	78.38%	41.17%	416	508	81.89%	0.5	-0.69
Jul-01	21	28	75.00%	43.30%	336	406	82.76%	1.02	-0.38
Aug-01	25	46	54.35%	49.81%	423	494	85.63%	7.94	3.83



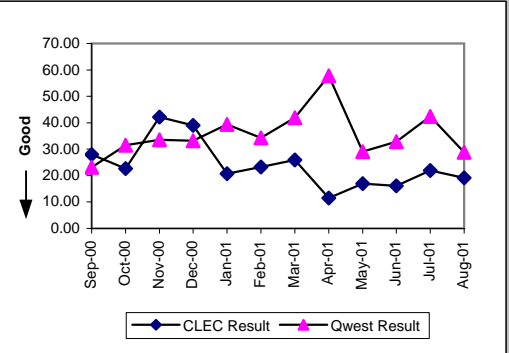
Installation Interval (Average Days) (OP-4)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	46	2	23.00	14.14	7775	427	18.21	0.38	-0.77
Oct-00	155	10	15.50	18.22	8843	534	16.56	-0.18	-1.11
Nov-00	364	16	22.75	33.12	8015	435	18.43	0.88	-0.46
Dec-00	430	11	39.09	37.10	7840	396	19.80	2.37	0.44
Jan-01	404	26	15.54	14.47	9800	438	22.37	-1.52	-1.92
Feb-01	792	61	12.98	13.77	8700	416	20.91	-2.78	-2.69
Mar-01	1127	60	18.78	22.97	9608	557	17.25	0.66	-0.6
Apr-01	337	33	10.21	7.96	10065	500	20.13	-2.1	-2.28
May-01	309	34	9.09	9.58	6300	411	15.33	-2.08	-2.27
Jun-01	241	28	8.61	11.62	9184	505	18.19	-1.97	-2.2
Jul-01	1146	98	11.69	9.33	9917	530	18.71	-2.69	-2.64
Aug-01	1458	97	15.03	12.15	9465	603	15.70	-0.35	-1.22



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	8	1	8.00		1479	73	20.26	-0.56	-1.34
Oct-00	7	2	3.50	3.54	1341	76	17.64	-1.09	-1.67
Nov-00					794	51	15.57		
Dec-00					1168	63	18.54		
Jan-01	47	2	23.50	9.19	1916	94	20.38	0.58	-0.65
Feb-01	84	6	14.00	10.92	1577	76	20.75	-0.65	-1.39
Mar-01	10	3	3.33	2.08	1283	82	15.65	-1.29	-1.78
Apr-01	44	3	14.67	10.21	1016	59	17.22	-0.32	-1.2
May-01	19	2	9.50	9.19	887	48	18.48	-0.64	-1.39
Jun-01	19	1	19.00		2338	58	40.31	-0.5	-1.3
Jul-01	726	91	7.98	10.39	2260	177	12.77	-2.25	-2.37
Aug-01	763	78	9.78	11.70	2410	178	13.54	-1.46	-1.89



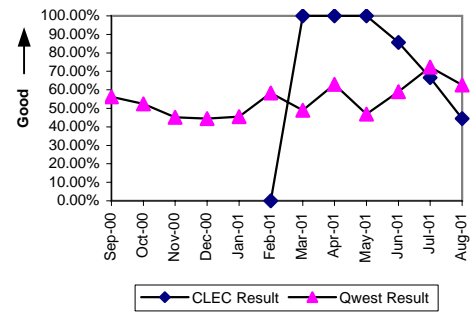
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	28	1	28.00		2062	89	23.17	0.24	-0.85
Oct-00	136	6	22.67	20.16	2518	80	31.48	-0.92	-1.56
Nov-00	295	7	42.14	41.02	2418	72	33.58	0.77	-0.53
Dec-00	429	11	39.00	33.14	2592	78	33.23	0.66	-0.6
Jan-01	249	12	20.75	13.21	3149	80	39.36	-1.87	-2.14
Feb-01	511	22	23.23	22.17	2156	63	34.22	-1.74	-2.06
Mar-01	854	33	25.88	25.94	2014	48	41.96	-1.82	-2.11
Apr-01	104	9	11.56	7.09	3405	59	57.71	-2.57	-2.56
May-01	153	9	17.00	16.09	1191	41	29.05	-1.05	-1.64
Jun-01	113	7	16.14	20.80	1115	34	32.79	-1.24	-1.75
Jul-01	153	7	21.86	8.75	1358	32	42.44	-1.03	-1.63
Aug-01	383	20	19.15	15.00	751	26	28.88	-0.88	-1.54



Checklist #4 - Unbundled Loop - DS1 Capable Installation

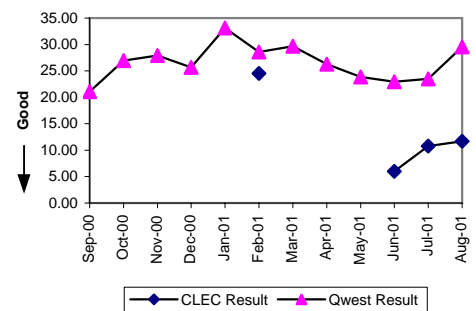
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00					126	224	56.25%		
Oct-00					153	292	52.40%		
Nov-00					114	252	45.24%		
Dec-00					98	220	44.55%		
Jan-01					105	231	45.45%		
Feb-01	0	2	0.00%	0.00%	127	218	58.26%	4.89	1.98
Mar-01	1	1	100.00%	0.00%	126	257	49.03%	-1.02	-1.62
Apr-01	1	1	100.00%	0.00%	177	281	62.99%	-0.77	-1.47
May-01	3	3	100.00%	0.00%	111	237	46.84%	-1.83	-2.11
Jun-01	6	7	85.71%	34.99%	160	271	59.04%	-1.42	-1.86
Jul-01	4	6	66.67%	47.14%	162	224	72.32%	0.1	-0.94
Aug-01	4	9	44.44%	49.69%	169	270	62.59%	1.13	-0.32



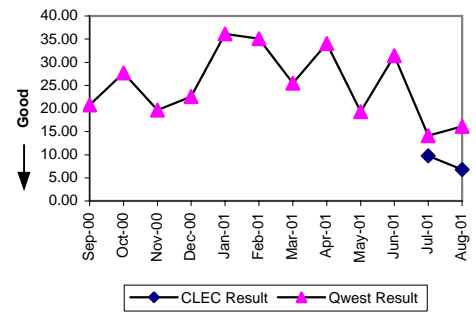
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00					4631	220	21.05		
Oct-00					7405	275	26.93		
Nov-00					6674	239	27.92		
Dec-00					5470	213	25.68		
Jan-01					7586	229	33.13		
Feb-01	49	2	24.50	3.54	6197	217	28.56	-0.15	-1.09
Mar-01					7565	255	29.67		
Apr-01					6878	262	26.25		
May-01					5603	235	23.84		
Jun-01	6	1	6.00		6170	269	22.94	-0.75	-1.46
Jul-01	108	10	10.80	8.19	7463	318	23.47	-1.89	-2.15
Aug-01	105	9	11.67	9.66	11897	403	29.52	-1.46	-1.89



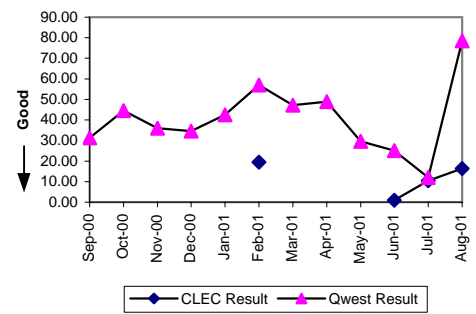
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00					1141	55	20.75		
Oct-00					2270	82	27.68		
Nov-00					1317	67	19.66		
Dec-00					1670	74	22.57		
Jan-01					3252	90	36.13		
Feb-01					2210	63	35.08		
Mar-01					2138	84	25.45		
Apr-01					2790	82	34.02		
May-01					1928	100	19.28		
Jun-01					2605	83	31.39		
Jul-01	137	14	9.79	9.08	2121	150	14.14	-0.9	-1.55
Aug-01	68	10	6.80	7.32	3494	217	16.10	-1.18	-1.72



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

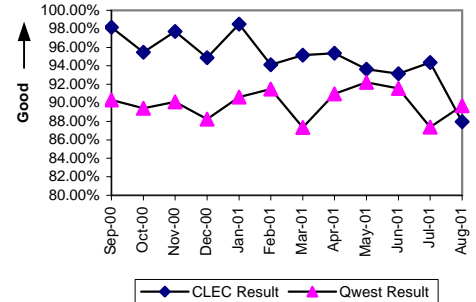
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00					1346	43	31.30		
Oct-00					2537	57	44.51		
Nov-00					2558	71	36.03		
Dec-00					1658	48	34.54		
Jan-01					1529	36	42.47		
Feb-01	39	2	19.50	3.54	1595	28	56.96	-0.98	-1.6
Mar-01					2218	47	47.19		
Apr-01					1074	22	48.82		
May-01					769	26	29.58		
Jun-01	1	1	1.00		704	28	25.14	-1.53	-1.93
Jul-01	21	2	10.50	13.44	191	16	11.94	-0.11	-1.06
Aug-01	82	5	16.40	11.63	2512	32	78.50	-1.45	-1.88



Checklist #4 - Unbundled Loop - DS1 Capable Installation

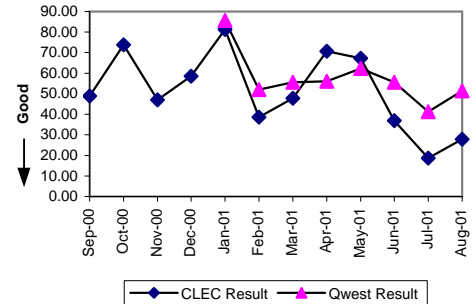
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	54	55	98.18%	13.36%	1008	1116	90.32%	-1.92	-2.17
Oct-00	42	44	95.45%	20.83%	1055	1180	89.41%	-1.28	-1.78
Nov-00	43	44	97.73%	14.90%	1073	1191	90.09%	-1.66	-2.01
Dec-00	37	39	94.87%	22.06%	899	1019	88.22%	-1.26	-1.77
Jan-01	67	68	98.53%	12.04%	899	992	90.63%	-2.16	-2.32
Feb-01	128	136	94.12%	23.53%	883	965	91.50%	-1.02	-1.62
Mar-01	157	165	95.15%	21.48%	952	1090	87.34%	-2.81	-2.71
Apr-01	123	129	95.35%	21.06%	1107	1217	90.96%	-1.65	-2
May-01	103	110	93.64%	24.41%	982	1065	92.21%	-0.53	-1.32
Jun-01	109	117	93.16%	25.24%	920	1005	91.54%	-0.6	-1.36
Jul-01	117	124	94.35%	23.08%	838	959	87.38%	-2.2	-2.34
Aug-01	124	141	87.94%	32.56%	860	959	89.68%	0.63	-0.63



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

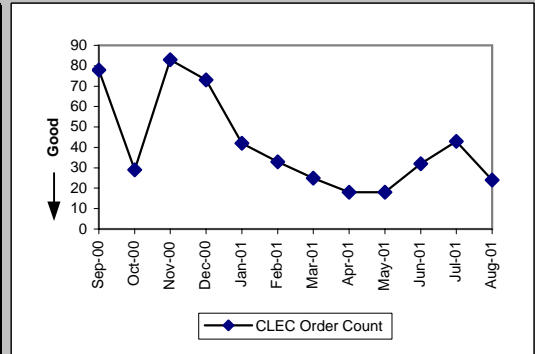
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	5974	122	48.97	43.28					
Oct-00	2954	40	73.85	46.05					
Nov-00	4744	101	46.97	47.61					
Dec-00	5623	96	58.57	50.44					
Jan-01	4149	51	81.35	52.03	32222	376	85.70	-0.44	-1.27
Feb-01	1273	33	38.58	60.79	22541	434	51.94	-1.3	-1.79
Mar-01	1289	27	47.74	73.78	23717	427	55.54	-0.64	-1.39
Apr-01	1556	22	70.73	84.21	21249	379	56.07	1.05	-0.36
May-01	1614	24	67.25	92.09	19798	318	62.26	0.48	-0.71
Jun-01	1326	36	36.83	78.67	14076	253	55.64	-1.4	-1.85
Jul-01	858	46	18.65	32.38	8371	203	41.24	-2.53	-2.54
Aug-01	697	25	27.88	47.28	7391	144	51.33	-1.62	-1.99



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B)

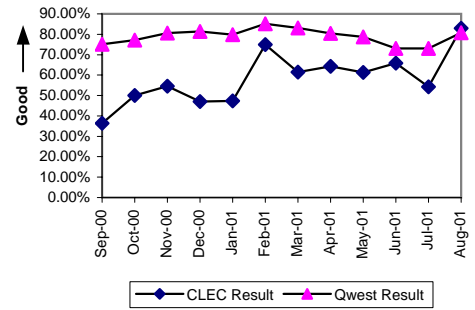
Date	CLEC Order Count
Sep-00	78
Oct-00	29
Nov-00	83
Dec-00	73
Jan-01	42
Feb-01	33
Mar-01	25
Apr-01	18
May-01	18
Jun-01	32
Jul-01	43
Aug-01	24



Checklist #4 - Unbundled Loop - DS1 Capable Repair

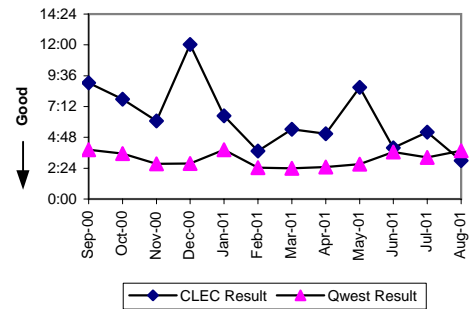
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	4	11	36.36%	48.10%	458	610	75.08%	7.56	3.6
Oct-00	9	18	50.00%	50.00%	520	674	77.15%	3.65	1.22
Nov-00	6	11	54.55%	49.79%	495	614	80.62%	4.27	1.6
Dec-00	8	17	47.06%	49.91%	530	651	81.41%	8.08	3.91
Jan-01	9	19	47.37%	49.93%	536	672	79.76%	7.4	3.5
Feb-01	12	16	75.00%	43.30%	534	627	85.17%	1.22	-0.26
Mar-01	35	57	61.40%	48.68%	636	766	83.03%	5.11	2.11
Apr-01	18	28	64.29%	47.92%	516	641	80.50%	2.3	0.4
May-01	27	44	61.36%	48.69%	471	598	78.76%	2.93	0.78
Jun-01	27	41	65.85%	47.42%	487	667	73.01%	0.99	-0.4
Jul-01	19	35	54.29%	49.82%	439	601	73.04%	2.58	0.57
Aug-01	44	53	83.02%	37.55%	518	641	80.81%	-0.39	-1.24



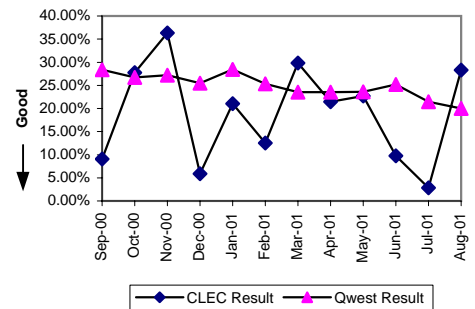
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	99:28	11	9:03	9:42	2336:21	610	3:50	2.14	0.3
Oct-00	140:04	18	7:47	8:28	2378:04	674	3:32	1.54	-0.06
Nov-00	66:52	11	6:05	6:31	1686:07	614	2:45	1.76	0.07
Dec-00	204:42	17	12:02	17:30	1796:36	651	2:46	3.72	1.26
Jan-01	123:06	19	6:29	12:10	2576:46	672	3:50	1.16	-0.3
Feb-01	59:48	16	3:44	5:37	1527:25	627	2:26	1.24	-0.24
Mar-01	309:44	57	5:26	8:09	1830:46	766	2:23	3.72	1.26
Apr-01	142:27	28	5:05	6:58	1594:29	641	2:29	3.09	0.88
May-01	382:13	44	8:41	20:40	1625:56	598	2:43	3.72	1.26
Jun-01	163:15	41	3:59	4:53	2448:19	667	3:40	0.4	-0.75
Jul-01	181:51	35	5:12	5:40	1947:19	601	3:14	2.23	0.35
Aug-01	158:30	53	2:59	5:13	2406:46	641	3:45	-0.22	-1.13



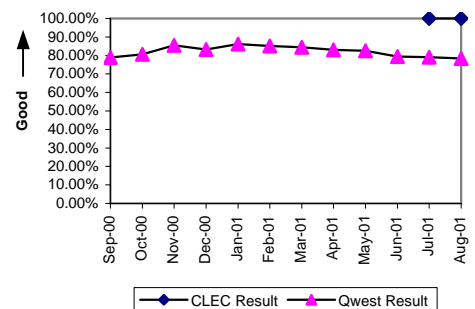
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	1	11	9.09%	28.75%	173	610	28.36%	-1.41	-1.85
Oct-00	5	18	27.78%	44.79%	180	674	26.71%	0.13	-0.92
Nov-00	4	11	36.36%	48.10%	167	614	27.20%	0.67	-0.59
Dec-00	1	17	5.88%	23.53%	166	651	25.50%	-1.83	-2.11
Jan-01	4	19	21.05%	40.77%	191	672	28.42%	-0.7	-1.43
Feb-01	2	16	12.50%	33.07%	159	627	25.36%	-1.17	-1.71
Mar-01	17	57	29.82%	45.75%	180	766	23.50%	1.07	-0.35
Apr-01	6	28	21.43%	41.03%	151	641	23.56%	-0.26	-1.16
May-01	10	44	22.73%	41.91%	141	598	23.58%	-0.13	-1.08
Jun-01	4	41	9.76%	29.67%	168	667	25.19%	-2.21	-2.34
Jul-01	1	35	2.86%	16.66%	129	601	21.46%	-2.61	-2.58
Aug-01	15	53	28.30%	45.05%	128	641	19.97%	1.4	-0.15



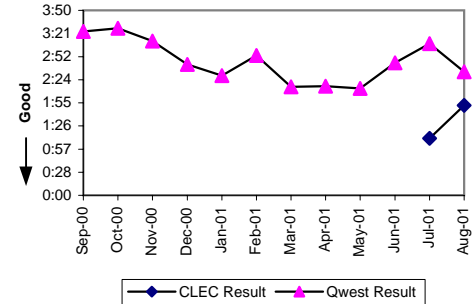
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00					274	347	78.96%		
Oct-00					255	316	80.70%		
Nov-00					218	255	85.49%		
Dec-00					264	317	83.28%		
Jan-01					267	310	86.13%		
Feb-01					247	290	85.17%		
Mar-01					329	390	84.36%		
Apr-01					234	282	82.98%		
May-01					277	336	82.44%		
Jun-01					231	291	79.38%		
Jul-01	3	3	100.00%	0.00%	241	305	79.02%	-0.89	-1.54
Aug-01	6	6	100.00%	0.00%	284	362	78.45%	-1.27	-1.77

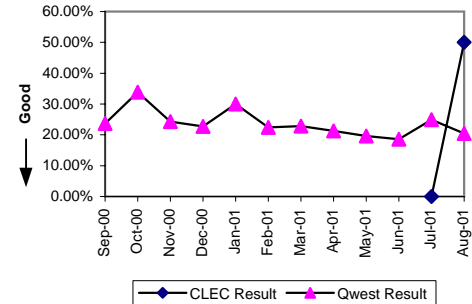


Checklist #4 - Unbundled Loop - DS1 Capable Repair

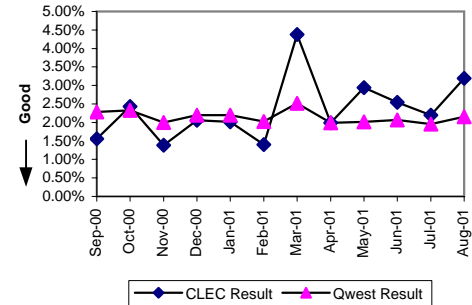
Mean Time to Restore (Hours:Minutes) (MR-6) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00					1179:29	347	3:24		
Oct-00					1093:35	316	3:28		
Nov-00					817:56	255	3:12		
Dec-00					860:15	317	2:43		
Jan-01					772:22	310	2:29		
Feb-01					843:14	290	2:54		
Mar-01					875:02	390	2:15		
Apr-01					638:11	282	2:16		
May-01					743:55	336	2:13		
Jun-01					802:32	291	2:45		
Jul-01	3:33	3	1:11	0:21	959:21	305	3:09	-0.54	-1.33
Aug-01	11:15	6	1:52	1:21	931:51	362	2:34	-0.48	-1.29



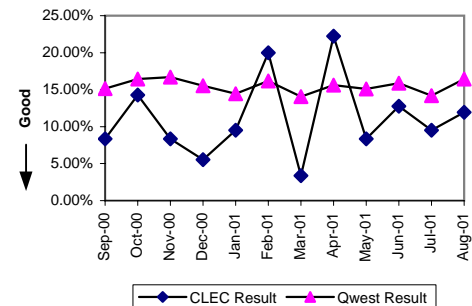
Repair Repeat Report Rate (Percent) (MR-7) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00					82	347	23.63%		
Oct-00					107	316	33.86%		
Nov-00					62	255	24.31%		
Dec-00					72	317	22.71%		
Jan-01					93	310	30.00%		
Feb-01					65	290	22.41%		
Mar-01					89	390	22.82%		
Apr-01					60	282	21.28%		
May-01					66	336	19.64%		
Jun-01					54	291	18.56%		
Jul-01	0	3	0.00%	0.00%	76	305	24.92%	-0.99	-1.6
Aug-01	3	6	50.00%	50.00%	74	362	20.44%	1.56	-0.05



Trouble Rate (Percent) (MR-8) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	11	708	1.55%	12.37%	957	41878	2.29%	-1.29	-1.79
Oct-00	18	741	2.43%	15.40%	990	42612	2.32%	0.19	-0.88
Nov-00	11	793	1.39%	11.70%	869	43401	2.00%	-1.23	-1.75
Dec-00	17	825	2.06%	14.21%	968	44055	2.20%	-0.27	-1.16
Jan-01	19	943	2.01%	14.05%	982	44711	2.20%	-0.38	-1.23
Feb-01	16	1141	1.40%	11.76%	917	45239	2.03%	-1.48	-1.9
Mar-01	57	1302	4.38%	20.46%	1156	45847	2.52%	4.21	1.56
Apr-01	28	1405	1.99%	13.98%	923	46359	1.99%	0.01	-1
May-01	44	1496	2.94%	16.90%	934	46321	2.02%	2.5	0.52
Jun-01	41	1613	2.54%	15.74%	958	46340	2.07%	1.32	-0.2
Jul-01	38	1729	2.20%	14.66%	906	46336	1.96%	0.72	-0.57
Aug-01	59	1849	3.19%	17.58%	1003	46501	2.16%	3	0.82

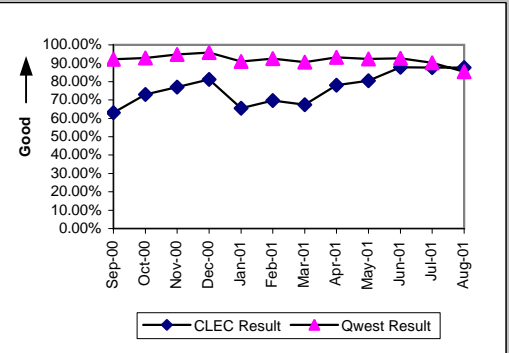


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	1	12	8.33%	27.64%	171	1128	15.16%	-0.66	-1.4
Oct-00	3	21	14.29%	34.99%	195	1185	16.46%	-0.27	-1.16
Nov-00	1	12	8.33%	27.64%	174	1043	16.68%	-0.77	-1.47
Dec-00	1	18	5.56%	22.91%	178	1146	15.53%	-1.16	-1.7
Jan-01	2	21	9.52%	29.35%	166	1148	14.46%	-0.64	-1.39
Feb-01	4	20	20.00%	40.00%	177	1094	16.18%	0.49	-0.7
Mar-01	2	59	3.39%	18.10%	189	1345	14.05%	-2.31	-2.4
Apr-01	8	36	22.22%	41.57%	171	1094	15.63%	1.05	-0.36
May-01	4	48	8.33%	27.64%	166	1100	15.09%	-1.28	-1.78
Jun-01	6	47	12.77%	33.37%	181	1139	15.89%	-0.57	-1.35
Jul-01	4	42	9.52%	29.35%	150	1056	14.20%	-0.85	-1.52
Aug-01	8	67	11.94%	32.43%	197	1200	16.42%	-0.96	-1.59

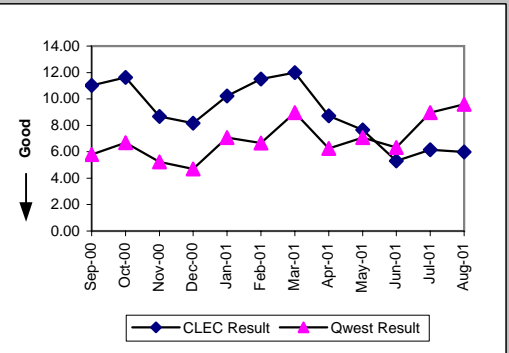


Checklist #4 - Unbundled Loop - ISDN Capable Installation

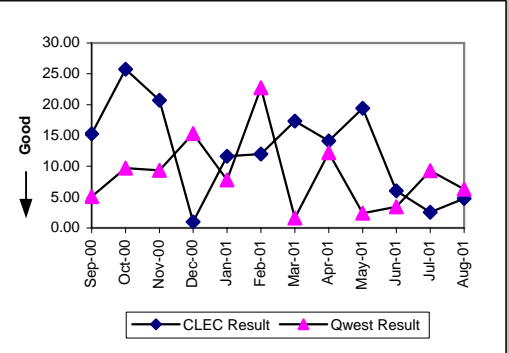
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	145	230	63.04%	48.27%	881	956	92.15%	3.72	1.26
Oct-00	219	300	73.00%	44.40%	834	898	92.87%	8.01	3.87
Nov-00	127	165	76.97%	42.10%	1059	1118	94.72%	3.72	1.26
Dec-00	43	53	81.13%	39.13%	1389	1450	95.79%	3.72	1.26
Jan-01	135	206	65.53%	47.53%	641	705	90.92%	7.94	3.83
Feb-01	108	155	69.68%	45.97%	559	604	92.55%	7.94	3.83
Mar-01	93	138	67.39%	46.88%	501	553	90.60%	7.94	3.83
Apr-01	132	169	78.11%	41.35%	556	596	93.29%	6.73	3.09
May-01	116	144	80.56%	39.58%	550	596	92.28%	4.79	1.91
Jun-01	94	107	87.85%	32.67%	581	627	92.66%	1.77	0.08
Jul-01	106	121	87.60%	32.95%	317	351	90.31%	0.84	-0.49
Aug-01	142	162	87.65%	32.90%	315	369	85.37%	-0.69	-1.42



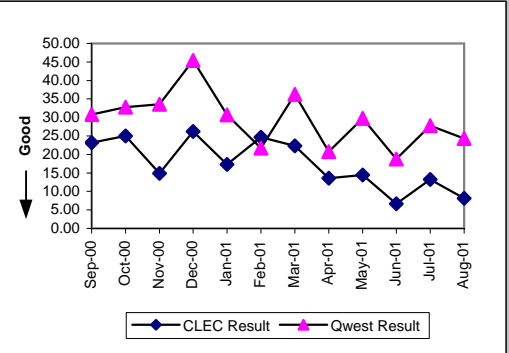
Installation Interval (Average Days) (OP-4)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	2138	194	11.02	12.89	5510	953	5.78	3.09	0.88
Oct-00	3232	278	11.63	15.50	6011	898	6.69	3.72	1.26
Nov-00	1351	156	8.66	9.20	5829	1117	5.22	2.58	0.57
Dec-00	400	49	8.16	9.57	6799	1450	4.69	1.42	-0.14
Jan-01	1995	195	10.23	10.96	4954	701	7.07	2.81	0.71
Feb-01	1657	144	11.51	17.71	4014	604	6.65	3.83	1.33
Mar-01	1548	129	12.00	17.20	4943	551	8.97	2.03	0.23
Apr-01	1153	132	8.73	8.60	3731	596	6.26	2.68	0.63
May-01	888	116	7.66	9.63	4107	580	7.08	0.51	-0.69
Jun-01	466	88	5.30	2.37	3770	596	6.33	-1.05	-1.64
Jul-01	597	97	6.15	6.00	3418	382	8.95	-1.69	-2.03
Aug-01	808	135	5.99	3.77	3795	396	9.58	-2.78	-2.69



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	458	30	15.27	12.71	213	42	5.07	3.72	1.26
Oct-00	541	21	25.76	27.76	243	25	9.72	2.41	0.46
Nov-00	207	10	20.70	24.28	187	20	9.35	1.33	-0.19
Dec-00	1	1	1.00		368	24	15.33	-0.53	-1.32
Jan-01	419	36	11.64	7.58	117	15	7.80	0.1	-0.94
Feb-01	192	16	12.00	11.47	341	15	22.73	-0.45	-1.28
Mar-01	295	17	17.35	29.04	24	15	1.60	3.72	1.26
Apr-01	113	8	14.12	11.15	171	14	12.21	0.26	-0.84
May-01	136	7	19.43	14.76	41	17	2.41	3.72	1.26
Jun-01	30	5	6.00	2.74	51	15	3.40	0.6	-0.63
Jul-01	23	9	2.56	1.88	482	52	9.27	-0.89	-1.54
Aug-01	48	10	4.80	3.55	416	66	6.30	-0.26	-1.16

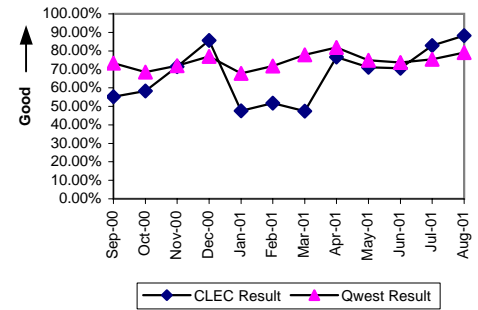


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	1276	55	23.20	19.66	1015	33	30.76	-1.07	-1.65
Oct-00	1502	60	25.03	20.57	1280	39	32.82	-0.82	-1.5
Nov-00	417	28	14.89	23.90	1309	39	33.56	-2.37	-2.44
Dec-00	236	9	26.22	31.74	1679	37	45.38	-0.92	-1.56
Jan-01	605	35	17.29	16.21	1506	49	30.73	-2.06	-2.25
Feb-01	764	31	24.65	29.24	652	30	21.73	0.6	-0.63
Mar-01	624	28	22.29	20.66	1340	37	36.22	-1.53	-1.93
Apr-01	393	29	13.55	10.65	539	26	20.73	-1.36	-1.83
May-01	303	21	14.43	16.83	863	29	29.76	-1.97	-2.2
Jun-01	53	8	6.62	3.34	583	31	18.81	-2.11	-2.28
Jul-01	132	10	13.20	12.51	527	19	27.74	-1.12	-1.68
Aug-01	146	18	8.11	5.67	633	26	24.35	-2.33	-2.42

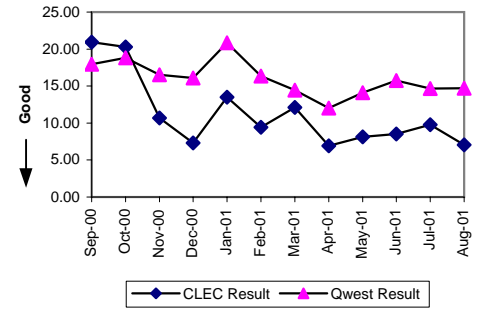


Checklist #4 - Unbundled Loop - ISDN Capable Installation

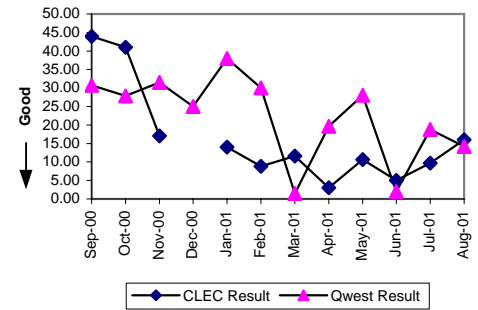
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	21	38	55.26%	49.72%	55	75	73.33%	1.98	0.21
Oct-00	21	36	58.33%	49.30%	72	105	68.57%	1.12	-0.32
Nov-00	15	21	71.43%	45.18%	64	89	71.91%	0.01	-1
Dec-00	6	7	85.71%	34.99%	50	65	76.92%	-0.52	-1.32
Jan-01	20	42	47.62%	49.94%	59	87	67.82%	2.25	0.37
Feb-01	15	29	51.72%	49.97%	51	71	71.83%	1.94	0.18
Mar-01	9	19	47.37%	49.93%	56	72	77.78%	2.8	0.7
Apr-01	23	30	76.67%	42.30%	86	105	81.90%	0.59	-0.64
May-01	32	45	71.11%	45.32%	51	68	75.00%	0.45	-0.73
Jun-01	24	34	70.59%	45.56%	59	80	73.75%	0.33	-0.8
Jul-01	29	35	82.86%	37.69%	43	57	75.44%	-0.8	-1.49
Aug-01	30	34	88.24%	32.22%	87	110	79.09%	-1.15	-1.7



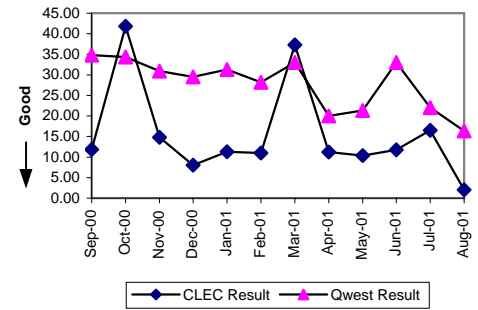
Installation Interval (Average Days) (OP-4)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	691	33	20.94	26.96	1348	75	17.97	0.6	-0.63
Oct-00	527	26	20.27	29.82	1957	104	18.82	0.22	-0.86
Nov-00	214	20	10.70	7.60	1470	89	16.52	-0.95	-1.58
Dec-00	44	6	7.33	3.20	1045	65	16.08	-1.07	-1.65
Jan-01	500	37	13.51	11.03	1791	86	20.83	-1.53	-1.93
Feb-01	113	12	9.42	5.60	1162	71	16.37	-1.09	-1.66
Mar-01	109	9	12.11	13.48	1040	72	14.44	-0.32	-1.2
Apr-01	145	21	6.90	4.71	1263	105	12.03	-1.66	-2.01
May-01	276	34	8.12	6.31	945	67	14.10	-1.6	-1.97
Jun-01	145	17	8.53	6.91	1260	80	15.75	-0.81	-1.49
Jul-01	166	17	9.76	9.09	910	62	14.68	-0.8	-1.49
Aug-01	155	22	7.05	8.52	1748	119	14.69	-2.92	-2.77



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	527	12	43.92	29.90	92	3	30.67	1.25	-0.24
Oct-00	246	6	41.00	43.35	195	7	27.86	0.57	-0.66
Nov-00	17	1	17.00		63	2	31.50	-16.74	-11.18
Dec-00					25	1	25.00		
Jan-01	168	12	14.00	13.03	38	1	38.00		
Feb-01	97	11	8.82	12.43	90	3	30.00	-1.1	-1.67
Mar-01	81	7	11.57	12.73	3	2	1.50	0.95	-0.42
Apr-01	6	2	3.00	2.83	59	3	19.67	-0.56	-1.34
May-01	53	5	10.60	6.11	56	2	28.00	-0.54	-1.33
Jun-01	10	2	5.00	2.83	4	2	2.00	0.04	-0.97
Jul-01	29	3	9.67	5.51	150	8	18.75	-0.47	-1.29
Aug-01	32	2	16.00	19.80	142	10	14.20	0.39	-0.76



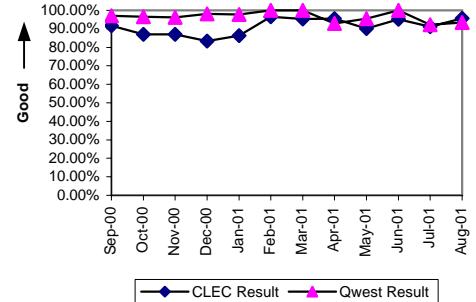
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	59	5	11.80	9.55	592	17	34.82	-1.52	-1.92
Oct-00	376	9	41.78	30.41	893	26	34.35	0.44	-0.73
Nov-00	74	5	14.80	6.30	710	23	30.87	-0.97	-1.59
Dec-00	8	1	8.00		413	14	29.50	-0.87	-1.53
Jan-01	113	10	11.30	6.99	845	27	31.30	-1.91	-2.16
Feb-01	33	3	11.00	7.00	479	17	28.18	-1.19	-1.72
Mar-01	112	3	37.33	24.11	462	14	33.00	0.39	-0.76
Apr-01	56	5	11.20	6.57	320	16	20.00	-1.42	-1.86
May-01	83	8	10.38	11.40	320	15	21.33	-1.23	-1.75
Jun-01	94	8	11.75	9.72	627	19	33.00	-0.84	-1.51
Jul-01	66	4	16.50	10.25	264	12	22.00	-0.28	-1.17
Aug-01	6	3	2.00	1.00	360	22	16.36	-2.08	-2.26



Checklist #4 - Unbundled Loop - ISDN Capable Installation

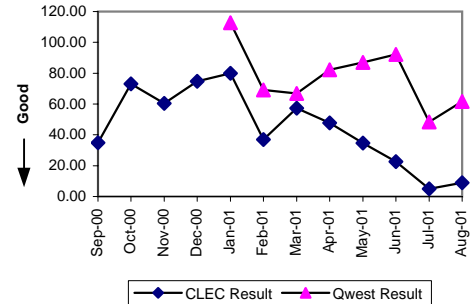
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	317	346	91.62%	27.71%	1104	1137	97.10%	5.32	2.04
Oct-00	321	369	86.99%	33.64%	1124	1164	96.56%	8.8	3.83
Nov-00	274	315	86.98%	33.65%	1231	1280	96.17%	7.61	3.63
Dec-00	130	156	83.33%	37.27%	1452	1479	98.17%	13.17	3.91
Jan-01	165	191	86.39%	34.29%	1212	1239	97.82%	10.07	3.83
Feb-01	249	258	96.51%	18.35%	797	797	100.00%	N/A	2.89
Mar-01	202	212	95.28%	21.20%	716	716	100.00%	N/A	3.42
Apr-01	210	220	95.45%	20.83%	692	745	92.89%	-1.3	-1.79
May-01	203	225	90.22%	29.70%	718	752	95.48%	3.33	0.95
Jun-01	178	187	95.19%	21.40%	739	739	100.00%	N/A	3.79
Jul-01	146	160	91.25%	28.26%	556	603	92.21%	0.4	-0.78
Aug-01	175	183	95.63%	20.45%	457	489	93.46%	-1.01	-1.62



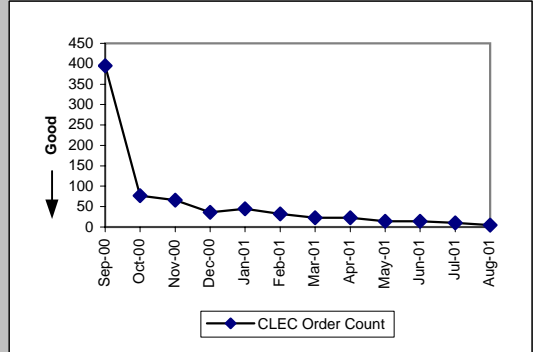
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	19712	564	34.95	41.87					
Oct-00	7006	96	72.98	62.44					
Nov-00	4404	73	60.33	54.22					
Dec-00	2916	39	74.77	69.61					
Jan-01	4881	61	80.02	57.92	12862	114	112.82	-2.52	-2.53
Feb-01	1851	50	37.02	55.53	8928	129	69.21	-2.67	-2.62
Mar-01	1607	28	57.39	75.61	9891	148	66.83	-0.6	-1.37
Apr-01	1530	32	47.81	77.04	11276	137	82.31	-1.97	-2.2
May-01	658	19	34.63	77.27	11222	129	86.99	-2.28	-2.38
Jun-01	385	17	22.65	49.66	11152	121	92.17	-2.64	-2.6
Jul-01	55	11	5.00	5.50	4400	91	48.35	-2.18	-2.32
Aug-01	54	6	9.00	9.36	5049	82	61.57	-1.78	-2.08



Checklist #4 - Unbundled Loop - ISDN Capable Installation

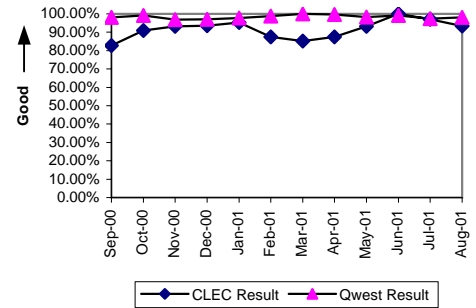
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B)	
Date	CLEC Order Count
Sep-00	395
Oct-00	77
Nov-00	66
Dec-00	36
Jan-01	45
Feb-01	32
Mar-01	23
Apr-01	23
May-01	14
Jun-01	14
Jul-01	10
Aug-01	5



Checklist #4 - Unbundled Loop - ISDN Capable Repair

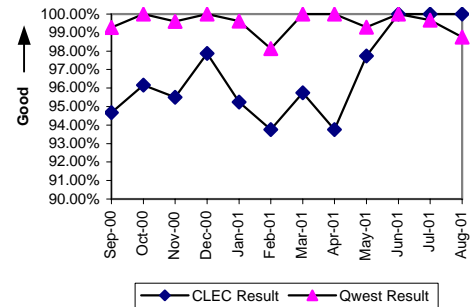
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	62	75	82.67%	37.85%	268	273	98.17%	6.95	3.22
Oct-00	71	78	91.03%	28.58%	237	239	99.16%	4.59	1.79
Nov-00	83	89	93.26%	25.07%	245	253	96.84%	1.48	-0.1
Dec-00	44	47	93.62%	24.44%	198	204	97.06%	1.27	-0.23
Jan-01	40	42	95.24%	21.30%	253	259	97.68%	0.91	-0.45
Feb-01	28	32	87.50%	33.07%	255	258	98.84%	7.04	3.28
Mar-01	40	47	85.11%	35.60%	277	277	100.00%	N/A	3.83
Apr-01	28	32	87.50%	33.07%	264	265	99.62%	7.94	3.83
May-01	41	44	93.18%	25.21%	279	284	98.24%	2.95	0.79
Jun-01	22	22	100.00%	0.00%	240	242	99.17%	-0.41	-1.25
Jul-01	32	33	96.97%	17.14%	290	298	97.32%	0.07	-0.96
Aug-01	14	15	93.33%	24.94%	317	323	98.14%	3.09	0.88



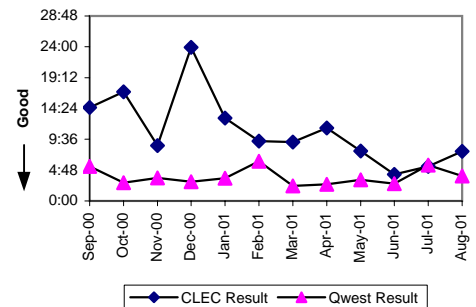
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	71	75	94.67%	22.47%	271	273	99.27%	3.44	1.09
Oct-00	75	78	96.15%	19.23%	239	239	100.00%	N/A	1.35
Nov-00	85	89	95.51%	20.72%	252	253	99.60%	3.36	1.04
Dec-00	46	47	97.87%	14.43%	204	204	100.00%	N/A	0.84
Jan-01	40	42	95.24%	21.30%	258	259	99.61%	4.27	1.6
Feb-01	30	32	93.75%	24.21%	263	268	98.13%	2.27	0.38
Mar-01	45	47	95.74%	20.18%	277	277	100.00%	N/A	2.1
Apr-01	30	32	93.75%	24.21%	265	265	100.00%	N/A	3.13
May-01	43	44	97.73%	14.90%	283	285	99.30%	1.4	-0.15
Jun-01	23	23	100.00%	0.00%	242	242	100.00%	N/A	N/A
Jul-01	33	33	100.00%	0.00%	299	300	99.67%	-0.32	-1.19
Aug-01	15	15	100.00%	0.00%	319	323	98.76%	-0.42	-1.26



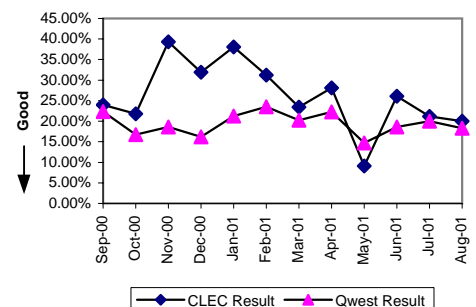
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	1092:17	75	14:34	18:53	1465:50	273	5:22	0.86	-0.48
Oct-00	1324:33	78	16:59	65:47	672:51	239	2:49	3.72	1.26
Nov-00	766:28	89	8:37	21:25	909:09	253	3:36	2.88	0.75
Dec-00	1123:36	47	23:54	132:41	611:56	204	3:00	2.2	0.34
Jan-01	542:05	42	12:54	43:22	918:27	259	3:33	2.88	0.75
Feb-01	297:40	32	9:18	16:15	1662:59	268	6:12	1.03	-0.38
Mar-01	431:52	47	9:11	14:07	647:29	277	2:20	3.72	1.26
Apr-01	364:29	32	11:23	22:50	685:42	265	2:35	3.72	1.26
May-01	341:55	44	7:46	11:50	941:41	285	3:18	2.2	0.34
Jun-01	94:48	23	4:07	4:31	652:29	242	2:42	1.52	-0.07
Jul-01	177:33	33	5:23	5:57	1671:47	300	5:34	-0.03	-1.02
Aug-01	115:24	15	7:42	8:52	1259:03	323	3:54	1.32	-0.2



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

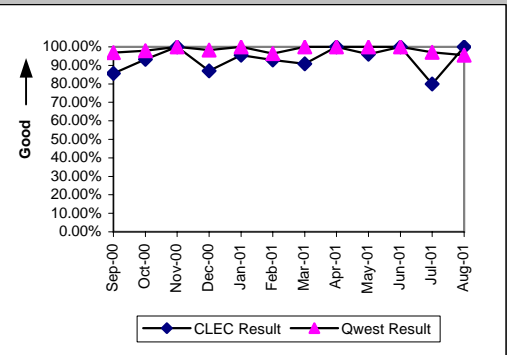
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	18	75	24.00%	42.71%	61	273	22.34%	0.31	-0.81
Oct-00	17	78	21.79%	41.29%	40	239	16.74%	1	-0.39
Nov-00	35	89	39.33%	48.85%	47	253	18.58%	3.81	1.32
Dec-00	15	47	31.91%	46.61%	33	204	16.18%	2.37	0.44
Jan-01	16	42	38.10%	48.56%	55	259	21.24%	2.28	0.39
Feb-01	10	32	31.25%	46.35%	63	268	23.51%	0.95	-0.42
Mar-01	11	47	23.40%	42.34%	56	277	20.22%	0.51	-0.69
Apr-01	9	32	28.13%	44.96%	59	265	22.26%	0.74	-0.55
May-01	4	44	9.09%	28.75%	42	285	14.74%	-0.98	-1.6
Jun-01	6	23	26.09%	43.91%	45	242	18.60%	0.86	-0.48
Jul-01	7	33	21.21%	40.88%	60	300	20.00%	0.19	-0.89
Aug-01	3	15	20.00%	40.00%	59	323	18.27%	0.2	-0.88



Checklist #4 - Unbundled Loop - ISDN Capable Repair

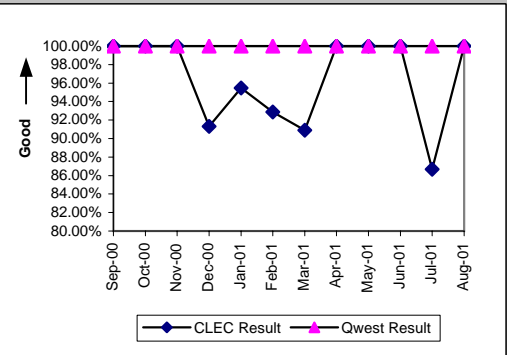
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	18	21	85.71%	34.99%	95	98	96.94%	3.01	0.83
Oct-00	14	15	93.33%	24.94%	98	100	98.00%	1.39	-0.15
Nov-00	12	12	100.00%	0.00%	74	74	100.00%	N/A	N/A
Dec-00	20	23	86.96%	33.68%	55	56	98.21%	2.43	0.48
Jan-01	21	22	95.45%	20.83%	28	28	100.00%	N/A	-0.12
Feb-01	13	14	92.86%	25.75%	27	28	96.43%	0.18	-0.89
Mar-01	10	11	90.91%	28.75%	29	29	100.00%	N/A	0.17
Apr-01	4	4	100.00%	0.00%	24	24	100.00%	N/A	N/A
May-01	24	25	96.00%	19.60%	35	35	100.00%	N/A	-0.15
Jun-01	11	11	100.00%	0.00%	16	16	100.00%	N/A	N/A
Jul-01	12	15	80.00%	40.00%	34	35	97.14%	2.12	0.29
Aug-01	7	7	100.00%	0.00%	21	22	95.45%	-0.5	-1.31



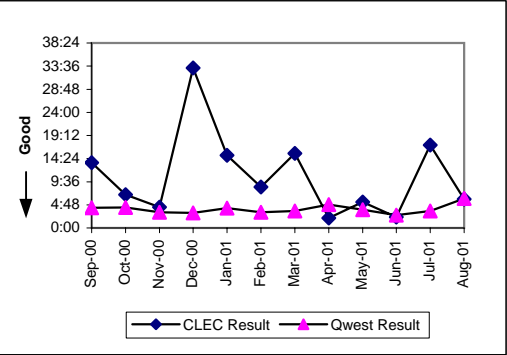
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	21	21	100.00%	0.00%	98	98	100.00%	N/A	N/A
Oct-00	15	15	100.00%	0.00%	100	100	100.00%	N/A	N/A
Nov-00	12	12	100.00%	0.00%	74	74	100.00%	N/A	N/A
Dec-00	21	23	91.30%	28.18%	56	56	100.00%	N/A	0.48
Jan-01	21	22	95.45%	20.83%	28	28	100.00%	N/A	-0.12
Feb-01	13	14	92.86%	25.75%	28	28	100.00%	N/A	-0.23
Mar-01	10	11	90.91%	28.75%	29	29	100.00%	N/A	0.17
Apr-01	4	4	100.00%	0.00%	24	24	100.00%	N/A	N/A
May-01	25	25	100.00%	0.00%	35	35	100.00%	N/A	N/A
Jun-01	11	11	100.00%	0.00%	16	16	100.00%	N/A	N/A
Jul-01	13	15	86.67%	33.99%	35	35	100.00%	N/A	0.5
Aug-01	7	7	100.00%	0.00%	22	22	100.00%	N/A	N/A



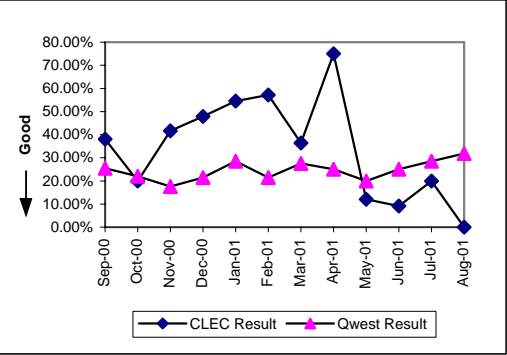
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	284:19	21	13:32	10:44	413:20	98	4:13	3.72	1.26
Oct-00	103:41	15	6:55	8:01	425:16	100	4:15	1.51	-0.08
Nov-00	51:41	12	4:18	5:01	242:25	74	3:17	1.04	-0.37
Dec-00	763:56	23	33:13	108:55	175:46	56	3:08	2.46	0.49
Jan-01	332:05	22	15:06	53:47	115:02	28	4:06	0.77	-0.53
Feb-01	119:16	14	8:31	13:06	91:07	28	3:15	1.45	-0.12
Mar-01	169:56	11	15:27	22:11	101:53	29	3:31	2.65	0.61
Apr-01	8:07	4	2:02	1:08	116:50	24	4:52	-1.07	-1.65
May-01	134:28	25	5:23	7:20	132:29	35	3:47	1.19	-0.28
Jun-01	24:34	11	2:14	1:39	42:57	16	2:41	-0.62	-1.38
Jul-01	258:31	15	17:14	32:45	123:26	35	3:32	2.65	0.61
Aug-01	41:48	7	5:58	6:50	133:47	22	6:05	-0.03	-1.02



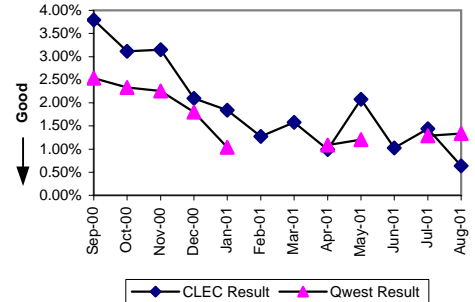
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	8	21	38.10%	48.56%	25	98	25.51%	1.13	-0.31
Oct-00	3	15	20.00%	40.00%	22	100	22.00%	-0.17	-1.11
Nov-00	5	12	41.67%	49.30%	13	74	17.57%	1.75	0.06
Dec-00	11	23	47.83%	49.95%	12	56	21.43%	2.26	0.38
Jan-01	12	22	54.55%	49.79%	8	28	28.57%	1.82	0.11
Feb-01	8	14	57.14%	49.49%	6	28	21.43%	2.16	0.32
Mar-01	4	11	36.36%	48.10%	8	29	27.59%	0.5	-0.7
Apr-01	3	4	75.00%	43.30%	6	24	25.00%	1.77	0.08
May-01	3	25	12.00%	32.50%	7	35	20.00%	-0.76	-1.46
Jun-01	1	11	9.09%	28.75%	4	16	25.00%	-0.94	-1.57
Jul-01	3	15	20.00%	40.00%	10	35	28.57%	-0.61	-1.37
Aug-01	0	7	0.00%	0.00%	7	22	31.82%	-1.57	-1.96

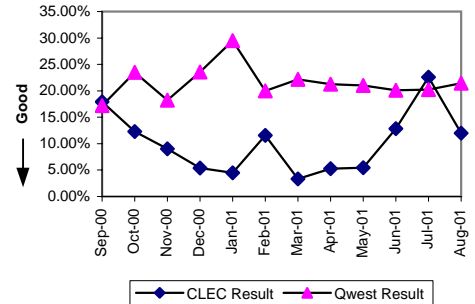


Checklist #4 - Unbundled Loop - ISDN Capable Repair

Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	96	2533	3.79%	19.10%	371	14656	2.53%	3.72	1.26
Oct-00	93	2985	3.12%	17.37%	339	14530	2.33%	2.58	0.57
Nov-00	101	3211	3.15%	17.45%	327	14505	2.25%	3.08	0.87
Dec-00	70	3335	2.10%	14.33%	260	14447	1.80%	1.17	-0.29
Jan-01	64	3473	1.84%	13.45%	287	27702	1.04%	4.43	1.69
Feb-01	46	3613	1.27%	11.21%					
Mar-01	58	3669	1.58%	12.47%					
Apr-01	36	3633	0.99%	9.91%	289	26661	1.08%	-0.51	-1.31
May-01	69	3326	2.07%	14.25%	320	26545	1.21%	4.33	1.63
Jun-01	34	3322	1.02%	10.06%					
Jul-01	48	3332	1.44%	11.92%	335	25993	1.29%	0.73	-0.56
Aug-01	22	3452	0.64%	7.96%	345	25874	1.33%	-3.35	-3.04

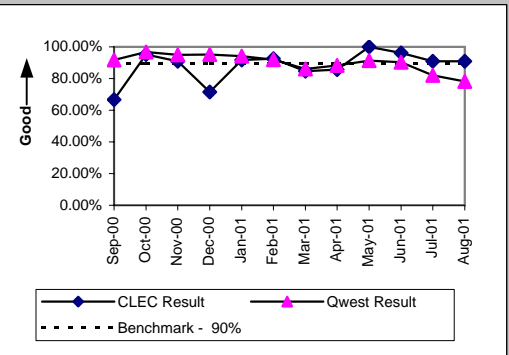


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	21	117	17.95%	38.38%	77	448	17.19%	0.2	-0.88
Oct-00	13	106	12.26%	32.80%	104	443	23.48%	-2.45	-2.49
Nov-00	10	111	9.01%	28.63%	73	400	18.25%	-2.23	-2.36
Dec-00	4	74	5.41%	22.61%	80	340	23.53%	-3.33	-3.03
Jan-01	3	67	4.48%	20.68%	120	407	29.48%	-4.16	-3.53
Feb-01	6	52	11.54%	31.95%	74	370	20.00%	-1.43	-1.87
Mar-01	2	60	3.33%	17.95%	87	393	22.14%	-3.27	-2.99
Apr-01	2	38	5.26%	22.33%	78	367	21.25%	-2.29	-2.39
May-01	4	73	5.48%	22.76%	85	405	20.99%	-3	-2.82
Jun-01	5	39	12.82%	33.43%	65	323	20.12%	-1.07	-1.65
Jul-01	14	62	22.58%	41.81%	85	420	20.24%	0.44	-0.73
Aug-01	3	25	12.00%	32.50%	94	439	21.41%	-1.12	-1.68

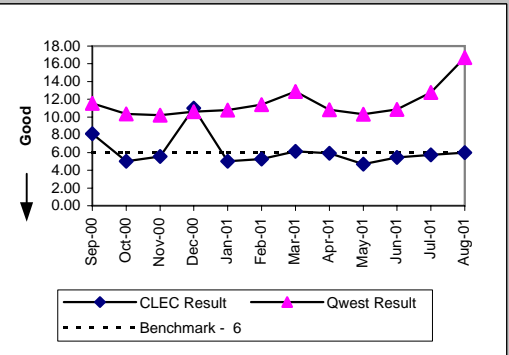


Checklist #4 - Unbundled Loop - ADSL Qualified Installation

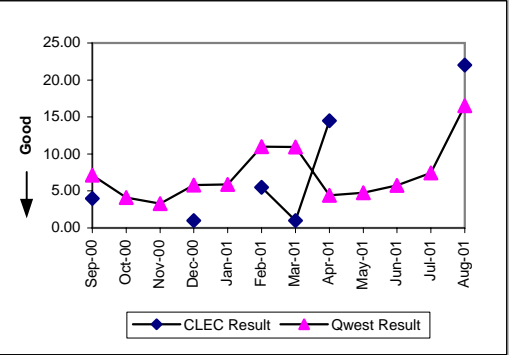
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	6	9	66.67%	2772	3023	91.70%	8.13	3.94
Oct-00	20	21	95.24%	3798	3927	96.72%	0.01	-0.99
Nov-00	10	11	90.91%	3024	3183	95.00%	-0.16	-1.1
Dec-00	10	14	71.43%	3223	3389	95.10%	7.99	3.86
Jan-01	22	24	91.67%	4393	4663	94.21%	0.71	-0.57
Feb-01	37	40	92.50%	3752	4080	91.96%	-0.12	-1.08
Mar-01	22	26	84.62%	3989	4630	86.16%	0.02	-0.99
Apr-01	24	28	85.71%	3583	4056	88.34%	0.39	-0.76
May-01	21	21	100.00%	2077	2273	91.38%	-1.4	-1.85
Jun-01	25	26	96.15%	1840	2037	90.33%	-1	-1.61
Jul-01	20	22	90.91%	1384	1689	81.94%	-1.09	-1.66
Aug-01	20	22	90.91%	1192	1523	78.27%	-1.43	-1.87



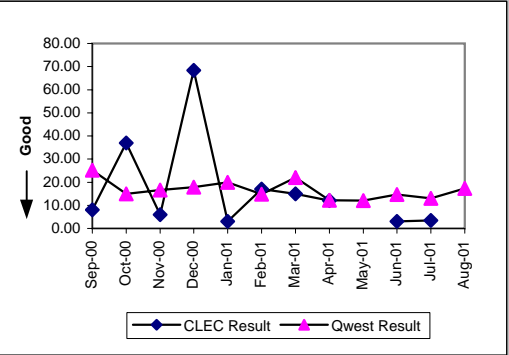
Installation Interval (Average Days) (OP-4)-- Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	65	8	8.12	34627	3000	11.54	-1.22	-1.74
Oct-00	60	12	5.00	40458	3906	10.36	-5.37	-4.26
Nov-00	39	7	5.57	32196	3154	10.21	-3.34	-3.03
Dec-00	110	10	11.00	35639	3360	10.61	0.29	-0.82
Jan-01	65	13	5.00	49390	4577	10.79	-4.28	-3.6
Feb-01	95	18	5.28	45198	3968	11.39	-4.98	-4.03
Mar-01	86	14	6.14	57817	4494	12.87	-2.81	-2.71
Apr-01	118	20	5.90	43250	3999	10.82	-4.57	-3.78
May-01	61	13	4.69	23385	2265	10.32	-4.62	-3.81
Jun-01	60	11	5.45	22084	2034	10.86	-3.62	-3.2
Jul-01	46	8	5.75	22457	1757	12.78	-2.49	-2.51
Aug-01	48	8	6.00	26156	1565	16.71	-2.47	-2.5



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	4	1	4.00	386	54	7.15	-0.4	-1.24
Oct-00				251	61	4.11		
Nov-00				373	113	3.30		
Dec-00	1	1	1.00	520	90	5.78	-0.63	-1.38
Jan-01				852	145	5.88		
Feb-01	11	2	5.50	1031	94	10.97	-0.64	-1.39
Mar-01	1	1	1.00	809	74	10.93	-0.9	-1.55
Apr-01	29	2	14.50	1170	266	4.40	1.58	-0.04
May-01				720	151	4.77		
Jun-01				821	143	5.74		
Jul-01				2420	326	7.42		
Aug-01	44	2	22.00	3254	197	16.52	0.42	-0.74

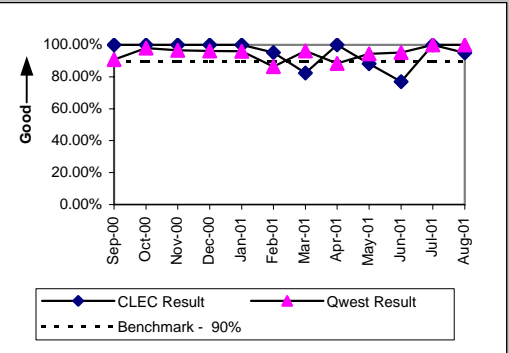


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	16	2	8.00	4975	197	25.25	-1.54	-1.94
Oct-00	37	1	37.00	1013	68	14.90	2.08	0.26
Nov-00	6	1	6.00	763	46	16.59	-0.67	-1.41
Dec-00	205	3	68.33	1359	76	17.88	7.03	3.27
Jan-01	6	2	3.00	2484	125	19.87	-1.54	-1.93
Feb-01	17	1	17.00	3460	234	14.79	0.37	-0.77
Mar-01	45	3	15.00	12452	567	21.96	-1.05	-1.64
Apr-01	24	2	12.00	2518	207	12.16	-0.03	-1.02
May-01				542	45	12.04		
Jun-01	3	1	3.00	792	54	14.67	-1.58	-1.96
Jul-01	7	2	3.50	622	48	12.96	-1.72	-2.04
Aug-01				3063	177	17.31		

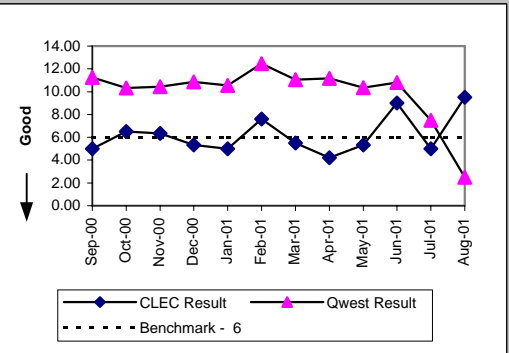


Checklist #4 - Unbundled Loop - ADSL Qualified Installation

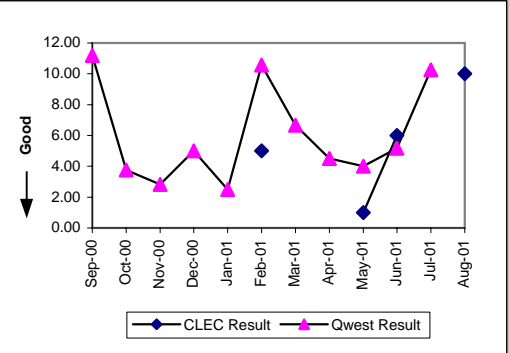
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	8	8	100.00%	239	263	90.87%	-0.88	-1.54
Oct-00	2	2	100.00%	360	367	98.09%	-0.2	-1.12
Nov-00	5	5	100.00%	336	348	96.55%	-0.42	-1.26
Dec-00	3	3	100.00%	379	394	96.19%	-0.34	-1.21
Jan-01	3	3	100.00%	477	497	95.98%	-0.35	-1.21
Feb-01	20	21	95.24%	416	482	86.31%	-1.17	-1.71
Mar-01	14	17	82.35%	444	462	96.10%	7.94	3.83
Apr-01	10	10	100.00%	355	402	88.31%	-1.14	-1.69
May-01	15	17	88.24%	238	252	94.44%	1.03	-0.37
Jun-01	10	13	76.92%	141	148	95.27%	5.31	2.23
Jul-01	9	9	100.00%	20	20	100.00%	N/A	N/A
Aug-01	19	20	95.00%	6	6	100.00%	N/A	-0.49



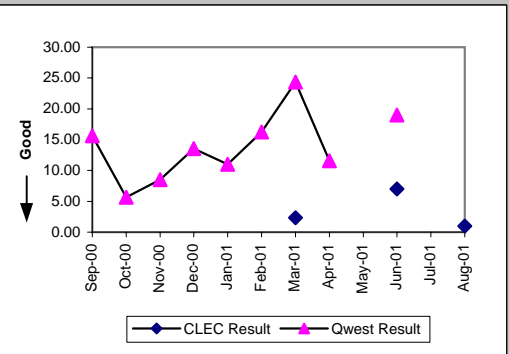
Installation Interval (Average Days) (OP-4)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	30	6	5.00	2946	262	11.24	-3.03	-2.84
Oct-00	13	2	6.50	3786	367	10.32	-3.4	-3.07
Nov-00	19	3	6.33	3592	344	10.44	-3.5	-3.13
Dec-00	16	3	5.33	4262	392	10.87	-3.88	-3.36
Jan-01	10	2	5.00	5191	492	10.55	-3.35	-3.04
Feb-01	38	5	7.60	5898	473	12.47	-1.67	-2.01
Mar-01	44	8	5.50	4944	447	11.06	-3.05	-2.85
Apr-01	21	5	4.20	4442	398	11.16	-3.74	-3.27
May-01	16	3	5.33	2596	251	10.34	-3.99	-3.43
Jun-01	27	3	9.00	1586	147	10.79	-0.47	-1.29
Jul-01	5	1	5.00	172	23	7.48	-0.42	-1.25
Aug-01	38	4	9.50	15	6	2.50	1.87	0.13



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00				123	11	11.18		
Oct-00				15	4	3.75		
Nov-00				17	6	2.83		
Dec-00				30	6	5.00		
Jan-01				35	14	2.50		
Feb-01	5	1	5.00	169	16	10.56	-0.46	-1.28
Mar-01				20	3	6.67		
Apr-01				99	22	4.50		
May-01	2	2	1.00	56	14	4.00	-0.7	-1.42
Jun-01	6	1	6.00	31	6	5.17	0.39	-0.77
Jul-01				41	4	10.25		
Aug-01	20	2	10.00					

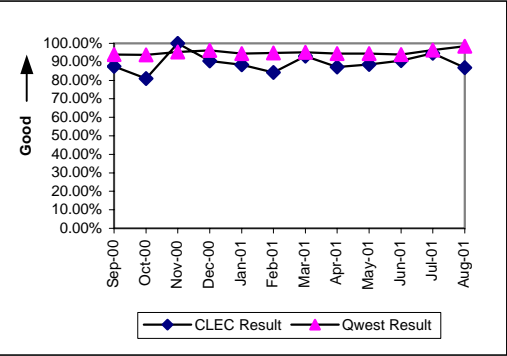


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00				203	13	15.62		
Oct-00				17	3	5.67		
Nov-00				51	6	8.50		
Dec-00				122	9	13.56		
Jan-01				66	6	11.00		
Feb-01				813	50	16.26		
Mar-01	7	3	2.33	365	15	24.33	-4.08	-3.48
Apr-01				289	25	11.56		
May-01								
Jun-01	14	2	7.00	19	1	19.00		
Jul-01								
Aug-01	1	1	1.00					



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

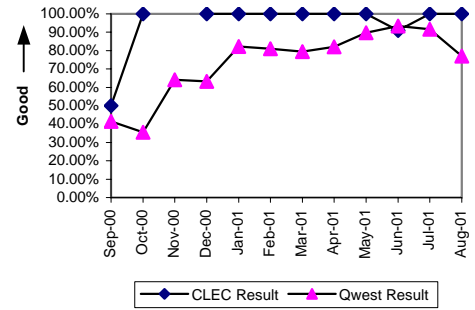
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	14	16	87.50%	3216	3425	93.90%	1.07	-0.26
Oct-00	17	21	80.95%	3714	3961	93.76%	2.42	1.26
Nov-00	25	25	100.00%	3945	4139	95.31%	-1.11	-1.67
Dec-00	19	21	90.48%	3756	3908	96.11%	1.33	1.9
Jan-01	23	26	88.46%	4552	4816	94.52%	1.35	0.37
Feb-01	43	51	84.31%	5135	5412	94.88%	3.41	3.83
Mar-01	54	58	93.10%	5134	5397	95.13%	0.71	-0.54
Apr-01	41	47	87.23%	4906	5189	94.55%	2.2	2.57
May-01	39	44	88.64%	3574	3782	94.50%	1.7	0.28
Jun-01	39	43	90.70%	2618	2788	93.90%	0.87	-0.56
Jul-01	35	37	94.59%	2228	2313	96.33%	0.56	-0.61
Aug-01	33	38	86.84%	1652	1677	98.51%	5.87	3.83



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

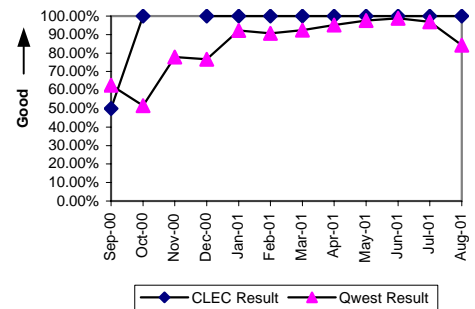
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	1	2	50.00%	477	1151	41.44%	-0.25	-1.15
Oct-00	4	4	100.00%	559	1574	35.51%	-2.69	-2.64
Nov-00				447	697	64.13%		
Dec-00	1	1	100.00%	354	559	63.33%	-0.76	-1.46
Jan-01	4	4	100.00%	599	728	82.28%	-0.93	-1.56
Feb-01	6	6	100.00%	608	751	80.96%	-1.18	-1.72
Mar-01	9	9	100.00%	641	806	79.53%	-1.51	-1.92
Apr-01	11	11	100.00%	626	763	82.04%	-1.54	-1.94
May-01	11	11	100.00%	752	838	89.74%	-1.11	-1.68
Jun-01	10	11	90.91%	700	750	93.33%	0.08	-0.95
Jul-01	5	5	100.00%	649	708	91.67%	-0.67	-1.41
Aug-01	8	8	100.00%	682	886	76.98%	-1.54	-1.94



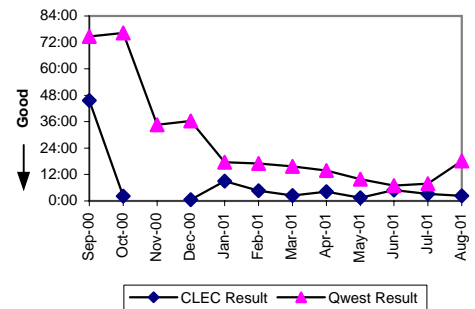
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	1	2	50.00%	720	1151	62.55%	0.28	-0.83
Oct-00	4	4	100.00%	811	1574	51.52%	-1.94	-2.18
Nov-00				543	697	77.91%		
Dec-00	1	1	100.00%	428	559	76.57%	-0.55	-1.34
Jan-01	4	4	100.00%	671	728	92.17%	-0.58	-1.35
Feb-01	6	6	100.00%	681	751	90.68%	-0.78	-1.48
Mar-01	9	9	100.00%	745	806	92.43%	-0.85	-1.52
Apr-01	11	11	100.00%	726	763	95.15%	-0.74	-1.45
May-01	11	11	100.00%	818	838	97.61%	-0.52	-1.31
Jun-01	11	11	100.00%	741	750	98.80%	-0.36	-1.22
Jul-01	5	5	100.00%	686	708	96.89%	-0.4	-1.24
Aug-01	8	8	100.00%	746	886	84.20%	-1.22	-1.74



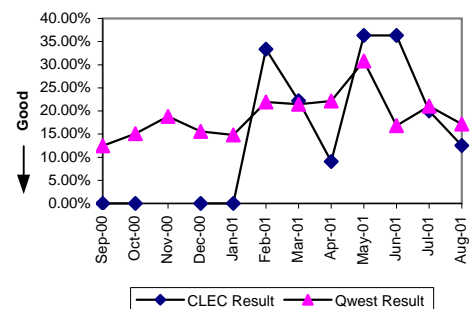
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	91:20	2	45:40	85969:18	1151	74:41	-0.33	-1.2
Oct-00	8:54	4	2:14	120112:28	1574	76:19	-1.67	-2.02
Nov-00				24089:41	697	34:34		
Dec-00	0:34	1	0:34	20326:55	559	36:22	-0.58	-1.35
Jan-01	36:07	4	9:02	12822:34	728	17:37	-0.57	-1.35
Feb-01	27:41	6	4:37	12797:17	751	17:02	-0.9	-1.55
Mar-01	22:10	9	2:28	12689:51	806	15:45	-1.43	-1.87
Apr-01	46:06	11	4:11	10493:24	763	13:45	-1.29	-1.78
May-01	15:40	11	1:25	8280:06	838	9:53	-1.09	-1.66
Jun-01	54:21	11	4:56	5274:22	750	7:02	-0.49	-1.3
Jul-01	15:45	5	3:09	5526:29	708	7:48	-0.56	-1.34
Aug-01	19:07	8	2:23	16036:53	886	18:06	-1.28	-1.78



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

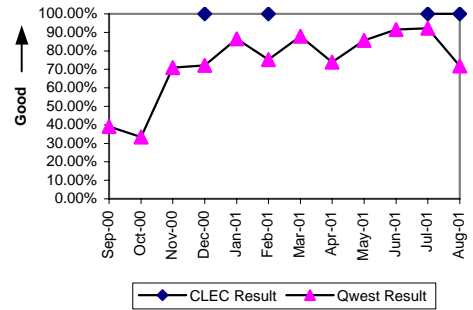
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	0	2	0.00%	143	1151	12.42%	-0.53	-1.32
Oct-00	0	4	0.00%	237	1574	15.06%	-0.84	-1.51
Nov-00				131	697	18.79%		
Dec-00	0	1	0.00%	87	559	15.56%	-0.43	-1.26
Jan-01	0	4	0.00%	108	728	14.84%	-0.83	-1.51
Feb-01	2	6	33.33%	165	751	21.97%	0.64	-0.61
Mar-01	2	9	22.22%	173	806	21.46%	0.1	-0.94
Apr-01	1	11	9.09%	169	763	22.15%	-1.04	-1.63
May-01	4	11	36.36%	258	838	30.79%	0.41	-0.75
Jun-01	4	11	36.36%	126	750	16.80%	1.55	-0.06
Jul-01	1	5	20.00%	149	708	21.05%	-0.06	-1.03
Aug-01	1	8	12.50%	152	886	17.16%	-0.35	-1.21



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

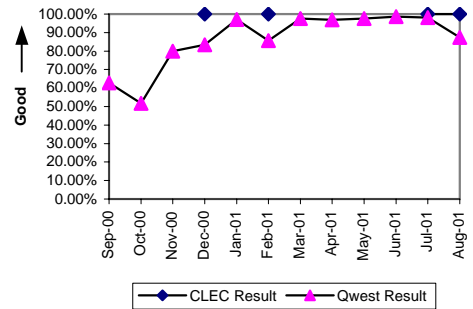
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Sep-00				38	97	39.18%		
Oct-00				38	114	33.33%		
Nov-00				39	55	70.91%		
Dec-00	2	2	100.00%	78	108	72.22%	-0.87	-1.53
Jan-01				58	67	86.57%		
Feb-01	3	3	100.00%	79	105	75.24%	-0.98	-1.6
Mar-01				73	83	87.95%		
Apr-01				48	65	73.85%		
May-01				72	84	85.71%		
Jun-01				65	71	91.55%		
Jul-01	1	1	100.00%	47	51	92.16%	-0.29	-1.18
Aug-01	4	4	100.00%	51	71	71.83%	-1.22	-1.74



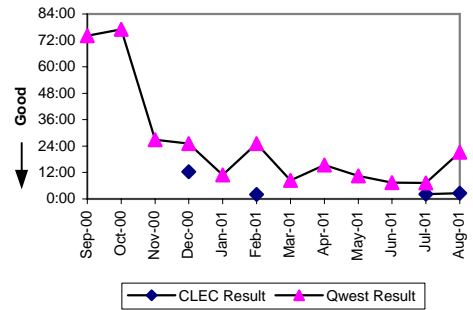
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Sep-00				61	97	62.89%		
Oct-00				59	114	51.75%		
Nov-00				44	55	80.00%		
Dec-00	2	2	100.00%	90	108	83.33%	-0.63	-1.38
Jan-01				65	67	97.01%		
Feb-01	3	3	100.00%	90	105	85.71%	-0.7	-1.42
Mar-01				81	83	97.59%		
Apr-01				63	65	96.92%		
May-01				82	84	97.62%		
Jun-01				70	71	98.59%		
Jul-01	1	1	100.00%	50	51	98.04%	-0.14	-1.09
Aug-01	4	4	100.00%	62	71	87.32%	-0.74	-1.45



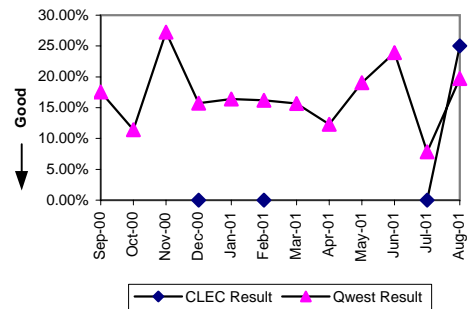
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Sep-00				7188:30	97	74:06		
Oct-00				8780:51	114	77:02		
Nov-00				1476:52	55	26:51		
Dec-00	24:42	2	12:21	2713:32	108	25:08	-0.48	-1.29
Jan-01				729:20	67	10:53		
Feb-01	6:07	3	2:02	2639:13	105	25:08	-0.78	-1.48
Mar-01				694:21	83	8:22		
Apr-01				999:02	65	15:22		
May-01				883:34	84	10:31		
Jun-01				523:42	71	7:23		
Jul-01	2:15	1	2:15	373:02	51	7:19	-0.46	-1.28
Aug-01	10:36	4	2:39	1509:39	71	21:16	-0.9	-1.55



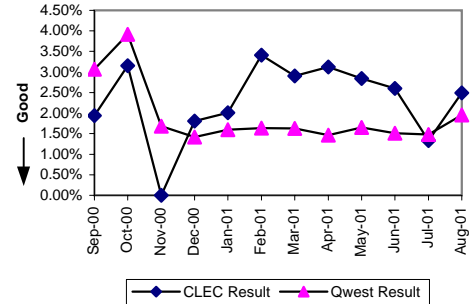
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Sep-00				17	97	17.53%		
Oct-00				13	114	11.40%		
Nov-00				15	55	27.27%		
Dec-00	0	2	0.00%	17	108	15.74%	-0.61	-1.37
Jan-01				11	67	16.42%		
Feb-01	0	3	0.00%	17	105	16.19%	-0.75	-1.46
Mar-01				13	83	15.66%		
Apr-01				8	65	12.31%		
May-01				16	84	19.05%		
Jun-01				17	71	23.94%		
Jul-01	0	1	0.00%	4	51	7.84%	-0.29	-1.18
Aug-01	1	4	25.00%	14	71	19.72%	0.24	-0.85

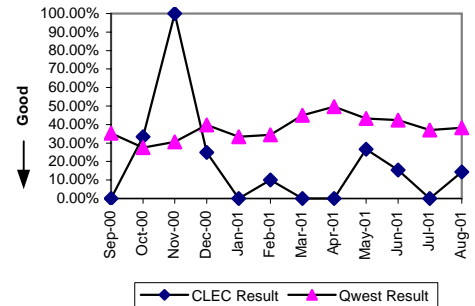


Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	2	103	1.94%	1248	40661	3.07%	-0.66	-1.4
Oct-00	4	127	3.15%	1688	43073	3.92%	-0.45	-1.27
Nov-00	0	149	0.00%	752	44743	1.68%	-1.59	-1.97
Dec-00	3	166	1.81%	667	47021	1.42%	0.42	-0.73
Jan-01	4	199	2.01%	795	49694	1.60%	0.46	-0.69
Feb-01	9	264	3.41%	856	52321	1.64%	2.27	0.23
Mar-01	9	310	2.90%	889	54738	1.62%	1.78	0
Apr-01	11	352	3.13%	828	56516	1.47%	2.58	0.39
May-01	11	387	2.84%	922	55892	1.65%	1.84	0.04
Jun-01	11	423	2.60%	821	54389	1.51%	1.83	0.04
Jul-01	6	451	1.33%	759	51444	1.48%	-0.25	-1.15
Aug-01	12	482	2.49%	957	48879	1.96%	0.84	-0.48



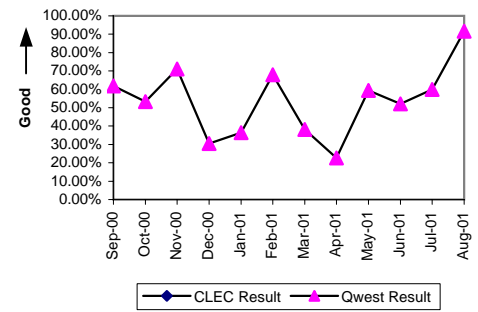
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	0	2	0.00%	681	1929	35.30%	-1.04	-1.63
Oct-00	2	6	33.33%	642	2330	27.55%	0.33	-0.8
Nov-00	3	3	100.00%	332	1084	30.63%	2.21	0.34
Dec-00	1	4	25.00%	440	1107	39.75%	-0.6	-1.37
Jan-01	0	4	0.00%	400	1195	33.47%	-1.42	-1.86
Feb-01	1	10	10.00%	451	1307	34.51%	-1.62	-1.99
Mar-01	0	9	0.00%	727	1616	44.99%	-2.71	-2.64
Apr-01	0	11	0.00%	816	1644	49.64%	-3.28	-3
May-01	4	15	26.67%	703	1625	43.26%	-1.29	-1.79
Jun-01	2	13	15.38%	604	1425	42.39%	-1.96	-2.19
Jul-01	0	6	0.00%	447	1206	37.06%	-1.88	-2.14
Aug-01	2	14	14.29%	592	1549	38.22%	-1.83	-2.12



