

Tariff No. 1

Cancels

Tariff No. \_\_\_\_\_

of

Katherine A. Long-Felsch  
(Name of Solid Waste Collection Company)

Quality Care Unlimited  
(Registered trade name of Solid Waste Collection Company)  
Certificate Number G- \_\_\_\_\_

**NAMING RATES FOR THE COLLECTION, TRANSPORTATION, AND DISPOSAL OF  
SOLID WASTE, AND IF NOTED, RECYCLING AND YARDWASTE  
IN THE FOLLOWING DESCRIBED TERRITORY:**

(NOTE: If this tariff applies in only a portion of a company's certificate authority,  
a map accurately depicting the area in which the tariff applies must be attached to the tariff)

See Permit

Name of person issuing tariff Katherine A. Long-Felsch

Mailing address of issuing agent: P.O. Box 143

City, State/Zip Code: Hunters, WA 99137

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Official UTC requests for information regarding consumer questions and/or complaints should be referred to the following company representative:

Name: Katherine Felsch

Title: Owner

Phone: 509-722-3349

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Issue date: \_\_\_\_\_

Effective date: \_\_\_\_\_

Company Name/Permit Number: Katherine A. Long-Felsch  
 Registered Trade Name: Quality Care Unlimited

CHECK SHEET

All pages contained in this tariff are listed below in consecutive order. The pages in the tariff and/or any supplements to the tariff listed on this page have issue dates that are the same as, or are before, the issue date of this page. "O" in the revision column indicates an original page.

| Page Number   | Current Revision | Page Number | Current Revision | Page Number | Current Revision |
|---------------|------------------|-------------|------------------|-------------|------------------|
| Title Page    | 0                | Page 22     | 0                | Page 42     | 0                |
| Check sheet   | 0                | Page 23     | 0                | Page 43     | 0                |
| Item Index    | 0                | Page 24     | 0                | Page 44     | 0                |
| Subject Index | 0                | Page 25     | 0                | Page 45     | 0                |
| Taxes Sheet   | 0                | Page 26     | 0                |             |                  |
| Page 7        | 0                | Page 27     | 0                |             |                  |
| Page 8        | 0                | Page 28     | 0                |             |                  |
| Page 9        | 0                | Page 29     | 0                |             |                  |
| Page 10       | 0                | Page 30     | 0                |             |                  |
| Page 11       | 0                | Page 31     | 0                |             |                  |
| Page 12       | 0                | Page 32     | 0                |             |                  |
| Page 13       | 0                | Page 33     | 0                |             |                  |
| Page 14       | 0                | Page 34     | 0                |             |                  |
| Page 15       | 0                | Page 35     | 0                |             |                  |
| Page 16       | 0                | Page 36     | 0                |             |                  |
| Page 17       | 0                | Page 37     | 0                |             |                  |
| Page 18       | 0                | Page 38     | 0                |             |                  |
| Page 19       | 0                | Page 39     | 0                |             |                  |
| Page 20       | 0                | Page 40     | 0                |             |                  |
| Page 21       | 0                | Page 41     | 0                |             |                  |

Supplements in Effect

Issued by:

Issue date:

Company Name/Permit Number: Katherine A. Long-Felsch

Registered Trade Name: Quality Care Unlimited

Index of Items in this tariff – see next page for list by topic

Item 5 – Taxes

Item 10 – Application of Rates – General

Item 15 – Holiday Pickup

Item 16 – Change in Pickup Schedule

Item 17 – Refunds

Item 18 – Billing, Advance Billing, Payment Delinquency Dates, Late Charges

Item 20 – Definitions

Item 30 – Limitation of Service

Item 40 – Material Requiring Special Equipment, Precautions, or Disposal

Item 45 – Material Requiring Special Testing and/or Analysis

Item 50 – Returned Check Charges

Item 51 – Restart Fees

Item 52 – Redelivery Fees

Item 55 – Over-sized or Over-weight Units

Item 60 – Overtime

Item 70 – Return Trips

Item 75 – Flat Monthly Charges

Item 80 – Carryout Service, Drive-Ins

Item 90 – Can Carriage, Overhead Obstructions, Sunken or elevated cans/units

Item 100 – Can/Unit Service, Residential – Residential Curbside Recycling – Residential Yardwaste service

Item 120 – Drums

Item 130 – Litter Receptacles

Item 140 – Bales

Item 150 – Loose and/or Bulky Material

Item 160 – Time Rates

Item 200 – Application of Container and/or Drop Box Rates – General

Item 202 – Availability of Containers and Drop Boxes

Item 205 – Roll-Out Charges – Containers, Automated Carts, and Toters

Item 207 – Excess Weight – Rejection of Load, Charges to Transport

Item 210 – Washing and Sanitizing Containers and Drop Boxes

Item 220 – Compactor Rental

Item 230 – Disposal Fees

Item 240 – Container Service – Non-compacted – Company-owned container

Item 245 – Container Service – Non-compacted – Customer-owned container

Item 250 – Container Service – Compacted – Company-owned container

Item 255 – Container Service – Compacted – Customer-owned container

Item 260 – Drop Box Service – Non-Compacted – Company-owned drop box

Item 265 – Drop Box Service – Non-Compacted – Customer-owned drop box

Item 270 – Drop Box Service – Compacted – Company-owned drop box

Item 275 – Drop Box Service – Compacted – Customer-owned drop box

Item 300 – List of Abbreviations and Symbols Used in Tariff

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 Registered Trade Name: Quality Care Unlimited

Index by subject

|   | <u>Item No.</u> |
|---|-----------------|
| Abbreviations used in tariff .....                          | 300             |
| Advance billing.....  | 18              |
| Animals .....   | 30              |
| Bales .....   | 140             |
| Billing periods authorized.....                             | 18              |
| Carryout service.....                                       | 80              |
| Commercial can service.....                                 | 245             |
| Compactor rental.....                                       | 220             |
| Container service, compacted, company-owned .....           | 250             |
| Container service, compacted, customer-owned .....          | 255             |
| Container service, non-compacted, company-owned .....       | 240             |
| Container service, non-compacted, customer-owned .....      | 245             |
| Containers and/or drop boxes, availability .....            | 202             |
| Containers and/or drop boxes, general rules.....            | 200             |
| Containers and/or drop boxes, washing and sanitizing.....   | 210             |
| Credit due the customer .....                               | 17              |
| Damage to customer property .....                           | 30              |
| Definitions .....   | 20              |
| Delinquency dates.....                                      | 18              |
| Disposal fees .....   | 230             |
| Drive-in service.....                                       | 90              |
| Drop-box service, compacted, company-owned.....             | 270             |
| Drop-box service, compacted, customer-owned.....            | 275             |
| Drop-box service, non-compacted, company-owned .....        | 260             |
| Drop-box service, non-compacted, customer-owned .....       | 265             |
| Excess weight, rejection of load, charges to transport..... | 207             |
| Flat monthly charges.....                                   | 75              |
| Holidays observed.....                                      | 60              |
| Late charges .....  | 50              |
| Limitations of service .....                                | 30              |
| Litter receptacles.....                                     | 130             |
| Loose and/or bulky material .....                           | 150             |
| Material requiring special disposal` .....                  | 40              |
| Material requiring special equipment .....                  | 40              |
| Material requiring special precautions.....                 | 40              |
| Material requiring special testing/analysis.....            | 45              |

