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**INN**  
—AT—  
**VIRGINIA  
MASON**

December 6, 1990

Sharon Nelson  
Washington Utilities &  
Transportation Commission  
1300 S. Evergreen Park Dr. S.W.  
Olympia, WA 98504

RE: WUTC Docket, #UT-900726

Dear Ms. Nelson,

I am writing to strongly protest the adoption of rules that will restrict the charges for telephone service in hotels here in the state of Washington. The Inn at Virginia Mason, which includes 79 rooms with full telephone services in each room, is not unlike other hotels in that the revenue generated from the telephone services helps pay for the equipment that the guests use. In effect, our charges allow us to lease (lease) the equipment to the guest and generate revenue for its appropriate use.

The Inn is fair in its charges to its guests for long distance calling, including 1+ and 0+ dialing services. We do not charge for local calls and our markups on long distance calls are modest. This year we will have served over 7,000 guests and I have only dealt with two complaints on phone charges during this time. Problems with phone charges at the Inn at Virginia Mason are rare. If hotels are charging excessively for their phone services, then let the free market decide whether those hotels are fair and should be supported by the general public.

I hope this information is helpful and I strongly urge that you reconsider further restrictions on hotels telephone services.

Sincerely,



Nick Thoennes  
General Manager

00901

cc: Dan Allen, WSH & MA

NT/jc

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CHAIRMAN WUTC