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

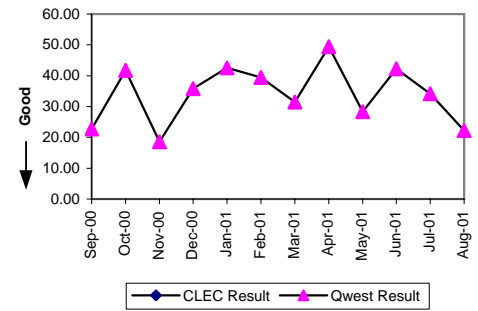
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					13	21	61.90%		
Oct-00					16	30	53.33%		
Nov-00					27	38	71.05%		
Dec-00					7	23	30.43%		
Jan-01					8	22	36.36%		
Feb-01					17	25	68.00%		
Mar-01					8	21	38.10%		
Apr-01					7	31	22.58%		
May-01					19	32	59.38%		
Jun-01					12	23	52.17%		
Jul-01					9	15	60.00%		
Aug-01					22	24	91.67%		



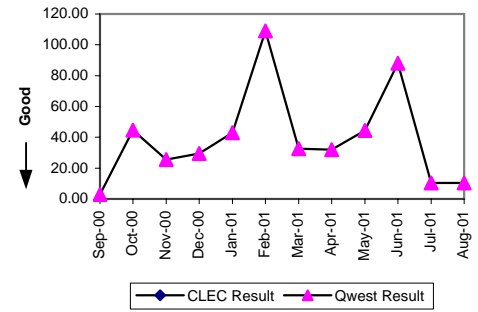
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					477	21	22.71		
Oct-00					1252	30	41.73		
Nov-00					704	38	18.53		
Dec-00					823	23	35.78		
Jan-01					808	19	42.53		
Feb-01					987	25	39.48		
Mar-01					661	21	31.48		
Apr-01					1531	31	49.39		
May-01					908	32	28.38		
Jun-01					973	23	42.30		
Jul-01					1676	49	34.20		
Aug-01					1223	55	22.24		



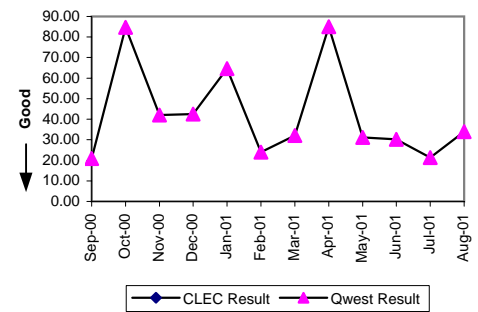
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					9	3	3.00		
Oct-00					313	7	44.71		
Nov-00					204	8	25.50		
Dec-00					235	8	29.38		
Jan-01					172	4	43.00		
Feb-01					327	3	109.00		
Mar-01					130	4	32.50		
Apr-01					544	17	32.00		
May-01					356	8	44.50		
Jun-01					528	6	88.00		
Jul-01					383	37	10.35		
Aug-01					335	32	10.47		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

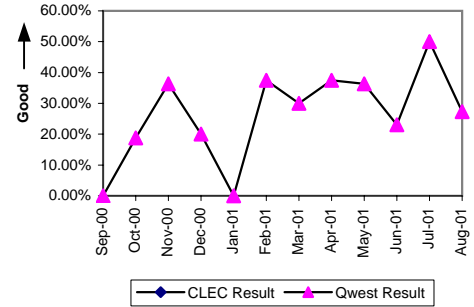
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					104	5	20.80		
Oct-00					593	7	84.71		
Nov-00					126	3	42.00		
Dec-00					340	8	42.50		
Jan-01					646	10	64.60		
Feb-01					120	5	24.00		
Mar-01					288	9	32.00		
Apr-01					595	7	85.00		
May-01					156	5	31.20		
Jun-01					151	5	30.20		
Jul-01					64	3	21.33		
Aug-01					34	1	34.00		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

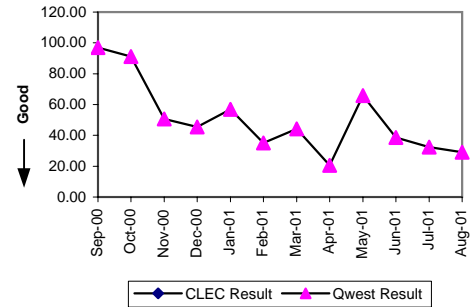
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					0	9	0.00%		
Oct-00					3	16	18.75%		
Nov-00					4	11	36.36%		
Dec-00					3	15	20.00%		
Jan-01					0	7	0.00%		
Feb-01					3	8	37.50%		
Mar-01					3	10	30.00%		
Apr-01					3	8	37.50%		
May-01					4	11	36.36%		
Jun-01					3	13	23.08%		
Jul-01					4	8	50.00%		
Aug-01					3	11	27.27%		



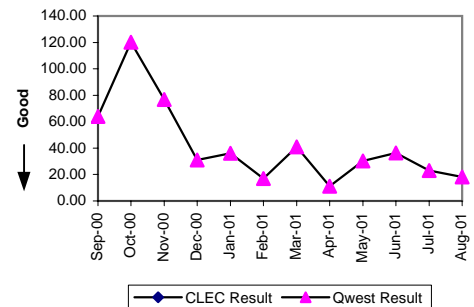
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					872	9	96.89		
Oct-00					1368	15	91.20		
Nov-00					506	10	50.60		
Dec-00					681	15	45.40		
Jan-01					398	7	56.86		
Feb-01					281	8	35.12		
Mar-01					442	10	44.20		
Apr-01					165	8	20.62		
May-01					724	11	65.82		
Jun-01					501	13	38.54		
Jul-01					778	24	32.42		
Aug-01					611	21	29.10		



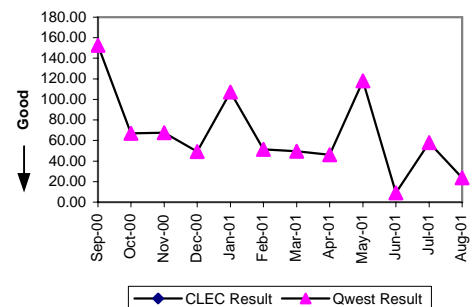
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					448	7	64.00		
Oct-00					841	7	120.14		
Nov-00					230	3	76.67		
Dec-00					186	6	31.00		
Jan-01					217	6	36.17		
Feb-01					34	2	17.00		
Mar-01					205	5	41.00		
Apr-01					45	4	11.25		
May-01					91	3	30.33		
Jun-01					327	9	36.33		
Jul-01					415	18	23.06		
Aug-01					253	14	18.07		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

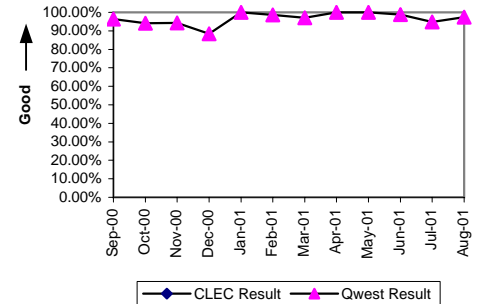
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					305	2	152.50		
Oct-00					402	6	67.00		
Nov-00					270	4	67.50		
Dec-00					296	6	49.33		
Jan-01					107	1	107.00		
Feb-01					154	3	51.33		
Mar-01					99	2	49.50		
Apr-01					46	1	46.00		
May-01					472	4	118.00		
Jun-01					9	1	9.00		
Jul-01					116	2	58.00		
Aug-01					95	4	23.75		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

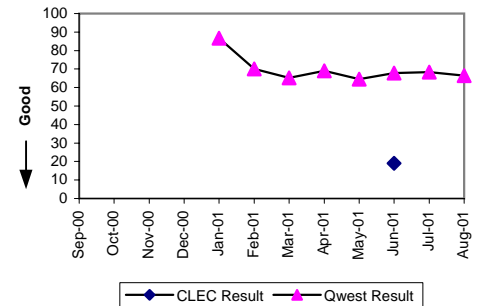
New Service Installation Quality (Percent) (OP-5) -- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					104	108	96.30%		
Oct-00					81	86	94.19%		
Nov-00					82	87	94.25%		
Dec-00					69	78	88.46%		
Jan-01					74	74	100.00%		
Feb-01					68	69	98.55%		
Mar-01					67	69	97.10%		
Apr-01					68	68	100.00%		
May-01					80	80	100.00%		
Jun-01					87	88	98.86%		
Jul-01					73	77	94.81%		
Aug-01					73	75	97.33%		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

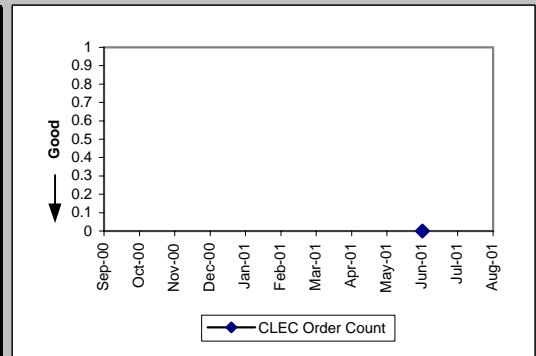
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01					7707	89	86.60		
Feb-01					5111	73	70.01		
Mar-01					5682	87	65.31		
Apr-01					5587	81	68.98		
May-01					4963	77	64.45		
Jun-01	19	1	19.00		4004	59	67.86	-0.63	-1.38
Jul-01					2736	40	68.40		
Aug-01					3122	47	66.43		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B)

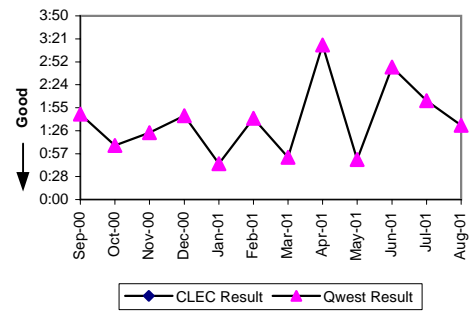
Date	CLEC Order Count
Sep-00	
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	0
Jul-01	
Aug-01	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

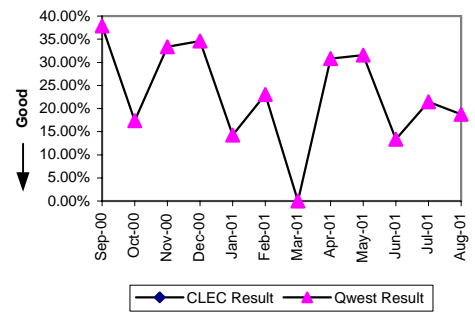
Mean Time to Restore (Hours:Minutes) (MR-6) -- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					65:41	37	1:47		
Oct-00					25:55	23	1:08		
Nov-00					25:19	18	1:24		
Dec-00					45:38	26	1:45		
Jan-01					10:34	14	0:45		
Feb-01					44:05	26	1:42		
Mar-01					9:38	11	0:53		
Apr-01					41:57	13	3:14		
May-01					15:56	19	0:50		
Jun-01					41:30	15	2:46		
Jul-01					28:55	14	2:04		
Aug-01					24:47	16	1:33		



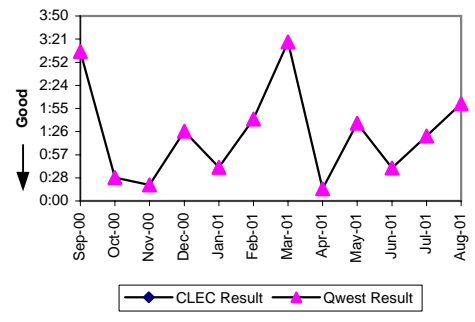
Repair Repeat Report Rate (Percent) (MR-7) -- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					14	37	37.84%		
Oct-00					4	23	17.39%		
Nov-00					6	18	33.33%		
Dec-00					9	26	34.62%		
Jan-01					2	14	14.29%		
Feb-01					6	26	23.08%		
Mar-01					0	11	0.00%		
Apr-01					4	13	30.77%		
May-01					6	19	31.58%		
Jun-01					2	15	13.33%		
Jul-01					3	14	21.43%		
Aug-01					3	16	18.75%		



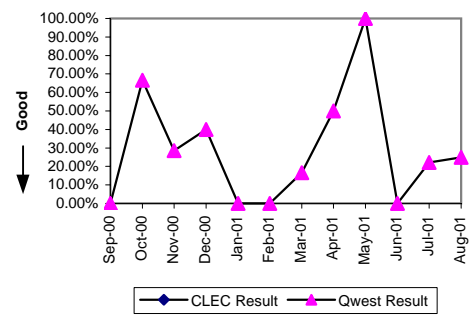
Mean Time to Restore (Hours:Minutes) (MR-6) -- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					6:12	2	3:06		
Oct-00					1:28	3	0:29		
Nov-00					2:22	7	0:20		
Dec-00					7:15	5	1:27		
Jan-01					1:24	2	0:42		
Feb-01					6:49	4	1:42		
Mar-01					39:37	12	3:18		
Apr-01					0:29	2	0:15		
May-01					3:13	2	1:37		
Jun-01					2:44	4	0:41		
Jul-01					12:10	9	1:21		
Aug-01					8:06	4	2:01		



Repair Repeat Report Rate (Percent) (MR-7) -- Interval Zone Two

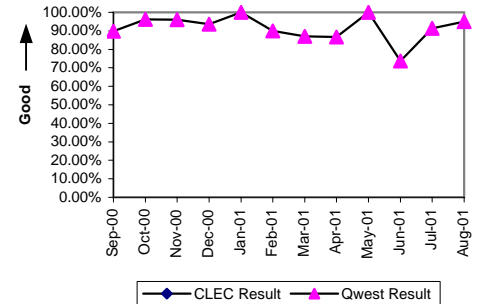
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					0	2	0.00%		
Oct-00					2	3	66.67%		
Nov-00					2	7	28.57%		
Dec-00					2	5	40.00%		
Jan-01					0	2	0.00%		
Feb-01					0	4	0.00%		
Mar-01					2	12	16.67%		
Apr-01					1	2	50.00%		
May-01					2	2	100.00%		
Jun-01					0	4	0.00%		
Jul-01					2	9	22.22%		
Aug-01					1	4	25.00%		



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

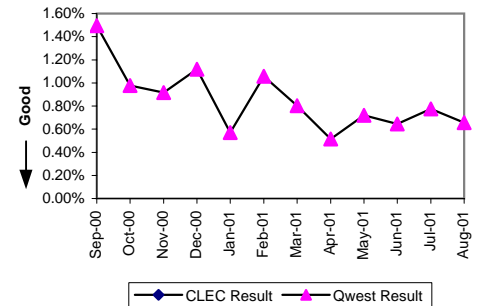
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					35	39	89.74%		
Oct-00					25	26	96.15%		
Nov-00					24	25	96.00%		
Dec-00					29	31	93.55%		
Jan-01					16	16	100.00%		
Feb-01					27	30	90.00%		
Mar-01					20	23	86.96%		
Apr-01					13	15	86.67%		
May-01					21	21	100.00%		
Jun-01					14	19	73.68%		
Jul-01					21	23	91.30%		
Aug-01					19	20	95.00%		



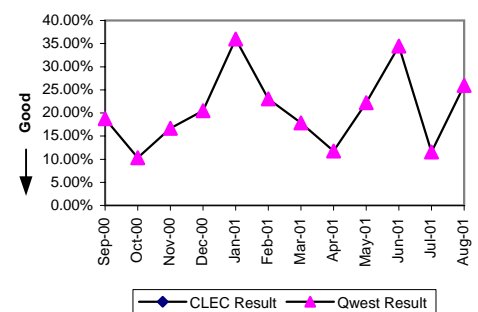
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					39	2610	1.49%		
Oct-00					26	2659	0.98%		
Nov-00					25	2729	0.92%		
Dec-00					31	2769	1.12%		
Jan-01					16	2811	0.57%		
Feb-01					30	2838	1.06%		
Mar-01					23	2868	0.80%		
Apr-01					15	2912	0.52%		
May-01					21	2917	0.72%		
Jun-01					19	2949	0.64%		
Jul-01					23	2967	0.78%		
Aug-01					20	3050	0.66%		



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

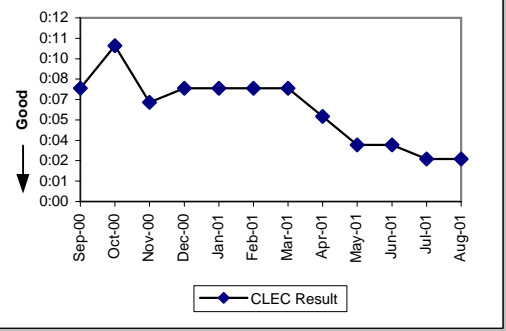
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					9	48	18.75%		
Oct-00					3	29	10.34%		
Nov-00					5	30	16.67%		
Dec-00					8	39	20.51%		
Jan-01					9	25	36.00%		
Feb-01					9	39	23.08%		
Mar-01					5	28	17.86%		
Apr-01					2	17	11.76%		
May-01					6	27	22.22%		
Jun-01					10	29	34.48%		
Jul-01					3	26	11.54%		
Aug-01					7	27	25.93%		



Checklist #4 - Unbundled Loop Cutovers

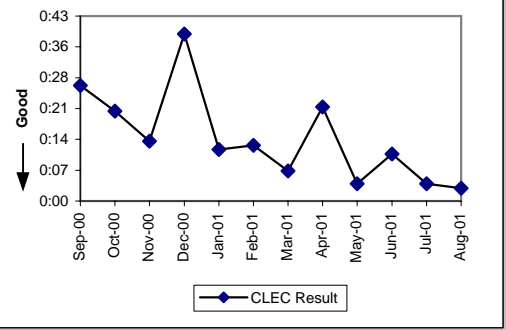
7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	149:22	1146	0:08
Oct-00	280:44	1469	0:11
Nov-00	151:50	1262	0:07
Dec-00	213:55	1669	0:08
Jan-01	278:39	2118	0:08
Feb-01	321:29	2317	0:08
Mar-01	282:09	2117	0:08
Apr-01	178:39	1801	0:06
May-01	138:29	2049	0:04
Jun-01	188:21	3027	0:04
Jul-01	139:37	2681	0:03
Aug-01	127:12	2392	0:03



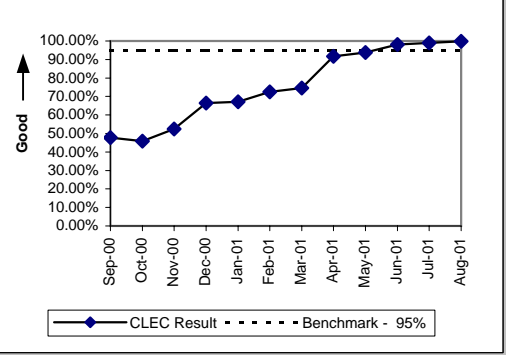
7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	2:15	5	0:27
Oct-00	1:45	5	0:21
Nov-00	2:08	9	0:14
Dec-00	4:33	7	0:39
Jan-01	1:36	8	0:12
Feb-01	2:43	13	0:13
Mar-01	0:36	5	0:07
Apr-01	6:36	18	0:22
May-01	1:19	22	0:04
Jun-01	3:14	18	0:11
Jul-01	0:33	8	0:04
Aug-01	0:50	17	0:03



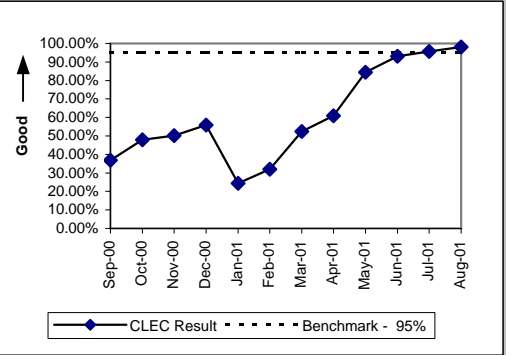
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	188	394	47.72%
Oct-00	276	602	45.85%
Nov-00	268	511	52.45%
Dec-00	381	574	66.38%
Jan-01	440	656	67.07%
Feb-01	502	692	72.54%
Mar-01	492	660	74.55%
Apr-01	498	543	91.71%
May-01	672	717	93.72%
Jun-01	1021	1040	98.17%
Jul-01	969	979	98.98%
Aug-01	837	839	99.76%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A)-- Interval Zone One and Two

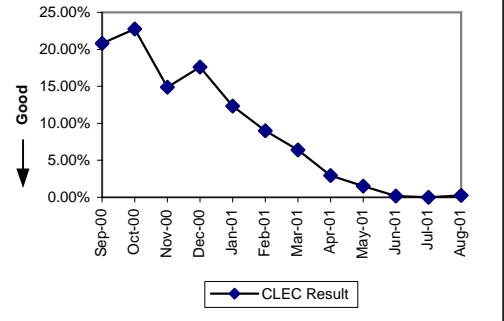
Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	174	473	36.79%
Oct-00	281	587	47.87%
Nov-00	307	611	50.25%
Dec-00	290	519	55.88%
Jan-01	145	595	24.37%
Feb-01	197	616	31.98%
Mar-01	259	494	52.43%
Apr-01	324	532	60.90%
May-01	353	418	84.45%
Jun-01	293	315	93.02%
Jul-01	316	330	95.76%
Aug-01	454	463	98.06%



Checklist #4 - Unbundled Loop Cutovers

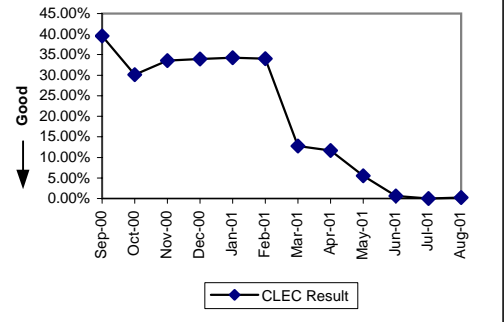
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	82	394	20.81%
Oct-00	137	602	22.76%
Nov-00	76	511	14.87%
Dec-00	101	574	17.60%
Jan-01	84	681	12.33%
Feb-01	64	711	9.00%
Mar-01	45	705	6.38%
Apr-01	17	578	2.94%
May-01	11	717	1.53%
Jun-01	2	1040	0.19%
Jul-01	0	979	0.00%
Aug-01	2	839	0.24%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B)-- Interval Zone One and Two

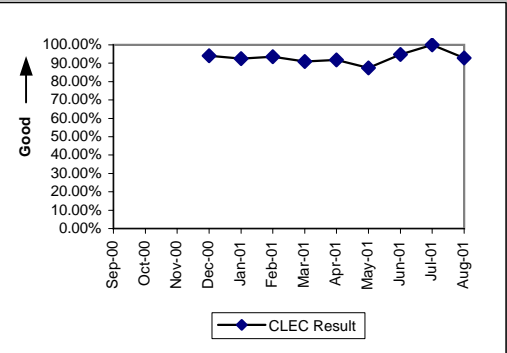
Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	187	473	39.53%
Oct-00	177	587	30.15%
Nov-00	205	611	33.55%
Dec-00	176	519	33.91%
Jan-01	204	596	34.23%
Feb-01	224	659	33.99%
Mar-01	76	596	12.75%
Apr-01	65	556	11.69%
May-01	23	418	5.50%
Jun-01	2	315	0.63%
Jul-01	0	330	0.00%
Aug-01	1	463	0.22%



Checklist #4 - Line Sharing Installation

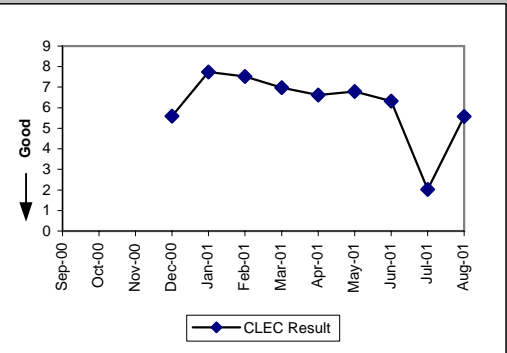
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00	16	17	94.12%	23.53%
Jan-01	25	27	92.59%	26.19%
Feb-01	43	46	93.48%	24.69%
Mar-01	40	44	90.91%	28.75%
Apr-01	34	37	91.89%	27.30%
May-01	14	16	87.50%	33.07%
Jun-01	18	19	94.74%	22.33%
Jul-01	32	32	100.00%	0.00%
Aug-01	13	14	92.86%	25.75%



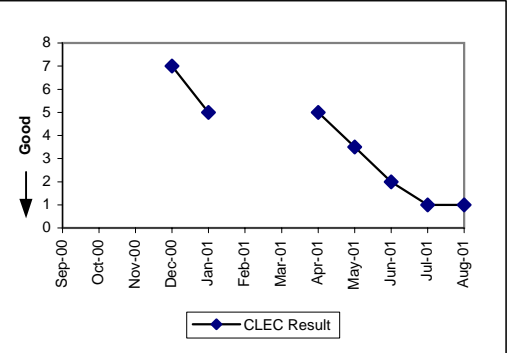
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00	95	17	5.59	1.70
Jan-01	209	27	7.74	5.33
Feb-01	346	46	7.52	4.51
Mar-01	300	43	6.98	4.22
Apr-01	238	36	6.61	3.13
May-01	95	14	6.79	4.92
Jun-01	120	19	6.32	2.47
Jul-01	67	33	2.03	1.74
Aug-01	78	14	5.57	7.38



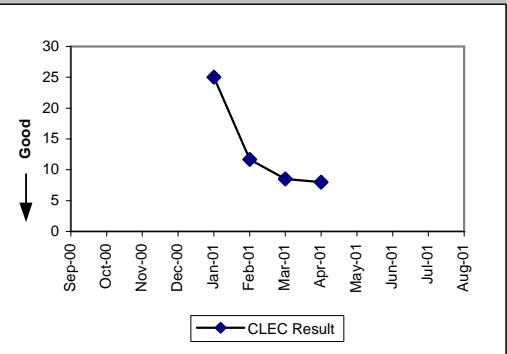
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00	7	1	7.00	
Jan-01	5	1	5.00	
Feb-01				
Mar-01				
Apr-01	5	1	5.00	
May-01	7	2	3.50	3.54
Jun-01	2	1	2.00	
Jul-01	1	1	1.00	
Aug-01	1	1	1.00	



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

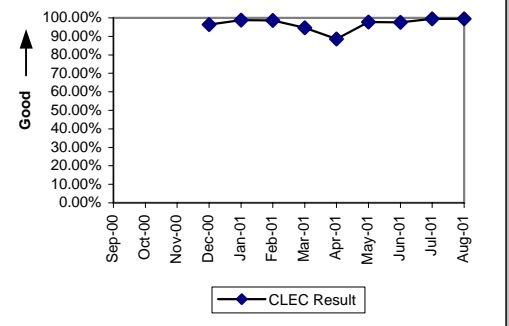
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01	25	1	25.00	
Feb-01	35	3	11.67	2.08
Mar-01	34	4	8.50	3.87
Apr-01	16	2	8.00	2.83
May-01				
Jun-01				
Jul-01				
Aug-01				



Checklist #4 - Line Sharing Installation

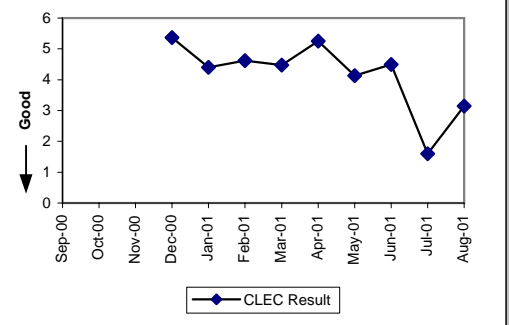
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00	182	189	96.30%	18.89%
Jan-01	350	354	98.87%	10.57%
Feb-01	300	304	98.68%	11.40%
Mar-01	261	276	94.57%	22.67%
Apr-01	256	289	88.58%	31.80%
May-01	219	224	97.77%	14.77%
Jun-01	372	381	97.64%	15.19%
Jul-01	2373	2385	99.50%	7.08%
Aug-01	452	454	99.56%	6.62%



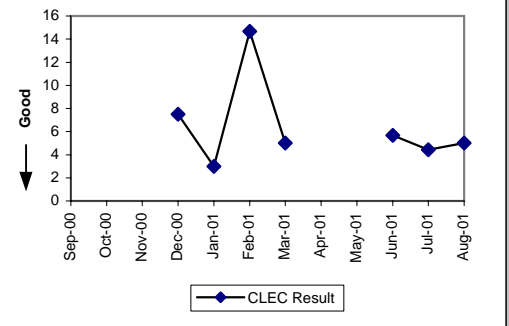
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00	1014	189	5.37	2.22
Jan-01	1557	354	4.40	2.08
Feb-01	1403	304	4.62	4.04
Mar-01	1235	276	4.47	4.70
Apr-01	1512	288	5.25	3.58
May-01	921	223	4.13	2.38
Jun-01	1715	381	4.50	2.51
Jul-01	3816	2385	1.60	1.49
Aug-01	1424	452	3.15	1.46



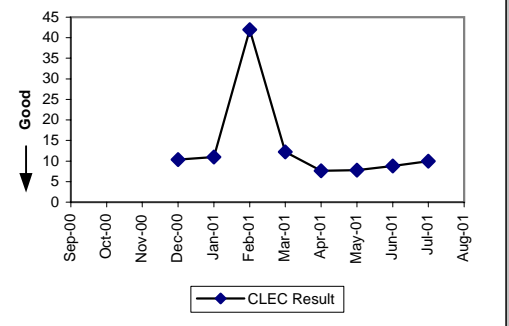
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00	30	4	7.50	5.69
Jan-01	6	2	3.00	2.83
Feb-01	44	3	14.67	0.58
Mar-01	10	2	5.00	1.41
Apr-01				
May-01				
Jun-01	17	3	5.67	4.16
Jul-01	40	9	4.44	3.00
Aug-01	10	2	5.00	5.66



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

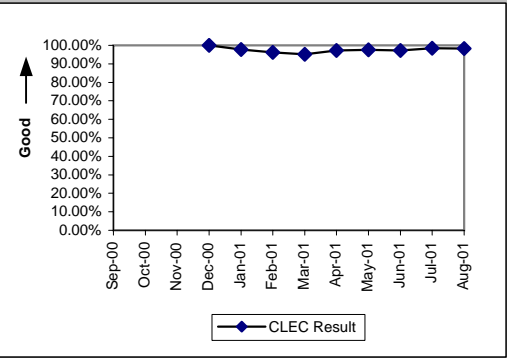
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00	31	3	10.33	1.15
Jan-01	22	2	11.00	2.83
Feb-01	42	1	42.00	
Mar-01	159	13	12.23	15.58
Apr-01	252	33	7.64	2.63
May-01	39	5	7.80	1.64
Jun-01	53	6	8.83	8.61
Jul-01	40	4	10.00	1.63
Aug-01				



Checklist #4 - Line Sharing Installation

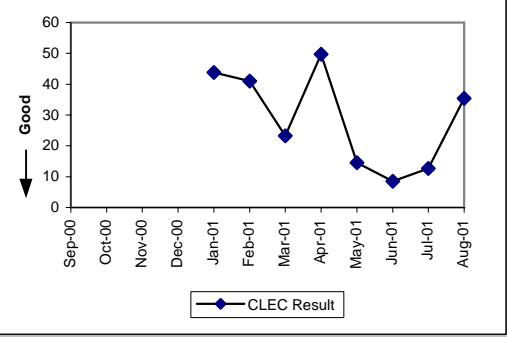
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00	105	105	100.00%	0.00%
Jan-01	293	300	97.67%	15.10%
Feb-01	359	373	96.25%	19.01%
Mar-01	330	347	95.10%	21.59%
Apr-01	326	335	97.31%	16.17%
May-01	279	286	97.55%	15.45%
Jun-01	314	323	97.21%	16.46%
Jul-01	1390	1411	98.51%	12.11%
Aug-01	1419	1444	98.27%	13.04%



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

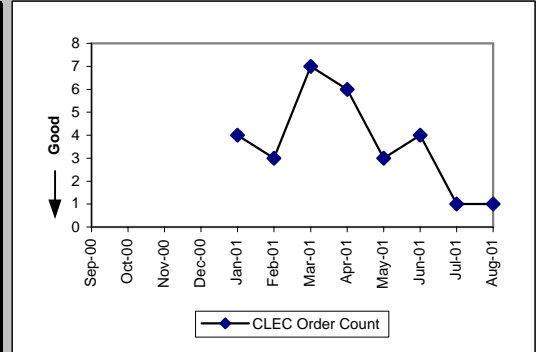
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01	219	5	43.80	28.38
Feb-01	205	5	41.00	23.31
Mar-01	256	11	23.27	31.58
Apr-01	497	10	49.70	55.13
May-01	87	6	14.50	22.53
Jun-01	34	4	8.50	1.29
Jul-01	76	6	12.67	8.62
Aug-01	177	5	35.40	9.61



Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B)

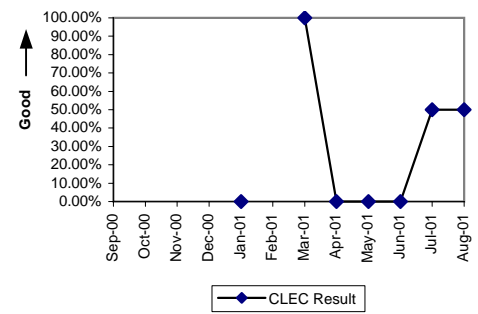
Date	CLEC Order Count
Sep-00	
Oct-00	
Nov-00	
Dec-00	
Jan-01	4
Feb-01	3
Mar-01	7
Apr-01	6
May-01	3
Jun-01	4
Jul-01	1
Aug-01	1



Checklist #4 - Line Sharing Repair

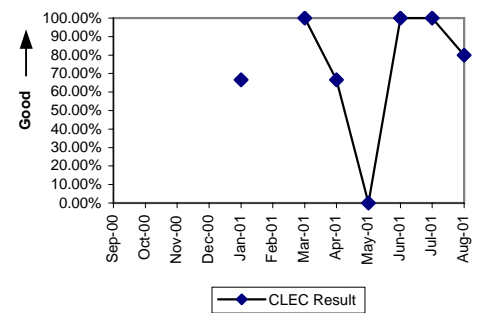
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01	0	1	0.00%	0.00%
Feb-01				
Mar-01	1	1	100.00%	0.00%
Apr-01	0	1	0.00%	0.00%
May-01	0	1	0.00%	0.00%
Jun-01	0	1	0.00%	0.00%
Jul-01	1	2	50.00%	50.00%
Aug-01	2	4	50.00%	50.00%



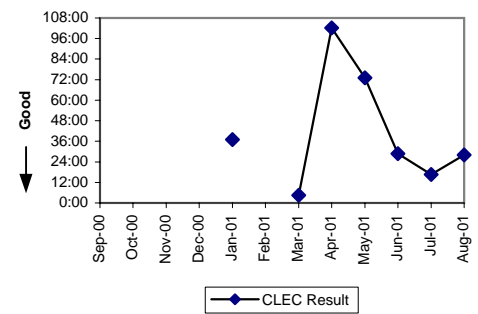
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01	2	3	66.67%	47.14%
Feb-01				
Mar-01	2	2	100.00%	0.00%
Apr-01	2	3	66.67%	47.14%
May-01	0	1	0.00%	0.00%
Jun-01	3	3	100.00%	0.00%
Jul-01	3	3	100.00%	0.00%
Aug-01	4	5	80.00%	40.00%



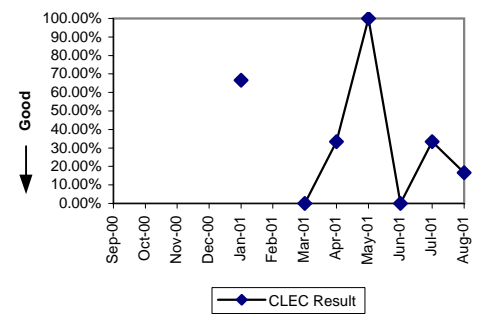
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01	110:47	3	36:56	53:39
Feb-01				
Mar-01	8:52	2	4:26	2:23
Apr-01	306:39	3	102:13	118:10
May-01	73:09	1	73:09	
Jun-01	86:25	3	28:48	3:03
Jul-01	50:03	3	16:41	11:06
Aug-01	139:46	5	27:57	14:53



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

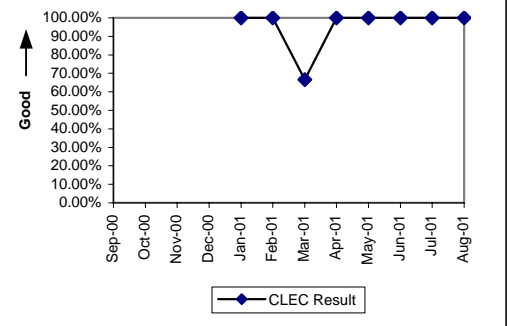
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01	2	3	66.67%	47.14%
Feb-01				
Mar-01	0	2	0.00%	0.00%
Apr-01	1	3	33.33%	47.14%
May-01	1	1	100.00%	0.00%
Jun-01	0	3	0.00%	0.00%
Jul-01	1	3	33.33%	47.14%
Aug-01	1	6	16.67%	37.27%



Checklist #4 - Line Sharing Repair

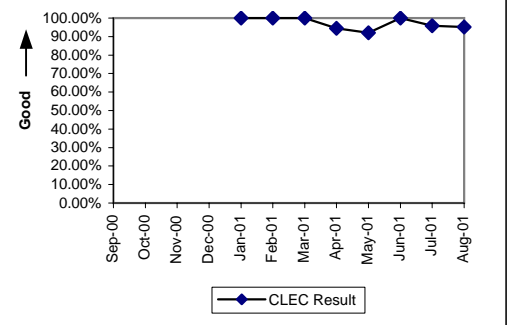
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01	1	1	100.00%	0.00%
Feb-01	5	5	100.00%	0.00%
Mar-01	2	3	66.67%	47.14%
Apr-01	7	7	100.00%	0.00%
May-01	3	3	100.00%	0.00%
Jun-01	1	1	100.00%	0.00%
Jul-01	8	8	100.00%	0.00%
Aug-01	8	8	100.00%	0.00%



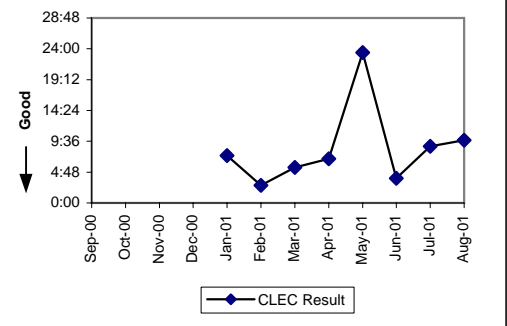
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01	18	18	100.00%	0.00%
Feb-01	24	24	100.00%	0.00%
Mar-01	44	44	100.00%	0.00%
Apr-01	17	18	94.44%	22.91%
May-01	23	25	92.00%	27.13%
Jun-01	17	17	100.00%	0.00%
Jul-01	46	48	95.83%	19.98%
Aug-01	40	42	95.24%	21.30%



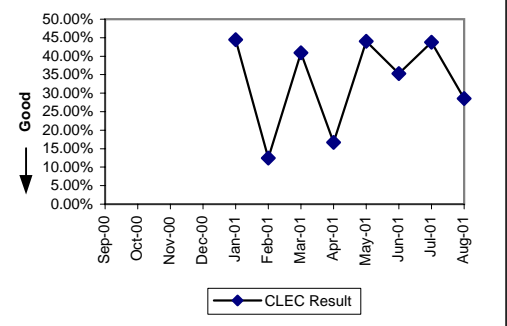
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01	132:30	18	7:22	11:56
Feb-01	65:32	24	2:44	1:26
Mar-01	243:09	44	5:32	6:07
Apr-01	124:18	18	6:54	17:45
May-01	585:03	25	23:24	66:35
Jun-01	65:31	17	3:51	5:52
Jul-01	424:20	48	8:50	15:46
Aug-01	410:49	42	9:47	17:15



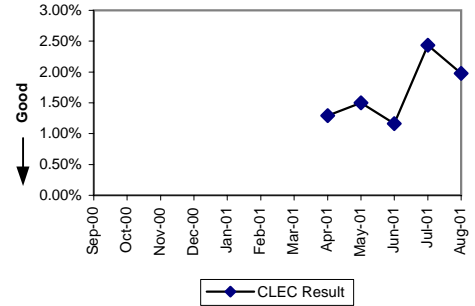
Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01	8	18	44.44%	49.69%
Feb-01	3	24	12.50%	33.07%
Mar-01	18	44	40.91%	49.17%
Apr-01	3	18	16.67%	37.27%
May-01	11	25	44.00%	49.64%
Jun-01	6	17	35.29%	47.79%
Jul-01	21	48	43.75%	49.61%
Aug-01	12	42	28.57%	45.18%



Checklist #4 - Line Sharing Repair

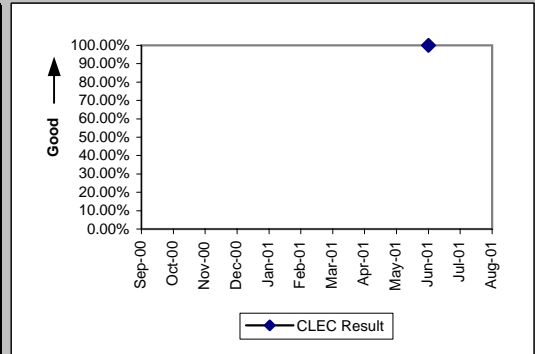
Trouble Rate (Percent) (MR-8)				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01	21	0		
Feb-01	24	0		
Mar-01	46	0		
Apr-01	21	1625	1.29%	11.29%
May-01	26	1733	1.50%	12.16%
Jun-01	20	1722	1.16%	10.71%
Jul-01	51	2095	2.43%	15.41%
Aug-01	48	2429	1.98%	13.92%



Checklist #4 - Dark Fiber - Loop Installation

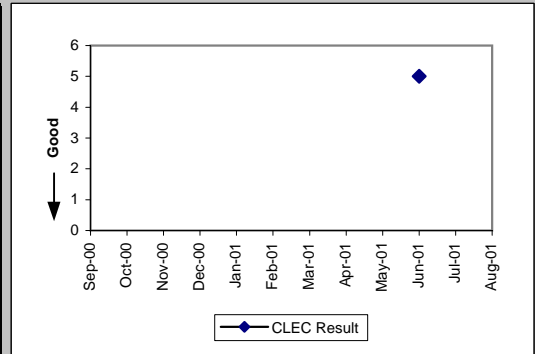
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	1	1	100.00%	0.00%
Jul-01				
Aug-01				



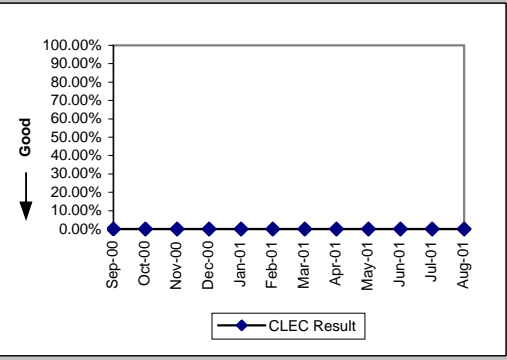
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	5	1	5.00	
Jul-01				
Aug-01				



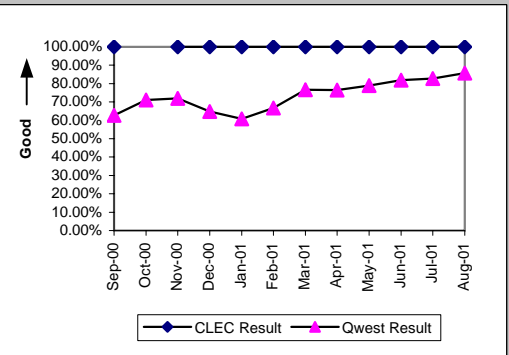
Checklist #4 - Dark Fiber - Loop Repair

Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00	0	32	0.00%	0.00%
Oct-00	0	31	0.00%	0.00%
Nov-00	0	31	0.00%	0.00%
Dec-00	0	31	0.00%	0.00%
Jan-01	0	31	0.00%	0.00%
Feb-01	0	31	0.00%	0.00%
Mar-01	0	31	0.00%	0.00%
Apr-01	0	31	0.00%	0.00%
May-01	0	31	0.00%	0.00%
Jun-01	0	32	0.00%	0.00%
Jul-01	0	32	0.00%	0.00%
Aug-01	0	32	0.00%	0.00%

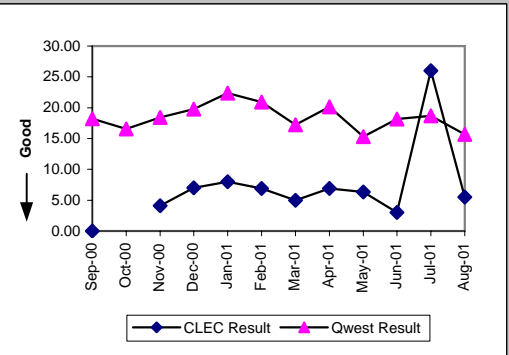


Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

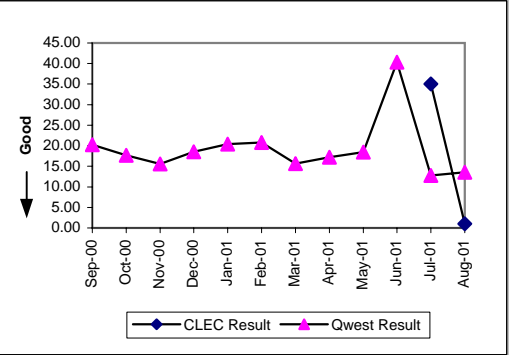
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Sep-00	1	1	100.00%	273	435	62.76%	-0.77	-1.47
Oct-00				385	541	71.16%		
Nov-00	11	11	100.00%	316	439	71.98%	-2.04	-2.24
Dec-00	3	3	100.00%	259	400	64.75%	-1.27	-1.77
Jan-01	1	1	100.00%	269	443	60.72%	-0.8	-1.49
Feb-01	8	8	100.00%	279	418	66.75%	-1.98	-2.2
Mar-01	5	5	100.00%	428	558	76.70%	-1.23	-1.75
Apr-01	8	8	100.00%	385	503	76.54%	-1.55	-1.94
May-01	3	3	100.00%	332	421	78.86%	-0.89	-1.54
Jun-01	3	3	100.00%	416	508	81.89%	-0.81	-1.49
Jul-01	1	1	100.00%	336	406	82.76%	-0.46	-1.28
Aug-01	1	1	100.00%	423	494	85.63%	-0.41	-1.25



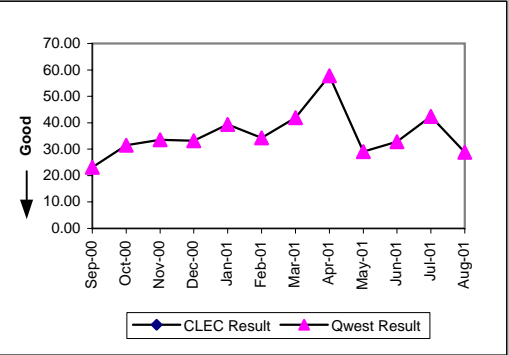
Installation Interval (Average Days) (OP-4)-- Interval Zone One								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Sep-00	0	1	0.00	7775	427	18.21	-1.02	-1.62
Oct-00				8843	534	16.56		
Nov-00	45	11	4.09	8015	435	18.43	-2.44	-2.49
Dec-00	21	3	7.00	7840	396	19.80	-1.06	-1.64
Jan-01	8	1	8.00	9800	438	22.37	-0.64	-1.39
Feb-01	55	8	6.88	8700	416	20.91	-1.89	-2.15
Mar-01	25	5	5.00	9608	557	17.25	-1.39	-1.85
Apr-01	55	8	6.88	10065	500	20.13	-1.41	-1.86
May-01	19	3	6.33	6300	411	15.33	-0.93	-1.56
Jun-01	9	3	3.00	9184	505	18.19	-1.05	-1.64
Jul-01	52	2	26.00	9917	530	18.71	0.95	-0.42
Aug-01	11	2	5.50	9465	603	15.70	-0.84	-1.51



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Sep-00				1479	73	20.26		
Oct-00				1341	76	17.64		
Nov-00				794	51	15.57		
Dec-00				1168	63	18.54		
Jan-01				1916	94	20.38		
Feb-01				1577	76	20.75		
Mar-01				1283	82	15.65		
Apr-01				1016	59	17.22		
May-01				887	48	18.48		
Jun-01				2338	58	40.31		
Jul-01	35	1	35.00	2260	177	12.77	1.16	-0.29
Aug-01	1	1	1.00	2410	178	13.54	-0.66	-1.4

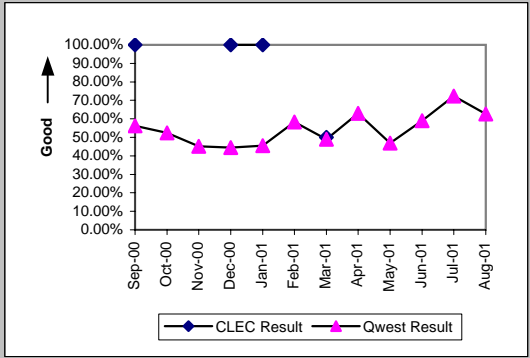


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Sep-00				2062	89	23.17		
Oct-00				2518	80	31.48		
Nov-00				2418	72	33.58		
Dec-00				2592	78	33.23		
Jan-01				3149	80	39.36		
Feb-01				2156	63	34.22		
Mar-01				2014	48	41.96		
Apr-01				3405	59	57.71		
May-01				1191	41	29.05		
Jun-01				1115	34	32.79		
Jul-01				1358	32	42.44		
Aug-01				751	26	28.88		

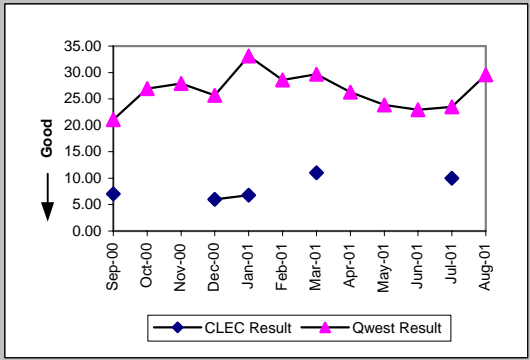


Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

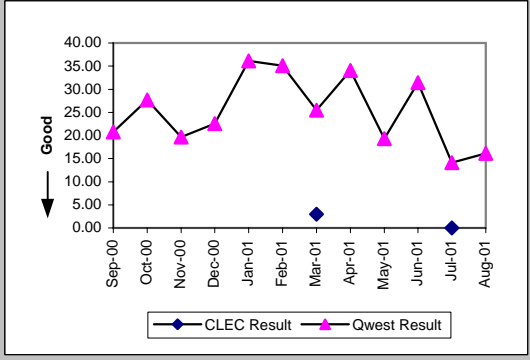
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	2	2	100.00%	126	224	56.25%	-1.24	-1.75
Oct-00				153	292	52.40%		
Nov-00				114	252	45.24%		
Dec-00	1	1	100.00%	98	220	44.55%	-1.11	-1.68
Jan-01	5	5	100.00%	105	231	45.45%	-2.42	-2.47
Feb-01				127	218	58.26%		
Mar-01	1	2	50.00%	126	257	49.03%	-0.03	-1.02
Apr-01				177	281	62.99%		
May-01				111	237	46.84%		
Jun-01				160	271	59.04%		
Jul-01				162	224	72.32%		
Aug-01				169	270	62.59%		



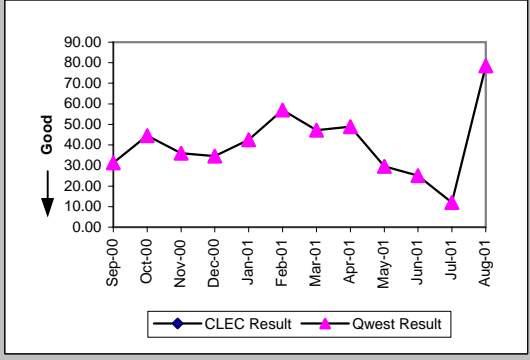
Installation Interval (Average Days) (OP-4)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	14	2	7.00	4631	220	21.05	-1	-1.61
Oct-00				7405	275	26.93		
Nov-00				6674	239	27.92		
Dec-00	6	1	6.00	5470	213	25.68	-0.93	-1.56
Jan-01	34	5	6.80	7586	229	33.13	-1.88	-2.14
Feb-01				6197	217	28.56		
Mar-01	22	2	11.00	7565	255	29.67	-0.9	-1.55
Apr-01				6878	262	26.25		
May-01				5603	235	23.84		
Jun-01				6170	269	22.94		
Jul-01	10	1	10.00	7463	318	23.47	-0.64	-1.39
Aug-01				11897	403	29.52		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00				1141	55	20.75		
Oct-00				2270	82	27.68		
Nov-00				1317	67	19.66		
Dec-00				1670	74	22.57		
Jan-01				3252	90	36.13		
Feb-01				2210	63	35.08		
Mar-01	3	1	3.00	2138	84	25.45	-0.8	-1.49
Apr-01				2790	82	34.02		
May-01				1928	100	19.28		
Jun-01				2605	83	31.39		
Jul-01	0	1	0.00	2121	150	14.14	-0.82	-1.5
Aug-01				3494	217	16.10		



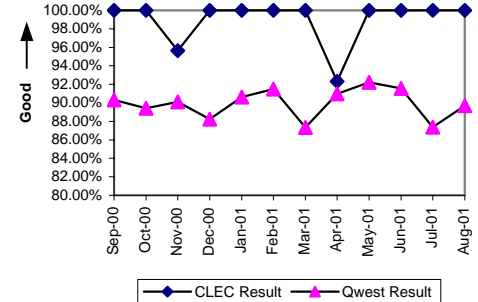
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00				1346	43	31.30		
Oct-00				2537	57	44.51		
Nov-00				2558	71	36.03		
Dec-00				1658	48	34.54		
Jan-01				1529	36	42.47		
Feb-01				1595	28	56.96		
Mar-01				2218	47	47.19		
Apr-01				1074	22	48.82		
May-01				769	26	29.58		
Jun-01				704	28	25.14		
Jul-01				191	16	11.94		
Aug-01				2512	32	78.50		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

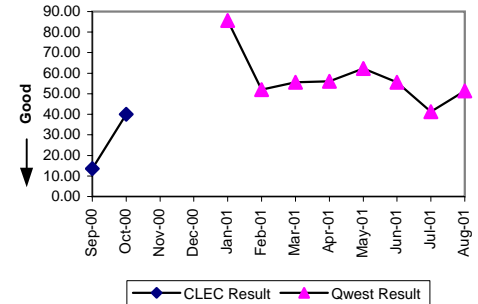
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	7	7	100.00%	1008	1116	90.32%	-0.86	-1.52
Oct-00	19	19	100.00%	1055	1180	89.41%	-1.49	-1.9
Nov-00	22	23	95.65%	1073	1191	90.09%	-0.88	-1.54
Dec-00	17	17	100.00%	899	1019	88.22%	-1.49	-1.91
Jan-01	18	18	100.00%	899	992	90.63%	-1.35	-1.82
Feb-01	16	16	100.00%	883	965	91.50%	-1.21	-1.74
Mar-01	14	14	100.00%	952	1090	87.34%	-1.42	-1.86
Apr-01	12	13	92.31%	1107	1217	90.96%	-0.17	-1.1
May-01	18	18	100.00%	982	1065	92.21%	-1.22	-1.74
Jun-01	16	16	100.00%	920	1005	91.54%	-1.21	-1.73
Jul-01	4	4	100.00%	838	959	87.38%	-0.76	-1.46
Aug-01	3	3	100.00%	860	959	89.68%	-0.59	-1.36



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

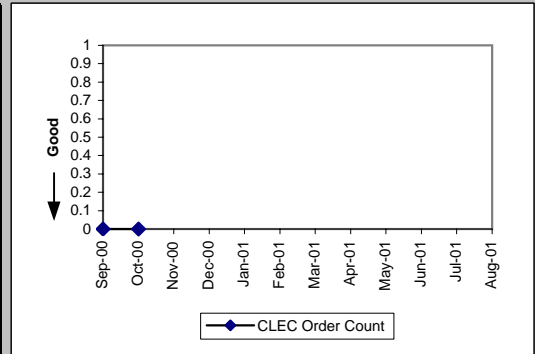
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	485	36	13.47					
Oct-00	40	1	40.00					
Nov-00								
Dec-00								
Jan-01				32222	376	85.70		
Feb-01				22541	434	51.94		
Mar-01				23717	427	55.54		
Apr-01				21249	379	56.07		
May-01				19798	318	62.26		
Jun-01				14076	253	55.64		
Jul-01				8371	203	41.24		
Aug-01				7391	144	51.33		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B)

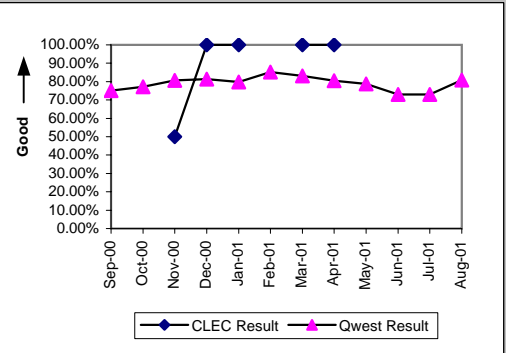
Date	CLEC Order Count
Sep-00	0
Oct-00	0
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

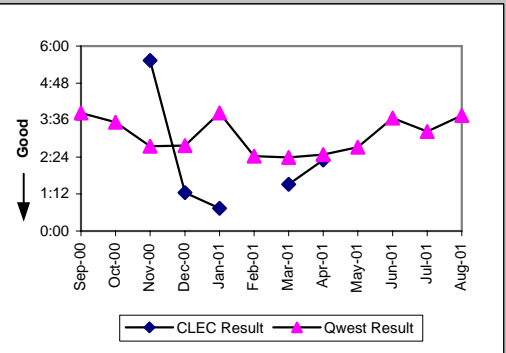
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Sep-00				458	610	75.08%		
Oct-00				520	674	77.15%		
Nov-00	1	2	50.00%	495	614	80.62%	6.69	3.07
Dec-00	2	2	100.00%	530	651	81.41%	-0.67	-1.41
Jan-01	1	1	100.00%	536	672	79.76%	-0.5	-1.31
Feb-01				534	627	85.17%		
Mar-01	2	2	100.00%	636	766	83.03%	-0.64	-1.39
Apr-01	1	1	100.00%	516	641	80.50%	-0.49	-1.3
May-01				471	598	78.76%		
Jun-01				487	667	73.01%		
Jul-01				439	601	73.04%		
Aug-01				518	641	80.81%		



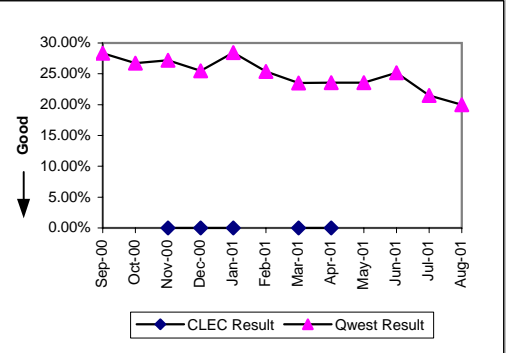
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Sep-00				2336:21	610	3:50		
Oct-00				2378:04	674	3:32		
Nov-00	11:04	2	5:32	1686:07	614	2:45	0.88	-0.46
Dec-00	2:29	2	1:15	1796:36	651	2:46	-0.4	-1.24
Jan-01	0:44	1	0:44	2576:46	672	3:50	-0.33	-1.2
Feb-01				1527:25	627	2:26		
Mar-01	3:01	2	1:31	1830:46	766	2:23	-0.32	-1.2
Apr-01	2:18	1	2:18	1594:29	641	2:29	-0.05	-1.03
May-01				1625:56	598	2:43		
Jun-01				2448:19	667	3:40		
Jul-01				1947:19	601	3:14		
Aug-01				2406:46	641	3:45		



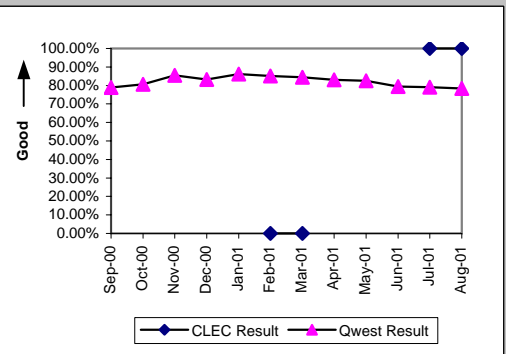
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Sep-00				173	610	28.36%		
Oct-00				180	674	26.71%		
Nov-00	0	2	0.00%	167	614	27.20%	-0.86	-1.52
Dec-00	0	2	0.00%	166	651	25.50%	-0.83	-1.5
Jan-01	0	1	0.00%	191	672	28.42%	-0.63	-1.38
Feb-01				159	627	25.36%		
Mar-01	0	2	0.00%	180	766	23.50%	-0.78	-1.48
Apr-01	0	1	0.00%	151	641	23.56%	-0.55	-1.34
May-01				141	598	23.58%		
Jun-01				168	667	25.19%		
Jul-01				129	601	21.46%		
Aug-01				128	641	19.97%		



All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

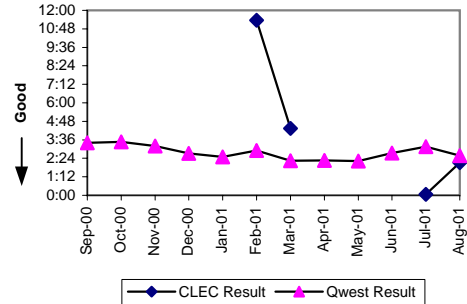
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Sep-00				274	347	78.96%		
Oct-00				255	316	80.70%		
Nov-00				218	255	85.49%		
Dec-00				264	317	83.28%		
Jan-01				267	310	86.13%		
Feb-01	0	2	0.00%	247	290	85.17%	7.94	3.83
Mar-01	0	2	0.00%	329	390	84.36%	7.94	3.83
Apr-01				234	282	82.98%		
May-01				277	336	82.44%		
Jun-01				231	291	79.38%		
Jul-01	1	1	100.00%	241	305	79.02%	-0.51	-1.31
Aug-01	1	1	100.00%	284	362	78.45%	-0.52	-1.32



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

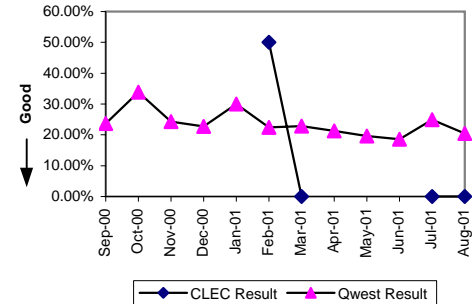
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00				1179:29	347	3:24		
Oct-00				1093:35	316	3:28		
Nov-00				817:56	255	3:12		
Dec-00				860:15	317	2:43		
Jan-01				772:22	310	2:29		
Feb-01	22:42	2	11:21	843:14	290	2:54	1.68	0.02
Mar-01	8:39	2	4:20	875:02	390	2:15	1.13	-0.32
Apr-01				638:11	282	2:16		
May-01				743:55	336	2:13		
Jun-01				802:32	291	2:45		
Jul-01	0:04	1	0:04	959:21	305	3:09	-0.49	-1.3
Aug-01	2:07	1	2:07	931:51	362	2:34	-0.13	-1.08



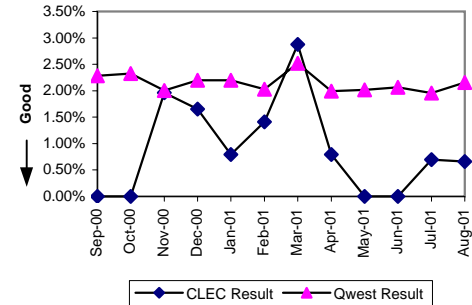
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00				82	347	23.63%		
Oct-00				107	316	33.86%		
Nov-00				62	255	24.31%		
Dec-00				72	317	22.71%		
Jan-01				93	310	30.00%		
Feb-01	1	2	50.00%	65	290	22.41%	0.75	-0.54
Mar-01	0	2	0.00%	89	390	22.82%	-0.77	-1.47
Apr-01				60	282	21.28%		
May-01				66	336	19.64%		
Jun-01				54	291	18.56%		
Jul-01	0	1	0.00%	76	305	24.92%	-0.58	-1.35
Aug-01	0	1	0.00%	74	362	20.44%	-0.51	-1.31



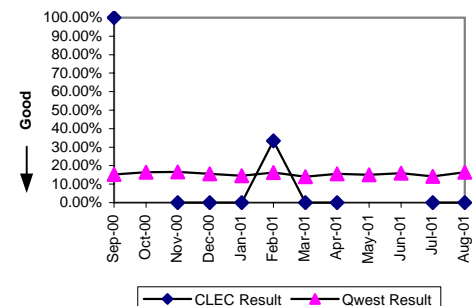
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	0	50	0.00%	957	41878	2.29%	-1.08	-1.66
Oct-00	0	85	0.00%	990	42612	2.32%	-1.42	-1.86
Nov-00	2	102	1.96%	869	43401	2.00%	-0.03	-1.02
Dec-00	2	121	1.65%	968	44055	2.20%	-0.41	-1.25
Jan-01	1	126	0.79%	982	44711	2.20%	-1.07	-1.65
Feb-01	2	142	1.41%	917	45239	2.03%	-0.52	-1.32
Mar-01	4	139	2.88%	1156	45847	2.52%	0.27	-0.8
Apr-01	1	126	0.79%	923	46359	1.99%	-0.96	-1.58
May-01	0	139	0.00%	934	46321	2.02%	-1.69	-2.03
Jun-01	0	142	0.00%	958	46340	2.07%	-1.73	-2.05
Jul-01	1	144	0.69%	906	46336	1.96%	-1.09	-1.66
Aug-01	1	152	0.66%	1003	46501	2.16%	-1.27	-1.77



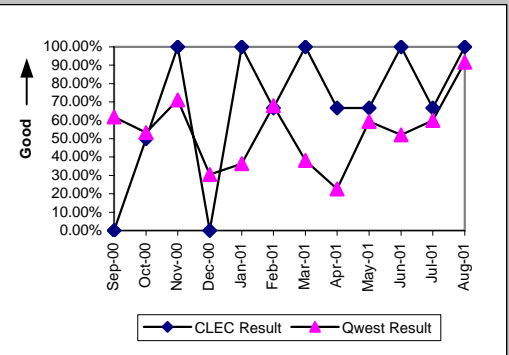
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	2	2	100.00%	171	1128	15.16%	2.32	0.41
Oct-00				195	1185	16.46%		
Nov-00	0	2	0.00%	174	1043	16.68%	-0.63	-1.38
Dec-00	0	2	0.00%	178	1146	15.53%	-0.61	-1.37
Jan-01	0	1	0.00%	166	1148	14.46%	-0.41	-1.25
Feb-01	1	3	33.33%	177	1094	16.18%	0.7	-0.58
Mar-01	0	4	0.00%	189	1345	14.05%	-0.81	-1.49
Apr-01	0	1	0.00%	171	1094	15.63%	-0.43	-1.26
May-01				166	1100	15.09%		
Jun-01				181	1139	15.89%		
Jul-01	0	1	0.00%	150	1056	14.20%	-0.41	-1.25
Aug-01	0	1	0.00%	197	1200	16.42%	-0.44	-1.27

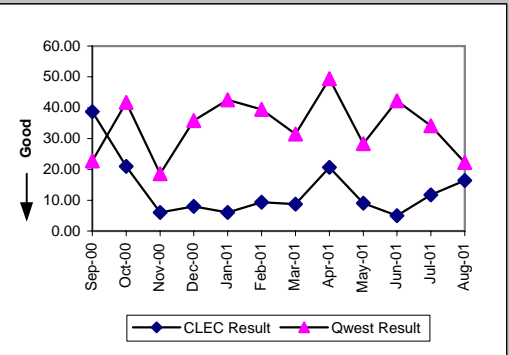


Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

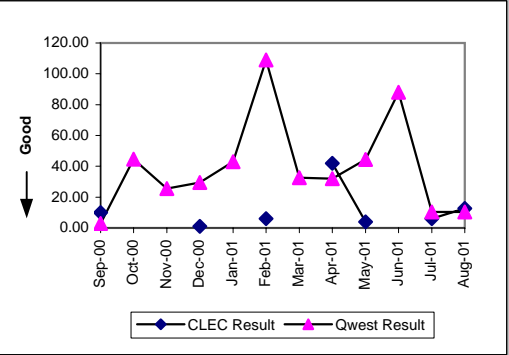
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	0	3	0.00%	13	21	61.90%	2.45	0.49
Oct-00	1	2	50.00%	16	30	53.33%	0.32	-0.81
Nov-00	1	1	100.00%	27	38	71.05%	-0.63	-1.38
Dec-00	0	1	0.00%	7	23	30.43%	0.55	-0.67
Jan-01	1	1	100.00%	8	22	36.36%	-1.29	-1.79
Feb-01	2	3	66.67%	17	25	68.00%	0.01	-0.99
Mar-01	4	4	100.00%	8	21	38.10%	-2.34	-2.42
Apr-01	2	3	66.67%	7	31	22.58%	-1.74	-2.06
May-01	2	3	66.67%	19	32	59.38%	-0.25	-1.15
Jun-01	1	1	100.00%	12	23	52.17%	-0.94	-1.57
Jul-01	2	3	66.67%	9	15	60.00%	-0.22	-1.13
Aug-01	1	1	100.00%	22	24	91.67%	-0.3	-1.18



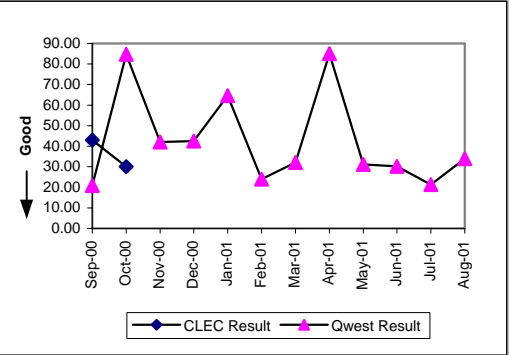
Installation Interval (Average Days) (OP-4)-- Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	116	3	38.67	477	21	22.71	1.26	-0.23
Oct-00	42	2	21.00	1252	30	41.73	-0.6	-1.37
Nov-00	6	1	6.00	704	38	18.53	-0.47	-1.29
Dec-00	8	1	8.00	823	23	35.78	-0.93	-1.57
Jan-01	6	1	6.00	808	19	42.53	-0.77	-1.47
Feb-01	28	3	9.33	987	25	39.48	-0.93	-1.57
Mar-01	35	4	8.75	661	21	31.48	-1.39	-1.85
Apr-01	62	3	20.67	1531	31	49.39	-1.02	-1.62
May-01	27	3	9.00	908	32	28.38	-1.02	-1.62
Jun-01	5	1	5.00	973	23	42.30	-0.74	-1.45
Jul-01	94	8	11.75	1676	49	34.20	-1.84	-2.12
Aug-01	82	5	16.40	1223	55	22.24	-0.7	-1.43



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	10	1	10.00	9	3	3.00		
Oct-00				313	7	44.71		
Nov-00				204	8	25.50		
Dec-00	1	1	1.00	235	8	29.38	-1.6	-1.97
Jan-01				172	4	43.00		
Feb-01	6	1	6.00	327	3	109.00	-0.73	-1.45
Mar-01				130	4	32.50		
Apr-01	42	1	42.00	544	17	32.00	0.81	-0.51
May-01	4	1	4.00	356	8	44.50	-0.78	-1.47
Jun-01				528	6	88.00		
Jul-01	36	6	6.00	383	37	10.35	-0.99	-1.6
Aug-01	51	4	12.75	335	32	10.47	0.5	-0.7

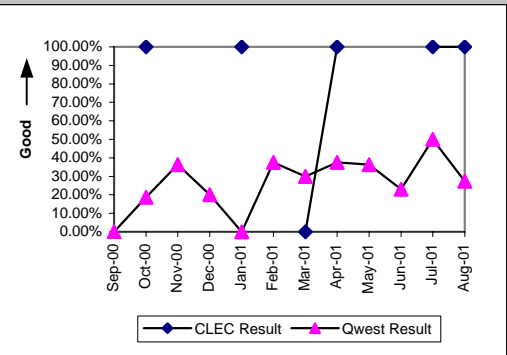


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	86	2	43.00	104	5	20.80	2.32	0.41
Oct-00	30	1	30.00	593	7	84.71	-2.08	-2.27
Nov-00				126	3	42.00		
Dec-00				340	8	42.50		
Jan-01				646	10	64.60		
Feb-01				120	5	24.00		
Mar-01				288	9	32.00		
Apr-01				595	7	85.00		
May-01				156	5	31.20		
Jun-01				151	5	30.20		
Jul-01				64	3	21.33		
Aug-01				34	1	34.00		

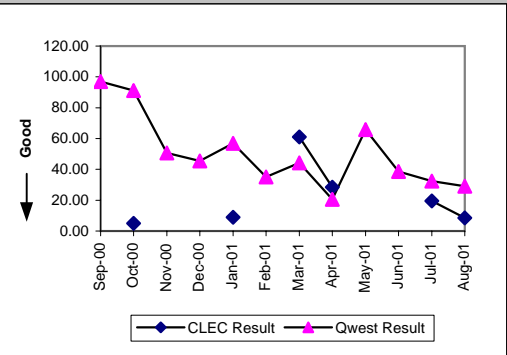


Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

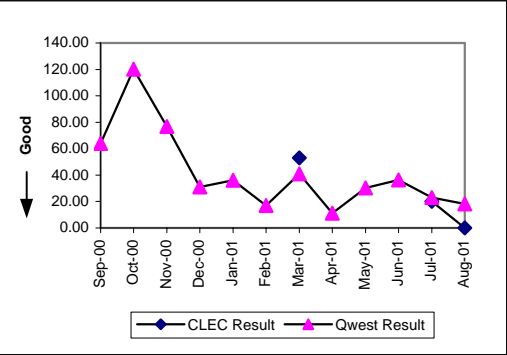
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00				0	9	0.00%		
Oct-00	1	1	100.00%	3	16	18.75%	-2.02	-2.23
Nov-00				4	11	36.36%		
Dec-00				3	15	20.00%		
Jan-01	1	1	100.00%	0	7	0.00%	N/A	
Feb-01				3	8	37.50%		
Mar-01	0	1	0.00%	3	10	30.00%	0.61	-0.63
Apr-01	2	2	100.00%	3	8	37.50%	-1.63	-1.99
May-01				4	11	36.36%		
Jun-01				3	13	23.08%		
Jul-01	1	1	100.00%	4	8	50.00%	-0.94	-1.57
Aug-01	1	1	100.00%	3	11	27.27%	-1.56	-1.95



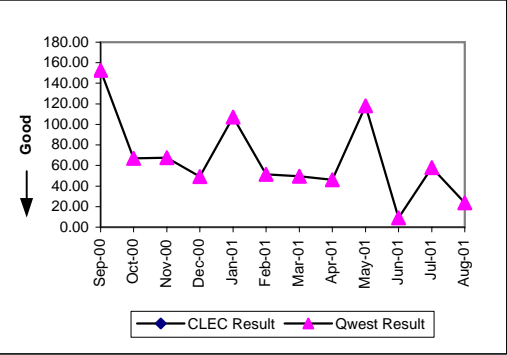
Installation Interval (Average Days) (OP-4)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00				872	9	96.89		
Oct-00	5	1	5.00	1368	15	91.20	-0.86	-1.52
Nov-00				506	10	50.60		
Dec-00				681	15	45.40		
Jan-01	9	1	9.00	398	7	56.86	-0.95	-1.58
Feb-01				281	8	35.12		
Mar-01	61	1	61.00	442	10	44.20	0.43	-0.74
Apr-01	57	2	28.50	165	8	20.62	0.4	-0.76
May-01				724	11	65.82		
Jun-01				501	13	38.54		
Jul-01	39	2	19.50	778	24	32.42	-0.7	-1.42
Aug-01	17	2	8.50	611	21	29.10	-1.21	-1.74



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00				448	7	64.00		
Oct-00				841	7	120.14		
Nov-00				230	3	76.67		
Dec-00				186	6	31.00		
Jan-01				217	6	36.17		
Feb-01				34	2	17.00		
Mar-01	53	1	53.00	205	5	41.00	-0.11	-1.06
Apr-01				45	4	11.25		
May-01				91	3	30.33		
Jun-01				327	9	36.33		
Jul-01	20	1	20.00	415	18	23.06	-0.12	-1.08
Aug-01	0	1	0.00	253	14	18.07	-0.8	-1.49



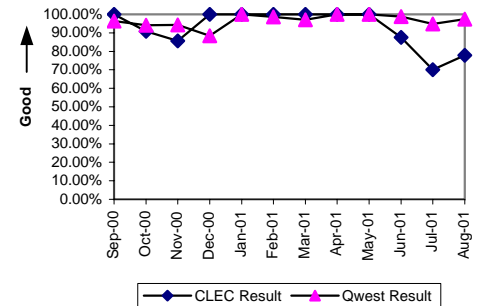
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00				305	2	152.50		
Oct-00				402	6	67.00		
Nov-00				270	4	67.50		
Dec-00				296	6	49.33		
Jan-01				107	1	107.00		
Feb-01				154	3	51.33		
Mar-01				99	2	49.50		
Apr-01				46	1	46.00		
May-01				472	4	118.00		
Jun-01				9	1	9.00		
Jul-01				116	2	58.00		
Aug-01				95	4	23.75		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

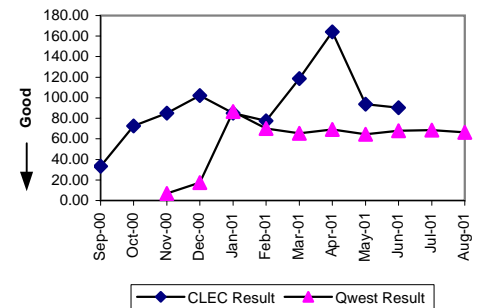
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	11	11	100.00%	104	108	96.30%	-0.62	-1.38
Oct-00	10	11	90.91%	81	86	94.19%	0.44	-0.93
Nov-00	6	7	85.71%	82	87	94.25%	0.93	-0.29
Dec-00	5	5	100.00%	69	78	88.46%	-0.78	-1.48
Jan-01	5	5	100.00%	74	74	100.00%	N/A	N/A
Feb-01	7	7	100.00%	68	69	98.55%	-0.31	-1.19
Mar-01	8	8	100.00%	67	69	97.10%	-0.46	-1.28
Apr-01	7	7	100.00%	68	68	100.00%	N/A	N/A
May-01	6	6	100.00%	80	80	100.00%	N/A	N/A
Jun-01	7	8	87.50%	87	88	98.86%	2.9	1.55
Jul-01	7	10	70.00%	73	77	94.81%	3.33	1.9
Aug-01	7	9	77.78%	73	75	97.33%	3.44	1.85



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

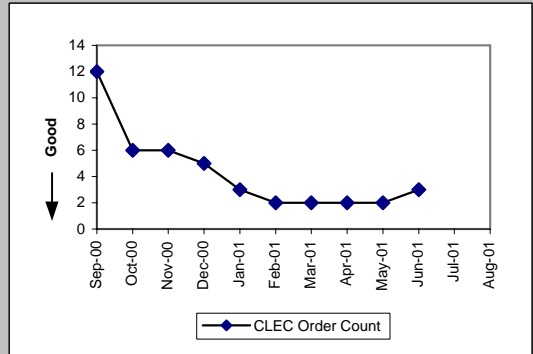
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	801	24	33.38					
Oct-00	509	7	72.71					
Nov-00	596	7	85.14	7	1	7.00		
Dec-00	715	7	102.14	35	2	17.50	1.61	-0.02
Jan-01	510	6	85.00	7707	89	86.60	-0.07	-1.04
Feb-01	310	4	77.50	5111	73	70.01	0.37	-0.78
Mar-01	356	3	118.67	5682	87	65.31	1.35	-0.18
Apr-01	328	2	164.00	5587	81	68.98	1.52	-0.07
May-01	375	4	93.75	4963	77	64.45	0.84	-0.49
Jun-01	452	5	90.40	4004	59	67.86	0.63	-0.62
Jul-01				2736	40	68.40		
Aug-01				3122	47	66.43		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B)

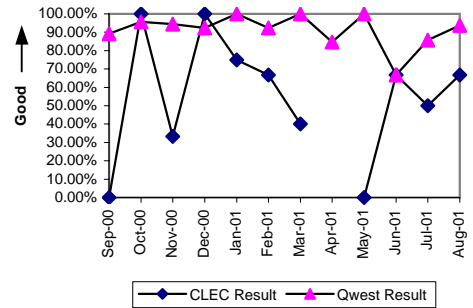
Date	CLEC Order Count
Sep-00	12
Oct-00	6
Nov-00	6
Dec-00	5
Jan-01	3
Feb-01	2
Mar-01	2
Apr-01	2
May-01	2
Jun-01	2
Jul-01	3
Aug-01	3



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

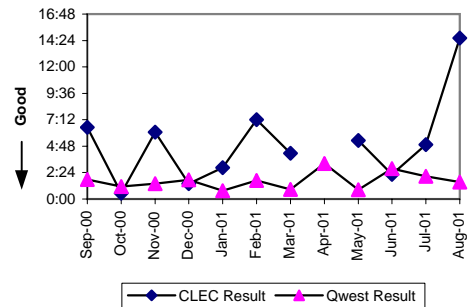
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	0	2	0.00%	33	37	89.19%	8.13	3.94
Oct-00	2	1	100.00%	22	23	95.65%	-0.29	-1.18
Nov-00	1	3	33.33%	17	18	94.44%	4.95	2.01
Dec-00	2	2	100.00%	24	26	92.31%	-0.39	-1.24
Jan-01	3	4	75.00%	14	14	100.00%	N/A	0.57
Feb-01	4	6	66.67%	24	26	92.31%	2.14	0.3
Mar-01	2	5	40.00%	11	11	100.00%	N/A	1.01
Apr-01				11	13	84.62%		
May-01	0	1	0.00%	19	19	100.00%	N/A	3.83
Jun-01	2	3	66.67%	10	15	66.67%	0	-1
Jul-01	2	4	50.00%	12	14	85.71%	1.5	-0.09
Aug-01	2	3	66.67%	15	16	93.75%	2.17	0.32



