

**Qwest PAP State Summary Payment Report**

Month: May 2003

State: WA

PID	Measure Description	Gross Tier 1 Payment	Gross Tier 2 Payment	Total Gross Tier 1 & 2 Payments
GA-1	Gateway Avail - IMA-GUI	-	-	-
GA-2	Gateway Avail - IMA-EDI	-	-	-
GA-3	Gateway Avail - EB-TA	-	-	-
GA-4	Gateway Avail - EXACT	-	-	-
GA-6	Gateway Avail - GUI Repair	-	-	-
GA-7	Timely Outage Resolution	-	-	-
PO-2	Electronic Flow Through	2,288	8,500	10,788
PO-3	LSR Rejection Notice Interval	8	-	8
PO-5	Firm Order Commit (FOCs) on Time	-	-	-
PO-6	Wrk Compltn Notification Timeliness	-	-	-
PO-7	Billing Compl Notification Timeliness	-	-	-
PO-8	Jeopardy Notice Interval	-	-	-
PO-9	Timely Jeopardy Notice	-	-	-
PO-16	Release Notifications on Time	-	-	-
PO-20	Manual Service Order Accuracy	-	-	-
OP-2	Calls Ans w/in 20 Sec - Provisioning	-	-	-
OP-3	Install Commit Met	1,192	1,200	2,392
OP-4	Installation Interval	1,098	2,400	3,498
OP-5	New Service Installation	347	300	647
OP-6	Delayed Days	-	-	-
OP-8	Number Portability Timeliness	600	-	600
OP-13	Coordinated Cuts on Time	-	-	-
OP-17	Timelines of Disconnects - LNP	-	-	-
MR-2	Calls Ans w/in 20 Sec - Repair Cntr	-	-	-
MR-3	Out of Svc Cleared w/in 24 Hours	93	-	93
MR-5	Troubles Cleared w/in 4 Hours	1,312	-	1,312
MR-6	Mean Time to Restore	654	-	654
MR-7	Repair Repeat Reports	106	300	406
MR-8	Trouble Rate	25,734	2,700	28,434
MR-11	LNP Trouble Cleared w/in 24 Hours	-	-	-
BI-1	Time to Provide Usage Records	-	-	-
BI-3	Billing Accuracy - Adj for Errors	35,000	-	35,000
BI-4	Billing Completeness	-	-	-
NI-1	Trunking Blocking	-	-	-
NP-1	NXX Code Activation	-	-	-
<b>Total</b>		<b>68,432</b>	<b>15,400</b>	<b>83,832</b>

**Qwest PAP State Supplemental Payment Report**  
**Month: May 2003**  
**State: WA**

**Washington**  
**Tier II Fund**  
15,400

Gross Tier 2 Payment from Summary

Plus or Minus Adjustments  
Interest on Adjustment (if Applicable)

**Net Tier 2 Payment**

15,400