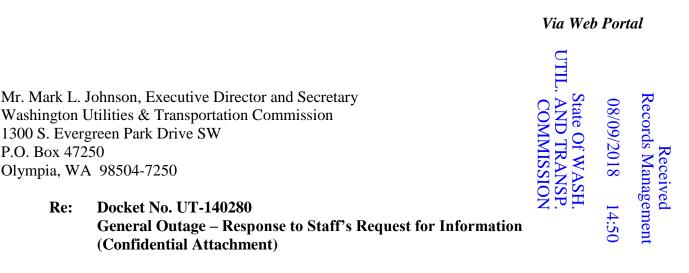
August 8, 2018



west

Dear Mr. Johnson:

Pursuant to a request from Rebecca Beaton, WUTC Regulatory Staff, please find a copy of West Safety Service, Inc.'s NORS report regarding the August 1, 2018 outage. West Safety Services, Inc., a 9-1-1 emergency services vendor to CenturyLink, provides this report as a courtesy to the Commission. The attached report is marked confidential pursuant to WAC 480-07-160. A redacted copy of the report is provided under separate cover.

If you have any questions, please call me at 720.494.5849.

Sincerely,

Mary Jose Raster

Mary Jane Rasher Director – Regulatory & Government Affairs 1601 Dry Creek Drive Longmont, CO 80503 mrasher@west.com

Confidential Attachment cc: Rebecca Beaton (via email – rbeaton@utc.wa.gov)