

Qwest Corporation
1600 7th Avenue, Room 3206
Seattle, Washington 98191
(206) 345-1568
Facsimile (206) 343-4040

Mark S. Reynolds
Senior Director - Regulatory
Policy and Law



RECEIVED
ACCOUNT MANAGER
2008 MAY 30 AM 10:27
STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

May 29, 2008

Carole Washburn, Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Dr. SW
Olympia, Washington 98504-7250

Attention: Kristen Russell
Re: Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625

Dear Ms. Washburn:

Enclosed are the April 2008 service quality performance reports required of Qwest Corporation in accordance with Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625 and WAC 480-120-438 – 480-120-440.

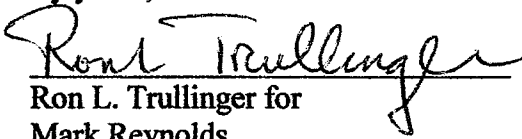
The following reports are enclosed:

- 1) Summary Report,
- 2) Orders Summary,
- 3) Trouble Report,
- 4) Trunk Blocking Report

Pursuant to WAC 480-07-160(3), Qwest requests that the portions of these reports be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (503) 242-5089 if you have questions or need additional information.

Very truly yours,

By 
Ron L. Trullinger for
Mark Reynolds

Enclosures

cc: Lisa Anderl

Washington Service Quality Summary Report - APRIL 2008

METRIC DESCRIPTION	JANUARY 2008			FEBRUARY 2008			MARCH 2008		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	10151	10259	98.95%	8643	8691	99.45%	9104	9136	99.65%
OOS Tickets Not Cleared Within 48 Hrs	108	1	108	48	1	48	32	1	32
Number of OOS Exemptions	117	1	117	118	1	118	93	1	93
All Other Repairs Cleared LT < 72 Hrs	3593	3605	99.67%	2985	2995	99.67%	2829	2840	99.61%
All Other Troubles Cleared GTR > 72 Hrs	12	1	12	10	1	10	11	1	11
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	2	1	2	0	1	0	0	1	0
Physically Obstructed All Other Troubles Cleared > 72 Hrs	25	1	25	24	1	24	19	1	19
Repair Force Majeure Exclusions	95	1	95	45	1	45	93	1	93
Repair Physically Obstructed Exclusions	89	1	89	64	1	64	46	1	46
Installation Appointments Met	10245	10725	95.52%	9859	10306	95.66%	9388	9768	96.11%
Repair Appointments Met	4767	5322	89.57%	4352	4804	90.59%	4332	4765	90.91%
Provisioning Missed for Company Reasons	236	1	236	182	1	182	224	1	224
Provisioning Missed for Customer Reasons	1215	1	1215	1120	1	1120	1091	1	1091
% of Switches Delivering Dial Tone Within 3 seconds			Met Standards			Met Standards			Met Standards

Blanks in the report indicate no activity for the measure.

Washington Service Quality Summary Report - APRIL 2008

APRIL 2008			
METRIC DESCRIPTION	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	8470	8527	99.33%
OOS Tickets Not Cleared Within 48 Hrs	57	1	57
Number of OOS Exemptions	72	1	72
All Other Repairs Cleared LT < 72 Hrs	2674	2689	99.44%
All Other Troubles Cleared GTR > 72 Hrs	15	1	15
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	1	1	1
Physically Obstructed All Other Troubles Cleared > 72 Hrs	20	1	20
Repair Force Majeure Exclusions	51	1	51
Repair Physically Obstructed Exclusions	61	1	61
Installation Appointments Met	9849	10365	95.02%
Repair Appointments Met	4165	4699	88.64%
Provisioning Missed for Company Reasons	250	1	250
Provisioning Missed for Customer Reasons	1222	1	1222
% of Switches Delivering Dial Tone Within 3 seconds			Met Standards

Blanks in the report indicate no activity for the measure.

