From: Jeff Gish [mailto:jeffg@bekinsams.com]

Sent: Thursday, July 28, 2011 5:16 PM

To: Wallace, Sharon (UTC) Subject: Mitigation Rationale

Please accept this as an addendum to my request for mitigation:

I have requested mitigation from our company's recent penalty assessment given the progress that our company has made through several audits and trainings conducted by the UTC. My intent in the requested hearing is to show this progress and to express our company's goal of compliance with the rules and regulations in place for our industry.

Thank you,

Sharon,

Thanks for getting in touch with me about the omission. I hope the above paragraph will suffice. You offered to reply to this email with some documentation on the Hansen Brothers case and I would really appreciate that. Once the hearing is set, I suspect that we will be in contact again.

Take care,

J. Jeff Gish

President and General Manager

Action Moving Services, Inc.

10115 E Knox Ave

Spokane, WA 99206

www.bekinsams.com

(509) 922-1500 Phone

(800) 541-0571 Toll Free

(509) 924-1764 Fax

(509) 251-1423 Mobile

jeffg@bekinsams.com





