

Qwest Corporation  
1600 7<sup>th</sup> Avenue, Room 3206  
Seattle, Washington 98191  
(206) 345-1568  
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Mark S. Reynolds  
Senior Director -- Regulatory  
Policy and Law

**Qwest**   
Spirit of Service™

March 27, 2009

David Danner, Secretary & Executive Director  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Dr. SW  
Olympia, Washington 98504-7250

Attention: Kristen Russell  
Re: Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625

Dear Mr. Danner:

Enclosed are the February 2009 service quality performance reports required of Qwest Corporation in accordance with Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625 and WAC 480-120-438 – 480-120-440.

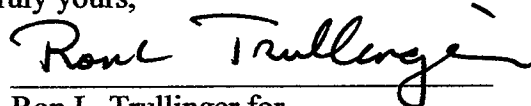
The following reports are enclosed:

- 1) Summary Report,
- 2) Orders Summary,
- 3) Trouble Report,
- 4) Trunk Blocking Report

Pursuant to WAC 480-07-160(3), Qwest requests that the portions of these reports be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (503) 242-5089 if you have questions or need additional information.

Very truly yours,

By   
Ron L. Trullinger for  
Mark Reynolds

Enclosures

cc: Lisa Anderl

2009 MAR 30 AM 8:53  
UT-921192, UT-950200, UT-991358, UT-030704, UT-061625

Washington Service Quality Summary Report - FEBRUARY 2009

METRIC DESCRIPTION	JANUARY 2009			FEBRUARY 2009		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	10285	13016	79.02%	7123	7207	98.83%
OOS Tickets Not Cleared Within 48 Hrs	2731	1	2731	84	1	84
Number of OOS Exemptions	593	1	593	116	1	116
All Other Repairs Cleared LT < 72 Hrs	3261	3897	83.68%	2032	2047	99.27%
All Other Troubles Cleared GTR > 72 Hrs	636	1	636	15	1	15
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	58	1	58	4	1	4
Physically Obstructed All Other Troubles Cleared > 72 Hrs	74	1	74	21	1	21
Repair Force Majeure Exclusions	129	1	129	51	1	51
Repair Physically Obstructed Exclusions	115	1	115	61	1	61
Installation Appointments Met	8127	8759	92.78%	7537	7902	95.38%
Repair Appointments Met	4751	6062	78.37%	4784	5536	86.42%
Provisioning Missed for Company Reasons	285	1	285	210	1	210
Provisioning Missed for Customer Reasons	1271	1	1271	953	1	953
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard

Blanks in the report indicate no activity for the measure.

Washington Orders Summary - FEBRUARY 2009  
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						99.00%		99.00%	
ABERDEEN-HOQUIAM		163	0		0	100.00%	0	100.00%	
AUBURN		303	9	27.67	5	98.35%	0	100.00%	
BAINBRIDGE ISLAND		72	0		2	97.22%	0	100.00%	
BATTLEGROUND		71	3	46.33	3	95.77%	0	100.00%	
BELFAIR		67	1	22.00	1	98.51%	0	100.00%	
BELLEVUE		332	4	52.00	1	99.70%	0	100.00%	
	BELLEVUE GLENCOURT	145	2	39.00	0	100.00%	0	100.00%	
	BELLEVUE-SHERWOOD	187	2	65.00	1	99.47%	0	100.00%	
BELLINGHAM		315	3	18.00	5	98.41%	0	100.00%	
	BELLINGHAM LUMMI	28	0		2	92.86%	0	100.00%	
	BELLINGHAM REGENT	287	3	18.00	3	98.95%	0	100.00%	
BLACK DIAMOND		25	1	4.00	0	100.00%	0	100.00%	
BREMERTON		316	1	1.00	1	99.68%	0	100.00%	
	BREMERTON CROSBY	22	0		0	100.00%	0	100.00%	
	BREMERTON ESSEX	287	1	1.00	1	99.65%	0	100.00%	
	BREMERTON SUNNYSLOPE	7	0		0	100.00%	0	100.00%	
BUCKLEY		26	0		2	92.31%	0	100.00%	
CASTLE ROCK		41	3	71.67	0	100.00%	0	100.00%	
CENTRALIA		119	1	37.00	3	97.48%	0	100.00%	
CHEHALIS		94	2	10.00	6	93.62%	0	100.00%	
	CHEHALIS	68	2	10.00	2	97.06%	0	100.00%	
	CHEHALIS NAPAVINE	26	0		4	84.62%	0	100.00%	
CLE-ELUM		34	0		1	97.06%	0	100.00%	
COLFAX		18	0		0	100.00%	0	100.00%	
COLVILLE		76	0		0	100.00%	0	100.00%	
COPALIS(OCEAN SHORES)		50	1	2.00	4	92.00%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders  
180 day data from OP15A pending orders  
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - FEBRUARY 2009  
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD		20	1	3.00	0	99.00%	0	100.00%	0
COULEE DAM		1	0		0	100.00%	0	100.00%	0
CRYSTAL MTN.		15	0		0	100.00%	0	100.00%	0
DAYTON		52	1	10.00	2	96.15%	0	100.00%	0
DEER PARK		337	1	17.00	3	99.11%	0	100.00%	0
DES MOINES	DES MOINES	131	0		2	98.47%	0	100.00%	0
	DES MOINES FEDERAL WAY	206	1	17.00	1	99.51%	0	100.00%	0
EASTON		6	0		0	100.00%	0	100.00%	0
ELK		20	0		0	100.00%	0	100.00%	0
ENUMCLAW		61	0		1	98.36%	0	100.00%	0
EPHRATA		37	2	51.00	1	97.30%	0	100.00%	0
GRAHAM		152	3	16.67	2	98.68%	0	100.00%	0
GREEN BLUFF		9	0		1	88.89%	0	100.00%	0
HOODSPORT		15	0		0	100.00%	0	100.00%	0
ISSAQUAH		141	3	16.00	2	98.58%	0	100.00%	0
KENT		496	13	29.00	3	99.40%	0	100.00%	0
	KENT MERIDIAN	123	3	37.00	1	99.19%	0	100.00%	0
	KENT O BRIEN	56	3	21.67	1	98.21%	0	100.00%	0
	KENT ULRICH	317	7	28.71	1	99.68%	0	100.00%	0
LIBERTY LAKE		3	0		0	100.00%	0	100.00%	0
LONGVIEW-KELSO		365	3	12.67	5	98.63%	0	100.00%	0
LOON LAKE		10	0		0	100.00%	0	100.00%	0
MAPLE VALLEY		58	0		0	100.00%	0	100.00%	0
MOSES LAKE		174	6	73.83	4	97.70%	0	100.00%	1
	MOSES LAKE AFB	30	2	10.00	1	96.67%	0	100.00%	0
	MOSES LAKE ALDER	144	4	105.75	3	97.92%	0	100.00%	1

