



March 31, 2017

Steven V. King  
Executive Director and Secretary  
Washington Utilities & Transportation Commission  
P.O. Box 47250  
Olympia, Washington 98504-7250

**Re: Boomerang Wireless, LLC d/b/a enTouch Wireless - Docket No. UT-121610 – Compliance Filing – Annual Customer Complaint Report for 2016**

Dear Mr. King:

Pursuant to Order 01 in Docket No. UT-121610, Boomerang Wireless, LLC d/b/a enTouch Wireless is required to submit an Annual Customer Complaint Report.

Please be aware that Boomerang Wireless received one (1) complaint in Washington during the 2016 calendar year and was categorized as follows:

Service Issue: Disconnected for non-usage. Complaint was investigated and Boomerang reached out to inform them they could reconnect.

If you have any questions please do not hesitate to contact me at [regulatory@csilongwood.com](mailto:regulatory@csilongwood.com).

Respectfully submitted,

Mark Lammert  
Attorney-in-Fact  
Boomerang Wireless, LLC d/b/a enTouch Wireless