Continued on next page

Issued by:

Issue date:

Effective date: **FOR OFFICIAL USE ONLY**  
 Docket: TG-051631  
 Effective Date: 06-29-06

Company Name/Permit Number: Katherine A. Long-Felsch  
 Registered Trade Name: Quality Care Unlimited

Index by subject, continued

|   | <u>Item No.</u> |
|---|-----------------|
| Missed pickups, weather or road conditions..... | 30              |
| NSF checks .....                                | 50              |
| Overhead obstructions .....                     | 90              |
| Over-sized Units .....                          | 55              |
| Overtime .....                                  | 60              |
| Over-weight units.....                          | 55              |
| Redelivery fees.....                            | 52              |
| Refund of overcharges .....                     | 17              |
| Refund of prepayments .....                     | 17              |
| Refunds .....                                   | 17              |
| Refusal to make pickup.....                     | 30              |
| Residential recycling.....                      | 100             |
| Residential service .....                       | 100             |
| Residential yardwaste .....                     | 100             |
| Restart fees .....                              | 51              |
| Returned check charges .....                    | 50              |
| Return trips .....                              | 70              |
| Roll-out charges .....                          | 205             |
| Stairs or steps .....                           | 90              |
| Sunken or elevated cans/units.....              | 90              |
| Symbols used in tariff .....                    | 300             |
| Taxes .....                                     | 5               |
| Time rates .....                                | 160             |

Issued by:

Issue date:

Effective date: **FOR OFFICIAL USE ONLY**  
 Docket: TG-051631  
 Effective Date: 06-29-06

Company Name/Permit Number: Katherine A. Long-Felsch  
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Item 5 – Application of Rates – Taxes

In addition to the rates shown in the remainder of the tariff, the following taxes apply:

| Entity imposing tax: | Ordinance number: | Amount of tax: | Application (Commodities and territory) |
|----------------------|-------------------|----------------|---|
|                      |                   |                |   |
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Company Name/Permit Number: Katherine A. Long-Felsch  
Registered Trade Name: Quality Care Unlimited

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Item 10 – Application of Rates – General

Rates named in this tariff cover the collection, transportation, and disposal of solid waste. When specifically referred to, rates also cover the collection and transportation of recyclable materials and/or yardwaste.

Title 81.77 of the Revised Code of Washington (RCW) and Chapter 480-70 of the Washington Administrative Code (WAC) govern operations of solid waste collection companies and the tariffs companies must file with the Washington Utilities and Transportation Commission (WUTC).

Unless exceptions are shown, all materials must be placed on the same level as the streets or alleys.

The company may charge additional amounts for disposal fees only when specifically stated in the tariff and separately shown on customer bills.

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Item 15 – Holiday Pickup – Regularly Scheduled Service

When a pickup is missed due to the company's observance of a holiday, the company will provide service, at no additional cost to the customer, on an alternate day.

A list of the holidays the company observes is shown in Item 60.

For application of rates in this tariff, the company defines alternate day to mean the following:

The day following the holiday.

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Item 16 – Change in Pickup Schedule

When a company changes the pick-up date for its certificate area, or a portion of its certificate area, the company must notify all customers in the affected area of that change.

Notice must be made at least seven days before implementation of the new pickup schedule and may be made via mail, personal contact, or by a notice being affixed to the customer's solid waste receptacle.

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Item 17 – Refunds

**Credit due the customer.** When there has been a transaction that results in a credit due the customer, the following apply:

- (a) If the amount due is five dollars or less, an adjustment will be made to the customer's account. The adjustment must be shown on the next regular bill.
- (b) If the amount due is more than five dollars, the customer may accept an account adjustment or may request a refund.
  - If the customer elects to have an account adjustment made, the adjustment must show on the next regular billing.
  - If the customer elects to receive a refund, the company must issue a check within thirty days of the request.

**Overcharges.** Once a company becomes aware that it has overcharged a customer, it must provide a refund or an account adjustment credit to the customer. The customer must be given a choice as to which option is preferred. The refund or credit must be the amount overcharged in the three years before the date of discovery.

- If the customer elects to have an account adjustment made, the adjustment must show on the next regular billing.
- If the customer elects to receive a refund, the company must issue a check within thirty days of the request.

**Prepayments.** If a customer has paid service fees in advance, service is discontinued during the pre-billed period, and the customer is due a refund, the following apply:

- (a) A company must honor all requests for refunds of the unused portion of prepayments.
- (b) If the customer provides a forwarding address to the company or one can be obtained from the Post Office, the company must issue a refund check no more than thirty days following the customer's request.
- (c) If the customer cannot be located or did not provide a forwarding address and the U.S. Post Office cannot furnish a forwarding address, the amount may be presumed to be abandoned and is subject to the Uniform Unclaimed Property Act after one year.

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Item 18 – Billing, Advance Billing, and Payment Delinquency Dates

**Billing period.** A company may bill its customers for one, two, or three months of service.

**Advance billing and payment delinquency dates.** The following chart defines the maximum period allowed for advance billing and the date when a bill may be considered delinquent:

| Billing period                | Maximum advance billing period allowed | Delinquency date   |
|-------------------------------|--|--|
| One month's service (monthly) | No advance billing allowed             | May not be less than twenty-one days after the date the bill is mailed |
| Two months' service           | One months' advanced billing allowed   | May not be until the last day of the second month                      |
| Three months' service         | Two months' advance billing allowed    | May not be until the last day of the third month                       |

The billing period chosen by the company operating under this tariff for residential solid waste accounts is: Monthly.

**Late charges.** Customers with past due accounts after the delinquency dates specified in the chart above will be charged a late fee of 1% per month on outstanding balances. The minimum charge per month is \$1.00.

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Item 20 – Definitions

*NOTE: The definitions shown on the first three pages of this item are standard, in most cases prescribed by rule. Companies may not amend these definitions. Companies wishing to add definitions specific to their company's operations must include those definitions on a separate page, entitled, "Company-specific definitions." A blank sheet is provided for that purpose.*

- Bale:** Material compressed by machine and securely tarped or banded.
- Bulky Materials:** Empty carriers, cartons, boxes, crates, etc., or materials offered for disposal, all of which may be readily handled without shoveling.
- Charge:** A set flat fee for performing a service. Or, the result of multiplying a rate for a unit times the number of units transported.
- Commercial Billing:** Service billed to a commercial customer or billed to, and paid for, by a property manager or owner rather than a residential tenant.
- Compacted Material:** Material that has been compressed by any mechanical device either before or after it is placed in the receptacle handled by the company.
- Compactor Disconnect/ Reconnect Charge:** A flat fee established by the solid waste collection company for the service of disconnecting a compactor from a drop box or container before taking it to be dumped, and then reconnecting the compactor when the drop box or container is returned to the customer's site.
- Gate charge:** A flat fee charged for opening, unlocking, or closing gates in order to pick up solid waste.
- Loose material:** Material not set out in bags or containers, including materials that must be shoveled.
- Multi-family residence:** Any structure housing two or more dwelling units.
- Packer:** A device or vehicle specially designed to pack loose materials.
- Pass through fee:** A fee collected by a solid waste collection company on behalf of a third party when the fee is billed directly to the customer without markup or markdown.
- Permanent service:** Container and drop-box service provided at the customer's request for more than ninety days.

