

SUB Oct 14, 2025

1st Revision of Sheet No. 272Canceling Original
of Sheet No. 272

WN U-60

PUGET SOUND ENERGY
Electric Tariff G**SCHEDULE 272****ELECTRICITY ENERGY EFFICIENCY PROGRAM**

(T)

Residential Electric Demand Response Services

AVAILABILITY: Customers receiving Electric Service under Schedules 7, 8, 11, 12, 307, and 327 of Electric Tariff G of the Company. The Company will maintain and make available program details, which will enumerate eligibility requirements, any incentives, services provided by the programs, funding and facility potential to reduce electric Demand during program event periods. (T) (C)

PURPOSE: Electric Demand Response Services under this schedule will acquire cost-effective capacity from eligible Customers during event periods identified by the Company by reducing the electricity Demand as described in the following section. (T)

DESCRIPTION: Electric Demand Response Services may employ a variety of methodologies and technologies. These may include both Company-owned and those owned, leased or maintained by a third-party service provider or by the Customer. Customers who participate in services offered under this schedule consent to make temporary, systematic reductions in end-use electric loads. Service under this schedule may be incentive-based where the Company provides the Customer incentives for performance. (T)

A Customer may voluntarily enroll in their choice of Electric Demand Response Services, such as PSE Flex – which includes Flex Smart, Flex EV, Flex Water Heaters, Flex Batteries, and Flex Rewards. By receiving applicable products, rebates, and incentives under this Schedule, a Customer may automatically be enrolled in Residential Incentivized Electric Opt Out Behavioral Demand Response and earn incentives. Enrollment does not require the Customer to participate in Dispatch Events. (N)
(N)

FUNDING: Sources of funding may include but are not limited to: Schedule 120, Schedule 141CEI, Bonneville Power Administration (BPA) credits, general rates, awarded government funding, or other sources. (T)

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Residential Electric Demand Response Services

CUSTOMER OBLIGATIONS: A Customer must agree to take service under this schedule by participating in one or more Electric Demand Response Services, as applicable, meet requirements of this service(s), and understand and accept any risks or uncertainties associated with voluntary participation. A participating Customer must agree to provide the Company with feedback in the form of release for use of electricity Demand and energy-use data for incentive calculation and evaluation purposes, completed surveys or interviews related to participation. A Customer is solely responsible for and must assume all liabilities associated with contracting with third parties and for hiring and paying independent contractors to enable facilities to allow participation. Should a Customer's use of Electric Service change after service commences, or should the Company's rate schedules change, or should any other situation arise where the Customer is not on the most favorable optional schedule, the Company shall not be held responsible to notify the Customer of the most favorable optional schedule and shall not refund the difference in charge under different optional schedules.

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(K) Transferred to Sheet No. 272-F

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Original Sheet No. 272-B

PUGET SOUND ENERGY
Electric Tariff G

SCHEDULE 272
ELECTRICITY ENERGY EFFICIENCY PROGRAM
Residential Electric Demand Response Services

(N)

DEFINITIONS:

Baseline Use means the Customer's average electricity usage during a previous same period of a Dispatch or Emergency Event (excluding holidays and previous Dispatch or Emergency Event).

Designated Third Party means the Company's designated agent or third party that administers the service under this schedule.

Dispatch Event means an event dispatched by the Company Events occur on days in which heightened demand for electricity is predicted, based on a range of different criteria (including, but not limited to, hotter or colder weather than normal).

Demand Response means a voluntary and temporary reduction in a Customer's use of electricity in response to a request by, or on behalf of, the Company.

Energy Saved means the difference between the Customer's total metered electricity use during the Dispatch Event or Emergency Event and their Baseline Use.

Emergency Event means a rare, critical capacity need may arise that must be addressed without advance notice and/or may occur at any time, including weekends or holidays.

Notification of Event is the notification that the Company or Designated Third Party provides to the Customer via email and phone, and/or Short Message Service ("SMS") text notification, at least 5 hours ahead of a Dispatch Event. A Customer may update their messages preferences.

(N)

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PUGET SOUND ENERGY
Electric Tariff G**SCHEDULE 272**
ELECTRICITY ENERGY EFFICIENCY PROGRAM
Residential Electric Demand Response Services

(N)

TERMS AND CONDITIONS:

1. Residential Incentivized Electric Opt Out Behavioral Demand Response service is available to a Customer eligible for service under this schedule, provided that the Company determines, to its satisfaction, that metering and communication equipment and the Customer's Premise is adequate to implement the service for the Customer.
2. A Customer taking optional Schedule 171 service will not be eligible for the Residential Incentivized Electric Opt Out Behavioral Demand Response service under this schedule.
3. Participating Customers will receive incentives in the form of bill credits under the Residential Incentivized Electric Opt Out Behavioral Demand Response service on or after April 1, 2026.
4. The Customer is responsible for manually controlling their equipment in response to a Dispatch Event or Emergency Event in order to earn Residential Incentivized Electric Opt Out Behavioral Demand Response service incentives.
5. The Customer will be contacted by the Company, its affiliates, or Designated Third Parties for the purposes of studies and evaluations of service under this schedule.
6. The Customer consents to the Company or its Designated Third Parties remotely accessing and using the Customer's individual home energy data to report on and provide feedback to the Customer on the Customer's energy usage and contribution to Dispatch Events.
7. Should any meter fail to register or register accurately the amount of electricity used by the Customer during a Dispatch Event or Emergency Event, the amount of such use will be estimated by the Company from the best available information, as determined by the Company. The Customer understands that if their bill includes interval readings it may not display beginning and ending meter readings for the billing period. The bill will be coded as estimated if the number of good meter reads is less than ninety percent, otherwise it will be coded as actual.

