

NW Natural
Washington Quarterly COVID Report
Docket U-200281
COVID-19 Costs, Savings, and Benefits
For the three months ended December 31, 2022

| COVID Term Sheet Category Itemization: | WASHINGTON | | | | | | | | | Current Quarter Q4 2022 | 2022 Total | Combined Total |
|--|----------------|---------------|---------------|-----------------|-----------------|---------------|---------------|---------------|----------------|-------------------------|----------------|------------------|
| | 2020 Total | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 | 2021 Total | Q1 2022 | Q2 2022 | Q3 2022 | | | |
| Direct Costs | 318,237 | 24,676 | 27,733 | 17,896 | 18,052 | 88,358 | 12,880 | 7,241 | 62 | - | 20,183 | 426,778 |
| Direct Savings and Benefits | (132,771) | (56,135) | (41,529) | (32,824) | (36,920) | (167,408) | (17,924) | (537) | 11,491 | - | (6,971) | (307,150) |
| Bad Debt Expense Accrued Above Baseline | 261,934 | 29,198 | 29,186 | (14,460) | (74,962) | (31,038) | 31,645 | (100,225) | 163,855 | 108,129 | 203,404 | 434,300 |
| Late Payment Fees Not Assessed | 57,728 | 33,510 | 22,145 | 8,420 | 11,196 | 75,271 | 31,450 | 23,610 | 12,347 | 11,146 | 78,553 | 211,552 |
| Reconnection Charges | - | - | - | - | - | - | - | - | - | - | - | - |
| COVID-19 Bill Payment Assistance Program | - | - | 42,730 | 5,363 | 19,245 | 67,339 | 22,729 | 100,162 | 14,030 | 59,611 | 196,532 | 263,871 |
| Totals | 505,129 | 31,249 | 80,266 | (15,604) | (63,389) | 32,521 | 80,780 | 30,251 | 201,784 | 178,885 | 491,701 | 1,029,351 |