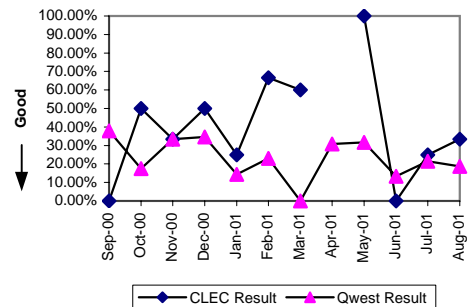
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	6:30	1	6:30	65:41	37	1:47	2.59	0.57
Oct-00	1:02	2	0:31	25:55	23	1:08	-0.62	-1.37
Nov-00	18:14	3	6:05	25:19	18	1:24	5.57	2.39
Dec-00	2:46	2	1:23	45:38	26	1:45	-0.28	-1.17
Jan-01	11:23	4	2:51	10:34	14	0:45	3.09	0.88
Feb-01	43:14	6	7:12	44:05	26	1:42	1.54	-0.06
Mar-01	20:45	5	4:09	9:38	11	0:53	3.72	1.26
Apr-01				41:57	13	3:14		
May-01	5:20	1	5:20	15:56	19	0:50	3.72	1.26
Jun-01	6:43	3	2:14	41:30	15	2:46	-0.27	-1.16
Jul-01	19:50	4	4:57	28:55	14	2:04	1.88	0.14
Aug-01	43:55	3	14:38	24:47	16	1:33	1.8	0.09



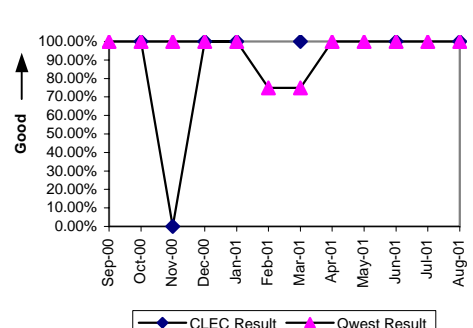
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	0	1	0.00%	14	37	37.84%	-0.77	-1.47
Oct-00	1	2	50.00%	4	23	17.39%	1.1	-0.33
Nov-00	1	3	33.33%	6	18	33.33%		
Dec-00	1	2	50.00%	9	26	34.62%	0.31	-0.81
Jan-01	1	4	25.00%	2	14	14.29%	0.38	-0.77
Feb-01	4	6	66.67%	6	26	23.08%	1.9	0.16
Mar-01	3	5	60.00%	0	11	0.00%	N/A	0.47
Apr-01				4	13	30.77%		
May-01	1	1	100.00%	6	19	31.58%	0.96	-0.42
Jun-01	0	3	0.00%	2	15	13.33%	-0.62	-1.38
Jul-01	1	4	25.00%	3	14	21.43%	0.07	-0.96
Aug-01	1	3	33.33%	3	16	18.75%	0.43	-0.74



All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

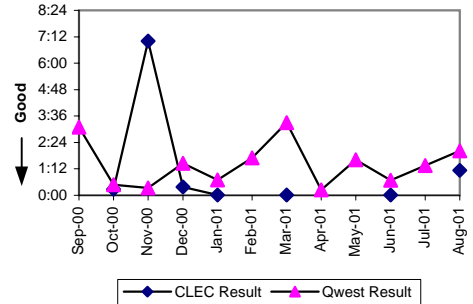
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00				2	2	100.00%		
Oct-00	1	1	100.00%	3	3	100.00%	N/A	N/A
Nov-00	0	1	0.00%	7	7	100.00%	N/A	2
Dec-00	2	2	100.00%	5	5	100.00%	N/A	N/A
Jan-01	1	1	100.00%	2	2	100.00%	N/A	N/A
Feb-01				3	4	75.00%		
Mar-01	1	1	100.00%	9	12	75.00%	-0.55	-1.34
Apr-01				2	2	100.00%		
May-01				2	2	100.00%		
Jun-01	1	1	100.00%	4	4	100.00%	N/A	N/A
Jul-01				9	9	100.00%		
Aug-01	5	5	100.00%	4	4	100.00%	N/A	N/A



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

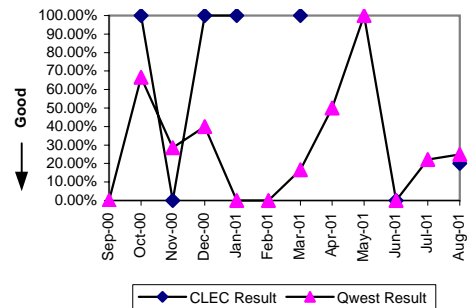
Mean Time to Restore (Hours:Minutes) (MR-6) -- Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00				6:12	2	3:06		
Oct-00	0:17	1	0:17	1:28	3	0:29	-0.22	-1.13
Nov-00	7:00	1	7:00	2:22	7	0:20	17.72	9.77
Dec-00	0:46	2	0:23	7:15	5	1:27	-1.16	-1.7
Jan-01	0:01	1	0:01	1:24	2	0:42	-1.25	-1.76
Feb-01				6:49	4	1:42		
Mar-01	0:01	1	0:01	39:37	12	3:18	-1.43	-1.87
Apr-01				0:29	2	0:15		
May-01				3:13	2	1:37		
Jun-01	0:01	1	0:01	2:44	4	0:41	-0.81	-1.49
Jul-01				12:10	9	1:21		
Aug-01	5:39	5	1:08	8:06	4	2:01	-1.53	-1.93



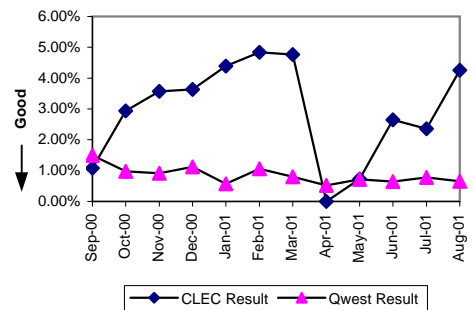
Repair Repeat Report Rate (Percent) (MR-7) -- Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00				0	2	0.00%		
Oct-00	1	1	100.00%	2	3	66.67%	1.19	-0.28
Nov-00	0	1	0.00%	2	7	28.57%	-0.59	-1.36
Dec-00	2	2	100.00%	2	5	40.00%	1.17	-0.29
Jan-01	1	1	100.00%	0	2	0.00%	N/A	-0.37
Feb-01				0	4	0.00%		
Mar-01	1	1	100.00%	2	12	16.67%	1.26	-0.24
Apr-01				1	2	50.00%		
May-01				2	2	100.00%		
Jun-01	0	1	0.00%	0	4	0.00%	N/A	N/A
Jul-01				2	9	22.22%		
Aug-01	1	5	20.00%	1	4	25.00%	-0.17	-1.1



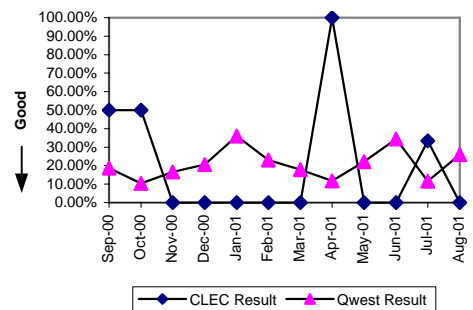
Trouble Rate (Percent) (MR-8) -- Interval Zone One and Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	1	93	1.08%	39	2610	1.49%	-0.33	-1.2
Oct-00	3	102	2.94%	26	2659	0.98%	1.98	-0.01
Nov-00	4	112	3.57%	25	2729	0.92%	2.89	0.34
Dec-00	4	110	3.64%	31	2769	1.12%	2.46	0.23
Jan-01	5	114	4.39%	16	2811	0.57%	5.31	1.02
Feb-01	6	124	4.84%	30	2838	1.06%	4.03	0.78
Mar-01	6	126	4.76%	23	2868	0.80%	4.88	1
Apr-01	0	139	0.00%	15	2912	0.52%	-0.83	-1.5
May-01	1	137	0.73%	21	2917	0.72%	0.01	-0.95
Jun-01	4	151	2.65%	19	2949	0.64%	3	0.37
Jul-01	4	170	2.35%	23	2967	0.78%	2.28	0.13
Aug-01	8	188	4.26%	20	3050	0.66%	5.93	1.31



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) -- Interval Zone One and Two

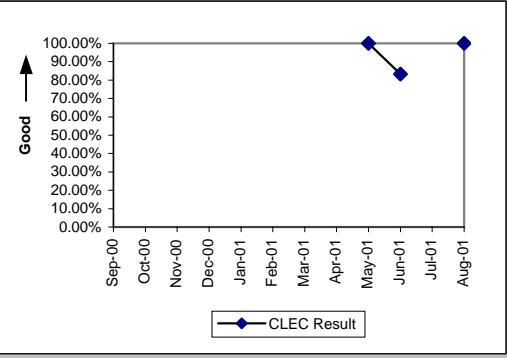
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Sep-00	1	2	50.00%	9	48	18.75%	0.84	-0.49
Oct-00	3	6	50.00%	3	29	10.34%	2	0.22
Nov-00	0	4	0.00%	5	30	16.67%	-0.84	-1.51
Dec-00	0	4	0.00%	8	39	20.51%	-0.97	-1.59
Jan-01	0	5	0.00%	9	25	36.00%	-1.53	-1.93
Feb-01	0	6	0.00%	9	39	23.08%	-1.25	-1.76
Mar-01	0	6	0.00%	5	28	17.86%	-1.04	-1.63
Apr-01	2	2	100.00%	2	17	11.76%	2.25	0.37
May-01	0	1	0.00%	6	27	22.22%	-0.52	-1.32
Jun-01	0	4	0.00%	10	29	34.48%	-1.36	-1.83
Jul-01	2	6	33.33%	3	26	11.54%	1.15	-0.3
Aug-01	0	8	0.00%	7	27	25.93%	-1.47	-1.89



Checklist #5 - Dark Fiber - IOF Installation

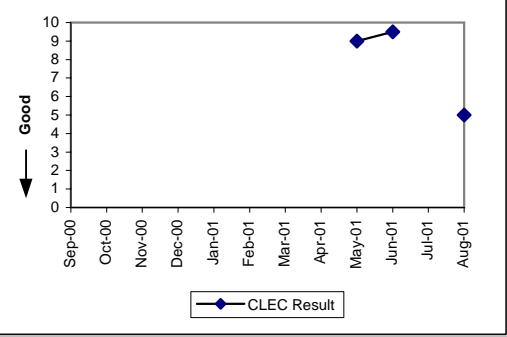
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01	1	1	100.00%	0.00%
Jun-01	5	6	83.33%	37.27%
Jul-01				
Aug-01	2	2	100.00%	0.00%



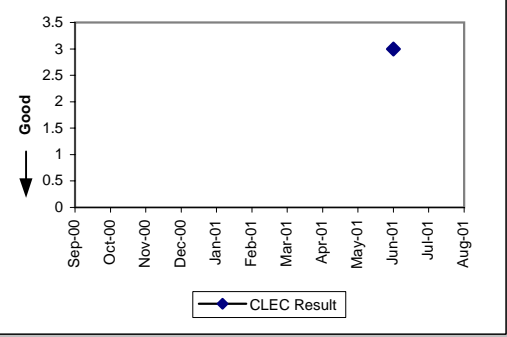
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01	9	1	9.00	
Jun-01	57	6	9.50	1.22
Jul-01				
Aug-01	10	2	5.00	0.00



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

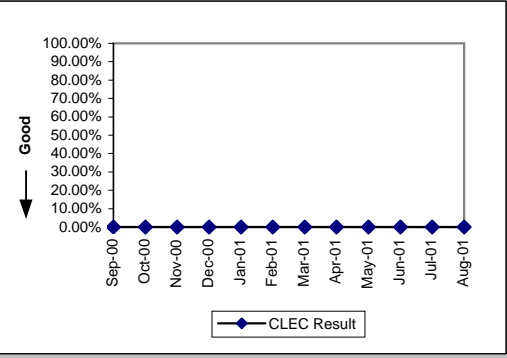
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00				
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	3	1	3.00	
Jul-01				
Aug-01				



Checklist #5 - Dark Fiber - IOF Repair

Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

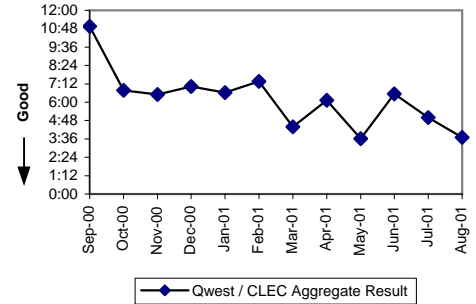
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Sep-00	0	4	0.00%	0.00%
Oct-00	0	4	0.00%	0.00%
Nov-00	0	12	0.00%	0.00%
Dec-00	0	12	0.00%	0.00%
Jan-01	0	12	0.00%	0.00%
Feb-01	0	20	0.00%	0.00%
Mar-01	0	24	0.00%	0.00%
Apr-01	0	24	0.00%	0.00%
May-01	0	26	0.00%	0.00%
Jun-01	0	32	0.00%	0.00%
Jul-01	0	36	0.00%	0.00%
Aug-01	0	40	0.00%	0.00%



Checklist #7 - E911

Time to Update Databases (Hours:Minutes) (DB-1 A)

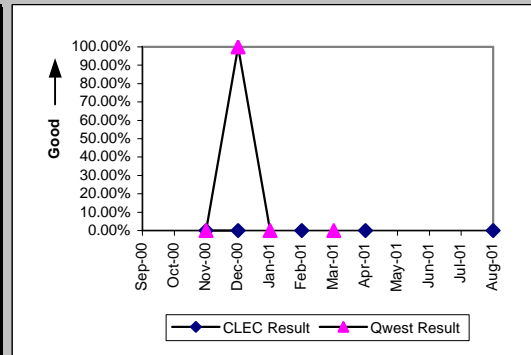
Date	Qwest / CLEC Aggregate Result
Sep-00	10:57
Oct-00	6:47
Nov-00	6:30
Dec-00	7:01
Jan-01	6:38
Feb-01	7:22
Mar-01	4:24
Apr-01	6:08
May-01	3:37
Jun-01	6:33
Jul-01	5:00
Aug-01	3:42



Checklist #7 - E911/911 Trunk Installation

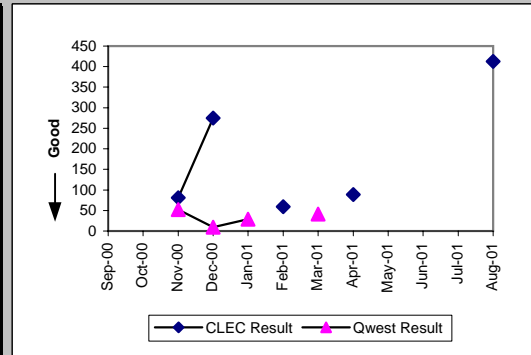
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00	0	5	0.00%	0.00%	0	14	0.00%	N/A	N/A
Dec-00	0	5	0.00%	0.00%	6	6	100.00%	N/A	1.03
Jan-01					0	2	0.00%		
Feb-01	0	2	0.00%	0.00%					
Mar-01	0	1	0.00%	0.00%	0	1	0.00%		
Apr-01	0	1	0.00%	0.00%					
May-01									
Jun-01									
Jul-01									
Aug-01	0	1	0.00%	0.00%					



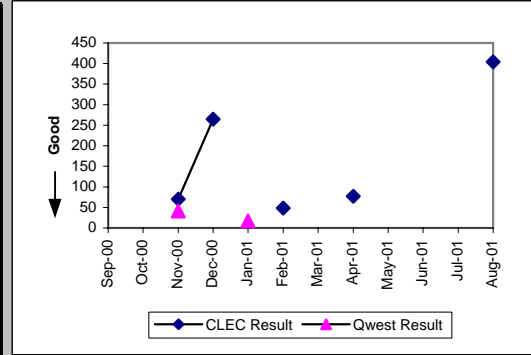
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00	403	5	80.60	9.84	729	14	52.07	3.72	1.26
Dec-00	1373	5	274.60	72.85	56	6	9.33	3.09	0.88
Jan-01					58	2	29.00		
Feb-01	118	2	59.00	63.64					
Mar-01					41	1	41.00		
Apr-01	89	1	89.00						
May-01									
Jun-01									
Jul-01									
Aug-01	413	1	413.00						



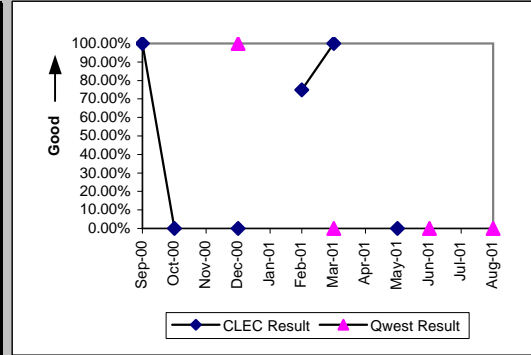
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00	352	5	70.40	10.29	575	14	41.07	3.72	1.26
Dec-00	1325	5	265.00	74.32					
Jan-01					34	2	17.00		
Feb-01	97	2	48.50	64.35					
Mar-01									
Apr-01	77	1	77.00						
May-01									
Jun-01									
Jul-01									
Aug-01	404	1	404.00						



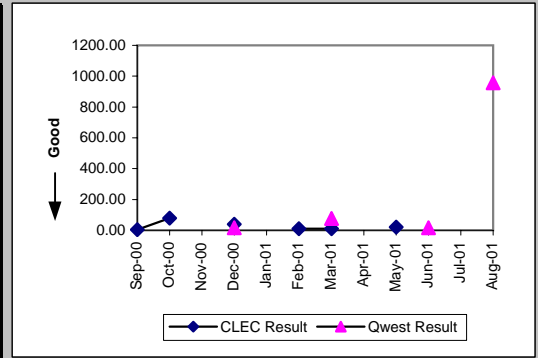
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	1	1	100.00%	0.00%					
Oct-00	0	2	0.00%	0.00%					
Nov-00									
Dec-00	0	1	0.00%	0.00%	3	3	100.00%	N/A	0.38
Jan-01									
Feb-01	3	4	75.00%	43.30%					
Mar-01	1	1	100.00%	0.00%	0	2	0.00%	N/A	
Apr-01									
May-01	0	1	0.00%	0.00%					
Jun-01					0	1	0.00%		
Jul-01									
Aug-01					0	1	0.00%		

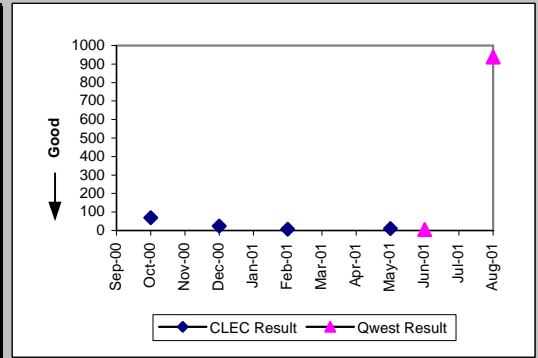


Checklist #7 - E911/911 Trunk Installation

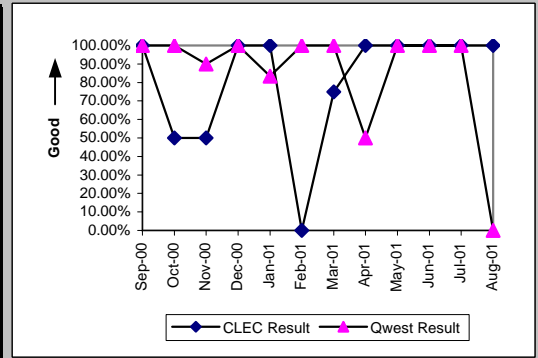
Installation Interval (Average Days) (OP-4) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	5	1	5.00						
Oct-00	157	2	78.50	71.42					
Nov-00									
Dec-00	39	1	39.00		51	3	17.00	1.47	-0.11
Jan-01									
Feb-01	39	4	9.75	4.27					
Mar-01	11	1	11.00		152	2	76.00		
Apr-01									
May-01	21	1	21.00						
Jun-01					17	1	17.00		
Jul-01									
Aug-01					957	1	957.00		



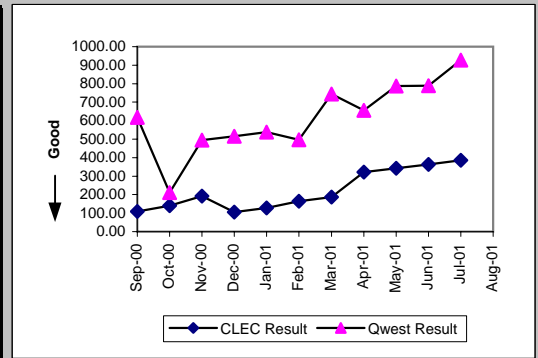
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00	137	2	68.50	72.83					
Nov-00									
Dec-00	24	1	24.00						
Jan-01									
Feb-01	7	1	7.00						
Mar-01									
Apr-01									
May-01	11	1	11.00						
Jun-01					5	1	5.00		
Jul-01									
Aug-01					938	1	938.00		



New Service Installation Quality (Percent) (OP-5) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	7	7	100.00%	0.00%	1	1	100.00%	N/A	N/A
Oct-00	1	2	50.00%	50.00%	3	3	100.00%	N/A	-0.1
Nov-00	2	4	50.00%	50.00%	9	10	90.00%	2.25	0.29
Dec-00	6	6	100.00%	0.00%	12	12	100.00%	N/A	N/A
Jan-01	3	3	100.00%	0.00%	5	6	83.33%	-0.63	-1.38
Feb-01	0	4	0.00%	0.00%	1	1	100.00%	N/A	0.83
Mar-01	3	4	75.00%	43.30%	2	2	100.00%	N/A	-0.63
Apr-01	2	2	100.00%	0.00%	1	2	50.00%	-1	-1.61
May-01	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-01	3	3	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jul-01	5	5	100.00%	0.00%	1	1	100.00%	N/A	N/A
Aug-01	11	11	100.00%	0.00%	0	1	0.00%	N/A	N/A



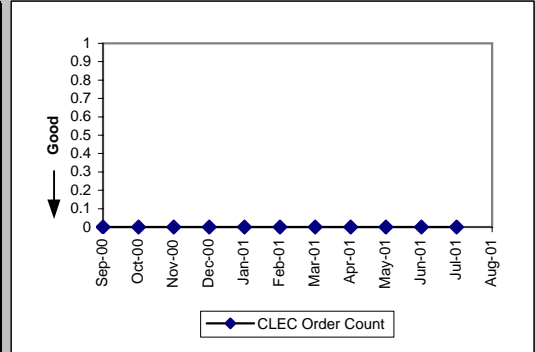
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	1535	14	109.64	97.12	3708	6	618.00	-12.16	-8.39
Oct-00	1675	12	139.58	100.41	4212	20	210.60	-0.67	-1.41
Nov-00	1541	8	192.62	113.14	3962	8	495.25	-1.93	-2.17
Dec-00	316	3	105.33	117.33	4122	8	515.25	-1.93	-2.17
Jan-01	382	3	127.33	117.33	4298	8	537.25	-1.93	-2.17
Feb-01	329	2	164.50	160.51	4470	9	496.67	-1.23	-1.75
Mar-01	373	2	186.50	160.51	4464	6	744.00	-7.97	-5.85
Apr-01	321	1	321.00		4590	7	655.71	-1.05	-1.64
May-01	343	1	343.00		4722	6	787.00	-4.8	-3.92
Jun-01	364	1	364.00		3945	5	789.00	-4.83	-3.93
Jul-01	385	1	385.00		928	1	928.00		
Aug-01									



Checklist #7 - E911/911 Trunk Installation

Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B)

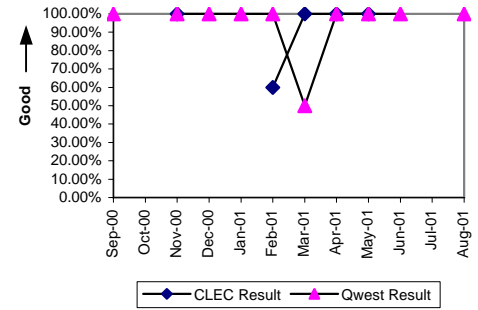
Date	CLEC Order Count
Sep-00	0
Oct-00	0
Nov-00	0
Dec-00	0
Jan-01	0
Feb-01	0
Mar-01	0
Apr-01	0
May-01	0
Jun-01	0
Jul-01	0
Aug-01	0



Checklist #7 - E911/911 Trunk Repair

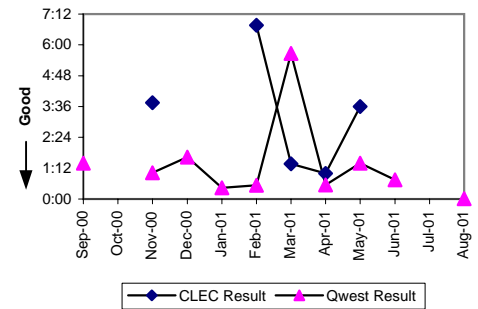
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00					2	2	100.00%		
Oct-00									
Nov-00	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Dec-00					1	1	100.00%		
Jan-01					2	2	100.00%		
Feb-01	3	5	60.00%	48.99%	1	1	100.00%	N/A	-0.71
Mar-01	1	1	100.00%	0.00%	1	2	50.00%	-0.82	-1.5
Apr-01	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
May-01	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Jun-01					2	2	100.00%		
Jul-01									
Aug-01					1	1	100.00%		



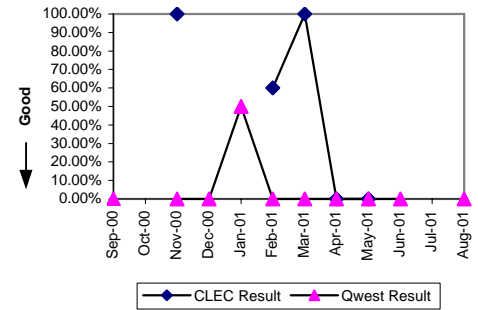
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00					2:47	2	1:24		
Oct-00									
Nov-00	7:30	2	3:45	0:04	4:04	4	1:01	4.41	1.68
Dec-00					1:38	1	1:38		
Jan-01					0:53	2	0:26		
Feb-01	33:49	5	6:46	12:45	0:32	1	0:32		
Mar-01	1:22	1	1:22		11:19	2	5:40	-0.63	-1.39
Apr-01	1:59	2	1:00	0:02	0:33	1	0:33		
May-01	3:36	1	3:36		4:13	3	1:24	0.97	-0.41
Jun-01					1:30	2	0:45		
Jul-01									
Aug-01					0:01	1	0:01		



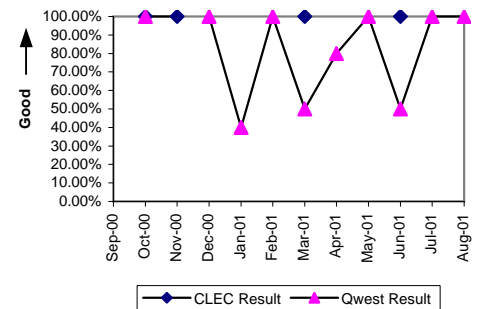
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00					0	2	0.00%		
Oct-00									
Nov-00	2	2	100.00%	0.00%	0	4	0.00%	N/A	0.23
Dec-00					0	1	0.00%		
Jan-01					1	2	50.00%		
Feb-01	3	5	60.00%	48.99%	0	1	0.00%	N/A	-0.59
Mar-01	1	1	100.00%	0.00%	0	2	0.00%	N/A	-0.37
Apr-01	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
May-01	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A
Jun-01					0	2	0.00%		
Jul-01									
Aug-01					0	1	0.00%		



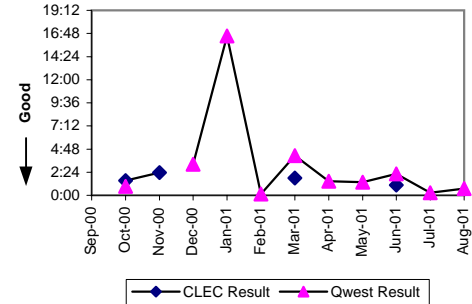
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00									
Oct-00	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Nov-00	1	1	100.00%	0.00%					
Dec-00					2	2	100.00%		
Jan-01					2	5	40.00%		
Feb-01					3	3	100.00%		
Mar-01	1	1	100.00%	0.00%	1	2	50.00%	-0.82	-1.5
Apr-01					4	5	80.00%		
May-01					3	3	100.00%		
Jun-01	1	1	100.00%	0.00%	1	2	50.00%	-0.82	-1.5
Jul-01					2	2	100.00%		
Aug-01					4	4	100.00%		

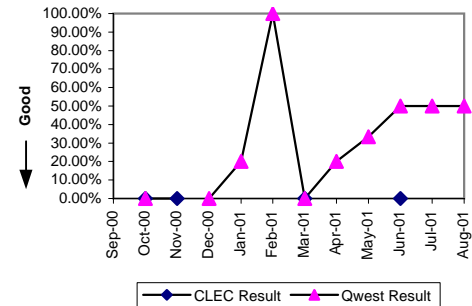


Checklist #7 - E911/911 Trunk Repair

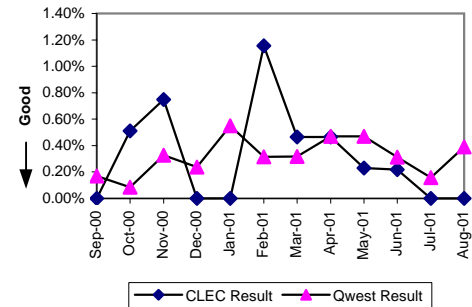
Mean Time to Restore (Hours:Minutes) (MR-6) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00									
Oct-00	3:04	2	1:32	0:51	0:55	1	0:55		
Nov-00	2:21	1	2:21						
Dec-00					6:27	2	3:14		
Jan-01					82:39	5	16:32		
Feb-01					0:21	3	0:07		
Mar-01	1:48	1	1:48		8:17	2	4:08	-3.77	-3.29
Apr-01					7:19	5	1:28		
May-01					4:07	3	1:22		
Jun-01	1:04	1	1:04		4:25	2	2:13	-0.31	-1.19
Jul-01					0:31	2	0:16		
Aug-01					2:44	4	0:41		



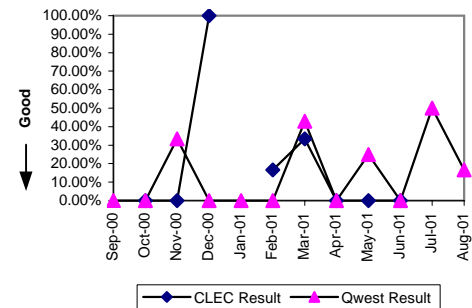
Repair Repeat Report Rate (Percent) (MR-7) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00									
Oct-00	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Nov-00	0	1	0.00%	0.00%					
Dec-00					0	2	0.00%		
Jan-01					1	5	20.00%		
Feb-01					3	3	100.00%		
Mar-01	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Apr-01					1	5	20.00%		
May-01					1	3	33.33%		
Jun-01	0	1	0.00%	0.00%	1	2	50.00%	-0.82	-1.5
Jul-01					1	2	50.00%		
Aug-01					2	4	50.00%		



Trouble Rate (Percent) (MR-8) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00	0	383	0.00%	0.00%	2	1179	0.17%	-0.7	-1.43
Oct-00	2	391	0.51%	7.13%	1	1191	0.08%	2.53	0.02
Nov-00	3	401	0.75%	8.62%	4	1225	0.33%	1.28	-0.27
Dec-00	0	411	0.00%	0.00%	3	1259	0.24%	-0.86	-1.52
Jan-01	0	417	0.00%	0.00%	7	1273	0.55%	-1.32	-1.8
Feb-01	5	433	1.15%	10.68%	4	1273	0.31%	2.7	0.15
Mar-01	2	431	0.46%	6.80%	4	1265	0.32%	0.47	-0.74
Apr-01	2	431	0.46%	6.80%	6	1275	0.47%	-0.02	-1.01
May-01	1	433	0.23%	4.80%	6	1276	0.47%	-0.63	-1.38
Jun-01	1	461	0.22%	4.65%	4	1276	0.31%	-0.32	-1.19
Jul-01	0	481	0.00%	0.00%	2	1271	0.16%	-0.74	-1.45
Aug-01	0	538	0.00%	0.00%	5	1284	0.39%	-1.22	-1.74



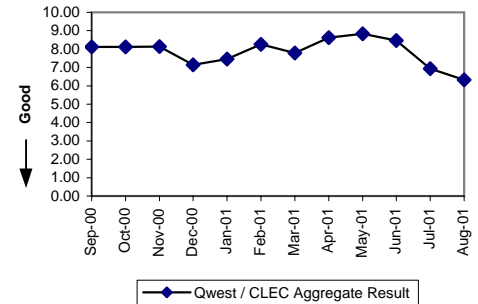
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Sep-00					0	2	0.00%		
Oct-00	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Nov-00	0	3	0.00%	0.00%	2	6	33.33%	-1	-1.61
Dec-00	1	1	100.00%	0.00%	0	3	0.00%	N/A	-0.24
Jan-01					0	7	0.00%		
Feb-01	1	6	16.67%	37.27%	0	4	0.00%	N/A	-0.7
Mar-01	1	3	33.33%	47.14%	3	7	42.86%	-0.28	-1.17
Apr-01	0	2	0.00%	0.00%	0	6	0.00%	N/A	N/A
May-01	0	1	0.00%	0.00%	2	8	25.00%	-0.54	-1.33
Jun-01	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Jul-01					2	4	50.00%		
Aug-01					1	6	16.67%		



Checklist #7 - Operator Services - Directory Assistance

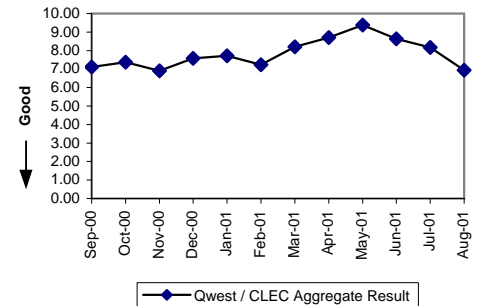
Speed of Answer - Directory Assistance (Avg Sec) (DA-1)

Date	Qwest / CLEC Aggregate Result
Sep-00	8.11
Oct-00	8.12
Nov-00	8.13
Dec-00	7.14
Jan-01	7.46
Feb-01	8.26
Mar-01	7.79
Apr-01	8.63
May-01	8.84
Jun-01	8.47
Jul-01	6.94
Aug-01	6.32



Speed of Answer - Operator Services (Avg Sec) (OS-1)

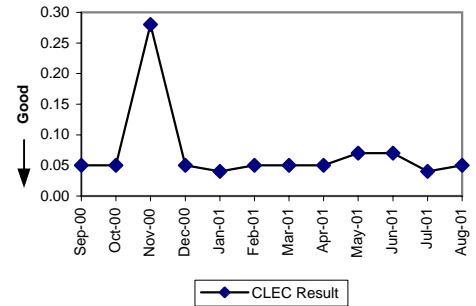
Date	Qwest / CLEC Aggregate Result
Sep-00	7.11
Oct-00	7.37
Nov-00	6.91
Dec-00	7.58
Jan-01	7.72
Feb-01	7.24
Mar-01	8.20
Apr-01	8.70
May-01	9.37
Jun-01	8.63
Jul-01	8.17
Aug-01	6.93



Checklist #8 - Directory Listings

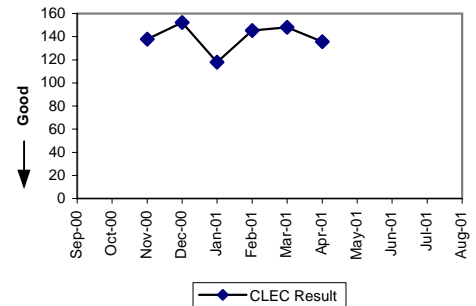
Time to Update Databases (Avg Sec) (DB-1 C-1)

Date	CLEC Result
Sep-00	0.05
Oct-00	0.05
Nov-00	0.28
Dec-00	0.05
Jan-01	0.04
Feb-01	0.05
Mar-01	0.05
Apr-01	0.05
May-01	0.07
Jun-01	0.07
Jul-01	0.04
Aug-01	0.05



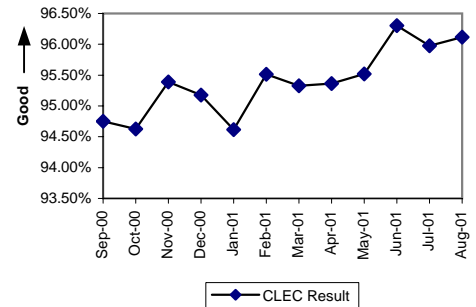
Time to Update Databases (Avg Sec) (DB-1 C-2)

Date	CLEC Result
Sep-00	
Oct-00	
Nov-00	137.89
Dec-00	152.29
Jan-01	118.02
Feb-01	145.32
Mar-01	148.11
Apr-01	135.73
May-01	
Jun-01	
Jul-01	
Aug-01	



Accurate Database Updates (Percent) (DB-2 C-1)

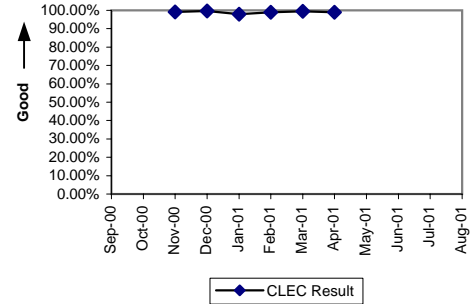
Date	CLEC Result
Sep-00	94.75%
Oct-00	94.63%
Nov-00	95.39%
Dec-00	95.18%
Jan-01	94.62%
Feb-01	95.52%
Mar-01	95.33%
Apr-01	95.36%
May-01	95.52%
Jun-01	96.30%
Jul-01	95.97%
Aug-01	96.11%



Checklist #8 - Directory Listings

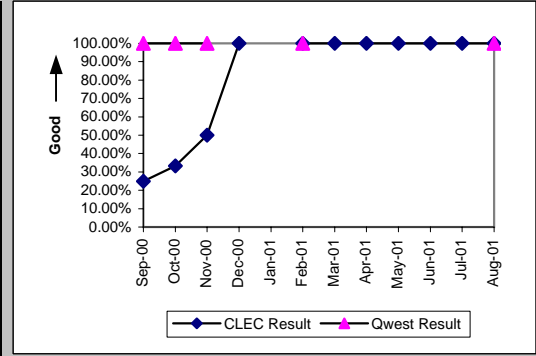
Accurate Database Updates (Percent) (DB-2 C-2)

Record Date	CLEC Result
Sep-00	
Oct-00	
Nov-00	99.05%
Dec-00	99.65%
Jan-01	97.93%
Feb-01	98.99%
Mar-01	99.43%
Apr-01	98.97%
May-01	
Jun-01	
Jul-01	
Aug-01	

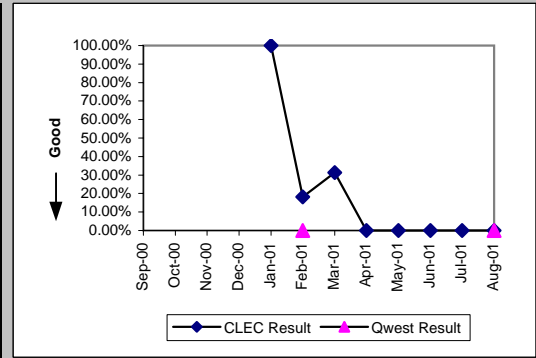


Checklist #9 - NXX Code Activation

NXX Code Activation (Percent) (NP-1 A)						
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Sep-00	2	8	25.00%	1	1	100.00%
Oct-00	1	3	33.33%	2	2	100.00%
Nov-00	2	4	50.00%	1	1	100.00%
Dec-00	17	17	100.00%			
Jan-01						
Feb-01	9	9	100.00%	1	1	100.00%
Mar-01	11	11	100.00%			
Apr-01	7	7	100.00%			
May-01	10	10	100.00%			
Jun-01	4	4	100.00%			
Jul-01	3	3	100.00%			
Aug-01	13	13	100.00%	2	2	100.00%



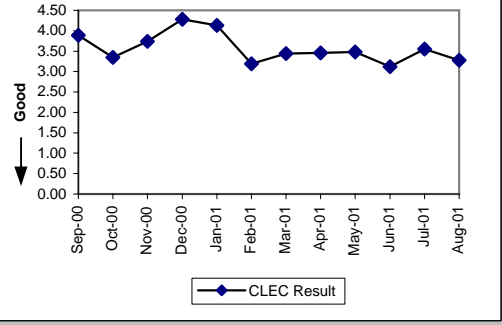
NXX Code Activation - Facility Delays (Percent) (NP-1 B)						
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Sep-00						
Oct-00						
Nov-00						
Dec-00						
Jan-01	3	3	100.00%			
Feb-01	2	11	18.18%	0	1	0.00%
Mar-01	5	16	31.25%			
Apr-01	0	7	0.00%			
May-01	0	10	0.00%			
Jun-01	0	4	0.00%			
Jul-01	0	3	0.00%			
Aug-01	0	13	0.00%	0	2	0.00%



Checklist #10 - Databases and Signaling

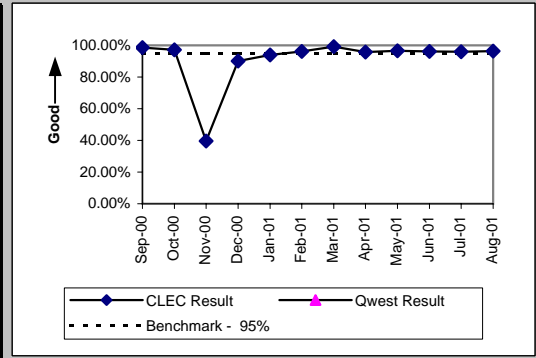
Time to Update Databases (Avg Sec) LIDB (DB-1 B)

Date	CLEC Result
Sep-00	3.89
Oct-00	3.35
Nov-00	3.74
Dec-00	4.28
Jan-01	4.13
Feb-01	3.19
Mar-01	3.44
Apr-01	3.46
May-01	3.48
Jun-01	3.12
Jul-01	3.55
Aug-01	3.28

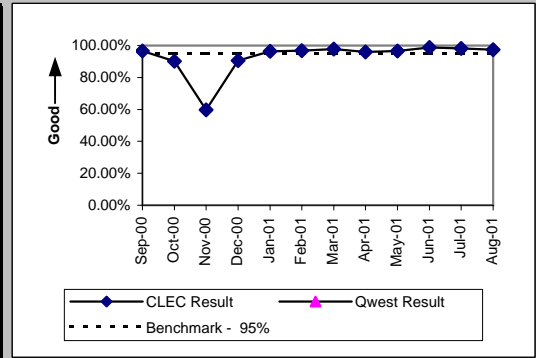


Checklist #11 - Number Portability**

Number Portability Timeliness (Percent) (OP-8 B)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	1165	1182	98.56%	11.91%					
Oct-00	1826	1880	97.13%	16.70%					
Nov-00	620	1565	39.62%	48.91%					
Dec-00	1561	1734	90.02%	29.97%					
Jan-01	2113	2249	93.95%	23.84%					
Feb-01	2174	2259	96.24%	19.03%					
Mar-01	1653	1666	99.22%	8.80%					
Apr-01	1539	1606	95.83%	19.99%					
May-01	1741	1802	96.61%	18.08%					
Jun-01	2649	2757	96.08%	19.40%					
Jul-01	2372	2470	96.03%	19.52%					
Aug-01	2035	2114	96.26%	18.97%					



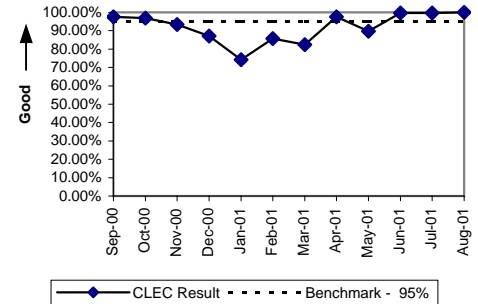
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	4340	4496	96.53%	18.30%					
Oct-00	6814	7549	90.26%	29.65%					
Nov-00	5273	8823	59.76%	49.04%					
Dec-00	9915	10941	90.62%	29.15%					
Jan-01	7267	7542	96.35%	18.74%					
Feb-01	4396	4539	96.85%	17.47%					
Mar-01	8279	8459	97.87%	14.43%					
Apr-01	8833	9204	95.97%	19.67%					
May-01	4624	4790	96.53%	18.29%					
Jun-01	5389	5451	98.86%	10.60%					
Jul-01	7618	7755	98.23%	13.17%					
Aug-01	5232	5369	97.45%	15.77%					



Checklist #13 - Reciprocal Compensation

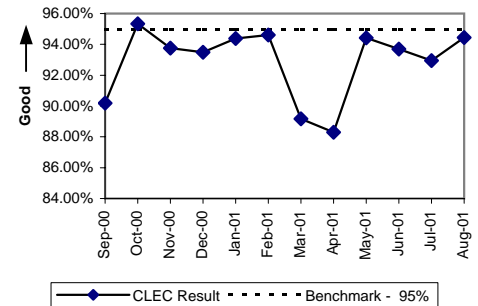
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B)

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	177021.29	181354.42	97.61%
Oct-00	198328.21	204713.46	96.88%
Nov-00	203197.66	217590.37	93.39%
Dec-00	221234.06	253986.6	87.10%
Jan-01	181701.7	244749.56	74.24%
Feb-01	256624.62	299415.18	85.71%
Mar-01	216127.68	262530.88	82.32%
Apr-01	216579.26	222124.45	97.50%
May-01	185106.11	206475.8	89.65%
Jun-01	217141.67	217906.65	99.65%
Jul-01	221757.39	222654.71	99.60%
Aug-01	290163.69	290163.69	100.00%



Billing Completeness (Percent) Reciprocal Compensation (BI-4B)

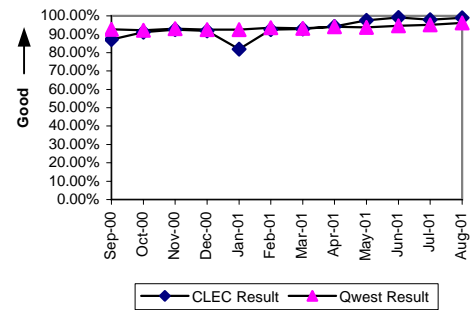
Date	CLEC Num	CLEC Denom	CLEC Result
Sep-00	94430.14	104702.15	90.19%
Oct-00	97754.7	102536.7	95.34%
Nov-00	110650.08	118005.83	93.77%
Dec-00	106053.35	113450.22	93.48%
Jan-01	107145.3	113522.92	94.38%
Feb-01	107816.62	113951.05	94.62%
Mar-01	101530.13	113866.16	89.17%
Apr-01	82386.2	93305.81	88.30%
May-01	70501.34	74659.06	94.43%
Jun-01	61302.98	65429.28	93.69%
Jul-01	59593.12	64121.06	92.94%
Aug-01	80059.44	84767.51	94.45%



Checklist #14 - Resale - Residence Installation

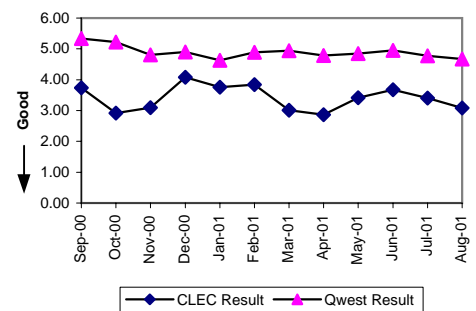
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	61	70	87.14%	33.47%	13786	14879	92.65%	1.93	0.18
Oct-00	93	102	91.18%	28.36%	13956	15130	92.24%	0.35	-0.79
Nov-00	100	108	92.59%	26.19%	11979	12873	93.06%	0.12	-0.92
Dec-00	56	61	91.80%	27.43%	11096	11998	92.48%	0.1	-0.94
Jan-01	54	66	81.82%	38.57%	11991	12968	92.47%	7.94	3.83
Feb-01	86	93	92.47%	26.38%	10904	11656	93.55%	0.36	-0.78
Mar-01	91	98	92.86%	25.75%	12181	13068	93.21%	0.03	-0.98
Apr-01	65	69	94.20%	23.37%	11579	12301	94.13%	-0.03	-1.02
May-01	124	127	97.64%	15.19%	11656	12443	93.68%	-1.83	-2.11
Jun-01	111	112	99.11%	9.41%	12722	13452	94.57%	-2.11	-2.28
Jul-01	184	188	97.87%	14.43%	13509	14204	95.11%	-1.75	-2.06
Aug-01	269	272	98.90%	10.44%	15519	16150	96.09%	-2.37	-2.44



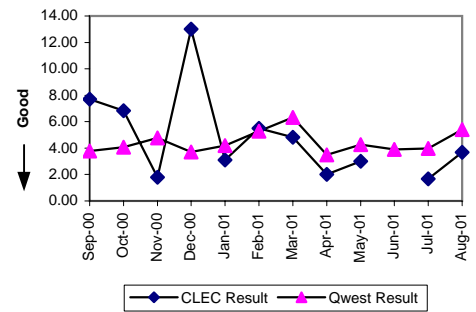
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	262	70	3.74	4.04	79439	14874	5.34	-1.71	-2.04
Oct-00	298	102	2.92	3.70	79011	15126	5.22	-2.47	-2.5
Nov-00	334	108	3.09	2.68	61935	12870	4.81	-2.45	-2.49
Dec-00	249	61	4.08	5.71	58732	11993	4.90	-0.97	-1.59
Jan-01	248	66	3.76	2.63	60024	12968	4.63	-1.08	-1.66
Feb-01	357	93	3.84	3.81	57054	11656	4.89	-1.4	-1.85
Mar-01	295	98	3.01	5.06	64500	13066	4.94	-2.92	-2.77
Apr-01	197	69	2.86	1.74	58880	12301	4.79	-2.62	-2.6
May-01	434	127	3.42	2.63	60312	12442	4.85	-2.59	-2.57
Jun-01	411	112	3.67	2.06	66525	13451	4.95	-2.32	-2.41
Jul-01	642	189	3.40	1.79	68867	14407	4.78	-3.88	-3.36
Aug-01	842	273	3.08	1.08	76117	16313	4.67	-5.02	-4.05



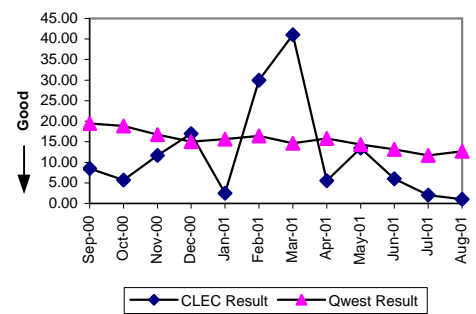
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	54	7	7.71	8.86	1372	364	3.77	1.36	-0.17
Oct-00	41	6	6.83	10.23	1269	312	4.07	0.69	-0.58
Nov-00	9	5	1.80	1.79	1347	283	4.76	-0.57	-1.35
Dec-00	26	2	13.00	11.31	1025	277	3.70	1.98	0.2
Jan-01	31	10	3.10	1.66	1467	349	4.20	-0.3	-1.18
Feb-01	33	6	5.50	4.51	1038	197	5.27	0.54	-0.67
Mar-01	29	6	4.83	4.49	1796	284	6.32	-0.23	-1.14
Apr-01	4	2	2.00	1.41	1013	291	3.48	-0.37	-1.22
May-01	3	1	3.00		1506	353	4.27	-0.08	-1.05
Jun-01					1360	349	3.90		
Jul-01	5	3	1.67	1.15	2215	556	3.98	-0.66	-1.4
Aug-01	11	3	3.67	1.53	2199	408	5.39	-0.26	-1.16



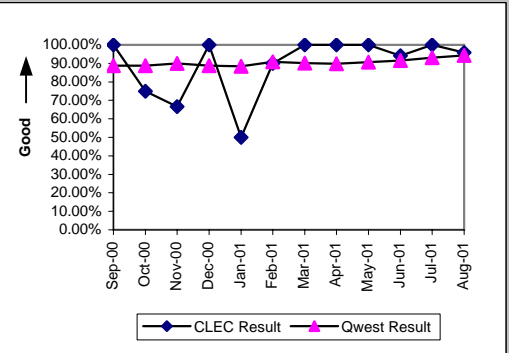
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	17	2	8.50	4.95	14176	729	19.45	-0.65	-1.4
Oct-00	17	3	5.67	2.52	16258	862	18.86	-0.75	-1.46
Nov-00	35	3	11.67	8.02	10206	611	16.70	-0.38	-1.23
Dec-00	51	3	17.00	17.44	9385	625	15.02	0.19	-0.88
Jan-01	5	2	2.50	0.71	9826	628	15.65	-0.94	-1.57
Feb-01	30	1	30.00		9128	555	16.45	1.12	-0.32
Mar-01	41	1	41.00		8801	603	14.60	1.55	-0.06
Apr-01	11	2	5.50	4.95	6802	431	15.78	-0.67	-1.41
May-01	27	2	13.50	7.78	6229	434	14.35	-0.07	-1.04
Jun-01	6	1	6.00		5025	381	13.19	-0.35	-1.21
Jul-01	4	2	2.00	1.41	3982	342	11.64	-1.12	-1.68
Aug-01	1	1	1.00		4950	390	12.69	-1.05	-1.64

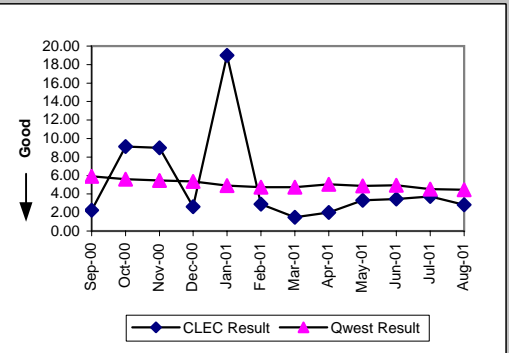


Checklist #14 - Resale - Residence Installation

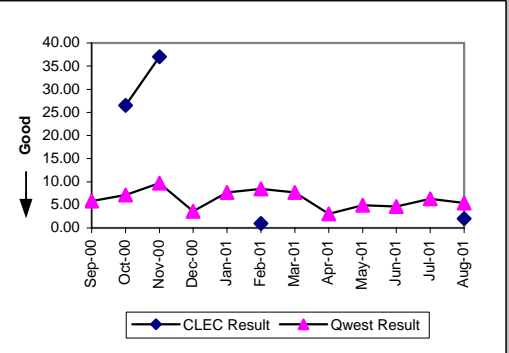
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	4	4	100.00%	0.00%	1925	2171	88.67%	-0.71	-1.43
Oct-00	6	8	75.00%	43.30%	1890	2130	88.73%	3.68	1.24
Nov-00	6	9	66.67%	47.14%	1739	1933	89.96%	8.08	3.91
Dec-00	8	8	100.00%	0.00%	1544	1738	88.84%	-1	-1.61
Jan-01	1	2	50.00%	50.00%	1738	1966	88.40%	7.94	3.83
Feb-01	9	10	90.00%	30.00%	1616	1779	90.84%	0.29	-0.82
Mar-01	8	8	100.00%	0.00%	1703	1888	90.20%	-0.93	-1.57
Apr-01	5	5	100.00%	0.00%	1674	1866	89.71%	-0.76	-1.46
May-01	13	13	100.00%	0.00%	1886	2082	90.59%	-1.16	-1.7
Jun-01	16	17	94.12%	23.53%	1842	2011	91.60%	-0.37	-1.23
Jul-01	16	16	100.00%	0.00%	2016	2166	93.07%	-1.09	-1.66
Aug-01	23	24	95.83%	19.98%	2253	2388	94.35%	-0.31	-1.19



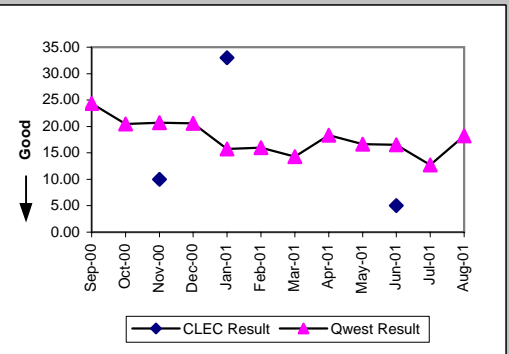
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	9	4	2.25	1.71	12838	2171	5.91	-0.43	-1.26
Oct-00	73	8	9.12	13.24	11935	2130	5.60	1	-0.39
Nov-00	81	9	9.00	12.17	10541	1933	5.45	1.01	-0.38
Dec-00	21	8	2.62	0.92	9346	1738	5.38	-0.78	-1.47
Jan-01	38	2	19.00	22.63	9661	1966	4.91	1.9	0.15
Feb-01	29	10	2.90	1.10	8433	1779	4.74	-0.76	-1.46
Mar-01	12	8	1.50	1.20	8931	1888	4.73	-1.2	-1.73
Apr-01	10	5	2.00	1.00	9446	1866	5.06	-0.67	-1.41
May-01	43	13	3.31	1.03	10138	2082	4.87	-0.73	-1.45
Jun-01	59	17	3.47	1.77	9980	2011	4.96	-0.8	-1.49
Jul-01	60	16	3.75	1.00	10039	2211	4.54	-0.55	-1.33
Aug-01	68	24	2.83	0.82	10736	2412	4.45	-1.25	-1.76



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					377	65	5.80		
Oct-00	53	2	26.50	14.85	285	40	7.12	2.39	0.46
Nov-00	37	1	37.00		311	32	9.72	1	-0.39
Dec-00					158	44	3.59		
Jan-01					431	56	7.70		
Feb-01	1	1	1.00		304	36	8.44	-0.35	-1.21
Mar-01					276	36	7.67		
Apr-01					173	57	3.04		
May-01					305	62	4.92		
Jun-01					232	50	4.64		
Jul-01					701	111	6.32		
Aug-01	2	1	2.00		425	79	5.38	-0.32	-1.2

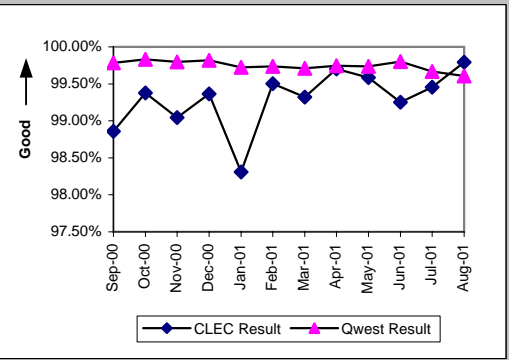


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					4404	181	24.33		
Oct-00					4089	200	20.44		
Nov-00	20	2	10.00	2.83	3351	162	20.69	-0.58	-1.35
Dec-00					3085	150	20.57		
Jan-01	33	1	33.00		2713	172	15.77	1.19	-0.28
Feb-01					2030	127	15.98		
Mar-01					2129	149	14.29		
Apr-01					2480	135	18.37		
May-01					2233	134	16.66		
Jun-01	5	1	5.00		1971	119	16.56	-0.55	-1.33
Jul-01					1066	84	12.69		
Aug-01					1459	80	18.24		

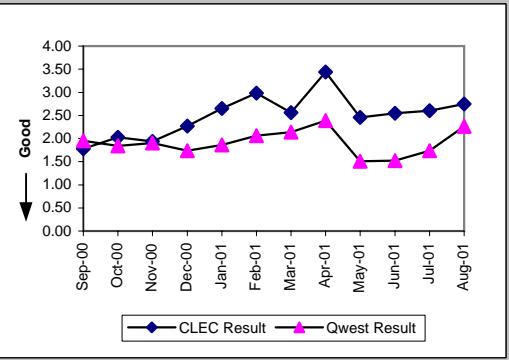


Checklist #14 - Resale - Residence Installation

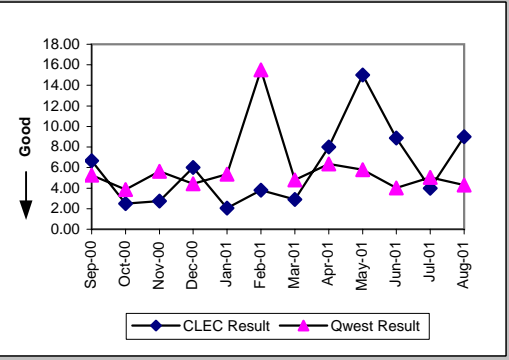
Installation Commitments Met (Percent) (OP-3)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	519	525	98.86%	10.63%	154376	154710	99.78%	4.57	1.78
Oct-00	640	644	99.38%	7.86%	166544	166824	99.83%	2.8	0.71
Nov-00	829	837	99.04%	9.73%	143774	144068	99.80%	4.81	1.92
Dec-00	936	942	99.36%	7.96%	130382	130622	99.82%	3.24	0.97
Jan-01	930	946	98.31%	12.89%	124415	124761	99.72%	8.24	4.01
Feb-01	996	1001	99.50%	7.05%	114012	114312	99.74%	1.46	-0.11
Mar-01	1314	1323	99.32%	8.22%	134480	134873	99.71%	2.61	0.59
Apr-01	1000	1003	99.70%	5.46%	127549	127874	99.75%	0.28	-0.83
May-01	721	724	99.59%	6.42%	118865	119180	99.74%	0.78	-0.52
Jun-01	929	936	99.25%	8.62%	133703	133967	99.80%	3.79	1.3
Jul-01	730	734	99.46%	7.36%	84610	84893	99.67%	0.99	-0.4
Aug-01	479	480	99.79%	4.56%	32941	33071	99.61%	-0.64	-1.39



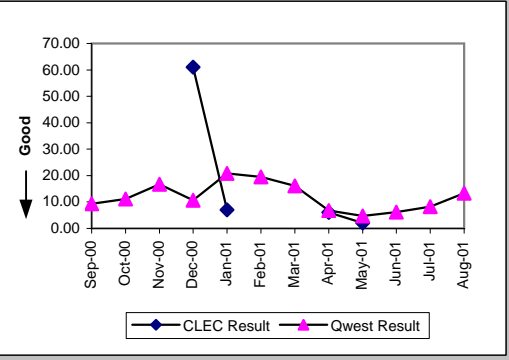
Installation Interval (Average Days) (OP-4)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	936	525	1.78	1.72	302224	154710	1.95	-1.63	-1.99
Oct-00	1308	644	2.03	1.76	306604	166824	1.84	2.16	0.31
Nov-00	1622	837	1.94	1.35	274351	144067	1.90	0.37	-0.78
Dec-00	2136	942	2.27	2.41	227486	130622	1.74	7.58	3.61
Jan-01	2510	946	2.65	1.75	232648	124761	1.86	11.03	5.71
Feb-01	2983	1001	2.98	2.34	235744	114312	2.06	11.56	6.03
Mar-01	3383	1323	2.56	1.80	289085	134873	2.14	6.62	3.02
Apr-01	3448	1003	3.44	2.33	305141	127874	2.39	13.12	6.97
May-01	1546	629	2.46	1.49	163761	108559	1.51	17.02	9.35
Jun-01	1726	676	2.55	0.91	177119	116318	1.52	21.98	12.36
Jul-01	1387	534	2.60	1.06	123763	71116	1.74	14.63	7.9
Aug-01	1242	451	2.75	0.79	58919	26065	2.26	7.3	3.44



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	40	6	6.67	6.71	1611	307	5.25	0.32	-0.81
Oct-00	10	4	2.50	2.38	996	258	3.86	-0.33	-1.2
Nov-00	22	8	2.75	1.98	1543	273	5.65	-0.26	-1.16
Dec-00	30	5	6.00	5.48	973	220	4.42	0.45	-0.73
Jan-01	31	15	2.07	2.69	1754	328	5.35	-1.31	-1.79
Feb-01	19	5	3.80	5.22	4501	290	15.52	-1.72	-2.04
Mar-01	26	9	2.89	1.76	1852	386	4.80	-0.98	-1.6
Apr-01	16	2	8.00	7.07	1896	298	6.36	0.59	-0.64
May-01	30	2	15.00	12.73	1699	294	5.78	1.15	-0.3
Jun-01	62	7	8.86	5.76	1036	257	4.03	1.28	-0.22
Jul-01	20	5	4.00	5.10	2662	527	5.05	-0.29	-1.17
Aug-01	9	1	9.00		1023	238	4.30	1.48	-0.1

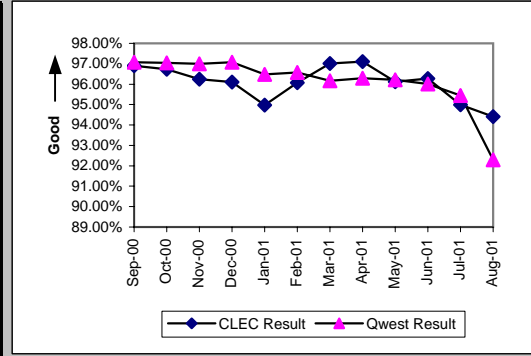


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					251	27	9.30		
Oct-00					245	22	11.14		
Nov-00					350	21	16.67		
Dec-00	61	1	61.00		212	20	10.60	2.76	0.68
Jan-01	7	1	7.00		375	18	20.83	-0.43	-1.26
Feb-01					195	10	19.50		
Mar-01					113	7	16.14		
Apr-01	6	1	6.00		182	27	6.74	-0.05	-1.03
May-01	2	1	2.00		100	21	4.76	-0.69	-1.42
Jun-01					43	7	6.14		
Jul-01					90	11	8.18		
Aug-01					93	7	13.29		

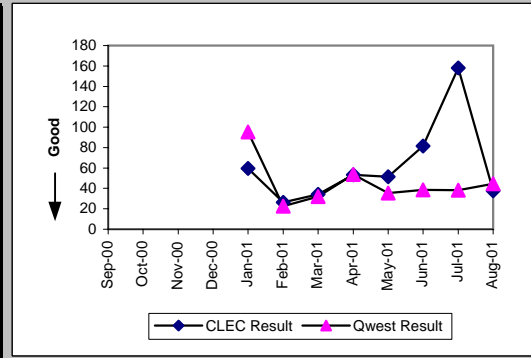


Checklist #14 - Resale - Residence Installation

New Service Installation Quality (Percent) (OP-5)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	720	743	96.90%	17.32%	170741	175872	97.08%	0.29	-0.83
Oct-00	711	735	96.73%	17.77%	176044	181404	97.05%	0.5	-0.7
Nov-00	895	930	96.24%	19.03%	169267	174518	96.99%	1.34	-0.18
Dec-00	1011	1052	96.10%	19.35%	149692	154191	97.08%	1.88	0.14
Jan-01	1020	1074	94.97%	21.85%	139443	144537	96.48%	2.66	0.62
Feb-01	1077	1121	96.07%	19.42%	131466	136138	96.57%	0.9	-0.45
Mar-01	1301	1341	97.02%	17.01%	135867	141290	96.16%	-1.62	-1.99
Apr-01	1278	1316	97.11%	16.75%	143079	148596	96.29%	-1.58	-1.96
May-01	966	1005	96.12%	19.31%	135228	140560	96.21%	0.14	-0.91
Jun-01	957	994	96.28%	18.93%	138680	144434	96.02%	-0.42	-1.26
Jul-01	966	1017	94.99%	21.82%	121290	127071	95.45%	0.71	-0.57
Aug-01	811	859	94.41%	22.97%	70918	76841	92.29%	-2.32	-2.41



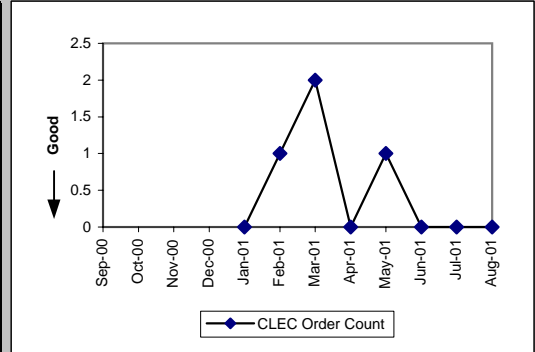
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01	535	9	59.44	71.27	77758	817	95.18	-1.33	-1.81
Feb-01	291	11	26.45	20.41	22696	1002	22.65	0.63	-0.62
Mar-01	478	14	34.14	28.10	37584	1174	32.01	0.35	-0.79
Apr-01	798	15	53.20	39.48	81586	1520	53.68	-0.03	-1.02
May-01	770	15	51.33	47.63	39944	1125	35.51	1.51	-0.08
Jun-01	651	8	81.38	62.28	50748	1311	38.71	2.2	0.34
Jul-01	158	1	158.00		34573	901	38.37	2.23	0.35
Aug-01	188	5	37.60	80.18	41695	934	44.64	-0.31	-1.19



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B)

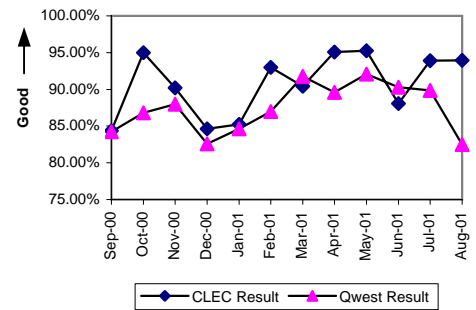
Date	CLEC Order Count
Sep-00	
Oct-00	
Nov-00	
Dec-00	
Jan-01	0
Feb-01	1
Mar-01	2
Apr-01	0
May-01	1
Jun-01	0
Jul-01	0
Aug-01	0



Checklist #14 - Resale - Residence Repair

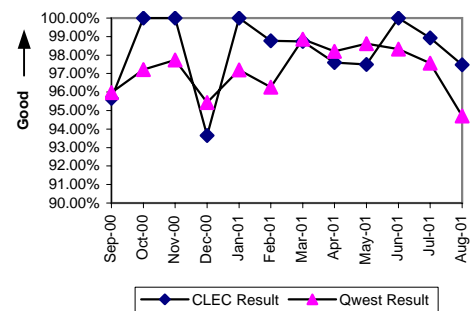
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	27	32	84.38%	36.31%	10885	12923	84.23%	-0.02	-1.01
Oct-00	38	40	95.00%	21.79%	11956	13773	86.81%	-1.53	-1.93
Nov-00	46	51	90.20%	29.74%	11854	13474	87.98%	-0.49	-1.3
Dec-00	44	52	84.62%	36.08%	10365	12550	82.59%	-0.38	-1.23
Jan-01	52	61	85.25%	35.46%	11765	13906	84.60%	-0.14	-1.08
Feb-01	53	57	92.98%	25.54%	9900	11380	86.99%	-1.34	-1.82
Mar-01	66	73	90.41%	29.44%	10991	11976	91.78%	0.36	-0.78
Apr-01	58	61	95.08%	21.62%	10237	11424	89.61%	-1.4	-1.85
May-01	60	63	95.24%	21.30%	10871	11809	92.06%	-0.93	-1.57
Jun-01	59	67	88.06%	32.43%	11646	12899	90.29%	0.55	-0.66
Jul-01	77	82	93.90%	23.93%	9946	11072	89.83%	-1.22	-1.74
Aug-01	62	66	93.94%	23.86%	10813	13105	82.51%	-2.44	-2.48



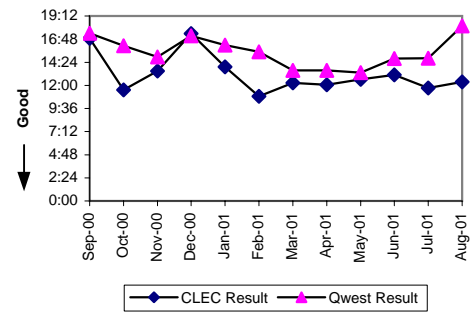
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	44	46	95.65%	20.39%	18189	18952	95.97%	0.12	-0.93
Oct-00	53	53	100.00%	0.00%	19300	19852	97.22%	-1.23	-1.75
Nov-00	61	61	100.00%	0.00%	17787	18199	97.74%	-1.19	-1.72
Dec-00	59	63	93.65%	24.38%	16281	17059	95.44%	0.66	-0.6
Jan-01	76	76	100.00%	0.00%	18366	18897	97.19%	-1.48	-1.9
Feb-01	80	81	98.77%	11.04%	15256	15847	96.27%	-1.18	-1.72
Mar-01	78	79	98.73%	11.18%	16356	16544	98.86%	0.24	-0.85
Apr-01	81	83	97.59%	15.33%	15075	15352	98.20%	0.29	-0.83
May-01	78	80	97.50%	15.61%	15869	16091	98.62%	0.45	-0.73
Jun-01	80	80	100.00%	0.00%	16924	17214	98.32%	-1.17	-1.71
Jul-01	92	93	98.92%	10.31%	14928	15300	97.57%	-0.85	-1.51
Aug-01	77	79	97.47%	15.71%	16884	17828	94.71%	-1.09	-1.67



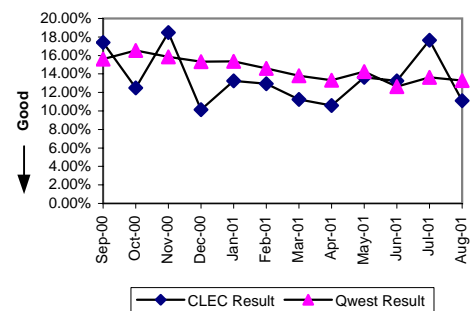
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	776:22	46	16:53	20:25	330004:46	18952	17:25	-0.19	-1.11
Oct-00	611:30	53	11:32	8:13	319614:41	19852	16:06	-1.77	-2.08
Nov-00	823:16	61	13:30	10:02	272193:22	18199	14:57	-0.67	-1.41
Dec-00	1095:26	63	17:23	17:00	292511:11	17059	17:09	0.11	-0.93
Jan-01	1057:17	76	13:55	9:49	305572:27	18897	16:10	-1.15	-1.7
Feb-01	878:28	81	10:51	10:11	245205:51	15847	15:28	-2.41	-2.46
Mar-01	968:29	79	12:16	10:25	224444:30	16544	13:34	-0.41	-1.25
Apr-01	999:28	83	12:03	11:31	208080:28	15352	13:33	-0.99	-1.6
May-01	1011:05	80	12:38	10:35	214373:56	16091	13:19	-0.48	-1.29
Jun-01	1046:30	80	13:05	9:33	254227:09	17214	14:46	-0.95	-1.58
Jul-01	1090:04	93	11:43	9:23	226471:16	15300	14:48	-1.79	-2.09
Aug-01	977:33	79	12:22	10:18	324156:15	17828	18:11	-2.58	-2.57



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

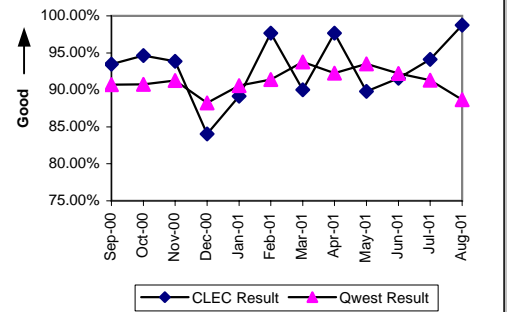
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	8	46	17.39%	37.90%	2956	18952	15.60%	0.35	-0.78
Oct-00	7	56	12.50%	33.07%	3411	20609	16.55%	-0.81	-1.5
Nov-00	12	65	18.46%	38.80%	2992	18874	15.85%	0.6	-0.64
Dec-00	7	69	10.14%	30.19%	2720	17749	15.32%	-1.19	-1.72
Jan-01	11	83	13.25%	33.91%	3007	19569	15.37%	-0.53	-1.32
Feb-01	11	85	12.94%	33.57%	2393	16388	14.60%	-0.43	-1.26
Mar-01	9	80	11.25%	31.60%	2364	17141	13.79%	-0.66	-1.4
Apr-01	9	85	10.59%	30.77%	2116	15873	13.33%	-0.74	-1.45
May-01	12	88	13.64%	34.32%	2376	16684	14.24%	-0.16	-1.1
Jun-01	11	83	13.25%	33.91%	2252	17841	12.62%	0.21	-0.87
Jul-01	18	102	17.65%	38.12%	2164	15892	13.62%	1.17	-0.29
Aug-01	9	81	11.11%	31.43%	2448	18407	13.30%	-0.58	-1.35



Checklist #14 - Resale - Residence Repair

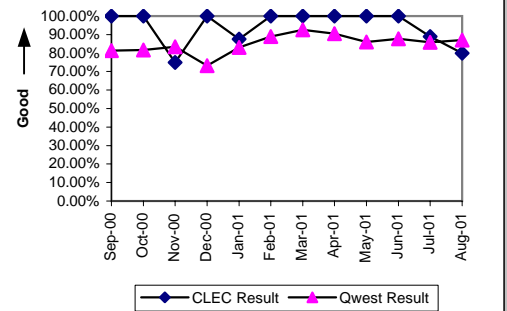
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	43	46	93.48%	24.69%	17189	18952	90.70%	-0.65	-1.39
Oct-00	53	56	94.64%	22.52%	18705	20609	90.76%	-1	-1.61
Nov-00	61	65	93.85%	24.03%	17228	18874	91.28%	-0.73	-1.45
Dec-00	58	69	84.06%	36.61%	15658	17749	88.22%	1.05	-0.36
Jan-01	74	83	89.16%	31.09%	17722	19569	90.56%	0.45	-0.73
Feb-01	83	85	97.65%	15.16%	14980	16388	91.41%	-2.05	-2.24
Mar-01	72	80	90.00%	30.00%	16076	17141	93.79%	1.49	-0.09
Apr-01	83	85	97.65%	15.16%	14644	15873	92.26%	-1.85	-2.13
May-01	79	88	89.77%	30.30%	15601	16684	93.51%	1.49	-0.1
Jun-01	76	83	91.57%	27.79%	16451	17841	92.21%	0.2	-0.88
Jul-01	96	102	94.12%	23.53%	14507	15892	91.28%	-1.01	-1.61
Aug-01	80	81	98.77%	11.04%	16322	18407	88.67%	-2.86	-2.74



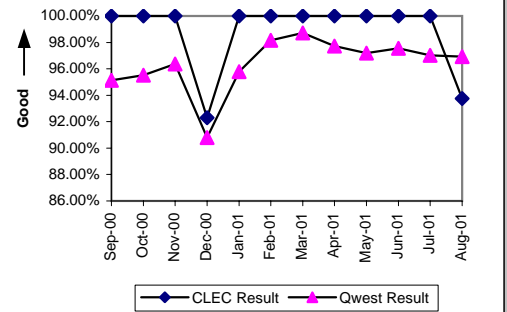
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	2	2	100.00%	0.00%	2097	2577	81.37%	-0.68	-1.41
Oct-00	4	4	100.00%	0.00%	1993	2440	81.68%	-0.95	-1.58
Nov-00	3	4	75.00%	43.30%	1960	2351	83.37%	0.04	-0.97
Dec-00	8	8	100.00%	0.00%	1807	2467	73.25%	-1.71	-2.04
Jan-01	7	8	87.50%	33.07%	1961	2361	83.06%	-0.33	-1.2
Feb-01	7	7	100.00%	0.00%	1577	1772	89.00%	-0.93	-1.56
Mar-01	3	3	100.00%	0.00%	2240	2420	92.56%	-0.49	-1.3
Apr-01	8	8	100.00%	0.00%	1953	2159	90.46%	-0.92	-1.56
May-01	7	7	100.00%	0.00%	1969	2292	85.91%	-1.07	-1.65
Jun-01	5	5	100.00%	0.00%	2117	2414	87.70%	-0.84	-1.51
Jul-01	8	9	88.89%	31.43%	2032	2367	85.85%	-0.26	-1.16
Aug-01	8	10	80.00%	40.00%	2049	2354	87.04%	0.68	-0.59



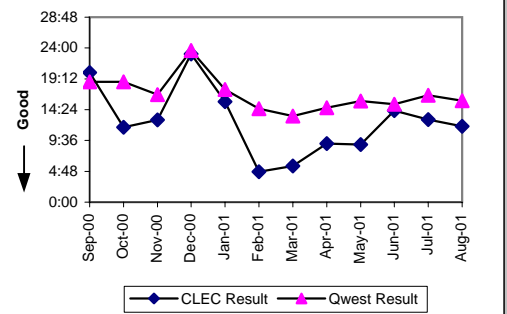
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	3	3	100.00%	0.00%	3731	3922	95.13%	-0.39	-1.24
Oct-00	5	5	100.00%	0.00%	3555	3722	95.51%	-0.48	-1.29
Nov-00	4	4	100.00%	0.00%	3173	3293	96.36%	-0.39	-1.24
Dec-00	12	13	92.31%	26.65%	3180	3502	90.81%	-0.19	-1.11
Jan-01	11	11	100.00%	0.00%	3358	3506	95.78%	-0.7	-1.42
Feb-01	9	9	100.00%	0.00%	2544	2592	98.15%	-0.41	-1.25
Mar-01	7	7	100.00%	0.00%	3372	3416	98.71%	-0.3	-1.18
Apr-01	9	9	100.00%	0.00%	2961	3030	97.72%	-0.46	-1.28
May-01	8	8	100.00%	0.00%	3159	3250	97.20%	-0.48	-1.29
Jun-01	7	7	100.00%	0.00%	3268	3350	97.55%	-0.42	-1.25
Jul-01	12	12	100.00%	0.00%	3236	3335	97.03%	-0.6	-1.37
Aug-01	15	16	93.75%	24.21%	3359	3466	96.91%	0.67	-0.59



Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

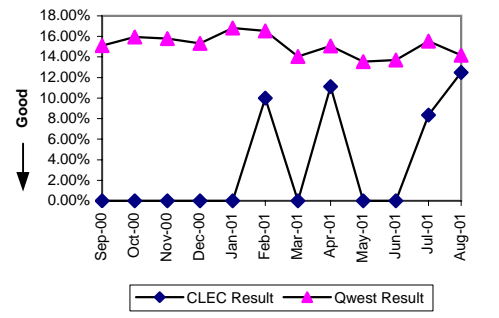
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	60:36	3	20:12	2:51	73453:40	3922	18:44	0.12	-0.93
Oct-00	58:14	5	11:39	10:24	69802:58	3722	18:45	-0.55	-1.33
Nov-00	51:18	4	12:49	10:51	55132:46	3293	16:45	-0.47	-1.29
Dec-00	299:39	13	23:03	25:09	82626:46	3502	23:36	-0.06	-1.04
Jan-01	171:56	11	15:38	13:40	61551:16	3506	17:33	-0.4	-1.24
Feb-01	42:43	9	4:45	2:28	37765:53	2592	14:34	-2.16	-2.31
Mar-01	39:17	7	5:37	6:48	45698:10	3416	13:23	-1.73	-2.05
Apr-01	82:08	9	9:08	7:45	44483:34	3030	14:41	-1.31	-1.8
May-01	71:49	8	8:59	6:48	51261:15	3250	15:46	-1.04	-1.63
Jun-01	99:46	7	14:15	10:34	51092:32	3350	15:15	-0.18	-1.11
Jul-01	154:03	12	12:50	12:25	55553:12	3335	16:39	-0.85	-1.52
Aug-01	188:53	16	11:48	12:08	54793:38	3466	15:49	-1.02	-1.62



