

Washington Service Quality Summary Report - MARCH 2008

METRIC DESCRIPTION	JANUARY 2008			FEBRUARY 2008			MARCH 2008		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	10151	10259	98.95%	8643	8691	99.45%	9104	9136	99.65%
OOS Tickets Not Cleared Within 48 Hrs	108	1	106	48	1	48	32	1	32
Number of OOS Exemptions	117	1	117	118	1	118	93	1	93
All Other Repairs Cleared LT < 72 Hrs	3593	3605	99.67%	2985	2995	99.67%	2829	2840	99.61%
All Other Troubles Cleared GTR > 72 Hrs	12	1	12	10	1	10	11	1	11
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	2	1	2	0	1	0	0	1	0
Physically Obstructed All Other Troubles Cleared > 72 Hrs	25	1	25	24	1	24	19	1	19
Repair Force Majeure Exclusions	95	1	95	45	1	45	93	1	93
Repair Physically Obstructed Exclusions	89	1	89	64	1	64	46	1	46
Installation Appointments Met	10245	10725	95.52%	9859	10306	95.66%	9388	9768	96.11%
Repair Appointments Met	4767	5322	89.57%	4352	4804	90.59%	4332	4765	90.91%
Provisioning Missed for Company Reasons	236	1	236	182	1	182	224	1	224
Provisioning Missed for Customer Reasons	1215	1	1215	1120	1	1120	1091	1	1091
% of Switches Delivering Dial Tone Within 3 seconds			Met Standards			Met Standards			Met Standards

Blanks in the report indicate no activity for the measure.

Washington Orders Summary - MARCH 2008
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						99.00%		99.00%	
ABERDEEN-HOQUIAM		175	3	36.33	1	99.43%	0	100.00%	
AUBURN		321	4	47.75	1	99.69%	0	100.00%	
BAINBRIDGE ISLAND		107	3	19.33	2	98.13%	0	100.00%	
BATTLEGROUND		109	1	20.00	3	97.25%	0	100.00%	
BELFAIR		83	2	21.50	4	95.18%	0	100.00%	
BELLEVUE		402	4	11.25	2	99.50%	0	100.00%	
	BELLEVUE GLENCOURT	156	2	8.00	1	99.36%	0	100.00%	
	BELLEVUE-SHERWOOD	246	2	14.50	1	99.59%	0	100.00%	
	BELLINGHAM	419	2	37.00	5	98.81%	0	100.00%	
	BELLINGHAM LUMMI	24	0		0	100.00%	0	100.00%	
	BELLINGHAM REGENT	395	2	37.00	5	98.73%	0	100.00%	
BLACK DIAMOND		31	1	11.00	2	93.55%	0	100.00%	
BREMERTON		388	3	19.33	3	99.23%	0	100.00%	
	BREMERTON CROSBY	29	0		0	100.00%	0	100.00%	
	BREMERTON ESSEX	344	3	19.33	3	99.13%	0	100.00%	
	BREMERTON SUNNYSLOPE	15	0		0	100.00%	0	100.00%	
BUCKLEY		28	0		1	96.43%	0	100.00%	
CASTLE ROCK		55	0		3	94.55%	0	100.00%	
CENTRALIA		150	3	34.33	1	99.33%	0	100.00%	
CHEHALIS		143	1	2.00	8	94.41%	0	100.00%	
	CHEHALIS	105	1	2.00	6	94.29%	0	100.00%	
	CHEHALIS NAPAVINE	38	0		2	94.74%	0	100.00%	
CLE-ELUM		37	1	32.00	0	100.00%	0	100.00%	
COLFAX		25	0		0	100.00%	0	100.00%	
COLVILLE		62	0		0	100.00%	0	100.00%	
COPALIS(OCEAN SHORES)		46	0		1	97.83%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
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Washington Orders Summary - MARCH 2008
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
COULEE DAM		36	1	29.00	0	100.00%	0	100.00%	
CRYSTAL MTN.		4	0		0	100.00%	0	100.00%	
DAYTON		24	0		1	95.83%	0	100.00%	
DEER PARK		64	1	24.00	2	96.88%	0	100.00%	
DES MOINES		427	4	18.00	3	99.30%	0	100.00%	
	DES MOINES	151	1	0.00	0	100.00%	0	100.00%	
	DES MOINES FEDERAL WAY	276	3	24.00	3	98.91%	0	100.00%	
EASTON		7	0		0	100.00%	0	100.00%	
ELK		31	3	17.67	1	96.77%	0	100.00%	
ENJUMCLAW		71	1	138.00	2	97.18%	0	100.00%	
EPHRATA		56	1	40.00	0	100.00%	0	100.00%	
GRAHAM		203	1	63.00	3	98.52%	0	100.00%	
GREEN BLUFF		27	1	42.00	0	100.00%	0	100.00%	
HOODSPORT		21	1	119.00	0	100.00%	0	100.00%	
ISSAQUAH		188	4	13.50	3	98.40%	0	100.00%	
KENT		584	9	55.11	8	98.63%	0	100.00%	
	KENT MERIDIAN	148	4	72.75	2	98.65%	0	100.00%	
	KENT O BRIEN	55	1	94.00	0	100.00%	0	100.00%	
	KENT ULRICH	381	4	27.75	6	98.43%	0	100.00%	
LIBERTY LAKE		4	0		0	100.00%	0	100.00%	
LONGVIEW-KELSO		381	3	71.00	2	99.48%	0	100.00%	
LOON LAKE		10	0		0	100.00%	0	100.00%	
MAPLE VALLEY		77	0		0	100.00%	0	100.00%	
MOSES LAKE		200	2	18.50	0	100.00%	0	100.00%	
	MOSES LAKE AFB	35	0		0	100.00%	0	100.00%	
	MOSES LAKE ALDER	165	2	18.50	0	100.00%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
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from RSOR and OP15A