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STANDARD						90.00%		99.00%	
NEWMAN LAKE		11	1	8.00	0	100.00%	0	100.00%	
NORTHPORT		8	0			100.00%	0	100.00%	
OLYMPIA		597	5	15.80	11	98.16%	0	100.00%	
	OLYMPIA EVERGREEN	28	0		0	100.00%	0	100.00%	
	OLYMPIA LACEY	293	2	7.00	6	97.95%	0	100.00%	
	OLYMPIA WHITEHALL	276	3	21.67	5	98.19%	0	100.00%	
OMAK-OKANOGAN		112	2	19.50	2	98.21%	0	100.00%	
OROVILLE		22	0		0	100.00%	0	100.00%	
OTHELLO		56	4	19.50	1	98.21%	0	100.00%	
PASCO		307	5	16.00	5	98.37%	0	100.00%	
PATEROS		11	0		0	100.00%	0	100.00%	
POMEROY		10	0		0	100.00%	0	100.00%	
PT. ANGELES		130	1	56.00	3	97.69%	0	100.00%	
	PT ANGELES JOYCE	10	0		0	100.00%	0	100.00%	
	PT. ANGELES	120	1	56.00	3	97.50%	0	100.00%	
PT. LUDLOW		11	0		0	100.00%	0	100.00%	
PT. ORCHARD		204	3	13.67	3	98.53%	0	100.00%	
	PORT ORCHARD COLBY	73	1	19.00	1	98.63%	0	100.00%	
	PT. ORCHARD	131	2	11.00	2	98.47%	0	100.00%	
PT. TOWNSEND		99	1	1.00	1	98.99%	0	100.00%	
PUYALLAP		279	1	32.00	3	98.92%	0	100.00%	
RENTON		448	9	26.11	2	99.55%	0	100.00%	
RIDGEFIELD		36	1	20.00	1	97.22%	0	100.00%	
ROCHESTER		62	0		3	95.16%	0	100.00%	
ROY		12	0		0	100.00%	0	100.00%	
SEATTLE		2556	25	16.72	18	99.30%	0	100.00%	

