NW Natural
Washington Quarterly COVID Report
Docket U-200281
COVID-19 Costs, Savings, and Benefits
For the three months ended June 30, 2023

| | | | | | | | | | Current Qtr | | Combined |
|--|------------|------------|----------|-----------|---------|---------|------------|---------|-------------|------------|----------|
| COVID Term Sheet Category Itemization: | 2020 Total | 2021 Total | Q1 2022 | Q2 2022 | Q3 2022 | Q4 2022 | 2022 Total | Q1 2023 | Q2 2023 | 2023 Total | Total |
| Direct Costs | 318,237 | 88,358 | 12,880 | 7,241 | 62 | | 20,183 | - | | | |
| Direct Savings and Benefits | (132,771) | (167,408) | (17,924) | (537) | 11,491 | - | (6,971) | - | | | |
| Bad Debt Expense Accrued Above Baseline | 261,934 | (31,038) | 31,645 | (100,225) | 163,855 | 108,129 | 203,404 | 111,380 | | | |
| Late Payment Fees Not Assessed | 57,728 | 75,271 | 31,450 | 23,610 | 12,347 | 11,146 | 78,553 | 29,053 | | | |
| Reconnection Charges | - | - | | | | | - | - | | | |
| COVID-19 Bill Payment Assistance Program | - | 67,339 | 22,729 | 100,162 | 14,030 | 59,611 | 196,532 | (93) | | | |
| Totals | 505,129 | 32,521 | 80,780 | 30,251 | 201,784 | 178,885 | 491,701 | 140,340 | | | |

Quarterly amounts previously filed for 2020-2021 have been collapsed in this report.