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STANDARD						90.00%		99.00%	
NEWMAN LAKE		12	0		0	100.00%	0	100.00%	
NORTHPORT		10	0		0	100.00%	0	100.00%	
OLYMPIA		817	13	43.77	7	99.14%	0	100.00%	
	OLYMPIA EVERGREEN	61	0		0	100.00%	0	100.00%	
	OLYMPIA LACEY	382	10	49.40	5	98.69%	0	100.00%	
	OLYMPIA WHITEHALL	374	3	25.00	2	99.47%	0	100.00%	
OMAK-OKANOGAN		99	1	29.00	2	97.98%	0	100.00%	
OROVILLE		29	1	14.00	0	100.00%	0	100.00%	
OTHELLO		81	2	2.50	0	100.00%	0	100.00%	
PASCO		360	5	46.20	5	98.61%	0	100.00%	
PATEROS		8	0		0	100.00%	0	100.00%	
POMEROY		10	0		0	100.00%	0	100.00%	
PT. ANGELES		190	0		5	97.37%	0	100.00%	
	PT ANGELES JOYCE	13	0		0	100.00%	0	100.00%	
	PT. ANGELES	177	0		5	97.18%	0	100.00%	
PT. LUDLOW		16	0		2	87.50%	0	100.00%	
PT. ORCHARD		205	3	29.33	2	99.02%	0	100.00%	
	PORT ORCHARD COLBY	75	0		0	100.00%	0	100.00%	
	PT. ORCHARD	130	3	29.33	2	98.46%	0	100.00%	
PT. TOWNSEND		139	3	53.33	2	98.56%	0	100.00%	
PUYALLAP		365	10	30.90	6	98.36%	0	100.00%	
RENTON		531	10	19.20	5	99.06%	0	100.00%	
RIDGEFIELD		31	0		1	96.77%	0	100.00%	
ROCHESTER		66	4	41.25	3	95.45%	0	100.00%	
ROY		28	0		1	96.43%	0	100.00%	
SEATTLE		3268	45	26.29	27	99.17%	0	100.00%	

