

June 23, 2015

Steven V. King
Executive Director and Secretary
Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, Washington 98504-7250

RE: Docket No. 150063 -Lifeline Certification on FCC Form 481 – Carrier Annual Reporting Data Collection Form filed on behalf of Telrite Corporation d/b/a Life Wireless

Dear Staff,

Pursuant to FCC requirements under 47 C.F.R. § 54.422, enclosed please find for filing a copy of Telrite Corporation d/b/a Life Wireless' FCC Form 481 – Carrier Annual Reporting Data Collection Form.

If you have any questions regarding this filing, please contact me at (407) 260-1011 or regulatory@csilongwood.com.

Respectfully submitted,

Mark Lammert Attorney-in-Fact

Telrite Corporation d/b/a Life Wireless

FCC For	m 481 - Carrier Annual Reporting Data Collection Form			OI	CC Form 481 MB Control No. 3060-05 ly 2013	86/OMB Control N	No. 3060-0819
<010>	Study Area Code	529019					
<015>	Study Area Name	Telrite Cor	poration				
<020>	Program Year	2016					
<030>	Contact Name: Person USAC should contact with questions about this data	Mark Lammer	t				
<035>	Contact Telephone Number: Number of the person identified in data line <030>	4072601011	ext.				
<039>	Contact Email Address: Email of the person identified in data line <030>	regulatory®	csilongwo	od.com			
ANNUA	L REPORTING FOR ALL CARRIERS					54.313 Completion Required	54.422 Completion Required
						(check box whe	en complete)
	Service Quality Improvement Reporting			(complete attached worksh	Ī		111111
<200> <210>	Outage Reporting (voice)	outages to rep		(complete attached worksh	Leet)		*****
<300>	Unfulfilled Service Requests (voice)	outages to rep	Ĩ		L.	· ·	
					· .		
<310>	Detail on Attempts (voice)				l L		111111
					(attach descriptive docu	ment)	
~22 0 >	Unfulfilled Service Requests (broadband)						111111
<320>	Ontuitiled Service Requests (broadband)				1 -		
<330>	Detail on Attempts (broadband)				(attach descriptive doc	ument)	
<400>	Number of Complaints per 1,000 customers (voice)				J		
<410>	Fixed 0.0				1		
<420>	Mobile 0.0						<u> </u>
<430>	Number of Complaints per 1,000 customers (broadb	and)					311111
<440> <450>	Fixed Mobile						
<500>	Service Quality Standards & Consumer Protection Ru Telrite_FCC Form 481_Section 500_Service Qual			(check to indicate certifica	ition)		/
<510>				(attached descriptive do	ocument)		/
<600>	Functionality in Emergency Situations			(check to indicate certifica	ntion)		_
	Telrite_FCC Form 481_Section 600_Emergency Ft	nctionality	.pdf	• 10 Carlo 1 (10 C			
				(attached descriptive docur	ment)		✓
<610>							
<700>	Company Price Offerings (voice)			(complete attached works	heet)	1	18888
	Company Price Offerings (broadband)			(complete attached works			11111
<800>	Operating Companies and Affiliates			(complete attached works	heet)		/
	Tribal Land Offerings (Y/N)?		(if ye	s, complete attached works	heet)		125112
<1000>	Voice Services Rate Comparability Certification		L			E	* * * * * * *
<1010>				(attach descriptive docum	nent)		
<1100>	Certify whether terrestrial backhaul options exist (Y	es or No) (0 0	(if not, check to indicate	certification)		111111
<1110>				(complete attached works	heet)	1	11111
	Terms and Condition for Lifeline Customers			(complete attached works	heet)	33331	
	Price Cap Carriers, Proceed to Price Cap Additional I	1500 F 10 AUG	en 14 - 1				
<2000>	Including Rate-of-Return Carriers affiliated with Pri	ce cap Local i	excnange (Carriers (check to indicate certifica	tion)		111111
<2005>				(complete attached works)	heet)		111111
<3000>	Rate of Return Carriers, Proceed to ROR Additional	Documentati	on Worksh		tion		111111
<3000>				(check to indicate certifica (complete attached works)			44.44

	rvice Quality Improvement Reporting Ilection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	529019		
<015>	Study Area Name	Telrite Corporatio	n	
<020>	Program Year	2016		
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert		
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilong	wood.com	
<110>	Has your company received its ETC certification from the FCC?	(yes / no)	00	
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no)	\circ	
<112>	54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	company is a		
	Please select the appropriate responses below (Yes, No, Not Applicable) to confit that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	-year	N	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets			
<114>	Report how much universal service (USF) support was received			
<115>	How much (USF) was used to improve service quality and how support was used to impro	ve service quality		1
<116>	How much (USF) was used to improve service coverage and how support was used to imp	rove service coverage		Í
<117>	How much (USF) was used to improve service capacity and how support was used to impr			1
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	, , ,		