Washington Orders Summary - APRIL 2008
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						99.00%		99.00%	
ABERDEEN-HOQUIAM		181	3	62.33	0	100.00%	0	100.00%	
AUBURN		390	3	44.67	3	99.23%	0	100.00%	
BAINBRIDGE ISLAND		110	1	25.00	0	100.00%	0	100.00%	
BATTLEGROUND		102	1	46.00	2	98.04%	0	100.00%	
BELFAIR		97	3	35.67	1	98.97%	0	100.00%	
BELLEVUE		489	3	11.67	6	98.77%	0	100.00%	
	BELLEVUE GLENCOURT	222	3	11.67	5	97.75%	0	100.00%	
	BELLEVUE-SHERWOOD	267	0		1	99.63%	0	100.00%	
BELLINGHAM		430	6	2.50	2	99.53%	0	100.00%	
	BELLINGHAM LUMMI	28	1	1.00	1	96.43%	0	100.00%	
	BELLINGHAM REGENT	402	5	2.80	1	99.75%	0	100.00%	
BLACK DIAMOND		24	2	20.00	0	100.00%	0	100.00%	
BREMERTON		406	1	18.00	2	99.51%	0	100.00%	
	BREMERTON CROSBY	30	0		0	100.00%	0	100.00%	
	BREMERTON ESSEX	363	1	18.00	2	99.45%	0	100.00%	
	BREMERTON SUNNYSLOPE	13	0		0	100.00%	0	100.00%	
BUCKLEY		29	3	10.33	0	100.00%	0	100.00%	
CASTLE ROCK		39	0		1	97.44%	0	100.00%	
CENTRALIA		149	0		2	98.66%	0	100.00%	
CHEHALIS		155	3	15.33	9	94.19%	0	100.00%	
	CHEHALIS	114	3	15.33	6	94.74%	0	100.00%	
	CHEHALIS NAPAVALINE	41	0		3	92.68%	0	100.00%	
CLE-ELUM		41	0		1	97.56%	0	100.00%	
COLFAX		24	0		0	100.00%	0	100.00%	
COLVILLE		109	1	11.00	2	98.17%	0	100.00%	
COPALIS(OCEAN SHORES)		62	1	5.00	1	98.39%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - APRIL 2008
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						99.00%		99.00%	
COULEE DAM		30	2	32.50	0	100.00%	0	100.00%	
CRYSTAL MTN.		1	0		0	100.00%	0	100.00%	
DAYTON		22	0		0	100.00%	0	100.00%	
DEER PARK		74	1	50.00	1	98.65%	0	100.00%	
DES MOINES		482	3	34.67	4	99.17%	0	100.00%	
	DES MOINES	172	0		1	99.42%	0	100.00%	
	DES MOINES FEDERAL WAY	310	3	34.67	3	99.03%	0	100.00%	
EASTON		4	0		0	100.00%	0	100.00%	
ELK		35	2	52.50	1	97.14%	0	100.00%	
ENUMCLAW		73	1	0.00	1	98.63%	0	100.00%	
EPHRATA		36	0		0	100.00%	0	100.00%	
GRAHAM		200	1	89.00	3	98.50%	0	100.00%	
GREEN BLUFF		21	1	68.00	1	95.24%	0	100.00%	
HOODSPORT		32	2	145.00	0	100.00%	0	100.00%	
ISSAQUAH		235	4	34.00	1	99.57%	0	100.00%	
KENT		627	18	25.18	5	99.20%	0	100.00%	
	KENT MERIDIAN	155	8	33.71	2	98.71%	0	100.00%	
	KENT O BRIEN	54	1	21.00	0	100.00%	0	100.00%	
	KENT ULRICH	418	9	19.00	3	99.28%	0	100.00%	
LIBERTY LAKE		17	0		0	100.00%	0	100.00%	
LONGVIEW-KELSO		440	1	70.00	6	98.64%	0	100.00%	