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Item 20 – Definitions, continued

**Rate:** A price per unit or per service. A rate is multiplied times the number of units transported or the number of times a service is performed to determine a charge.

**Solid waste receptacle:** includes the following items, with the following meanings:

**Automated cart** means a cart designed to be picked up and emptied by mechanical means. The specific type and size are to be defined in rate items.

**Bag** means a 30 gallon plastic bag. A bag may not weigh more than 50 pounds when filled.

**Can** means a receptacle made of durable, corrosion-resistant, nonabsorbent material that is watertight, and has a close-fitting cover and two handles. A can holds more than twenty gallons, but not more than thirty-two gallons. A can may not weigh more than   50   pounds when filled.

**Cart** means a wheeled plastic container. A cart may also be referred to as a toter. If supplied by a customer, a cart must be compatible with the company's equipment. The size and type of cart that is compatible will be established in each company's tariff.

**Container** means a detachable receptacle (normally designed to hold at least a cubic yard of solid waste) from which materials are collected by mechanically lifting the receptacle and emptying the contents into the company's vehicle.

**Drop box** means a detachable receptacle used to provide solid waste collection service by the receptacle being placed on the company's vehicle by mechanical means and transported to a disposal site.

**Drum** means a metal or plastic container of approximately fifty-gallon capacity, generally used for oils or solvents. A drum may not weigh more than   N/A   when filled.

**Litter receptacle** means a container not over sixty-gallon capacity, generally placed in shopping centers and along streets or highways for litter. A litter receptacle may not weight more than   N/A   pounds when filled.

**Micro-mini can** means a can made of durable, corrosion-resistant, nonabsorbent material that is watertight and has a close-fitting cover. A micro-mini can may not hold more than ten gallons. A micro-mini can may not weight more than   N/A   pounds when filled.

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Registered Trade Name: Quality Care Unlimited

Item 20 – Definitions, continued

**Mini-can** means a can made of durable, corrosion resistant, nonabsorbent material that is watertight and has a close-fitting cover. A mini-can may not hold more than twenty gallons. A mini-can may not weight more than N/A pounds when filled.

**Recycling bin or container** means a bin or container designed or designated for the collection of recyclables. The size and type of recycling bin or container will be established in each company's tariff.

**Toter** means a wheeled plastic container. A toter may also be referred to as a cart. If supplied by customer, a toter must be compatible with the company's equipment. The size and type of toter that is compatible will be established in each company's tariff.

**Unit** means a receptacle made of durable, corrosion-resistant, nonabsorbent material, that is watertight, and has a close-fitting cover and two handles. A unit holds more than twenty gallons, but not more than thirty-two gallons or four cubic feet. A unit may not weigh more than 50 pounds when filled.

Where agreed on between the company and the customer, and where allowable under local ordinance, a box, carton, cardboard barrel or other suitable container may be substituted for a solid waste can, for a single pick-up that includes removal of the container, if it meets the size and weight limits established in the company's tariff.

**Yardwaste bin or container** means a bin or container specifically designed or designated for the collection of yardwaste. Each company's tariff will refer to a specific type of yardwaste bin or container to be used by customers in a service area. The type, size, weight, etc., of this type of bin or container will often be set by local government plans or ordinances.

**Special pick-up:** A pick-up requested by the customer at a time other than the regularly scheduled pick-up time, that requires the special dispatch of a truck. If a special dispatch is required, the company will assess time rates established in the company's tariff.

**Supplement:** A page added to the beginning of a tariff, normally to cover emergency, temporary, or special situations. An example is a page issued to show a special surcharge imposed by a city.

**Temporary service:** Temporary service means providing container or drop-box service at the customer's request, for a period of ninety days or less.

**Unlatching:** Another term for a gate charge. A flat fee imposed by a solid waste collection company when the company's personnel must unlatch a gate or door to perform pickup service.

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Company Name/Permit Number: Katherine A. Long-Felsch  
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Item 20 – Definitions, continued

Unlocking:           A flat fee imposed by a solid waste collection company when the company's personnel must unlock padlocks or other locking devices to perform pickup services.

**Company-specific definitions:**

Pick-up Load:       An on-call pick-up of solid waste that fills the bed of the company's truck. The waste must be in bags (as defined in this tariff), cans (as defined in this tariff), or a combination of both.

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Item 30 – Limitations of Service

**Refusal of service.** A solid waste collection company may refuse to:

- Pick up materials from points where it is hazardous, unsafe, or dangerous to persons, property, or equipment to operate vehicles due to the conditions of streets, alleys, or roads.
- Drive into private property when, in the company's judgment, driveways or roads are improperly constructed or maintained, do not have adequate turn-arounds, or have other unsafe conditions.
- Enter private property to pick up material while an animal considered or feared to be vicious is loose. The customer will be required to confine the animal on pickup days.

**Schedules.** A company's schedule will meet reasonable requirements and will comply with local service level ordinances.

**Missed pickups due to weather or road conditions.** Pickup of materials may be missed due to weather or road conditions. If the accumulated material (solid waste and/or recyclables, and/or yardwaste) is collected on the next scheduled or available pickup date, the company is not obligated to extend credit for the missed pickup. The customer will not be charged for overfilled receptacles, or for materials set out in bags on top of or next to the customer's normal receptacles if the amount of extra material does not exceed the amount that would have reasonably been expected to accumulate due to missed pickups.

**Due care.** Other than to offer reasonable care, the company assumes no responsibility for articles left on or near solid waste receptacles.

**Liability for damage.** When a customer requests that a company provide service and damage occurs to the customer's driveway due to reasons not in the control of the company, the company will assume no responsibility for the damage.

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Item 40 – Material Requiring Special Equipment, Precautions, or Disposal

Transportation of solid waste requiring special equipment or precautions in handling or disposal will be subject to time rates named in Item 160, or to other specific rates contained in this tariff.

Companies must make every effort to be aware of the commodities that require special handling at the disposal sites named in the company's tariffs. The company shall maintain a list of those commodities and make it available for public inspection at the company's office.

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Item 45 – Material Requiring Special Testing and/or Analysis

When a solid waste collection company or disposal facility determines that testing and/or analysis of solid waste is required to determine whether dangerous or prohibited substances are present, the actual cost for such testing and/or analysis will be paid by the customer. The company must provide the customer with a copy of any bill or invoice for costs incurred for testing and/or analysis and also must retain a copy in the company's file for at least three years. Those costs shall be passed through to the customer without markup. The company must maintain records of time spent to accomplish the special testing and/or analysis, and may bill the customer for that time under the provisions of Item 160 (Time Rates).

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Item 50 – Returned Check Charges

**Returned check charge.** If a customer pays with a check, and the customer's bank refuses to honor that check, the customer will be assessed a returned check charge in the amount of \$ 25.00.

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Item 51 – Restart Fees

Any prior fees owing and \$20.00.

Item 52 – Redelivery Fees

N/A

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Item 55 – Over-sized or Over-weight Cans or Units

The company reserves the right to reject pickup of any residential receptacle (can, unit, bag, mini-can, or micro mini-can) which, upon reasonable inspection exceeds the size and weight limits shown in Item 20.

