

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper
Carrier Classification of, and Complaint
for Penalties against:

TOTAL EFFORT LLC

DOCKET TV-180804

DECLARATION OF
BRIAN BRAUN

Brian Braun, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. On July 30, 2018, I found advertisements on Craigslist for a household goods moving company that supplied a truck. The advertisement also contained the business name of Total Effort LLC, the telephone number (253) 212-7702, and a picture of an individual (later identified as Leon Hembry).¹
3. On July 30, 2018, I searched Commission records and verified that Total Effort LLC is not a permitted household goods carrier.
4. On July 30, 2018, I searched the Washington Secretary of State's website for Total Effort LLC. The results produced a contact names/governing individuals of Leon Hembry and Carolyn Savage with a physical address of 5714 S Ferdinand Street, Tacoma, WA 98409 and a mailing address of PO Box 1635, Renton, WA, 98057.²
5. On July 30, 2018, I searched Facebook for Leon Hembry. The results produced Mr. Hembry's Facebook page where the profile picture matched the picture on the Craigslist advertisement.³

¹ See Attachment A for Craigslist ads, printed on July 30, 2018.

² See Attachment B for a copy of the Washington Secretary of State's Business Information, printed on July 30, 2018.

³ See Attachment C for a copy of the Facebook page, printed on July 30, 2018.

6. On July 31, 2018, a compliance letter was sent to Leon Hembry and Carolyn Savage of Total Effort LLC notifying them that they must cease and desist operations as a household goods carrier in Washington State until they obtain the required household goods carrier permit from the Commission.⁴
7. On Sept. 11, 2018, I called (253) 212-7702. Using an assumed name, I obtained a quote for moving services, including workers and a truck. I asked to whom I was speaking and the person identified himself as Leon and confirmed that he was the owner. Leon stated he would email me an estimate.
8. On Sept. 11, 2018, I received an email from Leon Hembry with an estimate for a move.⁵

DATED this 12th day of October, 2018, at Olympia, Washington.

BRIAN BRAUN

⁴ See Attachment D for a copy of compliance letter, dated July 31, 2018.

⁵ See Attachment E for a copy of the email, dated Sept. 11, 2018.