LOON LAKE		23	0		0	100.00%	0	100.00%	
MAPLE VALLEY		77	2	6.00	0	100.00%	0	100.00%	
MOSES LAKE		256	5	15.80	4	98.44%	0	100.00%	
	MOSES LAKE AFB	52	1	6.00	0	100.00%	0	100.00%	
	MOSES LAKE ALDER	204	4	18.25	4	98.04%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP 15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - APRIL 2008
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD		14	0		0	99.00%	0	99.00%	
NEWMAN LAKE		18	0		1	100.00%	0	100.00%	
NORTHPORT		840	12	53.08	6	94.44%	0	100.00%	1
OLYMPIA		59	0		0	99.29%	0	100.00%	
	OLYMPIA EVERGREEN	412	9	54.22	6	100.00%	0	100.00%	1
	OLYMPIA LACEY	369	3	49.67	0	98.54%	0	100.00%	
	OLYMPIA WHITEHALL	122	3	6.67	2	100.00%	0	100.00%	
OMAK-OKANOGAN		40	0		1	98.36%	0	100.00%	
OROVILLE		76	2	13.00	2	97.50%	0	100.00%	
OTHELLO		348	9	37.78	2	97.37%	0	100.00%	
PASCO		11	1	0.00	0	99.43%	0	100.00%	
PATEROS		30	0		0	100.00%	0	100.00%	
POMEROY		209	4	6.00	2	100.00%	0	100.00%	
PT. ANGELES		12	1	0.00	0	99.04%	0	100.00%	
	PT ANGELES JOYCE	197	3	9.00	2	100.00%	0	100.00%	
	PT. ANGELES	17	1	5.00	0	98.98%	0	100.00%	
PT. LUDLOW		247	2	68.00	5	100.00%	0	100.00%	
PT. ORCHARD		80	0		0	97.98%	0	100.00%	
	PORT ORCHARD COLBY	167	2	68.00	5	100.00%	0	100.00%	
	PT. ORCHARD	163	2	66.00	4	97.01%	0	100.00%	
PT. TOWNSEND		412	5	57.60	8	97.55%	0	100.00%	
PUYALLAP		561	14	24.08	10	98.06%	0	100.00%	
RENTON		28	0		1	98.22%	0	100.00%	
RIDGEFIELD		67	3	74.33	4	96.43%	0	100.00%	
ROCHESTER		23	0		0	94.03%	0	100.00%	
ROY		3419	43	27.17	44	100.00%	0	100.00%	
SEATTLE						98.71%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - APRIL 2008
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD	SEATTLE ATWATER	230	1	0.00	3	99.00%	0	99.00%	
	SEATTLE CAMPUS	114	1	30.00	0	100.00%	0	100.00%	
	SEATTLE CHERRY	533	14	11.07	5	99.06%	0	100.00%	
	SEATTLE DUWAMISH	205	0		5	97.56%	0	100.00%	
	SEATTLE EAST	412	8	39.13	2	99.51%	0	100.00%	
	SEATTLE ELLIOT	103	1	32.00	1	99.03%	0	100.00%	
	SEATTLE EMERSON	351	4	34.67	4	98.86%	0	100.00%	
	SEATTLE LAKEVIEW	244	2	61.00	7	97.13%	0	100.00%	
	SEATTLE MAIN	397	4	16.50	9	97.73%	0	100.00%	
	SEATTLE MERCER ISLAND (ADAMS)	68	0		1	98.53%	0	100.00%	
	SEATTLE PARKWAY	319	6	33.83	3	99.06%	0	100.00%	
	SEATTLE SUNSET	215	1	80.00	3	98.60%	0	100.00%	
	SEATTLE WEST	228	1	36.00	1	99.56%	0	100.00%	
SEQUIM		195	2	18.00	2	98.97%	0	100.00%	