- If the receptacle exceeds the size and/or limits stated in Item 20, is overfilled, or the top is unable to be closed, but the company transports the materials, the following additional charges will apply:

\$ 5.00 per can or bag

*Note: For charges applying on overweight toters, carts, containers, or drop boxes see item 207.*

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Item 60 – Overtime Periods

Companies will assess additional charges when providing services, at customer request, during overtime periods. Overtime periods include Saturdays, Sundays, and the following holidays:

|                       |       |
|-----------------------|-------|
| <u>Christmas</u>      | _____ |
| <u>New Year's Day</u> | _____ |
| <u>Thanksgiving</u>   | _____ |
| <u>Easter</u>         | _____ |

Time is to be recorded to the nearest increment of 15 minutes from the time the company's vehicle leaves the terminal until the time it returns to the terminal.

No additional charge will be assessed to customers for overtime or holiday work performed solely for the company's convenience.

Charge per hour \$ 10.00  
Minimum Charge \$ 10.00

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Item 70 – Return Trips

When a company is required to make a return trip, that does not require the special dispatch of a truck, to pick up material that was unavailable for collection for reasons under the control of the customer, the following additional charges, per pickup, will apply.

|                            |                     |
|----------------------------|---------------------|
| Can, bag.....              | \$ <u>  10.00  </u> |
| Drum .....                 | N/A                 |
| Bale .....                 | N/A                 |
| Litter Receptacle .....    | N/A                 |
| Drop Box .....             | N/A                 |
| Container .....            | N/A                 |
| Toter, _____ gallons ..... | N/A                 |
| Toter, _____ gallons ..... | N/A                 |
| Recycling containers ..... | N/A                 |
| Other _____ .....          | \$ _____            |
| Other _____ .....          | \$ _____            |

NOTE: Return trips requiring the special dispatch of a truck are considered special pickups and are charged for under the provisions of Item 160 (Time Rates).

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Item 75 – Flat Monthly Charges

This rule applies in connection with Items 120, 130, 240, 245, 250, 255, 260, 265, 270, and 275.

A flat monthly charge may be assessed if computed as follows:

1. If weekly service is provided: Multiply the rate times 4.33 and then multiply that figure times the number of units picked up.
2. If every other week service is provided: Multiply the rate times 2.17 and then multiply that figure times the number of units picked up.
3. For Items 240, 250, 260, and 270: For permanent, regularly scheduled pickups, a flat monthly charge may be assessed if computed as follows:
  - a. For **weekly service**, each container provided:
    - i. If monthly rent is shown: monthly rent plus (4.33 times pickup rate times number of pickups per week)
    - ii. If monthly rent is not shown: 1st pickup rate plus (3.33 times additional pickup rate) plus (4.33 times additional pickup rate times additional weekly pickups).
  - b. For **every-other week service**, each container provided:
    - i. If monthly rent is shown: monthly rent plus (2.17 times pickup rate times number of pickups per week)
    - ii. If monthly rent is not shown: 1st pickup rate plus (1.17 times additional pickup rate) plus (2.17 times additional pickup rate times additional weekly pickups).

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Company Name/Permit Number: Katherine A. Long-Felsch  
 Registered Trade Name: Quality Care Unlimited

Item 80 – Carry-out Service, Drive-Ins

Companies will assess the following additional charges when customers request that company personnel provide carry-out service of cans/units not placed at the curb, the alley, or other point where the company's vehicle can be driven to within five feet of the cans/units using improved access roads commonly available for public use. Driveways are not considered improved access roads commonly available for public use.

| Charge for Carry-outs   | Rate                                |                                    |
|---|-------------------------------------|------------------------------------|
|   | Residential<br>Per Unit, Per Pickup | Commercial<br>Per Unit, Per Pickup |
| Cans, units, mini-cans, or micro-mini cans that must be carried out over 5 feet, but not over 25 feet | N/A                                 | N/A                                |
| For each additional 25 feet, or fraction of 25 feet, add  | N/A                                 | N/A                                |

NOTE: The company may elect to drive in at the rates shown above, except the charge will be limited to one can, unit, mini-cans or micro-mini can. If cans, units, mini-cans, or micro-mini cans are carried over 125 feet, but are safely accessible to the company's vehicle, the drive-in charges shown below must be assessed instead.

| Charge for Drive-ins (per pickup)                                 | Rate                      |                          |
|---|---------------------------|--------------------------|
|   | Residential<br>Per Pickup | Commercial<br>Per Pickup |
| Drive-ins on driveways of over 125 feet, but less than 250 feet   | N/A                       | N/A                      |
| Drive-ins on driveways of over 250 feet, but less than 1/10 mile. | N/A                       | N/A                      |
| For each 1/10 mile over 1/10 mile.                                | N/A                       | N/A                      |

Note: For the purpose of assessing drive-in fees, a driveway is defined as providing access to a single residence. If a driveway provides access to multiple residences or accounts, no drive-in fees will be assessed.

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Item 90 – Can Carriage – Special Services

|  | Rate                                |                                    |
|--|-------------------------------------|------------------------------------|
|  | Residential<br>Per Unit, Per Pickup | Commercial<br>Per Unit, Per Pickup |
| <b>Stairs or steps</b> – for each step up or down  | N/A                                 | N/A                                |
| <b>Overhead obstructions</b> – for each overhead obstruction less than 8 feet from the ground  | N/A                                 | N/A                                |
| <b>Sunken or elevated cans/units</b> – for cans, units, mini-cans, or micro-mini cans fully or partially under ground or over 4 feet above ground, but not involving stairs or steps | N/A                                 | N/A                                |

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 Registered Trade Name: Quality Care Unlimited

Item 100 – Residential Service -- Monthly Rates (continued on next page)

Rates in this item apply:

- (1) To solid waste collection, curbside recycling (where noted) and yardwaste collection services (where noted) for residential property. This includes single family dwellings, duplexes, apartments, mobile homes, condominiums, etc., where service is billed directly to the occupant of each residential unit; and/or
- (2) When required by a local government service level ordinance solid waste collection, curbside recycling, and yardwaste service must be provided for single-family dwellings, duplexes, mobile homes, condominiums and apartment buildings of less than \_\_\_\_ residential units, where service is billed to the property owner or manager.

Rates below apply in the following service area:

| Number of Units or Type of Container | Frequency of Service | Garbage Service Rate | Recycle Service Rate | Yardwaste Service Rate |
|--------------------------------------|----------------------|----------------------|----------------------|------------------------|
| 2-32 gal can                         | WG                   | 20.00                | n/a                  | n/a                    |
| 2-30 gal bag                         | WG                   | 20.00                | n/a                  | n/a                    |
| Pick-up Load                         | OC                   | 50.00                | n/a                  | n/a                    |
|                                      |                      |                      |                      |                        |
|                                      |                      |                      |                      |                        |
|                                      |                      |                      |                      |                        |
|                                      |                      |                      |                      |                        |
|                                      |                      |                      |                      |                        |
|                                      |                      |                      |                      |                        |
|                                      |                      |                      |                      |                        |

| Number of Units or Type of Container | Frequency of Service | Garbage Service Rate | Recycle Service Rate | Yardwaste Service Rate |
|--------------------------------------|----------------------|----------------------|----------------------|------------------------|
|                                      |                      |                      |                      |                        |
|                                      |                      |                      |                      |                        |
|                                      |                      |                      |                      |                        |
|                                      |                      |                      |                      |                        |
|                                      |                      |                      |                      |                        |
|                                      |                      |                      |                      |                        |
|                                      |                      |                      |                      |                        |
|                                      |                      |                      |                      |                        |
|                                      |                      |                      |                      |                        |
|                                      |                      |                      |                      |                        |

Frequency of Service Codes: WG=Weekly Garbage; EOWG=Every Other Week Garbage; MG=Monthly Garbage; WR=Weekly Recycling; EOWR=Every Other Week Recycling; MR=Monthly Recycling  
 List others used: OC=On-call

- Note 1: Description/rules related to recycling program are shown on page   n/a  .
- Note 2: Description/rules related to yardwaste program are shown on page   n/a  .
- Note 3: In addition to the recycling rates shown above, a recycling credit/debit of \$   n/a   applies.