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	529019
<015>	Study Area Name	Telrite Corporation
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

	<a>>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
Re	NORS eference imber	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventativ Procedures
\vdash							- Customers	(1.05) 1.15)	an and app.	1.227.127		1,12,111111
\vdash												-
\vdash												
-												
-	-											
-												
-												
_												
_												
									1			
-												
-												

10 to	ce Offerings including Voice Rate Data lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	529019	
<015>	Study Area Name	Telrite Corporation	
<020>	Program Year	2016	

<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com
	ſ 	

<701> Residential Local Service Charge Effective Date
1/1/2015
<702> Single State-wide Residential Local Service Charge

_	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<∞
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
_									
_									
_									
_			-						
_									
_			-						
_									
_									

(710) Broadband Price Offerings	The same of the sa	FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
	12. 的现在分词是有一种的现在分词的现在分词的现在分词的 15. 15. 15. 15. 15. 15. 15. 15. 15. 15.	July 2013

<010>	Study Area Code	529019
<015>	Study Area Name	Telrite Corporation
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

0.00	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select

	erating Companies lection Form				FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		529019		
<015>	Study Area Name		Telrite Corpo	ration	
<020>	Program Year		2016		
<030>	Contact Name - Person	USAC should contact regarding this data	Mark Lammert		
<035>		nber - Number of person identified in data line <030>	4072601011 ex	t.	
<039>	Contact Email Address	Email Address of person identified in data line <030>	regulatorysca	silongwood.com	
<810>	Reporting Carrier	Telrite Corporation d/b/a Life Wireless			
<811>	Holding Company	Not Applicable			
<812>	Operating Company	Life Wireless Holdings, LLC			
<813>	The first commen	<a>> <a>> <a>> <a>> <a>> <a>> <a>> <a>>	Severation to	<a2></a2>	<a3></a3>
		Affiliates		SAC	Doing Business As Company or Brand Designation
9					
,					
9					
				live was a second second second	

<010> Study Area Code <015> Study Area Name <020> Program Year <030> Contact Name - Person USAC should contact regarding this data <035> Contact Telephone Number - Number of person identified in data line <039> Contact Email Address - Email Address of person identified in data line <910> Tribal Land(s) on which ETC Serves			_ _ _ _
<020> Program Year <030> Contact Name - Person USAC should contact regarding this data <035> Contact Telephone Number - Number of person identified in data line <039> Contact Email Address - Email Address of person identified in data line		2016 Mark Lammert 4072601011 ext.	_ _ _ _
<030> Contact Name - Person USAC should contact regarding this data <035> Contact Telephone Number - Number of person identified in data line <039> Contact Email Address - Email Address of person identified in data line		Mark Lammert 4072601011 ext.	_ _ _
<035> Contact Telephone Number - Number of person identified in data line <039> Contact Email Address - Email Address of person identified in data line		4072601011 ext.	=
<039> Contact Email Address - Email Address of person identified in data line			=
	<030>	> regulatory@csilongwood.com	=
<910> Tribal Land(s) on which ETC Serves			
<920> Tribal Government Engagement Obligation		Name of Attached Document	
If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes			
to confirm the status described on the attached document(s), on line 920,			
demonstrates coordination with the Tribal government pursuant to	1 22	Select	
§ 54.313(a)(9) includes:		Yes or No or Not Applicable	
<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.		To Application	
<922> Feasibility and sustainability planning;			
<923> Marketing services in a culturally sensitive manner;			
<924> Compliance with Rights of way processes			
<925> Compliance with Land Use permitting requirements			
<926> Compliance with Facilities Siting rules			
<927> Compliance with Environmental Review processes			
<928> Compliance with Cultural Preservation review processes			
<929> Compliance with Tribal Business and Licensing requirements.			

