Below please find the emergency information requested.

- 1a. Customer Care Attn: Supervisor 800/391-1551
 Machele Janicek: Product Director 800/562-9880 ext. 203
 Bill Linsmeier: President 800/562-9880 ext. 204
- 1b. Plans for emergency operation: Report service interruption to our underlying carriers. Report, monitor, and escalate
- these interruptions. Communicate status to customers as well as the Washington Utilities and Transportation Commission.
- 2. Customer Care Attn: Supervisor 800/391-1551 Machele Janicek: Product Director 800/562-9880 ext. 203 Bill Linsmeier: President 800/562-9880 ext. 204

If you have any questions, please feel free to call. Thank you.

Heather Paullin TCO Network 12970 West Bluemound Road Elm Grove, WI 53122 262/821-9200 ext. 200