Notes for this item are continued on next page.

**Recycling service rates on this page expire:   N/A**

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 Registered Trade Name: Quality Care Unlimited

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Item 100 – Residential Service – Monthly Rates (continued from previous page)

Note 4: Customers will be charged for service requested even if fewer units are picked up on a particular trip. No credit will be given for partially filled cans. No credit will be given if customer fails to set receptacles out for collection.

Note 5: For customers on automated service routes: The company will assess roll-out charges where, due to circumstances outside the control of the driver, the driver is required to move an automated cart or toter more than \_\_\_\_\_ feet in order to reach the truck. The charge for this roll-out service is: \$\_\_\_\_\_ per cart or toter, per pickup.

Note 6: The charge for an occasional extra residential bag, can, unit, toter, mini-can, or micro-mini can on a regular pickup is:

| Type of receptacle    | Rate per receptacle, per pickup |
|-----------------------|---------------------------------|
| 32-gallon can or unit | \$5.00                          |
| Mini-can              | \$ N/A                          |
| Micro-mini can        | \$ N/A                          |
| 60-gallon toter       | \$ N/A                          |
| 90-gallon toter       | \$ N/A                          |
| Bag                   | \$5.00                          |
| Other:                | \$                              |

Note 7: Customers may request no more than one pickup per month, on an "on call" basis, at \$ 5.00 per can/unit. Service will be rendered on the normal scheduled pickup day for the area in which the customer resides. Note: If customer requires service be provided on other than normal scheduled pickup day, rates for special pickups will apply.

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Item 100 – Residential Service – Monthly Rates (continued)

**Curbside recycling** provisions shown on this page apply only in the following service area:

N/A

Following is a description of the recycling program (type of containers, frequency, etc.). Program provided in accordance with Ordinance No. N/A of N/A (name of county or city).

Special rules related to recycling program:

N/A

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Registered Trade Name: Quality Care Unlimited

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Item 100 – Residential Service – Monthly Rates (continued)

**Yardwaste service** provisions shown apply only in the following service area:

N/A

Following is a description of yardwaste program (type of containers, frequency, etc.). Program provided in accordance with Ordinance No.   N/A   of   N/A   (name of county or city).

Special rules relating to yardwaste program:

N/A

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 Registered Trade Name: Quality Care Unlimited

Item 105 – Multi-family Service – Monthly Rates

Service Area:

|                                   |            |         |         |       |       |       |       |
|-----------------------------------|------------|---------|---------|-------|-------|-------|-------|
|                                   | 32 gallons | gallons | gallons | yards | yards | yards | yards |
| Number of Receptacles             | 1          |         |         |       |       |       |       |
| Frequency of Service              | W          |         |         |       |       |       |       |
| Initial Delivery Charge           | -0-        |         |         |       |       |       |       |
| Rent Per Day                      | -0-        |         |         |       |       |       |       |
| Rent Per Month                    | -0-        |         |         |       |       |       |       |
| Pickup Charge (See Notes 1,2 & 3) | \$10.00    |         |         |       |       |       |       |
| Special Pickup Charge             | \$5.00     |         |         |       |       |       |       |

Frequency of Service Codes: W=weekly; EOW – Every other went; M = Monthly; Other \_\_\_\_\_

Note 1: The charge included in this rate for recycling is: \$ N/A . Description/rules related to recycling program are shown on page N/A .

Note 2: The charge included in this rate for yardwaste is: \$ N/A . Description/rules related to yardwaste program are shown on page N/A .

Note 3: Recycling credit/debit (if applicable) included in this rate is: \$ N/A .

Note 4: Customers will be charged for service requested even if fewer units are picked up on a particular trip. No credit will be given for partially filled cans. No credit will be given if customer fails to set receptacles out for collection.

Note 5: The charge for an occasional extra residential can, unit, toter, mini-can, or micro-mini can on a regular pickup is:

| Type of receptacle    | Rate per receptacle, per pickup |
|-----------------------|---------------------------------|
| 32-gallon can or unit | \$0.00                          |
| Mini-can              | \$N/A                           |
| Micro-mini can        | \$N/A                           |
| 60-gallon toter       | \$N/A                           |

| Type of receptacle | Rate per receptacle, per pickup |
|--------------------|---------------------------------|
| 90-gallon toter    | \$N/A                           |
| Other: Bag         | \$0.00                          |
| Other:             | \$                              |
| Other:             | \$                              |

Note 6: Customers may request no more one pickup per month, on an "on call" basis, at \$ 5.00 per can/unit. Service will be rendered on the normal scheduled pickup day for the area in which the customer resides. Note: If customer requires service be provided on other than normal scheduled pickup day, rates for special pickups will apply.

**Recycling service rates on this page expire: \_\_\_\_\_**

Issued by: \_\_\_\_\_

Issue date: \_\_\_\_\_

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Registered Trade Name: Quality Care Unlimited

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Item 105 – Multi-family service (continued)

**Curbside recycling** provisions apply only in the following service area:

N/A

Following is a description of recycling program (type of containers, frequency, etc.). Program provided in accordance with Ordinance No.   N/A   of   N/A   (name of county or city).

Special rules related to recycling program:

N/A

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Item 105 – Multi-family service (continued)

**Yardwaste program** provisions shown on this page apply only in the following service area:

N/A

Following is a description of the yardwaste program (type of containers, frequency, etc.). Program provided in accordance with Ordinance No.   N/A   of   N/A   (name of county or city).

Special rules relating to yardwaste program:

N/A

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Item 120 – Drums

N/A

| Type of Service       | Rate Per Drum, Per Pickup |
|-----------------------|---------------------------|
| Regular Route Service | \$                        |
| Special Pickup        | \$                        |

Item 130 – Litter Receptacles and Litter Toters

N/A

| Customer-owned Receptacle | Rate Per Receptacle, Per Pickup |
|---------------------------|---------------------------------|
| Size or Type:             | \$                              |
| Size or Type:             | \$                              |
| Company-owned Receptacle  |                                 |
| Size or Type:             | \$                              |
| Size or Type:             | \$                              |

Item 150 – Loose and Bulky Material

N/A

Special trips: Time rates in Item 160 apply.

