

**NW Natural**  
**Washington Quarterly COVID Report**  
**Docket U-200281**  
**COVID-19 Costs, Savings, and Benefits**  
**For the three months ended December 31, 2023**

COVID Term Sheet Category Itemization:	2020 Total	2021 Total	Q1 2022	Q2 2022	Q3 2022	Q4 2022	2022 Total	Q1 2023	Q2 2023	Q3 2023	Current Quarter Q4 2023	2023 Total	Combined Total
Direct Costs	318,237	88,358	12,880	7,241	62	-	20,183	-	-	-	-	-	426,778
Direct Savings and Benefits	(132,771)	(167,408)	(17,924)	(537)	11,491	-	(6,971)	-	-	-	-	-	(307,150)
Bad Debt Expense Accrued Above Baseline	261,934	(31,038)	31,645	(100,225)	163,855	108,129	203,404	111,380	83,620	25,000	43,000	263,000	697,300
Late Payment Fees Not Assessed	57,728	75,271	31,450	23,610	12,347	11,146	78,553	29,053	21,338	8,402	12,682	71,476	283,028
Reconnection Charges	-	-	-	-	-	-	-	-	-	-	-	-	-
COVID-19 Bill Payment Assistance Program	-	67,339	22,729	100,162	14,030	59,611	196,532	(93)	(264)	-	-	(357)	263,514
<b>Totals</b>	<b>505,129</b>	<b>32,521</b>	<b>80,780</b>	<b>30,251</b>	<b>201,784</b>	<b>178,885</b>	<b>491,701</b>	<b>140,340</b>	<b>104,694</b>	<b>33,402</b>	<b>55,682</b>	<b>334,119</b>	<b>1,363,471</b>

Quarterly amounts previously filed for 2020-2021 have been collapsed in this report.