BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

Docket Nos. UE-151871 UG-151872 Puget Sound Energy's Electric and Natural Gas Equipment Lease Service

WUTC STAFF DATA REQUEST NO. 039

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How will PSE ensure that its leased equipment is performing as expected? Will PSE use the Wi-Fi capabilities of equipment to monitor and respond to abnormal usage? In the event leased equipment fails in a manner causing it to operate considerably less efficiently, as the equipment owner, would PSE hold the customers responsible for the additional energy use?

Response:

As detailed on Tariff Schedule Sheet 75-M, "Puget Sound Energy ("PSE") will inspect, repair and perform any required maintenance on the Equipment to keep the Equipment in an efficient operating condition." As detailed on page 13 of the Prefiled Direct testimony of Malcolm B. McCulloch, Exhibit No. (MBM-1T), "scheduled maintenance by a certified technician provides Customers the additional peace of mind in knowing that their leased equipment will perform to the manufacturers' specification during the life of the lease and that they will not have to pay for any repairs".

PSE has not evaluated remote monitoring capabilities of the Wi-Fi capable equipment proposed in this schedule and the proposed schedule does not include any obligation by PSE to monitor and/or respond to abnormal usage.

In the event leased equipment fails in a manner causing it to operate considerably less efficiently, or the customer has a concern with its operation, and PSE is notified by the customer that a repair is required, as detailed in tariff Sheet 75-O, then PSE will schedule the necessary repairs. As the owner of the equipment, PSE will adhere to its obligations defined by the terms and conditions of this proposed filing; however the customer will be responsible for all charges for electric and/or natural gas services, including potential higher energy use, as noticed in item 5 of Section 1. Availability on Sheet No. 75.