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### BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

## Docket Nos. UE-151871 UG-151872 Puget Sound Energy's Electric and Natural Gas Equipment Lease Service

#### **SMACNA DATA REQUEST NO. 030**

#### SMACNA DATA REQUEST NO. 030:

**RE: Customer Surveys** 

Besides any surveys referenced in DRs 028 and 029, has PSE conducted any other, more recent surveys or other studies regarding consumer interest in leasing HVAC or water heater equipment? If so, please provide the same information for them as is requested in DR 028.

#### Response:

Puget Sound Energy ("PSE") objects to SMACNA Data Request No. 030 as unduly burdensome because it seeks information already in the possession of, obtainable by, or otherwise available to SMACNA. Without waiving such objections, and subject thereto. PSE responds as follows:

Please see pages 4 through 8 of the Prefiled Direct Testimony of Malcolm B. McCulloch, Exhibit No. \_\_\_\_(MBM-1T), which provides detail regarding the survey conducted in January of 2016 on behalf of PSE by Cocker Fennessy, as well as a summary of the results. Please also see the Third Exhibit to the Prefiled Direct Testimony of Malcolm B. McCulloch, Exhibit No. \_\_\_\_(MBM-4), and the Second Exhibit to the Prefiled Direct testimony of Ahmad Faruqui Ph.D., Exhibit No. \_\_\_\_(AF-3), which include the questions asked and associated data results.

Attached as Attachment A to PSE's Response to SMACNA Data Request No. 030, please find PDF and MS Excel files of survey questions PSE issued with regard to the offering of the optional equipment lease service, data captured and a summary of the results. This survey was conducted between December 31, 2015 and January 11, 2016, via an online survey, with an established PSE residential customer panel, as defined in PSE's Response to SMACNA Data Request No. 028.

Attachment A.01	December 31, 2015 Survey Questions
Attachment A.02	December 31, 2015 Survey Data
Attachment A.03	December 31, 2015 Survey Results Summary

PSE's Response to SMACNA Data Request No. 030

Date of Response: May 4, 2016

Person who Prepared the Response: Malcolm B. McCulloch Witness Knowledgeable About the Response: Malcolm B. McCulloch

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Due to the large volume, Attachment A to PSE's Response to SMACNA Data Request No. 030 is provided in electronic format only.

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# ATTACHMENT A to PSE's Response to SMACNA Data Request No. 030