Regular Route:

|                                   | 1 to 4 cubic yards<br>Rate per Yard | Additional cubic<br>yards<br>Rate per Yard | Minimum Charge<br>Per Pickup | Carry Charge<br>Per each 5 feet over<br>8 feet |
|-----------------------------------|-------------------------------------|--|------------------------------|--|
| Bulky materials                   | \$                                  | \$   | \$                           | \$   |
| Loose material<br>(customer load) | \$                                  | \$   | \$                           | \$   |
| Loose material<br>(Company load)  | \$                                  | \$   | \$                           | \$   |

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 Registered Trade Name: Quality Care Unlimited

Item 160 – Time Rates

N/A

**When time rates apply.** Time rates named in this Item apply:

- When material must be taken to a special site for disposal;
- When a company's equipment must wait at, or return to, a customer's site to provide scheduled service due to no disability, fault, or negligence on the part of the company. Actual waiting time or time taken in returning to the site will be charged for; or
- When a customer orders a single, special, or emergency pickup, or when other items in this tariff refer to this Item.

**How rates are recorded and charged.** Time must be recorded and charged for to the nearest increment of 15 minutes. Time rates apply for the period from the time the company's vehicle leaves the company's terminal until it returns to the terminal, excluding interruptions. An interruption is a situation causing stoppage of service that is in the control of the company and not in the control of the customer. Examples include: coffee breaks, lunch breaks, breakdown of equipment, and similar occurrences.

**Disposal fees in addition to time rates..** Item 230 disposal fees for the specific disposal site or facility used will apply in addition to time rates.

Rates per hour:

| Type of equipment ordered      | Rate Per Hour    |                   |                |
|--------------------------------|------------------|-------------------|----------------|
|                                | Truck and driver | Each Extra Person | Minimum Charge |
| <u>Single rear drive axle:</u> |                  |                   |                |
| Non-packer truck .....         | \$ N/A           | \$ N/A            | \$ N/A         |
| Packer truck .....             | \$ N/A           | \$ N/A            | \$ N/A         |
| Drop-box truck.....            | \$ N/A           | \$ N/A            | \$ N/A         |
| <u>Tandem rear drive axle:</u> |                  |                   |                |
| Non-packer truck .....         | \$ N/A           | \$ N/A            | \$ N/A         |
| Packer truck .....             | \$ N/A           | \$ N/A            | \$ N/A         |
| Drop-box truck.....            | \$ N/A           | \$ N/A            | \$ N/A         |

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Item 200 – Containers and/or Drop Boxes – General Rules

**Availability.** A company must maintain a supply of all sizes of containers and drop boxes for which rates are listed in this tariff. If a customer requests a container or drop box of a size listed in the company's tariff, and the company is unable to provide the requested size within 7 days of the customer request, the customer must be notified in writing or by telephone.

**Alternate-sized containers and/or drop boxes.** If the company cannot provide the requested-sized container or drop box (and that size is listed in the company's tariff), the company must provide alternate-sized containers or drop boxes, sufficient to meet the capacity originally requested by the customer, at the same rates as would have applied for the requested container or drop box.

**Disposal fees due on alternate-sized drop boxes.** If the company provides alternate-sized drop boxes, the customer is responsible for all lawfully applicable disposal fees resulting from the use of the alternate drop boxes.

**Rates on partially-filled containers and/or drop boxes.** Full pickup and rental rates apply regardless of the amount of waste material in the container or drop box at pickup time.

**Rates for compacted materials.** Rates for compacted material apply only when the material has been compacted before its pickup by the company.

**Rates for loose material.** Loose material dumped into the company's packer truck is subject to the rates for non-compacted material even though the material may be compacted later in the packer truck.

**Permanent and temporary service.** The following rules apply:

- (a) If a customer requests a container or drop box for less than 90 days, the customer will be billed at temporary service rates.
- (b) If a temporary service customer notifies the company that it has decided to retain the container or drop box for more than 90 days, permanent service rates will be assessed from the 91<sup>st</sup> day until the end of the period the customer retains the container or drop box.
- (c) If a customer requests a container or drop box for more than 90 days, the customer will be billed under permanent rates. If that customer cancels service before the end of the 90-day period, the company may not rebill the customer at temporary service rates. The intent of the customer at the time service was requested applies.

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Item 205 – Roll-Out Charges – Containers, automated carts, and toters

N/A

**Charges for containers.** The company will assess roll-out charges where, due to circumstances outside the control of the driver, the driver is required to move a container more than five feet, but less than 25 feet, in order to reach the truck. The charge for this roll-out service is:

\$   N/A   per container, per pickup

Over 25 feet, the charge will be the charge for 25 feet, plus \$   N/A   per increment of 5 feet.

**Charges for automated carts or toters.** The company will assess roll-out charges where, due to circumstances outside the control of the driver, the driver is required to move an automated cart or toter more than   N/A   feet in order to reach the truck. The charge for this roll-out service is:

\$   N/A   per cart or toter, per pickup

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Company Name/Permit Number: Katherine A. Long-Felsch  
 Registered Trade Name: Quality Care Unlimited

Item 207 – Excess Weight – Rejection of Load, Charges to Transport

N/A

The company reserves the right to reject pickup of any container, stationary packer, or drop box which, upon reasonable inspection:

- Appears to be overloaded;
- Would cause applicable vehicle load limitations to be exceeded;
- Would cause the company to violate load limitations or safe vehicle operation; and/or
- Would negatively impact or otherwise damage road surface integrity.

For the purposes of this tariff, the following maximum weights apply:

| Type/Size of Container, Drop Box, Toter, or Cart | Maximum Weight Allowance (in pounds) |
|--|--------------------------------------|
| N/A  |                                      |
|  |                                      |
|  |                                      |
|  |                                      |
|  |                                      |
|  |                                      |

| Type/Size of Container, Drop Box, Toter, or Cart | Maximum Weight Allowance (in pounds) |
|--|--------------------------------------|
| N/A  |                                      |
|  |                                      |
|  |                                      |
|  |                                      |
|  |                                      |
|  |                                      |

**Overfilled or overweight, charges if transported.** If the container, drop box, toter, or cart exceeds the limits stated above, is filled beyond the marked fill line, or the top is unable to be closed, but the company transports the materials, the following additional charges will apply:

| Type/Size of Container, Drop Box, Toter, or Cart | Charge |
|--|--------|
| N/A  | \$ per |
|  | \$ per |
|  | \$ per |
|  | \$ per |
|  | \$ per |
|  | \$ per |

| Type/Size of Container, Drop Box, Toter, or Cart | Charge |
|--|--------|
| N/A  | \$ per |
|  | \$ per |
|  | \$ per |
|  | \$ per |
|  | \$ per |
|  | \$ per |

Issued by:

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 Registered Trade Name: Quality Care Unlimited

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Item 210 – Washing and Sanitizing Containers and/or Drop Boxes

N/A

Upon customer request, the company will provide washing and sanitizing service at the following rates:

| Size or Type of Container or Drop Box | Rate           |
|---------------------------------------|----------------|
| Can                                   | \$5.00 per can |
|                                       | \$ per         |
|                                       | \$ per         |
|                                       | \$ per         |
|                                       | \$ per         |
|                                       | \$ per         |
|                                       | \$ per         |

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Item 220 – Compactor Rental

N/A

Customers must pay the following additional charges for compactors furnished by the company. Charges named are for compactors only and do not include drop box or container charges. See items 250 and 270 for container charges.