Checklist #14 - Resale - Residence Repair

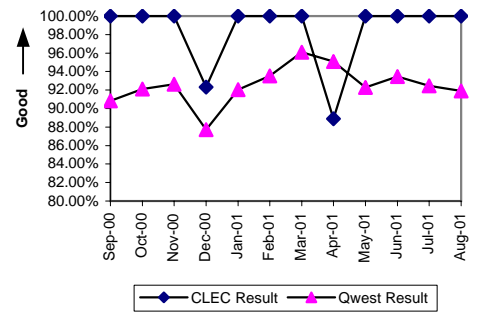
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0	3	0.00%	0.00%	592	3922	15.09%	-0.73	-1.44
Oct-00	0	5	0.00%	0.00%	608	3811	15.95%	-0.97	-1.59
Nov-00	0	4	0.00%	0.00%	531	3360	15.80%	-0.87	-1.53
Dec-00	0	13	0.00%	0.00%	550	3588	15.33%	-1.53	-1.93
Jan-01	0	12	0.00%	0.00%	604	3589	16.83%	-1.56	-1.95
Feb-01	1	10	10.00%	30.00%	436	2637	16.53%	-0.56	-1.34
Mar-01	0	7	0.00%	0.00%	489	3481	14.05%	-1.07	-1.65
Apr-01	1	9	11.11%	31.43%	467	3100	15.06%	-0.33	-1.2
May-01	0	8	0.00%	0.00%	449	3317	13.54%	-1.12	-1.68
Jun-01	0	7	0.00%	0.00%	468	3417	13.70%	-1.05	-1.64
Jul-01	1	12	8.33%	27.64%	529	3405	15.54%	-0.69	-1.42
Aug-01	2	16	12.50%	33.07%	502	3539	14.18%	-0.19	-1.12



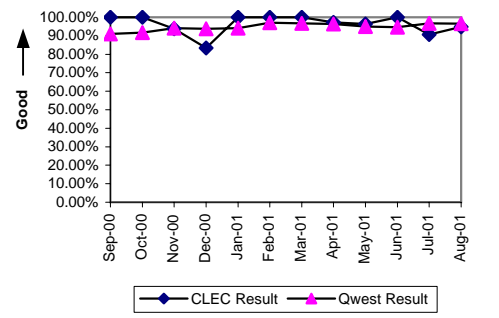
Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	3	3	100.00%	0.00%	3563	3922	90.95%	-0.55	-1.33
Oct-00	5	5	100.00%	0.00%	3510	3811	92.10%	-0.65	-1.4
Nov-00	4	4	100.00%	0.00%	3112	3360	92.62%	-0.56	-1.34
Dec-00	12	13	92.31%	26.65%	3147	3588	87.71%	-0.5	-1.31
Jan-01	12	12	100.00%	0.00%	3303	3589	92.03%	-1.02	-1.62
Feb-01	10	10	100.00%	0.00%	2466	2637	93.52%	-0.83	-1.51
Mar-01	7	7	100.00%	0.00%	3345	3481	96.09%	-0.53	-1.32
Apr-01	8	9	88.89%	31.43%	2948	3100	95.10%	3.33	1.03
May-01	8	8	100.00%	0.00%	3061	3317	92.28%	-0.82	-1.5
Jun-01	7	7	100.00%	0.00%	3194	3417	93.47%	-0.7	-1.42
Jul-01	12	12	100.00%	0.00%	3148	3405	92.45%	-0.99	-1.6
Aug-01	16	16	100.00%	0.00%	3252	3539	91.89%	-1.19	-1.72



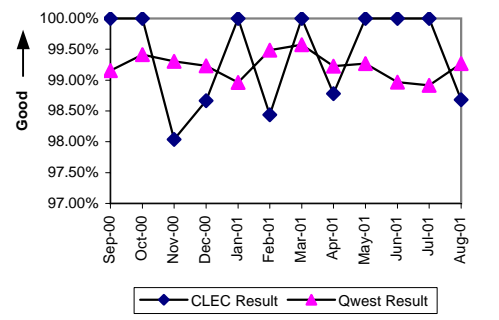
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	9	9	100.00%	0.00%	1448	1592	90.95%	-0.94	-1.57
Oct-00	7	7	100.00%	0.00%	1424	1553	91.69%	-0.79	-1.48
Nov-00	15	16	93.75%	24.21%	4306	4577	94.08%	0.25	-0.85
Dec-00	15	18	83.33%	37.27%	3921	4178	93.85%	3.72	1.26
Jan-01	26	26	100.00%	0.00%	3931	4174	94.18%	-1.26	-1.77
Feb-01	28	28	100.00%	0.00%	3716	3829	97.05%	-0.92	-1.56
Mar-01	23	23	100.00%	0.00%	3580	3700	96.76%	-0.88	-1.53
Apr-01	35	36	97.22%	16.43%	4320	4480	96.43%	-0.26	-1.16
May-01	26	27	96.30%	18.89%	3598	3785	95.06%	-0.3	-1.18
Jun-01	31	31	100.00%	0.00%	3955	4180	94.62%	-1.32	-1.8
Jul-01	29	32	90.63%	29.15%	4489	4643	96.68%	7.94	3.83
Aug-01	36	38	94.74%	22.33%	4453	4615	96.49%	0.66	-0.6



All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

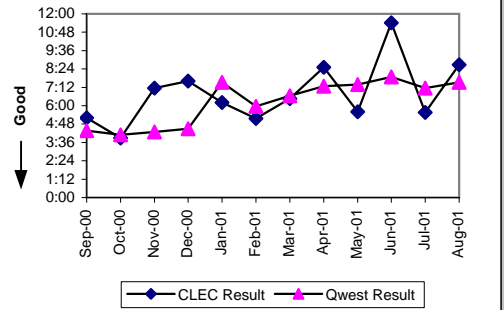
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	45	45	100.00%	0.00%	16693	16835	99.16%	-0.62	-1.38
Oct-00	49	49	100.00%	0.00%	18437	18546	99.41%	-0.54	-1.33
Nov-00	50	51	98.04%	13.86%	18912	19044	99.31%	3.41	1.07
Dec-00	74	75	98.67%	11.47%	16356	16483	99.23%	-0.04	-1.03
Jan-01	61	61	100.00%	0.00%	8693	8784	98.96%	-0.8	-1.48
Feb-01	63	64	98.44%	12.40%	7755	7795	99.49%	5.72	2.48
Mar-01	64	64	100.00%	0.00%	8216	8251	99.58%	-0.52	-1.32
Apr-01	81	82	98.78%	10.98%	7969	8031	99.23%	-0.07	-1.04
May-01	49	49	100.00%	0.00%	7196	7249	99.27%	-0.6	-1.36
Jun-01	69	69	100.00%	0.00%	7747	7828	98.97%	-0.85	-1.51
Jul-01	46	46	100.00%	0.00%	8220	8310	98.92%	-0.71	-1.43
Aug-01	75	76	98.68%	11.40%	8435	8497	99.27%	-0.11	-1.07



Checklist #14 - Resale - Residence Repair

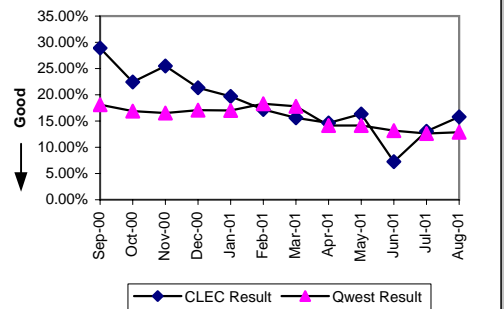
Mean Time to Restore (Hours:Minutes) (MR-6) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	233:43	45	5:12	7:29	73428:18	16835	4:22	0.55	-0.66
Oct-00	190:41	49	3:53	6:28	75905:06	18546	4:06	-0.13	-1.08
Nov-00	364:30	51	7:09	12:43	81643:46	19044	4:17	1.76	0.07
Dec-00	570:53	75	7:37	15:44	74044:38	16483	4:30	2.01	0.22
Jan-01	379:42	61	6:13	7:56	66174:58	8784	7:32	-0.78	-1.47
Feb-01	330:27	64	5:10	9:20	46382:02	7795	5:57	-0.63	-1.38
Mar-01	413:00	64	6:27	9:47	54831:39	8251	6:39	-0.17	-1.1
Apr-01	699:00	82	8:31	10:09	58504:01	8031	7:17	1.1	-0.33
May-01	274:18	49	5:36	8:33	53522:48	7249	7:23	-1.19	-1.72
Jun-01	787:25	69	11:25	13:13	61664:05	7828	7:53	2.33	0.41
Jul-01	255:42	46	5:34	9:38	59404:01	8310	7:09	-0.97	-1.59
Aug-01	660:17	76	8:41	10:18	63869:31	8497	7:31	0.98	-0.4



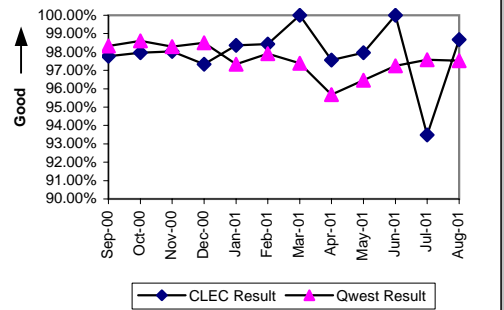
Repair Repeat Report Rate (Percent) (MR-7) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	13	45	28.89%	45.32%	3046	16835	18.09%	1.76	0.07
Oct-00	11	49	22.45%	41.72%	3129	18546	16.87%	1.02	-0.38
Nov-00	13	51	25.49%	43.58%	3149	19044	16.54%	1.63	-0.01
Dec-00	16	75	21.33%	40.97%	2814	16483	17.07%	0.97	-0.41
Jan-01	12	61	19.67%	39.75%	1497	8785	17.04%	0.56	-0.66
Feb-01	11	64	17.19%	37.73%	1425	7795	18.28%	-0.23	-1.14
Mar-01	10	64	15.63%	36.31%	1471	8251	17.83%	-0.46	-1.28
Apr-01	12	82	14.63%	35.34%	1135	8031	14.13%	0.16	-0.9
May-01	8	49	16.33%	36.96%	1025	7249	14.14%	0.47	-0.72
Jun-01	5	69	7.25%	25.93%	1029	7829	13.14%	-1.44	-1.88
Jul-01	6	46	13.04%	33.68%	1050	8310	12.64%	0.13	-0.92
Aug-01	12	76	15.79%	36.46%	1091	8497	12.84%	0.78	-0.53



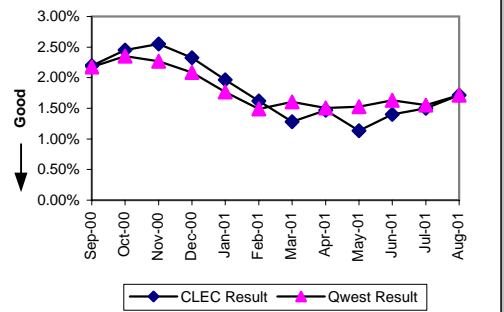
Repair Appointments Met (Percent) (MR-9) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	44	45	97.78%	14.74%	16553	16835	98.32%	0.08	-0.95
Oct-00	48	49	97.96%	14.14%	18287	18546	98.60%	0	-1
Nov-00	50	51	98.04%	13.86%	18720	19044	98.30%	0.19	-0.88
Dec-00	73	75	97.33%	16.11%	16235	16483	98.50%	0.51	-0.69
Jan-01	60	61	98.36%	12.70%	8551	8785	97.34%	-0.5	-1.3
Feb-01	63	64	98.44%	12.40%	7632	7795	97.91%	-0.29	-1.18
Mar-01	64	64	100.00%	0.00%	8035	8251	97.38%	-1.31	-1.79
Apr-01	80	82	97.56%	15.43%	7684	8031	95.68%	-0.83	-1.51
May-01	48	49	97.96%	14.14%	6993	7249	96.47%	-0.56	-1.34
Jun-01	69	69	100.00%	0.00%	7613	7829	97.24%	-1.39	-1.85
Jul-01	43	46	93.48%	24.69%	8109	8310	97.58%	7.94	3.83
Aug-01	75	76	98.68%	11.40%	8287	8497	97.53%	-0.65	-1.39



Trouble Rate (Percent) (MR-8)

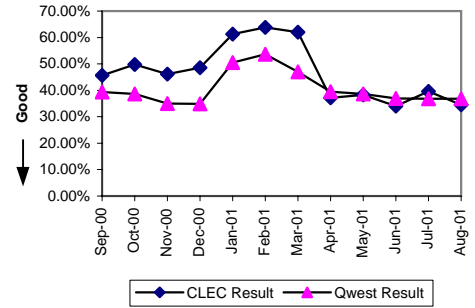
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	94	4279	2.20%	14.66%	39709	1827579	2.17%	0.11	-0.93
Oct-00	110	4483	2.45%	15.47%	42966	1824986	2.35%	0.44	-0.73
Nov-00	120	4701	2.55%	15.77%	41278	1821333	2.27%	1.32	-0.2
Dec-00	157	6756	2.32%	15.07%	37820	1815485	2.08%	1.38	-0.16
Jan-01	156	7948	1.96%	13.87%	31943	1807084	1.77%	1.32	-0.2
Feb-01	159	9804	1.62%	12.63%	26820	1800023	1.49%	1.07	-0.35
Mar-01	151	11795	1.28%	11.24%	28873	1798359	1.61%	-2.8	-2.7
Apr-01	176	11982	1.47%	12.03%	27004	1793132	1.51%	-0.33	-1.2
May-01	145	12781	1.13%	10.59%	27250	1787800	1.52%	-3.58	-3.18
Jun-01	159	11361	1.40%	11.75%	29087	1784990	1.63%	-1.93	-2.17
Jul-01	160	10684	1.50%	12.15%	27607	1777109	1.55%	-0.47	-1.28
Aug-01	173	10093	1.71%	12.98%	30443	1773804	1.72%	-0.02	-1.01



Checklist #14 - Resale - Residence Repair

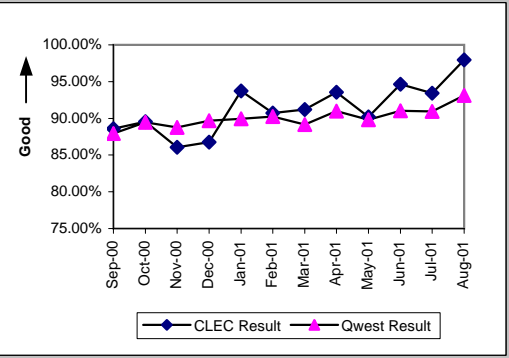
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	79	173	45.66%	49.81%	25806	65515	39.39%	1.63	-0.01
Oct-00	109	219	49.77%	50.00%	27110	70076	38.69%	3.21	0.95
Nov-00	103	223	46.19%	49.85%	22248	63526	35.02%	3.31	1.01
Dec-00	148	305	48.52%	49.98%	20278	58098	34.90%	4.68	1.84
Jan-01	247	403	61.29%	48.71%	32651	64594	50.55%	4.32	1.62
Feb-01	281	440	63.86%	48.04%	30986	57806	53.60%	4.33	1.63
Mar-01	247	398	62.06%	48.52%	25644	54517	47.04%	5.99	2.64
Apr-01	104	280	37.14%	48.32%	17650	44654	39.53%	-0.81	-1.49
May-01	90	235	38.30%	48.61%	17180	44430	38.67%	-0.12	-1.07
Jun-01	82	241	34.02%	47.38%	17055	46142	36.96%	-0.94	-1.57
Jul-01	105	265	39.62%	48.91%	16107	43714	36.85%	0.93	-0.43
Aug-01	91	264	34.47%	47.53%	17767	48210	36.85%	-0.8	-1.49

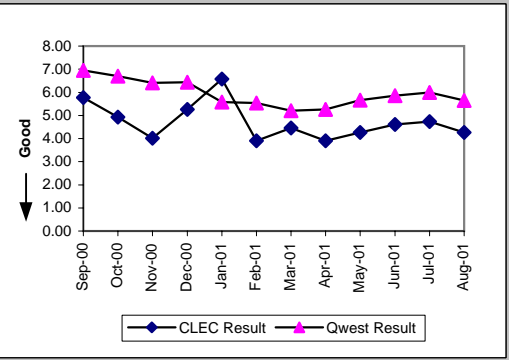


Checklist #14 - Resale - Business Installation

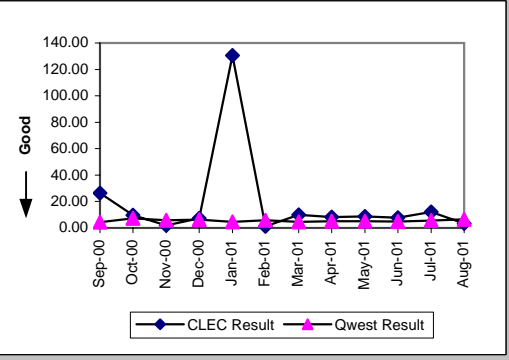
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	31	35	88.57%	31.82%	3163	3597	87.93%	-0.12	-1.07
Oct-00	60	67	89.55%	30.59%	3576	3997	89.47%	-0.02	-1.01
Nov-00	37	43	86.05%	34.65%	3167	3568	88.76%	0.56	-0.66
Dec-00	59	68	86.76%	33.89%	2625	2927	89.68%	0.76	-0.54
Jan-01	75	80	93.75%	24.21%	2912	3238	89.93%	-1.12	-1.68
Feb-01	88	97	90.72%	29.01%	2637	2922	90.25%	-0.16	-1.09
Mar-01	83	91	91.21%	28.32%	2994	3359	89.13%	-0.63	-1.38
Apr-01	87	93	93.55%	24.57%	2815	3094	90.98%	-0.85	-1.52
May-01	83	92	90.22%	29.71%	2882	3209	89.81%	-0.13	-1.08
Jun-01	88	93	94.62%	22.56%	2844	3125	91.01%	-1.2	-1.73
Jul-01	85	91	93.41%	24.82%	2870	3156	90.94%	-0.81	-1.49
Aug-01	95	97	97.94%	14.21%	3236	3475	93.12%	-1.85	-2.12



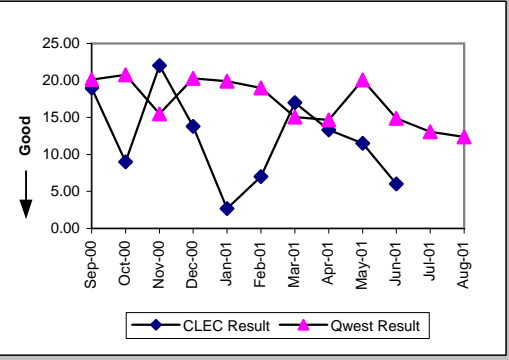
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	202	35	5.77	13.35	24951	3590	6.95	-0.7	-1.42
Oct-00	330	67	4.93	5.04	26768	3993	6.70	-1.41	-1.86
Nov-00	173	43	4.02	4.43	22850	3564	6.41	-1.6	-1.97
Dec-00	358	68	5.26	6.48	18785	2921	6.43	-0.86	-1.52
Jan-01	526	80	6.58	28.53	18054	3238	5.58	1.04	-0.37
Feb-01	378	97	3.90	3.03	16187	2920	5.54	-2.01	-2.22
Mar-01	405	91	4.45	6.14	17503	3357	5.21	-0.98	-1.6
Apr-01	364	93	3.91	3.97	16271	3094	5.26	-1.71	-2.04
May-01	392	92	4.26	5.30	18169	3208	5.66	-1.45	-1.88
Jun-01	429	93	4.61	4.47	18286	3124	5.85	-1.45	-1.88
Jul-01	436	92	4.74	7.70	19380	3236	5.99	-1.45	-1.88
Aug-01	413	97	4.26	2.77	20070	3551	5.65	-1.69	-2.03



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	79	3	26.33	42.15	1038	234	4.44	4.42	1.69
Oct-00	48	5	9.60	14.48	1515	211	7.18	0.35	-0.78
Nov-00	10	5	2.00	1.73	1293	220	5.88	-0.54	-1.33
Dec-00	29	4	7.25	7.09	935	149	6.28	0.12	-0.93
Jan-01	261	2	130.50	174.66	796	169	4.71	3.09	0.88
Feb-01	6	5	1.20	0.45	851	147	5.79	-0.89	-1.54
Mar-01	30	3	10.00	7.81	906	198	4.58	1.43	-0.13
Apr-01	25	3	8.33	4.93	794	159	4.99	0.85	-0.48
May-01	61	7	8.71	12.53	930	184	5.05	1.01	-0.39
Jun-01	23	3	7.67	9.81	772	161	4.80	1.01	-0.39
Jul-01	84	7	12.00	23.10	1456	260	5.60	1.34	-0.18
Aug-01	7	2	3.50	3.54	1447	223	6.49	-0.36	-1.22

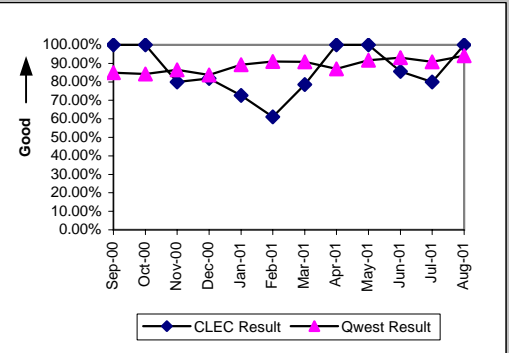


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	19	1	19.00		4023	200	20.11	-0.05	-1.03
Oct-00	18	2	9.00	5.66	4364	210	20.78	-0.71	-1.43
Nov-00	22	1	22.00		2806	181	15.50	0.34	-0.79
Dec-00	69	5	13.80	15.32	3106	153	20.30	-0.47	-1.29
Jan-01	8	3	2.67	2.08	3126	157	19.91	-1.2	-1.73
Feb-01	28	4	7.00	3.83	2621	138	18.99	-1.18	-1.72
Mar-01	85	5	17.00	16.29	2516	167	15.07	0.41	-0.75
Apr-01	40	3	13.33	9.81	1760	120	14.67	-0.12	-1.07
May-01	23	2	11.50	14.85	2869	143	20.06	-0.43	-1.26
Jun-01	12	2	6.00	2.83	1783	120	14.86	-0.67	-1.41
Jul-01					1387	106	13.08		
Aug-01					1149	93	12.35		

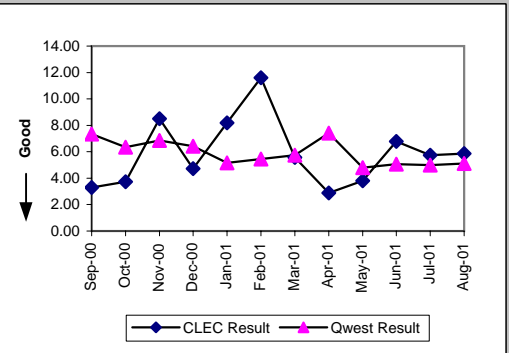


Checklist #14 - Resale - Business Installation

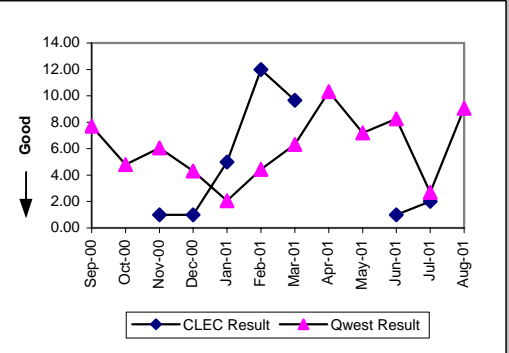
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	7	7	100.00%	0.00%	333	392	84.95%	-1.1	-1.67
Oct-00	11	11	100.00%	0.00%	377	447	84.34%	-1.41	-1.86
Nov-00	8	10	80.00%	40.00%	322	372	86.56%	0.67	-0.59
Dec-00	9	11	81.82%	38.57%	261	312	83.65%	0.12	-0.93
Jan-01	8	11	72.73%	44.54%	364	408	89.22%	3.59	1.18
Feb-01	11	18	61.11%	48.75%	337	370	91.08%	7.94	3.83
Mar-01	11	14	78.57%	41.03%	384	423	90.78%	2.33	0.42
Apr-01	9	9	100.00%	0.00%	354	407	86.98%	-1.15	-1.7
May-01	15	15	100.00%	0.00%	341	372	91.67%	-1.14	-1.7
Jun-01	12	14	85.71%	34.99%	377	405	93.09%	1	-0.39
Jul-01	8	10	80.00%	40.00%	358	394	90.86%	1.52	-0.08
Aug-01	13	13	100.00%	0.00%	398	423	94.09%	-0.89	-1.54



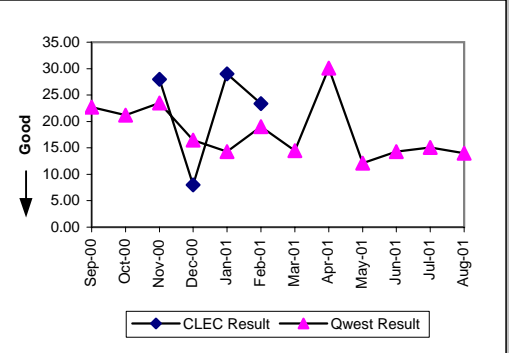
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	23	7	3.29	2.50	2873	392	7.33	-0.9	-1.55
Oct-00	41	11	3.73	1.68	2836	447	6.34	-0.75	-1.45
Nov-00	85	10	8.50	10.00	2549	372	6.85	0.42	-0.75
Dec-00	52	11	4.73	5.53	2000	312	6.41	-0.6	-1.37
Jan-01	90	11	8.18	17.35	2107	408	5.16	1.43	-0.13
Feb-01	209	18	11.61	15.02	2017	370	5.45	1.64	0
Mar-01	78	14	5.57	6.65	2426	423	5.74	-0.08	-1.05
Apr-01	26	9	2.89	1.17	3012	407	7.40	-0.86	-1.52
May-01	57	15	3.80	2.98	1783	372	4.79	-0.68	-1.41
Jun-01	95	14	6.79	4.30	2051	405	5.06	1.05	-0.36
Jul-01	63	11	5.73	5.55	1982	398	4.98	0.64	-0.61
Aug-01	76	13	5.85	6.58	2194	429	5.11	0.65	-0.6



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					162	21	7.71		
Oct-00					134	28	4.79		
Nov-00	1	1	1.00		97	16	6.06	-0.68	-1.42
Dec-00	1	1	1.00		56	13	4.31	-0.83	-1.5
Jan-01	5	1	5.00		31	15	2.07	1.28	-0.22
Feb-01	24	2	12.00	7.07	40	9	4.44	1.8	0.09
Mar-01	29	3	9.67	11.59	76	12	6.33	0.67	-0.59
Apr-01					217	21	10.33		
May-01					72	10	7.20		
Jun-01	2	2	1.00	0.00	124	15	8.27	-0.58	-1.35
Jul-01	6	3	2.00	1.73	67	25	2.68	-0.39	-1.24
Aug-01					145	16	9.06		

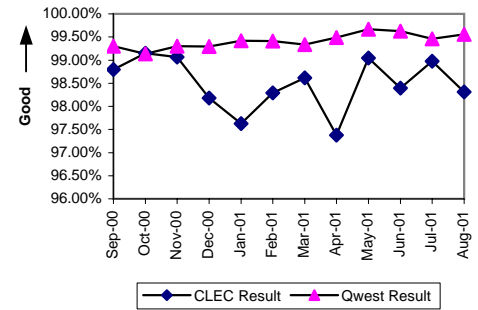


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					862	38	22.68		
Oct-00					890	42	21.19		
Nov-00	28	1	28.00		798	34	23.47	0.14	-0.91
Dec-00	8	1	8.00		625	38	16.45	-0.61	-1.37
Jan-01	58	2	29.00	36.77	414	29	14.28	1.45	-0.12
Feb-01	117	5	23.40	21.48	456	24	19.00	0.67	-0.6
Mar-01					391	27	14.48		
Apr-01					964	32	30.12		
May-01					254	21	12.10		
Jun-01					186	13	14.31		
Jul-01					226	15	15.07		
Aug-01					210	15	14.00		

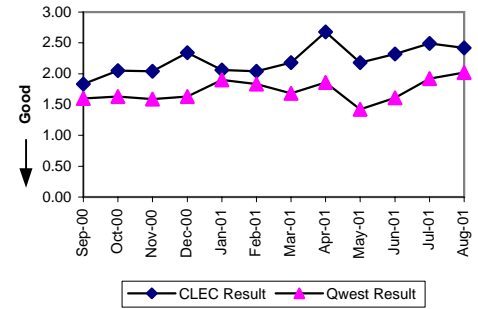


Checklist #14 - Resale - Business Installation

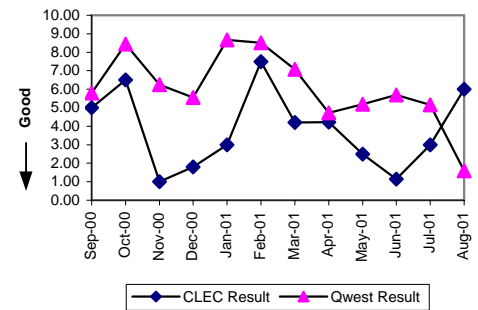
Installation Commitments Met (Percent) (OP-3)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	246	249	98.80%	10.91%	10669	10744	99.30%	0.98	-0.41
Oct-00	350	353	99.15%	9.18%	10468	10559	99.14%	-0.02	-1.01
Nov-00	319	322	99.07%	9.61%	8497	8557	99.30%	0.43	-0.74
Dec-00	539	549	98.18%	13.37%	8276	8335	99.29%	3.01	0.83
Jan-01	370	379	97.63%	15.23%	6875	6915	99.42%	7.94	3.83
Feb-01	345	351	98.29%	12.96%	6063	6099	99.41%	4.67	1.84
Mar-01	357	362	98.62%	11.67%	6566	6610	99.33%	1.82	0.11
Apr-01	334	343	97.38%	15.98%	7220	7257	99.49%	7.94	3.83
May-01	415	419	99.05%	9.72%	7155	7179	99.67%	3.65	1.22
Jun-01	429	436	98.39%	12.57%	6915	6941	99.63%	7.94	3.83
Jul-01	289	292	98.97%	10.08%	2932	2948	99.46%	1.05	-0.36
Aug-01	175	178	98.31%	12.87%	676	679	99.56%	2.16	0.31



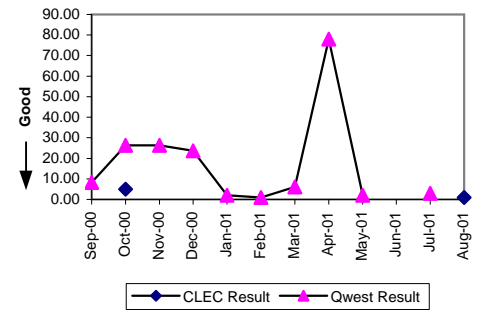
Installation Interval (Average Days) (OP-4)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	455	249	1.83	1.91	17163	10744	1.60	1.17	-0.29
Oct-00	724	353	2.05	2.80	17185	10559	1.63	1.73	0.05
Nov-00	657	322	2.04	2.48	13590	8557	1.59	1.96	0.19
Dec-00	1285	549	2.34	2.98	13626	8335	1.63	3.72	1.26
Jan-01	782	379	2.06	2.13	13154	6915	1.90	1.14	-0.31
Feb-01	715	351	2.04	3.28	11146	6099	1.83	1.63	-0.01
Mar-01	789	362	2.18	2.94	11102	6610	1.68	3.87	1.35
Apr-01	919	343	2.68	3.60	13516	7257	1.86	5.26	2.19
May-01	823	378	2.18	1.20	9647	6809	1.42	11.37	5.91
Jun-01	852	368	2.32	1.24	10551	6536	1.61	9.32	4.66
Jul-01	593	238	2.49	1.24	5102	2652	1.92	5.11	2.11
Aug-01	266	110	2.42	1.21	1095	542	2.02	2.61	0.59



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	15	3	5.00	5.20	405	70	5.79	-0.14	-1.09
Oct-00	13	2	6.50	7.78	744	88	8.45	-0.12	-1.07
Nov-00	3	3	1.00	0.00	312	50	6.24	-1.06	-1.65
Dec-00	18	10	1.80	1.23	289	52	5.56	-1.43	-1.87
Jan-01	27	9	3.00	4.56	329	38	8.66	-1.2	-1.73
Feb-01	45	6	7.50	15.92	298	35	8.51	-0.24	-1.15
Mar-01	21	5	4.20	3.70	304	43	7.07	-0.56	-1.34
Apr-01	38	9	4.22	5.04	170	36	4.72	-0.2	-1.12
May-01	10	4	2.50	0.58	109	21	5.19	-0.98	-1.6
Jun-01	8	7	1.14	0.38	148	26	5.69	-1.44	-1.88
Jul-01	18	6	3.00	2.90	98	19	5.16	-0.55	-1.34
Aug-01	12	2	6.00	5.66	8	5	1.60	1.58	-0.04

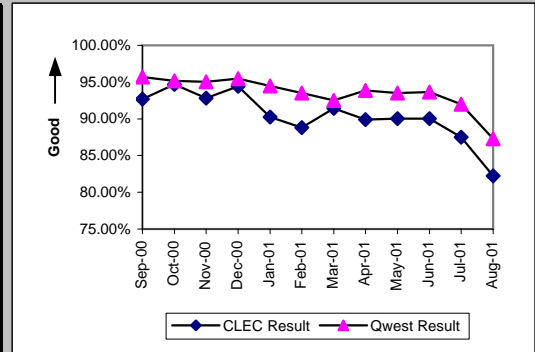


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					41	5	8.20		
Oct-00	5	1	5.00		79	3	26.33	-0.58	-1.35
Nov-00					263	10	26.30		
Dec-00					166	7	23.71		
Jan-01					4	2	2.00		
Feb-01					1	1	1.00		
Mar-01					6	1	6.00		
Apr-01					78	1	78.00		
May-01					6	3	2.00		
Jun-01									
Jul-01									
Aug-01	1	1	1.00						

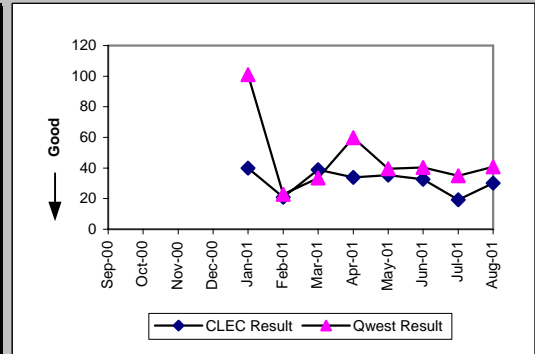


Checklist #14 - Resale - Business Installation

New Service Installation Quality (Percent) (OP-5)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	291	314	92.68%	26.05%	14472	15121	95.71%	2.62	0.68
Oct-00	357	377	94.70%	22.41%	14810	15561	95.17%	0.43	-0.79
Nov-00	388	418	92.82%	25.81%	13737	14455	95.03%	2.05	0.25
Dec-00	491	520	94.42%	22.95%	12069	12641	95.48%	1.13	-0.31
Jan-01	518	574	90.24%	29.67%	10948	11587	94.49%	4.35	1.64
Feb-01	436	491	88.80%	31.54%	9726	10400	93.52%	4.15	1.81
Mar-01	447	489	91.41%	28.02%	9561	10333	92.53%	0.92	-0.45
Apr-01	427	475	89.89%	30.14%	10376	11057	93.84%	3.5	1.33
May-01	451	501	90.02%	29.97%	10497	11225	93.51%	3.11	0.89
Jun-01	497	552	90.04%	29.95%	10363	11066	93.65%	3.39	1.06
Jul-01	420	480	87.50%	33.07%	8054	8756	91.98%	3.52	1.3
Aug-01	282	343	82.22%	38.24%	4910	5625	87.29%	2.74	0.73



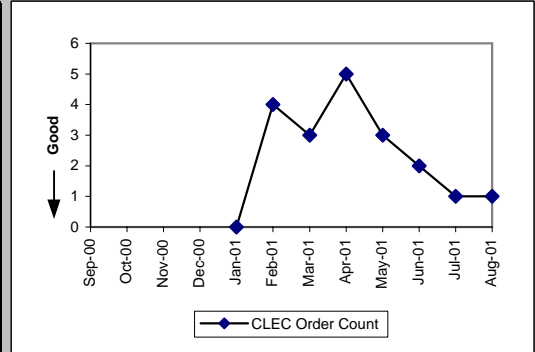
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01	120	3	40.00	23.39	29703	294	101.03	-1.32	-1.8
Feb-01	271	13	20.85	15.09	8106	357	22.71	-0.25	-1.15
Mar-01	428	11	38.91	22.97	13280	397	33.45	0.61	-0.63
Apr-01	678	20	33.90	32.85	30088	503	59.82	-1.93	-2.17
May-01	706	20	35.30	38.30	13691	347	39.46	-0.42	-1.26
Jun-01	554	17	32.59	38.64	15522	384	40.42	-0.68	-1.41
Jul-01	115	6	19.17	19.58	9245	265	34.89	-0.95	-1.58
Aug-01	211	7	30.14	29.12	13063	321	40.69	-0.63	-1.38



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B)

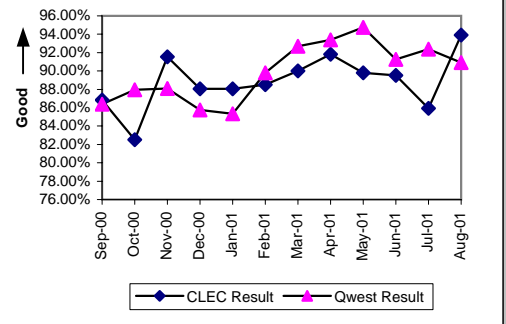
Date	CLEC Order Count
Sep-00	
Oct-00	
Nov-00	
Dec-00	
Jan-01	0
Feb-01	4
Mar-01	3
Apr-01	5
May-01	3
Jun-01	2
Jul-01	1
Aug-01	1



Checklist #14 - Resale - Business Repair

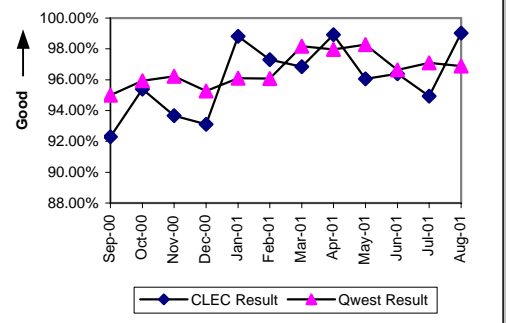
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	33	38	86.84%	33.80%	1409	1631	86.39%	-0.08	-1.05
Oct-00	33	40	82.50%	38.00%	1597	1816	87.94%	1.08	-0.35
Nov-00	54	59	91.53%	27.85%	1685	1913	88.08%	-0.8	-1.49
Dec-00	59	67	88.06%	32.43%	1467	1711	85.74%	-0.53	-1.32
Jan-01	59	67	88.06%	32.43%	1766	2069	85.36%	-0.62	-1.37
Feb-01	54	61	88.52%	31.87%	1463	1629	89.81%	0.28	-0.83
Mar-01	63	70	90.00%	30.00%	1674	1806	92.69%	0.81	-0.51
Apr-01	56	61	91.80%	27.43%	1451	1554	93.37%	0.41	-0.75
May-01	44	49	89.80%	30.27%	1556	1642	94.76%	1.63	-0.01
Jun-01	77	86	89.53%	30.61%	1559	1708	91.28%	0.51	-0.69
Jul-01	55	64	85.94%	34.76%	1403	1519	92.36%	2.09	0.27
Aug-01	77	82	93.90%	23.93%	1518	1670	90.90%	-0.92	-1.56



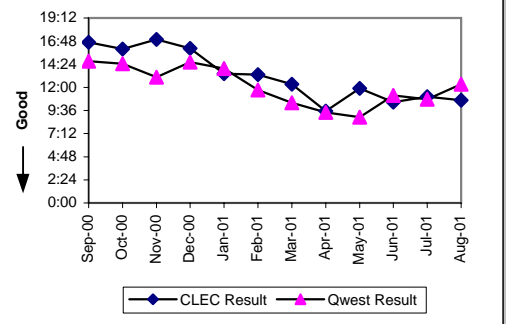
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	60	65	92.31%	26.65%	2375	2500	95.00%	0.98	-0.4
Oct-00	62	65	95.38%	20.98%	2643	2755	95.93%	0.06	-0.96
Nov-00	74	79	93.67%	24.35%	2443	2539	96.22%	1.16	-0.3
Dec-00	81	87	93.10%	25.34%	2095	2199	95.27%	0.89	-0.46
Jan-01	83	84	98.81%	10.85%	2608	2714	96.09%	-1.27	-1.77
Feb-01	72	74	97.30%	16.22%	2130	2217	96.08%	-0.53	-1.32
Mar-01	92	95	96.84%	17.49%	2418	2463	98.17%	0.94	-0.43
Apr-01	91	92	98.91%	10.37%	2076	2119	97.97%	-0.63	-1.38
May-01	73	76	96.05%	19.47%	2161	2199	98.27%	2.05	0.24
Jun-01	107	111	96.40%	18.64%	2161	2236	96.65%	0.07	-0.96
Jul-01	75	79	94.94%	21.92%	1998	2058	97.08%	1.19	-0.28
Aug-01	102	103	99.03%	9.81%	2178	2248	96.89%	-1.22	-1.74



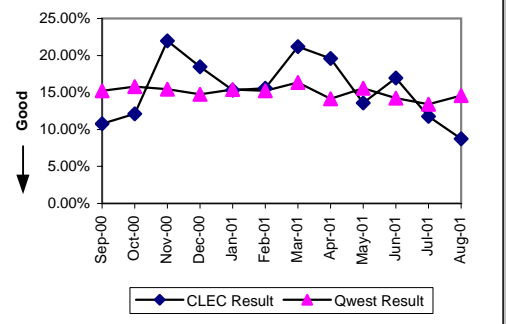
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00			16:40	17:33	36749:20	2500	14:42	0.78	-0.52
Oct-00	1083:10	65	15:59	17:40	39770:28	2755	14:26	0.52	-0.69
Nov-00	1340:57	79	16:58	18:13	33117:26	2539	13:03	1.98	0.2
Dec-00	1395:23	87	16:02	23:58	32125:19	2199	14:37	0.57	-0.65
Jan-01	1127:33	84	13:25	11:46	37841:14	2714	13:57	-0.24	-1.14
Feb-01	986:11	74	13:20	13:29	25970:32	2217	11:43	0.89	-0.46
Mar-01	1171:36	95	12:20	15:03	25597:39	2463	10:24	1.12	-0.32
Apr-01	876:51	92	9:32	11:30	19952:07	2119	9:25	0.13	-0.92
May-01	903:42	76	11:53	13:47	19567:08	2199	8:54	1.88	0.14
Jun-01	1161:27	111	10:28	14:03	24917:45	2236	11:09	-0.47	-1.29
Jul-01	872:17	79	11:02	13:59	22126:03	2058	10:45	0.27	-0.83
Aug-01	1099:12	103	10:40	11:52	27715:19	2248	12:20	-1	-1.61



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

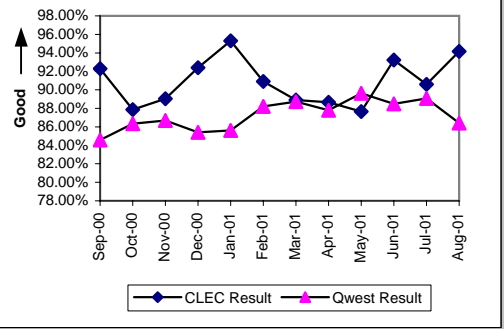
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	7	65	10.77%	31.00%	381	2500	15.24%	-0.99	-1.6
Oct-00	8	66	12.12%	32.64%	449	2844	15.79%	-0.81	-1.49
Nov-00	18	82	21.95%	41.39%	405	2622	15.45%	1.56	-0.05
Dec-00	17	92	18.48%	38.81%	332	2253	14.74%	0.99	-0.4
Jan-01	13	85	15.29%	35.99%	429	2790	15.38%	-0.02	-1.01
Feb-01	12	77	15.58%	36.27%	345	2266	15.23%	0.12	-0.93
Mar-01	21	99	21.21%	40.88%	412	2522	16.34%	1.26	-0.23
Apr-01	19	97	19.59%	39.69%	308	2176	14.15%	1.45	-0.12
May-01	11	81	13.58%	34.26%	351	2255	15.57%	-0.48	-1.29
Jun-01	20	118	16.95%	37.52%	329	2313	14.22%	0.83	-0.5
Jul-01	10	85	11.76%	32.22%	285	2124	13.42%	-0.44	-1.27
Aug-01	9	103	8.74%	28.24%	337	2312	14.58%	-1.64	-2



Checklist #14 - Resale - Business Repair

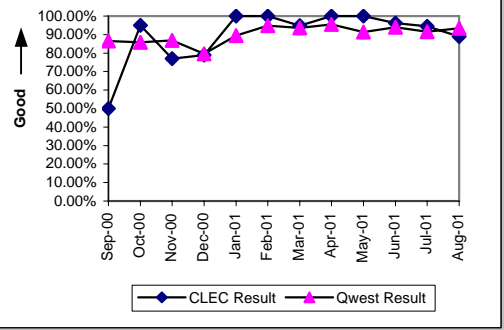
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	60	65	92.31%	26.65%	2114	2500	84.56%	-1.71	-2.04
Oct-00	58	66	87.88%	32.64%	2455	2844	86.32%	-0.36	-1.22
Nov-00	73	82	89.02%	31.26%	2273	2622	86.69%	-0.61	-1.37
Dec-00	85	92	92.39%	26.51%	1924	2253	85.40%	-1.86	-2.13
Jan-01	81	85	95.29%	21.18%	2389	2790	85.63%	-2.5	-2.52
Feb-01	70	77	90.91%	28.75%	1999	2266	88.22%	-0.72	-1.44
Mar-01	88	99	88.89%	31.43%	2238	2522	88.74%	-0.05	-1.03
Apr-01	86	97	88.66%	31.71%	1910	2176	87.78%	-0.26	-1.16
May-01	71	81	87.65%	32.90%	2021	2255	89.62%	0.54	-0.67
Jun-01	110	118	93.22%	25.14%	2047	2313	88.50%	-1.57	-1.95
Jul-01	77	85	90.59%	29.20%	1892	2124	89.08%	-0.44	-1.27
Aug-01	97	103	94.17%	23.42%	1998	2312	86.42%	-2.25	-2.37



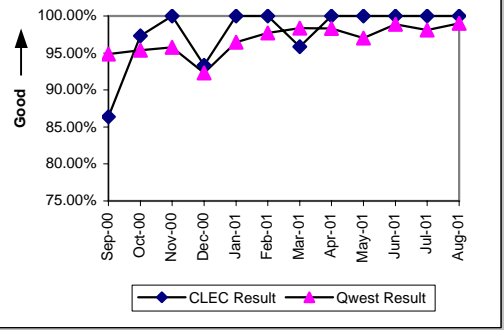
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	4	8	50.00%	50.00%	268	310	86.45%	3.72	1.26
Oct-00	19	20	95.00%	21.79%	274	319	85.89%	-1.13	-1.69
Nov-00	10	13	76.92%	42.13%	272	313	86.90%	1.03	-0.37
Dec-00	15	19	78.95%	40.77%	235	295	79.66%	0.03	-0.98
Jan-01	16	16	100.00%	0.00%	305	341	89.44%	-1.34	-1.82
Feb-01	11	11	100.00%	0.00%	239	252	94.84%	-0.76	-1.46
Mar-01	18	19	94.74%	22.33%	279	298	93.62%	-0.19	-1.12
Apr-01	13	13	100.00%	0.00%	253	265	95.47%	-0.77	-1.47
May-01	18	18	100.00%	0.00%	286	313	91.37%	-1.27	-1.77
Jun-01	25	26	96.15%	19.23%	309	329	93.92%	-0.46	-1.28
Jul-01	17	18	94.44%	22.91%	269	294	91.50%	-0.44	-1.26
Aug-01	8	9	88.89%	31.43%	345	369	93.50%	-0.04	-1.03



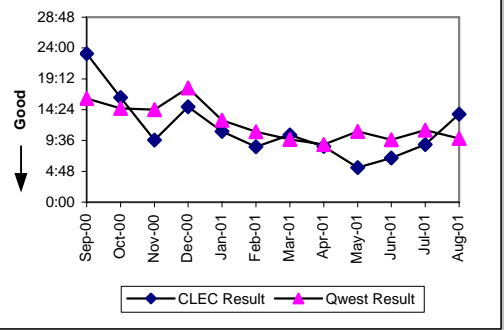
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	19	22	86.36%	34.32%	460	485	94.85%	2.98	0.81
Oct-00	36	37	97.30%	16.22%	494	518	95.37%	-0.54	-1.33
Nov-00	25	25	100.00%	0.00%	427	446	95.74%	-1.03	-1.62
Dec-00	28	30	93.33%	24.94%	384	416	92.31%	-0.2	-1.12
Jan-01	25	25	100.00%	0.00%	460	477	96.44%	-0.94	-1.57
Feb-01	19	19	100.00%	0.00%	340	348	97.70%	-0.65	-1.4
Mar-01	23	24	95.83%	19.98%	420	427	98.36%	1.32	-0.19
Apr-01	17	17	100.00%	0.00%	351	357	98.32%	-0.53	-1.32
May-01	26	26	100.00%	0.00%	421	434	97.00%	-0.87	-1.53
Jun-01	31	31	100.00%	0.00%	433	438	98.86%	-0.58	-1.35
Jul-01	27	27	100.00%	0.00%	408	416	98.08%	-0.71	-1.43
Aug-01	16	16	100.00%	0.00%	507	512	99.02%	-0.39	-1.24



Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

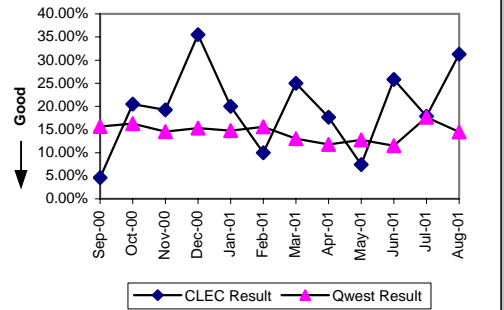
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	508:39	22	23:07	23:39	7829:42	485	16:09	1.46	-0.11
Oct-00	603:01	37	16:18	13:45	7571:32	518	14:37	0.52	-0.68
Nov-00	241:43	25	9:40	8:47	6426:46	446	14:25	-1.36	-1.83
Dec-00	445:27	30	14:51	19:08	7401:50	416	17:48	-0.7	-1.43
Jan-01	275:16	25	11:01	7:11	6076:12	477	12:44	-0.56	-1.34
Feb-01	163:24	19	8:36	7:38	3815:57	348	10:58	-0.83	-1.5
Mar-01	251:41	24	10:29	13:28	4178:56	427	9:47	0.34	-0.79
Apr-01	147:07	17	8:39	8:11	3195:37	357	8:57	-0.1	-1.06
May-01	139:58	26	5:23	7:00	4787:51	434	11:02	-1.66	-2.01
Jun-01	213:54	31	6:54	6:58	4249:51	438	9:42	-1.39	-1.84
Jul-01	242:23	27	8:59	8:57	4669:38	416	11:14	-0.87	-1.53
Aug-01	219:17	16	13:42	12:21	5082:34	512	9:56	1.3	-0.21



Checklist #14 - Resale - Business Repair

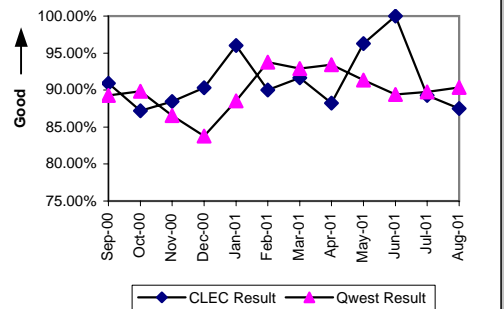
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	1	22	4.55%	20.83%	76	485	15.67%	-1.4	-1.85
Oct-00	8	39	20.51%	40.38%	85	522	16.28%	0.71	-0.57
Nov-00	5	26	19.23%	39.41%	66	454	14.54%	0.67	-0.59
Dec-00	11	31	35.48%	47.85%	66	431	15.31%	2.65	0.61
Jan-01	5	25	20.00%	40.00%	72	489	14.72%	0.73	-0.56
Feb-01	2	20	10.00%	30.00%	55	353	15.58%	-0.67	-1.41
Mar-01	6	24	25.00%	43.30%	57	437	13.04%	1.55	-0.06
Apr-01	3	17	17.65%	38.12%	43	365	11.78%	0.73	-0.56
May-01	2	27	7.41%	26.19%	56	439	12.76%	-0.81	-1.49
Jun-01	8	31	25.81%	43.76%	51	443	11.51%	2.12	0.29
Jul-01	5	28	17.86%	38.30%	74	420	17.62%	0.06	-0.96
Aug-01	5	16	31.25%	46.35%	75	518	14.48%	1.69	0.03



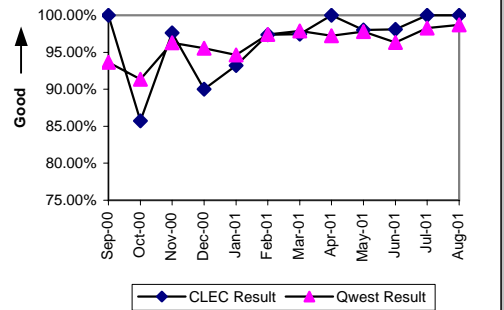
Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	20	22	90.91%	28.75%	433	485	89.28%	-0.24	-1.15
Oct-00	34	39	87.18%	33.43%	469	522	89.85%	0.46	-0.72
Nov-00	23	26	88.46%	31.95%	393	454	86.56%	-0.28	-1.17
Dec-00	28	31	90.32%	29.57%	361	431	83.76%	-0.96	-1.58
Jan-01	24	25	96.00%	19.60%	433	489	88.55%	-1.14	-1.69
Feb-01	18	20	90.00%	30.00%	331	353	93.77%	0.59	-0.64
Mar-01	22	24	91.67%	27.64%	406	437	92.91%	0.08	-0.95
Apr-01	15	17	88.24%	32.22%	341	365	93.42%	0.6	-0.64
May-01	26	27	96.30%	18.89%	401	439	91.34%	-0.89	-1.54
Jun-01	31	31	100.00%	0.00%	396	443	89.39%	-1.85	-2.13
Jul-01	25	28	89.29%	30.93%	377	420	89.76%	-0.01	-1
Aug-01	14	16	87.50%	33.07%	468	518	90.35%	0.21	-0.87



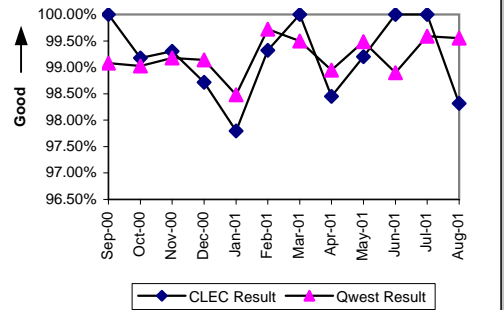
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	10	10	100.00%	0.00%	266	284	93.66%	-0.81	-1.49
Oct-00	6	7	85.71%	34.99%	285	312	91.35%	-0.04	-1.02
Nov-00	41	42	97.62%	15.25%	905	940	96.28%	-0.45	-1.27
Dec-00	36	40	90.00%	30.00%	793	830	95.54%	2.13	0.29
Jan-01	55	59	93.22%	25.14%	689	728	94.64%	0.41	-0.75
Feb-01	37	38	97.37%	16.01%	680	698	97.42%	-0.09	-1.05
Mar-01	38	39	97.44%	15.81%	737	753	97.88%	0.12	-0.93
Apr-01	31	31	100.00%	0.00%	670	689	97.24%	-0.92	-1.56
May-01	49	50	98.00%	14.00%	662	677	97.78%	-0.1	-1.06
Jun-01	51	52	98.08%	13.73%	599	622	96.30%	-0.65	-1.4
Jul-01	37	37	100.00%	0.00%	625	636	98.27%	-0.78	-1.48
Aug-01	35	35	100.00%	0.00%	685	694	98.70%	-0.66	-1.4



All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

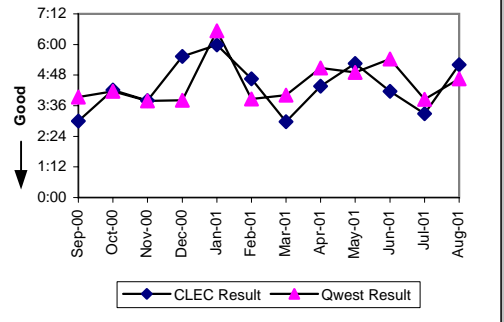
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	125	125	100.00%	0.00%	2804	2830	99.08%	-1.05	-1.64
Oct-00	120	121	99.17%	9.05%	3141	3172	99.02%	-0.17	-1.1
Nov-00	143	144	99.31%	8.30%	3249	3276	99.18%	-0.17	-1.1
Dec-00	154	156	98.72%	11.25%	2534	2556	99.14%	0.52	-0.68
Jan-01	133	136	97.79%	14.69%	1492	1515	98.48%	0.53	-0.68
Feb-01	147	148	99.32%	8.19%	1436	1440	99.72%	0.88	-0.47
Mar-01	124	124	100.00%	0.00%	1577	1585	99.50%	-0.76	-1.46
Apr-01	127	129	98.45%	12.35%	1315	1329	98.95%	0.41	-0.75
May-01	124	125	99.20%	8.91%	1353	1360	99.49%	0.05	-0.97
Jun-01	120	120	100.00%	0.00%	1258	1272	98.90%	-1.1	-1.67
Jul-01	115	115	100.00%	0.00%	1205	1210	99.59%	-0.66	-1.4
Aug-01	117	119	98.32%	12.85%	1330	1336	99.55%	3.16	0.92



Checklist #14 - Resale - Business Repair

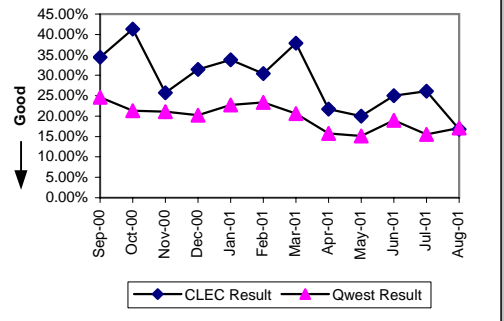
Mean Time to Restore (Hours:Minutes) (MR-6) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	375:04	125	3:00	5:19	11144:34	2830	3:56	-0.91	-1.55
Oct-00	511:05	121	4:13	7:53	13232:43	3172	4:10	0.05	-0.97
Nov-00	546:31	144	3:48	7:24	12420:14	3276	3:47	0.01	-1
Dec-00	863:02	156	5:32	10:52	9745:42	2556	3:49	2.07	0.26
Jan-01	812:45	136	5:59	11:38	9903:09	1515	6:32	-0.32	-1.19
Feb-01	688:41	148	4:39	8:29	5569:54	1440	3:52	1.01	-0.39
Mar-01	367:03	124	2:58	4:52	6371:24	1585	4:01	-1.4	-1.85
Apr-01	563:58	129	4:22	9:30	6764:33	1329	5:05	-0.72	-1.44
May-01	655:47	125	5:15	11:58	6656:05	1360	4:54	0.43	-0.74
Jun-01	499:10	120	4:10	5:23	6921:05	1272	5:26	-1.39	-1.85
Jul-01	377:21	115	3:17	4:22	4665:41	1210	3:51	-0.82	-1.5
Aug-01	618:46	119	5:12	13:18	6212:08	1336	4:39	0.59	-0.64



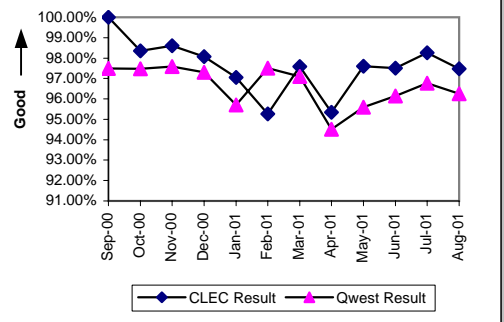
Repair Repeat Report Rate (Percent) (MR-7) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	43	125	34.40%	47.50%	696	2830	24.59%	2.42	0.47
Oct-00	50	121	41.32%	49.24%	677	3172	21.34%	4.83	1.94
Nov-00	37	144	25.69%	43.69%	692	3276	21.12%	1.29	-0.22
Dec-00	49	156	31.41%	46.42%	516	2556	20.19%	3.21	0.95
Jan-01	46	136	33.82%	47.31%	344	1515	22.71%	2.82	0.72
Feb-01	45	148	30.41%	46.00%	336	1440	23.33%	1.88	0.14
Mar-01	47	124	37.90%	48.51%	327	1586	20.62%	4.22	1.57
Apr-01	28	129	21.71%	41.22%	209	1329	15.73%	1.71	0.04
May-01	25	125	20.00%	40.00%	206	1360	15.15%	1.4	-0.15
Jun-01	30	120	25.00%	43.30%	241	1272	18.95%	1.57	-0.05
Jul-01	30	115	26.09%	43.91%	188	1210	15.54%	2.76	0.68
Aug-01	20	119	16.81%	37.39%	228	1336	17.07%	-0.07	-1.04



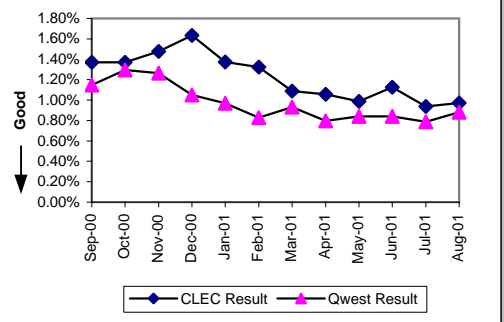
Repair Appointments Met (Percent) (MR-9) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	125	125	100.00%	0.00%	2759	2830	97.49%	-1.76	-2.07
Oct-00	119	121	98.35%	12.75%	3092	3172	97.48%	-0.6	-1.36
Nov-00	142	144	98.61%	11.70%	3197	3276	97.59%	-0.78	-1.48
Dec-00	153	156	98.08%	13.73%	2487	2556	97.30%	-0.58	-1.35
Jan-01	132	136	97.06%	16.90%	1450	1515	95.71%	-0.74	-1.45
Feb-01	141	148	95.27%	21.23%	1404	1440	97.50%	1.73	0.05
Mar-01	121	124	97.58%	15.37%	1540	1586	97.10%	-0.31	-1.19
Apr-01	123	129	95.35%	21.06%	1256	1329	94.51%	-0.4	-1.24
May-01	122	125	97.60%	15.30%	1300	1360	95.59%	-1.05	-1.64
Jun-01	117	120	97.50%	15.61%	1223	1272	96.15%	-0.74	-1.45
Jul-01	113	115	98.26%	13.07%	1171	1210	96.78%	-0.86	-1.52
Aug-01	116	119	97.48%	15.68%	1286	1336	96.26%	-0.67	-1.41



Trouble Rate (Percent) (MR-8)

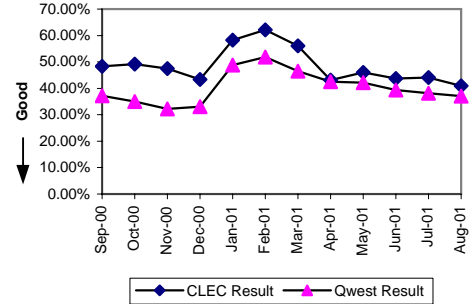
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	212	15470	1.37%	11.63%	5815	507231	1.15%	2.58	0.57
Oct-00	226	16489	1.37%	11.63%	6538	505329	1.29%	0.86	-0.48
Nov-00	252	17077	1.48%	12.06%	6352	502680	1.26%	2.44	0.48
Dec-00	279	17068	1.63%	12.68%	5240	499192	1.05%	7.37	3.48
Jan-01	246	17911	1.37%	11.64%	4794	494504	0.97%	5.42	2.3
Feb-01	245	18519	1.32%	11.43%	4059	490085	0.83%	7.29	3.43
Mar-01	247	22696	1.09%	10.38%	4545	487171	0.93%	2.38	0.45
Apr-01	243	23009	1.06%	10.22%	3870	485666	0.80%	4.32	1.63
May-01	233	23598	0.99%	9.89%	4054	483117	0.84%	2.44	0.48
Jun-01	269	23884	1.13%	10.55%	4028	479158	0.84%	4.72	1.87
Jul-01	228	24347	0.94%	9.63%	3754	476174	0.79%	2.55	0.55
Aug-01	238	24484	0.97%	9.81%	4166	473414	0.88%	1.5	-0.09



Checklist #14 - Resale - Business Repair

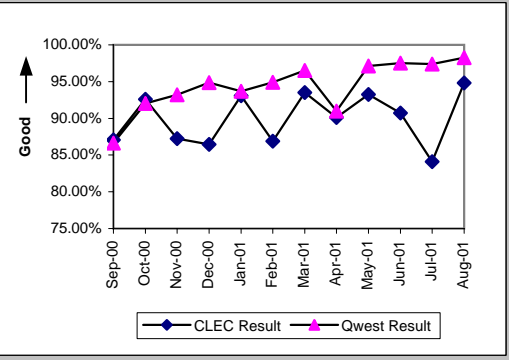
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	198	410	48.29%	49.97%	3443	9258	37.19%	4.32	1.63
Oct-00	219	445	49.21%	49.99%	3523	10061	35.02%	5.72	2.48
Nov-00	228	480	47.50%	49.94%	3012	9364	32.17%	6.5	2.95
Dec-00	214	493	43.41%	49.56%	2586	7826	33.04%	4.44	1.7
Jan-01	343	589	58.23%	49.32%	4572	9366	48.81%	4.44	1.7
Feb-01	401	646	62.07%	48.52%	4362	8421	51.80%	5.04	2.06
Mar-01	315	562	56.05%	49.63%	3950	8495	46.50%	4.4	1.67
Apr-01	184	427	43.09%	49.52%	2860	6730	42.50%	0.24	-0.85
May-01	199	432	46.06%	49.84%	2949	7003	42.11%	1.61	-0.02
Jun-01	209	478	43.72%	49.60%	2608	6636	39.30%	1.9	0.16
Jul-01	180	408	44.12%	49.65%	2314	6068	38.13%	2.39	0.45
Aug-01	165	403	40.94%	49.17%	2455	6621	37.08%	1.55	-0.06

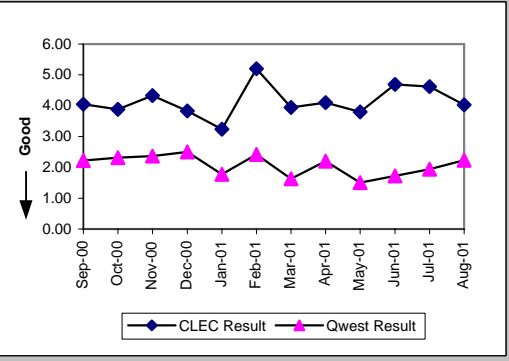


Checklist #14 - Resale - Centrex Installation

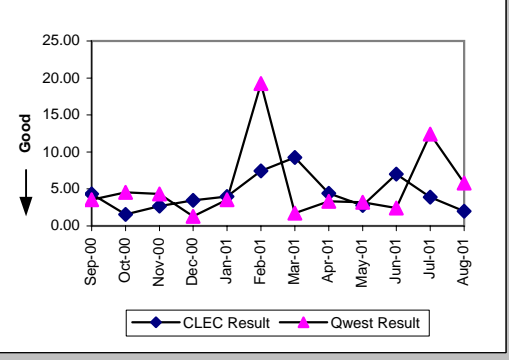
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	74	85	87.06%	33.57%	571	659	86.65%	-0.11	-1.06
Oct-00	100	108	92.59%	26.19%	634	689	92.02%	-0.21	-1.12
Nov-00	89	102	87.25%	33.35%	479	514	93.19%	2.18	0.33
Dec-00	83	96	86.46%	34.22%	407	429	94.87%	3.47	1.11
Jan-01	94	101	93.07%	25.40%	371	396	93.69%	0.18	-0.89
Feb-01	73	84	86.90%	33.73%	354	373	94.91%	3.06	0.86
Mar-01	101	108	93.52%	24.62%	413	428	96.50%	1.43	-0.13
Apr-01	73	81	90.12%	29.83%	374	411	91.00%	0.23	-0.86
May-01	69	74	93.24%	25.10%	338	348	97.13%	1.83	0.11
Jun-01	49	54	90.74%	28.99%	352	361	97.51%	3.71	1.25
Jul-01	37	44	84.09%	36.58%	371	381	97.38%	7.61	3.63
Aug-01	55	58	94.83%	22.15%	446	454	98.24%	2.29	0.39



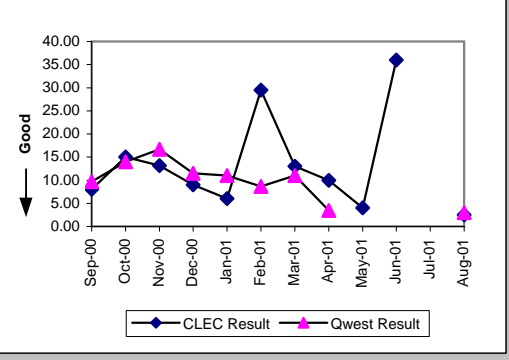
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	344	85	4.05	3.40	1461	659	2.22	1.16	-0.3
Oct-00	419	108	3.88	3.00	1600	689	2.32	2.75	0.67
Nov-00	442	102	4.33	5.43	1217	514	2.37	2.65	0.61
Dec-00	368	96	3.83	3.72	1073	429	2.50	3.72	1.26
Jan-01	327	101	3.24	3.64	705	396	1.78	4.76	1.9
Feb-01	437	84	5.20	7.48	901	373	2.42	1	-0.39
Mar-01	426	108	3.94	4.13	696	428	1.63	6.92	3.21
Apr-01	332	81	4.10	4.35	904	411	2.20	3.72	1.26
May-01	281	74	3.80	3.73	524	348	1.51	3.72	1.26
Jun-01	253	54	4.69	7.08	622	361	1.72	2.75	0.67
Jul-01	222	48	4.62	5.00	736	380	1.94	1.28	-0.22
Aug-01	234	58	4.03	2.64	1017	457	2.23	2.88	0.75



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	39	9	4.33	3.91	290	82	3.54	0.15	-0.91
Oct-00	11	7	1.57	1.13	227	50	4.54	-0.93	-1.57
Nov-00	16	6	2.67	2.66	125	29	4.31	-0.41	-1.25
Dec-00	31	9	3.44	4.33	26	20	1.30	1.71	0.04
Jan-01	24	6	4.00	5.90	85	24	3.54	0.52	-0.68
Feb-01	67	9	7.44	12.73	308	16	19.25	-0.49	-1.3
Mar-01	37	4	9.25	9.25	21	12	1.75	3.72	1.26
Apr-01	31	7	4.43	6.60	87	26	3.35	0.46	-0.72
May-01	11	4	2.75	1.71	32	10	3.20	-0.15	-1.09
Jun-01	28	4	7.00	7.79	22	9	2.44	1.36	-0.17
Jul-01	43	11	3.91	5.52	124	10	12.40	-0.62	-1.37
Aug-01	2	1	2.00		58	10	5.80	-0.33	-1.2

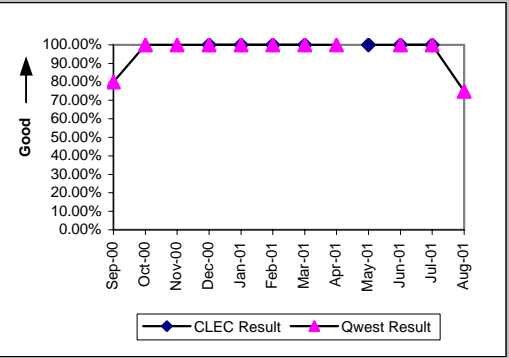


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	16	2	8.00	1.41	58	6	9.67	-0.15	-1.09
Oct-00	15	1	15.00		70	5	14.00	0.09	-0.95
Nov-00	92	7	13.14	11.58	100	6	16.67	-0.44	-1.27
Dec-00	36	4	9.00	5.89	23	2	11.50	-4.08	-3.48
Jan-01	6	1	6.00		11	1	11.00		
Feb-01	59	2	29.50	27.58	26	3	8.67	1.03	-0.38
Mar-01	39	3	13.00	8.66	33	3	11.00	0.67	-0.59
Apr-01	10	1	10.00		38	11	3.45	1.13	-0.31
May-01	4	1	4.00						
Jun-01	36	1	36.00						
Jul-01									
Aug-01	5	2	2.50	2.12	3	1	3.00		

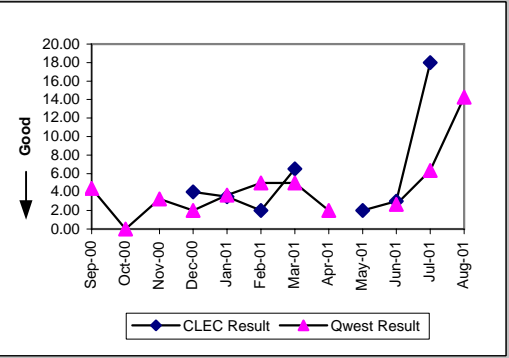


Checklist #14 - Resale - Centrex Installation

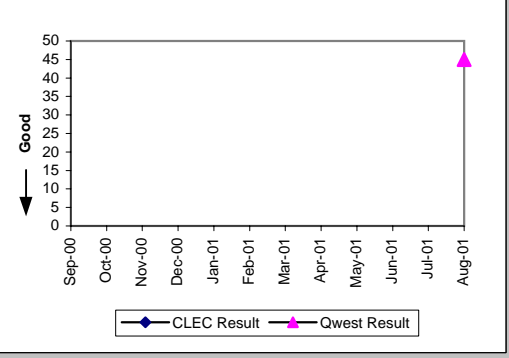
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					4	5	80.00%		
Oct-00					2	2	100.00%		
Nov-00					4	4	100.00%		
Dec-00	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jan-01	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Feb-01	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-01	2	2	100.00%	0.00%	7	7	100.00%	N/A	N/A
Apr-01					1	1	100.00%		
May-01	3	3	100.00%	0.00%					
Jun-01	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Jul-01	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Aug-01					3	4	75.00%		



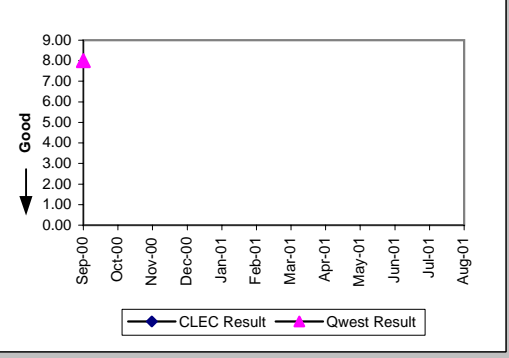
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					22	5	4.40		
Oct-00					0	2	0.00		
Nov-00					13	4	3.25		
Dec-00	4	1	4.00		4	2	2.00	0.58	-0.65
Jan-01	7	2	3.50	0.71	11	3	3.67	-0.32	-1.19
Feb-01	4	2	2.00	0.00	5	1	5.00		
Mar-01	13	2	6.50	2.12	35	7	5.00	0.76	-0.54
Apr-01					2	1	2.00		
May-01	6	3	2.00	0.00					
Jun-01	6	2	3.00	1.41	8	3	2.67	0.68	-0.58
Jul-01	18	1	18.00		19	3	6.33	0.71	-0.57
Aug-01					57	4	14.25		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					45	1	45.00		

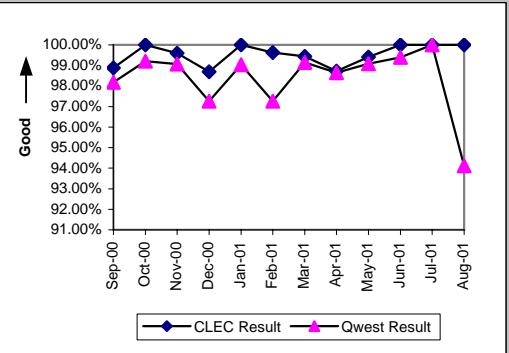


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					8	1	8.00		
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									

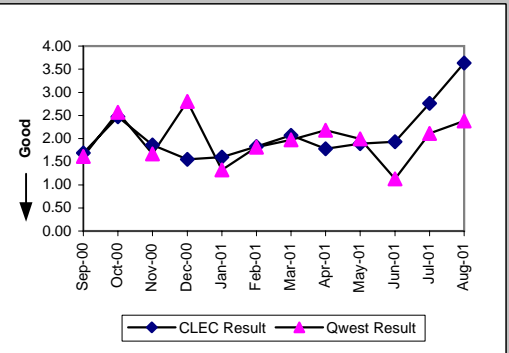


Checklist #14 - Resale - Centrex Installation

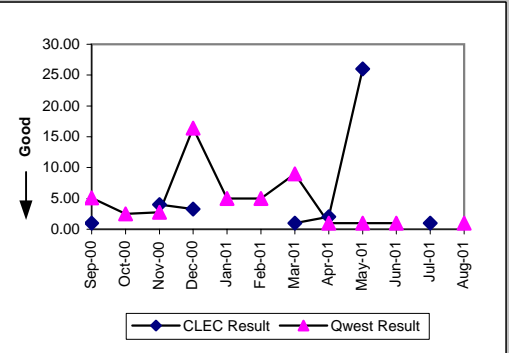
Installation Commitments Met (Percent) (OP-3)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	264	267	98.88%	10.54%	644	656	98.17%	-0.73	-1.44
Oct-00	921	921	100.00%	0.00%	499	503	99.20%	-1.61	-1.98
Nov-00	249	250	99.60%	6.31%	425	429	99.07%	-0.7	-1.42
Dec-00	302	306	98.69%	11.36%	354	364	97.25%	-1.14	-1.69
Jan-01	161	161	100.00%	0.00%	103	104	99.04%	-0.78	-1.48
Feb-01	269	270	99.63%	6.07%	71	73	97.26%	-1.1	-1.67
Mar-01	358	360	99.44%	7.43%	230	232	99.14%	-0.39	-1.24
Apr-01	155	157	98.73%	11.21%	73	74	98.65%	-0.05	-1.03
May-01	167	168	99.40%	7.69%	107	108	99.07%	-0.28	-1.17
Jun-01	152	152	100.00%	0.00%	165	166	99.40%	-0.69	-1.42
Jul-01	42	42	100.00%	0.00%	36	36	100.00%	N/A	N/A
Aug-01	20	20	100.00%	0.00%	16	17	94.12%	-0.76	-1.46



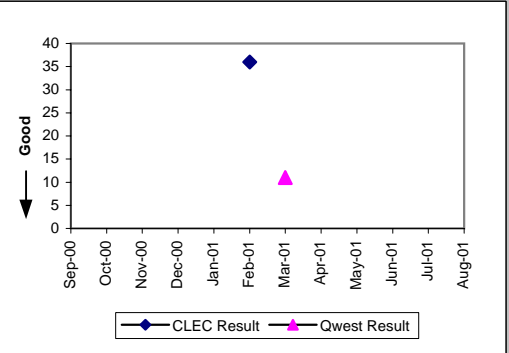
Installation Interval (Average Days) (OP-4)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	450	267	1.69	1.36	1059	656	1.61	0.42	-0.74
Oct-00	2276	921	2.47	1.39	1293	503	2.57	-0.32	-1.2
Nov-00	466	250	1.86	2.97	716	429	1.67	0.92	-0.44
Dec-00	473	306	1.55	1.94	1020	364	2.80	-1.9	-2.16
Jan-01	258	161	1.60	1.45	137	104	1.32	1.08	-0.35
Feb-01	493	270	1.83	3.13	132	73	1.81	0.3	-0.82
Mar-01	745	360	2.07	1.94	457	232	1.97	0.5	-0.7
Apr-01	280	157	1.78	1.58	161	74	2.18	-1.05	-1.64
May-01	317	168	1.89	2.57	213	107	1.99	-0.57	-1.34
Jun-01	291	151	1.93	1.42	188	166	1.13	11.81	6.18
Jul-01	113	41	2.76	1.58	76	36	2.11	1.09	-0.33
Aug-01	69	19	3.63	1.61	38	16	2.38	3.09	0.88



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	3	3	1.00	0.00	61	12	5.08	-0.99	-1.6
Oct-00					10	4	2.50		
Nov-00	4	1	4.00		11	4	2.75	0.5	-0.69
Dec-00	13	4	3.25	2.63	164	10	16.40	-0.49	-1.3
Jan-01					5	1	5.00		
Feb-01					10	2	5.00		
Mar-01	2	2	1.00	0.00	9	1	9.00		
Apr-01	4	2	2.00	1.41	1	1	1.00		
May-01	26	1	26.00		1	1	1.00		
Jun-01					1	1	1.00		
Jul-01	1	1	1.00						
Aug-01					1	1	1.00		

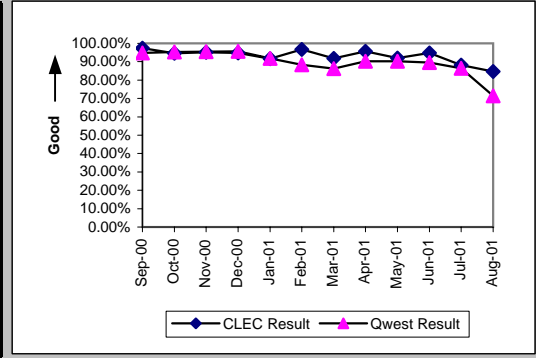


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01	36	1	36.00						
Mar-01					11	1	11.00		
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									

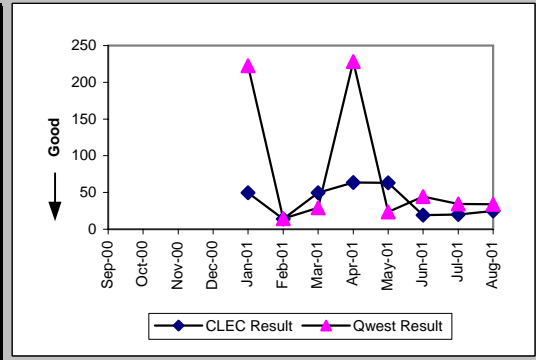


Checklist #14 - Resale - Centrex Installation

New Service Installation Quality (Percent) (OP-5)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	397	408	97.30%	16.20%	1275	1346	94.73%	-2.04	-2.24
Oct-00	664	702	94.59%	22.63%	1217	1278	95.23%	0.64	-0.61
Nov-00	668	702	95.16%	21.47%	1050	1099	95.54%	0.39	-0.77
Dec-00	366	386	94.82%	22.17%	864	903	95.68%	0.7	-0.6
Jan-01	317	346	91.62%	27.71%	620	675	91.85%	0.13	-0.92
Feb-01	314	325	96.62%	18.08%	434	491	88.39%	-3.59	-3.18
Mar-01	391	426	91.78%	27.46%	496	575	86.26%	-2.51	-2.53
Apr-01	348	364	95.60%	20.50%	536	594	90.24%	-2.72	-2.65
May-01	228	248	91.94%	27.23%	439	486	90.33%	-0.7	-1.42
Jun-01	219	231	94.81%	22.19%	454	507	89.55%	-2.17	-2.32
Jul-01	134	152	88.16%	32.31%	414	479	86.43%	-0.54	-1.33
Aug-01	72	85	84.71%	35.99%	321	449	71.49%	-2.47	-2.5



