

**EXHIBIT NO. ___(EMM-5)
DOCKET NO. UE-04___/UG-04___
2004 PSE GENERAL RATE CASE
WITNESS: ERIC M. MARKELL**

**BEFORE THE
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

PUGET SOUND ENERGY, INC.,

Respondent.

**Docket No. UE-04___
Docket No. UG-04___**

**FOURTH EXHIBIT TO PREFILED DIRECT TESTIMONY
OF ERIC M. MARKELL (NONCONFIDENTIAL)
ON BEHALF OF PUGET SOUND ENERGY, INC.**

APRIL 5, 2004

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PUGET SOUND ENERGY, INC.

2

**FOURTH EXHIBIT TO PREFILED DIRECT TESTIMONY
OF ERIC M. MARKELL (NONCONFIDENTIAL)**

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4

PSE'S POWER SUPPLY PORTFOLIO

5

At December 31, 2003, PSE's peak electric power resources were approximately
6 4,537,495 KW. PSE's historical peak load of approximately 4,847,000 KW occurred on
7 December 21, 1998. In order to meet an extreme winter peak load, PSE supplements its
8 electric power resources with call options and other instruments that may include, but are
9 not limited to, weather-related hedges and exchange agreements.

10

During 2003, PSE's total electric energy production was supplied 26.7% by its
11 own resources, 19.9% through long-term contracts with several of the Washington Public
12 Utility Districts (PUDs) that own hydroelectric projects on the Columbia River and
13 22.3% from other firm purchases. Short-term wholesale purchases accounted for 31.1%,
14 net of resales to other utilities and marketers, accounted for 14.1% of energy purchases in
15 2003.

1 The following table shows PSE's electric energy supply resources at December
 2 31, 2003 and energy production during the year:

| | Peak Power Resources at December 31, 2003 | | 2003 Energy Production | |
|--|--|---------------|---------------------------------------|---------------|
| | Kilowatts | % | Kilowatt-Hours (Thousands) | % |
| Purchased resources: | | | | |
| Columbia River | | | | |
| PUD Contracts (Hydro) | 1,349,460 | 29.8% | 5,191,346 | 19.9% |
| Other hydro | 177,160 | 3.9% | 622,900 | 2.4% |
| Other producers | 1,209,675 | 26.7% | 5,207,225 | 19.9% |
| Short-term wholesale energy purchases | N/A | N/A | 8,121,009 | 31.1% |
| Total purchased | 2,736,295 | 60.4% | 19,142,480 | 73.3% |
| Company-controlled resources: | | | | |
| Hydro | 310,400 | 6.8% | 1,238,900 | 4.7% |
| Coal | 700,000 | 15.4% | 4,950,734 | 19.0% |
| Natural gas/oil | 790,800 | 17.4% | 776,206 | 3.0% |
| Total Company-controlled | 1,801,200 | 39.6% | 6,965,840 | 26.7% |
| Total | 4,537,495 | 100.0% | 26,108,320 | 100.0% |

3 **COMPANY-CONTROLLED ELECTRIC GENERATION RESOURCES**

4 PSE and other utilities are joint owners of four mine-mouth, coal-fired, steam-
 5 electric generating units at Colstrip, Montana, approximately 100 miles east of Billings,
 6 Montana. PSE owns a 50% interest (330,000 KW) in Units 1 and 2 and a 25% interest
 7 (370,000 KW) in Units 3 and 4. The owners of the Colstrip Units purchase coal for the
 8 Units from Western Energy Company ("Western Energy"), under the terms of long-term
 9 coal supply agreements.

1 PSE owns a (170,000 KW) natural-gas fired cogeneration facility located near
2 Bellingham, Washington, which was purchased from Encogen Northwest L.P.
3 ("Encogen") on November 1, 1999. PSE also has the following plants with an aggregate
4 net generating capability of 931,200 KW: Upper Baker River hydro project (91,000 KW)
5 constructed in 1959; Lower Baker River hydro project (79,000 KW) reconstructed in
6 1960 and upgraded in 2001; White River hydro plant (70,000 KW) constructed in 1911;
7 Snoqualmie Falls hydro plant (44,400 KW), half the capability of which was installed
8 during the period 1898 to 1910 and half in 1957; and one smaller hydro plant, Electron
9 (26,000 KW), constructed during the period 1904 to 1929; a standby internal combustion
10 unit (2,800 KW) installed in 1969; four dual-fuel combustion turbine units (300,000 KW
11 total) installed during 1981; and two dual-fuel combustion turbine units (210,000 KW
12 total) installed during 1984. During 2001, PSE installed two additional dual-fuel
13 combustion turbines (108,000 KW total), known as Fredonia units 3 & 4. All of these
14 generating facilities, except the Colstrip, Montana plants, are located in PSE's service
15 territory.