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STANDARD	SEATTLE ATWATER	229	2	35.00	1	99.56%	0	100.00%	
	SEATTLE CAMPUS	97	1	4.00	1	98.97%	0	100.00%	
	SEATTLE CHERRY	510	5	19.80	4	99.22%	0	100.00%	
	SEATTLE DUWAMISH	169	0		1	99.41%	0	100.00%	
	SEATTLE EAST	425	7	36.29	6	98.59%	0	100.00%	
	SEATTLE ELLIOT	105	2	47.00	0	100.00%	0	100.00%	
	SEATTLE EMERSON	347	2	20.00	3	99.14%	0	100.00%	
	SEATTLE LAKEVIEW	240	8	15.13	0	100.00%	0	100.00%	
	SEATTLE MAIN	381	4	31.25	4	98.95%	0	100.00%	
	SEATTLE MERCER ISLAND (ADAMS)	53	0		1	98.11%	0	100.00%	
	SEATTLE PARKWAY	273	10	29.60	2	99.27%	0	100.00%	
	SEATTLE SUNSET	231	2	29.50	2	99.13%	0	100.00%	
	SEATTLE WEST	208	2	10.50	2	99.04%	0	100.00%	
SEQUIM		159	1	11.00	10	93.71%	0	100.00%	
SHELTON		192	2	58.50	1	99.48%	0	100.00%	
SILVERDALE		138	1	35.00	4	97.10%	0	100.00%	
SPOKANE		1738	17	47.06	14	99.19%	0	100.00%	
	SPOKANE CHESTNUT	44	2	103.50	1	97.73%	0	100.00%	
	SPOKANE FAIRFAX	212	2	59.00	0	100.00%	0	100.00%	
	SPOKANE HUDSON	262	2	4.50	1	99.62%	0	100.00%	
	SPOKANE KEYSTONE	204	0		3	98.53%	0	100.00%	
	SPOKANE MORAN	95	0		1	98.95%	0	100.00%	
	SPOKANE RIVERSIDE	267	3	37.00	3	98.88%	0	100.00%	
	SPOKANE WALNUT	441	7	43.71	3	99.32%	0	100.00%	
	SPOKANE WHITWORTH	213	1	49.00	2	99.06%	0	100.00%	
SPRINGDALE		27	3	68.33	0	100.00%	0	100.00%	

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STANDARD						90.00%		99.00%	
SUMNER (BONNEYLAKE)		169	3	26.67	4	97.63%	0	100.00%	
TACOMA		2257	28	31.86	13	99.42%	0	100.00%	
	TACOMA FORT LEWIS	76	1	7.00	1	98.66%	0	100.00%	
	TACOMA GREENFIELD	384	8	27.88	0	100.00%	0	100.00%	
	TACOMA JUNIPER	326	4	36.75	1	99.69%	0	100.00%	
	TACOMA LENNOX	371	3	41.33	2	99.46%	0	100.00%	
	TACOMA LOGAN	203	0		2	99.01%	0	100.00%	
	TACOMA MARKET (FAWCETT)	334	4	49.00	3	99.10%	0	100.00%	
	TACOMA SKYLINE	159	2	45.50	1	99.37%	0	100.00%	
	TACOMA WAVERLY-2	74	0		1	98.65%	0	100.00%	
	TACOMA WAVERLY-7	330	6	17.33	2	99.39%	0	100.00%	
VANCOUVER		1139	20	39.85	8	99.30%	0	100.00%	
	VANCOUVER ORCHARDS	563	4	37.75	2	99.64%	0	100.00%	
	VANCOUVER OXFORD	412	12	50.33	6	98.54%	0	100.00%	
	VANCOUVER SALMON CRK(NORTH)	164	4	10.50	0	100.00%	0	100.00%	
WAITSBURG		6	0		0	100.00%	0	100.00%	
WALLA WALLA (INCL TOUCHET)		221	2	10.00	5	97.74%	0	100.00%	
WARDEN		27	0		0	100.00%	0	100.00%	
WINLOCK		30	1	0.00	0	100.00%	0	100.00%	
YAKIMA		863	11	31.00	5	99.42%	0	100.00%	
	YAKIMA CHESTNUT	660	6	36.50	4	99.39%	0	100.00%	
	YAKIMA WEST	203	5	24.40	1	99.51%	0	100.00%	
Exchanges in Neighboring States									
CLARKSTON		91	0		1	98.90%	0	100.00%	

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STANDARD		18318	246	34.02	195	90.00%		99.00%	
TOTALS						98.94%	0	100.00%	
Pt. Ludlow 5 day Provisioning 87.50% was due to low volume of orders 2 out of 16									

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WASHINGTON TROUBLE REPORT RATE - MARCH 2008