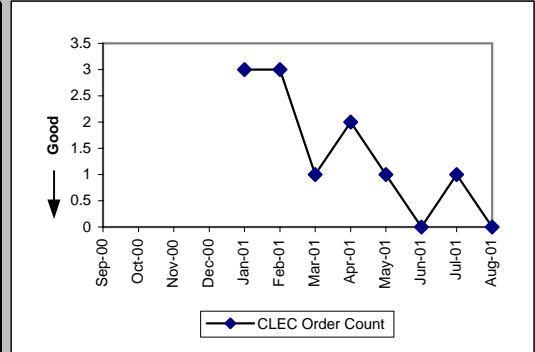
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01	149	3	49.67	37.86	5786	26	222.54	-2.25	-2.37
Feb-01	70	5	14.00	17.22	157	11	14.27	-0.03	-1.02
Mar-01	99	2	49.50	21.92	379	13	29.15	1.35	-0.18
Apr-01	318	5	63.60	60.96	6843	30	228.10	-2.28	-2.39
May-01	126	2	63.00	63.64	237	10	23.70	1.35	-0.18
Jun-01	19	1	19.00		310	7	44.29	-0.48	-1.29
Jul-01	40	2	20.00	28.28	172	5	34.40	-0.7	-1.43
Aug-01	99	4	24.75	26.44	169	5	33.80	-0.34	-1.21



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B)

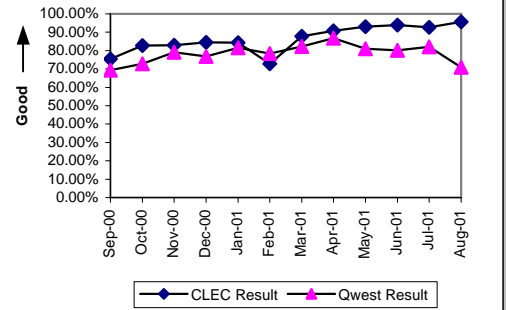
Date	CLEC Order Count
Sep-00	
Oct-00	
Nov-00	
Dec-00	
Jan-01	3
Feb-01	3
Mar-01	1
Apr-01	2
May-01	1
Jun-01	0
Jul-01	1
Aug-01	0



Checklist #14 - Resale - Centrex Repair

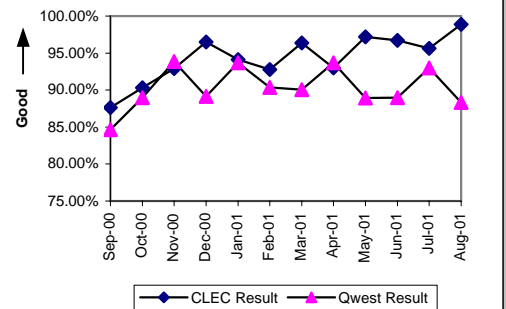
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	43	57	75.44%	43.05%	129	186	69.35%	-0.87	-1.53
Oct-00	48	58	82.76%	37.77%	137	188	72.87%	-1.48	-1.9
Nov-00	83	100	83.00%	37.56%	166	210	79.05%	-0.8	-1.49
Dec-00	71	84	84.52%	36.17%	113	147	76.87%	-1.33	-1.81
Jan-01	92	109	84.40%	36.28%	155	190	81.58%	-0.61	-1.37
Feb-01	43	59	72.88%	44.46%	124	158	78.48%	0.85	-0.48
Mar-01	72	82	87.80%	32.72%	166	202	82.18%	-1.12	-1.68
Apr-01	59	65	90.77%	28.95%	124	143	86.71%	-0.8	-1.49
May-01	80	86	93.02%	25.48%	145	179	81.01%	-2.34	-2.42
Jun-01	61	65	93.85%	24.03%	133	166	80.12%	-2.35	-2.43
Jul-01	63	68	92.65%	26.10%	114	139	82.01%	-1.87	-2.14
Aug-01	65	68	95.59%	20.54%	170	240	70.83%	-3.96	-3.41



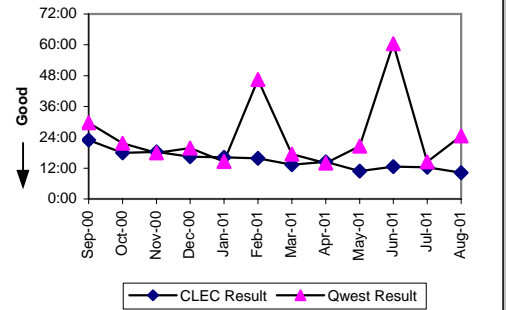
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	99	113	87.61%	32.95%	215	254	84.65%	-0.73	-1.44
Oct-00	84	93	90.32%	29.57%	226	254	88.98%	-0.35	-1.22
Nov-00	118	127	92.91%	25.66%	245	261	93.87%	0.29	-0.82
Dec-00	110	114	96.49%	18.40%	156	175	89.14%	-1.96	-2.19
Jan-01	144	153	94.12%	23.53%	207	221	93.67%	-0.18	-1.11
Feb-01	77	83	92.77%	25.90%	169	187	90.37%	-0.62	-1.37
Mar-01	106	110	96.36%	18.72%	208	231	90.04%	-1.82	-2.11
Apr-01	93	100	93.00%	25.51%	148	158	93.67%	0.19	-0.89
May-01	103	106	97.17%	16.58%	177	199	88.94%	-2.18	-2.33
Jun-01	88	91	96.70%	17.86%	161	181	88.95%	-1.92	-2.17
Jul-01	88	92	95.65%	20.39%	146	157	92.99%	-0.79	-1.48
Aug-01	88	89	98.88%	10.54%	227	257	88.33%	-2.67	-2.62



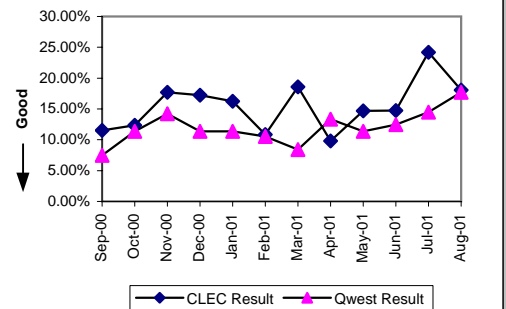
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	2591:57	113	22:56	28:37	7545:44	254	29:42	-0.67	-1.41
Oct-00	1664:55	93	17:54	18:59	5493:48	254	21:38	-1	-1.61
Nov-00	2332:18	127	18:22	20:57	4697:12	261	18:00	0.15	-0.91
Dec-00	1868:35	114	16:23	17:06	3475:22	175	19:52	-1.18	-1.72
Jan-01	2475:18	153	16:11	17:45	3214:25	221	14:33	0.83	-0.5
Feb-01	1310:06	83	15:47	18:52	8684:14	187	46:26	-0.72	-1.44
Mar-01	1467:07	110	13:20	15:49	4020:30	231	17:24	-1.14	-1.69
Apr-01	1441:47	100	14:25	18:09	2199:34	158	13:55	0.17	-0.9
May-01	1154:29	106	10:53	16:52	4093:44	199	20:34	-2.82	-2.72
Jun-01	1150:12	91	12:38	17:35	10936:26	181	60:25	-1.25	-1.76
Jul-01	1139:04	92	12:23	16:52	2265:50	157	14:26	-0.86	-1.52
Aug-01	909:31	89	10:13	10:50	6303:46	257	24:32	-2.22	-2.35



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

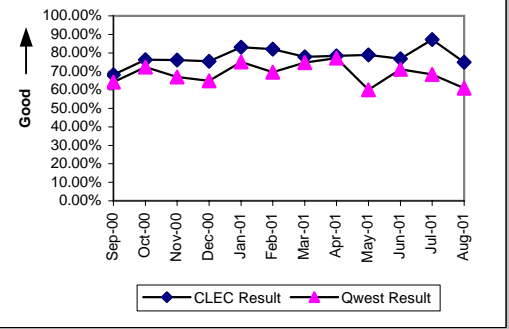
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	13	113	11.50%	31.91%	19	254	7.48%	1.27	-0.23
Oct-00	12	97	12.37%	32.93%	30	264	11.36%	0.3	-0.82
Nov-00	23	130	17.69%	38.16%	38	267	14.23%	0.89	-0.46
Dec-00	21	122	17.21%	37.75%	21	185	11.35%	1.44	-0.12
Jan-01	25	154	16.23%	36.88%	26	229	11.35%	1.36	-0.17
Feb-01	9	83	10.84%	31.09%	20	190	10.53%	0.08	-0.95
Mar-01	21	113	18.58%	38.90%	20	238	8.40%	2.66	0.62
Apr-01	10	102	9.80%	29.74%	22	165	13.33%	-0.82	-1.5
May-01	16	109	14.68%	35.39%	23	202	11.39%	0.83	-0.5
Jun-01	14	95	14.74%	35.45%	23	185	12.43%	0.53	-0.68
Jul-01	23	95	24.21%	42.84%	24	166	14.46%	1.94	0.18
Aug-01	17	94	18.09%	38.49%	46	260	17.69%	0.09	-0.94



Checklist #14 - Resale - Centrex Repair

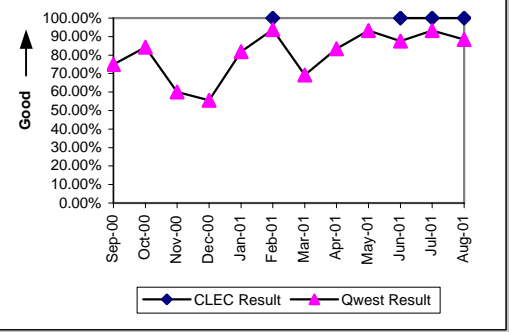
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	77	113	68.14%	46.59%	163	254	64.17%	-0.73	-1.44
Oct-00	74	97	76.29%	42.53%	191	264	72.35%	-0.74	-1.45
Nov-00	99	130	76.15%	42.61%	179	267	67.04%	-1.81	-2.1
Dec-00	92	122	75.41%	43.06%	120	185	64.86%	-1.89	-2.15
Jan-01	128	154	83.12%	37.46%	154	205	75.12%	-1.73	-2.05
Feb-01	68	83	81.93%	38.48%	121	174	69.54%	-2.02	-2.23
Mar-01	88	113	77.88%	41.51%	165	221	74.66%	-0.64	-1.39
Apr-01	80	102	78.43%	41.13%	112	145	77.24%	-0.22	-1.13
May-01	86	109	78.90%	40.80%	105	175	60.00%	-3.16	-2.92
Jun-01	73	95	76.84%	42.18%	111	156	71.15%	-0.96	-1.59
Jul-01	82	94	87.23%	33.37%	106	155	68.39%	-3.1	-2.89
Aug-01	69	92	75.00%	43.30%	140	230	60.87%	-2.35	-2.43



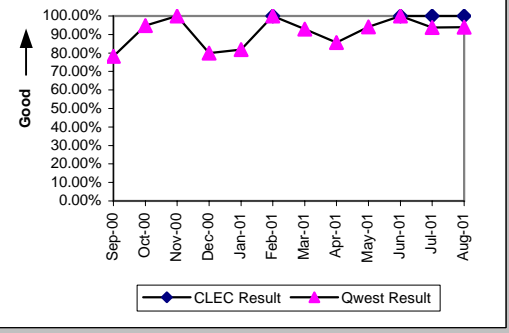
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					9	12	75.00%		
Oct-00					16	19	84.21%		
Nov-00					6	10	60.00%		
Dec-00					5	9	55.56%		
Jan-01					9	11	81.82%		
Feb-01	1	1	100.00%	0.00%	15	16	93.75%	-0.25	-1.15
Mar-01					9	13	69.23%		
Apr-01					10	12	83.33%		
May-01					14	15	93.33%		
Jun-01	1	1	100.00%	0.00%	7	8	87.50%	-0.36	-1.22
Jul-01	2	2	100.00%	0.00%	14	15	93.33%	-0.36	-1.22
Aug-01	1	1	100.00%	0.00%	38	43	88.37%	-0.36	-1.22



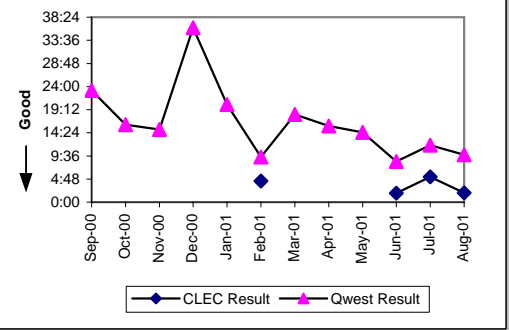
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					18	23	78.26%		
Oct-00					18	19	94.74%		
Nov-00					10	10	100.00%		
Dec-00					8	10	80.00%		
Jan-01					9	11	81.82%		
Feb-01	1	1	100.00%	0.00%	17	17	100.00%	N/A	N/A
Mar-01					13	14	92.86%		
Apr-01					12	14	85.71%		
May-01					16	17	94.12%		
Jun-01	1	1	100.00%	0.00%	10	10	100.00%	N/A	N/A
Jul-01	2	2	100.00%	0.00%	15	16	93.75%	-0.34	-1.21
Aug-01	1	1	100.00%	0.00%	47	50	94.00%	-0.25	-1.15



Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

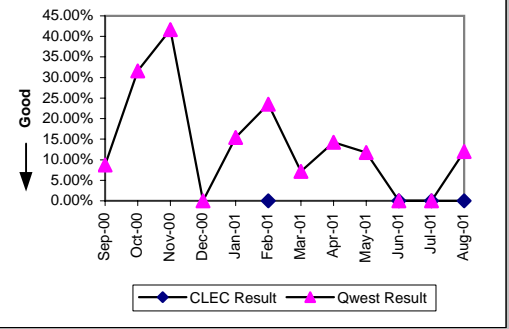
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					532:46	23	23:10		
Oct-00					305:26	19	16:05		
Nov-00					150:45	10	15:04		
Dec-00					362:09	10	36:13		
Jan-01					222:41	11	20:15		
Feb-01	4:22	1	4:22		159:26	17	9:23	-0.52	-1.32
Mar-01					254:58	14	18:13		
Apr-01					221:38	14	15:50		
May-01					245:52	17	14:28		
Jun-01	1:51	1	1:51		84:09	10	8:25	-0.63	-1.38
Jul-01	10:29	2	5:14	2:39	188:51	16	11:48	-0.53	-1.32
Aug-01	1:54	1	1:54		491:08	50	9:49	-0.58	-1.35



Checklist #14 - Resale - Centrex Repair

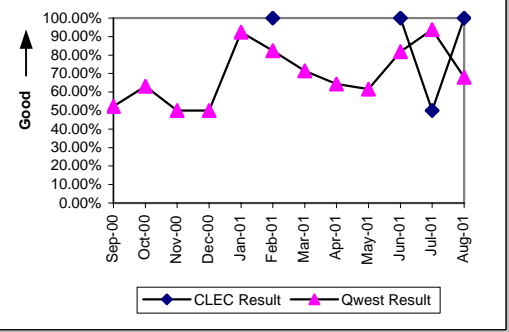
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					2	23	8.70%		
Oct-00					6	19	31.58%		
Nov-00					5	12	41.67%		
Dec-00					0	10	0.00%		
Jan-01					2	13	15.38%		
Feb-01	0	1	0.00%	0.00%	4	17	23.53%	-0.54	-1.33
Mar-01					1	14	7.14%		
Apr-01					2	14	14.29%		
May-01					2	17	11.76%		
Jun-01	0	1	0.00%	0.00%	0	11	0.00%	N/A	N/A
Jul-01	0	2	0.00%	0.00%	0	16	0.00%	N/A	N/A
Aug-01	0	1	0.00%	0.00%	6	50	12.00%	-0.37	-1.22



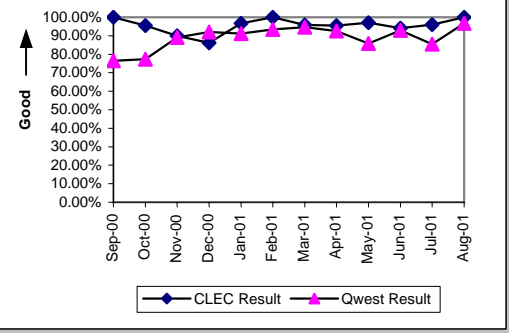
Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					12	23	52.17%		
Oct-00					12	19	63.16%		
Nov-00					6	12	50.00%		
Dec-00					5	10	50.00%		
Jan-01					12	13	92.31%		
Feb-01	1	1	100.00%	0.00%	14	17	82.35%	-0.45	-1.27
Mar-01					10	14	71.43%		
Apr-01					9	14	64.29%		
May-01					8	13	61.54%		
Jun-01	1	1	100.00%	0.00%	9	11	81.82%	-0.45	-1.27
Jul-01	1	2	50.00%	50.00%	15	16	93.75%	3.17	0.93
Aug-01	1	1	100.00%	0.00%	34	50	68.00%	-0.68	-1.41



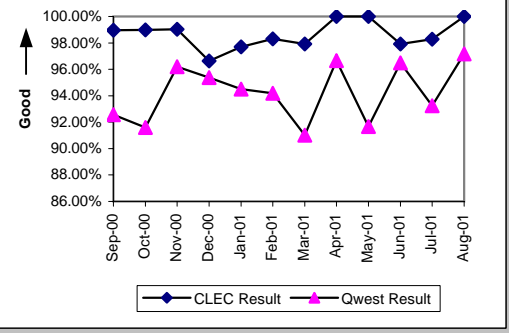
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	24	24	100.00%	0.00%	26	34	76.47%	-2.08	-2.26
Oct-00	21	22	95.45%	20.83%	34	44	77.27%	-1.66	-2.01
Nov-00	27	30	90.00%	30.00%	57	64	89.06%	-0.14	-1.08
Dec-00	25	29	86.21%	34.48%	69	75	92.00%	0.86	-0.48
Jan-01	29	30	96.67%	17.95%	82	90	91.11%	-0.93	-1.56
Feb-01	24	24	100.00%	0.00%	85	91	93.41%	-1.16	-1.7
Mar-01	23	24	95.83%	19.98%	89	94	94.68%	-0.22	-1.14
Apr-01	21	22	95.45%	20.83%	88	95	92.63%	-0.46	-1.28
May-01	34	35	97.14%	16.66%	79	92	85.87%	-1.63	-1.99
Jun-01	16	17	94.12%	23.53%	92	99	92.93%	-0.18	-1.11
Jul-01	24	25	96.00%	19.60%	76	89	85.39%	-1.33	-1.81
Aug-01	32	32	100.00%	0.00%	178	184	96.74%	-0.96	-1.58



All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

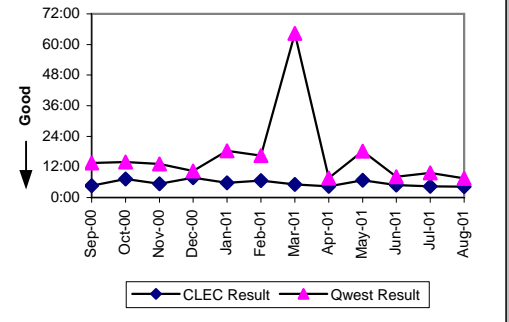
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	95	96	98.96%	10.15%	199	215	92.56%	-1.99	-2.21
Oct-00	98	99	98.99%	10.00%	196	214	91.59%	-2.19	-2.33
Nov-00	101	102	99.02%	9.85%	177	184	96.20%	-1.2	-1.73
Dec-00	86	89	96.63%	18.05%	144	151	95.36%	-0.45	-1.27
Jan-01	85	87	97.70%	14.99%	155	164	94.51%	-1.06	-1.64
Feb-01	58	59	98.31%	12.91%	146	155	94.19%	-1.15	-1.7
Mar-01	94	96	97.92%	14.28%	152	167	91.02%	-1.88	-2.15
Apr-01	52	52	100.00%	0.00%	174	180	96.67%	-1.18	-1.72
May-01	76	76	100.00%	0.00%	143	156	91.67%	-2.16	-2.31
Jun-01	47	48	97.92%	14.28%	137	142	96.48%	-0.47	-1.28
Jul-01	57	58	98.28%	13.02%	124	133	93.23%	-1.28	-1.78
Aug-01	63	63	100.00%	0.00%	240	247	97.17%	-1.21	-1.74



Checklist #14 - Resale - Centrex Repair

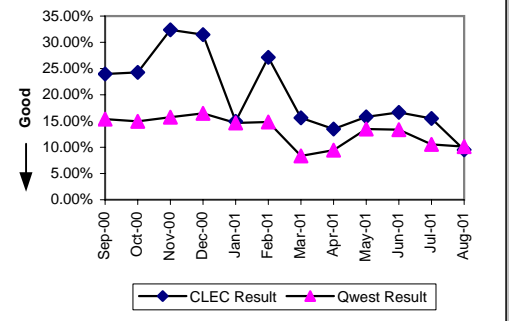
Mean Time to Restore (Hours:Minutes) (MR-6) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	439:59	96	4:35	7:52	2924:01	215	13:36	-3.01	-2.83
Oct-00	714:50	99	7:13	13:02	2977:32	214	13:55	-1.52	-1.92
Nov-00	552:36	102	5:25	9:40	2412:51	184	13:07	-1.1	-1.67
Dec-00	695:13	89	7:49	18:06	1569:51	151	10:24	-0.64	-1.39
Jan-01	498:05	87	5:44	11:45	3010:10	164	18:21	-1.36	-1.83
Feb-01	390:24	59	6:37	11:50	2539:07	155	16:23	-0.76	-1.46
Mar-01	490:41	96	5:07	12:53	10743:54	167	64:20	-1.56	-1.95
Apr-01	225:38	52	4:20	7:55	1368:38	180	7:36	-1.2	-1.73
May-01	513:13	76	6:45	7:31	2840:13	156	18:12	-1.34	-1.81
Jun-01	237:45	48	4:57	8:19	1149:28	142	8:06	-1.02	-1.62
Jul-01	255:23	58	4:24	9:20	1289:01	133	9:42	-1.53	-1.93
Aug-01	270:42	63	4:18	5:22	1857:55	247	7:31	-0.72	-1.44



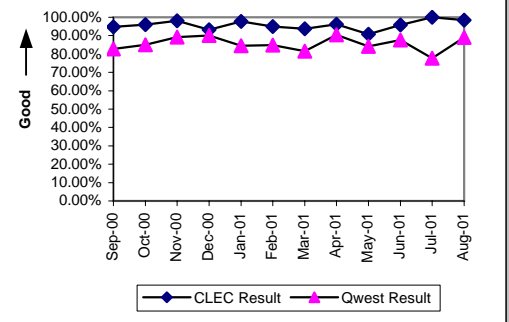
Repair Repeat Report Rate (Percent) (MR-7) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	23	96	23.96%	42.68%	33	215	15.35%	1.81	0.1
Oct-00	24	99	24.24%	42.86%	32	214	14.95%	1.95	0.18
Nov-00	33	102	32.35%	46.78%	29	184	15.76%	3.18	0.93
Dec-00	28	89	31.46%	46.44%	25	152	16.45%	2.68	0.63
Jan-01	13	87	14.94%	35.65%	24	164	14.63%	0.06	-0.96
Feb-01	16	59	27.12%	44.46%	23	155	14.84%	2.01	0.22
Mar-01	15	96	15.63%	36.31%	14	167	8.38%	1.76	0.07
Apr-01	7	52	13.46%	34.13%	17	180	9.44%	0.83	-0.5
May-01	12	76	15.79%	36.46%	21	156	13.46%	0.48	-0.71
Jun-01	8	48	16.67%	37.27%	19	142	13.38%	0.56	-0.66
Jul-01	9	58	15.52%	36.21%	14	133	10.53%	0.96	-0.42
Aug-01	6	63	9.52%	29.35%	25	247	10.12%	-0.14	-1.09



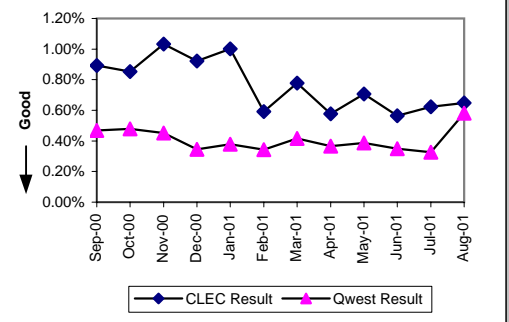
Repair Appointments Met (Percent) (MR-9) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	91	96	94.79%	22.22%	178	215	82.79%	-2.59	-2.57
Oct-00	95	99	95.96%	19.69%	182	214	85.05%	-2.52	-2.53
Nov-00	100	102	98.04%	13.86%	164	184	89.13%	-2.32	-2.41
Dec-00	83	89	93.26%	25.07%	137	152	90.13%	-0.79	-1.48
Jan-01	85	87	97.70%	14.99%	104	123	84.55%	-2.6	-2.58
Feb-01	56	59	94.92%	21.97%	95	112	84.82%	-1.75	-2.06
Mar-01	90	96	93.75%	24.21%	102	125	81.60%	-2.31	-2.4
Apr-01	50	52	96.15%	19.23%	133	147	90.48%	-1.2	-1.73
May-01	69	76	90.79%	28.92%	90	107	84.11%	-1.22	-1.74
Jun-01	46	48	95.83%	19.98%	92	105	87.62%	-1.43	-1.87
Jul-01	56	56	100.00%	0.00%	84	108	77.78%	-3.25	-2.97
Aug-01	61	62	98.39%	12.60%	169	190	88.95%	-2.06	-2.25



Trouble Rate (Percent) (MR-8)

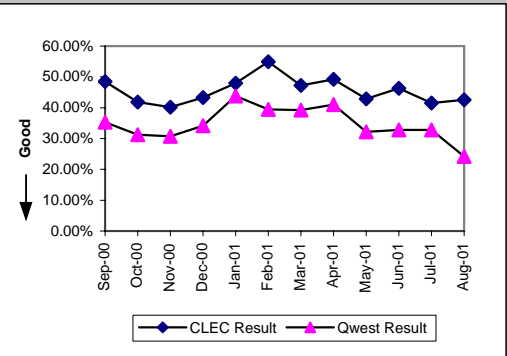
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	209	23430	0.89%	9.40%	492	105072	0.47%	8.59	4.22
Oct-00	196	22979	0.85%	9.20%	497	103915	0.48%	7.45	3.53
Nov-00	232	22468	1.03%	10.11%	463	102326	0.45%	11.73	6.13
Dec-00	211	22891	0.92%	9.56%	347	100847	0.34%	13.47	7.19
Jan-01	241	24047	1.00%	9.96%	406	107360	0.38%	14.25	7.66
Feb-01	143	24136	0.59%	7.67%	362	105793	0.34%	6.01	2.65
Mar-01	209	26900	0.78%	8.78%	419	100673	0.42%	8.16	3.96
Apr-01	154	26712	0.58%	7.57%	359	98244	0.37%	5.07	2.08
May-01	185	26158	0.71%	8.38%	375	96890	0.39%	7.4	3.5
Jun-01	144	25471	0.57%	7.50%	338	96654	0.35%	5.19	2.15
Jul-01	155	24892	0.62%	7.87%	315	96456	0.33%	7.3	3.44
Aug-01	158	24360	0.65%	8.03%	557	95770	0.58%	1.23	-0.25



Checklist #14 - Resale - Centrex Repair

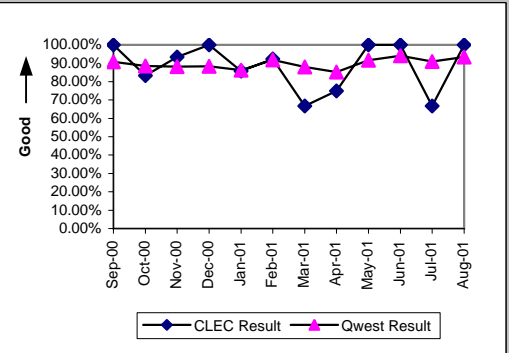
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	197	406	48.52%	49.98%	268	760	35.26%	4.39	1.67
Oct-00	141	337	41.84%	49.33%	226	723	31.26%	3.34	1.03
Nov-00	156	388	40.21%	49.03%	205	668	30.69%	3.14	0.91
Dec-00	161	372	43.28%	49.55%	180	527	34.16%	2.78	0.69
Jan-01	222	463	47.95%	49.96%	317	723	43.85%	1.38	-0.16
Feb-01	174	317	54.89%	49.76%	236	598	39.46%	4.46	1.71
Mar-01	187	396	47.22%	49.92%	271	690	39.28%	2.55	0.55
Apr-01	149	303	49.17%	49.99%	249	608	40.95%	2.35	0.43
May-01	139	324	42.90%	49.49%	178	553	32.19%	3.17	0.93
Jun-01	124	268	46.27%	49.86%	165	503	32.80%	3.66	1.22
Jul-01	110	265	41.51%	49.27%	154	469	32.84%	2.34	0.42
Aug-01	117	275	42.55%	49.44%	178	735	24.22%	5.57	2.39

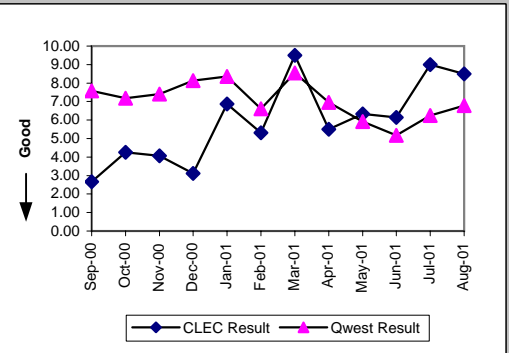


Checklist #14 - Resale - Centrex 21 Installation

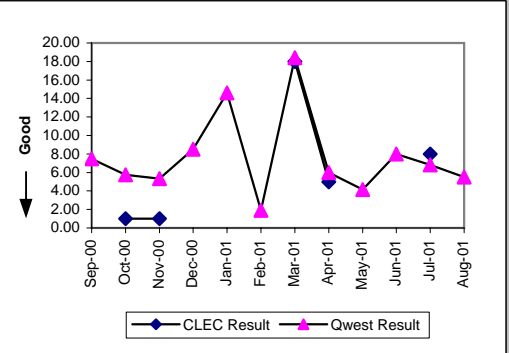
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	3	3	100.00%	0.00%	303	334	90.72%	-0.55	-1.34
Oct-00	10	12	83.33%	37.27%	318	359	88.58%	0.6	-0.64
Nov-00	14	15	93.33%	24.94%	292	331	88.22%	-0.6	-1.37
Dec-00	9	9	100.00%	0.00%	256	290	88.28%	-1.08	-1.65
Jan-01	6	7	85.71%	34.99%	227	263	86.31%	0.1	-0.94
Feb-01	12	13	92.31%	26.65%	212	231	91.77%	-0.07	-1.04
Mar-01	4	6	66.67%	47.14%	212	241	87.97%	4.03	1.45
Apr-01	3	4	75.00%	43.30%	160	188	85.11%	-0.03	-1.02
May-01	3	3	100.00%	0.00%	186	203	91.63%	-0.52	-1.32
Jun-01	7	7	100.00%	0.00%	175	186	94.09%	-0.65	-1.4
Jul-01	2	3	66.67%	47.14%	170	187	90.91%	6	2.65
Aug-01	6	6	100.00%	0.00%	197	211	93.36%	-0.64	-1.39



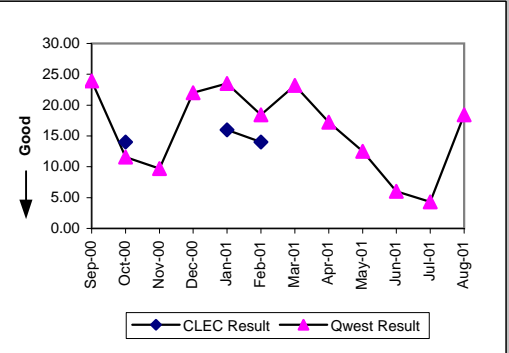
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	8	3	2.67	1.53	2531	334	7.58	-0.83	-1.5
Oct-00	51	12	4.25	3.96	2579	359	7.18	-1.29	-1.79
Nov-00	61	15	4.07	2.28	2441	330	7.40	-1.88	-2.15
Dec-00	28	9	3.11	2.98	2351	289	8.13	-1.45	-1.88
Jan-01	48	7	6.86	6.67	2191	262	8.36	-0.27	-1.16
Feb-01	69	13	5.31	4.27	1528	231	6.61	-0.54	-1.33
Mar-01	57	6	9.50	13.53	2060	241	8.55	0.74	-0.55
Apr-01	22	4	5.50	2.52	1307	188	6.95	-0.29	-1.18
May-01	19	3	6.33	3.21	1202	203	5.92	0.57	-0.65
Jun-01	43	7	6.14	4.10	963	186	5.18	0.72	-0.56
Jul-01	27	3	9.00	4.36	1216	195	6.24	0.92	-0.44
Aug-01	51	6	8.50	5.86	1491	220	6.78	0.6	-0.64



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					112	15	7.47		
Oct-00	1	1	1.00		109	19	5.74	-0.47	-1.29
Nov-00	1	1	1.00		117	22	5.32	-0.43	-1.26
Dec-00					170	20	8.50		
Jan-01					248	17	14.59		
Feb-01					19	10	1.90		
Mar-01	36	2	18.00	24.04	368	20	18.40	-0.01	-1.01
Apr-01	5	1	5.00		90	15	6.00	-0.09	-1.06
May-01					29	7	4.14		
Jun-01					72	9	8.00		
Jul-01	8	1	8.00		150	22	6.82	0.56	-0.66
Aug-01					99	18	5.50		



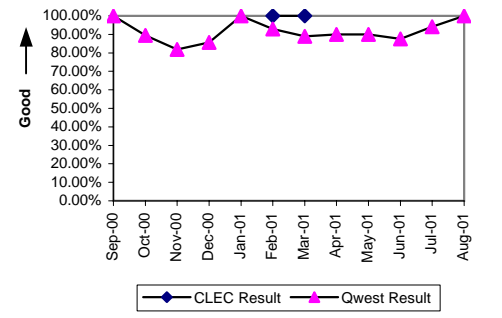
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					383	16	23.94		
Oct-00	14	1	14.00		254	22	11.55	0.27	-0.83
Nov-00					165	17	9.71		
Dec-00					308	14	22.00		
Jan-01	16	1	16.00		447	19	23.53	-0.37	-1.22
Feb-01	14	1	14.00		166	9	18.44	-0.12	-1.08
Mar-01					209	9	23.22		
Apr-01					224	13	17.23		
May-01					125	10	12.50		
Jun-01					12	2	6.00		
Jul-01					13	3	4.33		
Aug-01					92	5	18.40		



Checklist #14 - Resale - Centrex 21 Installation

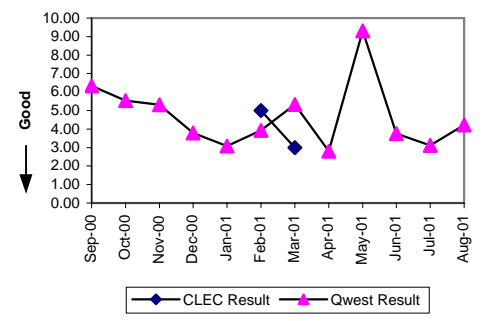
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					12	12	100.00%		
Oct-00					17	19	89.47%		
Nov-00					18	22	81.82%		
Dec-00					12	14	85.71%		
Jan-01					13	13	100.00%		
Feb-01	1	1	100.00%	0.00%	13	14	92.86%	-0.27	-1.16
Mar-01	1	1	100.00%	0.00%	16	18	88.89%	-0.34	-1.21
Apr-01					18	20	90.00%		
May-01					9	10	90.00%		
Jun-01					14	16	87.50%		
Jul-01					16	17	94.12%		
Aug-01					12	12	100.00%		



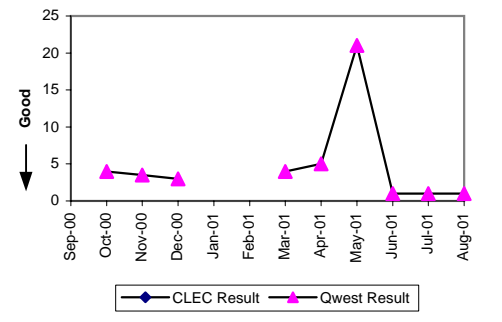
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					76	12	6.33		
Oct-00					105	19	5.53		
Nov-00					117	22	5.32		
Dec-00					53	14	3.79		
Jan-01					40	13	3.08		
Feb-01	5	1	5.00		55	14	3.93	0.74	-0.55
Mar-01	3	1	3.00		96	18	5.33	-0.46	-1.28
Apr-01					56	20	2.80		
May-01					93	10	9.30		
Jun-01					60	16	3.75		
Jul-01					53	17	3.12		
Aug-01					55	13	4.23		



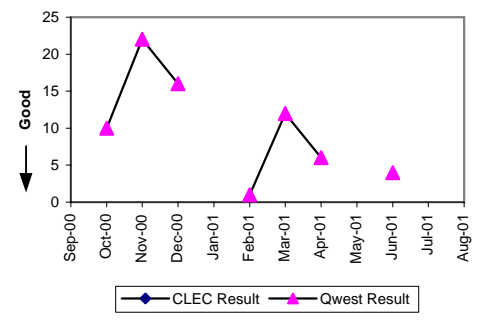
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00					4	1	4.00		
Nov-00					7	2	3.50		
Dec-00					3	1	3.00		
Jan-01									
Feb-01									
Mar-01					4	1	4.00		
Apr-01					5	1	5.00		
May-01					21	1	21.00		
Jun-01					1	1	1.00		
Jul-01					1	1	1.00		
Aug-01					1	1	1.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

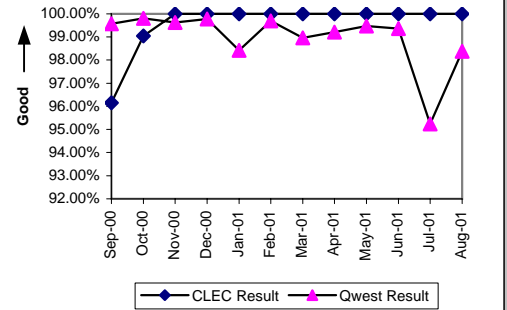
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00					10	1	10.00		
Nov-00					44	2	22.00		
Dec-00					16	1	16.00		
Jan-01									
Feb-01					1	1	1.00		
Mar-01					12	1	12.00		
Apr-01					6	1	6.00		
May-01									
Jun-01					4	1	4.00		
Jul-01									
Aug-01									



Checklist #14 - Resale - Centrex 21 Installation

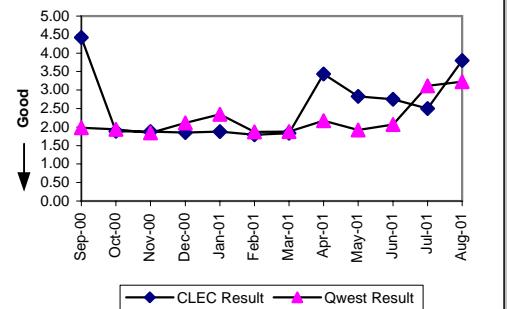
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	25	26	96.15%	19.23%	1157	1162	99.57%	3.72	1.26
Oct-00	103	104	99.04%	9.76%	1010	1012	99.80%	2.56	0.56
Nov-00	24	24	100.00%	0.00%	808	811	99.63%	-0.29	-1.18
Dec-00	47	47	100.00%	0.00%	878	880	99.77%	-0.32	-1.19
Jan-01	17	17	100.00%	0.00%	625	635	98.43%	-0.51	-1.31
Feb-01	19	19	100.00%	0.00%	658	660	99.70%	-0.24	-1.14
Mar-01	29	29	100.00%	0.00%	668	675	98.96%	-0.54	-1.33
Apr-01	7	7	100.00%	0.00%	754	760	99.21%	-0.23	-1.14
May-01	6	6	100.00%	0.00%	756	760	99.47%	-0.18	-1.11
Jun-01	5	5	100.00%	0.00%	781	786	99.36%	-0.18	-1.11
Jul-01	5	5	100.00%	0.00%	460	483	95.24%	-0.5	-1.3
Aug-01	14	14	100.00%	0.00%	121	123	98.37%	-0.46	-1.28



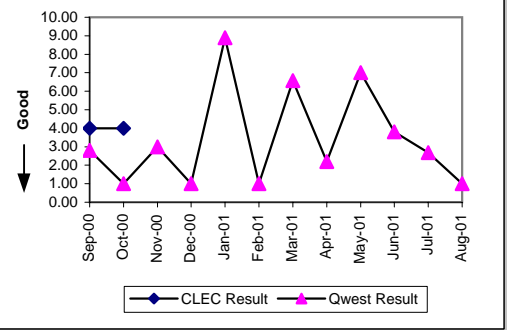
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	115	26	4.42	8.39	2302	1162	1.98	2.58	0.57
Oct-00	197	104	1.89	2.60	1959	1012	1.94	-0.16	-1.1
Nov-00	45	24	1.88	1.57	1489	811	1.84	0.08	-0.95
Dec-00	87	47	1.85	1.74	1853	880	2.11	-0.48	-1.29
Jan-01	32	17	1.88	1.05	1487	635	2.34	-0.63	-1.39
Feb-01	34	19	1.79	1.55	1231	660	1.87	-0.14	-1.09
Mar-01	53	29	1.83	1.54	1268	675	1.88	-0.12	-1.07
Apr-01	24	7	3.43	3.05	1652	760	2.17	1.38	-0.16
May-01	17	6	2.83	1.17	1368	712	1.92	1.33	-0.19
Jun-01	11	4	2.75	2.06	1472	712	2.07	0.96	-0.42
Jul-01	5	2	2.50	2.12	1340	431	3.11	-0.43	-1.26
Aug-01	19	5	3.80	1.30	281	87	3.23	0.85	-0.48



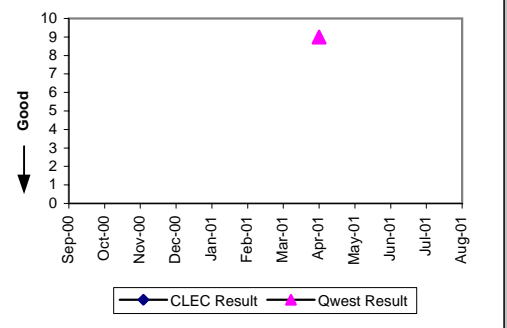
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	4	1	4.00		14	5	2.80	0.53	-0.68
Oct-00	4	1	4.00		2	2	1.00		
Nov-00					9	3	3.00		
Dec-00					2	2	1.00		
Jan-01					89	10	8.90		
Feb-01					2	2	1.00		
Mar-01					46	7	6.57		
Apr-01					11	5	2.20		
May-01					28	4	7.00		
Jun-01					19	5	3.80		
Jul-01					70	26	2.69		
Aug-01					2	2	1.00		



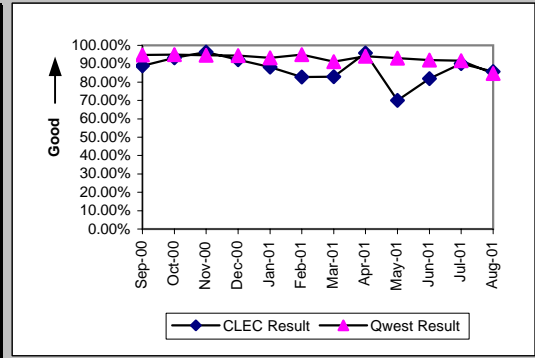
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01					9	1	9.00		
May-01									
Jun-01									
Jul-01									
Aug-01									

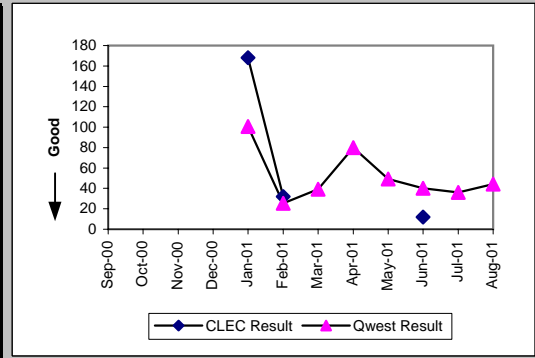


Checklist #14 - Resale - Centrex 21 Installation

New Service Installation Quality (Percent) (OP-5)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	32	36	88.89%	31.43%	1492	1575	94.73%	1.55	0.17
Oct-00	69	74	93.24%	25.10%	1432	1508	94.96%	0.66	-0.62
Nov-00	78	81	96.30%	18.89%	1259	1331	94.59%	-0.66	-1.4
Dec-00	47	51	92.16%	26.88%	1158	1226	94.45%	0.7	-0.61
Jan-01	37	42	88.10%	32.38%	1015	1088	93.29%	1.32	-0.14
Feb-01	24	29	82.76%	37.77%	892	940	94.89%	2.92	3.83
Mar-01	29	35	82.86%	37.69%	868	953	91.08%	1.68	0.13
Apr-01	23	24	95.83%	19.98%	923	981	94.09%	-0.36	-1.22
May-01	7	10	70.00%	45.83%	931	1001	93.01%	2.84	3.83
Jun-01	9	11	81.82%	38.57%	935	1017	91.94%	1.23	0.53
Jul-01	9	10	90.00%	30.00%	789	861	91.64%	0.19	-0.87
Aug-01	12	14	85.71%	34.99%	446	527	84.63%	-0.11	-1.07



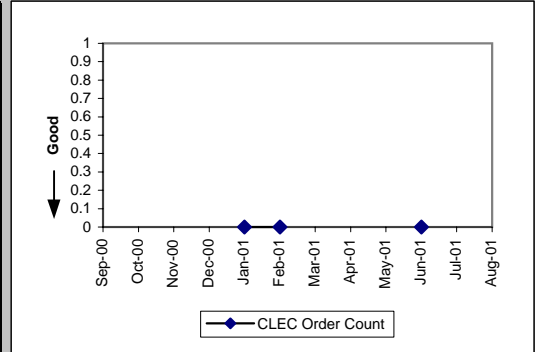
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01	336	2	168.00	52.33	2616	26	100.62	1.42	-0.14
Feb-01	32	1	32.00		894	35	25.54	0.64	-0.61
Mar-01					1453	37	39.27		
Apr-01					2956	37	79.89		
May-01					889	18	49.39		
Jun-01	24	2	12.00	7.07	1365	34	40.15	-0.76	-1.46
Jul-01					832	23	36.17		
Aug-01					795	18	44.17		



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B)

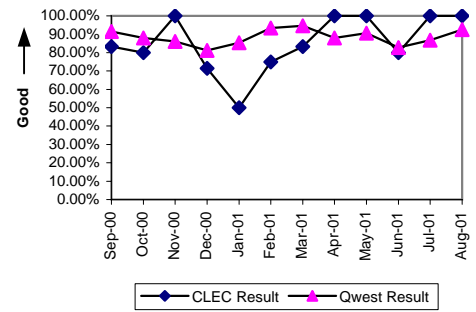
Date	CLEC Order Count
Sep-00	
Oct-00	
Nov-00	
Dec-00	
Jan-01	0
Feb-01	0
Mar-01	
Apr-01	
May-01	
Jun-01	0
Jul-01	
Aug-01	



Checklist #14 - Resale - Centrex 21 Repair

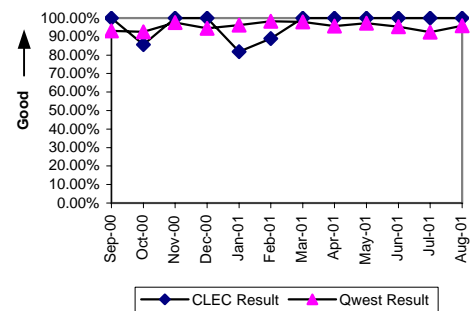
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	5	6	83.33%	37.27%	161	176	91.48%	0.42	-0.75
Oct-00	4	5	80.00%	40.00%	198	225	88.00%	-0.03	-1.02
Nov-00	3	3	100.00%	0.00%	241	280	86.07%	-0.69	-1.42
Dec-00	5	7	71.43%	45.18%	168	207	81.16%	0.7	-0.57
Jan-01	3	6	50.00%	50.00%	233	273	85.35%	7.94	3.83
Feb-01	6	8	75.00%	43.30%	154	165	93.33%	4.74	1.88
Mar-01	5	6	83.33%	37.27%	247	261	94.64%	3.66	1.22
Apr-01	3	3	100.00%	0.00%	153	174	87.93%	-0.64	-1.39
May-01	7	7	100.00%	0.00%	154	170	90.59%	-0.84	-1.51
Jun-01	4	5	80.00%	40.00%	187	226	82.74%	0.27	-0.84
Jul-01	6	6	100.00%	0.00%	184	212	86.79%	-0.94	-1.57
Aug-01	5	5	100.00%	0.00%	210	227	92.51%	-0.63	-1.38



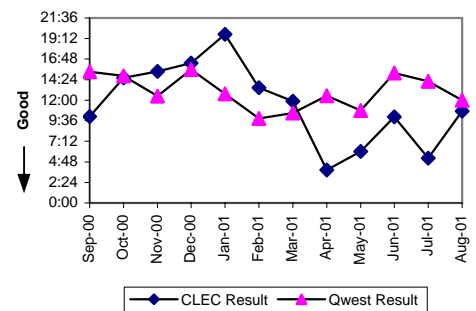
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	12	12	100.00%	0.00%	282	303	93.07%	-0.93	-1.56
Oct-00	6	7	85.71%	34.99%	321	347	92.51%	0.22	-0.87
Nov-00	3	3	100.00%	0.00%	357	366	97.54%	-0.27	-1.17
Dec-00	7	7	100.00%	0.00%	259	274	94.53%	-0.63	-1.38
Jan-01	9	11	81.82%	38.57%	347	361	96.12%	7.54	3.58
Feb-01	8	9	88.89%	31.43%	234	238	98.32%	6.03	2.67
Mar-01	8	8	100.00%	0.00%	335	342	97.95%	-0.4	-1.25
Apr-01	5	5	100.00%	0.00%	221	231	95.67%	-0.47	-1.29
May-01	7	7	100.00%	0.00%	252	259	97.30%	-0.44	-1.26
Jun-01	5	5	100.00%	0.00%	286	300	95.33%	-0.49	-1.3
Jul-01	7	7	100.00%	0.00%	242	262	92.37%	-0.75	-1.46
Aug-01	9	9	100.00%	0.00%	297	310	95.81%	-0.62	-1.38



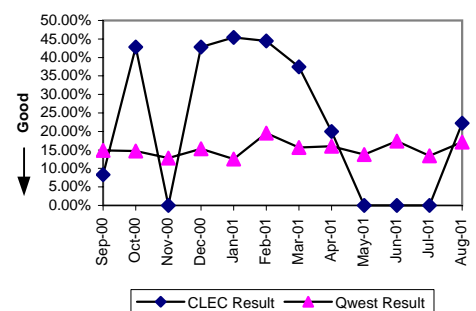
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	121:11	12	10:06	8:53	4645:29	303	15:20	-0.75	-1.45
Oct-00	102:16	7	14:37	17:15	5149:23	347	14:50	-0.03	-1.02
Nov-00	46:07	3	15:22	10:26	4569:01	366	12:29	0.36	-0.78
Dec-00	114:12	7	16:19	12:29	4266:16	274	15:34	0.1	-0.94
Jan-01	216:39	11	19:42	21:48	4604:19	361	12:45	1.26	-0.23
Feb-01	121:15	9	13:28	16:03	2343:36	238	9:51	1.05	-0.36
Mar-01	95:10	8	11:54	10:35	3593:13	342	10:30	0.5	-0.7
Apr-01	19:12	5	3:50	2:22	2892:17	231	12:31	-0.93	-1.57
May-01	42:00	7	6:00	6:39	2795:38	259	10:48	-0.75	-1.45
Jun-01	50:13	5	10:03	11:35	4549:30	300	15:10	-0.39	-1.24
Jul-01	36:41	7	5:14	6:12	3722:13	262	14:12	-1.22	-1.74
Aug-01	96:24	9	10:43	8:48	3712:55	310	11:59	-0.25	-1.15



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

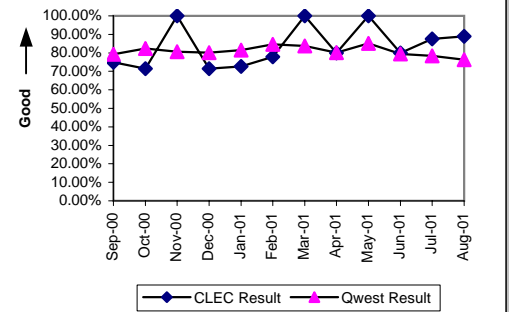
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	1	12	8.33%	27.64%	45	303	14.85%	-0.62	-1.38
Oct-00	3	7	42.86%	49.49%	52	353	14.73%	1.79	0.09
Nov-00	0	3	0.00%	0.00%	48	376	12.77%	-0.66	-1.4
Dec-00	3	7	42.86%	49.49%	43	281	15.30%	1.7	0.03
Jan-01	5	11	45.45%	49.79%	46	367	12.53%	2.62	0.6
Feb-01	4	9	44.44%	49.69%	47	240	19.58%	1.65	0
Mar-01	3	8	37.50%	48.41%	54	345	15.65%	1.47	-0.1
Apr-01	1	5	20.00%	40.00%	38	237	16.03%	0.26	-0.84
May-01	0	7	0.00%	0.00%	36	262	13.74%	-1.04	-1.63
Jun-01	0	5	0.00%	0.00%	53	305	17.38%	-1.02	-1.62
Jul-01	0	8	0.00%	0.00%	36	269	13.38%	-1.1	-1.67
Aug-01	2	9	22.22%	41.57%	54	316	17.09%	0.42	-0.74



Checklist #14 - Resale - Centrex 21 Repair

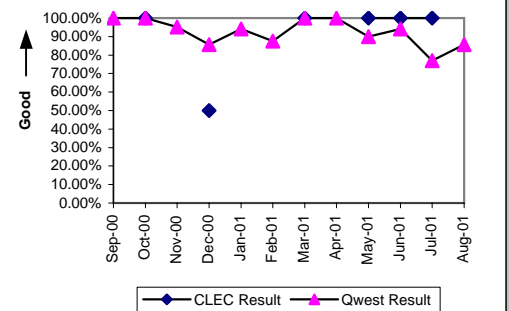
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	9	12	75.00%	43.30%	240	303	79.21%	0.29	-0.82
Oct-00	5	7	71.43%	45.18%	291	353	82.44%	0.66	-0.6
Nov-00	3	3	100.00%	0.00%	303	376	80.59%	-0.85	-1.51
Dec-00	5	7	71.43%	45.18%	225	281	80.07%	0.67	-0.59
Jan-01	8	11	72.73%	44.54%	299	367	81.47%	0.6	-0.64
Feb-01	7	9	77.78%	41.57%	203	240	84.58%	0.57	-0.65
Mar-01	8	8	100.00%	0.00%	289	345	83.77%	-1.23	-1.75
Apr-01	4	5	80.00%	40.00%	190	237	80.17%	-0.05	-1.03
May-01	7	7	100.00%	0.00%	223	262	85.11%	-1.09	-1.66
Jun-01	4	5	80.00%	40.00%	242	305	79.34%	-0.04	-1.02
Jul-01	7	8	87.50%	33.07%	211	269	78.44%	-0.61	-1.37
Aug-01	8	9	88.89%	31.43%	241	316	76.27%	-0.88	-1.53



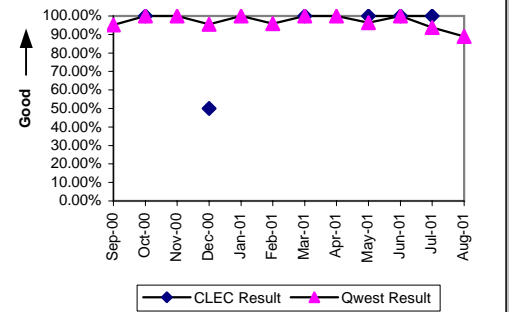
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					9	9	100.00%		
Oct-00	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Nov-00					20	21	95.24%		
Dec-00	1	2	50.00%	50.00%	12	14	85.71%	2.02	0.23
Jan-01					16	17	94.12%		
Feb-01					14	16	87.50%		
Mar-01	3	3	100.00%	0.00%	10	10	100.00%	N/A	N/A
Apr-01					12	12	100.00%		
May-01	2	2	100.00%	0.00%	18	20	90.00%	-0.45	-1.27
Jun-01	1	1	100.00%	0.00%	16	17	94.12%	-0.24	-1.15
Jul-01	1	1	100.00%	0.00%	10	13	76.92%	-0.53	-1.32
Aug-01					12	14	85.71%		



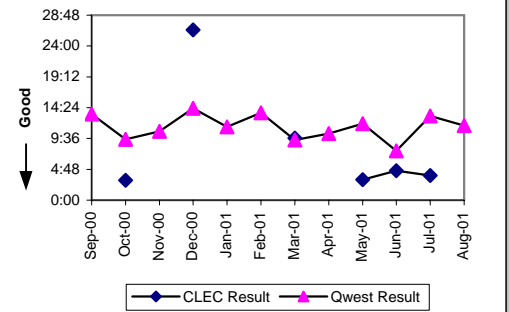
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					20	21	95.24%		
Oct-00	1	1	100.00%	0.00%	23	23	100.00%	N/A	N/A
Nov-00					28	28	100.00%		
Dec-00	1	2	50.00%	50.00%	21	22	95.45%	4.5	1.73
Jan-01					24	24	100.00%		
Feb-01					23	24	95.83%		
Mar-01	3	3	100.00%	0.00%	19	19	100.00%	N/A	N/A
Apr-01					16	16	100.00%		
May-01	3	3	100.00%	0.00%	27	28	96.43%	-0.32	-1.19
Jun-01	2	2	100.00%	0.00%	19	19	100.00%	N/A	N/A
Jul-01	1	1	100.00%	0.00%	15	16	93.75%	-0.25	-1.15
Aug-01					16	18	88.89%		



Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

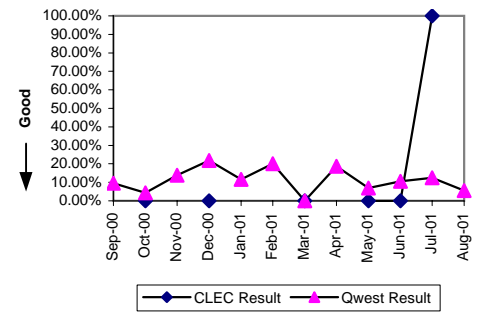
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					281:17	21	13:24		
Oct-00	3:06	1	3:06		217:35	23	9:28	-0.65	-1.4
Nov-00					299:53	28	10:43		
Dec-00	53:03	2	26:31	31:24	314:46	22	14:18	1.11	-0.33
Jan-01					274:23	24	11:26		
Feb-01					326:31	24	13:36		
Mar-01	29:00	3	9:40	10:33	177:34	19	9:21	0.03	-0.98
Apr-01					166:12	16	10:23		
May-01	9:37	3	3:12	1:54	333:50	28	11:55	-0.89	-1.54
Jun-01	9:11	2	4:36	2:02	145:30	19	7:39	-0.51	-1.31
Jul-01	3:49	1	3:49		209:52	16	13:07	-0.52	-1.32
Aug-01					209:27	18	11:38		



Checklist #14 - Resale - Centrex 21 Repair

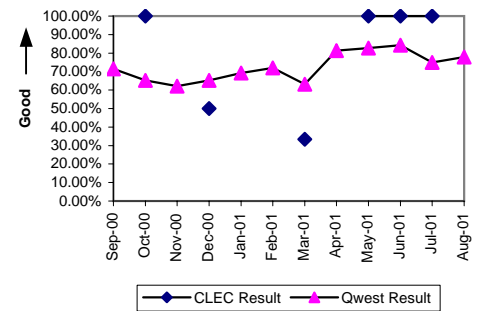
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					2	21	9.52%		
Oct-00	0	1	0.00%	0.00%	1	23	4.35%	-0.21	-1.13
Nov-00					4	29	13.79%		
Dec-00	0	2	0.00%	0.00%	5	23	21.74%	-0.71	-1.43
Jan-01					3	26	11.54%		
Feb-01					5	25	20.00%		
Mar-01	0	3	0.00%	0.00%	0	19	0.00%	N/A	N/A
Apr-01					3	16	18.75%		
May-01	0	3	0.00%	0.00%	2	29	6.90%	-0.45	-1.27
Jun-01	0	2	0.00%	0.00%	2	19	10.53%	-0.46	-1.28
Jul-01	1	1	100.00%	0.00%	2	16	12.50%	1.42	-0.14
Aug-01					1	18	5.56%		



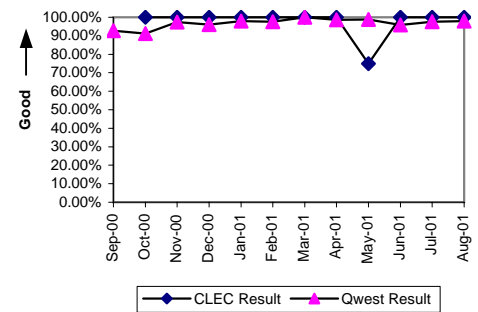
Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					15	21	71.43%		
Oct-00	1	1	100.00%	0.00%	15	23	65.22%	-0.71	-1.43
Nov-00					18	29	62.07%		
Dec-00	1	2	50.00%	50.00%	15	23	65.22%	0.24	-0.85
Jan-01					18	26	69.23%		
Feb-01					18	25	72.00%		
Mar-01	1	3	33.33%	47.14%	12	19	63.16%	0.86	-0.48
Apr-01					13	16	81.25%		
May-01	3	3	100.00%	0.00%	24	29	82.76%	-0.75	-1.46
Jun-01	2	2	100.00%	0.00%	16	19	84.21%	-0.58	-1.35
Jul-01	1	1	100.00%	0.00%	12	16	75.00%	-0.56	-1.34
Aug-01					14	18	77.78%		



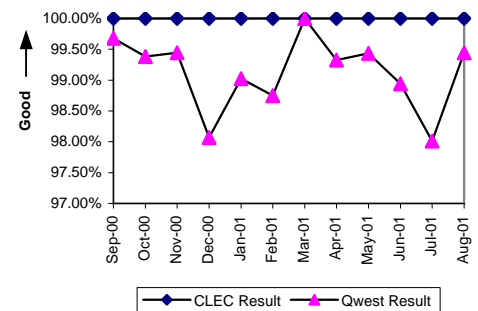
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					38	41	92.68%		
Oct-00	8	8	100.00%	0.00%	31	34	91.18%	-0.79	-1.48
Nov-00	6	6	100.00%	0.00%	112	115	97.39%	-0.39	-1.24
Dec-00	3	3	100.00%	0.00%	119	124	95.97%	-0.35	-1.21
Jan-01	4	4	100.00%	0.00%	92	94	97.87%	-0.29	-1.18
Feb-01	3	3	100.00%	0.00%	78	80	97.50%	-0.27	-1.17
Mar-01	5	5	100.00%	0.00%	119	119	100.00%	N/A	N/A
Apr-01	1	1	100.00%	0.00%	71	72	98.61%	-0.12	-1.07
May-01	3	4	75.00%	43.30%	84	85	98.82%	7.94	3.83
Jun-01	2	2	100.00%	0.00%	91	95	95.79%	-0.29	-1.18
Jul-01	6	6	100.00%	0.00%	78	80	97.50%	-0.38	-1.23
Aug-01	3	3	100.00%	0.00%	96	98	97.96%	-0.25	-1.15



All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

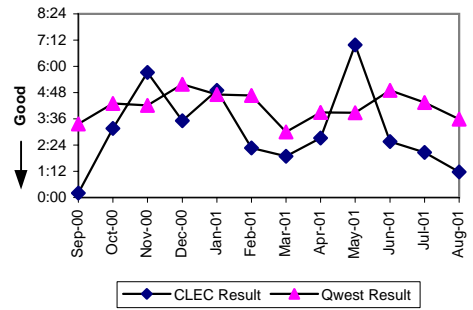
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	7	7	100.00%	0.00%	308	309	99.68%	-0.15	-1.09
Oct-00	15	15	100.00%	0.00%	323	325	99.38%	-0.3	-1.18
Nov-00	15	15	100.00%	0.00%	357	359	99.44%	-0.28	-1.17
Dec-00	8	8	100.00%	0.00%	305	311	98.07%	-0.39	-1.24
Jan-01	13	13	100.00%	0.00%	203	205	99.02%	-0.35	-1.21
Feb-01	7	7	100.00%	0.00%	158	160	98.75%	-0.29	-1.18
Mar-01	10	10	100.00%	0.00%	235	235	100.00%	N/A	N/A
Apr-01	4	4	100.00%	0.00%	147	148	99.32%	-0.16	-1.1
May-01	8	8	100.00%	0.00%	176	177	99.44%	-0.21	-1.13
Jun-01	4	4	100.00%	0.00%	187	189	98.94%	-0.2	-1.12
Jul-01	9	9	100.00%	0.00%	148	151	98.01%	-0.41	-1.25
Aug-01	10	10	100.00%	0.00%	179	180	99.44%	-0.23	-1.14



Checklist #14 - Resale - Centrex 21 Repair

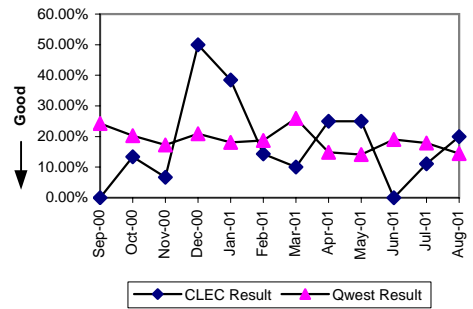
Mean Time to Restore (Hours:Minutes) (MR-6) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	1:22	7	0:12	0:14	1040:55	309	3:22	-1.16	-1.7
Oct-00	47:27	15	3:10	6:13	1397:37	325	4:18	-0.44	-1.26
Nov-00	85:51	15	5:43	11:59	1514:58	359	4:13	0.57	-0.65
Dec-00	28:07	8	3:31	3:57	1612:47	311	5:11	-0.3	-1.18
Jan-01	63:42	13	4:54	8:12	965:47	205	4:43	0.3	-0.82
Feb-01	15:51	7	2:16	2:26	746:40	160	4:40	-0.47	-1.29
Mar-01	18:54	10	1:53	1:08	705:17	235	3:00	-0.65	-1.39
Apr-01	10:51	4	2:43	3:37	577:18	148	3:54	-0.29	-1.18
May-01	55:52	8	6:59	9:06	687:06	177	3:53	1.22	-0.26
Jun-01	10:16	4	2:34	1:54	926:56	189	4:54	-0.43	-1.26
Jul-01	18:38	9	2:04	1:58	655:39	151	4:21	-0.62	-1.37
Aug-01	11:38	10	1:10	1:01	646:19	180	3:35	-1.03	-1.63



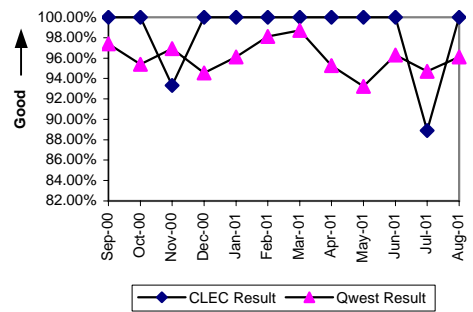
Repair Repeat Report Rate (Percent) (MR-7) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0	7	0.00%	0.00%	75	309	24.27%	-1.48	-1.9
Oct-00	2	15	13.33%	33.99%	66	325	20.31%	-0.66	-1.4
Nov-00	1	15	6.67%	24.94%	62	359	17.27%	-1.06	-1.65
Dec-00	4	8	50.00%	50.00%	65	311	20.90%	1.77	0.08
Jan-01	5	13	38.46%	48.65%	37	205	18.05%	1.67	0.01
Feb-01	1	7	14.29%	34.99%	30	160	18.75%	-0.3	-1.18
Mar-01	1	10	10.00%	30.00%	61	235	25.96%	-1.13	-1.69
Apr-01	1	4	25.00%	43.30%	22	148	14.86%	0.51	-0.69
May-01	2	8	25.00%	43.30%	25	177	14.12%	0.81	-0.51
Jun-01	0	4	0.00%	0.00%	36	189	19.05%	-0.96	-1.58
Jul-01	1	9	11.11%	31.43%	27	151	17.88%	-0.51	-1.31
Aug-01	2	10	20.00%	40.00%	26	180	14.44%	0.49	-0.7



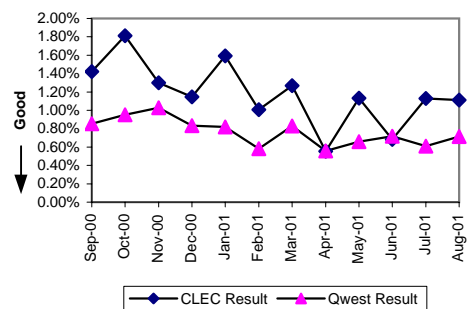
Repair Appointments Met (Percent) (MR-9) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	7	7	100.00%	0.00%	301	309	97.41%	-0.43	-1.26
Oct-00	15	15	100.00%	0.00%	310	325	95.38%	-0.83	-1.51
Nov-00	14	15	93.33%	24.94%	348	359	96.94%	0.98	-0.4
Dec-00	8	8	100.00%	0.00%	294	311	94.53%	-0.67	-1.41
Jan-01	13	13	100.00%	0.00%	197	205	96.10%	-0.7	-1.43
Feb-01	7	7	100.00%	0.00%	157	160	98.13%	-0.36	-1.22
Mar-01	10	10	100.00%	0.00%	232	235	98.72%	-0.35	-1.21
Apr-01	4	4	100.00%	0.00%	141	148	95.27%	-0.44	-1.27
May-01	8	8	100.00%	0.00%	165	177	93.22%	-0.75	-1.45
Jun-01	4	4	100.00%	0.00%	182	189	96.30%	-0.39	-1.24
Jul-01	8	9	88.89%	31.43%	143	151	94.70%	0.57	-0.65
Aug-01	10	10	100.00%	0.00%	173	180	96.11%	-0.62	-1.38



Trouble Rate (Percent) (MR-8)

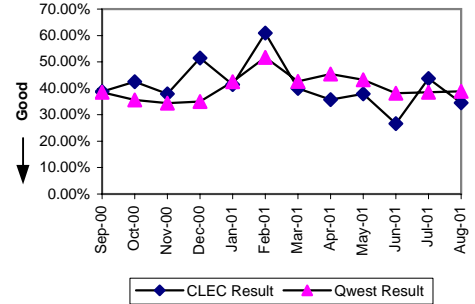
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	19	1338	1.42%	11.83%	633	74120	0.85%	2.23	0.36
Oct-00	23	1269	1.81%	13.34%	701	73770	0.95%	3.14	0.91
Nov-00	18	1386	1.30%	11.32%	764	74371	1.03%	0.99	-0.4
Dec-00	17	1485	1.14%	10.64%	615	73962	0.83%	1.32	-0.2
Jan-01	24	1507	1.59%	12.52%	598	73055	0.82%	3.3	1.01
Feb-01	16	1587	1.01%	9.99%	425	73122	0.58%	2.21	0.35
Mar-01	21	1657	1.27%	11.19%	599	72253	0.83%	1.95	0.18
Apr-01	9	1622	0.55%	7.43%	401	71796	0.56%	-0.02	-1.01
May-01	18	1592	1.13%	10.57%	468	71017	0.66%	2.3	0.4
Jun-01	11	1607	0.68%	8.25%	513	71336	0.72%	-0.16	-1.1
Jul-01	18	1596	1.13%	10.56%	436	71539	0.61%	2.63	0.6
Aug-01	19	1710	1.11%	10.48%	514	71783	0.72%	1.91	0.16



Checklist #14 - Resale - Centrex 21 Repair

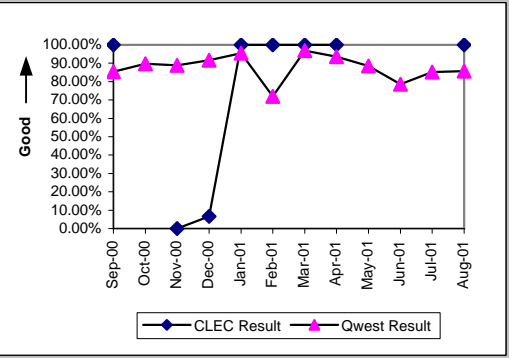
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	12	31	38.71%	48.71%	396	1029	38.48%	0.04	-0.97
Oct-00	17	40	42.50%	49.43%	388	1089	35.63%	0.88	-0.46
Nov-00	11	29	37.93%	48.52%	401	1165	34.42%	0.41	-0.75
Dec-00	18	35	51.43%	49.98%	331	946	34.99%	1.96	0.19
Jan-01	17	41	41.46%	49.27%	442	1040	42.50%	-0.13	-1.08
Feb-01	25	41	60.98%	48.78%	455	880	51.70%	1.15	-0.3
Mar-01	14	35	40.00%	48.99%	446	1045	42.68%	-0.32	-1.19
Apr-01	5	14	35.71%	47.92%	334	735	45.44%	-0.72	-1.44
May-01	11	29	37.93%	48.52%	357	825	43.27%	-0.57	-1.35
Jun-01	4	15	26.67%	44.22%	316	829	38.12%	-0.91	-1.55
Jul-01	14	32	43.75%	49.61%	273	709	38.50%	0.59	-0.64
Aug-01	10	29	34.48%	47.53%	327	841	38.88%	-0.48	-1.29

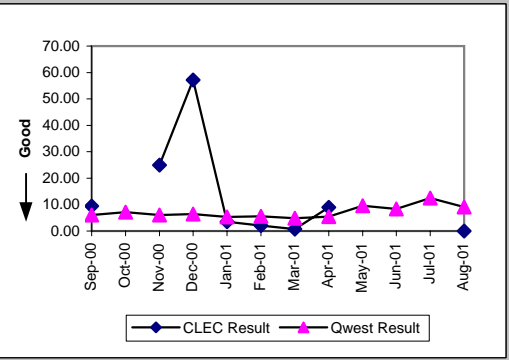


Checklist #14 - Resale - PBX Installation

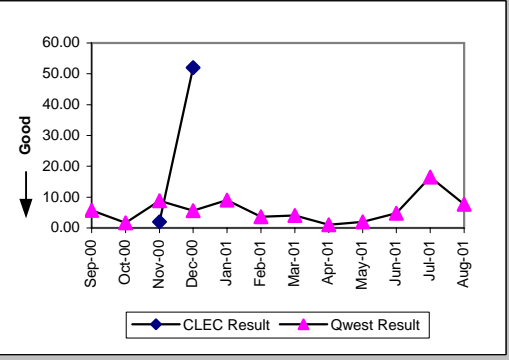
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	2	2	100.00%	0.00%	70	82	85.37%	-0.58	-1.35
Oct-00					79	88	89.77%		
Nov-00	0	4	0.00%	0.00%	80	90	88.89%	3.72	1.26
Dec-00	1	15	6.67%	24.94%	87	95	91.58%	3.72	1.26
Jan-01	2	2	100.00%	0.00%	42	44	95.45%	-0.3	-1.18
Feb-01	1	1	100.00%	0.00%	23	32	71.88%	-0.62	-1.37
Mar-01	3	3	100.00%	0.00%	62	64	96.88%	-0.3	-1.18
Apr-01	2	2	100.00%	0.00%	29	31	93.55%	-0.36	-1.22
May-01					23	26	88.46%		
Jun-01					22	28	78.57%		
Jul-01					23	27	85.19%		
Aug-01	1	1	100.00%	0.00%	24	28	85.71%	-0.4	-1.24



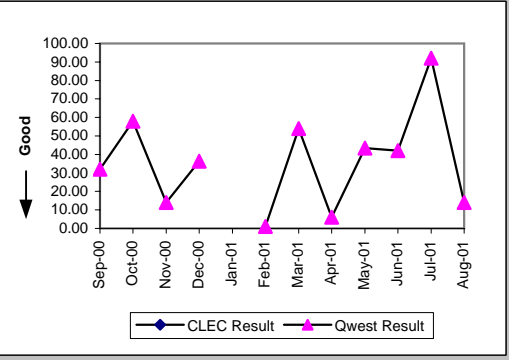
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	19	2	9.50	10.61	495	82	6.04	0.58	-0.65
Oct-00					632	88	7.18		
Nov-00	100	4	25.00	0.00	546	90	6.07	4.76	1.89
Dec-00	858	15	57.20	14.72	613	95	6.45	3.72	1.26
Jan-01	7	2	3.50	0.71	234	44	5.32	-0.45	-1.28
Feb-01	2	1	2.00		178	32	5.56	-0.58	-1.35
Mar-01	2	3	0.67	1.15	313	64	4.89	-0.81	-1.49
Apr-01	18	2	9.00	0.00	169	31	5.45	1.12	-0.32
May-01					248	26	9.54		
Jun-01					233	28	8.32		
Jul-01					375	30	12.50		
Aug-01	0	1	0.00		281	31	9.06	-0.84	-1.51



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					63	11	5.73		
Oct-00					12	7	1.71		
Nov-00	8	4	2.00	0.00	44	5	8.80	-0.66	-1.4
Dec-00	728	14	52.00	0.00	28	5	5.60	3.72	1.26
Jan-01					18	2	9.00		
Feb-01					29	8	3.62		
Mar-01					4	1	4.00		
Apr-01					1	1	1.00		
May-01					2	1	2.00		
Jun-01					19	4	4.75		
Jul-01					99	6	16.50		
Aug-01					46	6	7.67		

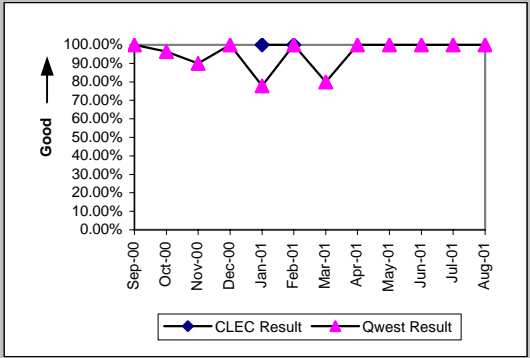


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					32	1	32.00		
Oct-00					116	2	58.00		
Nov-00					70	5	14.00		
Dec-00					109	3	36.33		
Jan-01									
Feb-01					1	1	1.00		
Mar-01					54	1	54.00		
Apr-01					6	1	6.00		
May-01					87	2	43.50		
Jun-01					84	2	42.00		
Jul-01					92	1	92.00		
Aug-01					14	1	14.00		

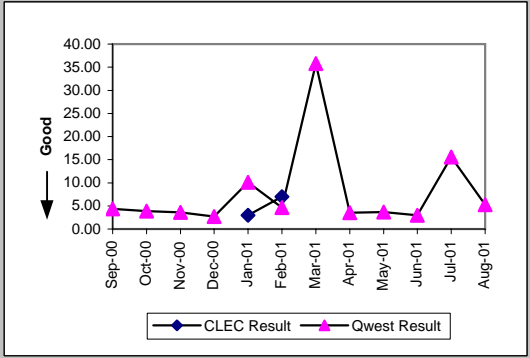


Checklist #14 - Resale - PBX Installation

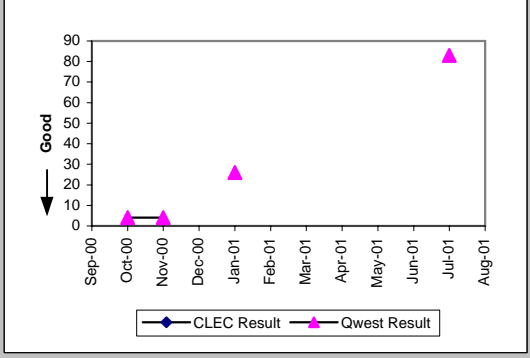
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					9	9	100.00%		
Oct-00					26	27	96.30%		
Nov-00					9	10	90.00%		
Dec-00					3	3	100.00%		
Jan-01	1	1	100.00%	0.00%	7	9	77.78%	-0.51	-1.31
Feb-01	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Mar-01					4	5	80.00%		
Apr-01					6	6	100.00%		
May-01					6	6	100.00%		
Jun-01					4	4	100.00%		
Jul-01					6	6	100.00%		
Aug-01					4	4	100.00%		



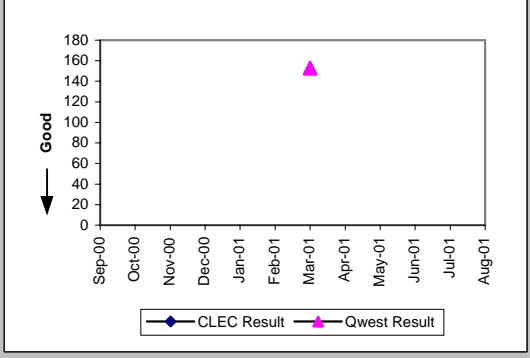
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					39	9	4.33		
Oct-00					104	27	3.85		
Nov-00					36	10	3.60		
Dec-00					8	3	2.67		
Jan-01	3	1	3.00		91	9	10.11	-0.35	-1.21
Feb-01	7	1	7.00		14	3	4.67	0.42	-0.74
Mar-01					179	5	35.80		
Apr-01					21	6	3.50		
May-01					22	6	3.67		
Jun-01					12	4	3.00		
Jul-01					109	7	15.57		
Aug-01					21	4	5.25		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00					4	1	4.00		
Nov-00					4	1	4.00		
Dec-00									
Jan-01					52	2	26.00		
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					83	1	83.00		
Aug-01									



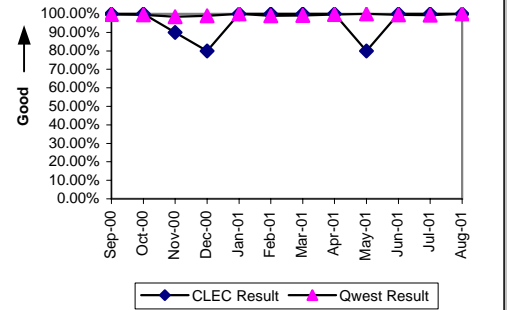
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01					153	1	153.00		
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									



Checklist #14 - Resale - PBX Installation

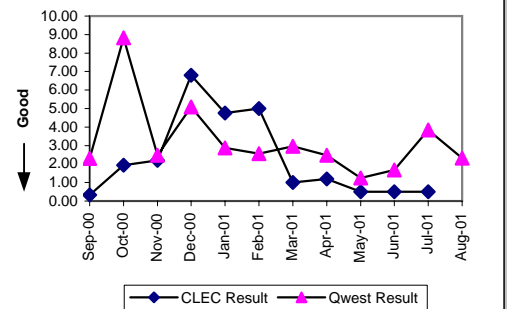
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	6	6	100.00%	0.00%	266	267	99.63%	-0.15	-1.09
Oct-00	14	14	100.00%	0.00%	362	364	99.45%	-0.27	-1.17
Nov-00	9	10	90.00%	30.00%	240	244	98.36%	5.49	2.34
Dec-00	4	5	80.00%	40.00%	270	273	98.90%	3.72	1.26
Jan-01	20	20	100.00%	0.00%	163	163	100.00%	N/A	N/A
Feb-01	6	6	100.00%	0.00%	194	196	98.98%	-0.24	-1.15
Mar-01	1	1	100.00%	0.00%	232	234	99.15%	-0.09	-1.06
Apr-01	5	5	100.00%	0.00%	232	233	99.57%	-0.15	-1.09
May-01	8	10	80.00%	40.00%	190	190	100.00%	N/A	3.83
Jun-01	4	4	100.00%	0.00%	196	197	99.49%	-0.14	-1.09
Jul-01	2	2	100.00%	0.00%	131	132	99.24%	-0.12	-1.07
Aug-01	4	4	100.00%	0.00%	55	55	100.00%	N/A	N/A