1 At December 31, 2003, PSE has the following plants with an aggregate net
 2 generating capacity of 1,801,200 KW:

| <u>PLANT NAME</u> | <u>PLANT TYPE</u> | <u>TOTAL KW</u> <u>CAPACITY</u> | <u>YEAR INSTALLED</u> |
|-------------------------------|-------------------------------|------------------------------------|-----------------------|
| Colstrip 1 & 2 (50% interest) | Coal | 330,000 | 1975 & 1976 |
| Colstrip 3 & 4 (25% interest) | Coal | 370,000 | 1984 & 1986 |
| Upper Baker River | Hydro | 91,000 | 1959 |
| Lower Baker River | Hydro | 79,000 | Reconstructed 1960 |
| | | | Upgraded 2001 |
| White River | Hydro | 70,000 | 1911 |
| Snoqualmie Falls | Hydro | 44,400 | 1898 to 1911 and 1957 |
| Electron | Hydro | 26,000 | 1904 to 1929 |
| Fredonia Units 1 & 2 | Dual-fuel combustion turbines | 210,000 | 1984 |
| Fredrickson Units 2 & 3 | Dual-fuel combustion turbines | 150,000 | 1981 |
| Whitehorn Units 2 & 3 | Dual-fuel combustion turbines | 150,000 | 1981 |
| Fredonia Units 3 & 4 | Dual-fuel combustion turbines | 108,000 | 2001 |
| Encogen | Natural gas cogeneration | 170,000 | 1993 |
| Crystal Mountain | Internal combustion | 2,800 | 1969 |

3 **NEW GENERATION RESOURCES**

4 In October 2003, PSE completed negotiations to purchase a 49.85% interest in a
 5 275 MW (250 MW capacity with 25 MW planned capital improvements) gas-fired
 6 electric generating facility located within Western Washington. The purchase will add
 7 approximately 137 MW of electric generation capacity to serve PSE's retail customers.

1 PSE submitted a power cost only rate case in October 2003 to the Washington
2 Commission to recover the approximately \$80 million cost of the new generating facility
3 and other power costs. In addition, the acquisition will require approval from FERC
4 under the FPA. PSE filed its application in January 2004 with FERC and anticipates
5 approval in the first part of 2004.

6 In addition, PSE has issued an RFP to acquire approximately 50 average MW of
7 energy from wind power for its electric-resource portfolio and is currently evaluating
8 responses to this request. PSE issued an RFP in February 2004 for an additional 305 MW
9 of electric power resource generation with proposals due back in March 2004.

10 **COLUMBIA RIVER ELECTRIC ENERGY SUPPLY CONTRACTS**

11 During 2003, approximately 19.9% of PSE's energy output was obtained at an
12 average cost of approximately \$0.0164 per kWh through long-term contracts with several
13 of the Washington PUDs that own and operate hydroelectric projects on the Columbia
14 River.

15 PSE's purchases of power from the Columbia River projects are on a "cost of
16 service" basis under which PSE pays a proportionate share of the annual debt service and
17 operating and maintenance costs of each project in proportion to the contractual shares
18 that PSE has rights to from such project. Such payments are not contingent upon the
19 projects being operable, which means PSE is required to make the payments even if
20 power is not being delivered. These projects are financed through substantially level debt
21 service payments, and their annual costs may vary over the term of the contracts as

1 additional financing is required to meet the costs of major repairs or replacements or
2 license requirements, or changes to annual operating and maintenance expenses are
3 required.

