American Van Service. Inc.

7704 W. Geiger Blvd., Spokane, WA. 99224 (509) 747-1111 Fax: (509) 835-3773 Website: www.americanyanservice.com

April 14, 2010

To: WUTC Household Goods Carrier Division 1300 Evergreen Park Drive SW P.O. Box 47250 Olympia WA 98504-7250

Re: Accountable Moving & Storage, Inc. Temporary Authority authorization

RECEIVED

APR 16 2010

WASH. UT. & TP. COMM

Dear WUTC,

This letter is to protest the temporary authority that has been granted to Accountable Moving & Storage here in Spokane Washington. Mr. John Gish who is the listed president / owner has a track record in the moving and storage industry that would not warrant him being allowed to operate another company here in the state of Washington moving household goods. In the fall of 2009 Mr. John Gish stepped away from Action Moving Services and his son took over control after issues with their van line affiliation with Allied Van Lines came under extreme criticism. John Gish has now set up Accountable Moving & Storage in the same office as Action Moving Services in order to begin a relationship with Bekins as an agent. John Gish has no employees on his payroll and does not have a facility of his own. He works with and uses all of Action Moving Services employees, equipment and facility.

John Gish has had several complaints against him and the companies he has operated over the last 20 years. Its would be in the best interest of the public and the WUTC to not grant permanent operating authority here in the state of Washington. Please at least perform an inspection of his facility and equipment to ensure that he is simply not presenting another business with no real tangible feel to the public or consumer. As a third generation owner of American Van Service I believe that the moving industry must help regulate its self and prevent individuals from giving it a bad image.

Sincerely,

Jason Farrow General Manager Sec. / Tres.