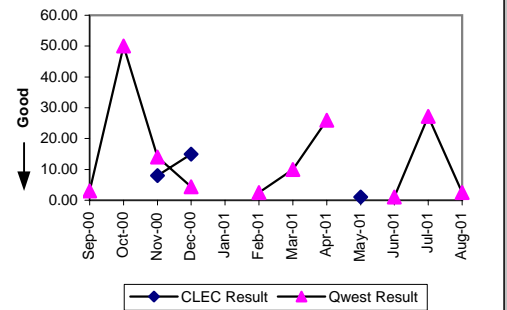
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	2	6	0.33	0.82	614	267	2.30	-1.7	-2.03
Oct-00	27	14	1.93	4.70	3213	364	8.83	-2.42	-2.47
Nov-00	22	10	2.20	3.88	605	244	2.48	-0.21	-1.13
Dec-00	34	5	6.80	8.35	1390	273	5.09	0.58	-0.65
Jan-01	95	20	4.75	3.68	467	163	2.87	1.9	0.15
Feb-01	30	6	5.00	6.96	501	196	2.56	1.38	-0.16
Mar-01	1	1	1.00		690	234	2.95	-0.38	-1.23
Apr-01	6	5	1.20	1.30	577	233	2.48	-0.87	-1.53
May-01	1	2	0.50	0.71	230	185	1.24	-0.93	-1.56
Jun-01	1	2	0.50	0.71	309	184	1.68	-1.14	-1.69
Jul-01	1	2	0.50	0.71	468	122	3.84	-0.52	-1.32
Aug-01					60	26	2.31		



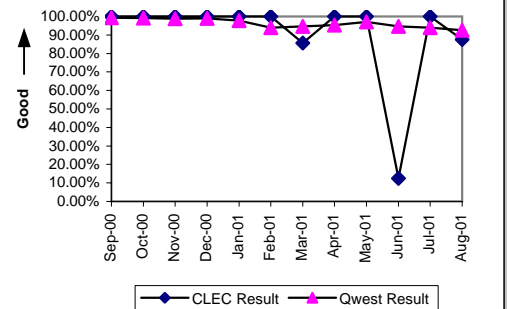
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					3	1	3.00		
Oct-00					100	2	50.00		
Nov-00	8	1	8.00		56	4	14.00	-0.36	-1.22
Dec-00	15	1	15.00		13	3	4.33	2.63	0.6
Jan-01									
Feb-01					5	2	2.50		
Mar-01					20	2	10.00		
Apr-01					26	1	26.00		
May-01	2	2	1.00	0.00					
Jun-01					1	1	1.00		
Jul-01					299	11	27.18		
Aug-01					10	4	2.50		



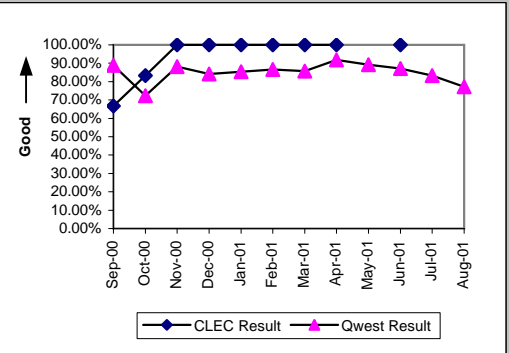
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	16	16	100.00%	0.00%	558	562	99.29%	-0.33	-1.2
Oct-00	18	18	100.00%	0.00%	597	602	99.17%	-0.38	-1.23
Nov-00	21	21	100.00%	0.00%	561	568	98.77%	-0.5	-1.31
Dec-00	24	24	100.00%	0.00%	498	503	99.01%	-0.48	-1.29
Jan-01	38	38	100.00%	0.00%	441	451	97.78%	-0.89	-1.54
Feb-01	30	30	100.00%	0.00%	326	347	93.95%	-1.33	-1.81
Mar-01	12	14	85.71%	34.99%	374	395	94.68%	1.47	0.81
Apr-01	12	12	100.00%	0.00%	405	425	95.29%	-0.76	-1.46
May-01	13	13	100.00%	0.00%	363	374	97.06%	-0.62	-1.38
Jun-01	2	16	12.50%	33.07%	331	350	94.57%	14.17	3.83
Jul-01	10	10	100.00%	0.00%	280	298	93.96%	-0.79	-1.48
Aug-01	7	8	87.50%	33.07%	214	231	92.64%	0.55	-1

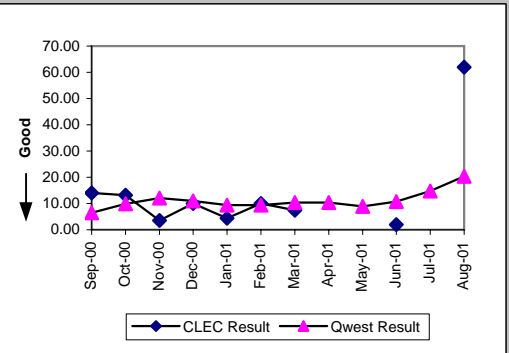


Checklist #14 - Resale - PBX Installation

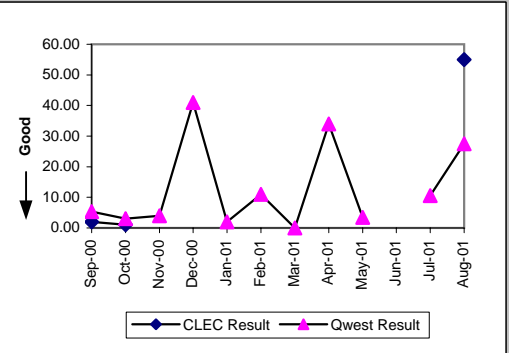
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	2	3	66.67%	47.14%	32	36	88.89%	2	0.21
Oct-00	5	6	83.33%	37.27%	34	47	72.34%	-0.57	-1.34
Nov-00	2	2	100.00%	0.00%	37	42	88.10%	-0.51	-1.31
Dec-00	3	3	100.00%	0.00%	32	38	84.21%	-0.72	-1.44
Jan-01	3	3	100.00%	0.00%	29	34	85.29%	-0.69	-1.42
Feb-01	1	1	100.00%	0.00%	26	30	86.67%	-0.39	-1.23
Mar-01	4	4	100.00%	0.00%	60	70	85.71%	-0.79	-1.48
Apr-01	1	1	100.00%	0.00%	34	37	91.89%	-0.29	-1.18
May-01					33	37	89.19%		
Jun-01	2	2	100.00%	0.00%	34	39	87.18%	-0.53	-1.32
Jul-01					25	30	83.33%		
Aug-01					27	35	77.14%		



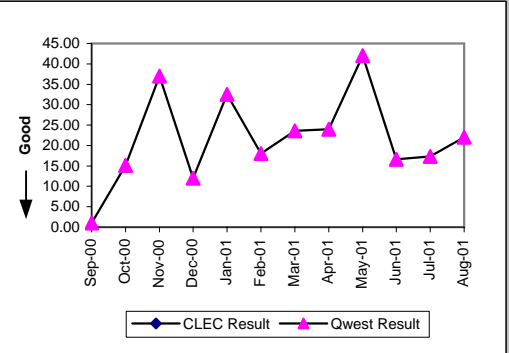
Installation Interval (Average Days) (OP-4)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	42	3	14.00	9.85	219	34	6.44	3.05	0.85
Oct-00	79	6	13.17	9.02	433	44	9.84	0.72	-0.56
Nov-00	7	2	3.50	2.12	473	39	12.13	-0.69	-1.42
Dec-00	30	3	10.00	0.00	418	38	11.00	-0.11	-1.07
Jan-01	13	3	4.33	2.08	311	33	9.42	-0.57	-1.35
Feb-01	10	1	10.00		254	27	9.41	0.4	-0.75
Mar-01	30	4	7.50	6.56	707	68	10.40	-0.4	-1.24
Apr-01					354	34	10.41		
May-01					322	36	8.94		
Jun-01	4	2	2.00	0.00	397	37	10.73	-0.89	-1.54
Jul-01					740	50	14.80		
Aug-01	124	2	62.00	45.25	1040	51	20.39	1.66	0.01



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	2	1	2.00		16	3	5.33	-1	-1.61
Oct-00	1	1	1.00		12	4	3.00	-2.19	-2.33
Nov-00					4	1	4.00		
Dec-00					123	3	41.00		
Jan-01					2	1	2.00		
Feb-01					11	1	11.00		
Mar-01					0	1	0.00		
Apr-01					68	2	34.00		
May-01					7	2	3.50		
Jun-01									
Jul-01					253	24	10.54		
Aug-01	110	2	55.00	48.08	468	17	27.53	0.69	-0.58

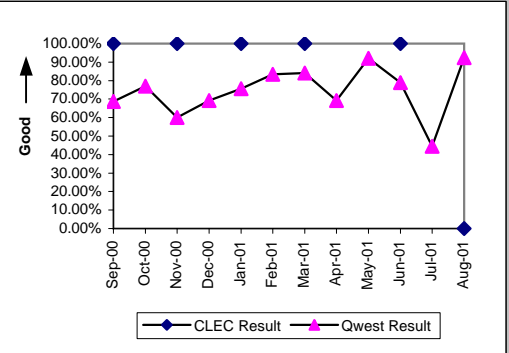


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					1	1	1.00		
Oct-00					136	9	15.11		
Nov-00					148	4	37.00		
Dec-00					36	3	12.00		
Jan-01					130	4	32.50		
Feb-01					54	3	18.00		
Mar-01					212	9	23.56		
Apr-01					24	1	24.00		
May-01					84	2	42.00		
Jun-01					83	5	16.60		
Jul-01					52	3	17.33		
Aug-01					176	8	22.00		

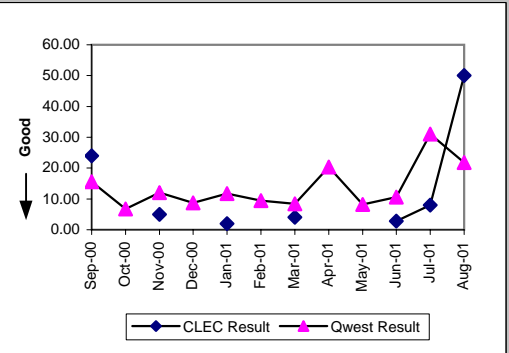


Checklist #14 - Resale - PBX Installation

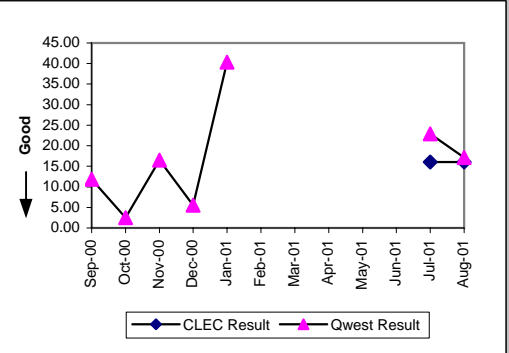
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	1	1	100.00%	0.00%	22	32	68.75%	-0.66	-1.4
Oct-00					10	13	76.92%		
Nov-00	1	1	100.00%	0.00%	9	15	60.00%	-0.79	-1.48
Dec-00					9	13	69.23%		
Jan-01	4	4	100.00%	0.00%	28	37	75.68%	-1.08	-1.65
Feb-01					10	12	83.33%		
Mar-01	1	1	100.00%	0.00%	21	25	84.00%	-0.43	-1.26
Apr-01					9	13	69.23%		
May-01					23	25	92.00%		
Jun-01	5	5	100.00%	0.00%	15	19	78.95%	-1.03	-1.62
Jul-01					4	9	44.44%		
Aug-01	0	1	0.00%	0.00%	24	26	92.31%	7.94	3.83



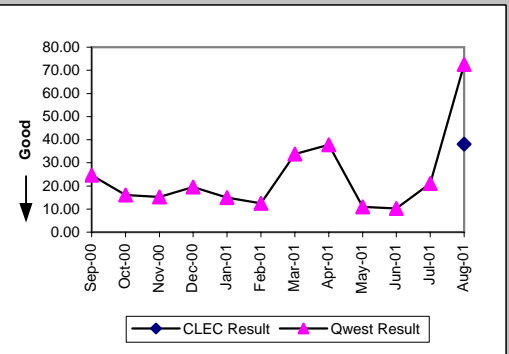
Installation Interval (Average Days) (OP-4)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	24	1	24.00		482	31	15.55	0.49	-0.7
Oct-00					81	12	6.75		
Nov-00	5	1	5.00		168	14	12.00	-0.58	-1.35
Dec-00					87	10	8.70		
Jan-01	8	4	2.00	0.82	376	32	11.75	-0.91	-1.55
Feb-01					113	12	9.42		
Mar-01	4	1	4.00		194	23	8.43	-0.55	-1.33
Apr-01					244	12	20.33		
May-01					204	25	8.16		
Jun-01	14	5	2.80	0.45	170	16	10.62	-1.43	-1.87
Jul-01	8	1	8.00		839	27	31.07	-1.22	-1.74
Aug-01	50	1	50.00		784	36	21.78	0.88	-0.46



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					59	5	11.80		
Oct-00					5	2	2.50		
Nov-00					33	2	16.50		
Dec-00					11	2	5.50		
Jan-01					242	6	40.33		
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	48	3	16.00	20.81	504	22	22.91	-0.91	-1.55
Aug-01	32	2	16.00	14.14	530	31	17.10	-0.09	-1.05

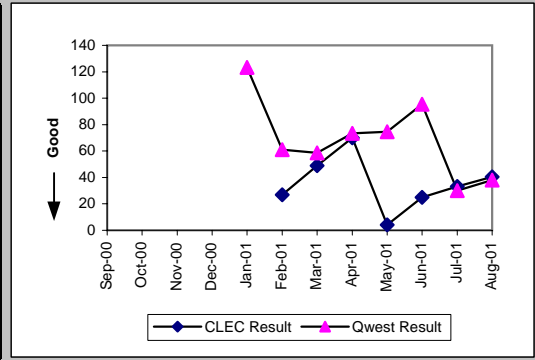


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					123	5	24.60		
Oct-00					16	1	16.00		
Nov-00					61	4	15.25		
Dec-00					39	2	19.50		
Jan-01					45	3	15.00		
Feb-01					25	2	12.50		
Mar-01					135	4	33.75		
Apr-01					151	4	37.75		
May-01					22	2	11.00		
Jun-01					41	4	10.25		
Jul-01					21	1	21.00		
Aug-01	38	1	38.00		145	2	72.50	-0.53	-1.32



Checklist #14 - Resale - PBX Installation

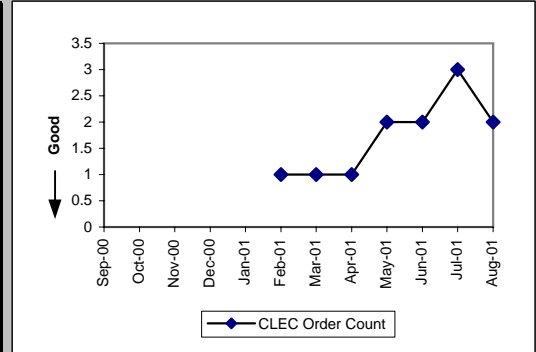
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01					5179	42	123.31		
Feb-01	27	1	27.00		2507	41	61.15	-0.54	-1.33
Mar-01	49	1	49.00		3042	52	58.50	-0.15	-1.09
Apr-01	70	1	70.00		3671	50	73.42	-0.04	-1.03
May-01	16	4	4.00	0.00	2760	37	74.59	-1.61	-1.98
Jun-01	100	4	25.00	0.00	2769	29	95.48	-1.39	-1.84
Jul-01	232	7	33.14	16.16	750	25	30.00	0.3	-0.82
Aug-01	364	9	40.44	30.01	873	23	37.96	0.22	-0.87



Checklist #14 - Resale - PBX Installation

Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B)

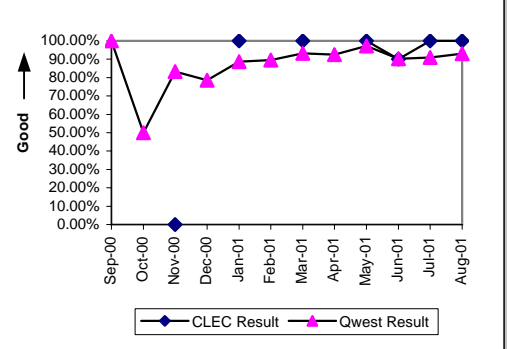
Date	CLEC Order Count
Sep-00	
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	1
Mar-01	1
Apr-01	1
May-01	2
Jun-01	2
Jul-01	3
Aug-01	2



Checklist #14 - Resale - PBX Repair

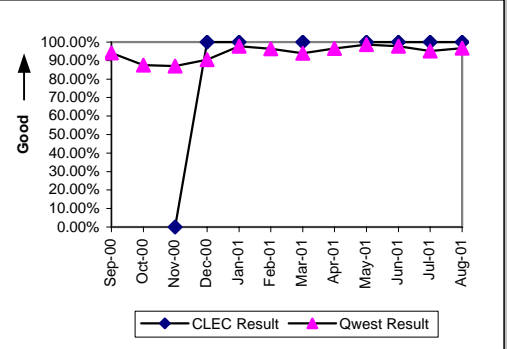
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					16	16	100.00%		
Oct-00					4	8	50.00%		
Nov-00	0	1	0.00%	0.00%	15	18	83.33%	5.97	2.63
Dec-00					11	14	78.57%		
Jan-01	2	2	100.00%	0.00%	70	79	88.61%	-0.5	-1.3
Feb-01					69	77	89.61%		
Mar-01	5	5	100.00%	0.00%	55	59	93.22%	-0.58	-1.35
Apr-01					50	54	92.59%		
May-01	4	4	100.00%	0.00%	69	71	97.18%	-0.33	-1.2
Jun-01	18	20	90.00%	30.00%	74	82	90.24%	-0.02	-1.01
Jul-01	1	1	100.00%	0.00%	50	55	90.91%	-0.31	-1.19
Aug-01	4	4	100.00%	0.00%	81	87	93.10%	-0.53	-1.32



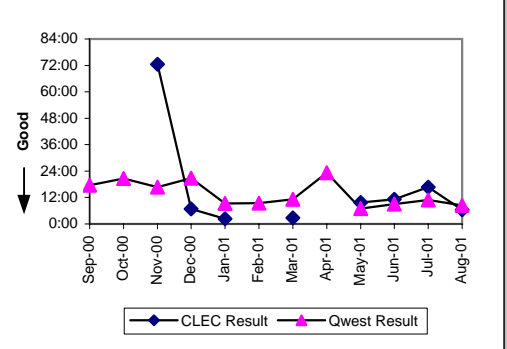
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					32	34	94.12%		
Oct-00					21	24	87.50%		
Nov-00	0	1	0.00%	0.00%	20	23	86.96%	7.23	3.4
Dec-00	2	2	100.00%	0.00%	19	21	90.48%	-0.44	-1.27
Jan-01	2	2	100.00%	0.00%	90	92	97.83%	-0.21	-1.13
Feb-01					81	84	96.43%		
Mar-01	5	5	100.00%	0.00%	62	66	93.94%	-0.55	-1.33
Apr-01					55	57	96.49%		
May-01	4	4	100.00%	0.00%	73	74	98.65%	-0.23	-1.14
Jun-01	22	22	100.00%	0.00%	85	87	97.70%	-0.64	-1.39
Jul-01	1	1	100.00%	0.00%	60	63	95.24%	-0.22	-1.13
Aug-01	4	4	100.00%	0.00%	88	91	96.70%	-0.36	-1.22



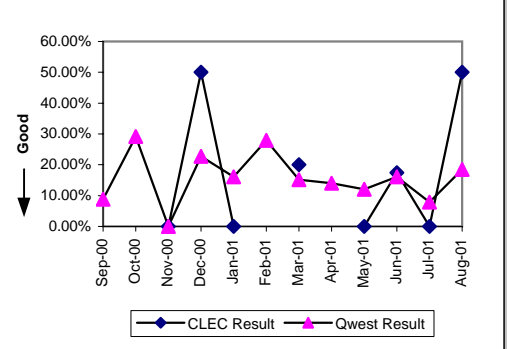
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					598:50	34	17:37		
Oct-00					494:10	24	20:35		
Nov-00	72:35	1	72:35		384:40	23	16:43	2.44	0.49
Dec-00	13:37	2	6:49	2:11	436:38	21	20:48	-0.64	-1.39
Jan-01	4:40	2	2:20	3:07	851:09	92	9:15	-0.72	-1.44
Feb-01					789:51	84	9:24		
Mar-01	13:36	5	2:43	1:52	739:16	66	11:12	-1	-1.61
Apr-01					1328:58	57	23:19		
May-01	38:53	4	9:43	10:30	519:06	74	7:01	0.76	-0.54
Jun-01	245:46	22	11:10	11:19	784:33	87	9:01	0.6	-0.63
Jul-01	16:44	1	16:44		685:51	63	10:53	0.74	-0.55
Aug-01	25:28	4	6:22	4:37	771:58	91	8:29	-0.25	-1.15



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

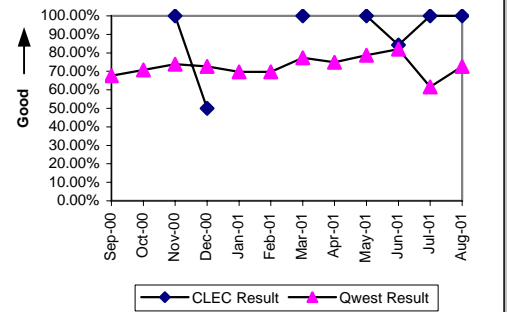
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					3	34	8.82%		
Oct-00					7	24	29.17%		
Nov-00	0	1	0.00%	0.00%	0	23	0.00%	N/A	N/A
Dec-00	1	2	50.00%	50.00%	5	22	22.73%	0.65	-0.6
Jan-01	0	2	0.00%	0.00%	15	93	16.13%	-0.61	-1.37
Feb-01					24	86	27.91%		
Mar-01	1	5	20.00%	40.00%	10	66	15.15%	0.27	-0.83
Apr-01					8	57	14.04%		
May-01	0	4	0.00%	0.00%	9	75	12.00%	-0.72	-1.44
Jun-01	4	23	17.39%	37.90%	14	87	16.09%	0.16	-0.91
Jul-01	0	1	0.00%	0.00%	5	63	7.94%	-0.29	-1.18
Aug-01	2	4	50.00%	50.00%	17	92	18.48%	1.33	-0.19



Checklist #14 - Resale - PBX Repair

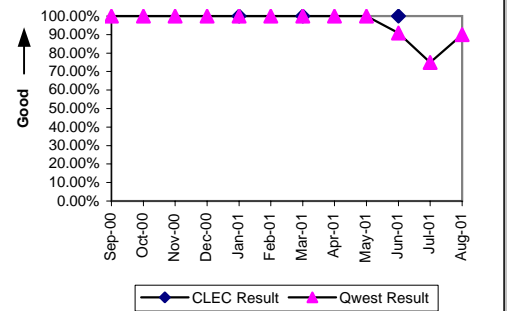
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					23	34	67.65%		
Oct-00					17	24	70.83%		
Nov-00	1	1	100.00%	0.00%	17	23	73.91%	-0.58	-1.35
Dec-00	1	2	50.00%	50.00%	16	22	72.73%	0.44	-0.73
Jan-01					30	43	69.77%		
Feb-01					23	33	69.70%		
Mar-01	1	1	100.00%	0.00%	24	31	77.42%	-0.53	-1.32
Apr-01					12	16	75.00%		
May-01	3	3	100.00%	0.00%	26	33	78.79%	-0.86	-1.52
Jun-01	16	19	84.21%	36.46%	32	39	82.05%	-0.2	-1.12
Jul-01	1	1	100.00%	0.00%	16	26	61.54%	-0.78	-1.47
Aug-01	1	1	100.00%	0.00%	16	22	72.73%	-0.6	-1.36



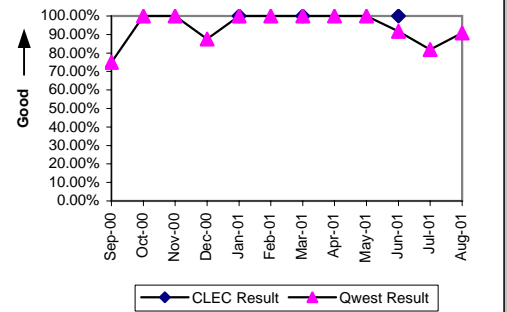
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					1	1	100.00%		
Oct-00					1	1	100.00%		
Nov-00					1	1	100.00%		
Dec-00					7	7	100.00%		
Jan-01	2	2	100.00%	0.00%	11	11	100.00%	N/A	N/A
Feb-01					7	7	100.00%		
Mar-01	1	1	100.00%	0.00%	16	16	100.00%	N/A	N/A
Apr-01					5	5	100.00%		
May-01					9	9	100.00%		
Jun-01	4	4	100.00%	0.00%	10	11	90.91%	-0.54	-1.33
Jul-01					6	8	75.00%		
Aug-01					9	10	90.00%		



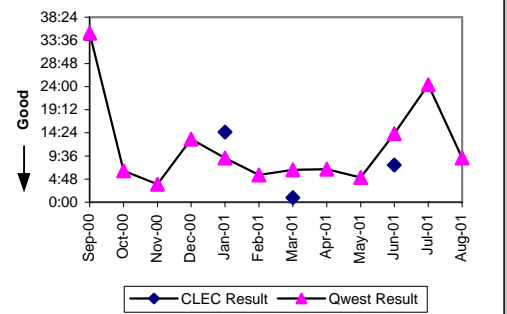
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					3	4	75.00%		
Oct-00					2	2	100.00%		
Nov-00					2	2	100.00%		
Dec-00					7	8	87.50%		
Jan-01	3	3	100.00%	0.00%	12	12	100.00%	N/A	N/A
Feb-01					8	8	100.00%		
Mar-01	1	1	100.00%	0.00%	16	16	100.00%	N/A	N/A
Apr-01					6	6	100.00%		
May-01					9	9	100.00%		
Jun-01	4	4	100.00%	0.00%	11	12	91.67%	-0.52	-1.32
Jul-01					9	11	81.82%		
Aug-01					10	11	90.91%		



Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

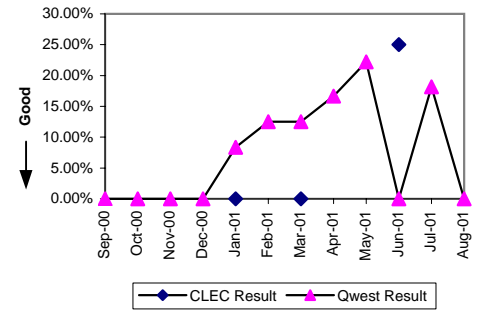
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					140:22	4	35:06		
Oct-00					12:58	2	6:29		
Nov-00					7:30	2	3:45		
Dec-00					104:30	8	13:04		
Jan-01	43:35	3	14:32	11:19	110:14	12	9:11	0.59	-0.64
Feb-01					45:24	8	5:40		
Mar-01	0:54	1	0:54		107:32	16	6:43	-0.83	-1.5
Apr-01					41:12	6	6:52		
May-01					46:10	9	5:08		
Jun-01	30:51	4	7:43	7:50	170:49	12	14:14	-0.42	-1.26
Jul-01					268:24	11	24:24		
Aug-01					100:49	11	9:10		



Checklist #14 - Resale - PBX Repair

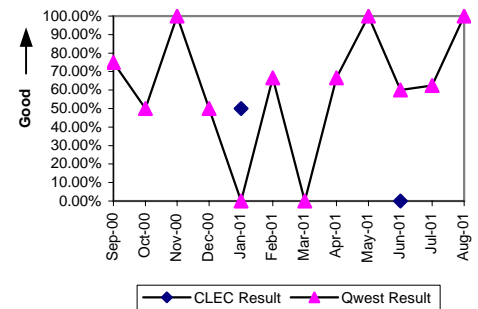
Repair Repeat Report Rate (Percent) (MR-7) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					0	4	0.00%		
Oct-00					0	2	0.00%		
Nov-00					0	2	0.00%		
Dec-00					0	8	0.00%		
Jan-01	0	3	0.00%	0.00%	1	12	8.33%	-0.47	-1.28
Feb-01					1	8	12.50%		
Mar-01	0	1	0.00%	0.00%	2	16	12.50%	-0.37	-1.22
Apr-01					1	6	16.67%		
May-01					2	9	22.22%		
Jun-01	1	4	25.00%	43.30%	0	12	0.00%	N/A	-0.27
Jul-01					2	11	18.18%		
Aug-01					0	11	0.00%		



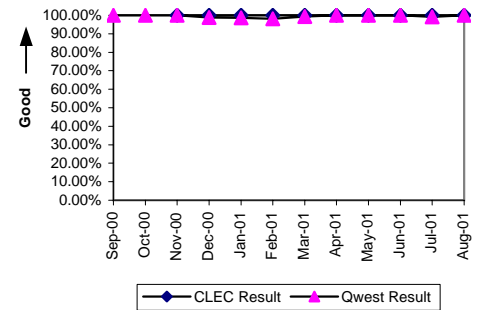
Repair Appointments Met (Percent) (MR-9) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					3	4	75.00%		
Oct-00					1	2	50.00%		
Nov-00					2	2	100.00%		
Dec-00					4	8	50.00%		
Jan-01	1	2	50.00%	50.00%	0	2	0.00%	N/A	
Feb-01					2	3	66.67%		
Mar-01					0	2	0.00%		
Apr-01					2	3	66.67%		
May-01					2	2	100.00%		
Jun-01	0	1	0.00%	0.00%	3	5	60.00%	0.67	-0.59
Jul-01					5	8	62.50%		
Aug-01					3	3	100.00%		



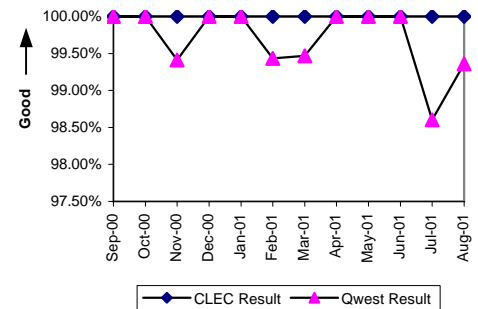
Out of Service Cleared within 24 hours (Percent) (MR-3) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					2	2	100.00%		
Oct-00					5	5	100.00%		
Nov-00	1	1	100.00%	0.00%	85	85	100.00%	N/A	N/A
Dec-00	2	2	100.00%	0.00%	87	88	98.86%	-0.15	-1.09
Jan-01	4	4	100.00%	0.00%	145	147	98.64%	-0.23	-1.14
Feb-01	6	6	100.00%	0.00%	161	164	98.17%	-0.33	-1.2
Mar-01	9	9	100.00%	0.00%	164	165	99.39%	-0.23	-1.14
Apr-01	4	4	100.00%	0.00%	139	139	100.00%	N/A	N/A
May-01	5	5	100.00%	0.00%	133	133	100.00%	N/A	N/A
Jun-01	21	21	100.00%	0.00%	118	118	100.00%	N/A	N/A
Jul-01	9	9	100.00%	0.00%	117	118	99.15%	-0.27	-1.16
Aug-01	5	5	100.00%	0.00%	145	145	100.00%	N/A	N/A



All Troubles Cleared within 48 hours (Percent) (MR-4) -- No Dispatches

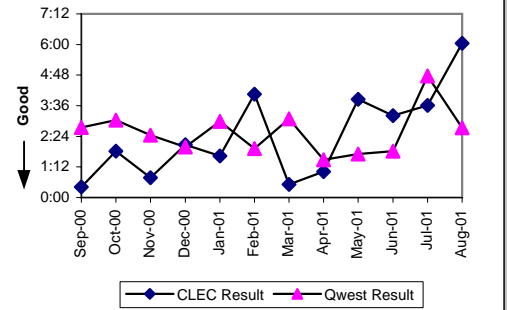
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	2	2	100.00%	0.00%	162	162	100.00%	N/A	N/A
Oct-00	3	3	100.00%	0.00%	191	191	100.00%	N/A	N/A
Nov-00	3	3	100.00%	0.00%	169	170	99.41%	-0.13	-1.08
Dec-00	4	4	100.00%	0.00%	143	143	100.00%	N/A	N/A
Jan-01	4	4	100.00%	0.00%	161	161	100.00%	N/A	N/A
Feb-01	6	6	100.00%	0.00%	175	176	99.43%	-0.18	-1.11
Mar-01	10	10	100.00%	0.00%	187	188	99.47%	-0.23	-1.14
Apr-01	4	4	100.00%	0.00%	149	149	100.00%	N/A	N/A
May-01	6	6	100.00%	0.00%	139	139	100.00%	N/A	N/A
Jun-01	23	23	100.00%	0.00%	128	128	100.00%	N/A	N/A
Jul-01	9	9	100.00%	0.00%	141	143	98.60%	-0.35	-1.21
Aug-01	5	5	100.00%	0.00%	155	156	99.36%	-0.18	-1.11



Checklist #14 - Resale - PBX Repair

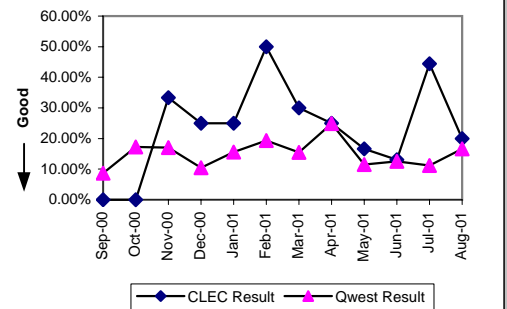
Mean Time to Restore (Hours:Minutes) (MR-6) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0:50	2	0:25	0:03	445:49	162	2:45	-0.68	-1.41
Oct-00	5:26	3	1:49	2:31	580:40	191	3:02	-0.39	-1.24
Nov-00	2:20	3	0:47	0:43	415:43	170	2:27	-0.44	-1.27
Dec-00	8:17	4	2:04	3:38	283:12	143	1:59	0.04	-0.97
Jan-01	6:31	4	1:38	1:30	479:11	161	2:59	-0.43	-1.26
Feb-01	24:16	6	4:03	6:58	337:44	176	1:55	1.15	-0.3
Mar-01	5:07	10	0:31	0:45	578:20	188	3:05	-0.32	-1.2
Apr-01	4:03	4	1:01	0:28	220:05	149	1:29	-0.36	-1.22
May-01	23:08	6	3:51	7:27	235:54	139	1:42	1.24	-0.24
Jun-01	74:07	23	3:13	4:32	233:23	128	1:49	1.49	-0.09
Jul-01	32:34	9	3:37	6:15	681:47	143	4:46	-0.24	-1.14
Aug-01	30:13	5	6:03	8:47	425:37	156	2:44	1.26	-0.23



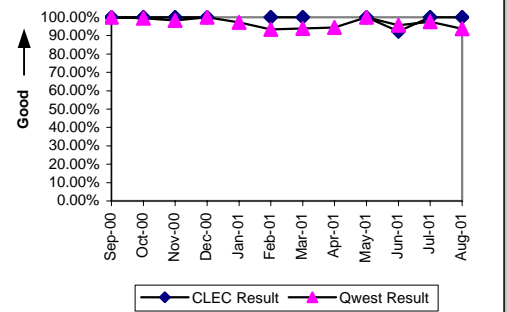
Repair Repeat Report Rate (Percent) (MR-7) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0	2	0.00%	0.00%	14	162	8.64%	-0.43	-1.26
Oct-00	0	3	0.00%	0.00%	33	191	17.28%	-0.79	-1.48
Nov-00	1	3	33.33%	47.14%	29	170	17.06%	0.64	-0.61
Dec-00	1	4	25.00%	43.30%	15	143	10.49%	0.9	-0.45
Jan-01	1	4	25.00%	43.30%	25	161	15.53%	0.48	-0.71
Feb-01	3	6	50.00%	50.00%	34	176	19.32%	1.62	-0.02
Mar-01	3	10	30.00%	45.83%	29	188	15.43%	1.14	-0.31
Apr-01	1	4	25.00%	43.30%	37	149	24.83%	0.03	-0.98
May-01	1	6	16.67%	37.27%	16	139	11.51%	0.38	-0.77
Jun-01	3	23	13.04%	33.68%	16	128	12.50%	0.1	-0.94
Jul-01	4	9	44.44%	49.69%	16	143	11.19%	2.38	0.45
Aug-01	1	5	20.00%	40.00%	26	156	16.67%	0.22	-0.87



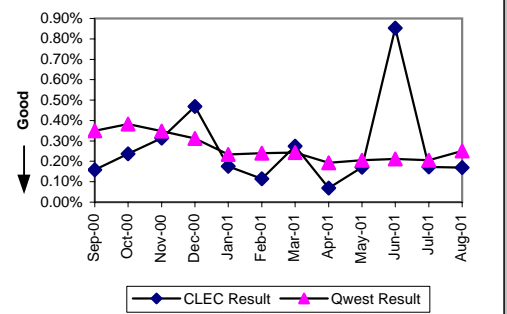
Repair Appointments Met (Percent) (MR-9) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	2	2	100.00%	0.00%	162	162	100.00%	N/A	N/A
Oct-00	3	3	100.00%	0.00%	190	191	99.48%	-0.12	-1.08
Nov-00	3	3	100.00%	0.00%	167	170	98.24%	-0.23	-1.14
Dec-00	4	4	100.00%	0.00%	143	143	100.00%	N/A	N/A
Jan-01					34	35	97.14%		
Feb-01	1	1	100.00%	0.00%	28	30	93.33%	-0.26	-1.16
Mar-01	1	1	100.00%	0.00%	31	33	93.94%	-0.25	-1.15
Apr-01					17	18	94.44%		
May-01	2	2	100.00%	0.00%	20	20	100.00%	N/A	N/A
Jun-01	12	13	92.31%	26.65%	22	23	95.65%	0.26	-0.84
Jul-01	2	2	100.00%	0.00%	40	41	97.56%	-0.22	-1.13
Aug-01	2	2	100.00%	0.00%	30	32	93.75%	-0.35	-1.22



Trouble Rate (Percent) (MR-8)

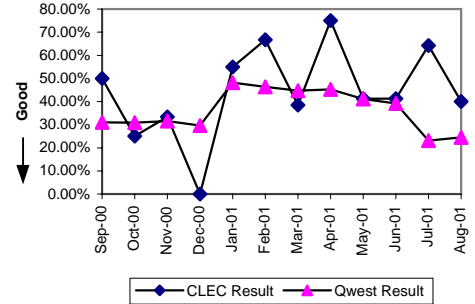
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	2	1268	0.16%	3.97%	200	57188	0.35%	-1.15	-1.7
Oct-00	3	1271	0.24%	4.85%	217	56608	0.38%	-0.84	-1.51
Nov-00	4	1278	0.31%	5.59%	195	55909	0.35%	-0.21	-1.13
Dec-00	6	1281	0.47%	6.83%	173	55379	0.31%	0.99	-0.4
Jan-01	9	5122	0.18%	4.19%	266	114001	0.23%	-0.84	-1.51
Feb-01	6	5253	0.11%	3.38%	270	112312	0.24%	-1.83	-2.11
Mar-01	16	5818	0.28%	5.24%	270	110841	0.24%	0.47	-0.71
Apr-01	4	5753	0.07%	2.64%	212	109805	0.19%	-2.08	-2.27
May-01	10	5857	0.17%	4.13%	223	108366	0.21%	-0.58	-1.35
Jun-01	50	5863	0.85%	9.20%	227	107143	0.21%	10.39	5.32
Jul-01	10	5825	0.17%	4.14%	217	105655	0.21%	-0.55	-1.34
Aug-01	9	5334	0.17%	4.10%	259	103313	0.25%	-1.17	-1.71



Checklist #14 - Resale - PBX Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

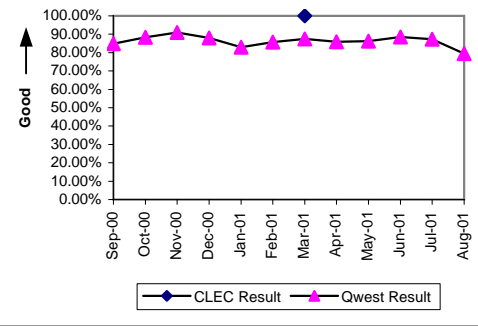
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	2	4	50.00%	50.00%	90	290	31.03%	0.74	-0.55
Oct-00	1	4	25.00%	43.30%	97	314	30.89%	-0.25	-1.15
Nov-00	2	6	33.33%	47.14%	90	285	31.58%	0.11	-0.94
Dec-00	0	6	0.00%	0.00%	73	246	29.67%	-1.57	-1.96
Jan-01	11	20	55.00%	49.75%	247	513	48.15%	0.59	-0.64
Feb-01	12	18	66.67%	47.14%	233	503	46.32%	1.68	0.02
Mar-01	10	26	38.46%	48.65%	218	488	44.67%	-0.62	-1.38
Apr-01	12	16	75.00%	43.30%	175	387	45.22%	2.33	0.42
May-01	7	17	41.18%	49.22%	156	379	41.16%	0	-1
Jun-01	35	85	41.18%	49.22%	146	373	39.14%	0.35	-0.79
Jul-01	18	28	64.29%	47.92%	65	282	23.05%	4.36	1.65
Aug-01	6	15	40.00%	48.99%	84	343	24.49%	1.3	-0.21



Checklist #14 - Resale - Basic ISDN Installation

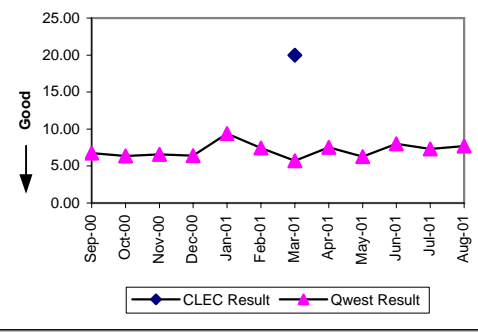
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					235	277	84.84%		
Oct-00					236	267	88.39%		
Nov-00					169	186	90.86%		
Dec-00					154	175	88.00%		
Jan-01					131	158	82.91%		
Feb-01					132	154	85.71%		
Mar-01	1	1	100.00%	0.00%	147	168	87.50%	-0.38	-1.23
Apr-01					134	156	85.90%		
May-01					137	159	86.16%		
Jun-01					186	210	88.57%		
Jul-01					144	165	87.27%		
Aug-01					143	180	79.44%		



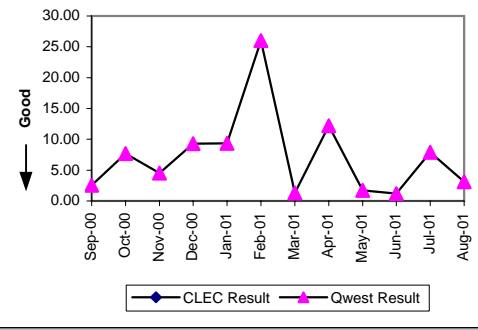
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					1873	277	6.76		
Oct-00					1692	267	6.34		
Nov-00					1222	186	6.57		
Dec-00					1118	175	6.39		
Jan-01					1481	158	9.37		
Feb-01					1143	154	7.42		
Mar-01	20	1	20.00		961	168	5.72	1.51	-0.08
Apr-01					1174	156	7.53		
May-01					995	159	6.26		
Jun-01					1677	210	7.99		
Jul-01					1344	184	7.30		
Aug-01					1472	191	7.71		



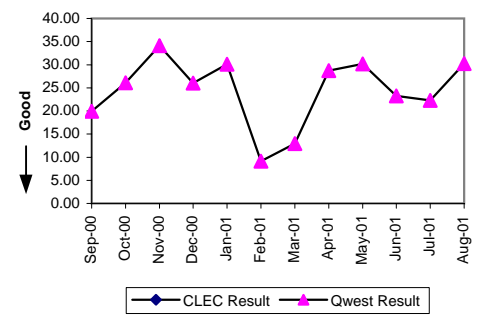
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					74	29	2.55		
Oct-00					154	20	7.70		
Nov-00					45	10	4.50		
Dec-00					121	13	9.31		
Jan-01					112	12	9.33		
Feb-01					338	13	26.00		
Mar-01					13	10	1.30		
Apr-01					171	14	12.21		
May-01					27	16	1.69		
Jun-01					14	12	1.17		
Jul-01					260	33	7.88		
Aug-01					115	37	3.11		



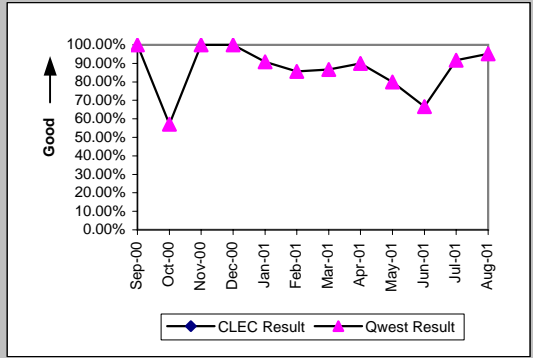
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					259	13	19.92		
Oct-00					287	11	26.09		
Nov-00					239	7	34.14		
Dec-00					208	8	26.00		
Jan-01					451	15	30.07		
Feb-01					82	9	9.11		
Mar-01					142	11	12.91		
Apr-01					230	8	28.75		
May-01					181	6	30.17		
Jun-01					279	12	23.25		
Jul-01					156	7	22.29		
Aug-01					333	11	30.27		

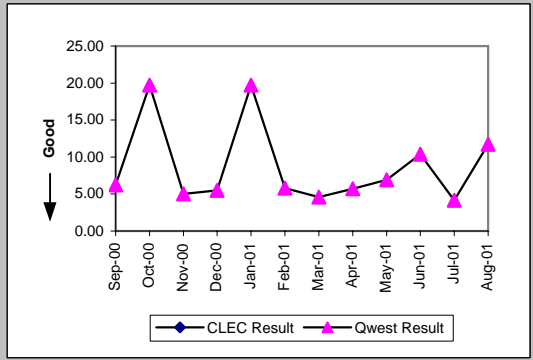


Checklist #14 - Resale - Basic ISDN Installation

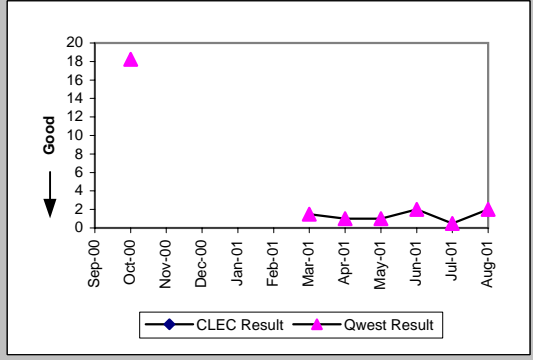
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					18	18	100.00%		
Oct-00					12	21	57.14%		
Nov-00					14	14	100.00%		
Dec-00					14	14	100.00%		
Jan-01					10	11	90.91%		
Feb-01					12	14	85.71%		
Mar-01					13	15	86.67%		
Apr-01					18	20	90.00%		
May-01					8	10	80.00%		
Jun-01					10	15	66.67%		
Jul-01					11	12	91.67%		
Aug-01					39	41	95.12%		



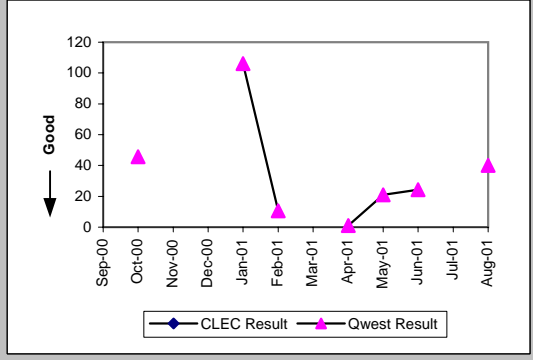
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					112	18	6.22		
Oct-00					414	21	19.71		
Nov-00					70	14	5.00		
Dec-00					77	14	5.50		
Jan-01					217	11	19.73		
Feb-01					81	14	5.79		
Mar-01					69	15	4.60		
Apr-01					114	20	5.70		
May-01					69	10	6.90		
Jun-01					156	15	10.40		
Jul-01					54	13	4.15		
Aug-01					480	41	11.71		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00					73	4	18.25		
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01					3	2	1.50		
Apr-01					1	1	1.00		
May-01					1	1	1.00		
Jun-01					4	2	2.00		
Jul-01					1	2	0.50		
Aug-01					2	1	2.00		

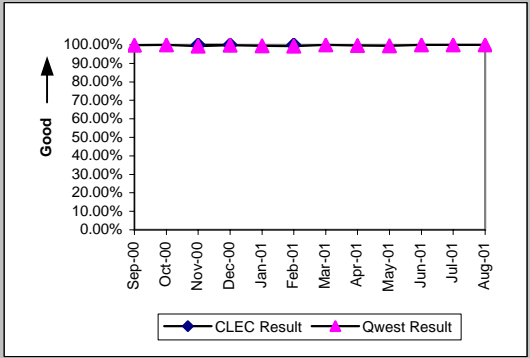


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00					228	5	45.60		
Nov-00									
Dec-00									
Jan-01					106	1	106.00		
Feb-01					21	2	10.50		
Mar-01									
Apr-01					1	1	1.00		
May-01					21	1	21.00		
Jun-01					73	3	24.33		
Jul-01									
Aug-01					40	1	40.00		

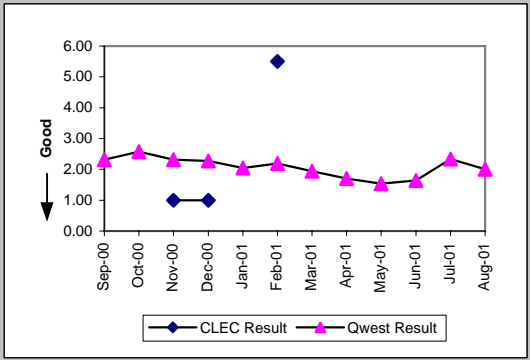


Checklist #14 - Resale - Basic ISDN Installation

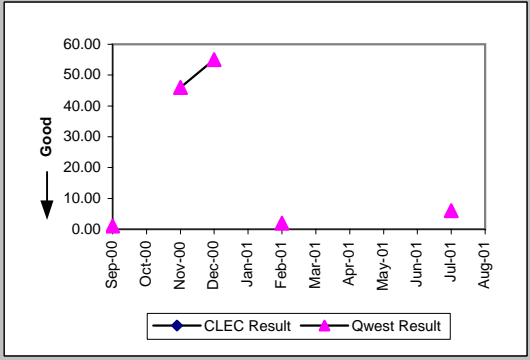
Installation Commitments Met (Percent) (OP-3)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					503	504	99.80%		
Oct-00					429	429	100.00%		
Nov-00	1	1	100.00%	0.00%	770	775	99.35%	-0.08	-1.05
Dec-00	2	2	100.00%	0.00%	1127	1128	99.91%	-0.04	-1.03
Jan-01					372	374	99.47%		
Feb-01	2	2	100.00%	0.00%	256	258	99.22%	-0.12	-1.08
Mar-01					142	142	100.00%		
Apr-01					236	237	99.58%		
May-01					197	198	99.49%		
Jun-01					250	250	100.00%		
Jul-01					35	35	100.00%		
Aug-01					9	9	100.00%		



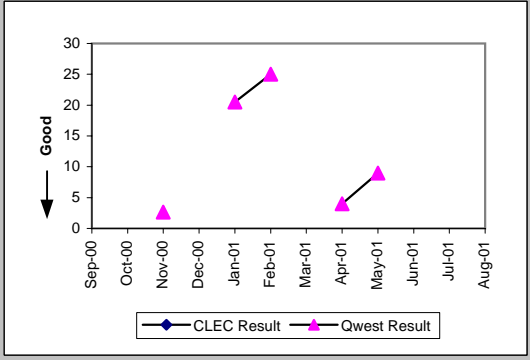
Installation Interval (Average Days) (OP-4)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					1164	504	2.31		
Oct-00					1103	429	2.57		
Nov-00	1	1	1.00		1788	775	2.31	-0.49	-1.3
Dec-00	2	2	1.00	0.00	2558	1128	2.27	-0.76	-1.46
Jan-01					768	374	2.05		
Feb-01	11	2	5.50	3.54	566	258	2.19	1.76	0.07
Mar-01					275	142	1.94		
Apr-01					404	237	1.70		
May-01					281	182	1.54		
Jun-01					362	221	1.64		
Jul-01					75	32	2.34		
Aug-01					8	4	2.00		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					1	1	1.00		
Oct-00									
Nov-00					92	2	46.00		
Dec-00					55	1	55.00		
Jan-01									
Feb-01					2	1	2.00		
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					18	3	6.00		
Aug-01									



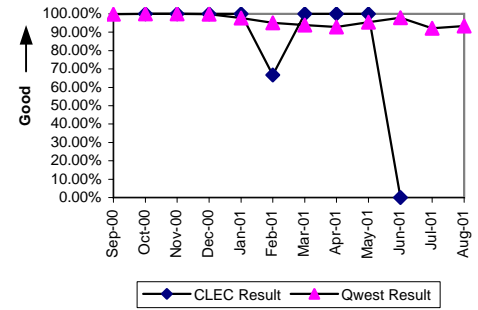
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00					8	3	2.67		
Dec-00									
Jan-01					41	2	20.50		
Feb-01					25	1	25.00		
Mar-01									
Apr-01					4	1	4.00		
May-01					9	1	9.00		
Jun-01									
Jul-01									
Aug-01									



Checklist #14 - Resale - Basic ISDN Installation

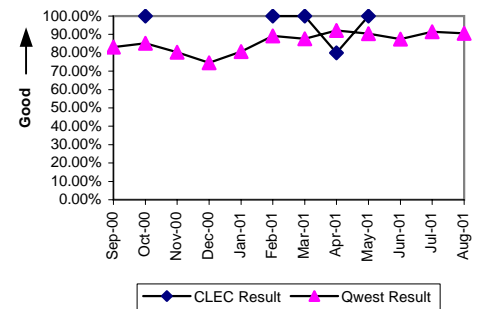
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					1136	1137	99.91%		
Oct-00	2	2	100.00%	0.00%	1164	1164	100.00%	N/A	N/A
Nov-00	3	3	100.00%	0.00%	1280	1280	100.00%	N/A	N/A
Dec-00	3	3	100.00%	0.00%	1476	1479	99.80%	-0.08	-1.05
Jan-01	3	3	100.00%	0.00%	1212	1239	97.82%	-0.26	-1.16
Feb-01	2	3	66.67%	47.14%	758	797	95.11%	2.28	3.83
Mar-01	5	5	100.00%	0.00%	672	716	93.85%	-0.57	-1.35
Apr-01	6	6	100.00%	0.00%	692	745	92.89%	-0.68	-1.41
May-01	4	4	100.00%	0.00%	718	752	95.48%	-0.43	-1.26
Jun-01	0	1	0.00%	0.00%	723	739	97.83%	6.72	3.83
Jul-01					556	603	92.21%		
Aug-01					457	489	93.46%		



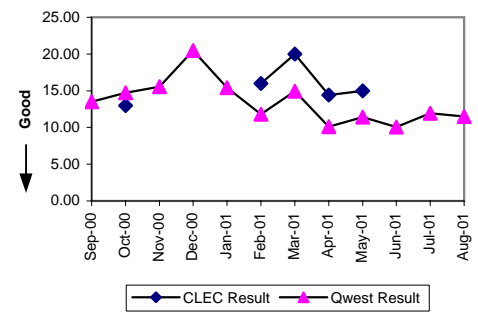
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					157	189	83.07%		
Oct-00	2	2	100.00%	0.00%	190	223	85.20%	-0.59	-1.36
Nov-00					151	188	80.32%		
Dec-00					114	153	74.51%		
Jan-01					146	181	80.66%		
Feb-01	1	1	100.00%	0.00%	175	196	89.29%	-0.35	-1.21
Mar-01	5	5	100.00%	0.00%	220	251	87.65%	-0.83	-1.51
Apr-01	4	5	80.00%	40.00%	199	216	92.13%	2.27	0.38
May-01	1	1	100.00%	0.00%	226	250	90.40%	-0.33	-1.2
Jun-01					153	175	87.43%		
Jul-01					140	153	91.50%		
Aug-01					163	180	90.56%		



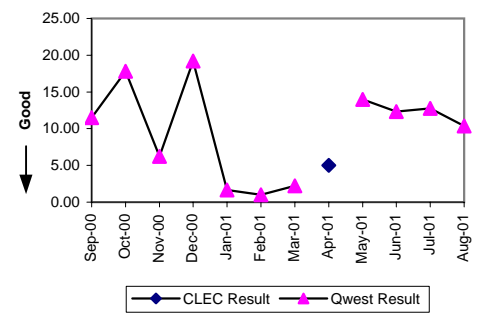
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					2512	186	13.51		
Oct-00	26	2	13.00	0.00	3287	223	14.74	-0.1	-1.06
Nov-00					2905	187	15.53		
Dec-00					3135	153	20.49		
Jan-01					2730	177	15.42		
Feb-01	16	1	16.00		2316	196	11.82	1.18	-0.28
Mar-01	100	5	20.00	0.00	3719	249	14.94	0.84	-0.49
Apr-01	72	5	14.40	2.61	2182	216	10.10	1.09	-0.34
May-01	15	1	15.00		2841	249	11.41	1.14	-0.31
Jun-01					1743	173	10.08		
Jul-01					2004	168	11.93		
Aug-01					2315	201	11.52		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

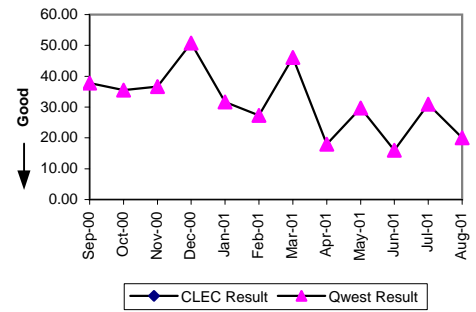
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					138	12	11.50		
Oct-00					89	5	17.80		
Nov-00					50	8	6.25		
Dec-00					192	10	19.20		
Jan-01					5	3	1.67		
Feb-01					1	1	1.00		
Mar-01					11	5	2.20		
Apr-01	5	1	5.00						
May-01					14	1	14.00		
Jun-01					37	3	12.33		
Jul-01					204	16	12.75		
Aug-01					301	29	10.38		



Checklist #14 - Resale - Basic ISDN Installation

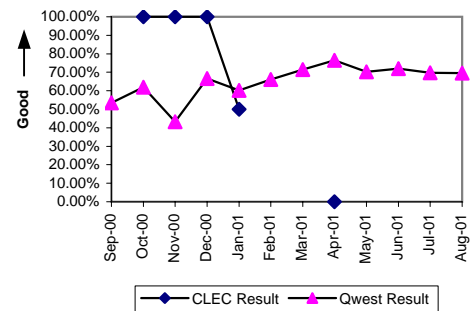
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					756	20	37.80		
Oct-00					993	28	35.46		
Nov-00					1062	29	36.62		
Dec-00					1471	29	50.72		
Jan-01					1014	32	31.69		
Feb-01					545	20	27.25		
Mar-01					1198	26	46.08		
Apr-01					305	17	17.94		
May-01					682	23	29.65		
Jun-01					304	19	16.00		
Jul-01					371	12	30.92		
Aug-01					300	15	20.00		



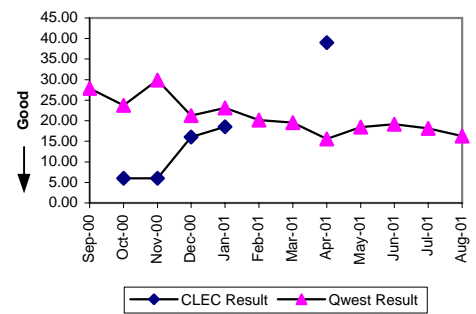
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					23	43	53.49%		
Oct-00	1	1	100.00%	0.00%	39	63	61.90%	-0.78	-1.47
Nov-00	1	1	100.00%	0.00%	19	44	43.18%	-1.13	-1.69
Dec-00	1	1	100.00%	0.00%	30	45	66.67%	-0.7	-1.43
Jan-01	1	2	50.00%	50.00%	41	68	60.29%	0.36	-0.78
Feb-01					35	53	66.04%		
Mar-01					35	49	71.43%		
Apr-01	0	1	0.00%	0.00%	55	72	76.39%	7.94	3.83
May-01					33	47	70.21%		
Jun-01					41	57	71.93%		
Jul-01					30	43	69.77%		
Aug-01					48	69	69.57%		



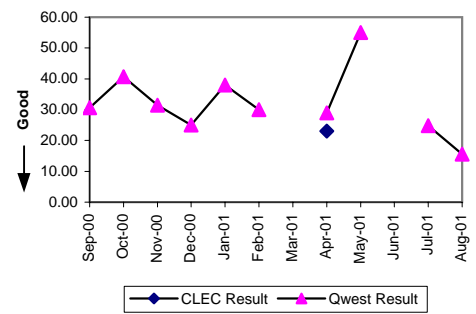
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					1197	43	27.84		
Oct-00	6	1	6.00		1472	62	23.74	-0.51	-1.31
Nov-00	6	1	6.00		1314	44	29.86	-0.8	-1.48
Dec-00	16	1	16.00		956	45	21.24	-0.25	-1.15
Jan-01	37	2	18.50	6.36	1549	67	23.12	-0.28	-1.17
Feb-01					1070	53	20.19		
Mar-01					959	49	19.57		
Apr-01	39	1	39.00		1120	72	15.56	1.19	-0.28
May-01					866	47	18.43		
Jun-01					1092	57	19.16		
Jul-01					851	47	18.11		
Aug-01					1268	78	16.26		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

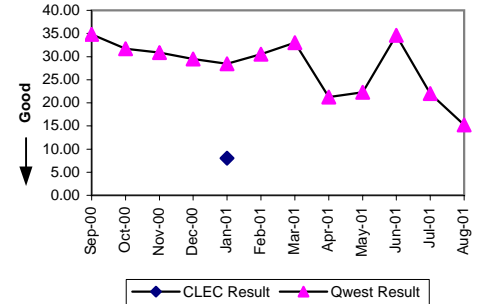
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					92	3	30.67		
Oct-00					122	3	40.67		
Nov-00					63	2	31.50		
Dec-00					25	1	25.00		
Jan-01					38	1	38.00		
Feb-01					90	3	30.00		
Mar-01									
Apr-01	23	1	23.00		58	2	29.00	-0.12	-1.08
May-01					55	1	55.00		
Jun-01									
Jul-01					149	6	24.83		
Aug-01					140	9	15.56		



Checklist #14 - Resale - Basic ISDN Installation

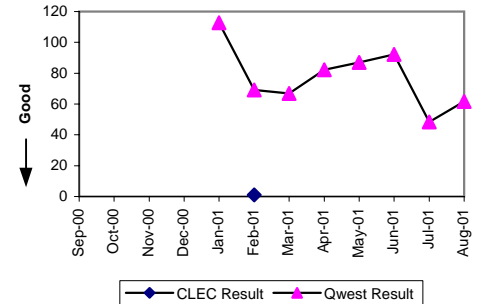
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					592	17	34.82		
Oct-00					665	21	31.67		
Nov-00					710	23	30.87		
Dec-00					413	14	29.50		
Jan-01	8	1	8.00		739	26	28.42	-0.82	-1.5
Feb-01					458	15	30.53		
Mar-01					462	14	33.00		
Apr-01					319	15	21.27		
May-01					290	13	22.31		
Jun-01					554	16	34.62		
Jul-01					264	12	22.00		
Aug-01					320	21	15.24		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

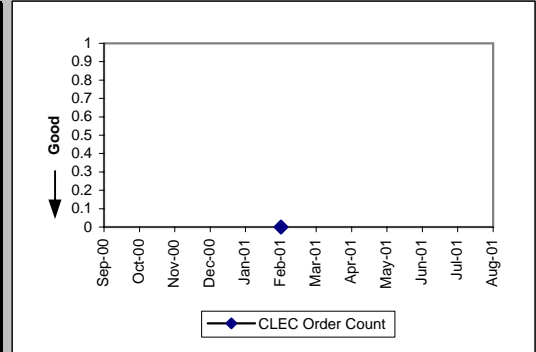
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01					12862	114	112.82		
Feb-01	1	1	1.00		8928	129	69.21	-0.94	-1.57
Mar-01					9891	148	66.83		
Apr-01					11276	137	82.31		
May-01					11222	129	86.99		
Jun-01					11152	121	92.17		
Jul-01					4400	91	48.35		
Aug-01					5049	82	61.57		



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B)

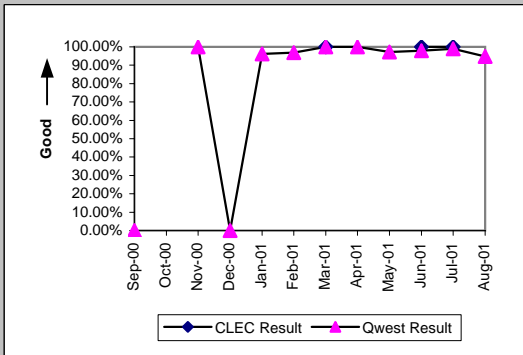
Date	CLEC Order Count
Sep-00	
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	0
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	



Checklist #14 - Resale - Basic ISDN Repair

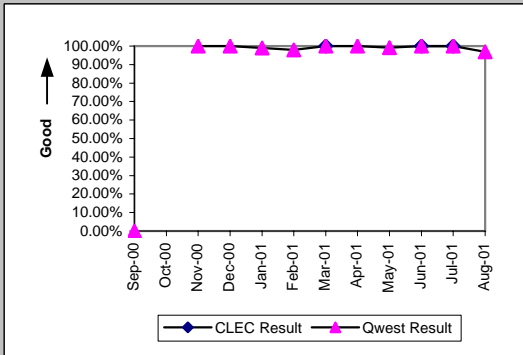
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					0	1	0.00%		
Oct-00									
Nov-00					1	1	100.00%		
Dec-00					0	1	0.00%		
Jan-01					99	103	96.12%		
Feb-01					93	96	96.88%		
Mar-01	2	2	100.00%	0.00%	98	98	100.00%	N/A	N/A
Apr-01					89	89	100.00%		
May-01					108	111	97.30%		
Jun-01	1	1	100.00%	0.00%	94	96	97.92%	-0.15	-1.09
Jul-01	1	1	100.00%	0.00%	94	95	98.95%	-0.1	-1.06
Aug-01					91	96	94.79%		



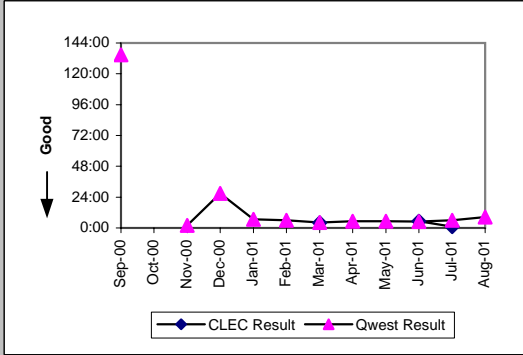
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					0	1	0.00%		
Oct-00									
Nov-00					1	1	100.00%		
Dec-00					1	1	100.00%		
Jan-01					102	103	99.03%		
Feb-01					94	96	97.92%		
Mar-01	2	2	100.00%	0.00%	98	98	100.00%	N/A	N/A
Apr-01					89	89	100.00%		
May-01					111	112	99.11%		
Jun-01	1	1	100.00%	0.00%	96	96	100.00%	N/A	N/A
Jul-01	1	1	100.00%	0.00%	97	97	100.00%	N/A	N/A
Aug-01					93	96	96.88%		



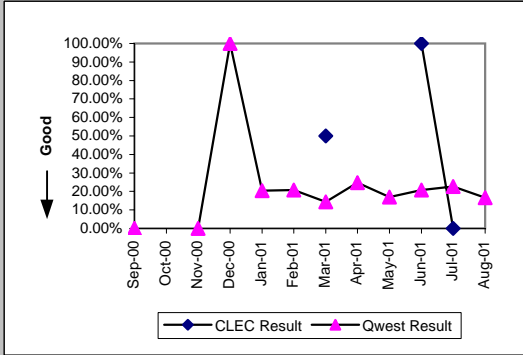
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					134:52	1	134:52		
Oct-00									
Nov-00					2:02	1	2:02		
Dec-00					26:53	1	26:53		
Jan-01					693:50	103	6:44		
Feb-01					583:00	96	6:04		
Mar-01	8:09	2	4:05	0:22	424:01	98	4:20	-0.13	-1.08
Apr-01					459:07	89	5:10		
May-01					582:10	112	5:12		
Jun-01	5:18	1	5:18		487:10	96	5:04	0.36	-0.78
Jul-01	0:58	1	0:58		579:29	97	5:58	-0.84	-1.51
Aug-01					813:02	96	8:28		



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

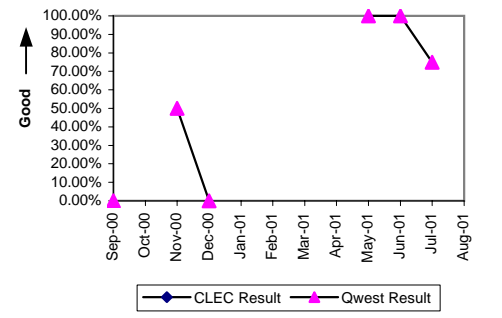
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					0	1	0.00%		
Oct-00									
Nov-00					0	2	0.00%		
Dec-00					1	1	100.00%		
Jan-01					21	103	20.39%		
Feb-01					20	96	20.83%		
Mar-01	1	2	50.00%	50.00%	14	98	14.29%	1.05	-0.36
Apr-01					22	89	24.72%		
May-01					19	112	16.96%		
Jun-01	1	1	100.00%	0.00%	20	96	20.83%	1.26	-0.24
Jul-01	0	1	0.00%	0.00%	22	97	22.68%	-0.54	-1.33
Aug-01					16	96	16.67%		



Checklist #14 - Resale - Basic ISDN Repair

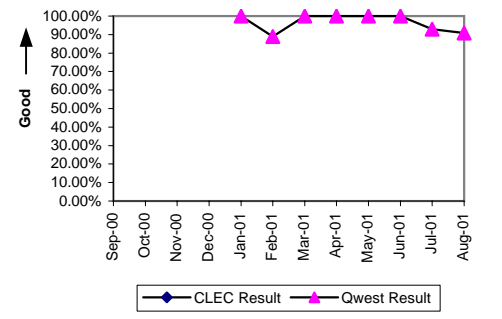
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					0	1	0.00%		
Oct-00									
Nov-00					1	2	50.00%		
Dec-00					0	1	0.00%		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01					1	1	100.00%		
Jun-01					1	1	100.00%		
Jul-01					3	4	75.00%		
Aug-01									



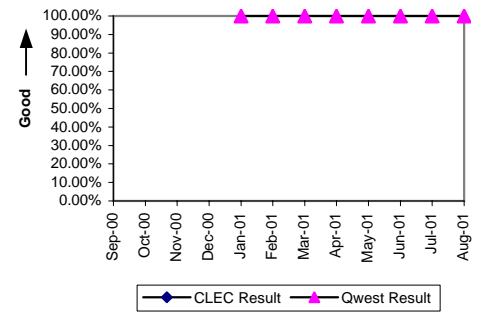
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01					11	11	100.00%		
Feb-01					8	9	88.89%		
Mar-01					10	10	100.00%		
Apr-01					15	15	100.00%		
May-01					17	17	100.00%		
Jun-01					10	10	100.00%		
Jul-01					13	14	92.86%		
Aug-01					10	11	90.91%		



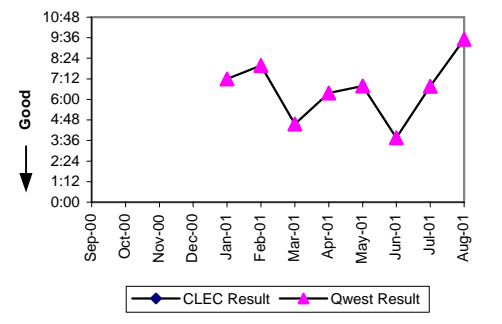
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01					11	11	100.00%		
Feb-01					9	9	100.00%		
Mar-01					10	10	100.00%		
Apr-01					15	15	100.00%		
May-01					17	17	100.00%		
Jun-01					10	10	100.00%		
Jul-01					14	14	100.00%		
Aug-01					11	11	100.00%		



Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

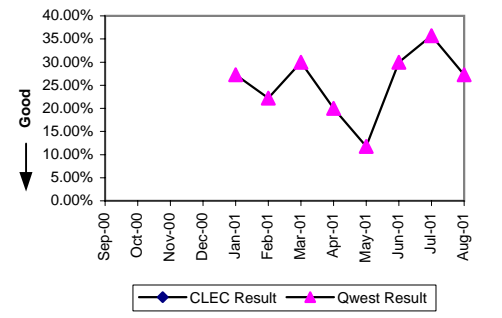
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01					79:09	11	7:12		
Feb-01					71:47	9	7:59		
Mar-01					45:28	10	4:33		
Apr-01					95:32	15	6:22		
May-01					115:11	17	6:47		
Jun-01					37:31	10	3:45		
Jul-01					94:45	14	6:46		
Aug-01					104:42	11	9:31		



Checklist #14 - Resale - Basic ISDN Repair

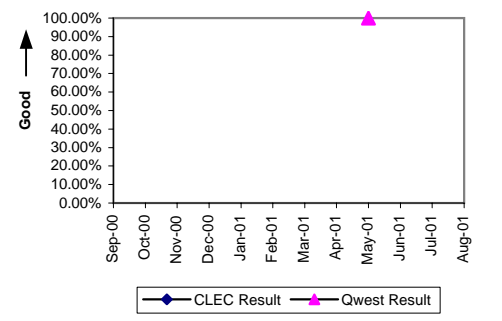
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01					3	11	27.27%		
Feb-01					2	9	22.22%		
Mar-01					3	10	30.00%		
Apr-01					3	15	20.00%		
May-01					2	17	11.76%		
Jun-01					3	10	30.00%		
Jul-01					5	14	35.71%		
Aug-01					3	11	27.27%		



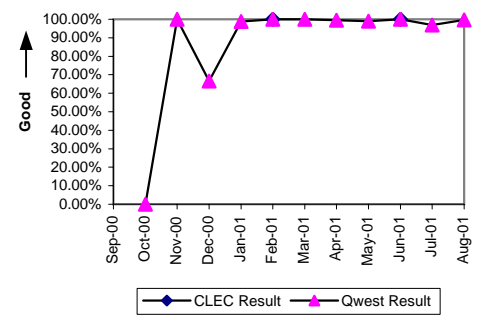
Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01					1	1	100.00%		
Jun-01									
Jul-01									
Aug-01									



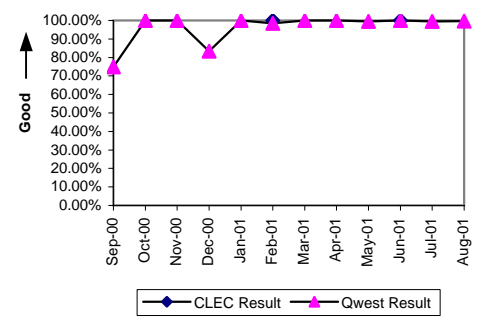
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00					0	1	0.00%		
Nov-00					1	1	100.00%		
Dec-00					2	3	66.67%		
Jan-01					171	173	98.84%		
Feb-01	1	1	100.00%	0.00%	181	181	100.00%	N/A	N/A
Mar-01					198	198	100.00%		
Apr-01					184	185	99.46%		
May-01					189	191	98.95%		
Jun-01	3	3	100.00%	0.00%	152	152	100.00%	N/A	N/A
Jul-01					217	224	96.88%		
Aug-01					237	238	99.58%		



All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

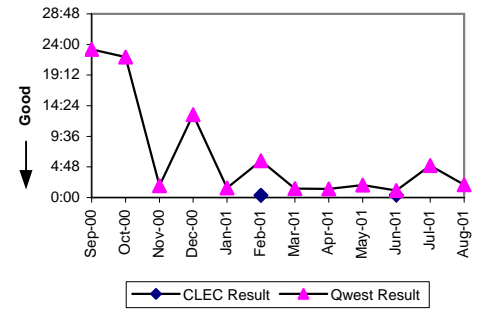
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					3	4	75.00%		
Oct-00					2	2	100.00%		
Nov-00					1	1	100.00%		
Dec-00					5	6	83.33%		
Jan-01					173	173	100.00%		
Feb-01	1	1	100.00%	0.00%	188	191	98.43%	-0.13	-1.08
Mar-01					198	198	100.00%		
Apr-01					185	185	100.00%		
May-01					190	191	99.48%		
Jun-01	3	3	100.00%	0.00%	152	152	100.00%	N/A	N/A
Jul-01					223	224	99.55%		
Aug-01					237	238	99.58%		



Checklist #14 - Resale - Basic ISDN Repair

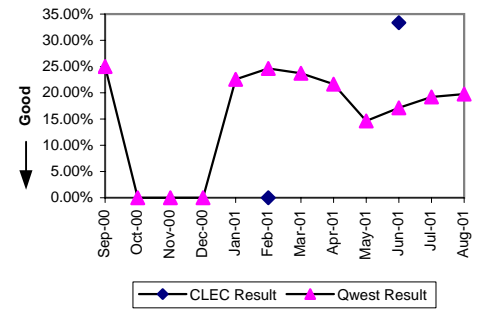
Mean Time to Restore (Hours:Minutes) (MR-6) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					92:53	4	23:13		
Oct-00					44:03	2	22:01		
Nov-00					1:50	1	1:50		
Dec-00					78:04	6	13:01		
Jan-01					260:30	173	1:30		
Feb-01	0:21	1	0:21		1099:19	191	5:45	-0.12	-1.07
Mar-01					279:53	198	1:25		
Apr-01					247:53	185	1:20		
May-01					376:49	191	1:58		
Jun-01	1:09	3	0:23	0:38	170:45	152	1:07	-0.89	-1.54
Jul-01					1120:59	224	5:00		
Aug-01					475:06	238	2:00		



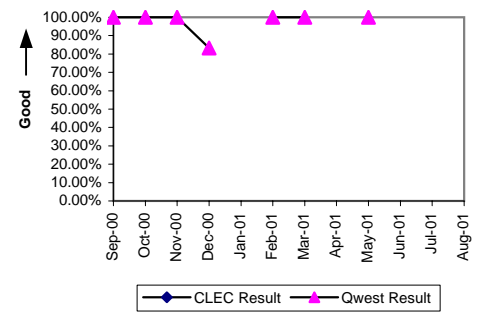
Repair Repeat Report Rate (Percent) (MR-7) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					1	4	25.00%		
Oct-00					0	2	0.00%		
Nov-00					0	1	0.00%		
Dec-00					0	6	0.00%		
Jan-01					39	173	22.54%		
Feb-01	0	1	0.00%	0.00%	47	191	24.61%	-0.57	-1.35
Mar-01					47	198	23.74%		
Apr-01					40	185	21.62%		
May-01					28	191	14.66%		
Jun-01	1	3	33.33%	47.14%	26	152	17.11%	0.64	-0.61
Jul-01					43	224	19.20%		
Aug-01					47	238	19.75%		



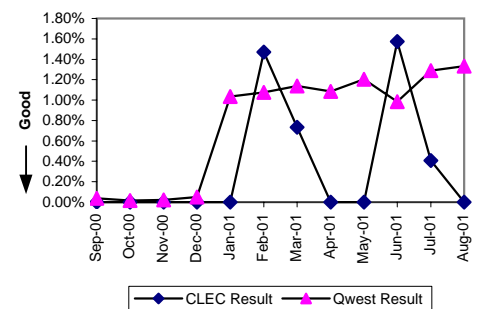
Repair Appointments Met (Percent) (MR-9) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					4	4	100.00%		
Oct-00					2	2	100.00%		
Nov-00					1	1	100.00%		
Dec-00					5	6	83.33%		
Jan-01									
Feb-01					10	10	100.00%		
Mar-01					1	1	100.00%		
Apr-01									
May-01					2	2	100.00%		
Jun-01									
Jul-01									
Aug-01									



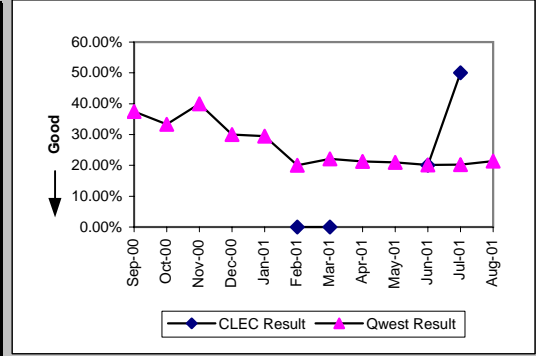
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0	8	0.00%	0.00%	5	13758	0.04%	-0.05	-1.03
Oct-00	0	9	0.00%	0.00%	2	13675	0.01%	-0.04	-1.02
Nov-00	0	9	0.00%	0.00%	3	13528	0.02%	-0.04	-1.03
Dec-00	0	9	0.00%	0.00%	7	13542	0.05%	-0.07	-1.04
Jan-01	0	66	0.00%	0.00%	287	27702	1.04%	-0.83	-1.5
Feb-01	1	68	1.47%	12.04%	296	27493	1.08%	0.31	-0.76
Mar-01	2	272	0.74%	8.54%	306	26854	1.14%	-0.62	-1.38
Apr-01	0	263	0.00%	0.00%	289	26661	1.08%	-1.69	-2.03
May-01	0	260	0.00%	0.00%	320	26545	1.21%	-1.77	-2.08
Jun-01	4	254	1.57%	12.45%	258	26198	0.98%	0.95	-0.43
Jul-01	1	246	0.41%	6.36%	335	25993	1.29%	-1.22	-1.74
Aug-01	0	130	0.00%	0.00%	345	25874	1.33%	-1.32	-1.8



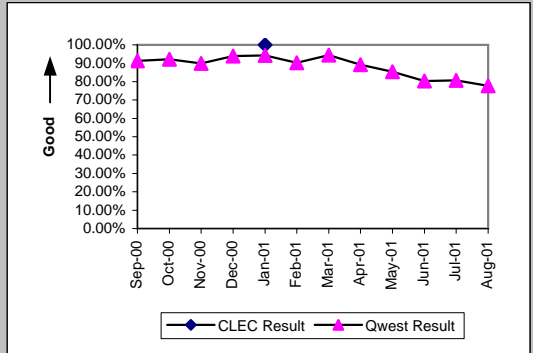
Checklist #14 - Resale - Basic ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					3	8	37.50%		
Oct-00					1	3	33.33%		
Nov-00					2	5	40.00%		
Dec-00					3	10	30.00%		
Jan-01					120	407	29.48%		
Feb-01	0	1	0.00%	0.00%	74	370	20.00%	-0.5	-1.3
Mar-01	0	2	0.00%	0.00%	87	393	22.14%	-0.75	-1.46
Apr-01					78	367	21.25%		
May-01					85	405	20.99%		
Jun-01	1	5	20.00%	40.00%	65	323	20.12%	-0.01	-1
Jul-01	1	2	50.00%	50.00%	85	420	20.24%	0.83	-0.5
Aug-01					94	439	21.41%		

