



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503
P.O. Box 47250 • Olympia, Washington 98504-7250
(360) 664-1160 • TTY (360) 586-8203

November 6, 2023

Hurley Piano Services, LLC
d/b/a Pianos Only; All Things Piano
2502 E Trent Ave
Spokane, WA 99202

Re: TV-230820– Reinstating Temporary Household Goods Permit - THG057201

Dear Hurley Piano Services, LLC:

On October 5, 2023, Hurley Piano Services, LLC, d/b/a Pianos Only; All Things Piano, filed an application with the Washington Utilities and Transportation Commission (Commission) to reinstate its permit to provide residential household goods transportation services in the state of Washington. You have met the initial application requirements by attending Household Goods training on June 15, 2020.

The Commission grants Hurley Piano Services, LLC's request to reinstate permit THG057201 for household goods carrier authority and approves the application in full. Permit THG057201 issued in the name of Hurley Piano Services, LLC is enclosed, and the company may operate on a temporary basis.

The Commission will continue to evaluate whether Hurley Piano Services, LLC qualifies for permanent authority. To qualify for permanent authority, your company must satisfy the following requirements:

1. Operate for at least six months.
2. Allow the Commission to review your business operations and records. Commission staff will review records and inspect vehicle(s), and you must receive a satisfactory safety rating as a result of that review.
3. Complete a criminal background check on each person Hurley Piano Services, LLC employs or intends to employ. The Commission will not grant permanent authority if any company employee has been convicted of any crime within the past five years involving theft, burglary, assault, sexual misconduct, identity theft, fraud, false statements, or the manufacture, sale, or distribution of a controlled substance. Even if a conviction for any of these offenses is more than five years old, the Commission will not grant permanent

authority if it determines that the nature or extent of the crime(s) will likely interfere with the proper operation of a household goods moving company.

4. Pay any outstanding monetary penalty or fee owed to the Commission.
5. Resolve all consumer complaints pending with the Commission.

Hurley Piano Services, LLC must continue to comply with state laws, Commission rules, and the provisions of Tariff 15-C. Failure to do so will result in Commission enforcement action, up to and including revocation of the company's permit.

If you have any questions, please contact Licensing Services at 360-664-1222 or transportation@utc.wa.gov.

Sincerely,

Patrick Remfrey
Licensing Services Manager

Enclosure

NOTICE: This action is delegated to the Secretary, or the Secretary's delegate, for decision. In addition to serving you this letter, the Commission will post on its website for at least 14 days a list of all matters delegated to the Secretary for decision. You may seek Commission review of this decision. Your request should be addressed to Kathy Hunter, Acting Secretary, 621 Woodland Square Loop SE, Lacey, WA 98503, PO Box 47250, Olympia, WA 98504-7250. You may also email your request to records@utc.wa.gov. You must file a request for Commission review no later than 14 days after the date of this letter.