Customers must pay the costs of installation.

| Rated cubic yard Capacity of charge box | Monthly rental charge: |
|---|------------------------|
| 1 cubic yard                            | \$ N/A                 |
| 2 cubic yards                           | \$ N/A                 |
| 3 cubic yards                           | \$ N/A                 |
| 4 cubic yards                           | \$ N/A                 |
|   | \$ N/A                 |
|   | \$ N/A                 |

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 Registered Trade Name: Quality Care Unlimited

Item 240 – Container Service – Dumped in Company's Vehicle

Non-Compacted Material (Company-owned container)

Rates stated per container, per pickup

N/A

Service Area:

| Permanent Service           | Size or Type of Container |            |            |            |            |            |
|-----------------------------|---------------------------|------------|------------|------------|------------|------------|
|                             | _____ Yard                | _____ Yard | _____ Yard | _____ Yard | _____ Yard | _____ Yard |
| Monthly Rent, if applicable | \$                        | \$         | \$         | \$         | \$         | \$         |
| First Pickup                | \$                        | \$         | \$         | \$         | \$         | \$         |
| Each Additional Pickup      | \$                        | \$         | \$         | \$         | \$         | \$         |
| Special Pickups             | \$                        | \$         | \$         | \$         | \$         | \$         |
|                             |                           |            |            |            |            |            |
| Temporary Service           | Size or Type of Container |            |            |            |            |            |
| Initial Delivery            | \$                        | \$         | \$         | \$         | \$         | \$         |
| Pickup Rate                 | \$                        | \$         | \$         | \$         | \$         | \$         |
| Rent Per Calendar Day       | \$                        | \$         | \$         | \$         | \$         | \$         |
| Rent Per Month              | \$                        | \$         | \$         | \$         | \$         | \$         |

Note 1: Permanent Service: Service is defined as no less than scheduled, every other week pickup, unless local government requires more frequent service or unless putrescibles are involved. Customer will be charged for service requested, even if fewer containers are serviced on a particular trip. No credit will be given for partially filled containers.

Note 2: Permanent Service: If rent is shown, the rate for the first pickup and each additional pickup must be the same. If rent is not shown, it is to be included in the rate for the first pickup.

Accessorial charges assessed (lids, tarping, unlocking, unlatching, etc.):

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Item 245 – Container Service – Dumped in Company's Vehicle  
 Non-Compacted Material (Customer-owned container)  
 Includes Commercial Can Service  
 Rates stated per container, per pickup  
 N/A

Service Area:

| Permanent Service        | Size or Type of Container |                |          |          |          |          |
|--------------------------|---------------------------|----------------|----------|----------|----------|----------|
|                          | 32-gallon<br>can or unit  | ___ Gal. Toter | ___ Yard | ___ Yard | ___ Yard | ___ Yard |
| Each Scheduled Pickup    | \$ 5.00                   | \$             | \$       | \$       | \$       | \$       |
| Special Pickups          | \$ 5.00                   | \$             | \$       | \$       | \$       | \$       |
| <b>Temporary Service</b> |                           |                |          |          |          |          |
| Pickup Rate              | \$ 5.00                   | \$             | \$       | \$       | \$       | \$       |

Note 1: Permanent Service: Service is defined as no less than scheduled, every other week pickup, unless local government requires more frequent service or unless putrescibles are involved. Customer will be charged for service requested, even if fewer containers are serviced on a particular trip. No credit will be given for partially filled containers.

Accessorial charges assessed (lids, tarping, unlocking, unlatching, etc.):

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 Registered Trade Name: Quality Care Unlimited

Item 250 – Container Service – Dumped in Company's Vehicle

Compacted Material (Company-owned container)

Rates stated per container, per pick up

N/A

Service Area:

| Permanent Service           | Size or Type of Container |            |            |            |            |            |
|-----------------------------|---------------------------|------------|------------|------------|------------|------------|
|                             | _____ Yard                | _____ Yard | _____ Yard | _____ Yard | _____ Yard | _____ Yard |
| Monthly Rent, if applicable | \$                        | \$         | \$         | \$         | \$         | \$         |
| First Pickup                | \$                        | \$         | \$         | \$         | \$         | \$         |
| Each Additional Pickup      | \$                        | \$         | \$         | \$         | \$         | \$         |
| Special Pickups             | \$                        | \$         | \$         | \$         | \$         | \$         |
|                             |                           |            |            |            |            |            |
| Temporary Service           |                           |            |            |            |            |            |
| Initial Delivery            | \$                        | \$         | \$         | \$         | \$         | \$         |
| Pickup Rate                 | \$                        | \$         | \$         | \$         | \$         | \$         |
| Rent Per Calendar Day       | \$                        | \$         | \$         | \$         | \$         | \$         |
| Rent Per Month              | \$                        | \$         | \$         | \$         | \$         | \$         |

Note 1: Permanent Service: Service is defined as no less than scheduled, every other week pickup, unless local government requires more frequent service or unless putrescibles are involved. Customer will be charged for service requested, even if fewer containers are serviced on a particular trip. No credit will be given for partially filled containers.

Note 2: Permanent Service: If rent is shown, the rate for the first pickup and each additional pickup must be the same. If rent is not shown, it is to be included in the rate for the first pickup.

Accessorial charges assessed (lids, tarping, unlocking, unlatching, etc.)

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Company Name/Permit Number: Katherine A. Long-Felsch  
 Registered Trade Name: Quality Care Unlimited

Item 255 – Container Service – Dumped in Company's Vehicle

Compacted Material (Customer-owned container)

Rates stated per container, per pick up

N/A

Service Area:

| Permanent Service     | Size or Type of Container |            |            |            |            |            |
|-----------------------|---------------------------|------------|------------|------------|------------|------------|
|                       | _____ Yard                | _____ Yard | _____ Yard | _____ Yard | _____ Yard | _____ Yard |
| Each Scheduled Pickup | \$                        | \$         | \$         | \$         | \$         | \$         |
| Special Pickups       | \$                        | \$         | \$         | \$         | \$         | \$         |
|                       |                           |            |            |            |            |            |
| Temporary Service     |                           |            |            |            |            |            |
| Pickup Rate           | \$                        | \$         | \$         | \$         | \$         | \$         |

Note 1: Permanent Service: Service is defined as no less than scheduled, every other week pickup, unless local government requires more frequent service or unless putrescibles are involved. Customer will be charged for service requested, even if fewer containers are serviced on a particular trip. No credit will be given for partially filled containers.

Accessorial charges assessed (lids, tarping, unlocking, unlatching, etc.):

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Company Name/Permit Number: Katherine A. Long-Felsch  
 Registered Trade Name: Quality Care Unlimited

Item 260 – Drop Box Service – To Disposal Site and Return

Non-Compacted Material (Company-owned drop box)

Rates stated per drop box, per pick up

N/A

Service Area:

| Permanent Service           | Size or Type of Container |            |            |            |            |            |
|-----------------------------|---------------------------|------------|------------|------------|------------|------------|
|                             | _____ Yard                | _____ Yard | _____ Yard | _____ Yard | _____ Yard | _____ Yard |
| Monthly Rent, if applicable | \$                        | \$         | \$         | \$         | \$         | \$         |
| First Pickup                | \$                        | \$         | \$         | \$         | \$         | \$         |
| Each Additional Pickup      | \$                        | \$         | \$         | \$         | \$         | \$         |
| Special Pickups             | \$                        | \$         | \$         | \$         | \$         | \$         |
|                             |                           |            |            |            |            |            |
| Temporary Service           | Size or Type of Container |            |            |            |            |            |
| Initial Delivery            | \$                        | \$         | \$         | \$         | \$         | \$         |
| Pickup Rate                 | \$                        | \$         | \$         | \$         | \$         | \$         |
| Rent Per Calendar Day       | \$                        | \$         | \$         | \$         | \$         | \$         |
| Rent Per Month              | \$                        | \$         | \$         | \$         | \$         | \$         |

Note 1: Rates in this item are subject to disposal fees named in Item 230.