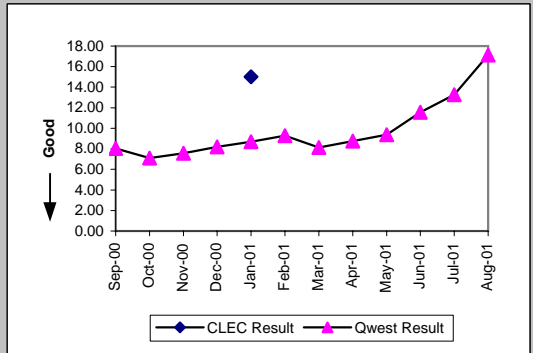


Checklist #14 - Resale - Qwest DSL Installation

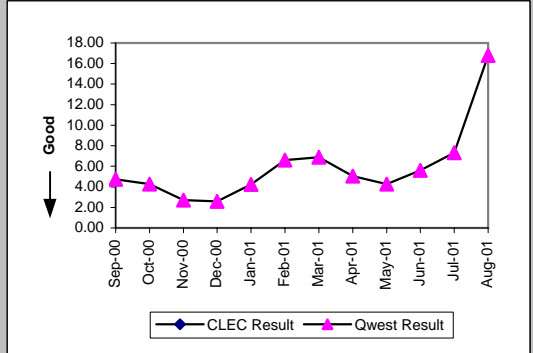
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					274	300	91.33%		
Oct-00					237	257	92.22%		
Nov-00					224	249	89.96%		
Dec-00					307	327	93.88%		
Jan-01	1	1	100.00%	0.00%	405	430	94.19%	-0.25	-1.15
Feb-01					352	390	90.26%		
Mar-01					354	375	94.40%		
Apr-01					386	433	89.15%		
May-01					467	547	85.37%		
Jun-01					467	582	80.24%		
Jul-01					1250	1549	80.70%		
Aug-01					1145	1475	77.63%		



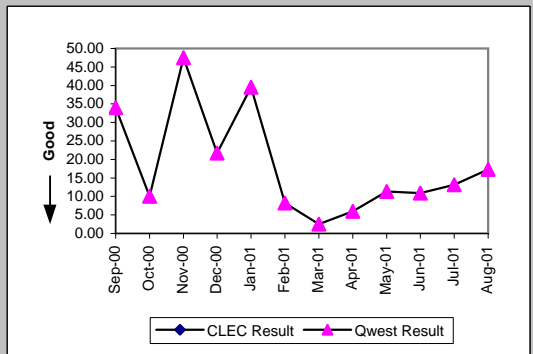
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					2409	300	8.03		
Oct-00					1824	257	7.10		
Nov-00					1885	249	7.57		
Dec-00					2677	327	8.19		
Jan-01	15	1	15.00		3740	430	8.70	1.56	-0.05
Feb-01					3617	390	9.27		
Mar-01					3044	375	8.12		
Apr-01					3784	433	8.74		
May-01					5124	547	9.37		
Jun-01					6730	582	11.56		
Jul-01					21183	1598	13.26		
Aug-01					25968	1515	17.14		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					104	22	4.73		
Oct-00					81	19	4.26		
Nov-00					62	23	2.70		
Dec-00					31	12	2.58		
Jan-01					72	17	4.24		
Feb-01					112	17	6.59		
Mar-01					117	17	6.88		
Apr-01					207	41	5.05		
May-01					329	77	4.27		
Jun-01					598	107	5.59		
Jul-01					2199	301	7.31		
Aug-01					3240	193	16.79		



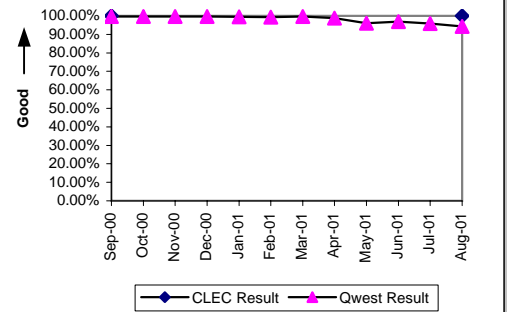
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					136	4	34.00		
Oct-00					10	1	10.00		
Nov-00					95	2	47.50		
Dec-00					174	8	21.75		
Jan-01					316	8	39.50		
Feb-01					172	21	8.19		
Mar-01					10	4	2.50		
Apr-01					36	6	6.00		
May-01					34	3	11.33		
Jun-01					87	8	10.88		
Jul-01					616	47	13.11		
Aug-01					3063	177	17.31		



Checklist #14 - Resale - Qwest DSL Installation

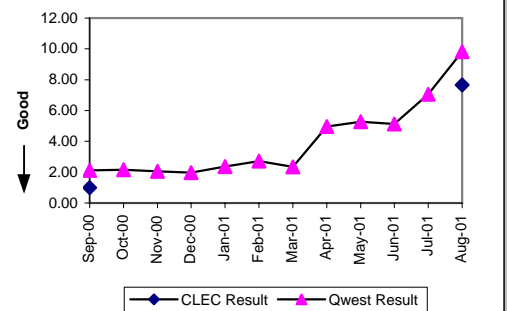
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	1	1	100.00%	0.00%	2813	2821	99.72%	-0.05	-1.03
Oct-00					3292	3305	99.61%		
Nov-00					2942	2954	99.59%		
Dec-00					2738	2747	99.67%		
Jan-01					3053	3070	99.45%		
Feb-01					3184	3204	99.38%		
Mar-01					3661	3675	99.62%		
Apr-01					4981	5045	98.73%		
May-01					6862	7141	96.09%		
Jun-01					7271	7509	96.83%		
Jul-01					7097	7409	95.79%		
Aug-01	6	6	100.00%	0.00%	3967	4210	94.23%	-0.61	-1.37



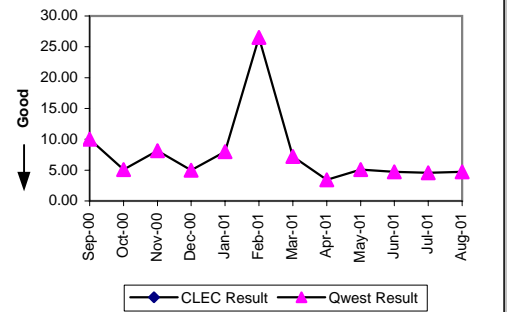
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	1	1	1.00		5970	2821	2.12	-0.33	-1.2
Oct-00					7132	3305	2.16		
Nov-00					6067	2954	2.05		
Dec-00					5419	2747	1.97		
Jan-01					7282	3070	2.37		
Feb-01					8676	3204	2.71		
Mar-01					8643	3675	2.35		
Apr-01					25049	5045	4.97		
May-01					29540	5605	5.27		
Jun-01					29435	5750	5.12		
Jul-01					35704	5061	7.05		
Aug-01	23	3	7.67	2.52	28972	2953	9.81	-1.39	-1.85



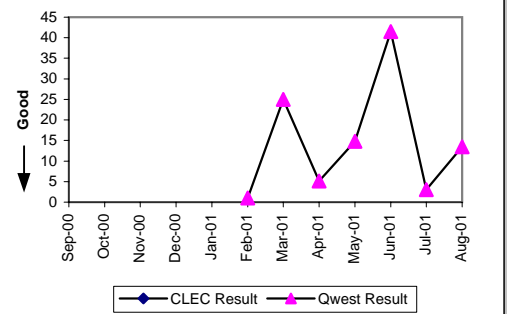
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					80	8	10.00		
Oct-00					66	13	5.08		
Nov-00					98	12	8.17		
Dec-00					45	9	5.00		
Jan-01					136	17	8.00		
Feb-01					504	19	26.53		
Mar-01					94	13	7.23		
Apr-01					189	55	3.44		
May-01					1365	267	5.11		
Jun-01					1109	236	4.70		
Jul-01					1492	328	4.55		
Aug-01					931	197	4.73		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

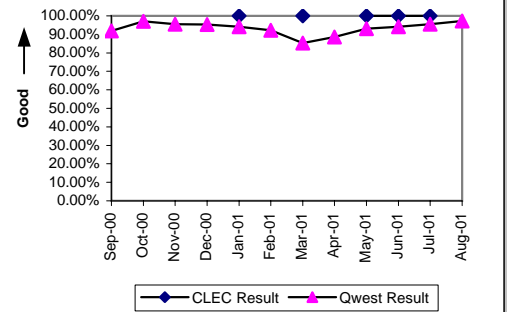
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01					1	1	1.00		
Mar-01					25	1	25.00		
Apr-01					46	9	5.11		
May-01					178	12	14.83		
Jun-01					83	2	41.50		
Jul-01					9	3	3.00		
Aug-01					686	51	13.45		



Checklist #14 - Resale - Qwest DSL Installation

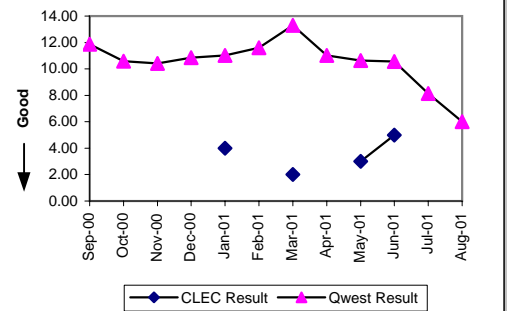
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					2568	2793	91.94%		
Oct-00					3640	3753	96.99%		
Nov-00					2866	3002	95.47%		
Dec-00					2999	3146	95.33%		
Jan-01	1	1	100.00%	0.00%	4049	4303	94.10%	-0.25	-1.15
Feb-01					3431	3722	92.18%		
Mar-01	1	1	100.00%	0.00%	3720	4360	85.32%	-0.41	-1.25
Apr-01					3602	4064	88.63%		
May-01	1	1	100.00%	0.00%	1659	1784	92.99%	-0.27	-1.17
Jun-01	1	1	100.00%	0.00%	1403	1491	94.10%	-0.25	-1.15
Jul-01	1	1	100.00%	0.00%	147	154	95.45%	-0.22	-1.13
Aug-01					72	74	97.30%		



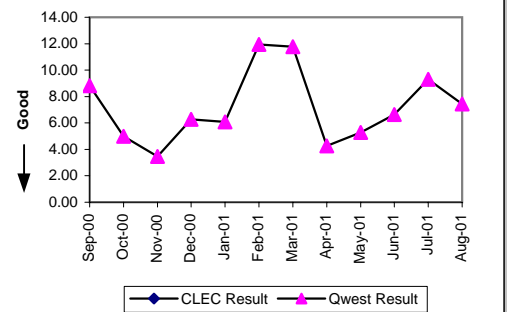
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					32850	2769	11.86		
Oct-00					39505	3730	10.59		
Nov-00					30922	2970	10.41		
Dec-00					33797	3115	10.85		
Jan-01	4	1	4.00		46447	4213	11.02	-1.59	-1.97
Feb-01					41883	3610	11.60		
Mar-01	2	1	2.00		56171	4223	13.30	-1.23	-1.75
Apr-01					44075	4001	11.02		
May-01	3	1	3.00		18904	1776	10.64	-1.72	-2.05
Jun-01	5	1	5.00		15676	1486	10.55	-1.41	-1.86
Jul-01					1414	174	8.13		
Aug-01					468	78	6.00		



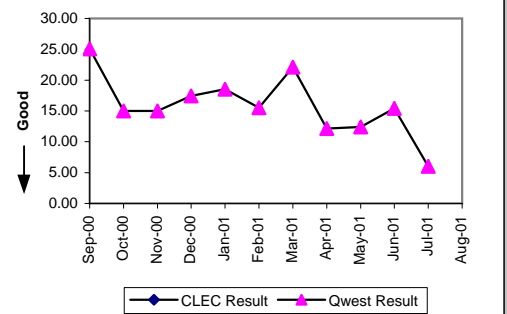
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					282	32	8.81		
Oct-00					214	43	4.98		
Nov-00					311	90	3.46		
Dec-00					489	78	6.27		
Jan-01					780	128	6.09		
Feb-01					919	77	11.94		
Mar-01					694	59	11.76		
Apr-01					966	226	4.27		
May-01					396	75	5.28		
Jun-01					272	41	6.63		
Jul-01					251	27	9.30		
Aug-01					52	7	7.43		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

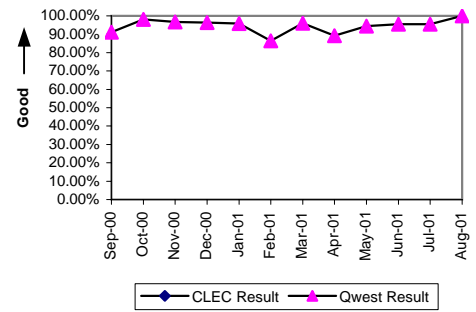
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					4839	193	25.07		
Oct-00					1050	70	15.00		
Nov-00					689	46	14.98		
Dec-00					1204	69	17.45		
Jan-01					2336	126	18.54		
Feb-01					3326	214	15.54		
Mar-01					12849	581	22.12		
Apr-01					2863	236	12.13		
May-01					621	50	12.42		
Jun-01					724	47	15.40		
Jul-01					6	1	6.00		
Aug-01									



Checklist #14 - Resale - Qwest DSL Installation

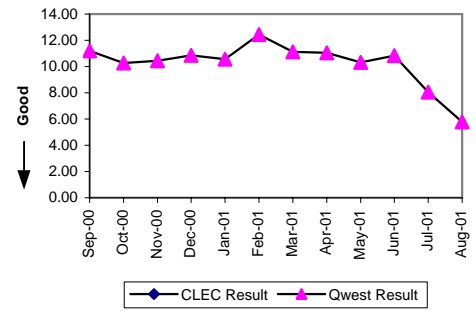
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					246	270	91.11%		
Oct-00					368	375	98.13%		
Nov-00					347	359	96.66%		
Dec-00					389	404	96.29%		
Jan-01					487	508	95.87%		
Feb-01					418	484	86.36%		
Mar-01					453	472	95.97%		
Apr-01					403	452	89.16%		
May-01					240	254	94.49%		
Jun-01					146	153	95.42%		
Jul-01					21	22	95.45%		
Aug-01					9	9	100.00%		



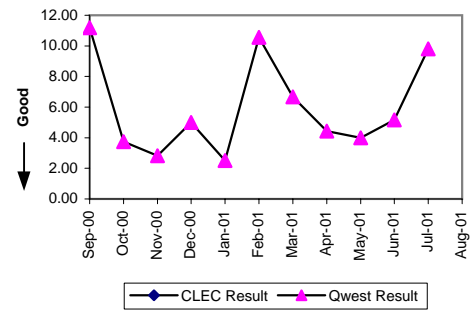
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					3014	269	11.20		
Oct-00					3854	375	10.28		
Nov-00					3701	355	10.43		
Dec-00					4366	402	10.86		
Jan-01					5305	502	10.57		
Feb-01					5913	475	12.45		
Mar-01					5077	457	11.11		
Apr-01					4935	447	11.04		
May-01					2612	253	10.32		
Jun-01					1645	152	10.82		
Jul-01					201	25	8.04		
Aug-01					52	9	5.78		



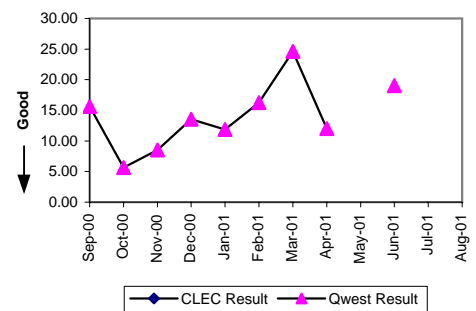
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					123	11	11.18		
Oct-00					15	4	3.75		
Nov-00					17	6	2.83		
Dec-00					30	6	5.00		
Jan-01					35	14	2.50		
Feb-01					169	16	10.56		
Mar-01					20	3	6.67		
Apr-01					102	23	4.43		
May-01					56	14	4.00		
Jun-01					31	6	5.17		
Jul-01					49	5	9.80		
Aug-01									



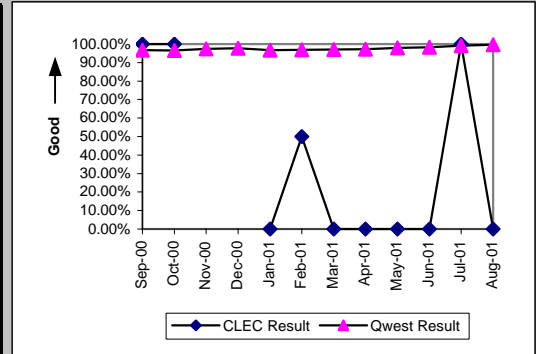
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					203	13	15.62		
Oct-00					17	3	5.67		
Nov-00					51	6	8.50		
Dec-00					122	9	13.56		
Jan-01					83	7	11.86		
Feb-01					813	50	16.26		
Mar-01					394	16	24.62		
Apr-01					312	26	12.00		
May-01									
Jun-01					19	1	19.00		
Jul-01									
Aug-01									



Checklist #14 - Resale - Qwest DSL Installation

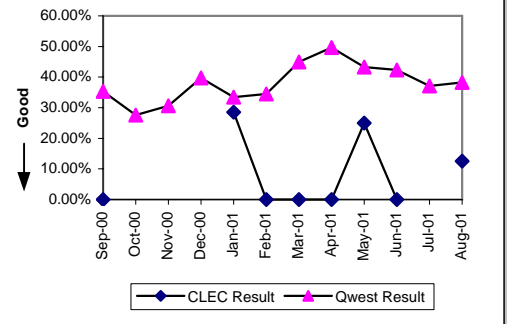
New Service Installation Quality (Percent) (OP-5) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	2	2	100.00%	0.00%	6178	6387	96.73%	-0.26	-1.16
Oct-00	1	1	100.00%	0.00%	6890	7137	96.54%	-0.19	-1.12
Nov-00					7189	7383	97.37%		
Dec-00					6722	6874	97.79%		
Jan-01	0	2	0.00%	0.00%	7615	7879	96.65%	7.59	3.83
Feb-01	1	2	50.00%	50.00%	8406	8683	96.81%	3.77	3.83
Mar-01	0	1	0.00%	0.00%	8704	8967	97.07%	5.75	3.83
Apr-01	0	1	0.00%	0.00%	9656	9939	97.15%	5.84	3.83
May-01	0	1	0.00%	0.00%	10088	10296	97.98%	6.96	3.83
Jun-01	0	1	0.00%	0.00%	10142	10312	98.35%	7.72	3.83
Jul-01	1	1	100.00%	0.00%	9787	9872	99.14%	-0.09	-1.06
Aug-01	0	4	0.00%	0.00%	7498	7523	99.67%	34.63	3.83



Checklist #14 - Resale - Qwest DSL Repair

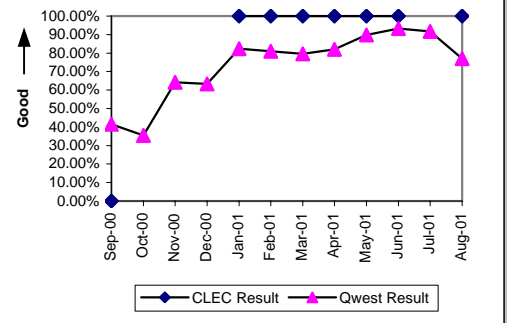
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0	1	0.00%	0.00%	681	1929	35.30%	-0.74	-1.45
Oct-00					642	2330	27.55%		
Nov-00					332	1084	30.63%		
Dec-00					440	1107	39.75%		
Jan-01	2	7	28.57%	45.18%	400	1195	33.47%	-0.27	-1.17
Feb-01	0	1	0.00%	0.00%	451	1307	34.51%	-0.73	-1.44
Mar-01	0	1	0.00%	0.00%	727	1616	44.99%	-0.9	-1.55
Apr-01	0	6	0.00%	0.00%	816	1644	49.64%	-2.43	-2.48
May-01	1	4	25.00%	43.30%	703	1625	43.26%	-0.74	-1.45
Jun-01	0	2	0.00%	0.00%	604	1425	42.39%	-1.21	-1.74
Jul-01					447	1206	37.06%		
Aug-01	1	8	12.50%	33.07%	592	1549	38.22%	-1.49	-1.91



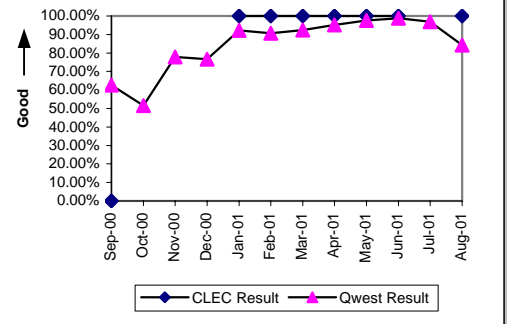
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0	1	0.00%	0.00%	477	1151	41.44%	0.22	-0.87
Oct-00					559	1574	35.51%		
Nov-00					447	697	64.13%		
Dec-00					354	559	63.33%		
Jan-01	5	5	100.00%	0.00%	599	728	82.28%	-1.03	-1.63
Feb-01	1	1	100.00%	0.00%	608	751	80.96%	-0.48	-1.29
Mar-01	1	1	100.00%	0.00%	641	806	79.53%	-0.51	-1.31
Apr-01	4	4	100.00%	0.00%	626	763	82.04%	-0.93	-1.57
May-01	3	3	100.00%	0.00%	752	838	89.74%	-0.58	-1.36
Jun-01	2	2	100.00%	0.00%	700	750	93.33%	-0.38	-1.23
Jul-01					649	708	91.67%		
Aug-01	7	7	100.00%	0.00%	682	886	76.98%	-1.44	-1.88



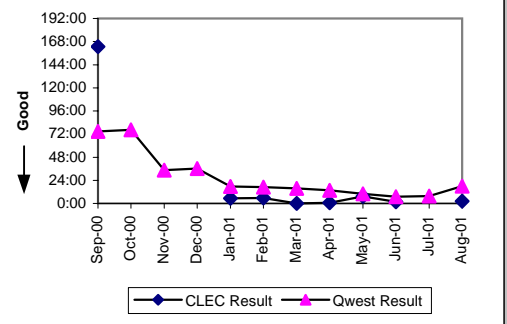
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0	1	0.00%	0.00%	720	1151	62.55%	7.97	3.85
Oct-00					811	1574	51.52%		
Nov-00					543	697	77.91%		
Dec-00					428	559	76.57%		
Jan-01	5	5	100.00%	0.00%	671	728	92.17%	-0.65	-1.39
Feb-01	1	1	100.00%	0.00%	681	751	90.68%	-0.32	-1.19
Mar-01	1	1	100.00%	0.00%	745	806	92.43%	-0.29	-1.17
Apr-01	4	4	100.00%	0.00%	726	763	95.15%	-0.45	-1.27
May-01	3	3	100.00%	0.00%	818	838	97.61%	-0.27	-1.16
Jun-01	2	2	100.00%	0.00%	741	750	98.80%	-0.16	-1.09
Jul-01					686	708	96.89%		
Aug-01	7	7	100.00%	0.00%	746	886	84.20%	-1.14	-1.69



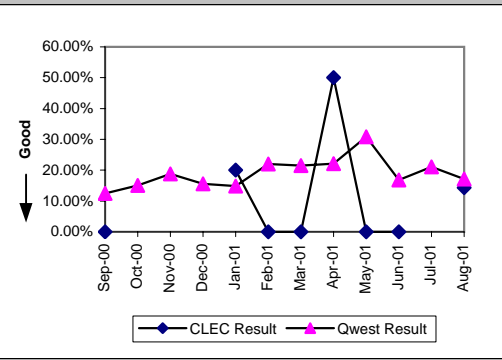
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	162:45	1	162:45		85969:18	1151	74:41	0.7	-0.57
Oct-00					120112:28	1574	76:19		
Nov-00					24089:41	697	34:34		
Dec-00					20326:55	559	36:22		
Jan-01	25:57	5	5:11	9:33	12822:34	728	17:37	-0.93	-1.56
Feb-01	5:30	1	5:30		12797:17	751	17:02	-0.34	-1.21
Mar-01	0:04	1	0:04		12689:51	806	15:45	-0.57	-1.34
Apr-01	3:15	4	0:49	0:44	10493:24	763	13:45	-1.06	-1.64
May-01	21:28	3	7:09	7:36	8280:06	838	9:53	-0.18	-1.11
Jun-01	3:10	2	1:35	2:10	5274:22	750	7:02	-0.55	-1.34
Jul-01					5526:29	708	7:48		
Aug-01	17:19	7	2:28	2:51	16036:53	886	18:06	-1.19	-1.72

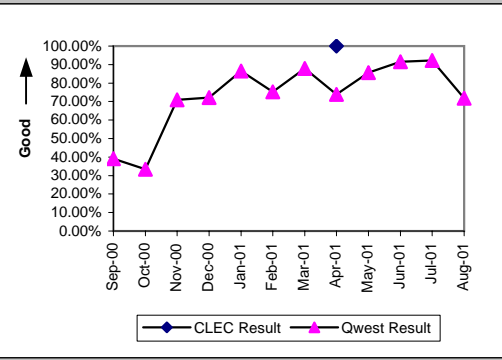


Checklist #14 - Resale - Qwest DSL Repair

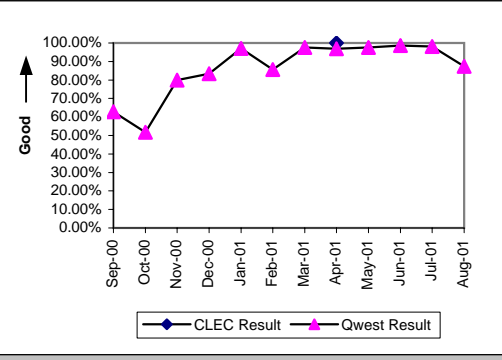
Repair Repeat Report Rate (Percent) (MR-7) -- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0	1	0.00%	0.00%	143	1151	12.42%	-0.38	-1.23
Oct-00					237	1574	15.06%		
Nov-00					131	697	18.79%		
Dec-00					87	559	15.56%		
Jan-01	1	5	20.00%	40.00%	108	728	14.84%	0.35	-0.79
Feb-01	0	1	0.00%	0.00%	165	751	21.97%	-0.53	-1.32
Mar-01	0	1	0.00%	0.00%	173	806	21.46%	-0.52	-1.32
Apr-01	2	4	50.00%	50.00%	169	763	22.15%	1.16	-0.3
May-01	0	3	0.00%	0.00%	258	838	30.79%	-1.15	-1.7
Jun-01	0	2	0.00%	0.00%	126	750	16.80%	-0.63	-1.39
Jul-01					149	708	21.05%		
Aug-01	1	7	14.29%	34.99%	152	886	17.16%	-0.2	-1.12



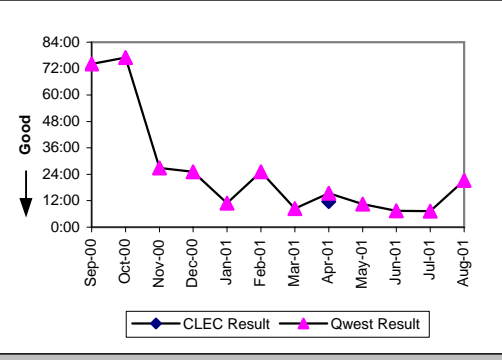
Out of Service Cleared within 24 hours (Percent) (MR-3) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					38	97	39.18%		
Oct-00					38	114	33.33%		
Nov-00					39	55	70.91%		
Dec-00					78	108	72.22%		
Jan-01					58	67	86.57%		
Feb-01					79	105	75.24%		
Mar-01					73	83	87.95%		
Apr-01	2	2	100.00%	0.00%	48	65	73.85%	-0.83	-1.5
May-01					72	84	85.71%		
Jun-01					65	71	91.55%		
Jul-01					47	51	92.16%		
Aug-01					51	71	71.83%		



All Troubles Cleared within 48 hours (Percent) (MR-4) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					61	97	62.89%		
Oct-00					59	114	51.75%		
Nov-00					44	55	80.00%		
Dec-00					90	108	83.33%		
Jan-01					65	67	97.01%		
Feb-01					90	105	85.71%		
Mar-01					81	83	97.59%		
Apr-01	2	2	100.00%	0.00%	63	65	96.92%	-0.25	-1.15
May-01					82	84	97.62%		
Jun-01					70	71	98.59%		
Jul-01					50	51	98.04%		
Aug-01					62	71	87.32%		

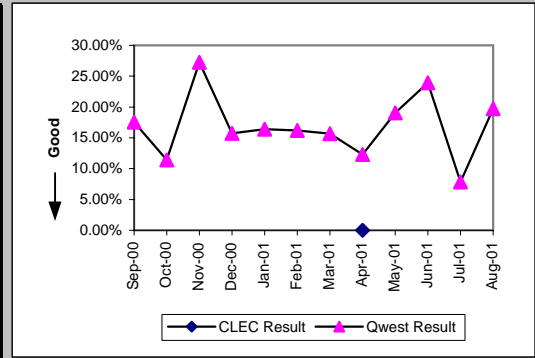


Mean Time to Restore (Hours:Minutes) (MR-6) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					7188:30	97	74:06		
Oct-00					8780:51	114	77:02		
Nov-00					1476:52	55	26:51		
Dec-00					2713:32	108	25:08		
Jan-01					729:20	67	10:53		
Feb-01					2639:13	105	25:08		
Mar-01					694:21	83	8:22		
Apr-01	23:23	2	11:41	10:12	999:02	65	15:22	-0.32	-1.19
May-01					883:34	84	10:31		
Jun-01					523:42	71	7:23		
Jul-01					373:02	51	7:19		
Aug-01					1509:39	71	21:16		

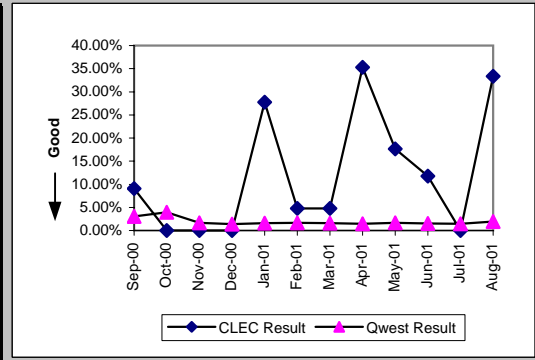


Checklist #14 - Resale - Qwest DSL Repair

Repair Repeat Report Rate (Percent) (MR-7) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					17	97	17.53%		
Oct-00					13	114	11.40%		
Nov-00					15	55	27.27%		
Dec-00					17	108	15.74%		
Jan-01					11	67	16.42%		
Feb-01					17	105	16.19%		
Mar-01					13	83	15.66%		
Apr-01	0	2	0.00%	0.00%	8	65	12.31%	-0.52	-1.32
May-01					16	84	19.05%		
Jun-01					17	71	23.94%		
Jul-01					4	51	7.84%		
Aug-01					14	71	19.72%		



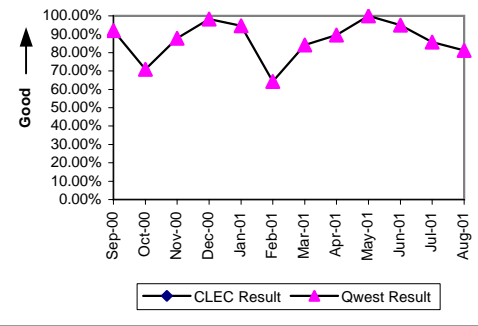
Trouble Rate (Percent) (MR-8) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	1	11	9.09%	28.75%	1248	40661	3.07%	1.16	-0.4
Oct-00	0	14	0.00%	0.00%	1688	43073	3.92%	-0.76	-1.46
Nov-00	0	13	0.00%	0.00%	752	44743	1.68%	-0.47	-1.29
Dec-00	0	17	0.00%	0.00%	667	47021	1.42%	-0.49	-1.3
Jan-01	5	18	27.78%	44.79%	795	49694	1.60%	8.85	1.73
Feb-01	1	21	4.76%	21.30%	856	52321	1.64%	1.13	-0.42
Mar-01	1	21	4.76%	21.30%	889	54738	1.62%	1.14	-0.42
Apr-01	6	17	35.29%	47.79%	828	56516	1.47%	11.61	2.24
May-01	3	17	17.65%	38.12%	922	55892	1.65%	5.18	0.83
Jun-01	2	17	11.76%	32.22%	821	54389	1.51%	3.47	0.34
Jul-01	0	20	0.00%	0.00%	759	51444	1.48%	-0.55	-1.33
Aug-01	7	21	33.33%	47.14%	957	48879	1.96%	10.38	2.25



Checklist #14 - Resale - Primary ISDN Installation

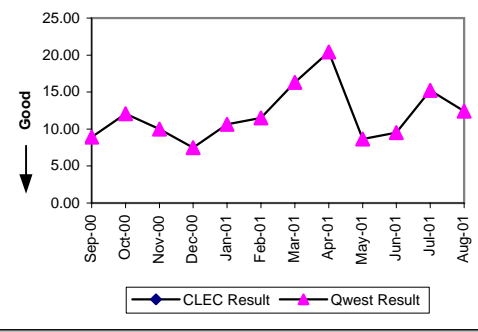
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					114	124	91.94%		
Oct-00					51	72	70.83%		
Nov-00					29	33	87.88%		
Dec-00					165	168	98.21%		
Jan-01					53	56	94.64%		
Feb-01					9	14	64.29%		
Mar-01					16	19	84.21%		
Apr-01					17	19	89.47%		
May-01					9	9	100.00%		
Jun-01					19	20	95.00%		
Jul-01					6	7	85.71%		
Aug-01					13	16	81.25%		



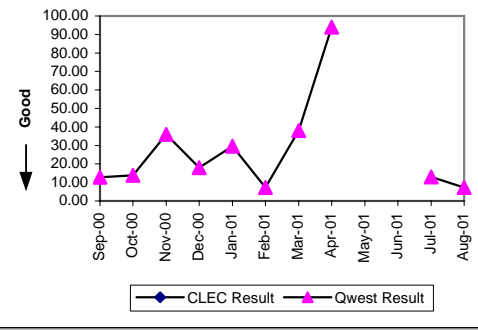
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					1107	124	8.93		
Oct-00					868	72	12.06		
Nov-00					329	33	9.97		
Dec-00					1256	168	7.48		
Jan-01					596	56	10.64		
Feb-01					161	14	11.50		
Mar-01					310	19	16.32		
Apr-01					388	19	20.42		
May-01					78	9	8.67		
Jun-01					190	20	9.50		
Jul-01					137	9	15.22		
Aug-01					323	26	12.42		



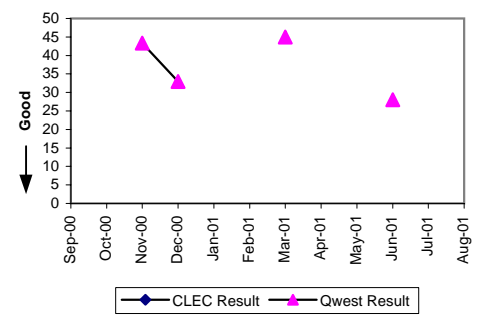
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					128	10	12.80		
Oct-00					292	21	13.90		
Nov-00					36	1	36.00		
Dec-00					36	2	18.00		
Jan-01					89	3	29.67		
Feb-01					36	5	7.20		
Mar-01					76	2	38.00		
Apr-01					188	2	94.00		
May-01									
Jun-01									
Jul-01					39	3	13.00		
Aug-01					94	13	7.23		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

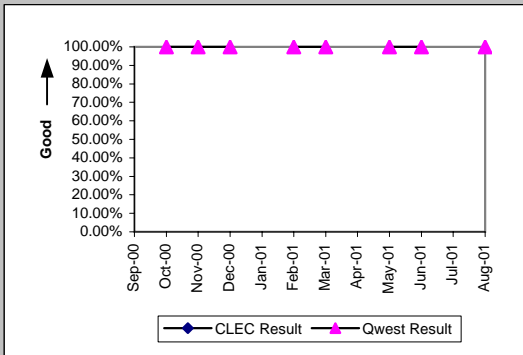
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00					130	3	43.33		
Dec-00					33	1	33.00		
Jan-01									
Feb-01									
Mar-01					45	1	45.00		
Apr-01									
May-01									
Jun-01					28	1	28.00		
Jul-01									
Aug-01									



Checklist #14 - Resale - Primary ISDN Installation

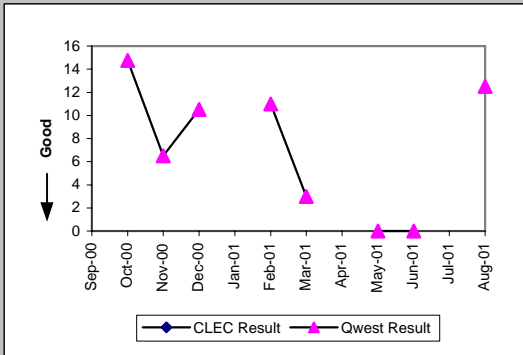
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00					4	4	100.00%		
Nov-00					2	2	100.00%		
Dec-00					19	19	100.00%		
Jan-01									
Feb-01					2	2	100.00%		
Mar-01					1	1	100.00%		
Apr-01									
May-01					1	1	100.00%		
Jun-01					1	1	100.00%		
Jul-01									
Aug-01					1	1	100.00%		



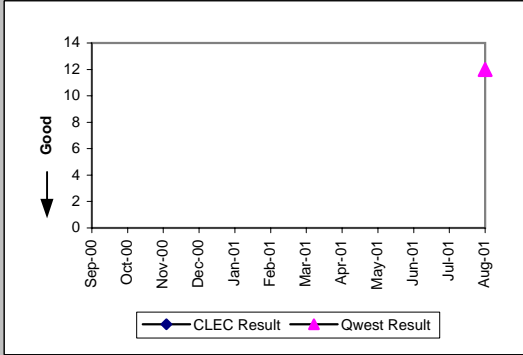
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00					59	4	14.75		
Nov-00					13	2	6.50		
Dec-00					200	19	10.53		
Jan-01									
Feb-01					22	2	11.00		
Mar-01					3	1	3.00		
Apr-01									
May-01					0	1	0.00		
Jun-01					0	1	0.00		
Jul-01									
Aug-01					25	2	12.50		



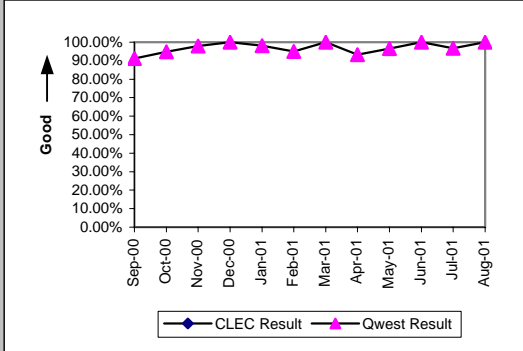
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					12	1	12.00		



Installation Commitments Met (Percent) (OP-3)-- No Dispatches

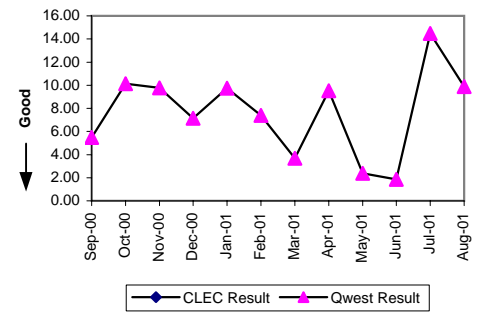
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					52	57	91.23%		
Oct-00					73	77	94.81%		
Nov-00					48	49	97.96%		
Dec-00					153	153	100.00%		
Jan-01					108	110	98.18%		
Feb-01					38	40	95.00%		
Mar-01					103	103	100.00%		
Apr-01					28	30	93.33%		
May-01					28	29	96.55%		
Jun-01					48	48	100.00%		
Jul-01					30	31	96.77%		
Aug-01					32	32	100.00%		



Checklist #14 - Resale - Primary ISDN Installation

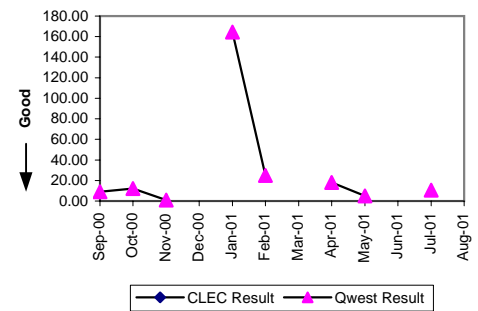
Installation Interval (Average Days) (OP-4) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					313	57	5.49		
Oct-00					779	77	10.12		
Nov-00					478	49	9.76		
Dec-00					1094	153	7.15		
Jan-01					1072	110	9.75		
Feb-01					295	40	7.38		
Mar-01					380	103	3.69		
Apr-01					286	30	9.53		
May-01					67	28	2.39		
Jun-01					80	43	1.86		
Jul-01					1087	75	14.49		
Aug-01					168	17	9.88		



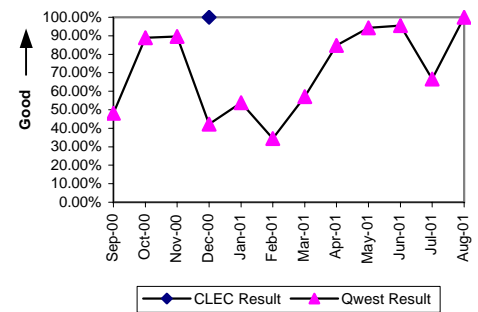
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					45	5	9.00		
Oct-00					48	4	12.00		
Nov-00					1	1	1.00		
Dec-00									
Jan-01					329	2	164.50		
Feb-01					50	2	25.00		
Mar-01									
Apr-01					36	2	18.00		
May-01					5	1	5.00		
Jun-01									
Jul-01					476	45	10.58		
Aug-01									



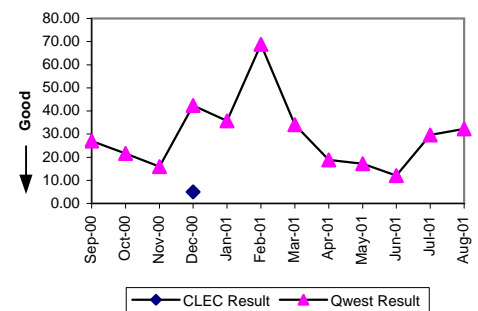
Installation Commitments Met (Percent) (OP-3) -- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					13	27	48.15%		
Oct-00					48	54	88.89%		
Nov-00					60	67	89.55%		
Dec-00	1	1	100.00%	0.00%	27	64	42.19%	-1.16	-1.71
Jan-01					72	134	53.73%		
Feb-01					11	32	34.38%		
Mar-01					8	14	57.14%		
Apr-01					28	33	84.85%		
May-01					33	35	94.29%		
Jun-01					21	22	95.45%		
Jul-01					10	15	66.67%		
Aug-01					5	5	100.00%		



Installation Interval (Average Days) (OP-4) -- Interval Zone One

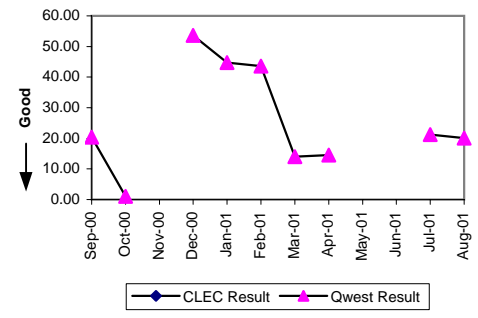
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					728	27	26.96		
Oct-00					1164	54	21.56		
Nov-00					1055	66	15.98		
Dec-00	5	1	5.00		2626	62	42.35	-1.23	-1.75
Jan-01					4780	134	35.67		
Feb-01					2200	32	68.75		
Mar-01					476	14	34.00		
Apr-01					601	32	18.78		
May-01					599	35	17.11		
Jun-01					266	22	12.09		
Jul-01					2463	83	29.67		
Aug-01					1933	60	32.22		



Checklist #14 - Resale - Primary ISDN Installation

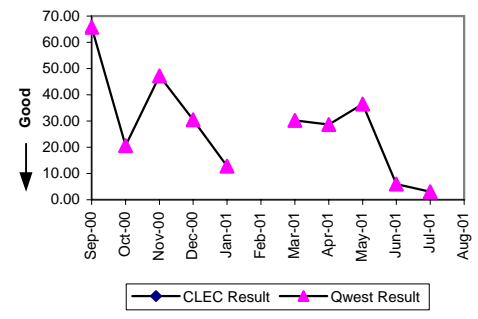
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					204	10	20.40		
Oct-00					1	1	1.00		
Nov-00									
Dec-00					1878	35	53.66		
Jan-01					2592	58	44.69		
Feb-01					916	21	43.62		
Mar-01					14	1	14.00		
Apr-01					29	2	14.50		
May-01									
Jun-01									
Jul-01					1441	68	21.19		
Aug-01					1147	57	20.12		



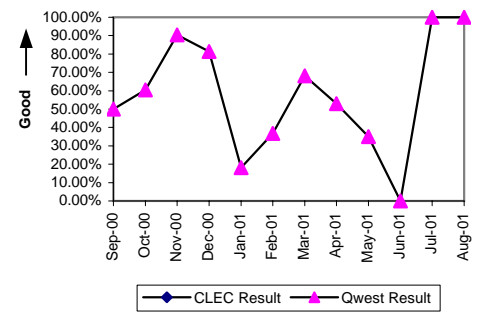
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					263	4	65.75		
Oct-00					103	5	20.60		
Nov-00					330	7	47.14		
Dec-00					61	2	30.50		
Jan-01					51	4	12.75		
Feb-01									
Mar-01					151	5	30.20		
Apr-01					86	3	28.67		
May-01					73	2	36.50		
Jun-01					6	1	6.00		
Jul-01					15	5	3.00		
Aug-01									



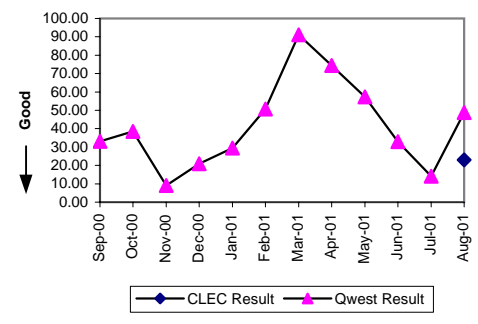
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					4	8	50.00%		
Oct-00					26	43	60.47%		
Nov-00					38	42	90.48%		
Dec-00					35	43	81.40%		
Jan-01					2	11	18.18%		
Feb-01					7	19	36.84%		
Mar-01					49	72	68.06%		
Apr-01					45	85	52.94%		
May-01					7	20	35.00%		
Jun-01					0	1	0.00%		
Jul-01					41	41	100.00%		
Aug-01					89	89	100.00%		



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

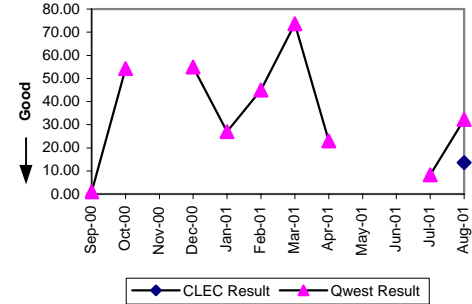
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					265	8	33.12		
Oct-00					1578	41	38.49		
Nov-00					316	35	9.03		
Dec-00					586	28	20.93		
Jan-01					323	11	29.36		
Feb-01					964	19	50.74		
Mar-01					5104	56	91.14		
Apr-01					6319	85	74.34		
May-01					1147	20	57.35		
Jun-01					33	1	33.00		
Jul-01					619	44	14.07		
Aug-01	46	2	23.00	1.41	7425	152	48.85	-1.22	-1.74



Checklist #14 - Resale - Primary ISDN Installation

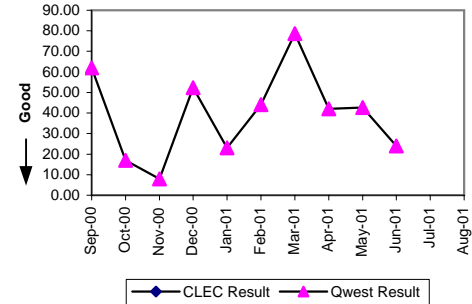
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					1	1	1.00		
Oct-00					813	15	54.20		
Nov-00									
Dec-00					110	2	55.00		
Jan-01					162	6	27.00		
Feb-01					360	8	45.00		
Mar-01					663	9	73.67		
Apr-01					596	26	22.92		
May-01									
Jun-01									
Jul-01					192	23	8.35		
Aug-01	27	2	13.50	2.12	5286	164	32.23	-1.44	-1.88



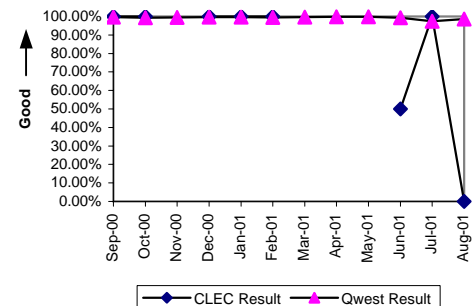
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					186	3	62.00		
Oct-00					34	2	17.00		
Nov-00					32	4	8.00		
Dec-00					314	6	52.33		
Jan-01					69	3	23.00		
Feb-01					176	4	44.00		
Mar-01					1100	14	78.57		
Apr-01					589	14	42.07		
May-01					554	13	42.62		
Jun-01					24	1	24.00		
Jul-01									
Aug-01									



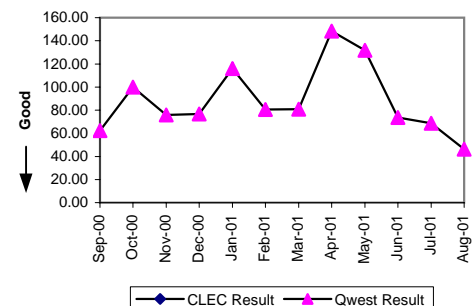
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	3	3	100.00%	0.00%	358	359	99.72%	-0.09	-1.06
Oct-00	2	2	100.00%	0.00%	424	427	99.30%	-0.12	-1.07
Nov-00					436	438	99.54%		
Dec-00	1	1	100.00%	0.00%	567	569	99.65%	-0.06	-1.04
Jan-01	1	1	100.00%	0.00%	638	640	99.69%	-0.06	-1.03
Feb-01	1	1	100.00%	0.00%	440	442	99.55%	-0.07	-1.04
Mar-01					462	464	99.57%		
Apr-01					498	499	99.80%		
May-01					402	403	99.75%		
Jun-01	1	2	50.00%	50.00%	298	300	99.33%	8.54	3.83
Jul-01	2	2	100.00%	0.00%	219	225	97.33%	-0.23	-1.14
Aug-01	0	1	0.00%	0.00%	299	303	98.68%	8.63	3.83



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

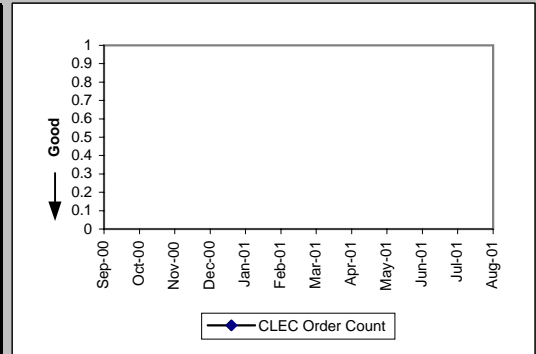
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					85980	1378	62.39		
Oct-00					62997	631	99.84		
Nov-00					67488	891	75.74		
Dec-00					62690	817	76.73		
Jan-01					41499	358	115.92		
Feb-01					10546	131	80.50		
Mar-01					7024	87	80.74		
Apr-01					6084	41	148.39		
May-01					3162	24	131.75		
Jun-01					1987	27	73.59		
Jul-01					756	11	68.73		
Aug-01					970	21	46.19		



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B)

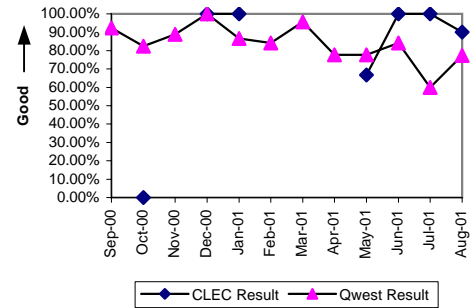
Date	CLEC Order Count
Sep-00	
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	



Checklist #14 - Resale - Primary ISDN Repair

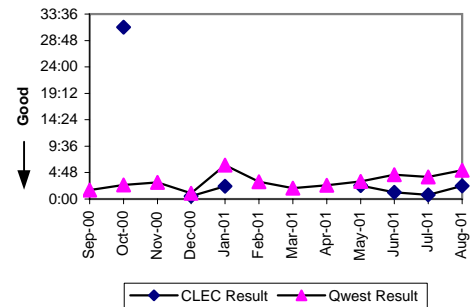
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					12	13	92.31%		
Oct-00	0	1	0.00%	0.00%	14	17	82.35%	5.08	2.09
Nov-00					8	9	88.89%		
Dec-00	3	3	100.00%	0.00%	12	12	100.00%	N/A	N/A
Jan-01	1	1	100.00%	0.00%	26	30	86.67%	-0.39	-1.23
Feb-01					16	19	84.21%		
Mar-01					22	23	95.65%		
Apr-01					21	27	77.78%		
May-01	2	3	66.67%	47.14%	14	18	77.78%	0.15	-0.91
Jun-01	1	1	100.00%	0.00%	16	19	84.21%	-0.42	-1.26
Jul-01	1	1	100.00%	0.00%	15	25	60.00%	-0.8	-1.49
Aug-01	9	10	90.00%	30.00%	17	22	77.27%	-0.8	-1.48



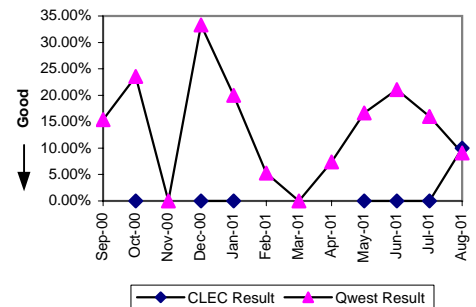
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					21:17	13	1:38		
Oct-00	31:14	1	31:14		43:22	17	2:33	8.96	4.44
Nov-00					26:57	9	3:00		
Dec-00	1:32	3	0:31	0:27	12:26	12	1:02	-1.17	-1.71
Jan-01	2:18	1	2:18		185:18	30	6:11	-0.16	-1.1
Feb-01					59:05	19	3:07		
Mar-01					45:54	23	2:00		
Apr-01					67:23	27	2:30		
May-01	7:23	3	2:28	3:44	57:57	18	3:13	-0.25	-1.15
Jun-01	1:13	1	1:13		84:10	19	4:26	-0.27	-1.17
Jul-01	0:47	1	0:47		101:02	25	4:02	-0.65	-1.39
Aug-01	23:37	10	2:22	1:21	115:18	22	5:14	-0.89	-1.54



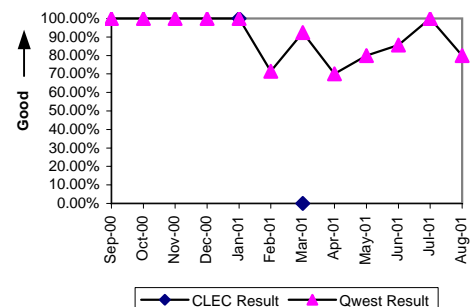
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					2	13	15.38%		
Oct-00	0	1	0.00%	0.00%	4	17	23.53%	-0.54	-1.33
Nov-00					0	9	0.00%		
Dec-00	0	3	0.00%	0.00%	4	12	33.33%	-1.1	-1.67
Jan-01	0	1	0.00%	0.00%	6	30	20.00%	-0.49	-1.3
Feb-01					1	19	5.26%		
Mar-01					0	23	0.00%		
Apr-01					2	27	7.41%		
May-01	0	3	0.00%	0.00%	3	18	16.67%	-0.72	-1.44
Jun-01	0	1	0.00%	0.00%	4	19	21.05%	-0.5	-1.31
Jul-01	0	1	0.00%	0.00%	4	25	16.00%	-0.43	-1.26
Aug-01	1	10	10.00%	30.00%	2	22	9.09%	0.04	-0.98



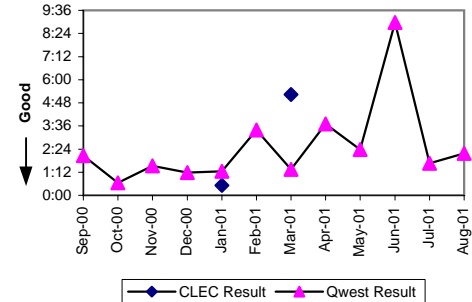
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					4	4	100.00%		
Oct-00					8	8	100.00%		
Nov-00					5	5	100.00%		
Dec-00					6	6	100.00%		
Jan-01	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Feb-01					5	7	71.43%		
Mar-01	0	1	0.00%	0.00%	12	13	92.31%	6.06	2.68
Apr-01					7	10	70.00%		
May-01					4	5	80.00%		
Jun-01					6	7	85.71%		
Jul-01					3	3	100.00%		
Aug-01					8	10	80.00%		

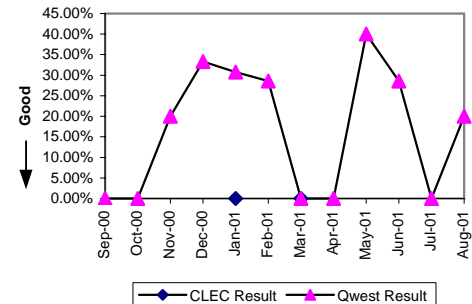


Checklist #14 - Resale - Primary ISDN Repair

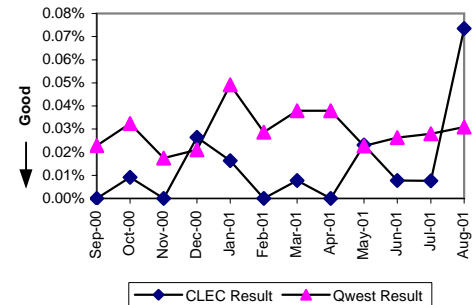
Mean Time to Restore (Hours:Minutes) (MR-6) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					8:14	4	2:04		
Oct-00					5:12	8	0:39		
Nov-00					7:40	5	1:32		
Dec-00					7:08	6	1:11		
Jan-01	0:31	1	0:31		16:11	13	1:15	-0.56	-1.34
Feb-01					23:44	7	3:23		
Mar-01	5:14	1	5:14		17:28	13	1:21	1.8	0.09
Apr-01					37:05	10	3:42		
May-01					11:54	5	2:23		
Jun-01					62:48	7	8:58		
Jul-01					4:59	3	1:40		
Aug-01					21:51	10	2:11		



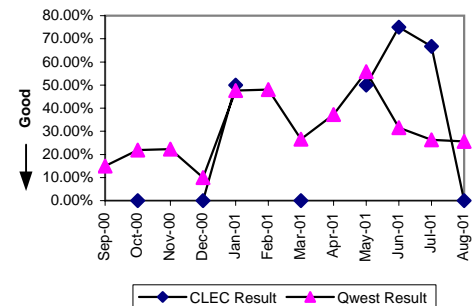
Repair Repeat Report Rate (Percent) (MR-7) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					0	4	0.00%		
Oct-00					0	8	0.00%		
Nov-00					1	5	20.00%		
Dec-00					2	6	33.33%		
Jan-01	0	1	0.00%	0.00%	4	13	30.77%	-0.64	-1.39
Feb-01					2	7	28.57%		
Mar-01	0	1	0.00%	0.00%	0	13	0.00%	N/A	N/A
Apr-01					0	10	0.00%		
May-01					2	5	40.00%		
Jun-01					2	7	28.57%		
Jul-01					0	3	0.00%		
Aug-01					2	10	20.00%		



Trouble Rate (Percent) (MR-8) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0	10257	0.00%	0.00%	17	74648	0.02%	-1.43	-1.87
Oct-00	1	10977	0.01%	0.95%	25	77056	0.03%	-1.27	-1.77
Nov-00	0	11025	0.00%	0.00%	14	80297	0.02%	-1.3	-1.79
Dec-00	3	11348	0.03%	1.63%	18	85330	0.02%	0.37	-0.78
Jan-01	2	12284	0.02%	1.28%	43	87338	0.05%	-1.54	-1.94
Feb-01	0	12548	0.00%	0.00%	26	90996	0.03%	-1.78	-2.08
Mar-01	1	12986	0.01%	0.88%	36	94879	0.04%	-1.66	-2.01
Apr-01	0	13010	0.00%	0.00%	37	97512	0.04%	-2.09	-2.27
May-01	3	13010	0.02%	1.52%	23	101113	0.02%	0.02	-0.99
Jun-01	1	13031	0.01%	0.88%	26	98976	0.03%	-1.23	-1.75
Jul-01	1	13151	0.01%	0.87%	28	100095	0.03%	-1.31	-1.8
Aug-01	10	13607	0.07%	2.71%	32	103489	0.03%	2.66	0.61



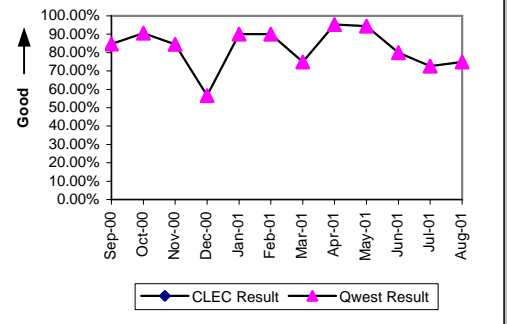
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					3	20	15.00%		
Oct-00	0	1	0.00%	0.00%	7	32	21.88%	-0.52	-1.32
Nov-00					4	18	22.22%		
Dec-00	0	3	0.00%	0.00%	2	20	10.00%	-0.54	-1.33
Jan-01	2	4	50.00%	50.00%	39	82	47.56%	0.05	-0.97
Feb-01					24	50	48.00%		
Mar-01	0	1	0.00%	0.00%	13	49	26.53%	-0.59	-1.36
Apr-01					22	59	37.29%		
May-01	3	6	50.00%	50.00%	29	52	55.77%	-0.27	-1.16
Jun-01	3	4	75.00%	43.30%	12	38	31.58%	1.56	-0.05
Jul-01	2	3	66.67%	47.14%	10	38	26.32%	1.27	-0.23
Aug-01	0	10	0.00%	0.00%	11	43	25.58%	-1.67	-2.02



Checklist #14 - Resale - DS0 Installation

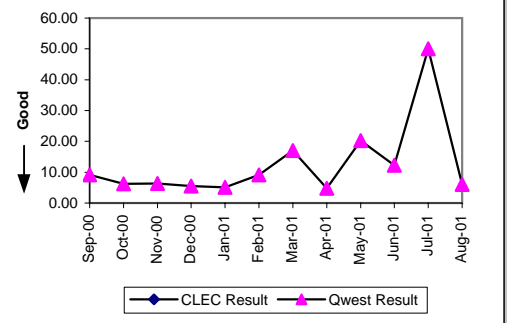
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					22	26	84.62%		
Oct-00					87	96	90.63%		
Nov-00					38	45	84.44%		
Dec-00					43	76	56.58%		
Jan-01					9	10	90.00%		
Feb-01					9	10	90.00%		
Mar-01					12	16	75.00%		
Apr-01					40	42	95.24%		
May-01					17	18	94.44%		
Jun-01					4	5	80.00%		
Jul-01					8	11	72.73%		
Aug-01					6	8	75.00%		



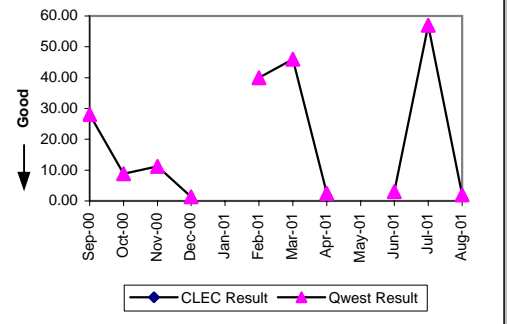
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					237	26	9.12		
Oct-00					594	96	6.19		
Nov-00					285	45	6.33		
Dec-00					415	76	5.46		
Jan-01					51	10	5.10		
Feb-01					91	10	9.10		
Mar-01					272	16	17.00		
Apr-01					202	42	4.81		
May-01					364	18	20.22		
Jun-01					61	5	12.20		
Jul-01					951	19	50.05		
Aug-01					48	8	6.00		



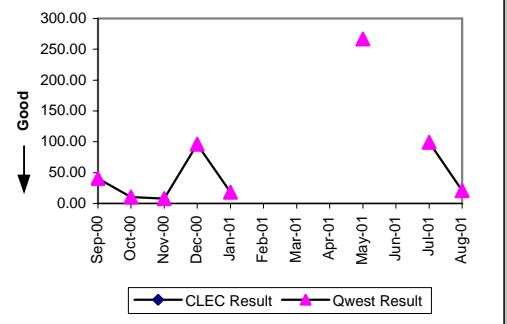
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					56	2	28.00		
Oct-00					53	6	8.83		
Nov-00					45	4	11.25		
Dec-00					43	32	1.34		
Jan-01									
Feb-01					40	1	40.00		
Mar-01					184	4	46.00		
Apr-01					5	2	2.50		
May-01									
Jun-01					3	1	3.00		
Jul-01					456	8	57.00		
Aug-01					2	1	2.00		



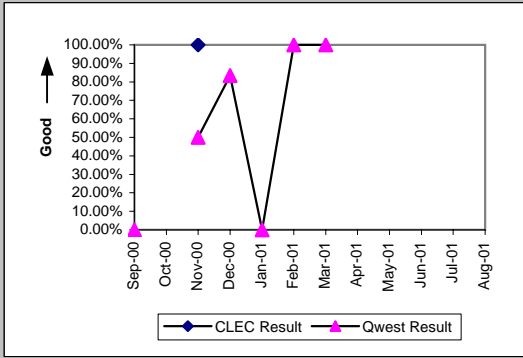
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					81	2	40.50		
Oct-00					31	3	10.33		
Nov-00					24	3	8.00		
Dec-00					96	1	96.00		
Jan-01					18	1	18.00		
Feb-01									
Mar-01									
Apr-01									
May-01					267	1	267.00		
Jun-01									
Jul-01					298	3	99.33		
Aug-01					21	1	21.00		

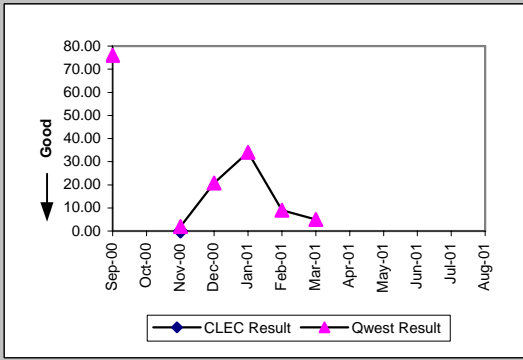


Checklist #14 - Resale - DS0 Installation

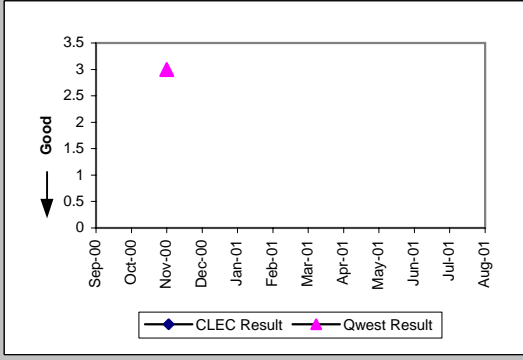
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					0	1	0.00%		
Oct-00									
Nov-00	10	10	100.00%	0.00%	1	2	50.00%	-1.29	-1.78
Dec-00					5	6	83.33%		
Jan-01					0	1	0.00%		
Feb-01					1	1	100.00%		
Mar-01					1	1	100.00%		
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									



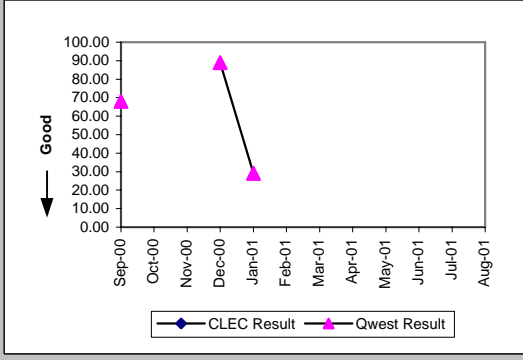
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					76	1	76.00		
Oct-00									
Nov-00	0	10	0.00	0.00	4	2	2.00	-0.91	-1.55
Dec-00					125	6	20.83		
Jan-01					34	1	34.00		
Feb-01					9	1	9.00		
Mar-01					5	1	5.00		
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00					3	1	3.00		
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									



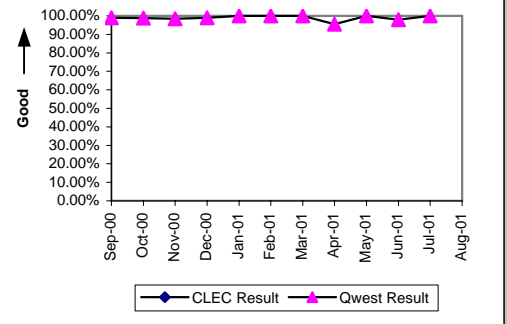
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					68	1	68.00		
Oct-00									
Nov-00									
Dec-00					89	1	89.00		
Jan-01					29	1	29.00		
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									



Checklist #14 - Resale - DS0 Installation

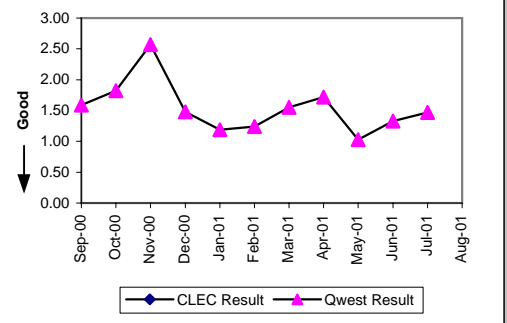
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					95	96	98.96%		
Oct-00					155	157	98.73%		
Nov-00					120	122	98.36%		
Dec-00					100	101	99.01%		
Jan-01					85	85	100.00%		
Feb-01					75	75	100.00%		
Mar-01					77	77	100.00%		
Apr-01					65	68	95.59%		
May-01					78	78	100.00%		
Jun-01					48	49	97.96%		
Jul-01					15	15	100.00%		
Aug-01									



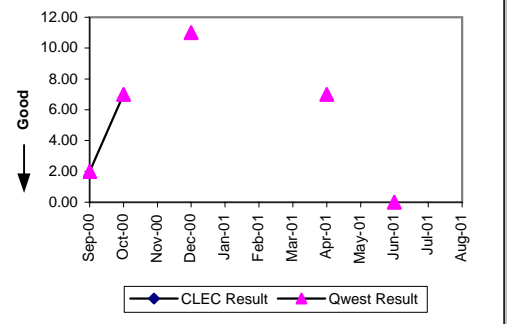
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					153	96	1.59		
Oct-00					285	157	1.82		
Nov-00					314	122	2.57		
Dec-00					149	101	1.48		
Jan-01					101	85	1.19		
Feb-01					93	75	1.24		
Mar-01					119	77	1.55		
Apr-01					117	68	1.72		
May-01					79	77	1.03		
Jun-01					65	49	1.33		
Jul-01					22	15	1.47		
Aug-01									



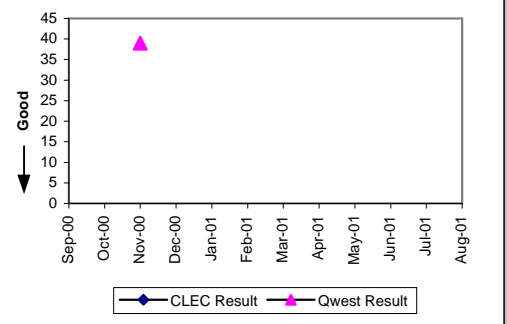
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					2	1	2.00		
Oct-00					14	2	7.00		
Nov-00									
Dec-00					11	1	11.00		
Jan-01									
Feb-01									
Mar-01									
Apr-01					21	3	7.00		
May-01									
Jun-01					0	1	0.00		
Jul-01									
Aug-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

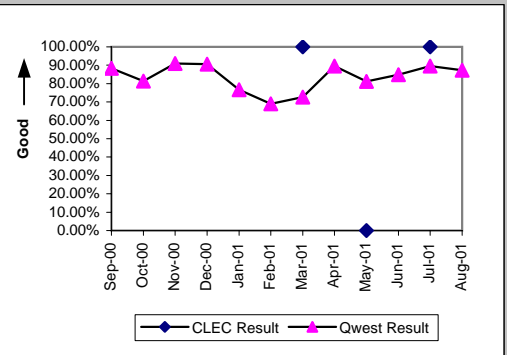
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00									
Oct-00									
Nov-00					78	2	39.00		
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									



Checklist #14 - Resale - DS0 Installation

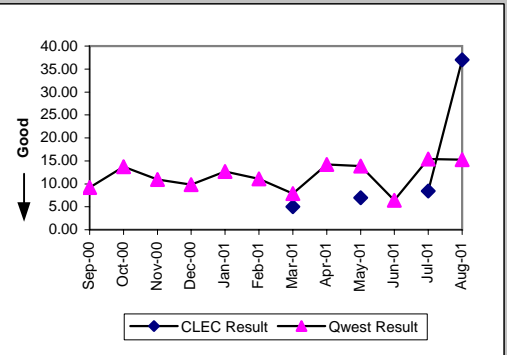
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					160	181	88.40%		
Oct-00					126	155	81.29%		
Nov-00					162	178	91.01%		
Dec-00					96	106	90.57%		
Jan-01					23	30	76.67%		
Feb-01					20	29	68.97%		
Mar-01	8	8	100.00%	0.00%	32	44	72.73%	-1.59	-1.97
Apr-01					34	38	89.47%		
May-01	0	1	0.00%	0.00%	26	32	81.25%	7.11	3.33
Jun-01					28	33	84.85%		
Jul-01	17	17	100.00%	0.00%	17	19	89.47%	-1.03	-1.62
Aug-01					41	47	87.23%		



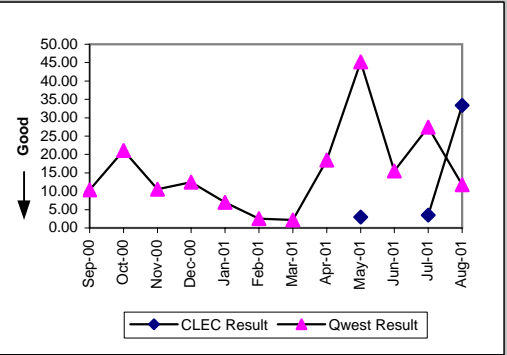
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					1618	176	9.19		
Oct-00					2073	151	13.73		
Nov-00					1876	171	10.97		
Dec-00					1005	102	9.85		
Jan-01					367	29	12.66		
Feb-01					310	28	11.07		
Mar-01	40	8	5.00	0.00	332	42	7.90	-0.6	-1.37
Apr-01					526	37	14.22		
May-01	7	1	7.00		430	31	13.87	-0.31	-1.19
Jun-01					212	33	6.42		
Jul-01	160	19	8.42	1.92	385	25	15.40	-0.85	-1.52
Aug-01	111	3	37.00	3.46	1008	66	15.27	1.51	-0.08



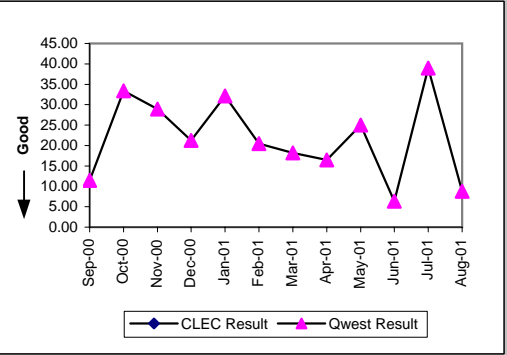
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					62	6	10.33		
Oct-00					253	12	21.08		
Nov-00					63	6	10.50		
Dec-00					75	6	12.50		
Jan-01					7	1	7.00		
Feb-01					5	2	2.50		
Mar-01					15	7	2.14		
Apr-01					37	2	18.50		
May-01	3	1	3.00		181	4	45.25	-1.31	-1.79
Jun-01					31	2	15.50		
Jul-01	7	2	3.50	3.54	192	7	27.43	-0.67	-1.4
Aug-01	100	3	33.33	3.21	283	24	11.79	3.09	0.88



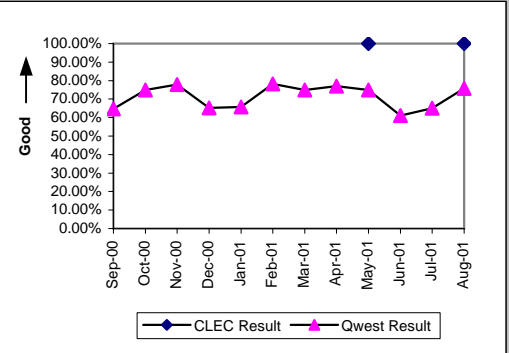
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					172	15	11.47		
Oct-00					568	17	33.41		
Nov-00					289	10	28.90		
Dec-00					85	4	21.25		
Jan-01					193	6	32.17		
Feb-01					143	7	20.43		
Mar-01					91	5	18.20		
Apr-01					33	2	16.50		
May-01					50	2	25.00		
Jun-01					19	3	6.33		
Jul-01					39	1	39.00		
Aug-01					35	4	8.75		

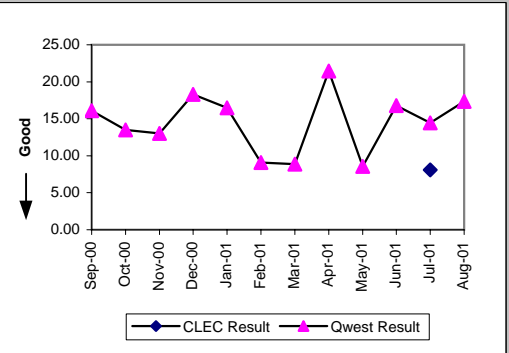


Checklist #14 - Resale - DS0 Installation

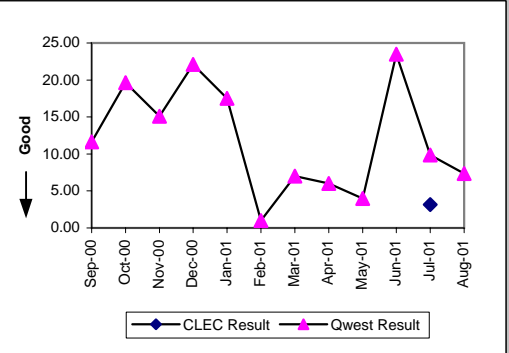
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					79	122	64.75%		
Oct-00					102	136	75.00%		
Nov-00					70	90	77.78%		
Dec-00					62	95	65.26%		
Jan-01					23	35	65.71%		
Feb-01					18	23	78.26%		
Mar-01					12	16	75.00%		
Apr-01					10	13	76.92%		
May-01	2	2	100.00%	0.00%	12	16	75.00%	-0.77	-1.47
Jun-01					11	18	61.11%		
Jul-01					13	20	65.00%		
Aug-01	1	1	100.00%	0.00%	47	62	75.81%	-0.56	-1.34



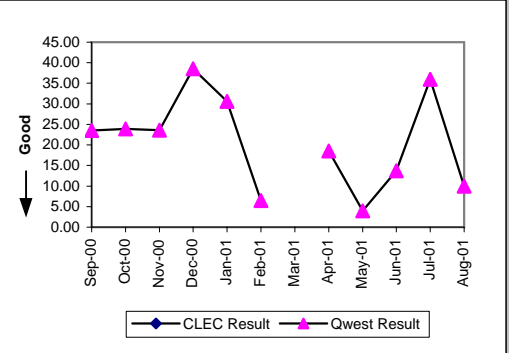
Installation Interval (Average Days) (OP-4)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					1882	117	16.09		
Oct-00					1767	131	13.49		
Nov-00					1120	86	13.02		
Dec-00					1647	90	18.30		
Jan-01					560	34	16.47		
Feb-01					191	21	9.10		
Mar-01					142	16	8.88		
Apr-01					279	13	21.46		
May-01					137	16	8.56		
Jun-01					302	18	16.78		
Jul-01	235	29	8.10	0.56	390	27	14.44	-1.63	-1.99
Aug-01					1249	72	17.35		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					372	32	11.62		
Oct-00					452	23	19.65		
Nov-00					181	12	15.08		
Dec-00					597	27	22.11		
Jan-01					70	4	17.50		
Feb-01					1	1	1.00		
Mar-01					28	4	7.00		
Apr-01					6	1	6.00		
May-01					12	3	4.00		
Jun-01					94	4	23.50		
Jul-01	91	29	3.14	0.74	138	14	9.86	-1.69	-2.03
Aug-01					147	20	7.35		

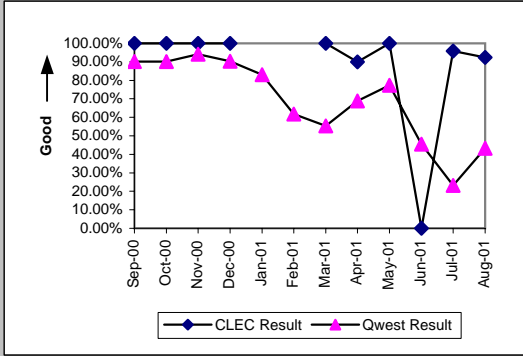


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					259	11	23.55		
Oct-00					263	11	23.91		
Nov-00					189	8	23.62		
Dec-00					231	6	38.50		
Jan-01					245	8	30.62		
Feb-01					26	4	6.50		
Mar-01									
Apr-01					37	2	18.50		
May-01					4	1	4.00		
Jun-01					41	3	13.67		
Jul-01					36	1	36.00		
Aug-01					50	5	10.00		

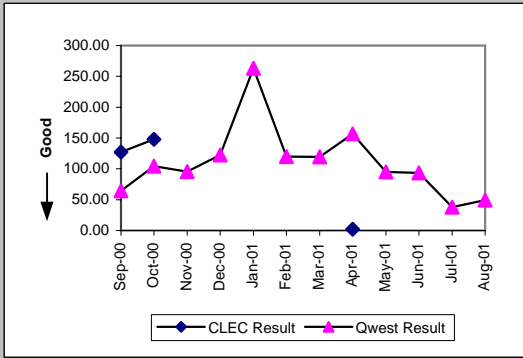


Checklist #14 - Resale - DS0 Installation

New Service Installation Quality (Percent) (OP-5) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	7	7	100.00%	0.00%	546	606	90.10%	-0.87	-1.53
Oct-00	2	2	100.00%	0.00%	543	602	90.20%	-0.47	-1.28
Nov-00	6	6	100.00%	0.00%	546	580	94.14%	-0.61	-1.37
Dec-00	5	5	100.00%	0.00%	444	492	90.24%	-0.73	-1.44
Jan-01					269	324	83.02%		
Feb-01					105	170	61.76%		
Mar-01	10	10	100.00%	0.00%	97	175	55.43%	-2.76	-2.68
Apr-01	9	10	90.00%	30.00%	142	206	68.93%	-1.41	-1.85
May-01	2	2	100.00%	0.00%	154	199	77.39%	-0.76	-1.46
Jun-01	0	2	0.00%	0.00%	70	154	45.45%	1.28	-0.49
Jul-01	23	24	95.83%	19.98%	25	108	23.15%	-7.64	-5.64
Aug-01	24	26	92.31%	26.65%	51	118	43.22%	-4.57	-3.78