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STANDARD	SEATTLE ATWATER	143	0		0	99.00%	0	99.00%	
	SEATTLE CAMPUS	68	0		0	100.00%	0	100.00%	
	SEATTLE CHERRY	432	4	23.00	6	98.61%	0	100.00%	
	SEATTLE DUWAMISH	173	3	28.33	2	98.84%	0	100.00%	
	SEATTLE EAST	358	4	4.50	0	100.00%	0	100.00%	
	SEATTLE ELLIOT	85	0		0	100.00%	0	100.00%	
	SEATTLE EMERSON	258	3	5.33	2	99.22%	0	100.00%	
	SEATTLE LAKEVIEW	153	2	9.50	1	99.35%	0	100.00%	
	SEATTLE MAIN	286	5	33.40	5	98.25%	0	100.00%	
	SEATTLE MERCER ISLAND (ADAMS)	59	1	4.00	1	98.31%	0	100.00%	
	SEATTLE PARKWAY	241	2	8.50	0	100.00%	0	100.00%	
	SEATTLE SUNSET	135	0		1	99.26%	0	100.00%	
	SEATTLE WEST	165	1	0.00	0	100.00%	0	100.00%	
SEQUIM		108	2	34.00	1	99.07%	0	100.00%	
SHELTON		196	7	37.14	0	100.00%	0	100.00%	
SILVERDALE		115	1	5.00	2	98.26%	0	100.00%	
SPOKANE		1354	11	32.91	14	98.97%	0	100.00%	
	SPOKANE CHESTNUT	36	0		2	94.44%	0	100.00%	
	SPOKANE FAIRFAX	197	4	12.75	1	99.49%	0	100.00%	
	SPOKANE HUDSON	227	0		0	100.00%	0	100.00%	
	SPOKANE KEYSTONE	157	0		2	98.73%	0	100.00%	
	SPOKANE MORAN	53	0		0	100.00%	0	100.00%	
	SPOKANE RIVERSIDE	195	0		2	98.97%	0	100.00%	
	SPOKANE WALNUT	339	4	57.75	4	98.82%	0	100.00%	
	SPOKANE WHITWORTH	150	3	26.67	3	98.00%	0	100.00%	
SPRINGDALE		23	1	10.00	1	95.65%	0	100.00%	

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STANDARD		134	1	33.00	0	90.00%	0	99.00%	
SUMNER (BONNEYLAKE)		1939	27	19.33	21	98.92%	0	100.00%	
TACOMA		84	0		2	97.62%	0	100.00%	
	TACOMA FORT LEWIS	350	2	15.50	3	99.14%	0	100.00%	
	TACOMA GREENFIELD	304	2	16.00	1	99.67%	0	100.00%	
	TACOMA JUNIPER	376	8	17.88	5	98.67%	0	100.00%	
	TACOMA LENNOX	136	4	20.75	2	98.53%	0	100.00%	
	TACOMA LOGAN	281	7	24.29	5	98.22%	0	100.00%	
	TACOMA MARKET (FAWCETT)	97	1	1.00	0	100.00%	0	100.00%	
	TACOMA SKYLINE	67	2	28.50	0	100.00%	0	100.00%	
	TACOMA WAVERLY-2	244	1	5.00	3	98.77%	0	100.00%	
	TACOMA WAVERLY-7	918	16	24.69	15	98.37%	0	100.00%	
VANCOUVER		411	5	20.40	8	98.05%	0	100.00%	
	VANCOUVER ORCHARDS	354	7	26.43	4	98.87%	0	100.00%	
	VANCOUVER OXFORD	153	4	27.00	3	98.04%	0	100.00%	
	VANCOUVER SALMON CRK(NORTH)	4	0		1	75.00%	0	100.00%	
WAITSBURG		204	3	30.33	2	99.02%	0	100.00%	
WALLA WALLA (INCL TOUCHET)		18	0		1	94.44%	0	100.00%	
WARDEN		22	0		1	95.45%	0	100.00%	
WINLOCK		710	14	27.86	0	100.00%	0	100.00%	
YAKIMA		538	11	31.45	0	100.00%	0	100.00%	
	YAKIMA CHESTNUT	172	3	14.67	0	100.00%	0	100.00%	
	YAKIMA WEST								
Exchanges in Neighboring States									
CLARKSTON		69	0		1	98.55%	0	100.00%	

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STANDARD		14879	203	25.92	171	90.00%		99.00%	1
TOTALS						98.85%	0	100.00%	
Chehalis Napavine percent completed in 5 days was below standard due to low volume									
Green Bluff percent completed in 5 days was below standard due to low volume									
Waitsberg percent completed in 5 days was below standard due to low volume									
Moses Lake Alder not completed > 180 days due to customer reasons	Four pending orders at the end of February with one > 180 days = 25%								

Source: 5 and 90 day data from RSOR completed orders  
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WASHINGTON TROUBLE REPORT RATE - FEBRUARY 2009