Note 2: Rates named in this item apply for all hauls not exceeding 5 miles measured from the point of pickup to the disposal site. Excess miles shall be charged for at \$\_\_\_\_\_ per mile or fraction of a mile. Mileage charge is in addition to all regular charges.

Note 3: Permanent Service:

- (a) Service is defined as no less than scheduled, once a month pickup, unless local government requires more frequent service or unless putrescibles are involved.
- (b) If a drop box is retained by a customer for a full month and no pickups are ordered, the monthly rent shall be charged, but no charges will be assessed for pickups. Monthly rental charges will be prorated when a drop box is retained for only a portion of a month.
- (c) If rent is shown, the rate for the first pickup and each additional pickup must be the same. If rent is not shown, it is to be included in the rate for the first pickup.

Accessorial charges assessed (lids, tarping, unlocking, unlatching, etc.):

Issued by:

Issue date:

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Company Name/Permit Number: Katherine A. Long-Felsch  
 Registered Trade Name: Quality Care Unlimited

Item 265 – Drop Box Service – To Disposal Site and Return

Non-Compacted Material (Customer-owned drop box)

Rates stated per drop box, per pick up

N/A

Service Area:

| Permanent Service     | Size or Type of Container |            |            |            |            |            |
|-----------------------|---------------------------|------------|------------|------------|------------|------------|
|                       | _____ Yard                | _____ Yard | _____ Yard | _____ Yard | _____ Yard | _____ Yard |
| Each Scheduled Pickup | \$                        | \$         | \$         | \$         | \$         | \$         |
| Special Pickups       | \$                        | \$         | \$         | \$         | \$         | \$         |
|                       |                           |            |            |            |            |            |
| Temporary Service     |                           |            |            |            |            |            |
| Pickup Rate           | \$                        | \$         | \$         | \$         | \$         | \$         |

Note 1: Rates in this item are subject to disposal fees named in Item 230.

Note 2: Rates named in this item apply for all hauls not exceeding 5 miles measured from the point of pickup to the disposal site. Excess miles shall be charged for at \$\_\_\_\_\_ per mile or fraction of a mile. Mileage charge is in addition to all regular charges.

Note 3: Permanent Service is defined as no less than scheduled, once a month pickup, unless local government requires more frequent service or unless putrescibles are involved.

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Company Name/Permit Number: Katherine A. Long-Felsch  
 Registered Trade Name: Quality Care Unlimited

Item 270 – Drop Box Service – To Disposal Site and Return

Compacted Material (Company-owned drop box)

Rates stated per drop box, per pick up

N/A

Service Area:

| Permanent Service           | Size or Type of Container |            |            |            |            |            |
|-----------------------------|---------------------------|------------|------------|------------|------------|------------|
|                             | _____ Yard                | _____ Yard | _____ Yard | _____ Yard | _____ Yard | _____ Yard |
| Monthly Rent, if applicable | \$                        | \$         | \$         | \$         | \$         | \$         |
| First Pickup                | \$                        | \$         | \$         | \$         | \$         | \$         |
| Each Additional Pickup      | \$                        | \$         | \$         | \$         | \$         | \$         |
| Special Pickups             | \$                        | \$         | \$         | \$         | \$         | \$         |
|                             |                           |            |            |            |            |            |
| Temporary Service           |                           |            |            |            |            |            |
| Initial Delivery            | \$                        | \$         | \$         | \$         | \$         | \$         |
| Pickup Rate                 | \$                        | \$         | \$         | \$         | \$         | \$         |
| Rent Per Calendar Day       | \$                        | \$         | \$         | \$         | \$         | \$         |
| Rent Per Month              | \$                        | \$         | \$         | \$         | \$         | \$         |

Note 1: Rates in this item are subject to disposal fees named in Item 230.

Note 2: Rates named in this item apply for all hauls not exceeding 5 miles measured from the point of pickup to the disposal site. Excess miles shall be charged for at \$\_\_\_\_\_ per mile or fraction of a mile. Mileage charge is in addition to all regular charges.

Note 3: Permanent Service:

- (a) Service is defined as no less than scheduled, once a month pickup, unless local government requires more frequent service or unless putrescibles are involved.
- (b) If a drop box is retained by a customer for a full month and no pickups are ordered, the monthly rent shall be charged, but no charges will be assessed for pickups. Monthly rental charges will be prorated when a drop box is retained for only a portion of a month.
- (c) If rent is shown, the rate for the first pickup and each additional pickup must be the same. If rent is not shown, it is to be included in the rate for the first pickup.

Accessorial charges assessed (lids, tarping, unlocking, unlatching, etc.):

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Company Name/Permit Number: Katherine A. Long-Felsch  
 Registered Trade Name: Quality Care Unlimited

Item 275 – Drop Box Service – To Disposal Site and Return

Compacted Material (Customer-owned drop box)

Rates stated per drop box, per pick up

N/A

Service Area:

| Permanent Service     | Size or Type of Container |            |            |            |            |            |
|-----------------------|---------------------------|------------|------------|------------|------------|------------|
|                       | _____ Yard                | _____ Yard | _____ Yard | _____ Yard | _____ Yard | _____ Yard |
| Each Scheduled Pickup | \$                        | \$         | \$         | \$         | \$         | \$         |
| Special Pickups       | \$                        | \$         | \$         | \$         | \$         | \$         |
|                       |                           |            |            |            |            |            |
| Temporary Service     |                           |            |            |            |            |            |
| Pickup Rate           | \$                        | \$         | \$         | \$         | \$         | \$         |

Note 1: Rates in this item are subject to disposal fees named in Item 230.

Note 2: Rates named in this item apply for all hauls not exceeding 5 miles measured from the point of pickup to the disposal site. Excess miles shall be charged for at \$\_\_\_\_\_ per mile or fraction of a mile. Mileage charge is in addition to all regular charges.

Note 3: Permanent Service is defined as no less than scheduled, once a month pickup, unless local government requires more frequent service or unless putrescibles are involved.

Accessorial charges assessed (lids, tarping, unlocking, unlatching, etc.):

Issued by:

Issue date:

Company Name/Permit Number: Katherine A. Long-Felsch  
Registered Trade Name: Quality Care Unlimited

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Item 300 – List of Abbreviations and Symbols Used in This Tariff

(A) Denotes increases.

(R) Denotes decreases.

(C) Denotes changes in wording, resulting in neither increases nor decreases.

(N) Denotes new rates, services, or rules

\*\*\* Denotes that material previously shown has been deleted.

Yd. or yd. are abbreviations for yard

Cu. or cu. are abbreviations for cubic.

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