4 PSE has contracted to purchase from Chelan County PUD (Chelan) a 50% share
5 of the output of the original units of the Rock Island Project, which percentage will
6 remain unchanged for the duration of the contract that expires in 2012. PSE has also
7 contracted to purchase the output of the additional Rock Island units for the duration of
8 the contract. As of December 31, 2003, PSE's aggregate capacity from all units of the
9 Rock Island Project was 413,900 KW. PSE's share of output of the additional Rock
10 Island units may be reduced by up to 10% per year. Chelan began withdrawing 5% of the
11 power from the additional Rock Island units for use in meeting its local load on July 1,
12 2000. PSE's contracted output for the additional Rock Island units is 75% at December
13 31, 2003 and reduces to 65% on February 1, 2005, 55% on July 1, 2005 and to 50% on
14 November 1, 2006.

15 PSE has contracted to purchase from Chelan 38.9% (505,000 KW of peak
16 capacity as of December 31, 2003) of the annual output of the Rocky Reach Project,
17 which percentage remains unchanged for the remainder of the contract which expires in
18 2011.

19 PSE has contracted to purchase from Douglas County PUD 31.3% (261,000 KW
20 as of December 31, 2003) of the annual output of the Wells Project, the percentage of
21 which remains unchanged for the remainder of the contract which expires in 2018.

1 PSE has contracted to purchase from Grant County PUD 8.0% (72,000 KW as of
2 December 31, 2003) of the annual output of the Priest Rapids Development and 10.8%
3 (98,000 KW of peak capacity as of December 31, 2003) of the annual output of the
4 Wanapum Development, which percentages remain unchanged for the remainder of the
5 original contract terms which expire in 2005 and 2009, respectively. In December 2001,
6 PSE signed new contracts continuing its power purchases upon termination of the current
7 contracts. The new arrangement includes three contracts under which PSE's share of
8 power from the developments declines over time as Grant County PUD's load increases.

9 **ELECTRIC ENERGY SUPPLY CONTRACTS AND**
10 **AGREEMENTS WITH OTHER UTILITIES**

11 PSE has entered into long-term firm purchased power contracts with other
12 utilities in the West region. PSE is generally not obligated to make payments under these
13 contracts unless power is delivered.

14 Under a 1985 settlement agreement relating to Washington Public Power Supply
15 System Nuclear Project No. 3, in which PSE had a 5% interest, PSE is entitled to receive
16 electric power from BPA, beginning January 1, 1987, during the months of November
17 through April. Under the contract, PSE is guaranteed to receive not less than 191,667
18 MWh in each contract year until PSE has received total deliveries of 5,833,333 MWh.
19 PSE expects the contract to be in effect until at least June 2008. Also pursuant to the
20 1985 settlement agreement, BPA has an option to request that PSE deliver up to 56 MW
21 of exchange energy to BPA in all months except May, July and August for contract year
22 2003 — 2004.

1 On October 31, 2003, a 15-year contract for the purchase of firm power and
2 energy between PacifiCorp and PSE expired under the terms of the agreement. The
3 contract provided for 120 average MW of energy and 200 MW of peak capacity annually.

4 On October 1, 1989, PSE signed a contract with The Montana Power Company,
5 which subsequently sold its utility assets to NorthWestern Corporation (NorthWestern) in
6 2002. Under the contract, NorthWestern provides PSE 71 average MW of energy (97
7 MW of peak capacity) over a 21-year period. This contract expires in December 2010.

8 PSE executed an exchange agreement with Pacific Gas & Electric Company
9 (PG&E) which became effective on January 1, 1992. Under the agreement, 300 MW of
10 capacity together with up to 413,000 MWh of energy are exchanged seasonally each
11 year. No payments are made under this agreement. PG&E is a summer peaking utility
12 and provides power during the months of November through February. PSE is a winter
13 peaking utility and provides power during the months of June through September. Each
14 party may terminate the contract upon notifying the other party at least five years in
15 advance.

16 **ELECTRIC ENERGY SUPPLY CONTRACTS AND**
17 **AGREEMENTS WITH NON-UTILITY GENERATORS**

18 As required by the federal Public Utility Regulatory Policies Act, PSE entered
19 into long-term firm purchased power contracts with non-utility generators. The most
20 significant of these are the contracts described below which PSE entered into in 1989,
21 1990 and 1991 with operators of natural gas-fired cogeneration projects. PSE purchases

1 the net electrical output of these three projects at fixed and annually escalating prices,
2 which were intended to approximate PSE's avoided cost of new generation projected at
3 the time these agreements were made.