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE MAR-08	RATE FEB-08	RATE JAN-08	RATE DEC-07	RATE NOV-07	RATE OCT-07	RATE SEP-07	RATE AUG-07	RATE JUL-07	RATE JUN-07	RATE MAY-07	RATE APR-07
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
ABERDEEN-HOQUIAM	0	13177	95	0.72	1.09	1.22	2.42	1.21	0.92	0.84	0.82	0.80	0.67	0.76	0.84
AUBURN	0	26337	206	0.78	0.67	0.79	0.89	0.91	1.23	0.76	1.06	0.77	0.86	0.74	0.82
BAINBRIDGE ISLAND	0	12116	97	0.80	0.80	0.81	1.00	0.90	1.17	0.70	1.16	1.27	0.80	0.72	0.75
BATTLEGROUND	0	10446	76	0.73	0.85	1.29	1.10	0.92	1.43	0.89	1.40	1.07	0.84	0.85	1.18
BELFAIR	0	7392	64	0.87	0.83	1.73	2.48	0.67	1.45	1.84	2.44	1.64	1.65	1.05	1.14
BELLEVUE	0	53837	263	0.49	0.47	0.57	0.67	0.47	0.59	0.58	0.65	0.62	0.58	0.53	0.52
BELLEVUE GLENACOURT	0	21467	83	0.39	0.38	0.41	0.45	0.42	0.50	0.46	0.54	0.47	0.44	0.50	0.46
BELLEVUE-SHERWOOD	0	32370	180	0.56	0.53	0.67	0.82	0.50	0.65	0.66	0.73	0.73	0.67	0.56	0.57
BELLINGHAM	0	35242	167	0.47	0.42	0.46	0.58	0.54	0.46	0.52	0.53	0.55	0.50	0.47	0.48
BELLINGHAM LUMMI	0	1387	8	0.58	0.36	0.57	1.14	1.40	0.42	0.91	0.70	1.04	0.97	1.24	0.83
BELLINGHAM REGENT	0	33855	159	0.47	0.42	0.45	0.56	0.51	0.46	0.50	0.52	0.53	0.48	0.44	0.46
BLACK DIAMOND	0	3017	37	1.23	0.92	1.30	1.29	1.15	0.99	1.30	1.11	1.19	3.42	1.66	1.27
BREMERTON	0	35046	177	0.51	0.63	0.73	0.83	0.58	0.77	0.57	0.59	0.82	0.76	0.60	0.84
BREMERTON CROSBY	0	3266	36	1.10	1.41	1.56	2.86	1.04	1.40	1.69	1.54	2.11	1.41	1.31	2.97
BREMERTON ESSEX	0	31055	134	0.43	0.56	0.65	0.62	0.53	0.71	0.44	0.47	0.65	0.60	0.53	0.61
BREMERTON SUNNYSLOPE	0	725	7	0.97	0.41	0.41	0.69	0.95	0.54	1.07	1.21	2.12	4.87	0.39	1.04
BUCKLEY	0	2661	20	0.75	0.97	0.89	1.46	1.46	1.74	1.14	1.25	1.84	1.51	1.09	1.29
CASTLE ROCK	0	4461	149	3.34	1.75	1.89	1.95	1.27	1.76	1.27	1.72	1.56	1.13	1.48	1.46
CENTRALIA	0	8633	138	1.60	1.40	2.14	1.60	1.38	1.20	1.24	1.23	1.31	0.89	1.11	0.85
CHEHALIS	0	9894	129	1.30	1.42	1.90	2.86	1.40	0.98	1.04	1.63	2.22	1.43	1.21	0.96
CHEHALIS	0	7275	94	1.29	1.28	1.94	3.43	1.10	0.97	1.01	1.19	2.14	1.10	0.87	0.76
CHEHALIS NAPAVALINE	0	2619	35	1.34	1.80	1.80	1.30	2.25	0.99	1.10	2.90	2.47	2.36	2.19	1.55
CLE-ELUM	0	3228	25	0.77	0.65	0.99	0.86	0.91	1.88	0.97	1.51	1.39	1.11	1.11	1.05
COLFAX	0	2376	9	0.38	0.88	1.33	0.96	1.45	0.94	0.87	0.86	1.85	1.73	0.74	0.61
COLVILLE	0	7052	50	0.71	0.88	0.86	0.76	0.63	1.32	0.73	1.29	0.89	1.55	0.74	0.82
COPALIS(OCEAN SHORES)	0	3839	52	1.35	1.43	1.63	3.46	0.97	2.68	1.08	0.82	1.09	1.02	1.21	0.94
COULEE DAM	0	2223	18	0.81	0.40	0.36	1.26	1.43	0.98	0.67	1.36	0.68	1.34	0.80	1.38
CRYSTAL MTN.	0	643	6	0.93	2.94	2.30	3.89	1.50	1.20	1.34	1.05	1.19	1.64	1.93	0.45
DAYTON	0	1806	14	0.78	1.50	1.60	1.80	1.58	2.14	1.82	1.10	1.69	1.42	1.04	1.09
DEER PARK	0	6450	65	1.01	1.82	2.40	0.78	1.07	2.48	1.68	1.66	1.49	1.40	0.99	0.81
DES MOINES	0	27056	200	0.74	0.83	0.79	0.71	0.75	0.99	0.64	0.78	0.82	0.74	1.05	1.01
DES MOINES	0	10564	86	0.81	0.92	0.75	0.79	0.83	1.07	0.70	0.80	0.82	0.77	1.08	1.30
DES MOINES FEDERAL WAY	0	16492	114	0.69	0.77	0.81	0.66	0.70	0.94	0.61	0.77	0.81	0.73	1.02	0.82