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE FEB-09	RATE JAN-09	RATE DEC-08	RATE NOV-08	RATE OCT-08	RATE SEP-08	RATE AUG-08	RATE JUL-08	RATE JUN-08	RATE MAY-08	RATE APR-08	RATE MAR-08
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
ABERDEEN-HOQUIAM	0	11839	92	0.78	1.71	1.36	1.01	0.76	0.81	1.19	0.55	0.61	0.69	0.65	0.72
AUBURN	0	22484	182	0.81	1.49	1.03	1.18	1.05	0.97	1.23	0.86	0.98	1.53	0.69	0.78
BAINBRIDGE ISLAND	0	10961	53	0.48	0.89	0.63	0.88	0.77	0.65	1.01	0.98	0.76	0.67	0.72	0.80
BATTLEGROUND	0	9672	54	0.56	1.61	2.85	1.10	0.74	0.89	0.93	1.55	1.37	0.56	0.91	0.73
BELFAIR	0	6806	39	0.57	1.42	1.12	1.25	0.99	0.84	1.22	3.77	1.40	1.15	1.15	0.87
BELLEVUE	0	46318	271	0.59	1.20	0.71	0.82	0.70	0.75	0.69	0.71	0.58	0.56	0.52	0.49
BELLEVUE GLENCOURT	0	18555	86	0.46	0.80	0.47	0.53	0.51	0.48	0.51	0.47	0.44	0.41	0.42	0.39
BELLEVUE-SHERWOOD	0	27763	185	0.67	1.46	0.87	1.01	0.84	0.93	0.80	0.88	0.68	0.67	0.60	0.56
BELLINGHAM	0	30969	115	0.37	0.62	0.51	0.46	0.42	0.40	0.42	0.43	0.50	0.44	0.29	0.47
BELLINGHAM LUMMI	0	1333	7	0.53	1.88	0.53	0.90	0.63	0.37	0.65	1.01	3.02	0.72	0.73	0.58
BELLINGHAM REGENT	0	29636	108	0.36	0.56	0.51	0.45	0.40	0.40	0.41	0.40	0.40	0.42	0.27	0.47
BLACK DIAMOND	0	2699	36	1.33	2.31	2.14	1.54	1.24	1.19	1.70	1.44	1.09	0.81	1.03	1.23
BREMERTON	0	32996	155	0.47	0.67	0.63	0.65	0.69	0.67	0.63	0.68	0.56	0.51	0.40	0.51
BREMERTON CROSBY	0	3084	26	0.84	1.32	1.19	1.38	1.73	1.71	2.03	1.86	1.81	1.28	0.56	1.10
BREMERTON ESSEX	0	29232	124	0.42	0.59	0.55	0.57	0.58	0.56	0.48	0.56	0.42	0.42	0.39	0.43
BREMERTON SUNNYSLOPE	0	680	5	0.74	1.47	1.45	0.72	0.73	0.72	0.71	0.56	0.84	0.56	0.42	0.97
BUCKLEY	0	2314	24	1.04	2.79	1.30	1.61	1.32	1.86	1.81	1.35	1.31	1.15	0.91	0.75
CASTLE ROCK	1	4069	42	1.03	4.66	1.68	2.00	1.85	1.83	2.75	2.49	1.26	3.56	1.22	3.34
CENTRALIA	0	7882	52	0.66	2.46	0.97	1.03	0.70	1.10	1.74	0.80	0.69	0.69	0.78	1.60
CHEHALIS	0	9322	129	1.38	2.78	1.61	1.12	1.32	0.86	1.30	1.30	1.46	0.98	1.40	1.30
CHEHALIS	0	6790	77	1.13	1.93	1.45	0.95	1.33	0.76	1.24	1.15	1.66	0.86	1.74	1.29
CHEHALIS NAPAVINE	0	2532	52	2.05	5.05	2.03	1.57	1.32	1.16	1.46	1.73	0.92	1.34	0.50	1.34
CLE-ELUM	0	2995	14	0.47	2.12	0.75	0.84	1.03	0.67	1.53	0.79	1.50	0.84	0.62	0.77
COLFAX	0	2300	11	0.48	2.78	1.43	0.95	0.90	1.08	1.98	1.59	0.64	1.10	0.93	0.98
COLVILLE	0	6781	46	0.68	1.31	1.40	1.16	0.63	0.91	0.78	1.10	1.02	0.93	0.74	0.71
COPALIS(OCEAN SHORES)	0	3553	44	1.24	1.95	1.98	1.58	1.47	1.98	2.61	1.33	1.08	1.29	1.12	1.35
COULÉE DAM	0	2123	19	0.89	1.77	1.12	0.74	0.60	0.73	1.37	1.55	0.86	1.22	1.08	0.81
CRYSTAL MTN.	1	623	8	1.28	4.47	0.64	0.64	0.81	1.13	0.48	2.24	0.64	1.43	1.27	0.93
DAYTON	0	1765	14	0.79	1.97	1.24	0.56	1.13	1.58	1.07	1.61	2.17	1.16	0.55	0.78
DEER PARK	0	6159	57	0.93	2.07	1.34	0.77	0.72	0.80	0.93	1.24	0.94	1.14	0.72	1.01
DES MOINES	0	23130	158	0.68	1.27	0.93	0.95	0.92	0.78	0.82	0.75	0.59	0.73	0.71	0.74
DES MOINES	0	9136	64	0.70	1.25	0.97	1.12	1.07	0.79	0.88	0.77	0.61	0.79	0.79	0.81
DES MOINES FEDERAL WAY	0	13994	94	0.67	1.28	0.91	0.84	0.82	0.77	0.78	0.74	0.57	0.69	0.67	0.69

