

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION STAFF
 RESPONSES TO DATA REQUEST

DATE PREPARED: January 14, 2010
 DOCKET: UT-090842
 REQUESTER: Public Counsel

WITNESS: Kristen Russell
 RESPONDER: Kristen Russell
 TELEPHONE: (360) 664-1281

REQUEST NO. 29: Re: Proposed Settlement Condition No. 19 – Service Quality

Please provide any estimate of monthly costs that are likely to be incurred as a result of the impact of the proposed additional credit of \$5 (if a customer incurs an outage in excess of two days), relying on historical information from 2008 and 2009.

RESPONSE:

Staff reviewed the monthly service quality information that is publicly available in docket UT-921192, and came up with the following calculation for the monthly \$5 credit for out-of-service conditions not repaired within 48 hours. Please note, information for December 2009 will not be available until January 30, 2010.

2008

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Annual
241	211	51	83	84	155	284	68	138	87	196	729	2324
<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>
\$1,205	\$1,055	\$255	\$415	\$420	\$775	\$1,420	\$340	\$690	\$435	\$980	\$3,645	\$11,620

2009

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Annual
765	34	99	73	63	64	78	92	87	167	122		1644
<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>	<u>\$5</u>
\$3,825	\$170	\$495	\$365	\$315	\$320	\$390	\$460	\$435	\$835	\$610	\$0	\$8,220