WASHINGTON TROUBLE REPORT RATE - MARCH 2008

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE MAR-08	RATE FEB-08	RATE JAN-08	RATE DEC-07	RATE NOV-07	RATE OCT-07	RATE SEP-07	RATE AUG-07	RATE JUL-07	RATE JUN-07	RATE MAY-07	RATE APR-07
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
EASTON	0	675	3	0.44	1.34	0.45	0.30	0.44	1.31	0.59	1.17	0.72	2.01	1.58	0.14
ELK	0	2798	27	0.96	1.97	1.86	0.89	0.92	0.99	1.02	0.63	1.50	1.18	1.01	0.90
ENUMCLAW	0	7747	63	0.81	1.00	1.35	1.39	1.22	1.10	1.08	1.09	1.48	1.22	0.76	1.11
EPHRATA	0	3292	24	0.73	0.57	0.57	0.84	1.25	0.86	0.91	1.15	0.91	0.87	1.25	3.56
GRAHAM	0	15362	156	1.02	0.88	0.91	1.20	0.85	1.09	1.13	0.85	1.14	0.74	0.88	1.02
GREEN BLUFF	0	2832	26	0.92	2.11	1.09	0.87	0.66	1.39	0.41	0.86	1.09	1.26	0.75	0.68
HOODSPORT	0	2365	21	0.89	1.68	0.72	3.80	0.71	0.95	0.90	0.57	0.65	0.76	1.21	0.61
ISSAQUAH	0	21456	114	0.53	0.47	0.49	0.59	0.56	0.61	0.63	0.70	0.62	0.53	0.55	0.73
KENT	0	49066	317	0.65	0.57	0.85	0.81	0.78	0.86	0.68	0.72	0.89	0.69	0.77	0.69
	0	17622	161	0.91	0.72	1.14	1.11	1.06	1.19	0.69	0.90	1.04	0.89	1.04	0.99
KENT MERIDIAN															
KENT O BRIEN	0	9374	30	0.32	0.26	0.23	0.27	0.18	0.39	0.29	0.37	0.24	0.27	0.44	0.43
KENT ULRICH	0	22070	126	0.57	0.58	0.88	0.81	0.81	0.79	0.67	0.72	1.04	0.70	0.68	0.56
LIBERTY LAKE	0	1418	4	0.28	1.05	0.56	1.60	2.15	1.66	1.03	1.10	0.48	0.82	0.48	0.75
LONGVIEW-KELSO	0	27258	307	1.13	2.10	2.16	1.64	1.08	1.17	0.91	1.03	1.20	1.09	1.12	1.14
LOON LAKE	0	1321	20	1.51	1.36	0.38	0.67	1.34	1.19	1.38	1.00	1.29	0.92	0.92	0.93
MAPLE VALLEY	0	10653	41	0.38	0.69	1.00	1.07	0.60	0.88	1.00	1.08	0.92	1.07	0.57	0.47
MOSES LAKE	0	13526	94	0.69	0.85	1.00	1.29	1.11	1.15	1.10	1.18	1.36	2.00	1.30	1.38
	0	2213	17	0.77	0.63	1.03	0.75	0.71	0.70	0.61	1.14	1.01	1.84	1.27	1.91
MOSES LAKE AFB															
MOSES LAKE ALDER	0	11313	77	0.68	0.90	0.99	1.39	1.20	1.24	1.19	1.19	1.43	2.03	1.30	1.27
	0	2005	14	0.70	0.69	1.17	0.87	1.14	0.66	0.70	0.78	1.09	1.09	0.95	1.66
NEWMAN LAKE															
NORTHPORT	0	1082	42	3.88	0.64	1.01	1.28	0.91	1.74	1.28	1.36	1.20	1.57	1.48	0.56
OLYMPIA	0	74503	491	0.66	0.77	0.94	0.79	0.68	0.80	0.76	0.94	0.96	0.71	0.68	0.68
	0	5760	75	1.30	0.67	0.91	1.05	1.02	1.06	0.85	0.83	1.09	0.96	0.85	1.89
OLYMPIA EVERGREEN															
OLYMPIA LACEY	0	32760	193	0.59	0.61	1.03	0.74	0.63	0.68	0.75	1.22	0.99	0.74	0.66	0.56
OLYMPIA WHITEHALL	0	35983	223	0.62	0.92	0.86	0.79	0.67	0.87	0.75	0.69	0.92	0.63	0.68	0.60
	0	7378	51	0.69	1.29	1.18	1.47	1.06	1.19	1.10	1.22	1.34	1.33	0.92	1.05
OMAK-OKANOGAN															
OROVILLE	0	1850	10	0.54	0.32	1.13	0.65	0.91	1.56	0.65	1.92	3.59	1.66	1.49	0.85
OTHELLO	0	4355	31	0.71	1.04	1.13	1.54	1.53	1.23	0.77	2.63	1.93	1.26	1.03	1.58
PASCO	0	17988	129	0.72	0.84	0.75	0.94	1.15	0.94	0.95	1.14	1.40	1.07	1.04	0.86
PATEROS	0	793	4	0.50	1.00	0.87	0.87	0.87	0.37	0.12	0.25	1.34	0.97	1.47	0.61
POMERoy	0	1295	23	1.78	1.85	1.00	1.23	2.14	3.28	2.04	0.91	2.80	2.26	2.13	2.51
PT. ANGELES	0	17026	138	0.81	0.50	0.89	1.21	0.84	0.97	1.03	0.77	0.90	0.73	0.99	1.31
	0	1183	20	1.69	0.59	1.28	2.54	1.26	1.18	1.00	1.58	1.09	1.50	1.90	1.82
PT ANGELES JOYCE															