SHELTON		218	1	132.00	1	99.54%	0	100.00%	
SILVERDALE		150	2	30.50	1	99.33%	0	100.00%	
SPOKANE		1954	19	50.88	9	99.54%	0	100.00%	
	SPOKANE CHESTNUT	50	2	93.00	0	100.00%	0	100.00%	
	SPOKANE FAIRFAX	317	1	67.00	1	99.68%	0	100.00%	
	SPOKANE HUDSON	292	2	28.50	1	99.66%	0	100.00%	
	SPOKANE KEYSTONE	198	2	11.50	1	99.49%	0	100.00%	
	SPOKANE MORAN	87	2	7.00	1	98.85%	0	100.00%	
	SPOKANE RIVERSIDE	291	2	79.50	1	99.66%	0	100.00%	
	SPOKANE WALNUT	498	7	66.00	2	99.60%	0	100.00%	
	SPOKANE WHITWORTH	221	1	12.00	2	99.10%	0	100.00%	
SPRINGDALE		29	4	72.25	0	100.00%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - APRIL 2008
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD		162	0			90.00%		99.00%	
SUMNER (BONNEYLAKE)		2409	31	34.30	27	98.77%	0	100.00%	
TACOMA		80	4	5.67	1	98.88%	0	100.00%	
	TACOMA FORT LEWIS	391	6	40.00	6	98.75%	0	100.00%	
	TACOMA GREENFIELD	383	2	66.50	2	98.47%	0	100.00%	
	TACOMA JUNIPER	402	4	48.50	3	99.48%	0	100.00%	
	TACOMA LENNOX	192	3	11.67	1	99.25%	0	100.00%	
	TACOMA LOGAN	355	4	48.75	8	99.48%	0	100.00%	
	TACOMA MARKET (FAWGETT)	182	1	2.00	0	97.75%	0	100.00%	
	TACOMA SKYLINE	86	1	11.00	1	100.00%	0	100.00%	
	TACOMA WAVERLY-2	338	6	33.67	5	98.84%	0	100.00%	
	TACOMA WAVERLY-7	1205	16	43.29	14	98.52%	0	100.00%	1
VANCOUVER		548	4	43.33	6	98.84%	0	100.00%	
	VANCOUVER ORCHARDS	457	8	52.63	6	98.91%	0	100.00%	1
	VANCOUVER OXFORD	200	4	18.33	2	98.69%	0	100.00%	
	VANCOUVER SALMON CRK(NORTH)	4	0		0	99.00%	0	100.00%	
WAITSBURG		258	2	24.50	3	100.00%	0	100.00%	
WALLA WALLA (INCL TOUCHET)		22	1	7.00	0	98.84%	0	100.00%	
WARDEN		30	0		1	100.00%	0	100.00%	
WINLOCK		911	10	36.90	2	96.67%	0	100.00%	
YAKIMA		665	6	35.33	2	99.78%	0	100.00%	
	YAKIMA CHESTNUT	246	4	39.25	0	99.70%	0	100.00%	
	YAKIMA WEST					100.00%	0	100.00%	
Exchanges in Neighboring States									
CLARKSTON		95	0			100.00%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - APRIL 2008
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD		19809	263	34.61	213	90.00%		99.00%	2
TOTALS						98.92%		100.00%	
Both orders not completed > 180 days were due to customer reasons.									
	Olympia Lacey = 9 total pending orders at the end of April with one > 180 days = 11%								
	Vancouver Oxford = 8 total pending orders at the end of April with one > 180 days = 12.5%								