ALIGN CONTRACTOR	o Terrestrial Backhaul Reporting lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	529019	
<015>	Study Area Name	Telrite Corporation	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert	
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com	
<1120>	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).		
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps	

m Name of Attached Document
Name of Attached Document

2000) Pri	ce Cap Carrier Additional Documentation	FCC Form 481	
Data Colle	ction Form	OMB Control No. 3060-0986/OMB Control No. 3060-0986/OMB Control No. 3060-08	819
ncluding F	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2013	
<010>	Study Area Code		
<015>	Study Area Name	Santa	
<020>	Program Year	elrite Corporation	
<030>	Contact Name - Person USAC should contact regarding this data	016	
<035>	Contact Telephone Number - Number of person identified in data line <030>	PK LAMMEPC	
<039>	Contact Email Address - Email Address of person identified in data line <030>	772601011 ext.	
Comments	No. of the second substitute that the second substitute the second substitute the second substitute the second	egulatorywcs11ongwood.com	
Select the	appropriate responses below (Yes, No. Not Applicable) to note compliance as	cipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reduct	rtions a
	merica Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The inform		cions, ui
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1)i)		
<2011a>	3rd Year Certification (47 CFR § 54.313(b)(1)ii)		
<2011b>	Attachment (47 CFR § 54.313(b)(1)ii)		
420110	Attachment (47 CFR § 34.313(b)(1)n)		
		Name of Attached Document(s) Listing Required Information	
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))		
<2013>	2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))		
<2014>	2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))		
<2015>	2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))		
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband		
	Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2017>	3rd year Broadband Service Certification		
<2018>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached document(s), on lin	J21, contains the required information	
	pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support standardresses of community anchor institutions to which began providing		
	preceding calendar year.	ass to broadband service in the	
	breezenig caranat feat.		
<2021>	Interim Progress Community Anchor Institutions		
		1	
		I I	

	ate Of Return Carrier Additional Documentation lection Form		FCC Form 481 OMB Control No July 2013	. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	529019		
<015>	Study Area Name	Telrite Corporation		
<020>	Program Year	2016		
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert		
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com		
CHECK	the boxes below to note compliance on its five year service quality plan (pursuar CFR § 54.313(f)(2). I further certify that th	nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring one information reported on this form and in the documents attach		inancial reporting requirements set forth in 47
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))	Name of Attached Document Listing Required Informa	tion	
(3011)	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addreproviding access to broadband service in the preceding calendar year.	3012 contains the required information pursuant to		
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))			
(3013) (3014)	is your company a Privately Held ROR Carrier [47 CFR § 54.313(f)(2)] if yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No)	38	
Please	check these boxes to confirm that the attached document(s), on line 3017	7, contains the required information pursuant to § 54.313(f)(2) compliance requir	es:
	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)			
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows		
				7
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation			
		Name of Attached Document Listing Required Information		-
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No))r()	
(3010)				
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo		` \	
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Co			
(3021)	-,	ublic accountant that performed the company's financial audit	<u> </u>	
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of Ca	seh Flowe		
	Attach the worksheet listing required information	107110		
	-	Name of Attached Document Listing Required Information		

So Study Area Name	
Do Contact Name - Person USAC should contact regarding this data Mark Lammert	
So Contact Telephone Number - Number of person identified in data line <030> 4072601011 ext. Pregulatory@gallongwood.com Financial Data Summary (3027) Revenue (3028) Operating Expenses (3029) Net Income (3030) Telephone Plant in Service(TPIS) (3031) Total Assets (3032) Total Debt (3033) Total Debt (3033) Total Equity	
Financial Data Summary (3027) Revenue (3028) Operating Expenses (3029) Net Income (3030) Telephone Plant in Service(TPIS) (3031) Total Assets (3032) Total Debt (3033) Total Equity	
Financial Data Summary (3027) Revenue (3028) Operating Expenses (3029) Net Income (3030) Telephone Plant In Service(TPIS) (3031) Total Assets (3032) Total Debt (3033) Total Equity	
(3027) Revenue (3028) Operating Expenses (3029) Net Income (3030) Telephone Plant in Service(TPIS) (3031) Total Assets (3032) Total Debt (3033) Total Equity	allowing the same
(3029) Net Income (3030) Telephone Plant In Service(TPIS) (3031) Total Assets (3032) Total Debt (3033) Total Equity	
(3030) Telephone Plant In Service(TPIS) (3031) Total Assets (3032) Total Debt (3033) Total Equity	
(3031) Total Assets (3032) Total Debt (3033) Total Equity	
(3032) Total Debt (3033) Total Equity	
(3034) Dividends	

Name of Attached Document Listing Required Information

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

(3000) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

Certification - Reporting Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	529019
<015>	Study Area Name	Telrite Corporation
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Telrite Corporation Signature of Authorized Officer: CERTIFIED ONLINE Date 06/25/2015 Printed name of Authorized Officer: Kelly Jesel Title or position of Authorized Officer: CFO Telephone number of Authorized Officer: 6782021294 ext. Study Area Code of Reporting Carrier: 529019 Filling Due Date for this form: 07/01/2015 Persons willfully making false statements on this form can be punished by fine or forfelture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	529019
<015>	Study Area Name	Telrite Corporation
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) is authorized to submit the information reported on behalf of the reporting also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the auth agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.			
Name of Authorized Agent:			
Name of Reporting Carrier:			
Signature of Authorized Officer:	Date:		
Printed name of Authorized Officer:			
Title or position of Authorized Officer:			
Telephone number of Authorized Officer:			
Study Area Code of Reporting Carrier:	Filing Due Date for this form:		