4 On February 24, 1989, PSE executed a 20-year contract to purchase 108 average
5 MW of energy and 123 MW of capacity, beginning in April 1993, from Sumas
6 Cogeneration Company, L.P., which owns and operates a natural gas-fired cogeneration
7 project located in Sumas, Washington.

8 On June 29, 1989, PSE executed a 20-year contract to purchase 70 average MW
9 of energy and 80 MW of capacity, beginning October 11, 1991, from the March Point
10 Cogeneration Company (March Point), which owns and operates a natural gas-fired
11 cogeneration facility known as March Point Phase I located at the Equilon refinery in
12 Anacortes, Washington. On December 27, 1990, PSE executed a second contract (having
13 a term coextensive with the first contract) to purchase an additional 53 average MW of
14 energy and 60 MW of capacity, beginning in January 1993, from another natural gas-
15 fired cogeneration facility owned and operated by March Point, which facility is known
16 as March Point Phase II and is located at the Equilon refinery in Anacortes, Washington.

17 On March 20, 1991, PSE executed a 20-year contract to purchase 216 average
18 MW of energy and 245 MW of capacity, beginning in April 1994, from Tenaska
19 Washington Partners, L.P., which owns and operates a natural gas-fired cogeneration
20 project located near Ferndale, Washington. In December 1997 and January 1998, PSE
21 and Tenaska Washington Partners entered into revised agreements in which PSE became
22 the principal natural gas supplier to the project and power purchase prices under the

1 Tenaska contract were revised to reflect market-based prices for the natural gas supply.
2 PSE obtained an order from the Washington Commission creating a regulatory asset
3 related to the \$215 million restructuring payment. Under terms of the order, PSE was
4 allowed to accrue as an additional regulatory asset one-half the carrying costs of the
5 deferred balance over the first five years, which ended December 2002.

6 In December 1999, PSE bought out the remaining 8.5 years of one of the natural
7 gas supply contracts serving Encogen from Cabot Oil & Gas Corporation (Cabot) which
8 provided approximately 60% of the plant's natural gas requirements. PSE became the
9 replacement gas supplier to the project for 60% of the supply under the terms of the
10 Cabot agreement.

11 **ELECTRIC TRANSMISSION CONTRACTS WITH OTHER UTILITIES**

12 PSE has entered into numerous transmission contracts with BPA to integrate
13 electric generation resources and energy contracts into the PSE system. These
14 transmission contracts specify that PSE will pay based on the contracted level of
15 transmission service, regardless of actual use.

16 The general transmission agreement with BPA provides for the integration of
17 PSE's share of the Colstrip Project and the PG&E exchange. The hourly demand limit is
18 1,161 MW. This contract is effective through July 31, 2014.

19 PSE has additional six transmission agreements with BPA to integrate PSE's
20 share of the Mid-Columbia hydro projects. The hourly demand limit of all six contracts
21 totals 1,136 MW. The contracts have remaining terms from 2 to 15 years.

1 The transmission rates used by BPA for these contracts are effective through
2 September 30, 2005. BPA rates change from time to time based upon BPA's rate cases.

3 In October 1997, a 10-year power exchange agreement between PSE and
4 Powerex (a subsidiary of a British Columbia utility) became effective. Under this
5 agreement, Powerex pays PSE for the right to deliver up to 1,200,000 MWh annually to
6 PSE at the Canadian border in exchange for PSE delivering power to Powerex at various
7 locations in the United States. The agreement also allows Powerex to make up any
8 exchange volumes not used up to two years after the end of the annual period.

9 **GAS SUPPLY**

10 PSE currently purchases a blended portfolio of gas supplies ranging from long-
11 term firm to daily gas supplies from a diverse group of major and independent producers
12 and gas marketers in the United States and Canada. PSE also enters into short-term
13 physical and financial derivative instruments to hedge the cost of gas to serve its
14 customers. All of PSE's gas supply is ultimately transported through the facilities of
15 Williams Northwest Pipeline Corporation (NWP), the sole interstate pipeline delivering
16 directly into the Western Washington area.