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

WASHINGTON TROUBLE REPORT RATE - APRIL 2008

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE APR-08	RATE MAR-08	RATE FEB-08	RATE JAN-08	RATE DEC-07	RATE NOV-07	RATE OCT-07	RATE SEP-07	RATE AUG-07	RATE JUL-07	RATE JUN-07	RATE MAY-07
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
ABERDEEN-HOQUIAM	0	13071	85	0.65	0.72	1.09	1.22	2.42	1.21	0.92	0.84	0.82	0.80	0.67	0.76
AUBURN	0	26051	181	0.69	0.78	0.67	0.79	0.89	0.91	1.23	0.76	1.06	0.77	0.86	0.74
BAINBRIDGE ISLAND	0	12028	87	0.72	0.80	0.80	0.81	1.00	0.90	1.17	0.70	1.16	1.27	0.80	0.72
BATTLEGROUND	0	10404	95	0.91	0.73	0.85	1.29	1.10	0.92	1.43	0.89	1.40	1.07	0.84	0.85
BELFAIR	0	7360	85	1.15	0.87	0.83	1.73	2.48	0.67	1.45	1.84	2.44	1.64	1.65	1.05
BELLEVUE	0	53393	280	0.52	0.49	0.47	0.57	0.67	0.47	0.59	0.58	0.65	0.62	0.58	0.53
BELLEVUE GLENCOURT	0	21347	89	0.42	0.39	0.38	0.41	0.45	0.42	0.50	0.46	0.54	0.47	0.44	0.50
BELLEVUE-SHERWOOD	0	32046	191	0.60	0.56	0.53	0.67	0.82	0.50	0.65	0.66	0.73	0.73	0.67	0.56
BELLINGHAM	0	34806	100	0.29	0.47	0.42	0.46	0.58	0.54	0.46	0.52	0.53	0.55	0.50	0.47
BELLINGHAM LUMMI	0	1378	10	0.73	0.58	0.36	0.57	1.14	1.40	0.42	0.91	0.70	1.04	0.97	1.24
BELLINGHAM REGENT	0	33428	90	0.27	0.47	0.42	0.45	0.56	0.51	0.46	0.50	0.52	0.53	0.48	0.44
BLACK DIAMOND	0	2996	31	1.03	1.23	0.92	1.30	1.29	1.15	0.99	1.30	1.11	1.19	3.42	1.66
BREMERTON	0	34859	140	0.40	0.51	0.63	0.73	0.83	0.58	0.77	0.57	0.59	0.82	0.76	0.60
BREMERTON CROSBY	0	3238	18	0.56	1.10	1.41	1.56	2.86	1.04	1.40	1.69	1.54	2.11	1.41	1.31
BREMERTON ESSEX	0	30905	119	0.39	0.43	0.56	0.65	0.62	0.53	0.71	0.44	0.47	0.65	0.60	0.53
BREMERTON SUNNYSLOPE	0	716	3	0.42	0.97	0.41	0.41	0.69	0.95	0.54	1.07	1.21	2.12	4.87	0.39
BUCKLEY	0	2640	24	0.91	0.75	0.97	0.89	1.46	1.46	1.74	1.14	1.25	1.84	1.51	1.09
CASTLE ROCK	0	4418	54	1.22	3.34	1.75	1.89	1.95	1.27	1.76	1.27	1.72	1.56	1.13	1.48
CENTRALIA	0	8588	67	0.78	1.60	1.40	2.14	1.60	1.38	1.20	1.24	1.23	1.31	0.89	1.11
CHEHALIS	0	9824	138	1.40	1.30	1.42	1.90	2.86	1.40	0.98	1.04	1.63	2.22	1.43	1.21
CHEHALIS	0	7200	125	1.74	1.29	1.28	1.94	3.43	1.10	0.97	1.01	1.19	2.14	1.10	0.87
CHEHALIS NAPAVINE	0	2624	13	0.50	1.34	1.80	1.80	1.30	2.25	0.99	1.10	2.90	2.47	2.36	2.19
CLE-ELUM	0	3219	20	0.62	0.77	0.65	0.99	0.86	0.91	1.88	0.97	1.51	1.39	1.11	1.11
COLFAX	0	2373	22	0.93	0.38	0.88	1.33	0.96	1.45	0.94	0.87	0.86	1.85	1.73	0.74
COLVILLE	0	7031	52	0.74	0.71	0.88	0.86	0.76	0.63	1.32	0.73	1.29	0.89	1.55	0.74
COPALIS(OCEAN SHORES)	0	3837	43	1.12	1.35	1.43	1.63	3.46	0.97	2.68	1.08	0.82	1.09	1.02	1.21
COULEE DAM	0	2223	24	1.08	0.81	0.40	0.36	1.26	1.43	0.98	0.67	1.36	0.68	1.34	0.80
CRYSTAL MTN.	0	631	8	1.27	0.93	2.94	2.30	3.89	1.50	1.20	1.34	1.05	1.19	1.64	1.93
DAYTON	0	1811	10	0.55	0.78	1.50	1.60	1.80	1.58	2.14	1.82	1.10	1.69	1.42	1.04
DEER PARK	0	6422	46	0.72	1.01	1.82	2.40	0.78	1.07	2.48	1.68	1.66	1.49	1.40	0.99
DES MOINES	0	26741	191	0.71	0.74	0.83	0.79	0.71	0.75	0.99	0.64	0.78	0.82	0.74	1.05
DES MOINES	0	10421	82	0.79	0.81	0.92	0.75	0.79	0.83	1.07	0.70	0.80	0.82	0.77	1.08
DES MOINES FEDERAL WAY	0	16320	109	0.67	0.69	0.77	0.81	0.66	0.70	0.94	0.61	0.77	0.81	0.73	1.02