WASHINGTON TROUBLE REPORT RATE - MARCH 2008

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE MAR-08	RATE FEB-08	RATE JAN-08	RATE DEC-07	RATE NOV-07	RATE OCT-07	RATE SEP-07	RATE AUG-07	RATE JUL-07	RATE JUN-07	RATE MAY-07	RATE APR-07
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
PT. ANGELES	0	15843	118	0.74	0.49	0.86	1.11	0.81	0.96	1.03	0.71	0.88	0.68	0.92	1.27
PT. LUDLOW	0	2761	26	0.94	1.01	1.12	0.72	0.63	0.49	0.49	0.63	0.95	0.85	1.51	0.88
PT. ORCHARD	0	20195	138	0.68	0.82	1.07	1.38	0.86	1.18	0.60	0.81	1.11	0.81	0.81	0.81
PORT ORCHARD COLBY	0	7578	53	0.70	0.93	0.90	1.83	0.78	1.39	0.67	0.88	0.98	0.86	0.69	0.81
PT. ORCHARD	0	12617	85	0.67	0.75	1.17	1.10	0.91	1.05	0.88	0.77	1.19	0.79	0.88	0.81
PT. TOWNSEND	0	11499	89	0.77	0.74	0.95	0.75	0.83	0.79	0.69	0.77	0.89	0.60	1.05	0.77
PUYALLAP	0	29767	226	0.76	0.80	0.77	0.71	0.70	0.85	0.69	0.94	0.79	0.70	1.44	0.68
RENTON	0	45096	468	1.04	0.63	0.64	0.76	0.68	0.83	0.68	0.89	0.83	0.82	0.64	0.70
RIDGEFIELD	0	3614	42	1.16	1.60	2.01	2.24	2.03	2.79	1.97	1.83	2.08	1.89	1.85	1.51
ROCHESTER	0	5327	45	0.84	1.34	2.00	2.48	1.15	1.07	1.36	1.04	1.03	1.16	1.48	1.03
ROY	0	2533	30	1.18	1.46	1.42	2.28	1.96	2.22	0.92	2.19	2.22	3.20	1.74	1.17
SEATTLE	0	314073	1669	0.53	0.47	0.56	0.80	0.54	0.66	0.54	0.62	0.62	0.56	0.54	0.54
SEATTLE ATWATER	0	23733	135	0.57	0.39	0.48	0.49	0.44	0.45	0.38	0.89	0.56	0.41	0.44	0.44
SEATTLE CAMPUS	0	11740	25	0.21	0.21	0.33	0.43	0.28	0.39	0.40	0.38	0.36	0.38	0.33	0.36
SEATTLE CHERRY	0	35614	297	0.83	0.72	0.81	0.92	0.74	1.03	1.09	0.76	0.92	0.86	0.74	0.73
SEATTLE DUWAMISH	0	14395	111	0.77	0.68	0.68	0.92	0.68	0.79	0.54	0.75	0.67	0.61	0.69	0.49
SEATTLE EAST	0	33599	176	0.52	0.49	0.61	0.83	0.80	0.71	0.59	0.66	0.78	0.66	0.68	0.67
SEATTLE ELLIOT	0	8823	21	0.24	0.16	0.27	0.25	0.18	0.28	0.17	0.42	0.26	0.27	0.26	0.24
SEATTLE EMERSON	0	34002	148	0.44	0.59	0.69	1.07	0.62	0.77	0.59	0.63	0.60	0.54	0.63	0.62
SEATTLE LAKEVIEW	0	29211	189	0.65	0.45	0.55	0.81	0.62	0.78	0.59	0.76	0.59	0.65	0.56	0.73
SEATTLE MAIN	0	44024	87	0.20	0.17	0.18	0.19	0.14	0.18	0.19	0.23	0.27	0.16	0.19	0.21
SEATTLE MERCER ISLAND (ADAMS)	0	10119	66	0.65	0.58	0.68	1.05	0.59	0.97	0.54	0.85	0.84	0.85	0.83	0.72
SEATTLE PARKWAY	0	20635	154	0.75	0.74	0.95	1.71	0.77	1.00	0.74	0.79	0.91	0.90	0.72	0.74
SEATTLE SUNSET	0	25078	129	0.51	0.40	0.46	0.98	0.39	0.57	0.42	0.48	0.60	0.56	0.49	0.43
SEATTLE WEST	0	23100	131	0.57	0.51	0.60	0.83	0.62	0.73	0.46	0.67	0.68	0.53	0.52	0.47
SEQUIM	0	13990	89	0.64	0.86	0.69	1.06	1.32	1.08	0.73	0.98	0.98	1.01	0.83	1.00
SHELTON	0	15053	163	1.08	0.94	1.21	1.84	0.80	1.30	1.07	1.03	1.61	1.17	3.08	1.03
SILVERDALE	0	14447	67	0.46	0.63	0.91	1.32	0.64	1.16	0.94	0.85	0.67	0.61	0.61	0.53
SPOKANE	0	142119	1314	0.92	0.86	0.87	1.02	0.74	0.81	0.91	0.86	0.95	0.87	0.81	0.74
SPOKANE CHESTNUT	0	2911	24	0.82	1.26	1.12	0.89	0.95	0.74	0.61	1.31	0.63	0.73	1.07	0.55
SPOKANE FAIRFAX	0	20094	163	0.81	0.87	0.98	1.08	0.89	0.87	0.73	0.94	0.98	1.07	0.72	0.51
SPOKANE HUDSON	0	15423	134	0.87	0.95	0.79	1.09	0.93	0.73	0.95	0.90	1.13	0.70	0.91	0.65
SPOKANE KEYSTONE	0	14121	109	0.77	0.87	0.88	1.10	0.71	0.81	0.78	0.89	1.05	0.73	0.81	0.68