WASHINGTON TROUBLE REPORT RATE - FEBRUARY 2009

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE FEB-09	RATE JAN-09	RATE DEC-08	RATE NOV-08	RATE OCT-08	RATE SEP-08	RATE AUG-08	RATE JUL-08	RATE JUN-08	RATE MAY-08	RATE APR-08	RATE MAR-08
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
EASTON	0	630	5	0.79	0.95	0.47	0.31	0.93	0.47	2.30	0.76	1.35	2.10	0.00	0.44
ELK	0	2615	37	1.41	3.26	1.31	1.31	0.82	1.30	1.18	2.06	1.43	2.13	1.70	0.96
ENUNCLAW	0	6985	89	1.27	2.16	1.13	1.42	1.20	0.70	1.13	1.59	1.11	1.09	1.19	0.81
EPHRATA	0	3070	11	0.36	0.29	0.58	1.10	0.68	0.44	0.63	0.62	0.93	0.83	0.74	0.73
GRAHAM	0	13152	83	0.63	1.02	1.01	0.99	1.12	0.97	0.84	0.89	1.01	0.87	0.91	1.02
GREEN BLUFF	0	2623	49	1.87	1.06	0.97	0.89	1.08	1.13	1.13	0.95	1.62	1.57	0.71	0.92
HOODSPORT	0	2164	11	0.51	1.19	1.40	1.56	1.37	0.74	0.95	1.85	0.94	0.98	1.10	0.89
ISSAQUAH	0	18980	110	0.58	1.45	0.52	0.74	0.67	0.58	0.53	0.77	0.57	1.15	0.59	0.53
KENT	0	42701	270	0.63	0.95	0.82	0.72	0.75	0.68	0.74	0.89	0.71	0.61	0.77	0.65
	0	14888	115	0.77	1.43	1.22	0.91	0.88	0.74	1.05	1.01	0.84	0.76	1.00	0.91
KENT MERIDIAN															
KENT O BRIEN	0	8712	26	0.30	0.15	0.20	0.26	0.32	0.25	0.22	0.25	0.18	0.35	0.31	0.32
KENT ULRICH	0	19101	129	0.68	0.94	0.79	0.76	0.82	0.82	0.73	1.08	0.84	0.59	0.78	0.57
LIBERTY LAKE	0	1136	4	0.35	0.86	0.74	0.66	0.36	0.72	0.50	1.14	0.36	0.57	0.92	0.28
LONGVIEW-KELSO	0	24454	213	0.87	2.29	1.33	1.31	0.88	1.07	1.25	0.94	0.91	0.78	1.50	1.13
LOON LAKE	1	1220	9	0.74	1.14	0.80	0.80	1.03	1.01	2.51	4.45	1.20	0.99	0.99	1.51
MAPLE VALLEY	0	9302	56	0.60	1.27	0.86	0.73	0.51	0.82	1.62	0.96	0.65	0.58	0.39	0.38
MOSES LAKE	0	12722	104	0.82	1.03	0.82	1.19	0.86	1.02	1.23	1.12	0.84	1.20	0.75	0.69
	0	2053	6	0.29	0.92	0.39	0.53	0.90	1.56	0.99	0.84	0.97	0.96	0.45	0.77
MOSES LAKE AFB	0	10669	98	0.92	1.06	0.91	1.32	0.86	0.92	1.27	1.18	0.81	1.25	0.81	0.68
MOSES LAKE ALDER	0	1740	22	1.26	1.47	1.01	1.22	0.99	1.58	4.40	1.03	1.43	1.63	0.85	0.70
NEWMAN LAKE	1	1032	8	0.78	1.55	2.22	1.34	3.13	1.50	0.94	2.24	1.02	0.65	1.20	3.88
NORTHPORT	0	64623	338	0.52	0.91	0.80	0.71	0.67	0.64	0.76	0.67	0.60	0.65	0.65	0.66
OLYMPIA	0	4977	32	0.64	0.82	1.01	1.02	0.95	0.77	1.11	0.70	0.82	0.60	1.05	1.30
OLYMPIA EVERGREEN	0	28482	149	0.52	0.80	0.80	0.60	0.69	0.57	0.66	0.64	0.55	0.68	0.69	0.59
OLYMPIA LACEY	0	31164	157	0.50	1.01	0.77	0.75	0.61	0.69	0.79	0.70	0.61	0.82	0.55	0.82
OLYMPIA WHITEHALL	0	7070	73	1.03	0.96	0.93	3.14	0.98	0.92	1.70	3.05	1.75	1.31	0.72	0.69
OMAK-OKANOGAN	0	1782	17	0.95	1.67	0.61	1.28	1.77	0.76	1.09	2.23	1.24	0.75	1.45	0.54
OROVILLE	0	4244	44	1.04	1.66	1.79	1.73	0.72	1.06	1.17	1.70	1.19	1.06	1.13	0.71
OTHELLO	0	16747	128	0.76	1.32	0.94	0.91	0.67	0.79	1.25	0.98	0.95	0.87	0.64	0.72
PASCO	0	772	4	0.52	1.68	0.77	1.15	1.02	0.88	1.76	2.53	3.89	1.52	0.89	0.50
PATEROS	0	1262	36	2.85	3.64	2.37	1.74	1.41	2.57	2.10	1.56	1.54	3.31	1.46	1.78
POMEROY	0	15627	89	0.57	0.96	0.92	1.13	0.65	0.98	0.82	0.66	0.64	0.72	0.69	0.81
PT. ANGELES	0	1124	10	0.89	2.82	2.92	2.65	2.03	2.87	1.89	1.29	1.86	1.53	0.93	1.69
PT ANGELES JOYCE															

