



November 19, 2003

Executive Secretary, Washington  
Utilities and Transportation Commission  
Attn: David Dittmore Re: UT-031755  
P.O. Box 47250  
Olympia, WA 98504-7250

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STATE OF WASH  
UTILITY AND TRANSPORTATION  
COMMISSION

To Whom It May Concern:

Response to Docket No. UT-031755, WAC 480-120-414 – Emergency Operation

- (1)(a) Jerry Hooks, Vice President/Operations, Business: 770-325-8000,  
Residence: 770-410-7893  
Lise Matte, Dir Network Operations, Business: 770-325-8000,  
Residence: 678-580-3026
- (1)(b) Recovery of service in emergency operation – we are a reseller of  
Telecom long distance services and, as such, are dependent upon the  
services of our telecom providers (major carriers). Our emergency  
operation will follow recovery services of major carriers.
- (2)(a-c) Jerry Hooks, Vice President/Operations, Business: 770-325-8000,  
Residence: 770-410-7893  
Lise Matte, Dir Network Operations, Business: 770-325-8000,  
Residence: 678-580-3026

If any additional information is required, please contact the undersigned at 770-663-5324.

Sincerely,

Voicecom Telecommunications, LLC

Marilyn R. Shandolow  
Tax Manager

Cc: Emergency Management Division, Military Dept., Camp Murray TA-20  
Tacoma, WA 98430-5122