1

| Peak Firm Gas Supply at December 31 | 2003 | | 2002 | |
|-------------------------------------|---------|--------|---------|--------|
| | Dth per | % | Dth per | % |
| Purchased gas supply: | | | | |
| British Columbia | 167,200 | 20.8% | 145,500 | 18.2% |
| Alberta | 76,700 | 9.6% | 64,900 | 8.1% |
| United States | 98,400 | 12.3% | 113,800 | 14.2% |
| Total purchased gas supply | 342,300 | 42.7% | 324,200 | 40.5% |
| Purchased storage capacity: | | | | |
| Clay Basin | 54,900 | 6.8% | 63,000 | 7.9% |
| Jackson Prairie | 54,200 | 6.8% | 47,600 | 5.9% |
| LNG | 69,400 | 8.6% | 70,800 | 8.8% |
| Total purchased storage capacity | 178,500 | 22.2% | 181,400 | 22.6% |
| Owned storage capacity: | | | | |
| Jackson Prairie | 251,600 | 31.4% | 265,000 | 33.1% |
| Propane-air injection | 30,000 | 3.7% | 30,000 | 3.8% |
| Total owned storage capacity | 281,600 | 35.1% | 295,000 | 36.9% |
| Total peak firm gas supply | 802,400 | 100.0% | 800,600 | 100.0% |

All peak firm gas supplies and storage are connected to PSE's market with firm transportation capacity.

2 For baseload and peak-shaving purposes, PSE supplements its firm gas supply
3 portfolio by purchasing natural gas, injecting it into underground storage facilities and
4 withdrawing it during the winter heating season. Storage facilities at Jackson Prairie in
5 Western Washington and at Clay Basin in Utah are used for this purpose. PSE has been
6 in the process of expanding the storage capacity at Jackson Prairie since March 2003, and
7 plans to continue doing so through 2008. At the end of this project, PSE will have added
8 approximately 2,000,000 Dekatherms (one Dekatherm, or Dth, is equal to one million
9 British thermal units or MMBtu) of additional working storage capacity. Peaking needs
10 are also met by using PSE-owned gas held in NWP's liquefied natural gas (LNG) facility
11 at Plymouth, Washington, by producing propane-air gas at a plant owned by PSE and
12 located on its distribution system, and interrupting service to customers on interruptible
13 service rates.

1 During 2003, approximately 35% of gas supplies purchased by PSE originated in
2 British Columbia while 22% originated in Alberta and 43% originated in the United
3 States. The current firm, long-term gas supply portfolio consists of arrangements with 22
4 producers and gas marketers, with no single supplier representing more than 12% of
5 expected peak-day requirements. Contracts have remaining terms ranging from less than
6 one year to eight years.

7 PSE's firm gas supply portfolio is structured to capitalize on regional price
8 differentials when they arise due to the nature of its transportation arrangements. Gas and
9 services are marketed outside PSE's service territory (off-system sales) whenever on-
10 system customer demand requirements permit. The geographic mix of suppliers and
11 daily, monthly and annual take requirements permit some degree of flexibility in
12 managing gas supplies during off-peak periods to minimize costs.

13 **GAS TRANSPORTATION CAPACITY**

14 PSE currently holds firm transportation capacity on pipelines owned by NWP,
15 Gas Transmission Northwest and Duke Energy Gas Transmission. Accordingly, PSE
16 pays fixed monthly demand charges for the right, but not the obligation, to transport
17 specified quantities of gas from receipt points to delivery points on such pipelines each
18 day for the term or terms of the applicable agreements.

19 PSE and WNG CAP I, a wholly-owned subsidiary of PSE, hold firm year-round
20 capacity on NWP through various contracts. PSE and WNG CAP I participate in the
21 secondary pipeline capacity market to achieve savings for PSE's customers. As a result,

1 PSE and WNG CAP I hold approximately 465,000 Dth per day of capacity due to
2 capacity release and segmentation transactions on NWP which provides firm delivery to
3 PSE's service territory. In addition, PSE holds approximately 413,000 Dth per day of
4 seasonal firm capacity on NWP to provide for delivery of stored gas during the heating
5 season. PSE has exchanged certain segments of its firm capacity with third parties to
6 effectively lower transportation costs. PSE's firm transportation capacity contracts with
7 NWP have remaining terms ranging from less than 1 year to 13 years. However, PSE has
8 either the unilateral right to extend the contracts under their current terms or the right of
9 first refusal to extend such contracts under current FERC orders. PSE's firm
10 transportation capacity on Gas Transmission Northwest's pipeline, totaling
11 approximately 90,000 Dth per day, has a remaining term of 20 years. PSE's firm
12 transportation capacity on Duke Energy Gas Transmission's pipeline, totaling
13 approximately 40,000 Dth per day, has a remaining term of 11 years for approximately
14 25,000 Dth per day and has a remaining term of 16 years for approximately 15,000 Dth
15 per day.