TERMINATION BY CUSTOMER: A Customer may terminate the service under this schedule upon notification received by the Company or Designated Third Party at any time by email or phone, or via the Company's website. Termination of service under this schedule will follow receipt and processing of the termination by the Company and may take up to five business days.

TERMINATION BY COMPANY: At the Company's sole discretion and with notice to the Customer, Customers may be de-enrolled from any program under this schedule. The Company may limit Customer participation in this service to balance Customer demand with available resources and participation requirements.

(N)

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ELECTRICITY ENERGY EFFICIENCY PROGRAM
Residential Electric Demand Response Services

(N)

RESIDENTIAL INCENTIVIZED ELECTRIC OPT OUT BEHAVIORAL DEMAND RESPONSE SERVICE:

This default Demand Response service makes electric incentives available for residential Customers not enrolled in other Flex programs or who have opted out of other Demand Response services. If a Customer elects to join another Demand Response program under this schedule, enrollment in this service will be terminated. This service may also be referred to as: Peak Time Savings.

Baseline Use for Residential Incentivized Electric Opt Out Behavioral Demand Response will be the Customer's average electricity usage calculated from the highest 5 intervals from the past 10 weekdays during the same period of a Dispatch or Emergency Event (excluding holidays and previous Dispatch or Emergency Event days). A Customer participating in Residential Incentivized Electric Opt Out Behavioral Demand Response is eligible to receive a credit of \$0.50 per kWh for Energy Saved during a Dispatch Event. Beginning April 1, 2026, this will be paid to the Customer as a credit on their next bill cycle. Participation in Dispatch and Emergency Events is voluntary and there shall be no penalty if a Customer chooses not to participate. If a Customer chooses not to participate in a Dispatch Event, no credit will be applied to their bill. Should a Customer account be closed for any reason prior to the application of credits on a bill, any unapplied credits will not be issued to the Customer.

RESIDENTIAL INCENTIVIZED ELECTRIC OPT OUT BEHAVIORAL DEMAND RESPONSE SERVICE

DISPATCH EVENT PERIODS: The Company will call a maximum of no more than 5 Dispatch Events per season for Residential Incentivized Electric Opt Out Behavioral Demand Response, and no more than 20 Dispatch Events per year for Residential Incentivized Electric Demand Response. The winter season is from November 1 – March 31, and the summer season is from May 1 – September 30.

Dispatch Events may occur from 7 a.m. to 10 p.m., Monday to Friday, and typically will last between 2-4 hours each, with a maximum of a duration of 4 hours per Dispatch Event.

Dispatch Events will not be called on the following holidays (which are not considered business days):

- The first day of January, commonly called New Year's Day;
- The last Monday of May, commonly known as Memorial Day;
- The fourth day of July, the anniversary of the Declaration of Independence;
- The first Monday in September, commonly known as Labor Day;
- The fourth Thursday in November, commonly known as Thanksgiving Day;
- The twenty-fifth day in December, commonly called Christmas Day

(N)

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ELECTRICITY ENERGY EFFICIENCY PROGRAM
Residential Electric Demand Response Services

(N)

RESIDENTIAL INCENTIVIZED ELECTRIC DEMAND RESPONSE SERVICE: This Demand Response service makes electric incentives available for residential Customers who opt to enroll in PSE Flex. Demand Response programs offered by the Company may also be referred to as: PSE Flex. PSE Flex services include, but are not limited to, the following: Flex Rewards, Flex Smart, Flex EV, Flex Batteries, and Flex Water Heaters. A Customer may only participate in Flex Rewards OR any combination of Flex Smart, Flex EV, Flex Batteries and Flex Water Heaters. If customers elect to enroll in an opt in PSE Flex service, they will be unenrolled from Residential Incentivized Electric Opt Out Behavioral Demand Response.

Initiation of Residential Incentivized Electric Demand Response Service will occur following acceptance and processing of the enrollment request by the Company. Upon acceptance and processing of the enrollment request, a Customer will receive incentives for joining and participating in opt-in PSE Flex services.

(N)

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ELECTRICITY ENERGY EFFICIENCY PROGRAM
Residential Electric Demand Response Services

CUSTOMER INFORMATION: By virtue of this open availability and corresponding funding by all Customers, as well as this service being part of the Company's primary purpose of furnishing electric service to Customers, Customers are deemed to be subscribing to services by participating in this service under this schedule, and the Company may disclose customer information to third parties when necessary to perform and operate these services. (T) (M) |

SCHEDULE 83: Service under this schedule is subject to the provisions of Schedule 83, Electricity Conservation Service, contained in this tariff. (T) |

GENERAL RULES AND PROVISIONS: Service under this schedule is subject to the General Rules and Provisions contained in this tariff. (T) | (M)

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