WASHINGTON TROUBLE REPORT RATE - FEBRUARY 2009

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE FEB-09	RATE JAN-09	RATE DEC-08	RATE NOV-08	RATE OCT-08	RATE SEP-08	RATE AUG-08	RATE JUL-08	RATE JUN-08	RATE MAY-08	RATE APR-08	RATE MAR-08
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
PT. ANGELES	0	14503	79	0.54	0.82	0.77	1.01	0.55	0.84	0.74	0.62	0.55	0.65	0.67	0.74
PT. LUDLOW	0	2593	9	0.35	0.92	0.53	0.57	0.57	0.79	1.05	0.64	0.74	0.81	1.25	0.94
PT. ORCHARD	0	18191	131	0.72	1.30	1.17	1.22	1.26	1.00	0.80	0.86	0.82	0.66	0.61	0.68
	0	6773	47	0.69	1.38	1.07	1.08	0.82	0.77	0.83	0.99	0.83	0.70	0.57	0.70
PORT ORCHARD COLBY	0	11418	84	0.74	1.25	1.24	1.30	1.52	1.14	0.78	0.79	0.81	0.64	0.63	0.67
PT. TOWNSEND	0	10936	53	0.48	0.83	0.81	0.80	0.92	0.74	0.68	0.85	0.89	0.74	0.72	0.77
PUYALLAP	0	24856	171	0.69	1.27	0.70	0.90	0.72	0.85	0.96	0.98	0.76	0.62	1.03	0.76
RENTON	0	39463	428	1.08	1.37	0.99	1.18	1.05	1.04	1.09	0.70	0.75	0.66	0.60	1.04
RIDGEFIELD	0	3314	42	1.27	2.06	1.57	1.30	1.55	0.84	1.12	2.53	0.93	1.04	1.47	1.16
ROCHESTER	0	4825	27	0.56	2.20	1.46	0.77	0.99	0.88	1.30	1.69	0.81	0.96	0.93	0.84
ROY	0	2285	18	0.79	1.77	1.84	1.16	1.87	1.30	1.16	1.85	1.17	1.81	0.96	1.18
SEATTLE	0	277622	1315	0.47	0.86	0.54	0.67	0.52	0.59	0.62	0.55	0.51	0.53	0.50	0.53
SEATTLE ATWATER	0	20578	62	0.30	0.96	0.31	0.81	0.44	0.37	0.35	0.41	0.44	0.44	0.35	0.57
SEATTLE CAMPUS	0	10237	42	0.41	0.88	0.28	0.56	0.47	1.08	0.50	0.48	0.39	0.28	0.37	0.21
SEATTLE CHERRY	0	31925	234	0.73	1.40	0.86	1.02	0.86	0.71	1.08	0.84	0.77	0.72	0.86	0.83
SEATTLE DUWAMISH	0	13127	80	0.61	0.95	0.59	0.67	0.50	0.59	0.73	0.62	0.48	0.47	0.50	0.77
SEATTLE EAST	0	29768	188	0.63	0.92	0.75	0.82	0.70	0.92	0.66	0.55	0.57	1.15	0.55	0.52
SEATTLE ELLIOT	0	7873	25	0.32	0.24	0.35	0.23	0.22	0.27	0.38	0.34	0.17	0.25	0.11	0.24
SEATTLE EMERSON	0	29297	158	0.54	0.96	0.67	0.67	0.52	0.60	0.52	0.52	0.54	0.47	0.50	0.44
SEATTLE LAKEVIEW	0	25424	124	0.49	0.85	0.56	0.70	0.48	0.67	0.68	0.54	0.59	0.62	0.69	0.65
SEATTLE MAIN	0	39787	55	0.14	0.21	0.13	0.16	0.14	0.17	0.23	0.22	0.22	0.16	0.21	0.20
SEATTLE MERCER ISLAND (ADAMS)	0	9046	35	0.39	1.17	0.76	1.00	0.55	0.71	0.72	0.84	0.76	0.54	0.47	0.65
SEATTLE PARKWAY	0	18637	129	0.69	1.18	0.66	0.84	0.86	0.78	0.96	0.99	0.88	0.72	0.65	0.75
SEATTLE SUNSET	0	21561	81	0.38	0.74	0.56	0.64	0.45	0.41	0.53	0.60	0.36	0.41	0.42	0.51
SEATTLE WEST	0	20362	102	0.50	1.40	0.55	0.72	0.53	0.63	0.72	0.42	0.42	0.39	0.45	0.57
SEQUIM	0	13173	75	0.57	0.95	0.89	0.76	0.76	0.88	0.87	0.79	0.59	0.80	0.57	0.64
SHELTON	0	13904	121	0.87	1.44	1.20	1.10	0.79	0.86	1.14	0.89	0.78	0.68	0.82	1.08
SILVERDALE	0	13056	55	0.42	0.70	0.66	0.93	0.64	0.73	0.53	0.54	0.41	0.49	0.48	0.46
SPOKANE	0	123441	1064	0.86	1.32	0.81	1.03	0.82	0.86	1.07	1.02	0.98	0.81	0.87	0.92
SPOKANE CHESTNUT	0	2566	22	0.86	1.73	1.22	1.48	0.49	1.26	1.50	1.18	0.84	1.28	0.83	0.82
SPOKANE FAIRFAX	0	17458	294	1.68	1.51	1.00	1.52	0.76	0.79	1.24	0.94	1.01	0.97	0.82	0.81
SPOKANE HUDSON	0	13748	95	0.69	1.56	0.73	1.25	1.12	0.76	1.06	1.20	1.04	0.73	0.91	0.87
SPOKANE KEYSTONE	0	12155	113	0.93	1.11	0.74	1.04	0.87	0.76	0.70	0.85	1.09	0.68	0.73	0.77