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recip	ents on Behalf of Reporting Carrier
	norized to submit the annual reports for universal service suppo reporting carrier; and, to the best of my knowledge, the inform:	
Name of Reporting Carrier:	A sure to a series of the sure sure and the sure sure sure sure sure sure sure sur	
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Fitle or position of Authorized Agent or Employee of Agent	t	
Felephone number of Authorized Agent or Employee of Ag	gent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

Attachments



FCC Form 481

Section 500 - Service Quality Standards & Consumer Protection Rules Compliance

Under FCC Rules, Section 54.202, an ETC must comply that it will satisfy applicable consumer protection and service quality standards. Telrite Corporation d/b/a Life Wireless (Telrite) is in compliance with the Cellular Telecommunications and Internet Association's Consumer Code for Wireless Service.

- Telrite discloses rates and terms of service to customers at the time service is initiated.
 These same terms and conditions are posted on Telrite's website at
 www.lifewireless.com.
- 2. Telrite provides service availability information on their website at www.lifewireless.com.
- 3. Telrite provides contract terms to subscribers when they initiate or change service. These same terms are provided to subscribers during the annual recertification process as outlined in Commission rules that govern continued subscriber eligibility.
- 4. Telrite's Lifeline service can be terminated at any time by either party without an early termination fee. Service is dependent on continued eligibility in the program.
- 5. Telrite provides disclosures, minutes included in Lifeline plans, expiration of rollover minutes, availability of service, and cost for additional minutes in all published Lifeline advertising materials.
- 6. Telrite customers are provided options if they exceed the number of minutes provided in their Lifeline plan. If at any time a customer purchases additional minutes, charges and plan options are available on the company website at www.lifewireless.com.
- 7. Telrite's toll-free customer service number is 888-543-3620. Customers can also contact Telrite via email at info@lifewireless.com. This information is provided in the terms of service and on the company website and in all information provided to subscribers.
- 8. Telrite responds to all consumer inquiries and complaints received from government agencies within 30 days.
- 9. Telrite has procedures in place to maintain the privacy of subscriber proprietary information in accordance with applicable federal and state laws.
- 10. At service initiation, Telrite requests that subscribers "Opt In" to receive free notifications regarding activation status, balance alerts, etc. Customers can also decline to receive these messages and notices by "Opting Out". If a subscriber chooses to decline free notifications they will receive only those Lifeline notifications required by the FCC such as the 30-day non-usage notice, the recertification notices, etc. The customer cannot opt out of the required FCC notifications.



FCC Form 481 Section 600 - Functionality in Emergency Situations

Under FCC Rules, an ETC must demonstrate its ability to remain functional in emergency situations. Since Telrite Corporation d/b/a Life Wireless (Telrite) is providing service to its customers through the use of facilities obtained from other carriers, it is able to provide to its customers the same ability to remain functional in emergency situations as currently provided by the carriers to their own customers, including access to a reasonable amount of back-up power to ensure functionality without an external power source, re-routing traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations.

Telrite, along with their underlying carriers, have created back-up systems to ensure functionality in the event of a loss of power or network functionality. Telrite maintains its own diesel-powered backup generator at their switching facility in Georgia. All systems within the facility are implemented on redundant servers, each with redundant data network and power.

Telrite Corporation d|b|a Life Wireless does not have facilities in any state other than Georgia. It relies on the facilities of the underlying carrier in each state it provides service to demonstrate its own ability to function in emergency situations.

When a number is identified by a 911 dispatch center as belonging to an underlying carrier, the officer would call the underlying carrier who can assist with tracing the distressed caller or other network information. In the event further customer proprietary network information (CPNI) is needed to reach the distressed 911 caller, the underlying carrier would then direct the officer to contact the reseller, Life Wireless. All underlying carriers that Telrite utilizies have the contact number on file for Telrite d|b|a Life Wireless' customer service department.

When customer service receives a call from a 911 dispatch center, the call will be forwarded to a supervisor. The supervisor will require proof of identity generally by fax or email. After the officer and request is verified as an emergency situation, the information is released immediately. If the "officer" cannot be identified, a subpoena or court order is required.