WASHINGTON TROUBLE REPORT RATE - APRIL 2008

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE APR-08	RATE MAR-08	RATE FEB-08	RATE JAN-08	RATE DEC-07	RATE NOV-07	RATE OCT-07	RATE SEP-07	RATE AUG-07	RATE JUL-07	RATE JUN-07	RATE MAY-07
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
EASTON	0	666	0	0.00	0.44	1.34	0.45	0.30	0.44	1.31	0.59	1.17	0.72	2.01	1.56
ELK	0	2768	47	1.70	0.96	1.97	1.86	0.89	0.92	0.99	1.02	0.63	1.50	1.18	1.01
ENJMCRAW	0	7677	91	1.19	0.81	1.00	1.35	1.39	1.22	1.10	1.08	1.09	1.48	1.22	0.76
EPHRATA	0	3265	24	0.74	0.73	0.57	0.57	0.84	1.25	0.86	0.91	1.15	0.91	0.87	1.25
GRAHAM	0	15195	138	0.91	1.02	0.88	0.91	1.20	0.65	1.09	1.13	0.85	1.14	0.74	0.88
GREEN BLUFF	0	2826	20	0.71	0.92	2.11	1.09	0.87	0.66	1.39	0.41	0.86	1.09	1.26	0.75
HOODSPORT	0	2355	26	1.10	0.89	1.68	0.72	3.80	0.71	0.95	0.90	0.57	0.65	0.76	1.21
ISSAQUAH	0	21352	127	0.59	0.53	0.47	0.49	0.59	0.56	0.61	0.53	0.70	0.62	0.53	0.55
KENT	0	48507	374	0.77	0.65	0.57	0.65	0.81	0.78	0.86	0.68	0.72	0.89	0.69	0.77
KENT MERIDIAN	0	17393	174	1.00	0.91	0.72	1.14	1.11	1.06	1.19	0.89	0.90	1.04	0.89	1.04
KENT O'BRIEN	0	9289	29	0.31	0.32	0.26	0.23	0.27	0.18	0.39	0.29	0.37	0.24	0.27	0.44
KENT ULRICH	0	21825	171	0.78	0.57	0.58	0.88	0.81	0.81	0.79	0.67	0.72	1.04	0.70	0.68
LIBERTY LAKE	0	1407	13	0.92	0.28	1.05	0.56	1.60	2.15	1.66	1.03	1.10	0.48	0.82	0.48
LONGVIEW-KELSO	0	27045	407	1.50	1.13	2.10	2.16	1.64	1.08	1.17	0.91	1.03	1.20	1.09	1.12
LOON LAKE	0	1319	13	0.99	1.51	1.36	0.38	0.67	1.34	1.19	1.36	1.00	1.29	0.92	0.92
MAPLE VALLEY	0	10547	41	0.39	0.38	0.69	1.00	1.07	0.60	0.88	1.00	1.08	0.92	1.07	0.57
MOSES LAKE	0	13465	101	0.75	0.69	0.85	1.00	1.29	1.11	1.15	1.10	1.18	1.36	2.00	1.30
MOSES LAKE AFB	0	2202	10	0.45	0.77	0.63	1.03	0.75	0.71	0.70	0.61	1.14	1.01	1.84	1.27
MOSES LAKE ALDER	0	11263	91	0.81	0.68	0.90	0.99	1.39	1.20	1.24	1.19	1.19	1.43	2.03	1.30
NEWMAN LAKE	0	1992	17	0.85	0.70	0.69	1.17	0.87	1.14	0.66	0.70	0.78	1.09	1.09	0.95
NORTHPORT	0	1084	13	1.20	3.88	0.64	1.01	1.28	0.91	1.74	1.28	1.36	1.20	1.57	1.48
OLYMPIA	0	73742	480	0.65	0.66	0.77	0.94	0.79	0.68	0.80	0.76	0.94	0.96	0.71	0.68
OLYMPIA EVERGREEN	0	5692	60	1.05	1.30	0.67	0.91	1.05	1.02	1.06	0.85	0.83	1.09	0.96	0.85
OLYMPIA LACEY	0	32407	223	0.69	0.59	0.61	1.03	0.74	0.63	0.68	0.75	1.22	0.99	0.74	0.66
OLYMPIA WHITEHALL	0	35643	197	0.55	0.62	0.92	0.86	0.79	0.67	0.87	0.75	0.69	0.92	0.63	0.68
OMAK-OKANOGAN	0	7361	53	0.72	0.69	1.29	1.18	1.47	1.06	1.19	1.10	1.22	1.34	1.33	0.92
OROVILLE	0	1865	27	1.45	0.54	0.32	1.13	0.65	0.91	1.56	0.65	1.92	3.56	1.66	1.49
OTHELLO	0	4339	49	1.13	0.71	1.04	1.13	1.54	1.53	1.23	0.77	2.63	1.93	1.26	1.03
PASCO	0	17899	115	0.64	0.72	0.84	0.75	0.94	1.15	0.94	0.95	1.14	1.40	1.07	1.04
PATEROS	0	789	7	0.89	0.50	1.00	0.87	0.87	0.87	0.37	0.12	0.25	1.34	0.97	1.47
POMEROY	0	1303	19	1.46	1.78	1.85	1.00	1.23	2.14	3.28	2.04	0.91	2.80	2.26	2.13
PT. ANGELES	0	16901	116	0.69	0.81	0.50	0.89	1.21	0.84	0.97	1.03	0.77	0.90	0.73	0.99
PT ANGELES JOYCE	0	1180	11	0.93	1.69	0.59	1.28	2.54	1.26	1.18	1.00	1.58	1.09	1.50	1.90