WASHINGTON TROUBLE REPORT RATE - FEBRUARY 2009

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE FEB-09	RATE JAN-09	RATE DEC-08	RATE NOV-08	RATE OCT-08	RATE SEP-08	RATE AUG-08	RATE JUL-08	RATE JUN-08	RATE MAY-08	RATE APR-08	RATE MAR-08
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
SPOKANE MORAN	0	7648	41	0.54	1.33	0.58	0.77	0.78	1.21	1.02	1.00	0.97	0.69	1.71	0.68
SPOKANE RIVERSIDE	0	17457	105	0.60	1.80	0.81	1.10	0.67	0.58	0.61	0.70	0.80	0.86	1.00	2.23
SPOKANE WALNUT	0	33845	245	0.72	1.11	0.68	0.76	0.78	0.91	1.14	1.18	0.96	0.80	0.79	0.57
SPOKANE WHITWORTH	0	18564	149	0.80	1.01	1.02	0.88	0.89	1.02	1.41	1.03	1.04	0.76	0.68	0.70
SPRINGDALE	0	1735	21	1.21	1.77	1.71	2.79	1.71	3.41	2.10	2.99	1.46	1.47	1.25	1.58
SUMNER (BONNEYLAKE)	0	15030	109	0.73	1.33	0.95	0.81	0.66	0.98	0.83	0.75	0.68	0.73	0.68	0.77
TACOMA	0	133577	804	0.60	1.35	0.74	1.05	0.81	0.63	0.74	0.73	0.68	0.74	0.71	0.74
TACOMA FORT LEWIS	0	2986	11	0.37	0.70	0.46	0.42	0.58	0.63	0.53	0.46	0.51	1.04	0.53	0.67
TACOMA GREENFIELD	0	18195	124	0.68	1.76	0.89	1.15	0.87	0.82	0.89	0.84	0.67	0.81	0.91	1.04
TACOMA JUNIPER	0	18654	147	0.79	1.16	0.75	0.93	0.90	0.70	0.69	0.68	0.79	0.63	0.80	0.62
TACOMA LENNOX	0	22053	161	0.73	1.64	0.81	1.00	1.05	0.70	1.07	1.01	0.78	1.25	0.88	0.82
TACOMA LOGAN	0	12939	85	0.66	1.41	0.86	1.56	0.72	0.51	0.60	0.65	0.67	0.74	0.58	0.76
TACOMA MARKET (FAWCETT)	0	15758	75	0.48	1.05	0.50	0.90	0.53	0.44	0.55	0.59	0.48	0.39	0.89	0.55
TACOMA SKYLINE	0	12822	65	0.51	1.54	0.66	0.80	0.88	0.82	0.61	0.70	0.53	0.52	0.43	0.63
TACOMA WAVERLY-2	0	6123	39	0.64	1.29	0.80	1.28	0.80	0.60	0.71	0.64	1.00	0.73	0.68	0.87
TACOMA WAVERLY-7	0	24047	97	0.40	1.05	0.72	1.08	0.72	0.54	0.68	0.62	0.65	0.59	0.49	0.68
VANCOUVER	0	75798	574	0.76	1.27	0.92	0.88	0.93	0.77	0.92	0.86	1.04	0.80	0.87	0.86
VANCOUVER ORCHARDS	0	38060	278	0.73	1.21	0.98	0.75	0.85	0.64	0.98	0.76	1.35	0.88	0.84	0.80
VANCOUVER OXFORD	0	21701	176	0.81	1.32	0.83	0.96	1.03	0.96	1.05	1.01	0.77	0.82	1.00	0.96
VANCOUVER SALMON CRK(NORTH)	0	16037	120	0.75	1.35	0.89	1.09	1.00	0.81	0.63	0.91	0.65	0.56	0.76	0.87
