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Steven King Executive Director and Secretary Washington Utilities and Transportation Commission 1300 S. Evergreen Park Drive S.W. Olympia, WA 98504-7250

RE: Annual Complaint Report of Cricket, Docket UT-111534

On March 13, 2014, AT&T Inc. acquired Leap Wireless International, Inc. (Leap) and its company Cricket Communications, Inc. (Cricket). As a result of the acquisition, Cricket is now a wholly owned subsidiary of AT&T Inc.

The Commission's order designating Cricket as an eligible telecommunications carrier ("ETC") for the purpose of receiving federal Low Income Support (Lifeline)¹ requires Cricket to file with the Commission, by March 31 of each year, a report of the number of complaints that it received from Washington Lifeline customers regarding Lifeline service during the prior calendar year. The report is to include complaints filed with Cricket, the Commission's Consumer Protection and Communications Section, the Washington State Office of the Attorney General, and the Federal Communications Commission, categorized by the nature of the complaints. In 2013, Cricket received zero complaints.

I apologize that this report is being filed one day late, but I wanted to ensure the accuracy of the data provided in this report.

Please contact me if you have any questions.

Sincerely,

Sharm Mullin

Sharon Mullin

¹ See Order Granting the Petition for Exemption from the Provisions of WAC 480-123-030(1)(d), and Designation as an Eligible Telecommunications Carrier, Docket UT-111534, Order 01 (May 10, 2012)(*Cricket Designation Order*).