WASHINGTON TROUBLE REPORT RATE - APRIL 2008

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE APR-08	RATE MAR-08	RATE FEB-08	RATE JAN-08	RATE DEC-07	RATE NOV-07	RATE OCT-07	RATE SEP-07	RATE AUG-07	RATE JUL-07	RATE JUN-07	RATE MAY-07
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
PT. ANGELES	0	15721	105	0.67	0.74	0.49	0.86	1.11	0.81	1.03	0.96	0.71	0.88	0.68	0.92
PT. LUDLOW	0	2728	34	1.25	0.94	1.01	1.12	0.72	0.53	0.49	0.49	0.63	0.95	0.85	1.51
PT. ORCHARD	0	19999	122	0.61	0.68	0.82	1.07	1.38	0.86	1.18	0.80	0.81	1.11	0.81	0.81
PORT ORCHARD COLBY	0	7492	43	0.57	0.70	0.93	0.90	1.83	0.78	1.39	0.67	0.88	0.98	0.86	0.69
PT. ORCHARD	0	12507	79	0.63	0.67	0.75	1.17	1.10	0.91	1.05	0.88	0.77	1.19	0.79	0.88
PT. TOWNSEND	0	11452	83	0.72	0.77	0.74	0.95	0.75	0.83	0.79	0.69	0.77	0.89	0.60	1.05
PUYALLAP	0	29401	304	1.03	0.76	0.80	0.77	0.71	0.70	0.85	0.69	0.94	0.79	0.70	1.44
RENTON	0	44516	265	0.60	1.04	0.63	0.64	0.76	0.68	0.83	0.68	0.89	0.83	0.82	0.64
RIDGEFIELD	0	3597	53	1.47	1.16	1.60	2.01	2.24	2.03	2.79	1.97	1.83	2.08	1.89	1.85
ROCHESTER	0	5272	49	0.93	0.84	1.34	2.00	2.48	1.15	1.07	1.36	1.04	1.03	1.16	1.48
ROY	0	2505	24	0.96	1.18	1.46	1.42	2.28	1.96	2.22	0.92	2.19	2.22	3.20	1.74
SEATTLE	0	311360	1545	0.50	0.53	0.47	0.56	0.80	0.54	0.66	0.54	0.62	0.62	0.56	0.54
SEATTLE ATWATER	0	23534	83	0.35	0.57	0.39	0.48	0.49	0.44	0.45	0.38	0.89	0.56	0.41	0.44
SEATTLE CAMPUS	0	11588	43	0.37	0.21	0.21	0.33	0.43	0.28	0.39	0.40	0.38	0.36	0.38	0.33
SEATTLE CHERRY	0	35267	304	0.86	0.83	0.72	0.81	0.92	0.74	1.03	1.09	0.76	0.92	0.86	0.74
SEATTLE DUWAMISH	0	14273	72	0.50	0.77	0.68	0.68	0.92	0.68	0.79	0.54	0.75	0.67	0.61	0.69
SEATTLE EAST	0	33262	184	0.55	0.52	0.49	0.61	0.83	0.80	0.71	0.59	0.66	0.78	0.66	0.68
SEATTLE ELLIOT	0	8709	10	0.11	0.24	0.16	0.27	0.25	0.18	0.28	0.17	0.42	0.26	0.27	0.26
SEATTLE EMERSON	0	33717	170	0.50	0.44	0.59	0.69	1.07	0.62	0.77	0.59	0.63	0.60	0.54	0.63
SEATTLE LAKEVIEW	0	28965	200	0.69	0.65	0.45	0.55	0.81	0.62	0.78	0.59	0.76	0.59	0.65	0.56
SEATTLE MAIN	0	48869	90	0.21	0.20	0.17	0.18	0.19	0.14	0.18	0.19	0.23	0.27	0.16	0.19
SEATTLE MERCER ISLAND (ADAMS)	0	10006	47	0.47	0.65	0.58	0.68	1.05	0.59	0.97	0.54	0.85	0.84	0.85	0.83
SEATTLE PARKWAY	0	20473	134	0.65	0.75	0.74	0.95	1.71	0.77	1.00	0.74	0.79	0.91	0.90	0.72
SEATTLE SUNSET	0	24818	104	0.42	0.51	0.40	0.46	0.98	0.39	0.57	0.42	0.48	0.60	0.56	0.49
SEATTLE WEST	0	22859	104	0.45	0.57	0.51	0.60	0.83	0.62	0.73	0.46	0.67	0.68	0.53	0.52
SEQUIM	0	13970	80	0.57	0.64	0.86	0.69	1.06	1.32	1.08	0.73	0.98	0.98	1.01	0.83
SHELTON	0	14981	123	0.82	1.08	0.94	1.21	1.84	0.80	1.30	1.07	1.03	1.61	1.17	3.08
SILVERDALE	0	14303	68	0.48	0.46	0.63	0.91	1.32	0.64	1.16	0.94	0.85	0.67	0.61	0.61
SPOKANE	0	140465	1227	0.87	0.92	0.86	0.87	1.02	0.74	0.81	0.91	0.86	0.95	0.87	0.81
SPOKANE CHESTNUT	0	2903	24	0.83	0.82	1.26	1.12	0.89	0.95	0.74	0.61	1.31	0.63	0.73	1.07
SPOKANE FAIRFAX	0	19891	163	0.82	0.81	0.87	0.98	1.08	0.89	0.87	0.73	0.94	0.98	1.07	0.72
SPOKANE HUDSON	0	15209	139	0.91	0.87	0.95	0.79	1.09	0.93	0.73	0.95	0.90	1.13	0.70	0.91
SPOKANE KEYSTONE	0	13946	102	0.73	0.77	0.87	0.88	1.10	0.71	0.81	0.78	0.89	1.05	0.73	0.81