16 During 2003, NWP took one of its two parallel pipelines that serve Western
17 Washington out of service as a result of a second failure of the affected pipeline.
18 Together, these two pipelines had the ability to flow approximately 1,300,000 Dth per
19 day of gas from British Columbia. The loss of the affected pipeline reduced this ability to
20 approximately 950,000 Dth per day. Prior to the second failure, the affected line had been
21 operating at 80% of its maximum allowable operating pressure. If the affected pipeline is
22 not returned to service, the loss could potentially decrease PSE's overall NWP capacity
23 by 12%. NWP is exploring options to meet firm contract obligations to PSE, which may

1 include new pipeline construction or purchase of firm capacity from customers of NWP
2 who have excess capacity. PSE does not expect the line to remain out of service
3 indefinitely, and this event, to date, has not adversely impacted PSE's ability to serve its
4 customers. PSE expects to continue meeting its customer needs throughout the pipeline
5 repair or remediation period.

6 **GAS STORAGE CAPACITY**

7 PSE holds storage capacity in the Jackson Prairie and Clay Basin underground
8 gas storage facilities adjacent to NWP's pipeline. The Jackson Prairie facility, operated
9 and one-third owned by PSE, is used primarily for intermediate peaking purposes since it
10 is able to deliver a large volume of gas over a relatively short time period. Combined
11 with capacity contracted from NWP's one-third stake in Jackson Prairie, PSE has peak
12 firm delivery capacity of over 349,000 Dth per day and total firm storage capacity
13 exceeding 7,900,000 Dth at the facility. The location of the Jackson Prairie facility in
14 PSE's market area ensures supply reliability and provides significant pipeline demand
15 cost savings by reducing the amount of annual pipeline capacity required to meet peak-
16 day gas requirements. The Clay Basin storage facility is a supply area storage facility that
17 is used primarily to reduce portfolio costs through injections and withdrawals that take
18 advantage of market price volatility and is also used for system reliability. After the
19 release of capacity, PSE retains maximum firm withdrawal capacity of over 55,000 Dth
20 per day from the Clay Basin facility with total storage capacity of almost 6,700,000 Dth.
21 The capacity is held under two contracts with remaining terms of 10 and 16 years. The
22 capacity release contracts PSE has with multiple parties at the Clay Basin storage facility

1 have remaining terms of three months. PSE's maximum firm withdrawal capacity and
2 total storage capacity at Clay Basin is over 110,000 Dth per day and exceeds 13,000,000
3 Dth, respectively, when PSE has not released any of the capacity.

4 **LNG AND PROPANE-AIR RESOURCES**

5 LNG and propane-air resources provide gas supply on short notice for short
6 periods of time. Due to their typically high cost, these resources are normally utilized as
7 the supply of last resort in extreme peak-demand periods, typically lasting a few hours or
8 days. PSE has a long-term contract for storage of 241,700 Dth of PSE-owned gas as LNG
9 at NWP's Plymouth facility, which equates to approximately three and one-half days'
10 supply at a maximum daily deliverability of 70,500 Dth. PSE owns storage capacity for
11 approximately 1.5 million gallons of propane. The propane-air injection facilities are
12 capable of delivering the equivalent of 30,000 Dth of gas per day for up to four days
13 directly into PSE's distribution system.

14 **CAPACITY RELEASE**

15 FERC provided a capacity release mechanism as the means for holders of firm
16 pipeline and storage entitlements to temporarily relinquish unutilized capacity to others
17 in order to recoup all or a portion of the cost of such capacity. Capacity may be released
18 through several methods including open bidding and by pre-arrangement. PSE continues
19 to successfully mitigate a portion of the demand charges related to both storage and NWP
20 pipeline capacity not utilized during off-peak periods through capacity release. WNG

- 1 CAP I was formed to provide additional flexibility and benefits from capacity release.
- 2 Capacity release benefits are passed on to customers through the PGA.
- 3 [BA040860.024 / 07771-0089]