WAITSBURG	0	560	8	1.43	1.07	2.13	1.23	1.06	0.52	1.23	1.89	1.70	2.70	0.83	0.66
WALLA WALLA (INCL TOUCHET)	0	15343	90	0.59	1.74	1.29	0.97	0.86	0.70	1.09	1.41	0.95	0.83	0.76	0.92
WARDEN	0	1215	6	0.49	2.30	1.70	1.46	1.46	1.12	2.63	1.51	3.82	1.35	1.50	1.58
WINLOCK	0	2097	28	1.34	1.36	0.89	0.70	1.86	0.55	1.15	0.59	0.91	1.13	0.90	0.86
YAKIMA	0	41946	230	0.55	0.75	0.47	0.67	0.67	0.67	0.85	0.93	0.60	0.77	0.66	0.63
YAKIMA CHESTNUT	0	28220	172	0.61	0.86	0.46	0.71	0.75	0.63	0.94	0.85	0.62	0.72	0.62	0.51
YAKIMA WEST	0	13726	58	0.42	0.54	0.50	0.58	0.50	0.75	0.65	1.09	0.55	0.88	0.73	0.88
Exchanges in Neighboring States															
CLARKSTON	0	6600	49	0.74	1.32	0.89	1.05	1.07	1.01	1.43	1.28	0.87	0.80	0.96	1.10
TOTALS	0	1345973	8863	0.66	1.20	0.82	0.90	0.77	0.76	0.88	0.85	0.75	0.74	0.70	0.74

WASHINGTON TRUNK BLOCKING SUMMARY - FEBRUARY 2009

TRUNK	# OF TRK GRPS	# OF TRK GRPS EXCEEDING STANDARD	% OF TRK GRPS BLOCKED
E911	120	0	0.00%
LOCAL	362	1	0.28%
TOLL	374	7	1.87%

WASHINGTON TRUNK BLOCKING - FEBRUARY 2009

TRUNK GROUP ID	CIS	A LOCATION	Z LOCATION	TYPE OF CALLS CARRIED	DIRECTION	% BLOCK	DETAILS OF ACTION TAKEN TRUNK SERVICING RESPONSE
AP067275	48			LOCAL	TWO_WAY	2.66%	Blocked hour 8 week of 2/9/09 due to spikes in pc sa issued 2/20/09
AP072427	288			TOLL	TWO_WAY	1.77%	Blocked hour 18 week of 2/23/09 due to spikes in pc sa issued 3/6/09
AP074015	168			TOLL	TWO_WAY	20.50%	Blocked hour 19 week of 2/23/09 due to spikes in pc sa issued 3/3/09
AP077398	192			TOLL	TWO_WAY	0.95%	Blocked hour 17 week of 2/16/09 due to spikes in pc sa issued 2/23/09
AP081363	24			TOLL	ONE_WAY	3.06%	Blocked hour 18 week of 2/2/09 due to spikes in pc sa issued 3/6/09
AP081500	144			TOLL	TWO_WAY	1.68%	Blocked hour 18 week of 2/23/09 due to spikes in pc sa issued 3/6/09
AP081907	24			TOLL	ONE_WAY	3.86%	Blocked hour 18 week of 2/23/09 due to spikes in pc sa issued 3/20/09
AP081936	24			TOLL	ONE_WAY	1.02%	Blocked hour 18 week of 2/23/09 due to spikes in pc sa issued 3/6/09