

**EXH. ARS-2
DOCKET UE-220701
WITNESS: ALLISON R. SAINS**

**BEFORE THE
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**ALEXANDER AND ELENA
ARGUNOV, THOMAS AND HEIDI
JOHNSON, CHAD AND VICTORIA
GROESBECK**

Complainants,

v.

PUGET SOUND ENERGY,

Respondent.

Docket UE-220701

**FIRST EXHIBIT (PROFESSIONAL QUALIFICATIONS)
TO THE PREFILED RESPONSE TESTIMONY OF**

ALLISON R. SAINS

ON BEHALF OF PUGET SOUND ENERGY

FEBRUARY 9, 2023

PUGET SOUND ENERGY

**FIRST EXHIBIT (PROFESSIONAL QUALIFICATIONS)
TO THE PREFILED RESPONSE TESTIMONY OF**

ALLISON R. SAINS

1 **Q. Please state your name and business address.**

2 A. My name is Allison R. Sains. My business address is Puget Sound Energy, 355
3 110th Avenue NE Bellevue, WA 98004.

4 **Q. By whom are you employed and in what capacity?**

5 A. I am employed by Puget Sound Energy (“PSE”) as Advisor, Application
6 Configuration Analyst.

7 **Q. How long have you been at PSE?**

8 A. I joined PSE in 2011 and have been with the company for over 11 years. Since
9 2011, I have held two positions. From 2011-2016, I served on the SAP team,
10 primarily supporting Financials/Controlling and Sales and Distribution
11 functionality. In 2016, I moved to the Meter Data Management team as a Senior
12 Application Configuration Analyst and was promoted to Advisor level in 2018.

13 **Q. What are your duties as Supervisor, Billing and Payment Systems at PSE?**

14 A. As an Application Configuration Analyst, I am responsible for system analysis,
15 configuration and testing of the Landis+Gyr meter data management software
16 (Navigator/Gridstream). I am also a lead PSE resource on the Advance Metering

1 Infrastructure (AMI) project to replace 2M gas and electric AMR meters. In this
2 capacity, I oversaw the integration, configuration, and testing of the Meter Data
3 Management System with SAP for meter master data (Data Synchronization
4 Engine), read validation (VEE-WAVE/iWAVE) and meter event management
5 (Network Performance Manager/Service Order Engine). I also oversaw the
6 replacement of custom published in/out read (PRS) interface with standard PRS
7 provided by L+G. I served as the lead meter data analyst for the Remote
8 Connect/Disconnect project to enable commands to be sent to AMI meters from
9 SAP CIS through MDMS to meter head and system and back. I completed the
10 upgrade of MDMS from v.3.3 to 3.7 including analysis, configuration and testing.
11 For SOX review, I completed a detailed audit analysis of the security
12 configuration at implementation. I provide ongoing support of meter data issues
13 and service order issues using TOAD for Oracle (SQL). I complete SOX controls
14 for user security access and research audit issues with unbilled revenue
15 calculation, unauthorized energy usage and billing read fulfillment to SAP.

16 **Q. Please describe your background and professional qualifications.**

17 A. As discussed above, I began my employment at PSE in 2011 as a Senior
18 Application Configuration Analyst and have held several positions before my
19 current role. Translating business requirements into technical specifications and
20 performing systems analysis, configuration and testing have been a core part of
21 my career at PSE. Prior to joining PSE, I worked for Sacramento County
22 Department of Technology as a Senior Business Systems Analyst where I was the

1 primary analyst responsible for development of business requirements, design,
2 configuration and testing of standard functionality and enhancements in
3 Controlling (CO), Project Systems (PS), Sales and Distribution (SD), Accounts
4 Receivable (AR), and Plant Maintenance (PM). I also worked for Intel Corp. as a
5 Senior Systems Analyst/Developer where I analyzed and translated business
6 requirements into technical specifications, working closely with application
7 developers, covering order management, warehouse management, materials
8 management, supply/inventory, accounts receivable, credit, global trade and
9 finance.

10 **Q. Briefly describe your education.**

11 A. I have a B.S. in Business Administration, Computer Information Systems from
12 California State Polytechnic University located in Pomona, California.
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