WASHINGTON TROUBLE REPORT RATE - MARCH 2008

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE MAR-08	RATE FEB-08	RATE JAN-08	RATE DEC-07	RATE NOV-07	RATE OCT-07	RATE SEP-07	RATE AUG-07	RATE JUL-07	RATE JUN-07	RATE MAY-07	RATE APR-07
STANDARD															
	0	8929	61	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
SPOKANE MORAN				0.68	1.11	1.19	1.46	0.50	0.87	0.89	0.94	0.92	0.99	0.91	0.56
SPOKANE RIVERSIDE	0	20185	451	2.23	0.73	0.97	1.04	0.69	0.80	0.71	0.76	0.87	0.68	0.81	0.70
SPOKANE WALNUT	0	39182	223	0.57	0.78	0.80	0.90	0.70	0.69	1.01	0.78	0.90	0.83	0.66	0.58
SPOKANE WHITWORTH	0	21274	149	0.70	0.90	0.65	0.92	0.67	1.06	1.27	0.89	0.96	1.10	1.01	1.53
SPRINGDALE	0	1776	28	1.58	1.75	1.65	1.75	2.34	3.11	1.64	2.10	1.70	1.03	2.00	1.76
SUMNER (BONNEYLAKE)	0	17879	138	0.77	0.72	0.77	0.67	1.28	1.20	0.76	0.81	0.83	0.92	0.74	0.71
TACOMA	0	151690	1127	0.74	0.72	0.83	0.85	0.70	0.95	0.79	0.81	0.90	0.70	0.75	0.69
TACOMA FORT LEWIS	0	3451	23	0.67	0.49	0.45	0.35	0.31	0.50	0.50	0.48	0.53	0.32	0.28	0.35
TACOMA GREENFIELD	0	20557	214	1.04	0.92	1.14	1.27	0.95	1.31	1.01	1.03	1.52	0.85	0.82	0.86
TACOMA JUNIPER	0	21177	132	0.62	0.76	0.93	0.83	0.87	0.86	0.71	0.75	0.88	0.68	0.67	0.78
TACOMA LENNOX	0	25308	208	0.82	1.22	1.01	0.95	0.81	1.35	0.88	1.14	1.14	0.99	1.11	0.86
TACOMA LOGAN	0	14802	113	0.76	0.66	0.72	0.88	0.52	0.76	0.64	0.64	0.74	0.61	0.88	0.70
TACOMA MARKET (FAWCETT)	0	17411	96	0.55	0.38	0.53	0.53	0.46	0.75	0.50	0.55	0.59	0.54	0.58	0.62
TACOMA SKYLINE	0	14394	91	0.63	0.46	0.79	0.82	0.68	0.82	0.97	0.64	0.76	0.65	0.57	0.58
TACOMA WAVERLY-2	0	6989	61	0.87	0.59	0.72	0.83	1.02	0.78	0.76	0.84	0.77	0.78	0.55	0.57
TACOMA WAVERLY-7	0	27601	189	0.68	0.50	0.72	0.78	0.51	0.82	0.80	0.79	0.70	0.55	0.70	0.52
VANCOUVER	0	86746	746	0.86	0.76	1.08	1.11	0.97	1.16	1.02	0.87	0.96	0.80	0.83	0.81