WASHINGTON TROUBLE REPORT RATE - APRIL 2008

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE APR-08	RATE MAR-08	RATE FEB-08	RATE JAN-08	RATE DEC-07	RATE NOV-07	RATE OCT-07	RATE SEP-07	RATE AUG-07	RATE JUL-07	RATE JUN-07	RATE MAY-07
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
	0	8834	151	1.71	0.88	1.11	1.19	1.46	0.50	0.87	0.69	0.94	0.92	0.99	0.91
SPOKANE MORAN				4.00	2.23	0.73	0.97	1.04	0.69	0.80	0.71	0.76	0.87	0.68	0.81
SPOKANE RIVERSIDE	0	19925	200	0.79	0.57	0.78	0.80	0.90	0.70	0.69	1.01	0.78	0.90	0.83	0.66
SPOKANE WALNUT	0	38760	305	0.68	0.70	0.90	0.65	0.92	0.67	1.05	1.27	0.89	0.96	1.10	1.01
SPOKANE WHITWORTH	0	20997	143	1.25	1.58	1.75	1.65	1.75	2.34	3.11	1.64	2.10	1.70	1.03	2.00
SPRINGDALE	0	1767	22	0.68	0.77	0.72	0.77	0.87	1.28	1.20	0.76	0.81	0.83	0.92	0.74
SUMNER (BONNEYLAKE)	0	17678	121	0.71	0.74	0.72	0.83	0.85	0.70	0.95	0.79	0.81	0.90	0.70	0.75
TACOMA	0	150140	1072	0.53	0.67	0.49	0.45	0.35	0.31	0.50	0.50	0.48	0.53	0.32	0.28
TACOMA FORT LEWIS	0	3401	18	0.91	1.04	0.92	1.14	1.27	0.95	1.31	1.01	1.03	1.52	0.85	0.82
TACOMA GREENFIELD	0	20406	185	0.80	0.82	0.76	0.93	0.83	0.87	0.86	0.71	0.75	0.88	0.68	0.67
TACOMA JUNIPER	0	20930	167	0.88	0.82	1.22	1.01	0.95	0.81	1.35	0.88	1.14	1.14	0.99	1.11
TACOMA LENNOX	0	24918	219	0.58	0.76	0.66	0.72	0.88	0.52	0.76	0.64	0.64	0.74	0.61	0.88
TACOMA LOGAN	0	14658	85	0.89	0.55	0.38	0.53	0.53	0.46	0.75	0.50	0.55	0.59	0.54	0.58
TACOMA MARKET (FAWCETT)	0	17292	154	0.43	0.63	0.46	0.79	0.82	0.88	0.82	0.97	0.64	0.76	0.65	0.57
TACOMA SKYLINE	0	14302	62	0.68	0.87	0.59	0.72	0.83	1.02	0.78	0.76	0.84	0.77	0.78	0.55
TACOMA WAVERLY-2	0	6913	47	0.49	0.68	0.50	0.72	0.78	0.51	0.82	0.80	0.79	0.70	0.55	0.70
TACOMA WAVERLY-7	0	27320	135	0.87	0.86	0.76	1.08	1.11	0.97	1.16	1.02	0.87	0.96	0.80	0.83
VANCOUVER	0	85970	746	0.84	0.80	0.65	0.89	0.90	0.98	1.13	1.07	0.88	1.05	0.77	0.70
VANCOUVER ORCHARDS	0	43418	365	1.00	0.96	0.88	1.31	1.48	1.01	1.18	0.88	0.77	0.89	0.91	0.94
VANCOUVER OXFORD	0	24358	243	0.76	0.87	0.87	1.24	1.13	0.92	1.18	1.09	0.97	0.86	0.72	0.99
VANCOUVER SALMON CRK(NORTH)	0	18194	138	0.83	0.66	0.98	1.47	1.29	2.07	2.06	0.32	2.05	1.55	2.78	0.91
WAITSBURG	0	601	5	0.76	0.92	0.83	1.70	0.80	1.14	0.97	0.88	0.92	1.17	1.12	0.80
WALLA WALLA (INCL TOUCHET)	0	17694	135	1.50	1.58	1.27	1.60	1.43	1.49	1.57	0.39	0.86	0.55	0.94	1.72
WARDEN	0	1270	19	0.90	0.86	1.35	1.67	1.26	1.25	1.75	1.07	1.24	1.42	1.15	1.10
WINLOCK	0	2213	20	0.66	0.63	0.49	0.54	0.73	0.70	0.63	0.67	0.91	0.84	0.90	0.68
YAKIMA	0	44867	296	0.62	0.51	0.52	0.59	0.73	0.76	0.59	0.70	0.93	0.77	0.90	0.65
YAKIMA CHESTNUT	0	30299	189	0.73	0.88	0.42	0.45	0.72	0.59	0.72	0.61	0.86	0.97	0.92	0.73
YAKIMA WEST	0	14568	107												
Exchanges in Neighboring States															
CLARKSTON	0	7168	69	0.96	1.10	1.04	0.70	0.84	1.04	1.10	1.15	1.29	1.18	0.87	0.89
TOTALS	0	1504312	10583	0.70	0.74	0.73	0.86	0.97	0.76	0.90	0.77	0.85	0.90	0.79	0.78

WASHINGTON TRUNK BLOCKING SUMMARY - APRIL 2008

TRUNK	# OF TRK GRPS	# OF TRK GRPS EXCEEDING STANDARD	% OF TRK GRPS BLOCKED
E911	141	0	0.00%
LOCAL	368	0	0.00%
TOLL	387	2	0.52%

WASHINGTON TRUNK BLOCKING - APRIL 2008

TRUNK GROUP ID	CIS	A LOCATION	Z LOCATION	TYPE OF CALLS CARRIED	DIRECTION	% BLOCK	DETAILS OF ACTION TAKEN TRUNK SERVICING RESPONSE
AP072427	288			TOLL	TWO_WAY	0.60%	1 time peak event that would not require an augment, BLOCKED HOUR 19 WEEK OF 4/21/08. No further action taken.
AP074015	264			TOLL	TWO_WAY	1.51%	1 time peak event that would not require an augment, BLOCKED HOUR 19 WEEK OF 4/21/08 , ISSUED SA 5/2/08

Redacted Copy