PO-16 – Timely Release Notifications

Purpose:
Measures the percent of release notifications for changes to specified OSS interfaces sent by Qwest to CLECs within the intervals ~~specified within the intervals~~ and scope specified within the change management plan found on Qwest's Change Management Process, (CMP) website at http://www.qwest.com/wholesale/cmp/whatiscmp.html.

Description:

• Measures the percent of ~~timely~~ release notices that are sent by Qwest within the intervals/timeframes prescribed by the release notification procedure on Qwest's CMP website. [NOTE 1]
   – Release notices measured are:
     – Draft Technical Specifications (for App to App interfaces only);
     – Final Technical Specifications (for App to App interfaces only);
     – Draft Release Notices (for GUI interfaces only);
     – Final Release Notices (for GUI interfaces only): and
     – OSS Interface Retirement Notices [Note 5]
     – For the following OSS interfaces:
        – IMA-GUI, IMA-EDI;
        – CEMR; [NOTE 2]
        – Exchange Access, Control, & Tracking (EXACT); [NOTE 3]
        – Electronic Bonding - Trouble Administration (EB -TA); [NOTE 4]
        – IABS and CRIS Summary Bill Outputs; [NOTE 7]
        – Loss and Completion Records; [NOTE 7]
        – New OSS interfaces (for introduction notices only.) [NOTE 6]
   – Also included are notifications for connectivity or system function changes to Resale Product Database.
   – Includes OSS interface release notifications by Qwest relating to the following products and service categories: LIS/Interconnection, Collocation, Unbundled Network Elements (UNE), Ancillary, and Resale Products and Services.
   – Includes OSS interface release notifications by Qwest to CLECs for the following OSS functions: Pre-Ordering, Ordering, Provisioning, Repair and Maintenance, and Billing.
   – Includes Types of Changes as specified in the "Qwest Wholesale Change Management Process Document" (Section 4 – Types of Changes).
   – Includes all OSS interface release notifications pertaining to the above OSS systems, subject to the exclusions specified below.
• Release Notifications sent on or before the date required by the CMP are considered timely. A release notification "sent date" is determined by the date of the e-mail sent by Qwest that provides the Release Notification. [NOTE 8]
• Release Notifications sent after the date required by the (CMP) are considered untimely. Release Notifications required but not sent are considered untimely.

Reporting Period: One month	Unit of Measure: Percent
Reporting Comparisons: CLEC Aggregate	Disaggregation Reporting: Region-wide level.

Formula:
[(Number of required release notifications for specified OSS interface changes made within the reporting period that are sent on or before the date required by the change management plan (CMP) ÷ Total number of required release notifications for specified OSS interface changes within reporting period)]x100

Exclusions:
• Changes to be implemented on an expedited basis (exception to OSS notification intervals) as mutually agreed upon by CLECs and Qwest through the CMP.
• Changes where Qwest and CLECs agree, through the CMP, that notification is unnecessary.
•

Product Reporting: None	Standard:
	Vol. 1-10: No more than one untimely notification
	Vol. > 10: 92.5% timely notifications

Availability: Available	Notes:
	1. The Qwest Wholesale Change Management Process Document(CMP) specifies the intervals for release notifications by type of notification. These intervals are documented in the change management plan.
	2. CEMR replaced CTAS in April 01. CTAS will not be included in this measure because it is scheduled for retirement at the end of May 01.
	3. EXACT is a Telecordia system. Only release notifications for changes initiated by Qwest for hardware or connectivity will be included in this measurement.
	4. EB-TA is the same system as MEDIACC.
	5. The documents described in section "9.0 – Retirement of Existing OSS Interfaces" of the "Qwest Wholesale Change Management Process Document" as "Initial Retirement Notice" and "Final Retirement Notice."
	6. The documents described in section "7.0 – Introduction of New OSS Interface" of the "Qwest Wholesale Change Management Process Document" as "Initial Release Announcement and Preliminary Implementation Plan" (new App to App only), "Initial Interface Technical Specification" (new App to App only), "Final Interface Technical Specifications (new App to App only), "Release Notification" (new GUI only). CMP notices for "Introduction of a New OSS" are to be included in this measurement even though the new system is not explicitly listed in the "Description" section of this PID. However, once implemented, the system will not be added to the measurement for purposes of measuring release, change and retirement notifications unless specifically incorporated as an authorized change to the PID.
	7. CRIS, IABS, and Loss and Completions will adhere to the notification intervals documented in section 8.1 – Changes to Existing Application to Application Interface.
	8. Prior to April 4, 2002 the interval used to determine timeliness was based on CICMP guidelines. Effective April 4, 2002 tThe intervals used to determine timeliness are based on CMP guidelines.