VANCOUVER ORCHARDS	0	43829	350	0.80	0.65	0.89	0.90	0.98	1.13	1.07	0.88	1.05	0.77	0.70	0.77
VANCOUVER OXFORD	0	24599	237	0.96	0.88	1.31	1.48	1.01	1.18	0.88	0.77	0.89	0.91	0.94	0.80
VANCOUVER SALMON CRK(NORTH)	0	18318	159	0.87	0.87	1.24	1.13	0.92	1.18	1.09	0.97	0.86	0.72	0.93	0.94
WAITSBURG	0	606	4	0.66	0.98	1.47	1.29	2.07	2.06	0.32	2.05	1.55	2.78	0.91	1.51
WALLA WALLA (INCL TOUCHET)	0	17898	164	0.92	0.83	1.70	0.80	1.14	0.97	0.88	0.92	1.17	1.12	0.80	0.83
WARDEN	0	1267	20	1.58	1.27	1.60	1.43	1.49	1.57	0.39	0.86	0.55	0.94	1.72	1.70
WINLOCK	0	2216	19	0.86	1.35	1.67	1.26	1.25	1.75	1.07	1.24	1.42	1.15	1.10	0.53
YAKIMA	0	45058	283	0.63	0.49	0.54	0.73	0.70	0.63	0.67	0.91	0.84	0.90	0.68	0.71
YAKIMA CHESTNUT	0	30475	154	0.51	0.52	0.59	0.73	0.76	0.59	0.70	0.93	0.77	0.90	0.65	0.71
YAKIMA WEST	0	14583	129	0.88	0.42	0.45	0.72	0.59	0.72	0.61	0.86	0.97	0.92	0.73	0.72
Exchanges in Neighboring States															
CLARKSTON	0	7203	79	1.10	1.04	0.70	0.84	1.04	1.10	1.15	1.29	1.18	0.87	0.89	1.11
TOTALS	0	1517789	11181	0.74	0.73	0.86	0.97	0.76	0.90	0.77	0.85	0.90	0.79	0.78	0.75

WASHINGTON TRUNK BLOCKING SUMMARY - MARCH 2008

TRUNK	# OF TRK GRPS	# OF TRK GRPS EXCEEDING STANDARD	% OF TRK GRPS BLOCKED
E911	141	0	0.00%
LOCAL	368	0	0.00%
TOLL	387	3	0.78%

WASHINGTON TRUNK BLOCKING - MARCH 2008

TRUNK GROUP ID	CIS	A LOCATION	Z LOCATION	TYPE OF CALLS CARRIED	DIRECTION	% BLOCK	DETAILS OF ACTION TAKEN TRUNK SERVICING RESPONSE
AP072428	264			TOLL	TWO_WAY	1.23%	1 time peak event that would not require an augment, hour 19 week of 3/10/08 issued sa 3/6/08
AP074015	264			TOLL	TWO_WAY	2.21%	1 time peak event that would not require an augment, hour 19 week of 3/3/08 issued sa 3/7/08
AP077380	168			TOLL	TWO_WAY	1.10%	1 time peak event that would not require an augment, hour 20 week of 3/17/08 issued sa 4/4/08