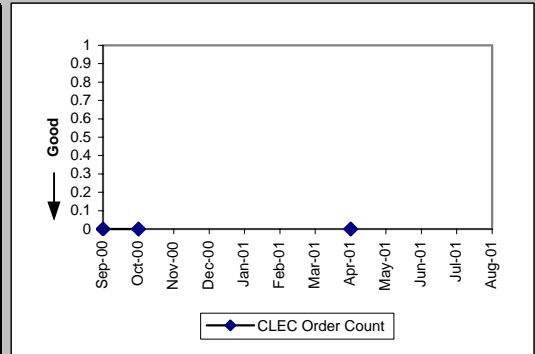


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	254	2	127.00	0.00	28349	440	64.43	0.98	-0.4
Oct-00	296	2	148.00	0.00	17601	169	104.15	0.77	-0.53
Nov-00					18727	196	95.55		
Dec-00					20544	168	122.29		
Jan-01					11830	45	262.89		
Feb-01					2160	18	120.00		
Mar-01					2387	20	119.35		
Apr-01	2	1	2.00		3601	23	156.57	-1.32	-1.8
May-01					2378	25	95.12		
Jun-01					1780	19	93.68		
Jul-01					641	17	37.71		
Aug-01					841	17	49.47		



Checklist #14 - Resale - DS0 Installation

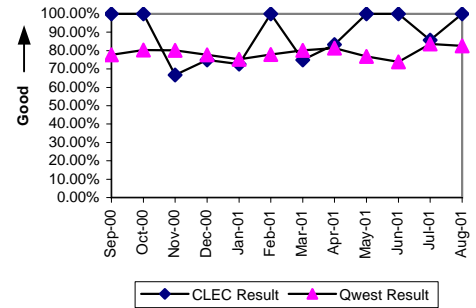
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B)	
Date	CLEC Order Count
Sep-00	0
Oct-00	0
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	0
May-01	
Jun-01	
Jul-01	
Aug-01	



Checklist #14 - Resale - DS0 Repair

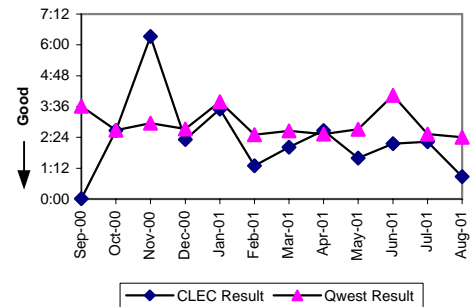
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	1	1	100.00%	0.00%	540	695	77.70%	-0.54	-1.33
Oct-00	2	2	100.00%	0.00%	556	693	80.23%	-0.7	-1.43
Nov-00	2	3	66.67%	47.14%	506	631	80.19%	-0.04	-1.02
Dec-00	3	4	75.00%	43.30%	441	568	77.64%	0.35	-0.79
Jan-01	8	11	72.73%	44.54%	481	639	75.27%	0.1	-0.94
Feb-01	4	4	100.00%	0.00%	494	635	77.80%	-1.07	-1.65
Mar-01	3	4	75.00%	43.30%	572	714	80.11%	0.22	-0.86
Apr-01	5	6	83.33%	37.27%	466	573	81.33%	-0.13	-1.08
May-01	1	1	100.00%	0.00%	451	587	76.83%	-0.55	-1.33
Jun-01	4	4	100.00%	0.00%	429	581	73.84%	-1.19	-1.72
Jul-01	6	7	85.71%	34.99%	446	533	83.68%	-0.14	-1.09
Aug-01	4	4	100.00%	0.00%	467	565	82.65%	-0.91	-1.56



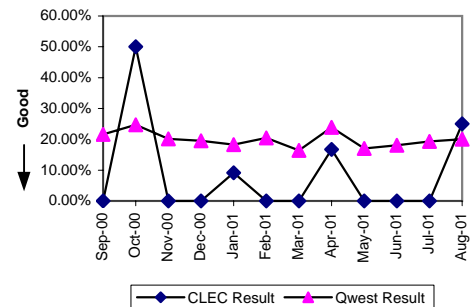
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0:01	1	0:01		2513:39	695	3:37	-0.18	-1.11
Oct-00	5:20	2	2:40	1:32	1854:42	693	2:41	0	-1
Nov-00	19:01	3	6:20	9:49	1862:36	631	2:57	0.77	-0.53
Dec-00	9:16	4	2:19	2:02	1555:20	568	2:44	-0.22	-1.13
Jan-01	38:34	11	3:30	4:55	2419:15	639	3:47	-0.14	-1.08
Feb-01	5:13	4	1:18	1:37	1587:12	635	2:30	-0.72	-1.44
Mar-01	8:04	4	2:01	2:30	1897:17	714	2:39	-0.18	-1.11
Apr-01	16:00	6	2:40	2:40	1455:32	573	2:32	0.39	-0.76
May-01	1:36	1	1:36		1591:13	587	2:43	-0.29	-1.18
Jun-01	8:34	4	2:09	1:28	2341:53	581	4:02	-0.43	-1.26
Jul-01	15:40	7	2:14	3:14	1352:05	533	2:32	-0.18	-1.11
Aug-01	3:26	4	0:52	1:00	1354:07	565	2:24	-0.79	-1.48



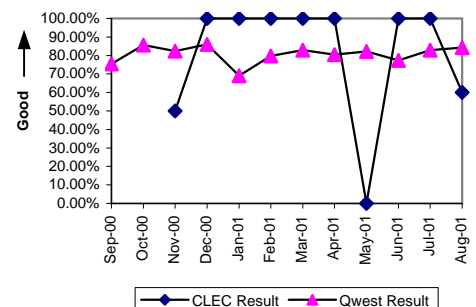
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0	1	0.00%	0.00%	150	695	21.58%	-0.52	-1.32
Oct-00	1	2	50.00%	50.00%	171	693	24.68%	0.72	-0.56
Nov-00	0	3	0.00%	0.00%	127	631	20.13%	-0.87	-1.53
Dec-00	0	4	0.00%	0.00%	111	568	19.54%	-0.98	-1.6
Jan-01	1	11	9.09%	28.75%	117	639	18.31%	-0.78	-1.48
Feb-01	0	4	0.00%	0.00%	130	635	20.47%	-1.01	-1.61
Mar-01	0	4	0.00%	0.00%	117	714	16.39%	-0.88	-1.54
Apr-01	1	6	16.67%	37.27%	137	573	23.91%	-0.41	-1.25
May-01	0	1	0.00%	0.00%	100	587	17.04%	-0.45	-1.28
Jun-01	0	4	0.00%	0.00%	105	581	18.07%	-0.94	-1.57
Jul-01	0	7	0.00%	0.00%	103	533	19.32%	-1.29	-1.78
Aug-01	1	4	25.00%	43.30%	113	565	20.00%	0.27	-0.84



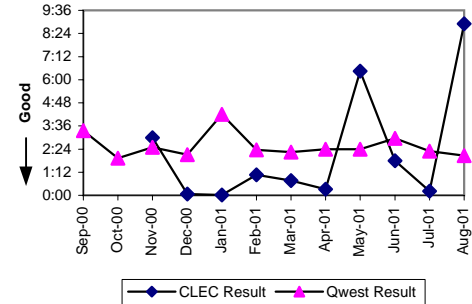
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					355	471	75.37%		
Oct-00					322	376	85.64%		
Nov-00	1	2	50.00%	50.00%	284	345	82.32%	6.54	2.97
Dec-00	1	1	100.00%	0.00%	275	320	85.94%	-0.4	-1.25
Jan-01	1	1	100.00%	0.00%	288	417	69.06%	-0.67	-1.41
Feb-01	4	4	100.00%	0.00%	284	356	79.78%	-1	-1.61
Mar-01	1	1	100.00%	0.00%	419	506	82.81%	-0.46	-1.28
Apr-01	3	3	100.00%	0.00%	297	369	80.49%	-0.85	-1.52
May-01	0	1	0.00%	0.00%	255	310	82.26%	7.94	3.83
Jun-01	1	1	100.00%	0.00%	301	389	77.38%	-0.54	-1.33
Jul-01	1	1	100.00%	0.00%	295	356	82.87%	-0.45	-1.28
Aug-01	3	5	60.00%	48.99%	380	451	84.26%	4.71	1.86

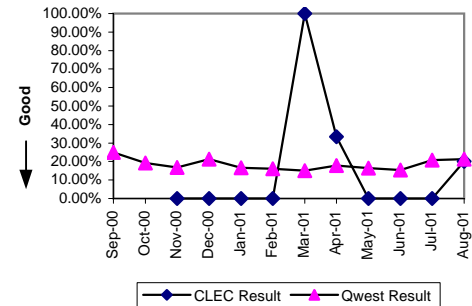


Checklist #14 - Resale - DS0 Repair

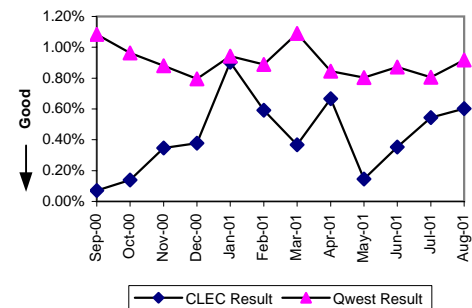
Mean Time to Restore (Hours:Minutes) (MR-6) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					1581:09	471	3:21		
Oct-00					729:29	376	1:56		
Nov-00	5:57	2	2:59	4:11	855:47	345	2:29	0.07	-0.95
Dec-00	0:04	1	0:04		677:08	320	2:07	-0.54	-1.33
Jan-01	0:01	1	0:01		1749:40	417	4:12	-0.75	-1.45
Feb-01	4:17	4	1:04	0:48	841:04	356	2:22	-0.83	-1.5
Mar-01	0:46	1	0:46		1138:09	506	2:15	-0.49	-1.3
Apr-01	0:58	3	0:19	0:25	883:36	369	2:24	-1.15	-1.7
May-01	6:27	1	6:27		742:07	310	2:24	1.46	-0.11
Jun-01	1:48	1	1:48		1150:32	389	2:57	-0.27	-1.16
Jul-01	0:13	1	0:13		819:15	356	2:18	-0.62	-1.38
Aug-01	44:32	5	8:54	11:14	933:10	451	2:04	2.46	0.49



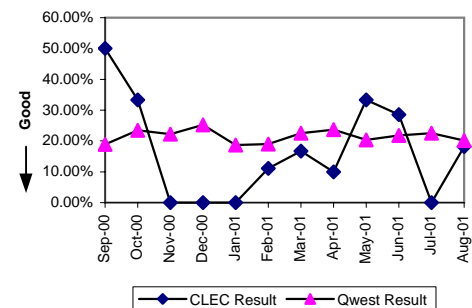
Repair Repeat Report Rate (Percent) (MR-7) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					117	471	24.84%		
Oct-00					72	376	19.15%		
Nov-00	0	2	0.00%	0.00%	58	345	16.81%	-0.63	-1.39
Dec-00	0	1	0.00%	0.00%	68	320	21.25%	-0.52	-1.32
Jan-01	0	1	0.00%	0.00%	69	417	16.55%	-0.44	-1.27
Feb-01	0	4	0.00%	0.00%	57	356	16.01%	-0.87	-1.53
Mar-01	1	1	100.00%	0.00%	76	506	15.02%	1.45	-0.12
Apr-01	1	3	33.33%	47.14%	66	369	17.89%	0.61	-0.63
May-01	0	1	0.00%	0.00%	51	310	16.45%	-0.44	-1.27
Jun-01	0	1	0.00%	0.00%	60	389	15.42%	-0.43	-1.26
Jul-01	0	1	0.00%	0.00%	74	356	20.79%	-0.51	-1.31
Aug-01	1	5	20.00%	40.00%	96	451	21.29%	-0.07	-1.04



Trouble Rate (Percent) (MR-8) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	1	1422	0.07%	2.65%	1166	107533	1.08%	-3.67	-3.23
Oct-00	2	1431	0.14%	3.74%	1069	110899	0.96%	-3.17	-2.93
Nov-00	5	1442	0.35%	5.88%	976	110990	0.88%	-2.15	-2.31
Dec-00	5	1320	0.38%	6.14%	888	111680	0.80%	-1.69	-2.03
Jan-01	12	1329	0.90%	9.46%	1056	112030	0.94%	-0.15	-1.09
Feb-01	8	1352	0.59%	7.67%	991	111608	0.89%	-1.15	-1.7
Mar-01	5	1361	0.37%	6.05%	1220	111827	1.09%	-2.55	-2.55
Apr-01	9	1351	0.67%	8.13%	942	111542	0.84%	-0.71	-1.43
May-01	2	1376	0.15%	3.81%	897	111521	0.80%	-2.72	-2.65
Jun-01	5	1413	0.35%	5.94%	970	111184	0.87%	-2.08	-2.27
Jul-01	8	1471	0.54%	7.35%	889	110295	0.81%	-1.12	-1.68
Aug-01	9	1497	0.60%	7.73%	1016	110805	0.92%	-1.27	-1.77

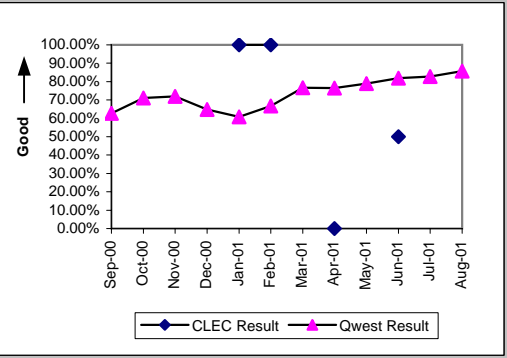


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	1	2	50.00%	50.00%	272	1438	18.92%	0.88	-0.47
Oct-00	1	3	33.33%	47.14%	327	1396	23.42%	0.42	-0.75
Nov-00	0	5	0.00%	0.00%	279	1255	22.23%	-1.19	-1.73
Dec-00	0	5	0.00%	0.00%	299	1187	25.19%	-1.29	-1.79
Jan-01	0	12	0.00%	0.00%	243	1299	18.71%	-1.65	-2.01
Feb-01	1	9	11.11%	31.43%	233	1224	19.04%	-0.6	-1.37
Mar-01	1	6	16.67%	37.27%	354	1574	22.49%	-0.34	-1.21
Apr-01	1	10	10.00%	30.00%	292	1234	23.66%	-1.01	-1.62
May-01	1	3	33.33%	47.14%	229	1126	20.34%	0.51	-0.69
Jun-01	2	7	28.57%	45.18%	271	1241	21.84%	0.44	-0.73
Jul-01	0	8	0.00%	0.00%	259	1148	22.56%	-1.52	-1.92
Aug-01	2	11	18.18%	38.57%	256	1272	20.13%	-0.16	-1.1

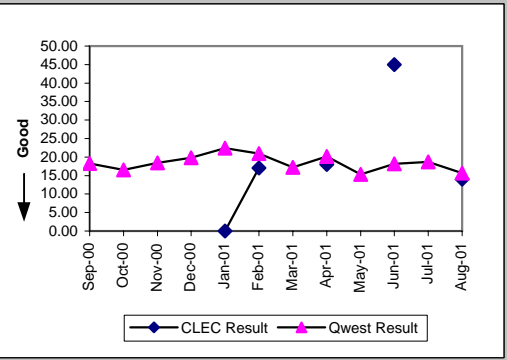


Checklist #14 - Resale - DS1 Installation

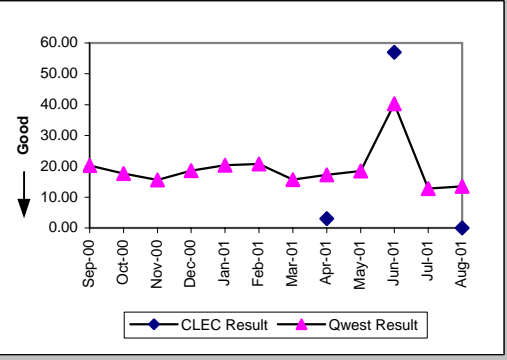
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					273	435	62.76%		
Oct-00					385	541	71.16%		
Nov-00					316	439	71.98%		
Dec-00					259	400	64.75%		
Jan-01	1	1	100.00%	0.00%	269	443	60.72%	-0.8	-1.49
Feb-01	1	1	100.00%	0.00%	279	418	66.75%	-0.7	-1.43
Mar-01					428	558	76.70%		
Apr-01	0	1	0.00%	0.00%	385	503	76.54%	7.94	3.83
May-01					332	421	78.86%		
Jun-01	1	2	50.00%	50.00%	416	508	81.89%	7.41	3.5
Jul-01					336	406	82.76%		
Aug-01					423	494	85.63%		



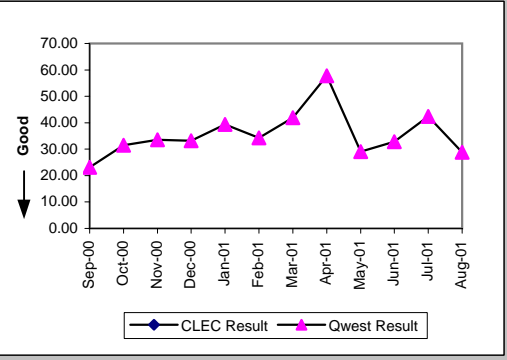
Installation Interval (Average Days) (OP-4)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					7775	427	18.21		
Oct-00					8843	534	16.56		
Nov-00					8015	435	18.43		
Dec-00					7840	396	19.80		
Jan-01	0	1	0.00		9800	438	22.37	-1	-1.61
Feb-01	17	1	17.00		8700	416	20.91	-0.19	-1.11
Mar-01					9608	557	17.25		
Apr-01	18	1	18.00		10065	500	20.13	-0.08	-1.05
May-01					6300	411	15.33		
Jun-01	90	2	45.00	43.84	9184	505	18.19	1.25	-0.24
Jul-01					9917	530	18.71		
Aug-01	14	1	14.00		9465	603	15.70	-0.1	-1.06



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					1479	73	20.26		
Oct-00					1341	76	17.64		
Nov-00					794	51	15.57		
Dec-00					1168	63	18.54		
Jan-01					1916	94	20.38		
Feb-01					1577	76	20.75		
Mar-01					1283	82	15.65		
Apr-01	3	1	3.00		1016	59	17.22	-1.05	-1.64
May-01					887	48	18.48		
Jun-01	57	1	57.00		2338	58	40.31	0.32	-0.8
Jul-01					2260	177	12.77		
Aug-01	0	1	0.00		2410	178	13.54	-0.71	-1.43

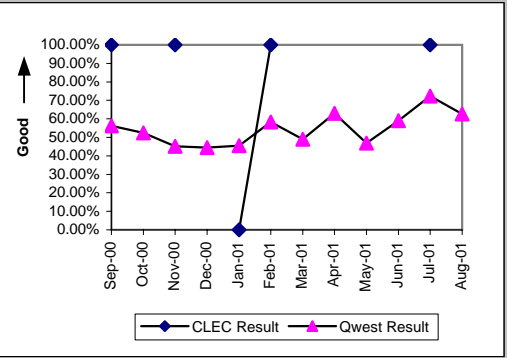


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					2062	89	23.17		
Oct-00					2518	80	31.48		
Nov-00					2418	72	33.58		
Dec-00					2592	78	33.23		
Jan-01					3149	80	39.36		
Feb-01					2156	63	34.22		
Mar-01					2014	48	41.96		
Apr-01					3405	59	57.71		
May-01					1191	41	29.05		
Jun-01					1115	34	32.79		
Jul-01					1358	32	42.44		
Aug-01					751	26	28.88		

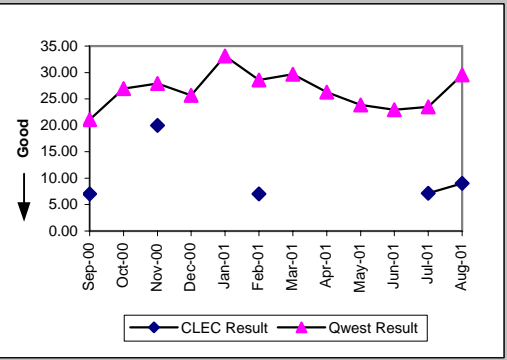


Checklist #14 - Resale - DS1 Installation

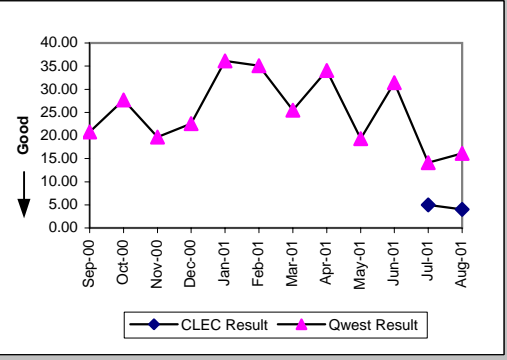
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	2	2	100.00%	0.00%	126	224	56.25%	-1.24	-1.75
Oct-00					153	292	52.40%		
Nov-00	4	4	100.00%	0.00%	114	252	45.24%	-2.18	-2.33
Dec-00					98	220	44.55%		
Jan-01	0	1	0.00%	0.00%	105	231	45.45%	0.12	-0.93
Feb-01	1	1	100.00%	0.00%	127	218	58.26%	-0.84	-1.51
Mar-01					126	257	49.03%		
Apr-01					177	281	62.99%		
May-01					111	237	46.84%		
Jun-01					160	271	59.04%		
Jul-01	4	4	100.00%	0.00%	162	224	72.32%	-1.23	-1.75
Aug-01					169	270	62.59%		



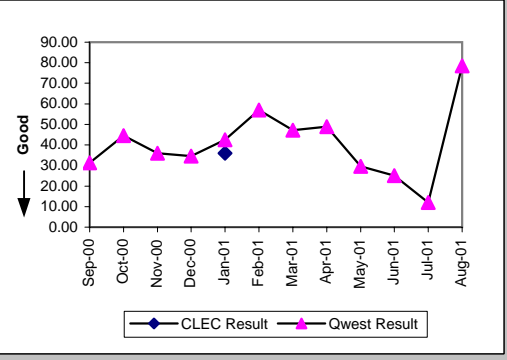
Installation Interval (Average Days) (OP-4)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	14	2	7.00	0.00	4631	220	21.05	-1	-1.61
Oct-00					7405	275	26.93		
Nov-00	80	4	20.00	0.00	6674	239	27.92	-0.52	-1.32
Dec-00					5470	213	25.68		
Jan-01					7586	229	33.13		
Feb-01	7	1	7.00		6197	217	28.56	-0.58	-1.35
Mar-01					7565	255	29.67		
Apr-01					6878	262	26.25		
May-01					5603	235	23.84		
Jun-01					6170	269	22.94		
Jul-01	43	6	7.17	6.94	7463	318	23.47	-1.9	-2.15
Aug-01	9	1	9.00		11897	403	29.52	-0.57	-1.34



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					1141	55	20.75		
Oct-00					2270	82	27.68		
Nov-00					1317	67	19.66		
Dec-00					1670	74	22.57		
Jan-01					3252	90	36.13		
Feb-01					2210	63	35.08		
Mar-01					2138	84	25.45		
Apr-01					2790	82	34.02		
May-01					1928	100	19.28		
Jun-01					2605	83	31.39		
Jul-01	10	2	5.00	0.00	2121	150	14.14	-0.74	-1.45
Aug-01	4	1	4.00		3494	217	16.10	-0.49	-1.3

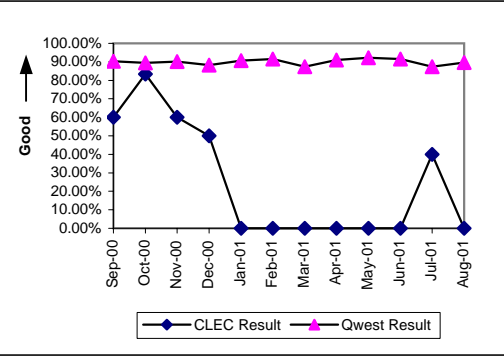


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					1346	43	31.30		
Oct-00					2537	57	44.51		
Nov-00					2558	71	36.03		
Dec-00					1658	48	34.54		
Jan-01	36	1	36.00		1529	36	42.47	-0.23	-1.14
Feb-01					1595	28	56.96		
Mar-01					2218	47	47.19		
Apr-01					1074	22	48.82		
May-01					769	26	29.58		
Jun-01					704	28	25.14		
Jul-01					191	16	11.94		
Aug-01					2512	32	78.50		

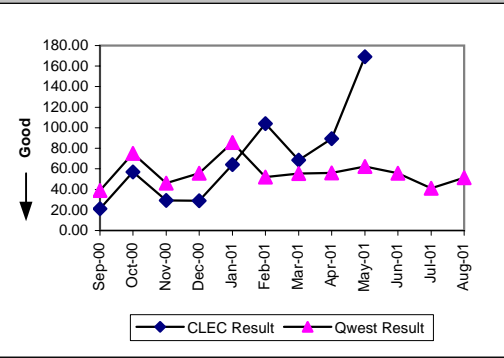


Checklist #14 - Resale - DS1 Installation

New Service Installation Quality (Percent) (OP-5) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	3	5	60.00%	48.99%	1008	1116	90.32%	2.29	1.26
Oct-00	5	6	83.33%	37.27%	1055	1180	89.41%	0.48	-1.01
Nov-00	3	5	60.00%	48.99%	1073	1191	90.09%	2.25	3.89
Dec-00	2	4	50.00%	50.00%	899	1019	88.22%	2.37	3.85
Jan-01	0	2	0.00%	0.00%	899	992	90.63%	4.39	3.83
Feb-01	0	5	0.00%	0.00%	883	965	91.50%	7.32	3.83
Mar-01	0	4	0.00%	0.00%	952	1090	87.34%	5.24	3.83
Apr-01	0	2	0.00%	0.00%	1107	1217	90.96%	4.48	3.83
May-01	0	1	0.00%	0.00%	982	1065	92.21%	3.44	3.83
Jun-01	0	2	0.00%	0.00%	920	1005	91.54%	4.65	3.83
Jul-01	2	5	40.00%	48.99%	838	959	87.38%	3.18	3.83
Aug-01	0	4	0.00%	0.00%	860	959	89.68%	5.88	3.83



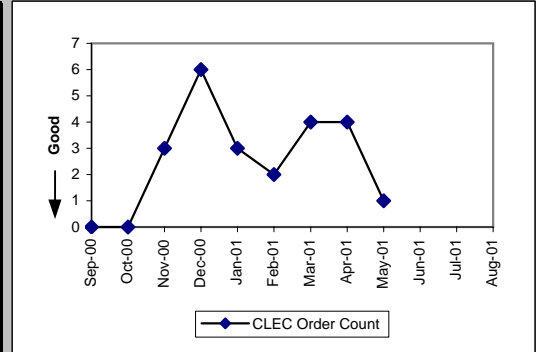
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	149	7	21.29	17.39	82918	2137	38.80	-0.95	-1.58
Oct-00	114	2	57.00	33.94	41745	556	75.08	-0.41	-1.25
Nov-00	88	3	29.33	21.94	40239	875	45.99	-0.56	-1.34
Dec-00	174	6	29.00	26.50	44227	792	55.84	-1.14	-1.69
Jan-01	192	3	64.00	34.64	32222	376	85.70	-0.56	-1.34
Feb-01	208	2	104.00	0.00	22541	434	51.94	1.28	-0.22
Mar-01	274	4	68.50	66.40	23717	427	55.54	0.54	-0.67
Apr-01	358	4	89.50	66.40	21249	379	56.07	1.06	-0.36
May-01	169	1	169.00		19798	318	62.26	1.49	-0.09
Jun-01					14076	253	55.64		
Jul-01					8371	203	41.24		
Aug-01					7391	144	51.33		



Checklist #14 - Resale - DS1 Installation

Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B)

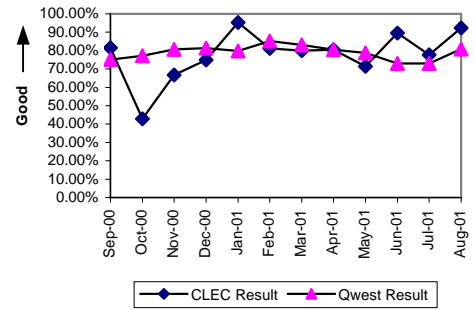
Date	CLEC Order Count
Sep-00	0
Oct-00	0
Nov-00	3
Dec-00	6
Jan-01	3
Feb-01	2
Mar-01	4
Apr-01	4
May-01	1
Jun-01	
Jul-01	
Aug-01	



Checklist #14 - Resale - DS1 Repair

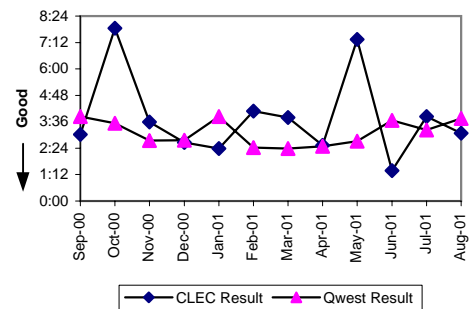
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	22	27	81.48%	38.84%	458	610	75.08%	-0.75	-1.46
Oct-00	6	14	42.86%	49.49%	520	674	77.15%	6.81	3.14
Nov-00	4	6	66.67%	47.14%	495	614	80.62%	0.61	-0.63
Dec-00	9	12	75.00%	43.30%	530	651	81.41%	0.49	-0.7
Jan-01	20	21	95.24%	21.30%	536	672	79.76%	-1.74	-2.06
Feb-01	13	16	81.25%	39.03%	534	627	85.17%	0.44	-0.73
Mar-01	16	20	80.00%	40.00%	636	766	83.03%	0.35	-0.79
Apr-01	29	36	80.56%	39.58%	516	641	80.50%	-0.01	-1.01
May-01	25	35	71.43%	45.18%	471	598	78.76%	1.03	-0.38
Jun-01	17	19	89.47%	30.69%	487	667	73.01%	-1.59	-1.97
Jul-01	7	9	77.78%	41.57%	439	601	73.04%	-0.32	-1.19
Aug-01	24	26	92.31%	26.65%	518	641	80.81%	-1.46	-1.89



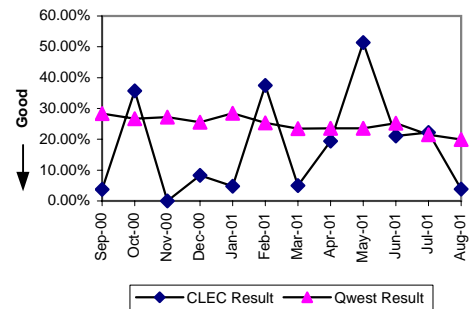
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	81:35	27	3:01	4:41	2336:21	610	3:50	-0.43	-1.26
Oct-00	109:53	14	7:51	11:25	2378:04	674	3:32	1.39	-0.16
Nov-00	21:30	6	3:35	4:01	1686:07	614	2:45	0.46	-0.72
Dec-00	32:01	12	2:40	3:52	1796:36	651	2:46	-0.06	-1.04
Jan-01	50:03	21	2:23	5:00	2576:46	672	3:50	-0.7	-1.43
Feb-01	65:18	16	4:05	5:24	1527:25	627	2:26	1.45	-0.12
Mar-01	76:05	20	3:48	6:18	1830:46	766	2:23	1.52	-0.07
Apr-01	90:58	36	2:32	2:06	1594:29	641	2:29	0.13	-0.92
May-01	256:24	35	7:20	14:34	1625:56	598	2:43	3.72	1.26
Jun-01	26:25	19	1:23	1:50	2448:19	667	3:40	-1.56	-1.95
Jul-01	34:34	9	3:50	5:53	1947:19	601	3:14	0.56	-0.66
Aug-01	80:03	26	3:05	7:07	2406:46	641	3:45	-0.14	-1.08



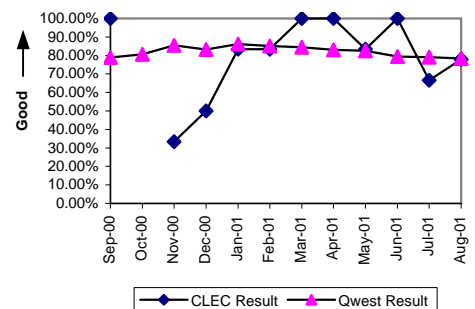
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	1	27	3.70%	18.89%	173	610	28.36%	-2.78	-2.69
Oct-00	5	14	35.71%	47.92%	180	674	26.71%	0.76	-0.54
Nov-00	0	6	0.00%	0.00%	167	614	27.20%	-1.49	-1.91
Dec-00	1	12	8.33%	27.64%	166	651	25.50%	-1.35	-1.82
Jan-01	1	21	4.76%	21.30%	191	672	28.42%	-2.37	-2.44
Feb-01	6	16	37.50%	48.41%	159	627	25.36%	1.07	-0.35
Mar-01	1	20	5.00%	21.79%	180	766	23.50%	-1.93	-2.17
Apr-01	7	36	19.44%	39.58%	151	641	23.56%	-0.57	-1.34
May-01	18	35	51.43%	49.98%	141	598	23.58%	3.44	1.09
Jun-01	4	19	21.05%	40.77%	168	667	25.19%	-0.41	-1.25
Jul-01	2	9	22.22%	41.57%	129	601	21.46%	0.1	-0.94
Aug-01	1	26	3.85%	19.23%	128	641	19.97%	-2.02	-2.23



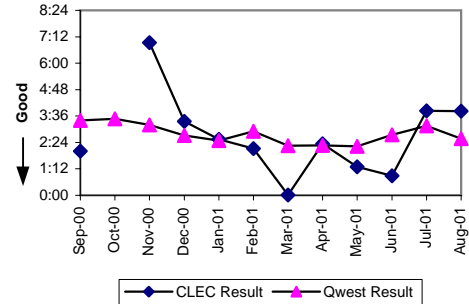
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	3	3	100.00%	0.00%	274	347	78.96%	-0.89	-1.54
Oct-00					255	316	80.70%		
Nov-00	1	3	33.33%	47.14%	218	255	85.49%	3.72	1.26
Dec-00	1	2	50.00%	50.00%	264	317	83.28%	7.13	3.33
Jan-01	5	6	83.33%	37.27%	267	310	86.13%	0.23	-0.86
Feb-01	5	6	83.33%	37.27%	247	290	85.17%	0.26	-0.84
Mar-01	4	4	100.00%	0.00%	329	390	84.36%	-0.86	-1.52
Apr-01	2	2	100.00%	0.00%	234	282	82.98%	-0.64	-1.39
May-01	5	6	83.33%	37.27%	277	336	82.44%	-0.06	-1.03
Jun-01	5	5	100.00%	0.00%	231	291	79.38%	-1.13	-1.69
Jul-01	6	9	66.67%	47.14%	241	305	79.02%	0.97	-0.41
Aug-01	7	9	77.78%	41.57%	284	362	78.45%	0.06	-0.96

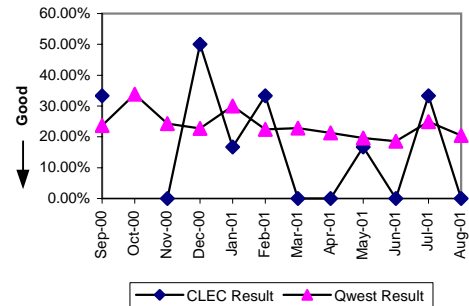


Checklist #14 - Resale - DS1 Repair

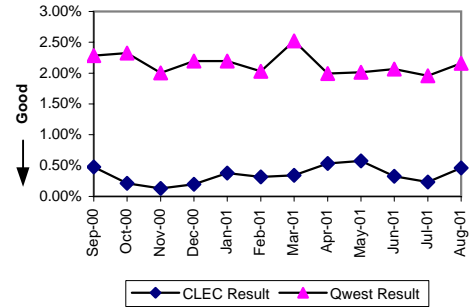
Mean Time to Restore (Hours:Minutes) (MR-6) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	6:01	3	2:00	0:07	1179:29	347	3:24	-0.39	-1.24
Oct-00					1093:35	316	3:28		
Nov-00	20:48	3	6:56	5:09	817:56	255	3:12	0.55	-0.67
Dec-00	6:42	2	3:21	4:40	860:15	317	2:43	0.19	-0.89
Jan-01	15:19	6	2:33	2:39	772:22	310	2:29	0.47	-0.71
Feb-01	12:41	6	2:07	2:16	843:14	290	2:54	-0.36	-1.22
Mar-01	0:05	4	0:01	0:00	875:02	390	2:15	-1.25	-1.76
Apr-01	4:39	2	2:20	0:40	638:11	282	2:16	0.4	-0.76
May-01	7:46	6	1:18	1:35	743:55	336	2:13	-0.77	-1.47
Jun-01	4:23	5	0:53	0:47	802:32	291	2:45	-0.71	-1.43
Jul-01	34:31	9	3:50	2:28	959:21	305	3:09	0.73	-0.55
Aug-01	34:25	9	3:49	5:22	931:51	362	2:34	0.93	-0.43



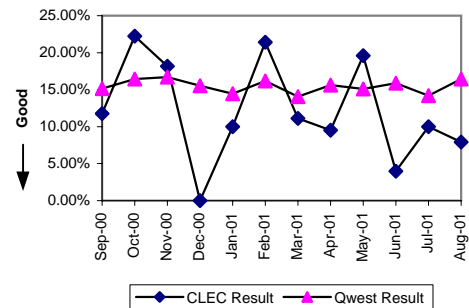
Repair Repeat Report Rate (Percent) (MR-7) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	1	3	33.33%	47.14%	82	347	23.63%	0.43	-0.74
Oct-00					107	316	33.86%		
Nov-00	0	3	0.00%	0.00%	62	255	24.31%	-0.98	-1.59
Dec-00	1	2	50.00%	50.00%	72	317	22.71%	0.74	-0.55
Jan-01	1	6	16.67%	37.27%	93	310	30.00%	-0.71	-1.43
Feb-01	2	6	33.33%	47.14%	65	290	22.41%	0.61	-0.63
Mar-01	0	4	0.00%	0.00%	89	390	22.82%	-1.08	-1.66
Apr-01	0	2	0.00%	0.00%	60	282	21.28%	-0.73	-1.45
May-01	1	6	16.67%	37.27%	66	336	19.64%	-0.18	-1.11
Jun-01	0	5	0.00%	0.00%	54	291	18.56%	-1.06	-1.64
Jul-01	3	9	33.33%	47.14%	76	305	24.92%	0.57	-0.65
Aug-01	0	9	0.00%	0.00%	74	362	20.44%	-1.5	-1.91



Trouble Rate (Percent) (MR-8) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	30	6281	0.48%	6.89%	957	41878	2.29%	-8.94	-6.43
Oct-00	14	6600	0.21%	4.60%	990	42612	2.32%	-10.59	-7.44
Nov-00	9	6820	0.13%	3.63%	869	43401	2.00%	-10.25	-7.23
Dec-00	14	7038	0.20%	4.46%	968	44055	2.20%	-10.62	-7.46
Jan-01	27	7097	0.38%	6.16%	982	44711	2.20%	-9.7	-6.89
Feb-01	22	6929	0.32%	5.63%	917	45239	2.03%	-9.4	-6.72
Mar-01	24	7049	0.34%	5.83%	1156	45847	2.52%	-10.87	-7.61
Apr-01	38	7105	0.53%	7.29%	923	46359	1.99%	-8.18	-5.97
May-01	41	7126	0.58%	7.56%	934	46321	2.02%	-8.06	-5.9
Jun-01	24	7313	0.33%	5.72%	958	46340	2.07%	-9.71	-6.91
Jul-01	18	7688	0.23%	4.83%	906	46336	1.96%	-10.09	-7.14
Aug-01	35	7599	0.46%	6.77%	1003	46501	2.16%	-9.44	-6.74

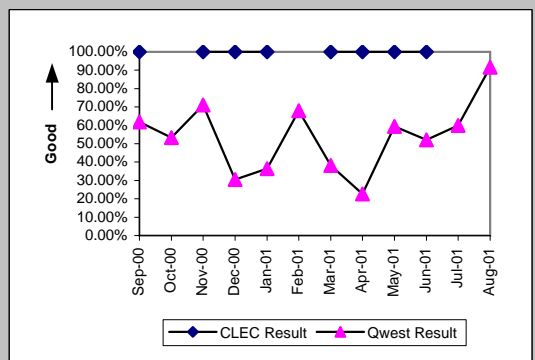


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	4	34	11.76%	32.22%	171	1128	15.16%	-0.54	-1.33
Oct-00	4	18	22.22%	41.57%	195	1185	16.46%	0.66	-0.6
Nov-00	2	11	18.18%	38.57%	174	1043	16.68%	0.18	-0.89
Dec-00	0	14	0.00%	0.00%	178	1146	15.53%	-1.59	-1.97
Jan-01	3	30	10.00%	30.00%	166	1148	14.46%	-0.69	-1.42
Feb-01	6	28	21.43%	41.03%	177	1094	16.18%	0.75	-0.54
Mar-01	3	27	11.11%	31.43%	189	1345	14.05%	-0.44	-1.26
Apr-01	4	42	9.52%	29.35%	171	1094	15.63%	-1.07	-1.65
May-01	10	51	19.61%	39.70%	166	1100	15.09%	0.88	-0.47
Jun-01	1	25	4.00%	19.60%	181	1139	15.89%	-1.61	-1.98
Jul-01	2	20	10.00%	30.00%	150	1056	14.20%	-0.53	-1.32
Aug-01	3	38	7.89%	26.97%	197	1200	16.42%	-1.4	-1.85

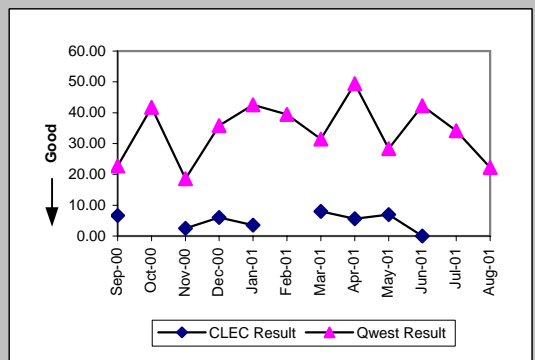


Checklist #14 - Resale - Installation for DS3 and Higher

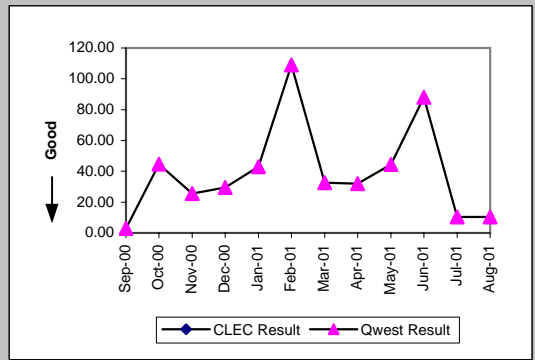
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	3	3	100.00%	0.00%	13	21	61.90%	-1.27	-1.77
Oct-00					16	30	53.33%		
Nov-00	2	2	100.00%	0.00%	27	38	71.05%	-0.88	-1.53
Dec-00	1	1	100.00%	0.00%	7	23	30.43%	-1.48	-1.9
Jan-01	2	2	100.00%	0.00%	8	22	36.36%	-1.79	-2.09
Feb-01					17	25	68.00%		
Mar-01	1	1	100.00%	0.00%	8	21	38.10%	-1.25	-1.76
Apr-01	7	7	100.00%	0.00%	7	31	22.58%	-4.42	-3.69
May-01	2	2	100.00%	0.00%	19	32	59.38%	-1.13	-1.69
Jun-01	1	1	100.00%	0.00%	12	23	52.17%	-0.94	-1.57
Jul-01					9	15	60.00%		
Aug-01					22	24	91.67%		



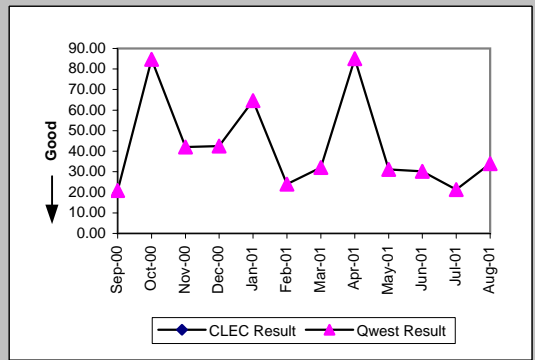
Installation Interval (Average Days) (OP-4)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	20	3	6.67	3.21	477	21	22.71	-1.27	-1.77
Oct-00					1252	30	41.73		
Nov-00	5	2	2.50	0.71	704	38	18.53	-0.84	-1.51
Dec-00	6	1	6.00		823	23	35.78	-1	-1.61
Jan-01	7	2	3.50	2.12	808	19	42.53	-1.13	-1.69
Feb-01					987	25	39.48		
Mar-01	8	1	8.00		661	21	31.48	-0.77	-1.47
Apr-01	39	7	5.57	1.51	1531	31	49.39	-2.26	-2.37
May-01	14	2	7.00	0.00	908	32	28.38	-0.93	-1.57
Jun-01	0	1	0.00		973	23	42.30	-0.84	-1.51
Jul-01					1676	49	34.20		
Aug-01					1223	55	22.24		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					9	3	3.00		
Oct-00					313	7	44.71		
Nov-00					204	8	25.50		
Dec-00					235	8	29.38		
Jan-01					172	4	43.00		
Feb-01					327	3	109.00		
Mar-01					130	4	32.50		
Apr-01					544	17	32.00		
May-01					356	8	44.50		
Jun-01					528	6	88.00		
Jul-01					383	37	10.35		
Aug-01					335	32	10.47		



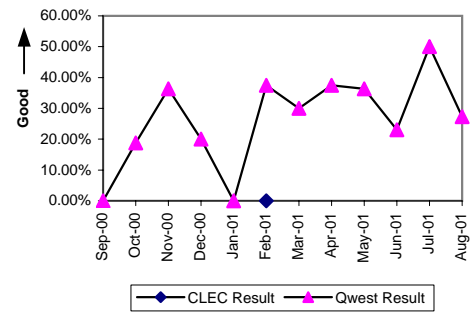
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					104	5	20.80		
Oct-00					593	7	84.71		
Nov-00					126	3	42.00		
Dec-00					340	8	42.50		
Jan-01					646	10	64.60		
Feb-01					120	5	24.00		
Mar-01					288	9	32.00		
Apr-01					595	7	85.00		
May-01					156	5	31.20		
Jun-01					151	5	30.20		
Jul-01					64	3	21.33		
Aug-01					34	1	34.00		



Checklist #14 - Resale - Installation for DS3 and Higher

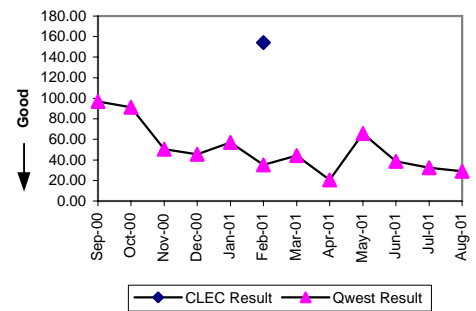
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					0	9	0.00%		
Oct-00					3	16	18.75%		
Nov-00					4	11	36.36%		
Dec-00					3	15	20.00%		
Jan-01					0	7	0.00%		
Feb-01	0	1	0.00%	0.00%	3	8	37.50%	0.45	-0.73
Mar-01					3	10	30.00%		
Apr-01					3	8	37.50%		
May-01					4	11	36.36%		
Jun-01					3	13	23.08%		
Jul-01					4	8	50.00%		
Aug-01					3	11	27.27%		



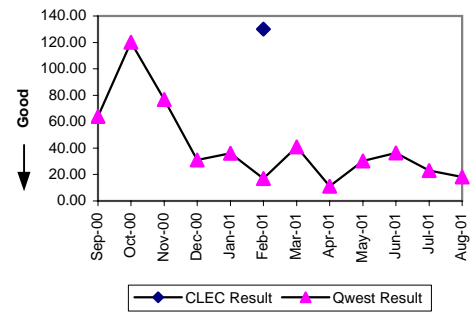
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					872	9	96.89		
Oct-00					1368	15	91.20		
Nov-00					506	10	50.60		
Dec-00					681	15	45.40		
Jan-01					398	7	56.86		
Feb-01	154	1	154.00		281	8	35.12	1.52	-0.07
Mar-01					442	10	44.20		
Apr-01					165	8	20.62		
May-01					724	11	65.82		
Jun-01					501	13	38.54		
Jul-01					778	24	32.42		
Aug-01					611	21	29.10		



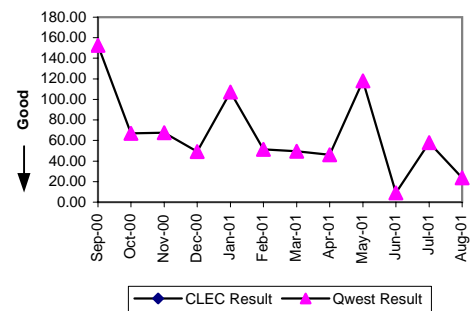
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					448	7	64.00		
Oct-00					841	7	120.14		
Nov-00					230	3	76.67		
Dec-00					186	6	31.00		
Jan-01					217	6	36.17		
Feb-01	130	1	130.00		34	2	17.00	0.64	-0.61
Mar-01					205	5	41.00		
Apr-01					45	4	11.25		
May-01					91	3	30.33		
Jun-01					327	9	36.33		
Jul-01					415	18	23.06		
Aug-01					253	14	18.07		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

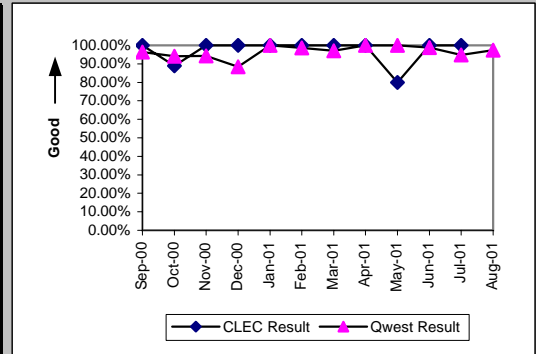
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					305	2	152.50		
Oct-00					402	6	67.00		
Nov-00					270	4	67.50		
Dec-00					296	6	49.33		
Jan-01					107	1	107.00		
Feb-01					154	3	51.33		
Mar-01					99	2	49.50		
Apr-01					46	1	46.00		
May-01					472	4	118.00		
Jun-01					9	1	9.00		
Jul-01					116	2	58.00		
Aug-01					95	4	23.75		



Checklist #14 - Resale - Installation for DS3 and Higher

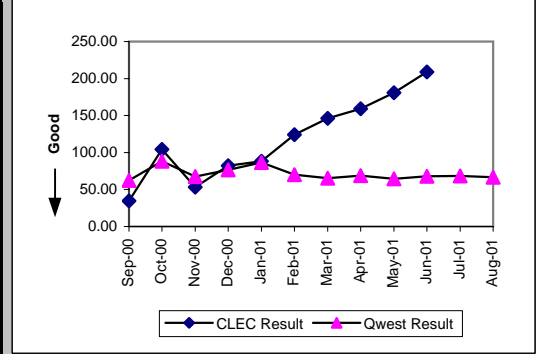
New Service Installation Quality (Percent) (OP-5) -- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	4	4	100.00%	0.00%	104	108	96.30%	-0.39	-1.23
Oct-00	8	9	88.89%	31.43%	81	86	94.19%	0.65	-0.77
Nov-00	7	7	100.00%	0.00%	82	87	94.25%	-0.63	-1.38
Dec-00	2	2	100.00%	0.00%	69	78	88.46%	-0.5	-1.31
Jan-01	4	4	100.00%	0.00%	74	74	100.00%	N/A	N/A
Feb-01	5	5	100.00%	0.00%	68	69	98.55%	-0.26	-1.16
Mar-01	2	2	100.00%	0.00%	67	69	97.10%	-0.24	-1.15
Apr-01	5	5	100.00%	0.00%	68	68	100.00%	N/A	N/A
May-01	4	5	80.00%	40.00%	80	80	100.00%	N/A	3.79
Jun-01	2	2	100.00%	0.00%	87	88	98.86%	-0.15	-1.09
Jul-01	1	1	100.00%	0.00%	73	77	94.81%	-0.23	-1.14
Aug-01					73	75	97.33%		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

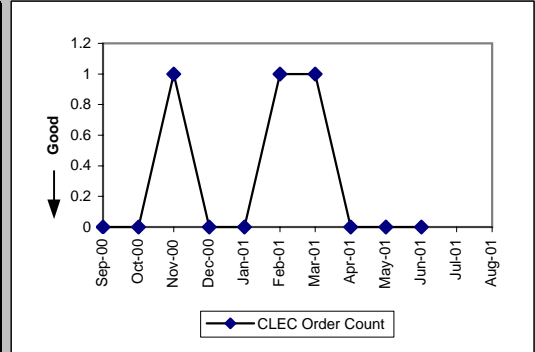
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	659	19	34.68	64.21	24086	386	62.40	-2.17	-2.32
Oct-00	522	5	104.40	118.71	10844	123	88.16	0.6	-0.63
Nov-00	318	6	53.00	21.14	8716	129	67.57	-0.54	-1.33
Dec-00	328	4	82.00	20.51	9593	125	76.74	0.15	-0.91
Jan-01	442	5	88.40	39.14	7707	89	86.60	0.14	-0.91
Feb-01	496	4	124.00	20.51	5111	73	70.01	1.55	-0.05
Mar-01	584	4	146.00	20.51	5682	87	65.31	2.12	0.29
Apr-01	477	3	159.00	15.72	5587	81	68.98	1.72	0.04
May-01	543	3	181.00	15.72	4963	77	64.45	2.01	0.22
Jun-01	209	1	209.00		4004	59	67.86	1.37	-0.17
Jul-01					2736	40	68.40		
Aug-01					3122	47	66.43		



Checklist #14 - Resale - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B)

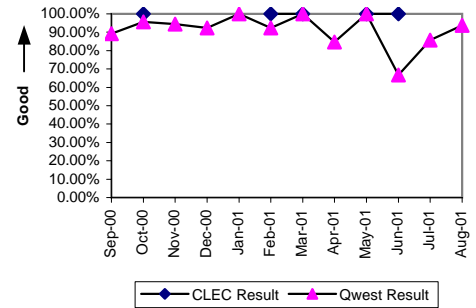
Date	CLEC Order Count
Sep-00	0
Oct-00	0
Nov-00	1
Dec-00	0
Jan-01	0
Feb-01	1
Mar-01	1
Apr-01	0
May-01	0
Jun-01	0
Jul-01	0
Aug-01	0



Checklist #14 - Resale - Repair for DS3 and Higher

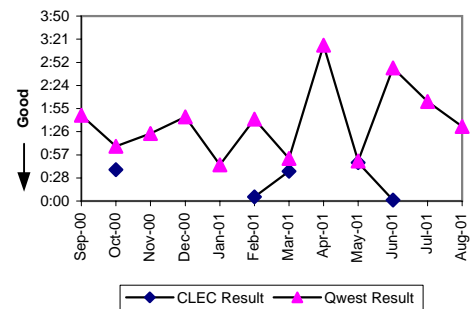
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					33	37	89.19%		
Oct-00	1	1	100.00%	0.00%	22	23	95.65%	-0.21	-1.13
Nov-00					17	18	94.44%		
Dec-00					24	26	92.31%		
Jan-01					14	14	100.00%		
Feb-01	1	1	100.00%	0.00%	24	26	92.31%	-0.28	-1.17
Mar-01	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Apr-01					11	13	84.62%		
May-01	1	1	100.00%	0.00%	19	19	100.00%	N/A	N/A
Jun-01	1	1	100.00%	0.00%	10	15	66.67%	-0.68	-1.42
Jul-01					12	14	85.71%		
Aug-01					15	16	93.75%		



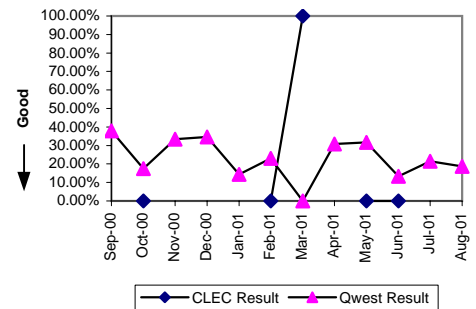
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					65:41	37	1:47		
Oct-00	0:39	1	0:39		25:55	23	1:08	-0.35	-1.21
Nov-00					25:19	18	1:24		
Dec-00					45:38	26	1:45		
Jan-01					10:34	14	0:45		
Feb-01	0:05	1	0:05		44:05	26	1:42	-0.83	-1.5
Mar-01	0:37	1	0:37		9:38	11	0:53	-0.24	-1.15
Apr-01					41:57	13	3:14		
May-01	0:48	1	0:48		15:56	19	0:50	-0.04	-1.02
Jun-01	0:01	1	0:01		41:30	15	2:46	-0.86	-1.52
Jul-01					28:55	14	2:04		
Aug-01					24:47	16	1:33		



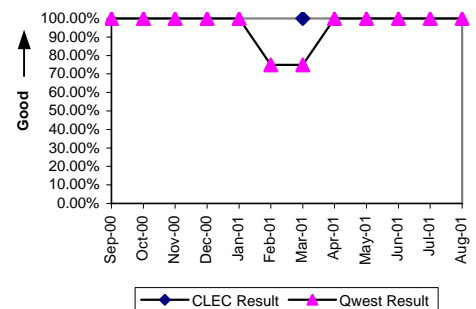
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					14	37	37.84%		
Oct-00	0	1	0.00%	0.00%	4	23	17.39%	-0.45	-1.27
Nov-00					6	18	33.33%		
Dec-00					9	26	34.62%		
Jan-01					2	14	14.29%		
Feb-01	0	1	0.00%	0.00%	6	26	23.08%	-0.54	-1.33
Mar-01	1	1	100.00%	0.00%	0	11	0.00%	N/A	0.13
Apr-01					4	13	30.77%		
May-01	0	1	0.00%	0.00%	6	19	31.58%	-0.66	-1.4
Jun-01	0	1	0.00%	0.00%	2	15	13.33%	-0.38	-1.23
Jul-01					3	14	21.43%		
Aug-01					3	16	18.75%		



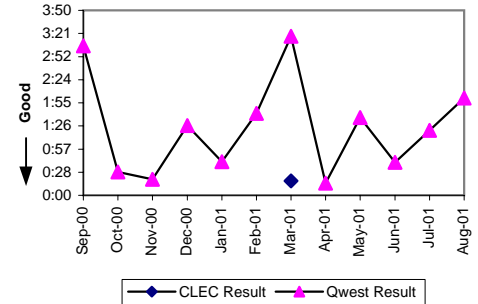
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					2	2	100.00%		
Oct-00					3	3	100.00%		
Nov-00					7	7	100.00%		
Dec-00					5	5	100.00%		
Jan-01					2	2	100.00%		
Feb-01					3	4	75.00%		
Mar-01	1	1	100.00%	0.00%	9	12	75.00%	-0.55	-1.34
Apr-01					2	2	100.00%		
May-01					2	2	100.00%		
Jun-01					4	4	100.00%		
Jul-01					9	9	100.00%		
Aug-01					4	4	100.00%		

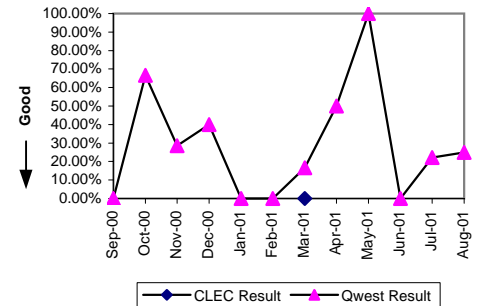


Checklist #14 - Resale - Repair for DS3 and Higher

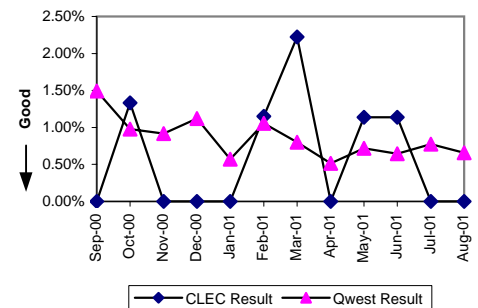
Mean Time to Restore (Hours:Minutes) (MR-6) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					6:12	2	3:06		
Oct-00					1:28	3	0:29		
Nov-00					2:22	7	0:20		
Dec-00					7:15	5	1:27		
Jan-01					1:24	2	0:42		
Feb-01					6:49	4	1:42		
Mar-01	0:18	1	0:18		39:37	12	3:18	-1.31	-1.8
Apr-01					0:29	2	0:15		
May-01					3:13	2	1:37		
Jun-01					2:44	4	0:41		
Jul-01					12:10	9	1:21		
Aug-01					8:06	4	2:01		



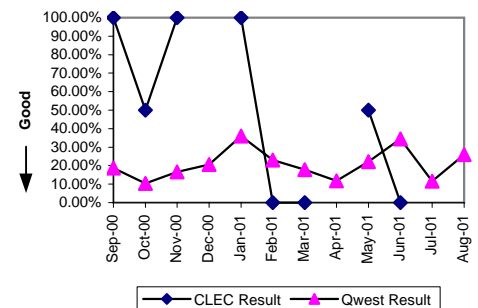
Repair Repeat Report Rate (Percent) (MR-7) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					0	2	0.00%		
Oct-00					2	3	66.67%		
Nov-00					2	7	28.57%		
Dec-00					2	5	40.00%		
Jan-01					0	2	0.00%		
Feb-01					0	4	0.00%		
Mar-01	0	1	0.00%	0.00%	2	12	16.67%	-0.43	-1.26
Apr-01					1	2	50.00%		
May-01					2	2	100.00%		
Jun-01					0	4	0.00%		
Jul-01					2	9	22.22%		
Aug-01					1	4	25.00%		



Trouble Rate (Percent) (MR-8) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0	62	0.00%	0.00%	39	2610	1.49%	-0.96	-1.58
Oct-00	1	75	1.33%	11.47%	26	2659	0.98%	0.31	-0.78
Nov-00	0	81	0.00%	0.00%	25	2729	0.92%	-0.85	-1.52
Dec-00	0	86	0.00%	0.00%	31	2769	1.12%	-0.97	-1.59
Jan-01	0	84	0.00%	0.00%	16	2811	0.57%	-0.68	-1.42
Feb-01	1	87	1.15%	10.66%	30	2838	1.06%	0.08	-0.9
Mar-01	2	90	2.22%	14.74%	23	2868	0.80%	1.49	-0.23
Apr-01	0	106	0.00%	0.00%	15	2912	0.52%	-0.73	-1.44
May-01	1	88	1.14%	10.60%	21	2917	0.72%	0.46	-0.71
Jun-01	1	88	1.14%	10.60%	19	2949	0.64%	0.57	-0.65
Jul-01	0	91	0.00%	0.00%	23	2967	0.78%	-0.83	-1.5
Aug-01	0	88	0.00%	0.00%	20	3050	0.66%	-0.75	-1.46



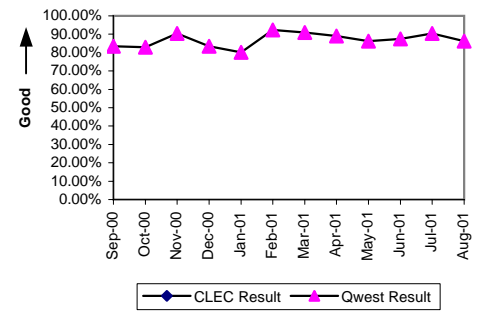
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	2	2	100.00%	0.00%	9	48	18.75%	2.1	0.28
Oct-00	1	2	50.00%	50.00%	3	29	10.34%	1.16	-0.3
Nov-00	1	1	100.00%	0.00%	5	30	16.67%	1.6	-0.03
Dec-00					8	39	20.51%		
Jan-01	1	1	100.00%	0.00%	9	25	36.00%	0.89	-0.46
Feb-01	0	1	0.00%	0.00%	9	39	23.08%	-0.54	-1.33
Mar-01	0	2	0.00%	0.00%	5	28	17.86%	-0.64	-1.39
Apr-01					2	17	11.76%		
May-01	1	2	50.00%	50.00%	6	27	22.22%	0.69	-0.58
Jun-01	0	1	0.00%	0.00%	10	29	34.48%	-0.71	-1.43
Jul-01					3	26	11.54%		
Aug-01					7	27	25.93%		



Checklist #14 - Resale - Frame Relay Installation

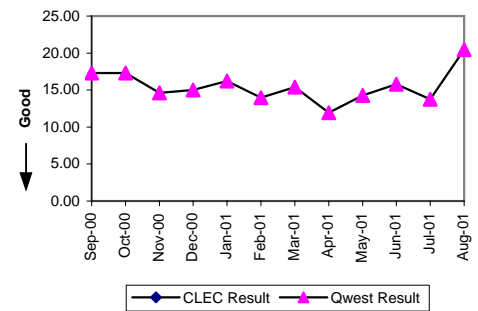
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					111	133	83.46%		
Oct-00					117	141	82.98%		
Nov-00					114	126	90.48%		
Dec-00					81	97	83.51%		
Jan-01					97	121	80.17%		
Feb-01					84	91	92.31%		
Mar-01					121	133	90.98%		
Apr-01					73	82	89.02%		
May-01					44	51	86.27%		
Jun-01					63	72	87.50%		
Jul-01					85	94	90.43%		
Aug-01					56	65	86.15%		



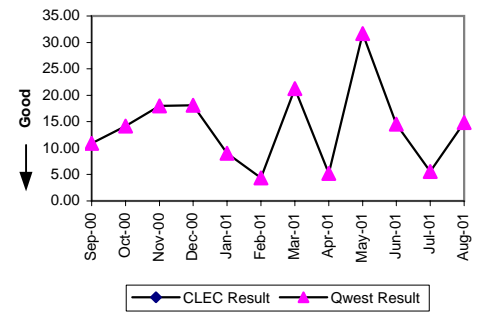
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					2300	133	17.29		
Oct-00					2436	141	17.28		
Nov-00					1843	126	14.63		
Dec-00					1456	97	15.01		
Jan-01					1960	121	16.20		
Feb-01					1269	91	13.95		
Mar-01					2047	133	15.39		
Apr-01					978	82	11.93		
May-01					729	51	14.29		
Jun-01					1136	72	15.78		
Jul-01					1610	117	13.76		
Aug-01					1921	94	20.44		



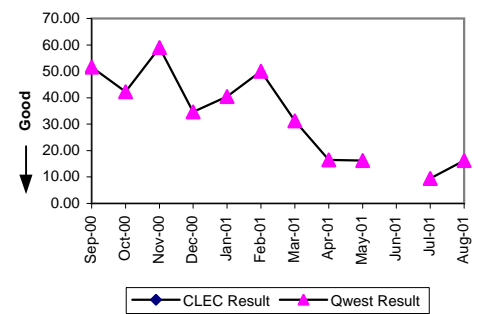
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					120	11	10.91		
Oct-00					85	6	14.17		
Nov-00					90	5	18.00		
Dec-00					145	8	18.12		
Jan-01					126	14	9.00		
Feb-01					13	3	4.33		
Mar-01					170	8	21.25		
Apr-01					26	5	5.20		
May-01					95	3	31.67		
Jun-01					131	9	14.56		
Jul-01					140	25	5.60		
Aug-01					505	34	14.85		



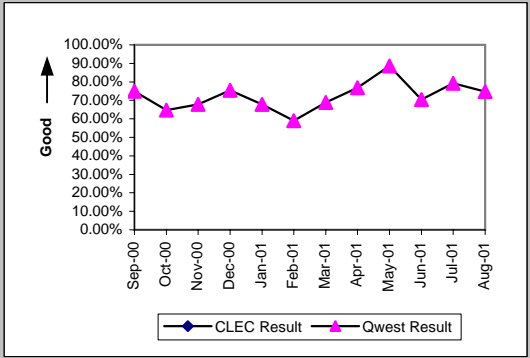
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					567	11	51.55		
Oct-00					761	18	42.28		
Nov-00					413	7	59.00		
Dec-00					277	8	34.62		
Jan-01					405	10	40.50		
Feb-01					200	4	50.00		
Mar-01					125	4	31.25		
Apr-01					66	4	16.50		
May-01					65	4	16.25		
Jun-01									
Jul-01					66	7	9.43		
Aug-01					65	4	16.25		

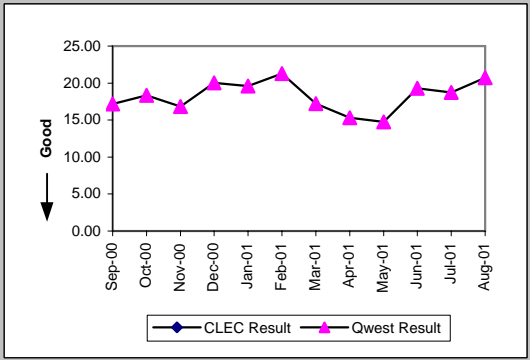


Checklist #14 - Resale - Frame Relay Installation

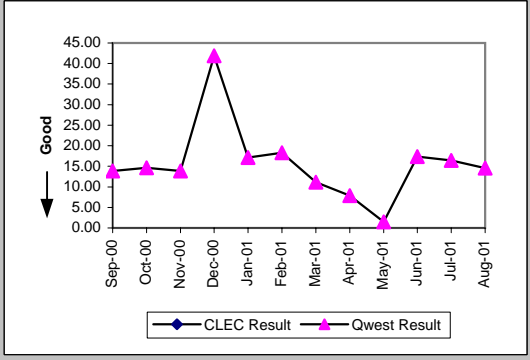
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					54	72	75.00%		
Oct-00					68	105	64.76%		
Nov-00					57	84	67.86%		
Dec-00					46	61	75.41%		
Jan-01					40	59	67.80%		
Feb-01					33	56	58.93%		
Mar-01					53	77	68.83%		
Apr-01					33	43	76.74%		
May-01					31	35	88.57%		
Jun-01					64	91	70.33%		
Jul-01					61	77	79.22%		
Aug-01					56	75	74.67%		



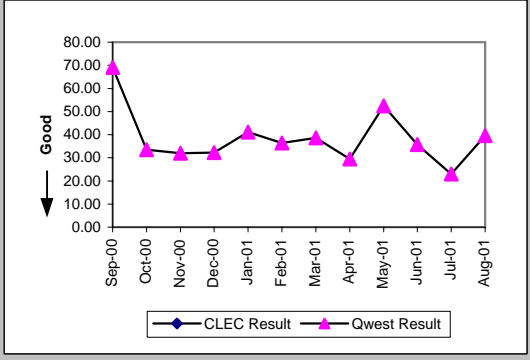
Installation Interval (Average Days) (OP-4)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					1235	72	17.15		
Oct-00					1928	105	18.36		
Nov-00					1412	84	16.81		
Dec-00					1221	61	20.02		
Jan-01					1155	59	19.58		
Feb-01					1193	56	21.30		
Mar-01					1327	77	17.23		
Apr-01					659	43	15.33		
May-01					517	35	14.77		
Jun-01					1756	91	19.30		
Jul-01					1875	100	18.75		
Aug-01					2070	100	20.70		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					208	15	13.87		
Oct-00					439	30	14.63		
Nov-00					305	22	13.86		
Dec-00					461	11	41.91		
Jan-01					223	13	17.15		
Feb-01					329	18	18.28		
Mar-01					211	19	11.11		
Apr-01					47	6	7.83		
May-01					3	2	1.50		
Jun-01					400	23	17.39		
Jul-01					623	38	16.39		
Aug-01					539	37	14.57		



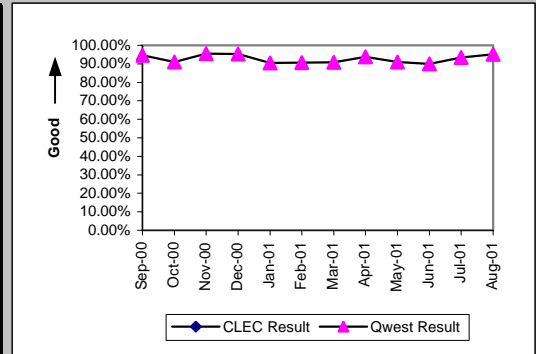
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					207	3	69.00		
Oct-00					234	7	33.43		
Nov-00					160	5	32.00		
Dec-00					129	4	32.25		
Jan-01					247	6	41.17		
Feb-01					182	5	36.40		
Mar-01					193	5	38.60		
Apr-01					118	4	29.50		
May-01					105	2	52.50		
Jun-01					143	4	35.75		
Jul-01					23	1	23.00		
Aug-01					277	7	39.57		



Checklist #14 - Resale - Frame Relay Installation

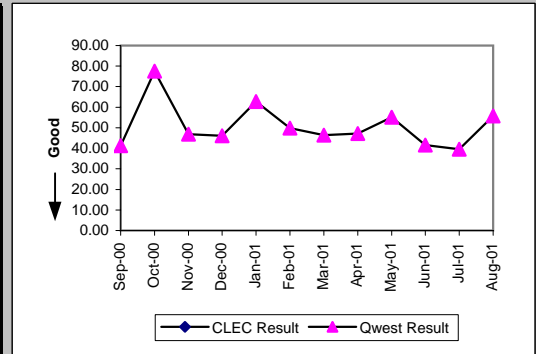
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					298	315	94.60%		
Oct-00					286	314	91.08%		
Nov-00					302	316	95.57%		
Dec-00					243	255	95.29%		
Jan-01					208	230	90.43%		
Feb-01					223	246	90.65%		
Mar-01					247	272	90.81%		
Apr-01					229	244	93.85%		
May-01					141	155	90.97%		
Jun-01					161	179	89.94%		
Jul-01					213	228	93.42%		
Aug-01					196	206	95.15%		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

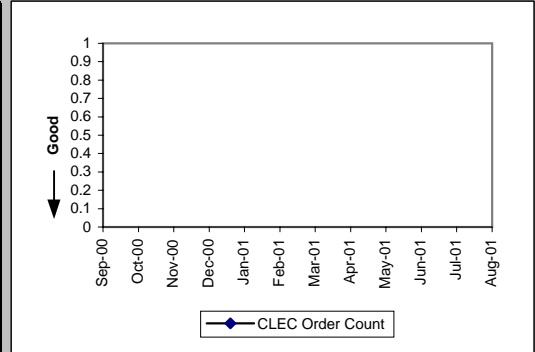
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					15532	377	41.20		
Oct-00					9692	125	77.54		
Nov-00					1172	25	46.88		
Dec-00					1246	27	46.15		
Jan-01					7153	114	62.75		
Feb-01					2542	51	49.84		
Mar-01					2969	64	46.39		
Apr-01					3116	66	47.21		
May-01					2756	50	55.12		
Jun-01					2786	67	41.58		
Jul-01					1702	43	39.58		
Aug-01					1673	30	55.77		



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B)

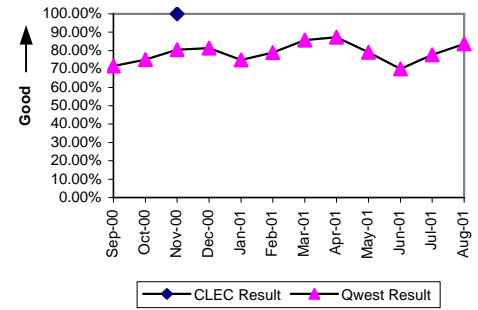
Date	CLEC Order Count
Sep-00	
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	



Checklist #14 - Resale - Frame Relay Repair

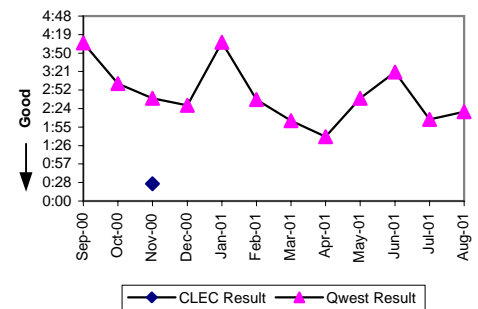
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					119	166	71.69%		
Oct-00					130	173	75.14%		
Nov-00	1	1	100.00%	0.00%	116	144	80.56%	-0.49	-1.3
Dec-00					114	140	81.43%		
Jan-01					116	155	74.84%		
Feb-01					101	128	78.91%		
Mar-01					149	174	85.63%		
Apr-01					109	125	87.20%		
May-01					117	148	79.05%		
Jun-01					124	177	70.06%		
Jul-01					101	130	77.69%		
Aug-01					112	134	83.58%		



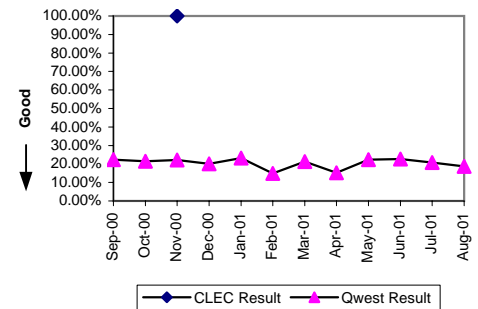
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					680:51	166	4:06		
Oct-00					526:34	173	3:03		
Nov-00	0:27	1	0:27		383:10	144	2:40	-0.44	-1.27
Dec-00					346:45	140	2:29		
Jan-01					638:26	155	4:07		
Feb-01					336:32	128	2:38		
Mar-01					362:44	174	2:05		
Apr-01					207:52	125	1:40		
May-01					393:38	148	2:40		
Jun-01					593:55	177	3:21		
Jul-01					275:21	130	2:07		
Aug-01					310:20	134	2:19		



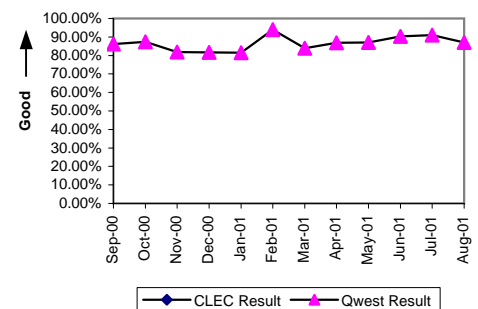
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					37	166	22.29%		
Oct-00					37	173	21.39%		
Nov-00	1	1	100.00%	0.00%	32	144	22.22%	1.22	-0.26
Dec-00					28	140	20.00%		
Jan-01					36	155	23.23%		
Feb-01					19	128	14.84%		
Mar-01					37	174	21.26%		
Apr-01					19	125	15.20%		
May-01					33	148	22.30%		
Jun-01					40	177	22.60%		
Jul-01					27	130	20.77%		
Aug-01					25	134	18.66%		



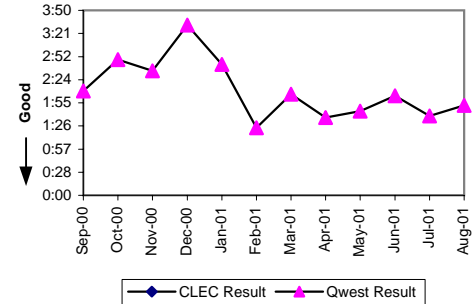
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					106	123	86.18%		
Oct-00					103	118	87.29%		
Nov-00					72	88	81.82%		
Dec-00					76	93	81.72%		
Jan-01					79	97	81.44%		
Feb-01					77	82	93.90%		
Mar-01					94	112	83.93%		
Apr-01					66	76	86.84%		
May-01					80	92	86.96%		
Jun-01					93	103	90.29%		
Jul-01					61	67	91.04%		
Aug-01					81	93	87.10%		

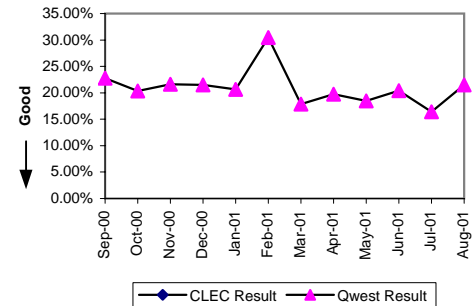


Checklist #14 - Resale - Frame Relay Repair

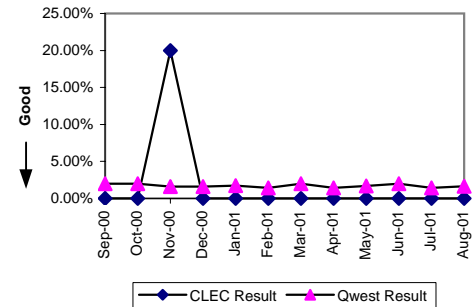
Mean Time to Restore (Hours:Minutes) (MR-6) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					266:23	123	2:10		
Oct-00					331:42	118	2:49		
Nov-00					227:02	88	2:35		
Dec-00					328:54	93	3:32		
Jan-01					264:16	97	2:43		
Feb-01					114:37	82	1:24		
Mar-01					236:06	112	2:06		
Apr-01					123:04	76	1:37		
May-01					160:47	92	1:45		
Jun-01					212:54	103	2:04		
Jul-01					110:46	67	1:39		
Aug-01					173:45	93	1:52		



Repair Repeat Report Rate (Percent) (MR-7) -- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					28	123	22.76%		
Oct-00					24	118	20.34%		
Nov-00					19	88	21.59%		
Dec-00					20	93	21.51%		
Jan-01					20	97	20.62%		
Feb-01					25	82	30.49%		
Mar-01					20	112	17.86%		
Apr-01					15	76	19.74%		
May-01					17	92	18.48%		
Jun-01					21	103	20.39%		
Jul-01					11	67	16.42%		
Aug-01					20	93	21.51%		



Trouble Rate (Percent) (MR-8) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00	0	5	0.00%	0.00%	289	14455	2.00%	-0.32	-1.19
Oct-00	0	5	0.00%	0.00%	291	14514	2.01%	-0.32	-1.19
Nov-00	1	5	20.00%	40.00%	232	14594	1.59%	3.29	0.1
Dec-00	0	5	0.00%	0.00%	233	14625	1.59%	-0.28	-1.17
Jan-01	0	5	0.00%	0.00%	252	14652	1.72%	-0.3	-1.18
Feb-01	0	4	0.00%	0.00%	210	14553	1.44%	-0.24	-1.15
Mar-01	0	4	0.00%	0.00%	286	14335	2.00%	-0.29	-1.17
Apr-01	0	5	0.00%	0.00%	201	14204	1.42%	-0.27	-1.16
May-01	0	6	0.00%	0.00%	240	14111	1.70%	-0.32	-1.2
Jun-01	0	5	0.00%	0.00%	280	14055	1.99%	-0.32	-1.19
Jul-01	0	4	0.00%	0.00%	197	13989	1.41%	-0.24	-1.15
Aug-01	0	3	0.00%	0.00%	227	13902	1.63%	-0.22	-1.14



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) -- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Sep-00					66	355	18.59%		
Oct-00					64	355	18.03%		
Nov-00	0	1	0.00%	0.00%	58	290	20.00%	-0.5	-1.3
Dec-00					74	307	24.10%		
Jan-01					57	309	18.45%		
Feb-01					49	259	18.92%		
Mar-01					52	338	15.38%		
Apr-01					57	258	22.09%		
May-01					41	281	14.59%		
Jun-01					64	344	18.60%		
Jul-01					66	263	25.10%		
Aug-01					57	284	20.07%		

