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**From:** Puget Sound Energy -- mail --  
**Sent:** Tuesday, January 12, 2021 11:45 AM  
**To:** Diffenderfer, Ben  
**Subject:** Test - We have money for you



## Don't miss your opportunity

Time is running out to complete your application for a credit on your PSE energy bill, as our 2020 Crisis Affected Customer Assistance Program (CACAP) will soon be retired. Don't wait and let your application be denied.

So even if your circumstances have changed, we encourage you to complete your application and receive a credit of up to \$1,000 on next month's bill.

Missing paperwork? Have questions? We're here to help you complete your application and can be contacted by:

**Email:** [CACAP@pse.com](mailto:CACAP@pse.com) for questions or to attach application documents

**Phone:** 1-888-225-5773 for questions Monday through Friday from 7:30 a.m. to 6:30 p.m.

**Web:** View your [CACAP Status](#) to review and upload the documents needed to complete your application

*If you have recently provided or uploaded your documents needed, thank you. We will be reviewing your application soon.*

Please do not reply to this message. Replies to this message are routed to an unmonitored mailbox.

Puget Sound Energy



PSE

PUGET  
SOUND  
ENERGY

we have **MONEY** for you ▶▶▶

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The latest news on what's powering our neighborhoods



## We're here to help

We understand that the past year has been difficult. You've worked hard to keep your family safe while facing challenging obstacles. We're here to help with energy assistance programs, flexible payment options, and resources to manage your monthly bills.

### Bill assistance

We have programs that provide funds to help pay your bill or save energy with free home upgrades and repairs.

[pse.com/support](https://pse.com/support)

### Payment arrangements

We understand that sometimes it's more convenient to make small bill payments, and we're happy to work with you.

### Budget Payment Plan

Do you want predictable energy bills? Our Budget Payment Plan evens out your energy costs throughout the year.

## The myPSE app - Be in the know during power outages

The myPSE app goes beyond accessing your account and paying your bill. It's a vital resource in the event of winter outages. Track and report power outages in your neighborhood, check on restoration times, and get text updates.

Learn more: [pse.com/app](https://pse.com/app)

## Difficulty paying your bill?

Set up a payment arrangement to make smaller weekly, bi-weekly, or monthly payments, which will help you manage your energy costs and keep your account in good standing.

Learn more: Log in to your account at [pse.com/login](https://pse.com/login) or call customer service at 1-888-225-5773.

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.

## We maintain our pipelines; you maintain yours

Some buried natural gas piping, such as piping to pools, hot tubs, barbecues, and detached buildings, is owned by you. We own and regularly inspect the pipeline to your gas meter, but maintaining buried lines on your side of the meter is your responsibility. If your piping is not maintained, it may leak or corrode. Have a licensed plumbing contractor do the inspection and any needed repairs.

Learn more: [pse.com/maintainpiping](https://pse.com/maintainpiping)

## Discover the benefits of going electric with our new Electric Vehicle Guide

Our new interactive Electric Vehicle Guide makes it easier than ever for you to switch to an EV.

- Browse and compare the newest EV models to find the one that best fits your lifestyle.
- Calculate how much you'll save through incentives and reduced fuel costs when you go electric.
- Find available EV charging stations near you to make "range anxiety" a thing of the past.

Explore our guide to all things electric vehicles at [pse.com/evguide](https://pse.com/evguide)

## Are you wondering if there's help for high bills?

We have resources you can tap into any time of year, like our bill help and weatherization assistance programs. You may be eligible for these funds or upgrades to weatherproof your home even if your account is in good standing and you receive Federal LIHEAP. It's easy to start your qualification online today at [pse.com/help](https://pse.com/help) or visit your local community agency to schedule your appointment.